

**From:** [CCSF Department of Emergency Management](#)  
**To:** [Aragon, Tomas \(DPH\)](#)  
**Subject:** DEM 24-Hour Daily Situational Awareness Report - 02-27-2020  
**Date:** Thursday, February 27, 2020 9:39:41 AM

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Report Date: 02-27-2020

## 24-Hour Daily Situational Awareness Report

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### Priority Information / Current Notable Local Incidents:

-The Centers for Disease Control and Prevention (CDC) has confirmed 11 cases of the recently named COVID-19 (novel coronavirus-2019) in California:

- 2 – San Benito County
- 2 – San Diego County
- 2 – Santa Clara County
- 1 – Humboldt County
- 1 – Los Angeles County
- 1 – Orange County
- 1 – Sacramento County
- 1 – Yolo County

-The Department of Homeland Security issued supplemental instructions for inbound flights with individuals who have been in China. For more information, see: <https://www.dhs.gov/news/2020/02/02/dhs-issues-supplemental-instructions-inbound-flights-individuals-who-have-been-china>

-The CDC has issued travel advisories to countries affected by the virus: <https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>

-US Health and Human Services has declared a public health emergency. For more information, see: <https://www.hhs.gov/about/news/2020/01/31/secretary-azar-declares-public-health-emergency-us-2019-novel-coronavirus.html>

- Additional coronavirus information: <https://www.cdc.gov/coronavirus/2019->

ncov/index.html or by calling 800-CDC- INFO | (800-232-4636) | TTY: (888) 232-6348

- CDC information for healthcare providers: <https://www.cdc.gov/coronavirus/2019-nCoV/guidance-hcp.html>

- Information for San Francisco residents:

<https://www.sf72.org/>

<https://www.sfdph.org/dph/>

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### **DEM Contact Information:**

#### **Watch Center Operations**

Mon-Sun, 0600-2230 Hours

- Primary (415) 260-2591

- Desk (415) 558-2738

- Email: [demdutyofficer@sfgov.org](mailto:demdutyofficer@sfgov.org)

#### **Duty Officer (After Hours)**

Mon-Sun, 2230-0600 Hours

- Current Duty Officer: Ed Trinh / 415-260-2591

**Manager On Call (MOC):** Bijan Karimi - 415-640-8269 - [bijan.karimi@sfgov.org](mailto:bijan.karimi@sfgov.org)

**Public Information Officer:** Kristin Hogan - 415-518-2834 -

[kristin.hogan@sfgov.org](mailto:kristin.hogan@sfgov.org) / 415-558-2712

Current EOC Status: Level 2

EOC Activation Levels:

<b>Level</b>	<b>EOC Status</b>	<b>Description</b>	<b>Time</b>
DO / MOC	EOC Standby	Duty Officer / Manager On-Call	After-hours & Weekends
3	EOC Open	Watch Center (Monitoring)	0600-2230; daily (excluding holidays)
2	EOC Open	Partial w/ 1st Response Elements & Support	As Needed
1	EOC Open	Full Activation (All Sections and Positions)	As Needed

## **Weather Summary and Forecast:**

Today – Sunny, high of 72. Winds of 6 mph.

Tonight – Cloudy, low of 52. Winds of 5 mph.

Tomorrow – Cloudy, high of 68. Winds of 5 to 8 mph.

## **Air Quality Index (AQI):**

Current: 66

Forecast: 38

[www.airnow.gov](http://www.airnow.gov)

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## **Happening Today - Special Events for 02-27-2020:**

Thursday (2/27/2020)

-RSA Data Security Conference @ Moscone Center, 7:00am to 7:00pm

-Warriors vs. Lakers @ Chase Center, 7:30pm to 11:00pm

-Filming Street Closure @ Pine between Powell and Montgomery, 7:00pm to 5:00am  
and Quincy St between California and Pine, 7:00am to 7:00pm

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## **Happening This Week - Special Events from 02-28-2020 to 03-05-2020:**

Friday (2/28/2020)

-RSA Data Security Conference @ Moscone Center, 7:00am to 7:00pm

-Galantis @ Bill Graham, 8:00pm to 12:00am

-Filming Street Closure @ Quincy St between California and Pine, 7:00am to 7:00pm  
and Sacramento between Leidesdorff and Battery, 8:00pm to March 1, 7:00pm and  
Sansome between Clay and Sutter

Saturday (2/29/2020)

-Dash and Splash Polar Plunge @ Aquatic Park, 7:00am to 3:00pm

-Filming Street Closure @ Pine between Front and Montgomery, 7:00am to 5:00am

-Filming activity @ 444 Stockton, 5:00pm to 5:00am

Sunday (3/1/2020)

- YMCA Chinese New Years Run @ Portsmouth Square (street closures), 7:30am to 10:30am
- Warriors vs. Wizards @ Chase Center, 5:30pm to 9:00pm
- Filming Street Closure @ Pine between Montgomery and Market, 3:00pm to 5:00am
- Filming activity @ 444 Stockton, 5:00pm to 5:00am

Monday (3/2/2020)

- No large events scheduled

Tuesday (3/03/2020)

- No large events scheduled

Wednesday (3/04/2020)

- Hamilton Education Program @ Fulton between Hyde and Larkin (street closures), 8:00am to 6:00pm

Thursday (3/05/2020)

- Warriors vs. Raptors @ Chase Center, 7:30pm to 11:00pm
- 

### **Critical Branch Updates:**

CCSF Transportation Branch:

- SFMTA Muni Alert messages: <https://www.sfmta.com>

CCSF Infrastructure Branch:

- Nothing significant to report.

CCSF Public Safety Branch:

- Nothing significant to report.

CCSF Health and Human Services Branch:

- The San Francisco Department of Public Health continues to coordinate with partner agencies to monitor the COVID-19 (novel coronavirus-2019) situation.

CCSF Community Branch:

- Community Branch has activated to provide COVID-19 information to city partners, schools and the private sector.

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## **Domestic and International News:**

### **Coronavirus Northern California: Solano County resident treated after possible 'community exposure'**

SOLANO COUNTY, Calif. (KGO) -- A new case of the novel coronavirus has been detected in Northern California in a resident who has not traveled overseas since the outbreak began. This suggests the virus could be spreading locally, person-to-person, the CDC said. "The Centers for Disease Control and Prevention (CDC) has confirmed an infection with the virus that causes COVID-19 in California in a person who reportedly did not have relevant travel history or exposure to another known patient with COVID-19," the CDC said in a press release. It is unknown how the patient contracted the virus. If it was contracted in the United States, it would be the country's first case of it spreading here, as opposed to being exposed overseas. The patient is a resident of Solano County and is receiving medical treatment at UC Davis Medical Center, according to the California Department of Public Health.

<https://abc7news.com/health/coronavirus-solano-county-resident-treated-unknown-origin/5971289/>

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### **Gunman kills 5 at Milwaukee brewery before taking own life**

MILWAUKEE - An employee opened fire Wednesday at one of the nation's largest breweries in Milwaukee, killing five fellow workers before taking his own life, police said. The assailant who attacked the Molson Coors complex was identified as a 51-year-old Milwaukee man who died of a self-inflicted gunshot wound, police said. "There were five individuals who went to work today, just like everybody goes to work, and they thought they were going to go to work, finish their day and return to their families. They didn't -- and tragically they never will," Milwaukee Mayor Tom Barrett said. Authorities offered no immediate motive for the attack and did not release details about the shooter or how the shooting unfolded. None of the victims was identified. Police said they were still contacting relatives as of early evening. No one was wounded beyond those who were killed, authorities said.

<https://www.ktvu.com/news/gunman-kills-5-at-milwaukee-brewery-before-taking-own-life>

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### **Death toll rises to 32 in religious violence in India's capital**

NEW DELHI (Reuters) - At least 32 people have been killed in the deadliest violence to engulf India's capital New Delhi for decades as a heavy deployment of security forces brought an uneasy calm on Thursday, a police official said. The violence began over a disputed new citizenship law on Monday but led to clashes between Muslims and Hindus in which hundreds were injured. Many suffered gunshot wounds, while arson, looting and stone-throwing has also taken place. "The death count is now at 32," Delhi police spokesman Anil Mittal said, adding the "entire area is peaceful now." At the heart of the unrest is a citizenship law which makes it easier for non-Muslims from some neighboring Muslim-dominated countries to gain Indian citizenship.

<https://www.reuters.com/article/us-india-citizenship-protests/death-toll-rises-to-32-in-religious-violence-in-indias-capital-idUSKCN20L1MJ>

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The City & County of San Francisco (CCSF) Department of Emergency Management's Duty Officer Program compiles and disseminates this product in order to maintain situational awareness among public safety partners.

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**From:** [Kagan, Rachael \(DPH\)](#)  
**To:** [Aragon, Tomas \(DPH\)](#)  
**Cc:** [Colfax, Grant \(DPH\)](#); [Bobba, Naveena \(DPH\)](#); [Philip, Susan \(DPH\)](#); [Stoltey, Juliet \(DPH\)](#); [Stier, David \(DPH\)](#); [Nguyen, Rita \(DPH\)](#)  
**Subject:** Re: help with language in light of new case  
**Date:** Thursday, February 27, 2020 7:18:15 AM  
**Attachments:** [Outlook-snjpcvze.png](#)

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Tomas,

Thanks, but that sentence does not take into account the new patient in Solano/Sacto.

