



Open House

Rider Feedback on Schedule Changes to
Accommodate Valley Transit Center

Valley Transit Center

- Opening Summer 2022!
- Will replace the Nugget Mall as the primary transfer location in the Valley.
- Amenities include: Passenger Bathroom, Shelters, Park and Ride, electric vehicle charging station, and bicycle parking.

Bus Routes – The Basics

- Core bus routes are Route 1, Route 3, and Route 4
 - Serve areas from Douglas to Downtown to the Valley
 - Route 1 – Douglas
 - Route 3 – Mendenhall Loop Counterclockwise
 - Route 4 – Mendenhall Loop Clockwise
- There are a number of other Commuter or Express Routes
 - Modified Service started on Nov 8, 2021 due to driver shortage.
- Federal mask requirement for Transit until at least May 3.
- Bus schedules are highly interconnected and designed to allow for transfers of popular routes.

<https://juneaucapitaltransit.org/>

The screenshot displays the Juneau Capital Transit website's route planner. At the top, there is a search bar with the URL <https://juneaucapitaltransit.org/>. Below the search bar, there are input fields for 'START' (From...), 'END' (To...), 'DEPART' (Leave at), 'TIME' (12:03 PM), and 'DATE' (04/12/2022). A green 'Get Directions' button is positioned to the right of these fields.

The main content area features a map of Juneau, Alaska, with various transit routes color-coded and numbered. The routes are: 1 (Douglas), 3 (Mendenhall Loop Counterclockwise), 4 (Mendenhall Loop Clockwise), 5 (University Express), 6 (Riverside Express), 7 (Lemon Creek Express), 8 (Valley Express), 9 (Mendenhall Valley Express), 10 (Mendenhall Valley Commuter), 11 (Douglas to Valley Express), 12 (North Douglas), 14 (Mendenhall / Riverside Commuter), 15 (Valley / UAS Express), and 16 (Taku Express). The map also shows landmarks like the University of Alaska, Mendenhall Valley, Nugget Mall, Airport, and Downtown Transit Center.

On the right side of the map, there is a legend listing the routes with their corresponding numbers and colors. The routes are: 1 Douglas, 3 Mendenhall Loop Counterclockwise, 4 Mendenhall Loop Clockwise, 5 University Express, 6 Riverside Express, 7 Lemon Creek Express, 8 Valley Express, 9 Mendenhall Valley Express, 10 Mendenhall Valley Commuter, 11 Douglas to Valley Express, 12 North Douglas, 14 Mendenhall / Riverside Commuter, 15 Valley / UAS Express, and 16 Taku Express.

12:12 PM
4/12/2022



Bus Routes – Potential Changes

- Targeted changes to accommodate VTC – not system overhaul
- “Pilot” project
 - Moved Valley bus transfer location from Nugget Mall to Mendenhall Mall in Summer 2021 due to the construction near Crest Street
 - Natural transition to new VTC location
- Other Scenarios?
 - Wanted to also consider other potentials

We want YOUR Feedback!

- Bus Riders

- Why do you ride? How often do you ride? How often do you transfer?
- If we had a Super Express service, where should it stop?
- Do you prefer a simpler network with more frequent core service or a more complex network with more commuter/express routes?
- What's more important? Shortest travel time or reliable transfers?

We want YOUR Feedback!

- Not a Bus Rider?
 - Why not?
 - What would make you ride the bus?

We want YOUR Feedback!

<https://www.surveymonkey.com/r/CapitalTransit>

Wander About!

- Valley Transit Center Info
- Bus Route Info
- Survey Info & Opportunity for General Comments

More Information

- Capital Transit website
 - <https://juneaucapitaltransit.org/>

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