I am going to use the sentence Grant approved, which allows for more modes of transmission.

Risk for the novel coronavirus is based on travel history, contacts and exposure to the virus.

Thanks, Rachael

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**From:** Aragon, Tomas (DPH) <tomas.aragon@sfdph.org>  
**Sent:** Wednesday, February 26, 2020 7:59 PM  
**To:** Kagan, Rachael (DPH) <rachael.kagan@sfdph.org>; Colfax, Grant (DPH) <grant.colfax@sfdph.org>; Bobba, Naveena (DPH) <naveena.bobba@sfdph.org>; Philip, Susan (DPH) <susan.philip@sfdph.org>; Stoltey, Juliet (DPH) <juliet.stoltey@sfdph.org>  
**Cc:** Stier, David (DPH) <david.stier@sfdph.org>; Nguyen, Rita (DPH) <rita.nguyen@sfdph.org>  
**Subject:** Re: help with language in light of new case

How about something like:

Risk of infection is based on exposure to the novel coronavirus in locations where it has spread (now 30+ countries), or by close contact to a confirmed case.

Country count is here:

<https://www.cdc.gov/coronavirus/2019-ncov/locations-confirmed-cases.html>

## Confirmed 2019-nCoV Cases Globally | CDC

Links with this icon indicate that you are leaving the CDC website.. The Centers for Disease Control and Prevention (CDC) cannot attest to the accuracy of a non-federal website. Linking to a non-federal website does not constitute an endorsement by CDC or any of its employees of the sponsors or the information and products presented on the website.

[www.cdc.gov](http://www.cdc.gov)

Tomas

p.s. plz excuse typos

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Tomás J. Aragón, MD, DrPH

415-515-5734 (cell); 415-554-2898 (office)  
Health Officer, City & County of San Francisco  
Director, Population Health Division (PHD)  
San Francisco Department of Public Health  
101 Grove St., Rm 308, SF CA 94102

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*"Radical transformational leadership is leading change from the universal values of dignity, equity, compassion and humility to transform self, people, systems and cultures towards equity and sustainable results."* (learn more <http://bit.ly/phd-lead>)

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**From:** Kagan, Rachael (DPH) <rachael.kagan@sfdph.org>  
**Sent:** Wednesday, February 26, 2020 5:58 PM  
**To:** Colfax, Grant (DPH) <grant.colfax@sfdph.org>; Bobba, Naveena (DPH) <naveena.bobba@sfdph.org>; Philip, Susan (DPH) <susan.philip@sfdph.org>; Aragon, Tomas (DPH) <tomas.aragon@sfdph.org>; Stoltey, Juliet (DPH) <juliet.stoltey@sfdph.org>  
**Cc:** Stier, David (DPH) <david.stier@sfdph.org>; Nguyen, Rita (DPH) <rita.nguyen@sfdph.org>  
**Subject:** help with language in light of new case

Hi team,

So much happening. I'd like to draw your attention to one particular question (among many).

In terms of the xenophobia and discrimination theme, we have been saying: **This virus is not about race, ethnicity or culture. The risk of getting COVID-19 is based on travel history, and contacts with people who are sick.**

In light of the new California case having no travel history and no known contacts with travelers or people who are sick, how would we modify our statement? I realize we don't have all the answers right now, but the Mayor and Carmen Chu are submitting an op-ed **tomorrow** about discrimination, and I am helping them update this language. How about:

**Risk for the novel coronavirus is based on travel history, contacts and exposure to the virus.**

Is that safe to say? Note that this is not a clinical piece, but we still want to be accurate.

Thank you,

Rachael

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**From:** CDPHPress (OPA) <CDPHPressOPA@cdph.ca.gov>  
**Sent:** Wednesday, February 26, 2020 5:39 PM  
**To:** CDPHOPA@LISTSERV.CDPH.CA.GOV  
**Subject:** News Release: CDC Confirms Possible First Instance of COVID-19 Community Transmission in California

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# News Release

CALIFORNIA DEPARTMENT OF PUBLIC HEALTH

**FOR IMMEDIATE RELEASE**

February 26, 2020

PH20-006

**CONTACT:** Corey Egel | 916.440.7259 | [CDPHpress@cdph.ca.gov](mailto:CDPHpress@cdph.ca.gov)

## **CDC Confirms Possible First Instance of COVID-19 Community Transmission in California**

SACRAMENTO – The U.S. Centers for Disease Control and Prevention today confirmed a possible first case of person-to-person transmission of COVID-19 in California in the general public. The individual is a resident of Solano County and is receiving medical care in Sacramento County. The individual had no known exposure to the virus through travel or close contact with a known infected individual.

California has a strong health care system and public health infrastructure. California has prepared for the potential spread of diseases, such as H1N1, in the past and is prepared and actively responding to the potential community spread of COVID-19. Contact tracing in this case has already begun.

The health risk from novel coronavirus to the general public remains low at this time. While COVID-19 has a high transmission rate, it has a low mortality rate. From the international data we have, of those who have tested positive for COVID-19, approximately 80 percent do not exhibit symptoms that would require hospitalization. There have been no confirmed deaths related to COVID-19 in the United States to date. California is carefully assessing the situation as it evolves.

“Keeping Californians safe and healthy is our number one priority,” said Dr. Sonia Angell, Director of the California Department of Public Health and State Public Health Officer. “This has been an evolving situation, which California has been monitoring and responding to since COVID-19 cases first emerged in China last year. This is a new virus, and while we are still learning about it, there is a lot we already know. We have been anticipating the potential for such a case in the U.S., and given our close familial, social and business relationships with China, it is not unexpected that the first case in the U.S. would be in California. That’s why California has been working closely with federal and local partners, including health care providers and hospitals, since the outbreak was first reported in China -- and we are already responding.”

As in any public health emergency, the Department of Public Health's Emergency Operations

Center has been actively coordinating response efforts across the state and preparing for possible community transmission. California continues to prepare and respond in coordination with federal and local partners.

This would be the first known instance of person-to-person transmission in the general public in the United States. Previously known instances of person-to-person transmission in the United States include one instance in Chicago, Illinois, and one in San Benito County, California. Both cases were after close, prolonged interaction with a family member who returned from Wuhan, China and had tested positive for COVID-19, the disease caused by novel coronavirus. As of today, including this case, California has had 7 travel-related cases, one close contact case, and now one community transmission.

As with any virus, especially during the flu season, the Health Department reminds you there are a number of steps you can take to protect your health and those around you:

- Washing hands with soap and water.
- Avoiding touching eyes, nose or mouth with unwashed hands.
- Avoiding close contact with people who are sick are all ways to reduce the risk of infection with a number of different viruses.
- Staying away from work, school or other people if you become sick with respiratory symptoms like fever and cough.

The California Department of Public Health will not be providing additional information about this patient due to patient confidentiality. For more information about novel coronavirus, please visit the [CDPH website](#).

[www.cdph.ca.gov](http://www.cdph.ca.gov)

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To unsubscribe from the CDPHOPA list, click the following link:  
<https://listserv.cdph.ca.gov/cgi-bin/wa.exe?SUBED1=CDPHOPA&A=1>

**From:** [State and Local Readiness \(CDC\)](#)  
**To:** [State and Local Readiness \(CDC\)](#)  
**Subject:** CDC Media Statement: CDC Confirms Possible Instance of Community Spread of COVID-19 in U.S.  
**Date:** Thursday, February 27, 2020 5:51:12 AM

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## Media Statement

**For Immediate Release**  
**Wednesday, February 26, 2020**

Contact: [CDC Media Relations](#)  
(404) 639-3286

### **CDC Confirms Possible Instance of Community Spread of COVID-19 in U.S.**

The Centers for Disease Control and Prevention (CDC) has confirmed an infection with the virus that causes COVID-19 in California in a person who reportedly did not have relevant travel history or exposure to another known patient with COVID-19.

At this time, the patient's exposure is unknown. It's possible this could be an instance of community spread of COVID-19, which would be the first time this has happened in the United States. Community spread means spread of an illness for which the source of infection is unknown. It's also possible, however, that the patient may have been exposed to a returned traveler who was infected.

This case was detected through the U.S. public health system — picked up by astute clinicians. This brings the total number of COVID-19 cases in the United States to 15.

The federal government has been working closely with state, local, tribal, and territorial partners, as well as public health partners, to respond to this public health threat. Unprecedented, aggressive efforts have been taken to contain the spread and mitigate the impact of this virus.

This is a rapidly evolving situation. CDC will continue to update the public as circumstances warrant. For more information about COVID-19 visit [www.cdc.gov/covid19](http://www.cdc.gov/covid19).

###

[U.S. Department of Health and Human Services](#)

*CDC works 24/7 protecting America's health, safety and security. Whether diseases start at home or abroad, are curable or preventable, chronic or acute, or from human activity or deliberate attack, CDC responds to America's most pressing health threats. CDC is*

*headquartered in Atlanta and has experts located throughout the United States and the world*

**From:** [State and Local Readiness \(CDC\)](#)  
**To:** [State and Local Readiness \(CDC\)](#)  
**Subject:** 2-26-20 CDC COVID-19 Key Points and CDC's New COVID-19 "What's New Weekly Update"  
**Date:** Thursday, February 27, 2020 5:23:25 AM  
**Attachments:** [CDC COVID-19 Daily Key Points - 2\\_26\\_2020.pdf](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Colleagues:

Attached please find the CDC COVID-19 key points for Wednesday, February 26, 2020. Feel free to share among partners and appropriate parties.

Thank you,

State Coordination Task Force

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[EPIC Extra](#)



**Sign-up to Receive CDC's New  
COVID-19 "What's New" Weekly Update**

Dear CDC EPIC Partners and Subscribers,

We would like to share with you CDC's new COVID-19 "What's New" weekly E-Newsletter that is being launched this week.

We invite you to [sign up](#) to receive these weekly updates, delivered right to your inbox every Monday, so you can stay current with this rapidly evolving situation.

Sincerely,

CDC's EPIC Team

**Sent by BCC to PHEP Directors, SHOS, State Epis, Non-governmental Partners, STLTs, and BCHC**



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#### HOW TO CONTACT *Epi-X*

For technical issues, contact the Help Desk:

[EpiXHelp@cdc.gov](mailto:EpiXHelp@cdc.gov)

(877) 438-3749

For help with preparing or posting a report, contact the Editor on Call:

(877) 862-2392 (toll free within the United States)

+1-770-488-7100 (If you cannot use the toll free number above, please call the CDC Emergency Operations Center and ask to speak to the *Epi-X* editor on call.)

#### IMPORTANT REMINDERS

Update your contact information: <https://epix2.cdc.gov/v2/Profile.aspx>

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Receive this message in Text format: <https://epix2.cdc.gov/v2/Preferences.aspx#Email>

**From:** [CCSF Alert](#)  
**To:** [Aragon, Tomas \(DPH\)](#)  
**Subject:** CCSF Situation Report - Update - COVID-19 (#18)  
**Date:** Wednesday, February 26, 2020 7:54:57 PM  
**Importance:** High

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## Situation Report - Update - COVID-19 (#18)

Department of Emergency Management  
Division of Emergency Services

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02-26-2020 - 19:50:40

### Change Since Last Situation Report:

#### Situation Update:

- **International data:**
  - 81,322 confirmed cases; 78,064 cases in mainland China; 2,719 deaths in mainland China; 55 deaths outside mainland China
  - 3,258 confirmed cases outside of China across 47 countries/regions. (*total includes 705 cases on the Diamond Princess cruise ship docked at Yokohama, Japan*)
- **National (U.S.) data:**
  - 15 total confirmed cases in the USA (*does not include 42 patients repatriated from the Diamond Princess to Travis AFB, Lockland AFB, Providence Sacred Heart-Spokane or the University of Nebraska-Omaha or the 3 repatriated from Wuhan*)
- **There are no confirmed cases among San Francisco residents.**
  - The risk of COVID-19 in California remains low.
- <https://gisanddata.maps.arcgis.com/apps/opsdashboard/index.html#/bda7594740fd40299423467b48e9ecf6>
  - *NOTE: Information may vary as events and reporting are rapidly evolving.*
- The U.S. Centers for Disease Control and Prevention today confirmed a possible first case of person-to-person transmission of COVID-19 in California in the general public. The individual is a resident of Solano County and is receiving medical care in Sacramento County. The individual had no known exposure to the virus through travel or close contact with a known infected individual.
- **There are no recommendations to cancel events.**
- **We are in flu season. The San Francisco Department of Public Health (DPH) recommends that persons with symptoms stay home from work, school and social gatherings. Practice hand-washing precautions. It is not too late to get the flu vaccine.**
- The City and County of San Francisco, led by the Health Department, is working on preventing the virus, containing its spread, and reducing harm in the community. We are focused on the most vulnerable groups, including children, people in congregate settings and the elderly. However, every sector has a role to play to ensure community health and safety. The health care system, schools, businesses and individuals can all do their part.

#### SFDEM Activities:

- To support the Department of Public Health response, the Department of Emergency Management continues expanded activation of San Francisco's Emergency Operations Center to assist with coordination of resources and established a Community Branch comprised of community, faith, business and education partners. As a result, community and government partners can work together to identify and coordinate our response to emerging issues.
- Mayor Breed made an emergency declaration to strengthen the City's preparedness and to surge



resources and capabilities, and ensure San Francisco is as ready as possible in the event that the new virus comes to our community. The declaration was announced by the Mayor during a press conference on February 25, 2020.

- The declaration of a local emergency will mobilize city resources, accelerate emergency planning, streamline staffing, coordinate agencies across the city, allow for future reimbursement by the state and federal governments and raise awareness throughout San Francisco about how everyone can prepare in the event that COVID-19 appears in our community.

### **SFDPH Activities:**

- SFDPH DOC expanded community outreach and mitigation efforts, working closely with the CCSF Emergency Operations Center (EOC) in anticipation of increased inquiries due to the declaration of a local emergency.
- SFDPH is focusing on providing a comprehensive picture of past and current preparation and mitigation efforts, forward leaning departmental objectives, and the data and information being used to guide the work.
- SFDPH and the EOC are collaborating to create a process for routing briefing and other informational requests (from media and non-media sources) to the appropriate channels.
- SFDPH drafted guidelines for housing plans for confirmed COVID-19 cases, potential COVID-19 cases, and medium risk individuals who live in congregate living situations including Single Room Occupancies (SROs).
- SFDPH completed a preparedness consultation site visit to Chinese Hospital 02/25/20 and UCSF Mission Bay today 02/26/20.
- SF Public Health Laboratory is strengthening their safety measures for lab personnel, including enhanced Personal Protective Equipment (PPE) requirements.
- SF Public Health Laboratory is still awaiting delivery of CDC testing kits. CDC reported they will have a ship date for the testing kits by the end of this week.
- SFDPH is updating their COVID-19 Fact Sheet to include the most recent updates and align messaging and information across DPH and CCSF sites.
- SFDPH Public Information Office recently completed a COVID-19 prevention focused informational poster, which will soon be displayed on BART Trains.
- SFDPH CDCP information: <https://www.sfcdcp.org/infectious-diseases-a-to-z/coronavirus-2019-novel-%20%20coronavirus/>

### **Public Information:**

- SFDPH and the San Francisco Department of Emergency Management (DEM) continue to operate the Joint Information Center to develop and disseminate accurate, timely, relevant and accessible public information about COVID-19. The Joint Information Center will expand to include additional regular members from other city agencies.
- Public Information Objectives:
  1. Rumor Control
  2. Engagement and Outreach with the multilingual communities
  3. Manage media inquiries and requests
  4. Develop simplified and accessible public information education materials
  5. Create a COVID-19 communications toolkit for NGOs and community serving organizations to increase public information and education among diverse and at risk communities
- DPH and DEM have public announcement plans should a San Francisco resident contract COVID-19. The Office of Civic Engagement and Immigrant Affairs (OCEIA) continues to translate emerging materials in all threshold languages.
- Talking points were updated to include key messages regarding the San Francisco emergency declaration and continued emphasis on preparedness
- DPH and DEM Public Information Officers (PIOs) continue to respond to media inquiries and prioritize Chinese language media. Public messaging also highlights ongoing preparedness work for possible COVID-19 cases in San Francisco in the future.
- 311 has received an increase of incoming call volume due to the emergency declaration announced Tuesday

### **CDPH (California Department of Public Health):**

CDPH reported new cases of COVID-19 in CA in the 24 hours. Number of confirmed cases in CA: 7 travel-related, 1 close contact case and 1 community case.

- <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/Immunization/nCOV2019.aspx>

**CDC (U.S. Centers for Disease Control & Prevention):**

- CDC updated their travel advisory to include South Korea. <https://wwwnc.cdc.gov/travel/notices/warning/coronavirus-south-korea>
- CDC reports that to date 445 people have been tested in the U.S.
- <https://www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html>

**WHO (World Health Organization):**

- WHO stated that 4 new countries (Algeria, Austria, Croatia, and Switzerland) reported cases of COVID-19 in the past 24 hours. (as of 02/26/20)
- <https://www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports>

**Resources:**

- Department of Public Health (SFDPH): <https://www.sfdcp.org/infectious-diseases-a-to-z/coronavirus-2019-novel-coronavirus/>
- SFDPH's Policy for return travelers: <https://www.sfdcp.org/wp-content/uploads/2020/02/Interim-Guidance-on-Monitoring-and-Movement-for-San-Franciscans-and-Travel-Before-Feb-3rd-SFDPH-FINAL-02.07.2020.pdf>
- SFDPH COVID-19 clinical intake form: <https://www.sfdcp.org/infectious-diseases-a-to-z/coronavirus-2019-novel-coronavirus/coronavirus-2019-information-for-healthcare-providers/>
- SFDPH General Facts: <https://www.sfdcp.org/infectious-diseases-a-to-z/coronavirus-2019-novel-%20%20%20coronavirus/>
- Department of Emergency Management (DEM): <https://SF72.org>
- Centers for Disease Control and Prevention (CDC): <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
- CDC Respirator Supply Strategy Guidelines: (<https://www.cdc.gov/coronavirus/2019-ncov/hcp/respirator-supply-strategies.html>)
- World Health Organization (WHO): <https://www.who.int/emergencies/diseases/novel-coronavirus-2019>
- For operational coordination and information sharing, visit WebEOC (<https://sfvem.org>) under Incident Name: 2020-01-21 2019 Covid-19 (formerly 2020-01-21 2019-nCoV). Note - WebEOC is password protected.

**Situation Summary:**

- CDC is closely monitoring an outbreak of respiratory illness caused by COVID-19 that was first detected in Wuhan City, Hubei Province, China and which continues to expand.
- Chinese health officials have reported thousands of infections with COVID-19 in China, with the virus reportedly spreading from person-to-person in many parts of that country.
- Infections with COVID-19, most of them associated with travel from Wuhan, also are being reported in a growing number of international locations, including the United States.

**DEM Contact Information:**

Duty Officer (415) 260-2591

Watch Center Operations (415) 558-2738; operational Mon-Sun, 0600-2200 Hours

Email: [demdutyofficer@sfgov.org](mailto:demdutyofficer@sfgov.org)

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**From:** [EPIXUpdate@cdc.gov](mailto:EPIXUpdate@cdc.gov)  
**To:** [Aragon, Tomas \(DPH\)](#)  
**Subject:** Important: CDC Key Points: Coronavirus Disease 2019 ("COVID-19") Outbreak for February 26, 2020  
**Date:** Wednesday, February 26, 2020 7:53:46 PM

---

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Check Epi-X for an Important Report

CDC Key Points: Coronavirus Disease 2019 ("COVID-19") Outbreak for February 26, 2020

This report includes CDC Daily Key Points for COVID-19 for February 26, 2020. This document is cleared to share with your staff and partners.

<https://epix2.cdc.gov/v2/Reports/Display.aspx?id=80991>

-----  
HOW TO CONTACT *Epi-X*

For technical issues, contact the Help Desk:

[EPIXHelp@cdc.gov](mailto:EPIXHelp@cdc.gov)

(877) 438-3749

For help with preparing or posting a report, contact the Editor on Call:

[EPIXEditor@cdc.gov](mailto:EPIXEditor@cdc.gov)

(877) 862-2392 (toll free within the United States)

+1-770-488-7100 (If you cannot use the toll free number above, please call the CDC Emergency Operations Center and ask to speak to the *Epi-X* editor on call.)

ABOUT THIS E-MAIL

You have received this message because you are an authorized *Epi-X* user.

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**From:** [Zarate, Sheilah \(DPH\)](#)  
**To:** [Vien, Veronica \(DPH\)](#); [Kagan, Rachael \(DPH\)](#); [Andrew, Brent \(DPH\)](#); [Padilla, Cristina \(DPH\)](#); [Acosta, Linda \(DPH\)](#)  
**Cc:** [Aragon, Tomas \(DPH\)](#); [Bobba, Naveena \(DPH\)](#)  
**Subject:** EpiX CDC Special Media Tracking Report for COVID-19\_2/26/20  
**Date:** Wednesday, February 26, 2020 5:45:29 PM  
**Attachments:** [EpiX-Special Media Tracking Report 2.26.20.pdf](#)

---

FYI

<https://www.worldometers.info/coronavirus/>

Thanks,  
Sheilah

---

Sheilah Zarate, RN, PHN, MSN  
San Francisco Department of Public Health  
Emergency Medical Services Agency  
90 Van Ness Ave.  
San Francisco, CA 94102  
(415) 487-5019 desk  
[sheilah.zarate@sfdph.org](mailto:sheilah.zarate@sfdph.org)

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**From:** [EPIXUpdate@cdc.gov](mailto:EPIXUpdate@cdc.gov)  
**To:** [Aragon, Tomas \(DPH\)](#)  
**Subject:** Important: ~\*~ Special Epi-X Media Tracking Report - COVID-19, February 26, 2020 ~\*~  
**Date:** Wednesday, February 26, 2020 5:23:16 PM

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Check Epi-X for an Important Report

~\*~ Special Epi-X Media Tracking Report - COVID-19, February 26, 2020 ~\*~

This report provides special media coverage of the 2019 novel coronavirus outbreak (COVID-19).

<https://epix2.cdc.gov/v2/Reports/Display.aspx?id=80957>

-----  
HOW TO CONTACT *Epi-X*

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[EPIXHelp@cdc.gov](mailto:EPIXHelp@cdc.gov)

(877) 438-3749

For help with preparing or posting a report, contact the Editor on Call:

[EPIXEditor@cdc.gov](mailto:EPIXEditor@cdc.gov)

(877) 862-2392 (toll free within the United States)

+1-770-488-7100 (If you cannot use the toll free number above, please call the CDC Emergency Operations Center and ask to speak to the *Epi-X* editor on call.)

ABOUT THIS E-MAIL

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**From:** [Kagan, Rachael \(DPH\)](#)  
**To:** [Aragon, Tomas \(DPH\)](#); [Philip, Susan \(DPH\)](#); [Stoltey, Juliet \(DPH\)](#)  
**Subject:** FW: Media Statement: CDC Confirms Possible Instance of Community Spread of COVID-19 in U.S.  
**Date:** Wednesday, February 26, 2020 4:56:34 PM

---

**From:** MMWR Media List <MMWR-MEDIA@LISTSERV.CDC.GOV> **On Behalf Of** Media@cdc.gov (CDC)  
**Sent:** Wednesday, February 26, 2020 4:52 PM  
**To:** MMWR-MEDIA@LISTSERV.CDC.GOV  
**Subject:** Media Statement: CDC Confirms Possible Instance of Community Spread of COVID-19 in U.S.

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## Media Statement

**For Immediate Release**  
**Wednesday, February 26, 2020**

Contact: [CDC Media Relations](#)  
(404) 639-3286

### **CDC Confirms Possible Instance of Community Spread of COVID-19 in U.S.**

The Centers for Disease Control and Prevention (CDC) has confirmed an infection with the virus that causes COVID-19 in California in a person who reportedly did not have relevant travel history or exposure to another known patient with COVID-19.

At this time, the patient's exposure is unknown. It's possible this could be an instance of community spread of COVID-19, which would be the first time this has happened in the United States. Community spread means spread of an illness for which the source of infection is unknown. It's also possible, however, that the patient may have been exposed to a returned traveler who was infected.

This case was detected through the U.S. public health system — picked up by astute clinicians. This brings the total number of COVID-19 cases in the United States to 15.

The federal government has been working closely with state, local, tribal, and territorial partners, as well as public health partners, to respond to this public health threat. Unprecedented, aggressive efforts have been taken to contain the spread and mitigate the impact of this virus.

This is a rapidly evolving situation. CDC will continue to update the public as circumstances

warrant. For more information about COVID-19 visit [www.cdc.gov/covid19](http://www.cdc.gov/covid19).

###

[U.S. Department of Health and Human Services](#)

*[CDC works 24/7](#) protecting America's health, safety and security. Whether diseases start at home or abroad, are curable or preventable, chronic or acute, or from human activity or deliberate attack, CDC responds to America's most pressing health threats. CDC is headquartered in Atlanta and has experts located throughout the United States and the world.*

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MMWR-MEDIA

**From:** [Bronston, Aram, EMS](#)  
**To:** [DPH-DOC Plans Sit Stat](#); [DPH-COVID-19 DPH Activation 2020](#); [mhccsitreps&resourcerequests@cdph.ca.gov](#); [EMSADutyOfficer@EMSA.CA.GOV](#); [DPH-Integration Steering Committee](#); [cdphdutyofficer@cdph.ca.gov](#); [chess@ncric.ca.gov](#); [CoastalRegion@CALOES.ca.gov](#); [DutyOfficer, DEM \(DEM\)](#)  
**Subject:** Re: SFDPH DOC COVID-19 Situation Status Report (02/26/2020)  
**Date:** Wednesday, February 26, 2020 4:44:48 PM

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Received. Thank you.

Aram

Aram L. Bronston EMT-P  
EMS Coordinator/RDMHS Region II  
Alameda County Health Care Services Agency  
1000 San Leandro Blvd., Ste#200  
San Leandro, CA 95477  
Aram.Bronston@acgov.org  
510/618-2033 office  
510/421-9340 cell  
8816-32623882 iridium (emergencies ONLY)  
[Http://EMS.ACGOV.ORG/RDMHS-R2](http://EMS.ACGOV.ORG/RDMHS-R2) (Resource & Reference Site)

This message has come from a mobile device. Please excuse any brevity or typographical errors.

---

**From:** DPH-DOC Plans Sit Stat <DPH.DOC.Plans.SitStat@sfdph.org>  
**Sent:** Wednesday, February 26, 2020 4:43:09 PM  
**To:** DPH-COVID-19 DPH Activation 2020 <DPH-nCoVActivation2020@sfdph.org>; Bronston, Aram, EMS <Aram.Bronston@acgov.org>; mhccsitreps&resourcerequests@cdph.ca.gov <mhccsitreps&resourcerequests@cdph.ca.gov>; EMSADutyOfficer@EMSA.CA.GOV <EMSADutyOfficer@EMSA.CA.GOV>; DPH-Integration Steering Committee <DPH.ISC@sfdph.org>; cdphdutyofficer@cdph.ca.gov <cdphdutyofficer@cdph.ca.gov>; chess@ncric.ca.gov <chess@ncric.ca.gov>; CoastalRegion@CALOES.ca.gov <CoastalRegion@CALOES.ca.gov>; DutyOfficer, DEM (DEM) <demdutyofficer@sfgov.org>  
**Subject:** SFDPH DOC COVID-19 Situation Status Report (02/26/2020)

### SFDPH DOC COVID-19 Situation Status Report (02/26/2020)

**Status:** Yellow  
**Outlook:** Worsening  
**Need:** None

#### # of Cases/Deaths

**Worldwide: 81,322 Cases / 2,770 Deaths** (*John Hopkins CSSE, link below*)

**US: 59 Cases** (see notes below) / **0 Deaths** (*John Hopkins CSSE*)

**CA: 10 Cases / 0 Deaths** ([CDPH](#))

**SF:** 0 Cases

<https://gisanddata.maps.arcgis.com/apps/opsdashboard/index.html#/bda7594740fd40299423467b48e9ecf6>

#### Updates and Response:

##### **SFDPH**

##### **Summary of actions**

- Mayor London Breed declared a local emergency 02/25/20, allowing CCSF to access additional resources to prepare for potential COVID-19 cases in SF.
- SFDPH DOC expanded community outreach and mitigation efforts, working closely with the CCSF



Emergency Operations Center (EOC) in anticipation of increased inquiries due to the declaration of a local emergency.

- SFDPH is focusing on providing a comprehensive picture of past and current preparation and mitigation efforts, forward leaning departmental objectives, and the data and information being used to guide the work.
- SFDPH and the EOC are collaborating to create a process for routing briefing and other informational requests (from media and non-media sources) to the appropriate channels.
- SFDPH drafted guidelines for housing plans for confirmed COVID-19 cases, potential COVID-19 cases, and medium risk individuals who live in congregate living situations including Single Room Occupancies (SROs).
- SFDPH completed a preparedness consultation site visit to Chinese Hospital 02/25/20 and UCSF Mission Bay today 02/26/20.
- SF Public Health Laboratory is strengthening their safety measures for lab personnel, including enhanced Personal Protective Equipment (PPE) requirements.
- SF Public Health Laboratory is still awaiting delivery of CDC testing kits. CDC reported they will have a ship date for the testing kits by the end of this week.
- SFDPH is updating their COVID-19 Fact Sheet to include the most recent updates and align messaging and information across DPH and CCSF sites.
- SFDPH Public Information Office recently completed a COVID-19 prevention focused informational poster, which will soon be displayed on BART Trains.
- SFDPH CDCP information: <https://www.sfcidcp.org/infectious-diseases-a-to-z/coronavirus-2019-novel-%20%20%20coronavirus/>

#### **CDC-**

- CDC updated their travel advisory to include South Korea. <https://wwwnc.cdc.gov/travel/notices/warning/coronavirus-south-korea>
- CDC reports that to date 445 people have been tested in the U.S.
- <https://www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html>

#### **WHO** (World Health Organization)-

- WHO stated that 4 new countries (Algeria, Austria, Croatia, and Switzerland) reported cases of COVID-19 in the past 24 hours. (as of 02/26/20)
- <https://www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports>

#### **CDPH** (California Department of Public Health)-

- CDPH reported new cases of COVID-19 in CA in the 24 hours. Number of confirmed cases in CA remains at 10.
- <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/Immunization/nCOV2019.aspx>

#### **Johns Hopkins Data Dashboard** (real time updates, data sources- WHO, CDC, NHC, and DXY.)

#### International data-

- 81,322 confirmed cases globally.
- 78,064 confirmed cases in mainland China; 3,258 confirmed cases outside of mainland China, in 46 countries.
- 2,719 deaths in mainland China + 51 additional deaths (Afghanistan, Bahrain, Iraq, Oman, Iran, Italy,

Philippines, Hong Kong, Taiwan, Japan, France, South Korea, Diamond Princess Cruise)

- Confirmed cases outside of China across 36 countries/regions (includes regions of Hong Kong and Taiwan, outside of mainland China)

National (U.S.) data:

- 59 confirmed cases currently in the U.S. (42 from Diamond Princess cruise ship, from unassigned locations) cases in 5 states.
- <https://gisanddata.maps.arcgis.com/apps/opsdashboard/index.html#/bda7594740fd40299423467b48e9ecf6>

***NOTE: Information may vary as events and reporting are rapidly evolving.***

-- DPH DOC Plans Situation Status  
DPH.DOC.Plans.SitStat@sfdph.org

**\*\* This email was sent from an external source. If you do not know the sender, do not click on links or attachments. \*\***

**From:** [DPH-DOC Plans Sit Stat](#)  
**To:** [DPH-COVID-19 DPH Activation 2020](#); [aram.bronston@acgov.org](mailto:aram.bronston@acgov.org); [mhccsitreps&resourcerequests@cdph.ca.gov](mailto:mhccsitreps&resourcerequests@cdph.ca.gov); [EMSADutyOfficer@EMSA.CA.GOV](mailto:EMSADutyOfficer@EMSA.CA.GOV); [DPH-Integration Steering Committee](#); [cdphdutyofficer@cdph.ca.gov](mailto:cdphdutyofficer@cdph.ca.gov); [chess@ncric.ca.gov](mailto:chess@ncric.ca.gov); [CoastalRegion@CALOES.ca.gov](mailto:CoastalRegion@CALOES.ca.gov); [DutyOfficer, DEM \(DEM\)](#)  
**Subject:** SFDPH DOC COVID-19 Situation Status Report (02/26/2020)  
**Date:** Wednesday, February 26, 2020 4:43:12 PM

---

## SFDPH DOC COVID-19 Situation Status Report (02/26/2020)

**Status:** Yellow  
**Outlook:** Worsening  
**Need:** None

### # of Cases/Deaths

**Worldwide: 81,322 Cases / 2,770 Deaths** (*John Hopkins CSSE, link below*)

**US: 59 Cases** (see notes below) / **0 Deaths** (*John Hopkins CSSE*)

**CA: 10 Cases / 0 Deaths** ([CDPH](#))

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***NOTE: Information may vary as events and reporting are rapidly evolving.***

**From:** [Bobba, Naveena \(DPH\)](#)  
**To:** [Vivian Araullo](#); [Daniel Becker](#); [Aragon, Tomas \(DPH\)](#); [Hiramoto, Kelly \(DPH\)](#); [Sims, Linda \(DPH\)](#)  
**Cc:** [Jason Klumb](#); [Stoltey, Juliet \(DPH\)](#); [Colfax, Grant \(DPH\)](#); [Brown, Michael \(DPH\)](#); [Philip, Susan \(DPH\)](#); [Katherine General](#); [Debra Grabelle](#)  
**Subject:** Re: URGENT: Rumors re corona virus quarantine at Hummingbird  
**Date:** Wednesday, February 26, 2020 12:09:45 PM

---

Hello,

DHR will be setting up a meeting on Friday with labor about the COVID-19 emergency declaration. We will be addressing questions and concerns as well as asking for how we can plan together.

Sincerely,

Naveena

---

**From:** Vivian Araullo <varaullo@ifpte21.org>  
**Sent:** Tuesday, February 25, 2020 11:32 AM  
**To:** Daniel Becker <Daniel.Becker@seiu1021.org>; Aragon, Tomas (DPH) <tomas.aragon@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Sims, Linda (DPH) <Linda.Sims@sfdph.org>  
**Cc:** Jason Klumb <Jason.Klumb@seiu1021.org>; Stoltey, Juliet (DPH) <juliet.stoltey@sfdph.org>; Bobba, Naveena (DPH) <naveena.bobba@sfdph.org>; Colfax, Grant (DPH) <grant.colfax@sfdph.org>; Brown, Michael (DPH) <michael.brown@sfdph.org>; Philip, Susan (DPH) <susan.philip@sfdph.org>; Katherine General <kgeneral@ifpte21.org>; Debra Grabelle <debra.grabelle@ifpte21.org>  
**Subject:** RE: URGENT: Rumors re corona virus quarantine at Hummingbird

Hello,

Thank you Daniel. Local 21 also agrees to a meeting.

**Please give us dates as soon as possible.**

Thank you, Vivian

---

**From:** Daniel Becker <Daniel.Becker@seiu1021.org>  
**Sent:** Tuesday, February 25, 2020 11:09 AM  
**To:** Aragon, Tomas (DPH) <tomas.aragon@sfdph.org>; Vivian Araullo <varaullo@ifpte21.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Sims, Linda (DPH) <Linda.Sims@sfdph.org>  
**Cc:** Jason Klumb <Jason.Klumb@seiu1021.org>; Stoltey, Juliet (DPH) <juliet.stoltey@sfdph.org>; Bobba, Naveena (DPH) <naveena.bobba@sfdph.org>; Colfax, Grant (DPH) <grant.colfax@sfdph.org>; Brown, Michael (DPH) <michael.brown@sfdph.org>; Philip, Susan (DPH) <susan.philip@sfdph.org>; Katherine General <kgeneral@ifpte21.org>; Debra Grabelle <debra.grabelle@ifpte21.org>  
**Subject:** RE: URGENT: Rumors re corona virus quarantine at Hummingbird

Hi,

I think we should have a meeting where you hear our members' concerns. Can you give us some dates?

Daniel

Daniel Becker  
Field Representative  
SEIU Local 1021  
350 Rhode Island  
Suite 100 South Bldg.  
San Francisco, CA 94103

Office: 415-848-3639  
Cell: 510-499-1464  
Fax: 415-431-6241  
[www.seiu1021.org](http://www.seiu1021.org)

**The most important word in the language of the working class is "solidarity."**—*Harry Bridges*

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**From:** Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>  
**Sent:** Saturday, February 22, 2020 12:11 AM  
**To:** Vivian Araullo <[varaullo@ifpte21.org](mailto:varaullo@ifpte21.org)>; Hiramoto, Kelly (DPH) <[kelly.hiramoto@sfdph.org](mailto:kelly.hiramoto@sfdph.org)>; Sims, Linda (DPH) <[Linda.Sims@sfdph.org](mailto:Linda.Sims@sfdph.org)>  
**Cc:** Jason Klumb <[Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org)>; Daniel Becker <[Daniel.Becker@seiu1021.org](mailto:Daniel.Becker@seiu1021.org)>; Stoltey, Juliet (DPH) <[juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)>; Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>; Colfax, Grant (DPH) <[grant.colfax@sfdph.org](mailto:grant.colfax@sfdph.org)>; Brown, Michael (DPH) <[michael.brown@sfdph.org](mailto:michael.brown@sfdph.org)>; Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>; Katherine General <[kgeneral@ifpte21.org](mailto:kgeneral@ifpte21.org)>; Debra Grabelle <[debra.grabelle@ifpte21.org](mailto:debra.grabelle@ifpte21.org)>  
**Subject:** Re: URGENT: Rumors re corona virus quarantine at Hummingbird

No spaces have been used.

We are planning and preparing.

We will work w admin to provide detailed communications and address concerns.

Thanks,

Tomas  
p.s. plz excuse typos

--

Tomás J. Aragón, MD, DrPH  
415-515-5734 (cell); 415-554-2898 (office)  
Health Officer, City & County of San Francisco  
Director, Population Health Division (PHD)

San Francisco Department of Public Health  
101 Grove St., Rm 308, SF CA 94102

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*"Radical transformational leadership is leading change from the universal values of dignity, equity, compassion and humility to transform self, people, systems and cultures towards equity and sustainable results."*

-----

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---

**From:** Vivian Araullo <[varaullo@ifpte21.org](mailto:varaullo@ifpte21.org)>

**Sent:** Friday, February 21, 2020 10:05 PM

**To:** Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>; Hiramoto, Kelly (DPH) <[kelly.hiramoto@sfdph.org](mailto:kelly.hiramoto@sfdph.org)>; Sims, Linda (DPH) <[Linda.Sims@sfdph.org](mailto:Linda.Sims@sfdph.org)>

**Cc:** [Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org) <[Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org)>; Daniel Becker <[Daniel.Becker@seiu1021.org](mailto:Daniel.Becker@seiu1021.org)>; Stoltey, Juliet (DPH) <[juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)>; Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>; Colfax, Grant (DPH) <[grant.colfax@sfdph.org](mailto:grant.colfax@sfdph.org)>; Brown, Michael (DPH) <[michael.brown@sfdph.org](mailto:michael.brown@sfdph.org)>; Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>; Katherine General <[kgeneral@ifpte21.org](mailto:kgeneral@ifpte21.org)>; Debra Grabelle <[debra.grabelle@ifpte21.org](mailto:debra.grabelle@ifpte21.org)>

**Subject:** Re: URGENT: Rumors re corona virus quarantine at Hummingbird

Hello Tomas.

Thank you for your response. You have yet to confirm or deny the rumors on the use of BHC/HB as a quarantine space.

You will also have to, very soon, inform us which spaces within DPH are/will be impacted. There will definitely be union members in those spaces as well.

The Union's concern is the health and safety of our workers, of their families, when they go back to their homes, and as well, of the general public.

We will consult our members on how they wish to proceed, should they wish a meeting. We will get back to you shortly,

I will be available by email through the weekend, as we await a straightforward reply, and your plans.

Thank you.

**Vivian Z. Araullo**

Representative/Organizer  
IFPTE, Local 21  
1167 Mission Street, Second Floor  
San Francisco, CA 94103  
415.864.2100 Local 21 Main

Website: [www.ifpte21.org](http://www.ifpte21.org)

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**From:** Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>  
**Sent:** Friday, February 21, 2020 9:52 PM  
**To:** Vivian Araullo <[varaullo@ifpte21.org](mailto:varaullo@ifpte21.org)>; Hiramoto, Kelly (DPH) <[kelly.hiramoto@sfdph.org](mailto:kelly.hiramoto@sfdph.org)>; Sims, Linda (DPH) <[Linda.Sims@sfdph.org](mailto:Linda.Sims@sfdph.org)>  
**Cc:** [Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org) <[Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org)>; Daniel Becker <[Daniel.Becker@seiu1021.org](mailto:Daniel.Becker@seiu1021.org)>; Stoltey, Juliet (DPH) <[juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)>; Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>; Colfax, Grant (DPH) <[grant.colfax@sfdph.org](mailto:grant.colfax@sfdph.org)>; Brown, Michael (DPH) <[michael.brown@sfdph.org](mailto:michael.brown@sfdph.org)>; Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>  
**Subject:** Re: URGENT: Rumors re corona virus quarantine at Hummingbird

Dear Ms. Araullo,

Thank you for reaching out.

Unfortunately, across the US and California health officials are having to identify appropriate spaces for non-hospitalized persons who require quarantine or isolation. **Ideally, this would be done at home.**

We are preparing for persons who do not have an appropriate home or living situation (e.g., homeless, or vulnerable person(s) in their home).

Within DPH we have identified a few spaces, and we are looking for more. The city's EOC Care and Shelter Branch is activated and is looking for more living spaces in SF that meet the requirements.

This is a collective citywide effort to make sure we care for our residents with compassion and respect.

We are following CDC and CDPH safety guidelines.

I suggest we meet to hear your ideas, get your input, and address your concerns.

We will work with Drs. Colfax and Bobba on next steps. Thank you again.



With gratitude,

Tomas

p.s. plz excuse typos

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Tomás J. Aragón, MD, DrPH  
415-515-5734 (cell); 415-554-2898 (office)  
Health Officer, City & County of San Francisco  
Director, Population Health Division (PHD)  
San Francisco Department of Public Health  
101 Grove St., Rm 308, SF CA 94102

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*"Radical transformational leadership is leading change from the universal values of dignity, equity, compassion and humility to transform self, people, systems and cultures towards equity and sustainable results."*

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**From:** Vivian Araullo <[varaullo@ifpte21.org](mailto:varaullo@ifpte21.org)>  
**Sent:** Friday, February 21, 2020 9:09 PM  
**To:** Hiramoto, Kelly (DPH) <[kelly.hiramoto@sfdph.org](mailto:kelly.hiramoto@sfdph.org)>; Sims, Linda (DPH) <[Linda.Sims@sfdph.org](mailto:Linda.Sims@sfdph.org)>  
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**Subject:** Re: URGENT: Rumors re corona virus quarantine at Hummingbird

Hi Kelly,

Thank you for your quick response. With all due respect, however, you did not give us a direct response to the question on the BHC/HB being potentially used as a quarantine space.

You must address this rumor circulating at BHC/Hummingbird with directness and clarity, and as soon as possible.

Failure to assure our members of their safety and health at the workplace is a violation of our MOU.

Thank you.

For the Union,

Vivian

**Vivian Z. Araullo**

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**From:** Hiramoto, Kelly (DPH) <[kelly.hiramoto@sfdph.org](mailto:kelly.hiramoto@sfdph.org)>

**Sent:** Friday, February 21, 2020 8:37 PM

**To:** Vivian Araullo <[varaullo@ifpte21.org](mailto:varaullo@ifpte21.org)>; Sims, Linda (DPH) <[Linda.Sims@sfdph.org](mailto:Linda.Sims@sfdph.org)>

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**Subject:** Re: URGENT: Rumors re corona virus quarantine at Hummingbird

Hi Vivian,

Thank you for reaching out. I appreciate your concern. Please be assured we would not make plans that would place employees at risk.

I am including Dr. Juliet Stoltey, Director, Communicable Disease Control and Prevention, Dr. Tomas Aragon, Health Officer, and Naveena Bobba, the Department Operations Center Director, to respond to your concerns as the subject matter experts on public health emergency response and any questions you may have regarding COVID-19.

Until they can respond, I will direct you to the federal CDC site that provides information and guidance related to managing care for individuals in a residential setting:

<https://www.cdc.gov/coronavirus/2019-ncov/hcp/guidance-prevent-spread.html>

Kelly

Kelly Hiramoto, LCSW  
Special Projects Manager  
SF Department of Public Health  
415.554.2828 Telephone

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**From:** Vivian Araullo <[varaullo@ifpte21.org](mailto:varaullo@ifpte21.org)>  
**Sent:** Friday, February 21, 2020 7:37:29 PM  
**To:** Sims, Linda (DPH) <[Linda.Sims@sfdph.org](mailto:Linda.Sims@sfdph.org)>; Hiramoto, Kelly (DPH) <[kelly.hiramoto@sfdph.org](mailto:kelly.hiramoto@sfdph.org)>  
**Cc:** [Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org) <[Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org)>; Daniel Becker <[Daniel.Becker@seiu1021.org](mailto:Daniel.Becker@seiu1021.org)>  
**Subject:** URGENT: Rumors re corona virus quarantine at Hummingbird

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

It's come to the Union's attention that rumors are circulating at BHC/Hummingbird alleging that Hummingbird, adjacent to BHC, will be used as a quarantine area for coronavirus-affected or suspected coronavirus- affected individuals.

We are deeply concerned. We would like to have facts on this matter. If this rumor has basis, please provide the Union your plans to inform and protect our members ASAP. If the rumor is untrue, please say so as well.

Please reply as soon as possible, as our members do not feel safe.

Thank you for your cooperation. Please reply as soon as possible. Please be assured, we do not want to cause undue panic, but we also do not want these rumors to go unaddressed, since our members' health and safety might be at stake.

Absent an explanation, we are prepared to escalate this to higher authorities within DPH. Please respond ASAP.

Thank you.

For the Union,

Vivian Araullo

**Vivian Z. Araullo**

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**From:** [State and Local Readiness \(CDC\)](#)  
**To:** [State and Local Readiness \(CDC\)](#)  
**Subject:** 2-25-2020 CDC COVID-19 Daily Key Points and STLT Westerdam Information  
**Date:** Wednesday, February 26, 2020 10:21:29 AM  
**Attachments:** [CDC COVID-19 Daily Key Points 2 25 2020 FINAL.pdf](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Colleagues:

Attached please find the CDC COVID-19 [daily key points](#) for Tuesday, February 25, 2020.

Below you will find a CDC media statement regarding the Westerdam cruise ship.

Westerdam Media Statement:

No testing of passengers from the Westerdam Cruise Ship for SARS-CoV-2, the virus that causes COVID-19, has been done at CDC. CDC is aware that an American passenger on the Westerdam tested positive for infection with SARS-CoV-2 in Malaysia and that two sequential tests on samples from that same person were negative. CDC is aware that follow-up testing among more than 1,500 passengers from the Westerdam has all been negative.

At this time, CDC considers passengers from the Westerdam to be at “low risk” of SARS-CoV-2 infection during the 14 days after their last exposure per the agency’s Risk Assessment guidance at <https://www.cdc.gov/coronavirus/2019-ncov/php/risk-assessment.html>. Given this level of risk, testing of Westerdam passengers for SARS-CoV-2 is not recommended unless additional exposures are identified to warrant testing.

Thank you,

State Coordination Task Force

**Sent by BCC to PHEP Directors, SHOS, State Epis, Non-governmental Partners, STLTs, and BCHC**

**From:**  
**To:**

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**Cc:**

**Subject:**

[YPetrofsky@NorthBay.org](#); [Dubray, Christine \(CDC/DDID/NCIRD/DBD\)](#); [Maria Musolf](#)  
NEW NUMBER and NEW TIME - Solano County Novel Coronavirus Call with Healthcare and EMS Partners  
(nonproprietary)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

We apologize for the short notice and for changing the meeting time again this week, but we are moving this afternoon's call to tomorrow from 11:30-12:30.

Thank you all for your understanding!!

-----  
This is the weekly call for Solano County Healthcare and EMS partners. We've also invited surrounding counties and hospitals affected by the Diamond Princess evacuee response as well as State and Federal partners.

Thanks.

Solano Public Health

Call-in Information:

Number: 408-418-9388

Meeting ID: 966 019 345

(message contents are nonproprietary)

**From:** [Steve Heilig](#)  
**To:** [Kim Newell Green](#)  
**Cc:** [Mary Lou Licwinko](#); [Andrea Yeung MD](#); [Bennett, Ayanna \(DPH\)](#); [Beth Griffiths](#); [Brian Grady, MD](#); [Dennis Song](#); [Dr. Anne M Cummings practice](#); [Edward Alfrey MD](#); [Fung, Gordon \(UCSF\)](#); [Heyman Oo](#); [Jason Nau, MD](#); [Julie Rosenbluth-Bokser](#); [Joseph Woo, MD](#); [Kenneth Tai, MD](#); [Kristen Swann, MD](#); [Dr. Kwok](#); [Matt Willis](#); [Michael Shrader, MD](#); [Monique Schaulis](#); [Nida Degeysys](#); [Robert Harvey](#); [Sarita Satpathy](#); [Stephanie Oltmann, MD](#); [Aragon, Tomas \(DPH\)](#); [William Prey, MD](#); [Winnie Tong](#); [Iqbal, Zarah \(UCSF\)](#); [Edward Chow, MD](#); [George Fouras, MD](#); [John Maa, MD](#); [Kristina Casadei](#); [Lawrence Cheung MD](#); [Man-Kit Leung MD](#); [Phillip Goldberg](#); [Richard Podolin MD](#); [Robert Margolin MD](#); [Roger Eng MD](#); [Shannon Udovic Constant MD](#); [Steven Fugaro](#); [Erin Henke](#); [Ian Knox](#)  
**Subject:** Re: Coronavirus  
**Date:** Wednesday, February 26, 2020 9:49:28 AM

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Ps: A special letter on this from our health officers appears in the new SFMMS journal, and is posted on our site:

**CORONAVIRUS: SPECIAL COMMUNICATION FROM OUR PUBLIC HEALTH OFFICERS**  
**Modeling a Balanced Response to COVID-19**

<http://www.sfmms.org/news-publications/sfmms-blog/coronavirus-special-communication-from-our-public-health-officers-modeling-a-balanced-response-to-covid-19.aspx?PostId=5552&tabid=2622>

Resources:

The San Francisco Department of Public Health has two relevant websites:

- For clinicians:

<https://www.sfdcp.org/infectious-diseases-a-to-z/coronavirus-2019-novel-coronavirus/>

- For the general public:

<https://www.sfdph.org/>

And:

CDC Page, with both patient and clinician info:

<https://www.cdc.gov/coronavirus/2019-ncov/>

Sent from my iPad

On Feb 26, 2020, at 9:26 AM, Kim Newell Green <[kimberlynewell@gmail.com](mailto:kimberlynewell@gmail.com)> wrote:

Thanks very much for attending Mary Lou - I'm glad they asked us and please let us know as you get further information.



Kim

On Wed, Feb 26, 2020 at 8:53 AM Mary Lou Licwinko <[mll@sfmms.org](mailto:mll@sfmms.org)> wrote:

Dear All,

Yesterday I was asked to attend the Mayor's press conference where she declared a state of emergency regarding the COVID- 19 or the coronavirus. Though there have been no cases reported locally, the purpose of the declaration was to begin garnering the resources to prepare for a possible outbreak. The Mayor promised complete transparency if a situation develops. Drs. Grant Colfax and Tomas Aragon were there to provide the medical and public health perspectives. Carmen Chiu, the City Assessor, stressed that this was not a racial issue and urged the public not to view it as such. She said that there were reported cases of discrimination against the Asian community in SF and that Asian businesses were suffering as a result of the outbreak even though there are currently no cases here. As you are likely aware, the CDC has issued a warning to communities across the country to begin to prepare for an outbreak. I think it was important that SFMMS was there and we will certainly be monitoring the situations in SF and Marin as information becomes available.

Best,

Mary Lou

Mary Lou Licwinko, JD, MHSA

Executive Director/CEO

San Francisco Marin Medical Society

2720 Taylor Street, Suite 450

San Francisco, CA 94133

(415) 561-0850 ext. 237

[mll@sfmms.org](mailto:mll@sfmms.org)

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**"All we can do in the darkness  
is shine"  
Judith Rodriguez, 2017**

**Follow me on twitter: [www.twitter.com/drkimmd](http://www.twitter.com/drkimmd)**

Please note that the best email address for me is: [kim@alumni.princeton.edu](mailto:kim@alumni.princeton.edu)

or

[kimberlynewell@gmail.com](mailto:kimberlynewell@gmail.com) \*\*Please note the "L" in the middle of my name\*\*

**From:** [CCSF Department of Emergency Management](#)  
**To:** [Aragon, Tomas \(DPH\)](#)  
**Subject:** DEM 24-Hour Daily Situational Awareness Report - 02-26-2020  
**Date:** Wednesday, February 26, 2020 9:35:42 AM

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Report Date: 02-26-2020

## 24-Hour Daily Situational Awareness Report

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### Priority Information / Current Notable Local Incidents:

-The Centers for Disease Control and Prevention (CDC) has confirmed 10 cases of the recently named COVID-19 (novel coronavirus-2019) in California:

- 2 – San Benito County
- 2 – San Diego County
- 2 – Santa Clara County
- 1 – Humboldt County
- 1 – Los Angeles County
- 1 – Orange County
- 1 – Sacramento County

-The Department of Homeland Security issued supplemental instructions for inbound flights with individuals who have been in China. For more information, see: <https://www.dhs.gov/news/2020/02/02/dhs-issues-supplemental-instructions-inbound-flights-individuals-who-have-been-china>

-The CDC has issued travel advisories to countries affected by the virus: <https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>

-US Health and Human Services has declared a public health emergency. For more information, see: <https://www.hhs.gov/about/news/2020/01/31/secretary-azar-declares-public-health-emergency-us-2019-novel-coronavirus.html>

• Additional coronavirus information: <https://www.cdc.gov/coronavirus/2019-ncov/index.html> or by calling 800-CDC- INFO | (800-232-4636) | TTY: (888) 232-6348

• CDC information for healthcare providers: <https://www.cdc.gov/coronavirus/2019-nCoV/guidance-hcp.html>

• Information for San Francisco residents:

<https://www.sf72.org/>

<https://www.sfdph.org/dph/>

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**DEM Contact Information:**

**Watch Center Operations**

Mon-Sun, 0600-2230 Hours

- Primary (415) 260-2591

- Desk (415) 558-2738

- Email: [demdutyofficer@sfgov.org](mailto:demdutyofficer@sfgov.org)

**Duty Officer (After Hours)**

Mon-Sun, 2230-0600 Hours

- Current Duty Officer: Ed Trinh / 415-260-2591

**Manager On Call (MOC):** Bijan Karimi - 415-640-8269 - [bijan.karimi@sfgov.org](mailto:bijan.karimi@sfgov.org)

**Public Information Officer:** Kristin Hogan - 415-518-2834 -

[kristin.hogan@sfgov.org](mailto:kristin.hogan@sfgov.org) / 415-558-2712

Current EOC Status: Level 2

EOC Activation Levels:

<b>Level</b>	<b>EOC Status</b>	<b>Description</b>	<b>Time</b>
DO / MOC	EOC Standby	Duty Officer / Manager On-Call	After-hours & Weekends
<b>3</b>	EOC Open	Watch Center (Monitoring)	0600-2230; daily (excluding holidays)
<b>2</b>	EOC Open	Partial w/ 1st Response Elements & Support	As Needed
<b>1</b>	EOC Open	Full Activation (All Sections and Positions)	As Needed

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## **Weather Summary and Forecast:**

Today – Sunny, high of 71. Winds 5 to 9 mph.

Tonight – Clear, low of 50. Winds 5 to 7 mph.

Tomorrow – Sunny, high of 71. Winds of 5 mph.

## **Air Quality Index (AQI):**

Current: 54

Forecast: 53

[www.airnow.gov](http://www.airnow.gov)

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## **Happening Today - Special Events for 02-26-2020:**

Wednesday (2/26/2020)

-RSA Data Security Conference @ Moscone Center, 7:00am to 7:00pm

-Filming Street Closure @ Quincy St between California and Pine, 7:00am to 7:00pm

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## **Happening This Week - Special Events from 02-27-2020 to 03-04-2020:**

Thursday (2/27/2020)

-RSA Data Security Conference @ Moscone Center, 7:00am to 7:00pm

-Warriors vs. Lakers @ Chase Center, 7:30pm to 11:00pm

-Filming Street Closure @ Pine between Powell and Montgomery, 7:00pm to 5:00am  
and Quincy St between California and Pine, 7:00am to 7:00pm

Friday (2/28/2020)

-RSA Data Security Conference @ Moscone Center, 7:00am to 7:00pm

-Galantis @ Bill Graham, 8:00pm to 12:00am

-Filming Street Closure @ Quincy St between California and Pine, 7:00am to 7:00pm  
and Sacramento between Leidesdorff and Battery, 8:00pm to March 1, 7:00pm and  
Sansome between Clay and Sutter

Saturday (2/29/2020)

-Dash and Splash Polar Plunge @ Aquatic Park, 7:00am to 3:00pm

-Filming Street Closure @ Pine between Front and Montgomery, 7:00am to 5:00am

Sunday (3/1/2020)

-YMCA Chinese New Years Run @ Portsmouth Square (street closures), 7:30am to 10:30am

-Warriors vs. Wizards @ Chase Center, 5:30pm to 9:00pm

-Filming Street Closure @ Pine between Montgomery and Market, 3:00pm to 5:00am

Monday (3/2/2020)

-No large events scheduled

Tuesday (3/03/2020)

-No large events scheduled

Wednesday (3/04/2020)

-Hamilton Education Program @ Fulton between Hyde and Larkin (street closures), 8:00am to 6:00pm

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### **Critical Branch Updates:**

CCSF Transportation Branch:

- SFMTA Muni Alert messages: <https://www.sfmta.com>

CCSF Infrastructure Branch:

- Nothing significant to report.

CCSF Public Safety Branch:

- Nothing significant to report.

CCSF Health and Human Services Branch:

- The San Francisco Department of Public Health continues to coordinate with partner agencies to monitor the COVID-19 (novel coronavirus-2019) situation.

CCSF Community Branch:

- Community Branch has activated to provide COVID-19 information to city partners, schools and the private sector.

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## **Domestic and International News:**

### **SF Mayor London Breed declares state of emergency over coronavirus**

Amid intensifying worldwide concern about the spread of the new coronavirus, Mayor London Breed declared a state of emergency for San Francisco Tuesday, which will ramp up the city's efforts to prepare for and confront potential cases. There have been no confirmed coronavirus cases in San Francisco to date, but as infections continue to rise across the world, "we need to allocate more resources to make sure we are prepared," Breed said at a press conference announcing the emergency declaration. "To be clear, this declaration of emergency is all about preparedness. By declaring a state of emergency we are prioritizing the safety of our communities by being prepared." Three people have been treated at San Francisco hospitals for coronavirus, two of which have been discharged, but to date no cases have originated inside the city.

<https://www.sfchronicle.com/bayarea/article/SF-mayor-London-Breed-declares-state-of-emergency-15083811.php#>

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### **Massive fire at CA refinery confined after explosion**

CARSON, Calif. -- Firefighters made progress Wednesday morning in reducing the size of a massive fire at the Marathon Petroleum refinery in Carson that sent massive flames and thick plumes of smoke into the air. The fire was visible as far away as Fullerton, with the thick black smoke rising hundreds of feet into the night sky. Some residents reported hearing a large boom in the area when the fire broke out just before 11 p.m. in the 2300 block of East 223rd Street. Both sides of the 405 Freeway and some surrounding streets were temporarily shut down in the area, but reopened within less than an hour. The refinery's own firefighters were on scene fighting the blaze and working to depressurize the system, while units from the Los Angeles County Fire Department arrived to assist. The county fire department said there was an explosion before the fire broke out in a cooling tower at the refinery.

<https://abc7news.com/massive-fire-at-carson-refinery-confined-after-explosion/5968296/>

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### **Educators warn of possible strike after district calls for budget cuts, layoffs**

San Francisco Unified School District staff and families took over the school board meeting Tuesday over impending budget cuts and layoffs, warning that an educator strike could be in the cards. More than a hundred educators and families of students demanded that no cuts be made to SFUSD schools, which are facing up to a \$31.8 million shortfall for the current school year. That shortfall is expected to double by the 2020-2021 school year, according to district spokesperson Laura Dudnick. The nearly hour-long takeover of the Board of Education meeting, which delayed the scheduled 6 p.m. start, followed a raucous rally outside the district office on Franklin Street. Protesters blocked Franklin at Fulton Street before moving inside, taking over commissioner seats and chanting slogans like "Money is there, we're not going anywhere" and "Strike ready! Strike ready!" "If we have to shut schools down for a day...", said teacher Charmaine Shuford to cheers. "We are so prepared." In an email sent to district staff last week, Superintendent Vincent Matthews alerted educators of a budget shortfall and said that staff layoffs were likely this year. It's the first warning of possible job losses for educators since 2012.

<https://www.sfexaminer.com/news/educators-warn-of-possible-strike-after-district-calls-for-budget-cuts-layoffs/>

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The City & County of San Francisco (CCSF) Department of Emergency Management's Duty Officer Program compiles and disseminates this product in order to maintain situational awareness among public safety partners.

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CCSF Alert is owned and operated by the City and County of San Francisco. To change the way you receive CCSF Alerts, contact your Department's Disaster Preparedness Coordinator.



**From:**  
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[ReturningTravelerMonitoring](#); [Valdez, Virginia](#); [Ledin, Katya@CDPH](#); [Rains, Robyn L.](#); [IZB EPI Report \(CDPH-DCDC\)](#); [Kimberly C Gale](#); [Girlynda Gonzales](#); [iyk4@cdc.gov](#); [Michelle J. Gaskill-Hames](#); [Jennifer Gordon](#); [Ori Tzvieli](#); [Susan Farley](#); [Craig S. Baker](#); [Louise McNitt](#); [Lilia Ryan](#); [Carroll, Darin \(CDC/DDID/NCEZID/OD\)](#); [Benjamin J. Gover](#); [Roberts, Desera S](#); [David.Runt@cchealth.org](#); [Jill.Honeyman@cchealth.org](#); [Kathy.Ferris@cchealth.org](#); [amish.k.waland@kp.org](#); [Stephania.S.Armani@kp.org](#); [David.X.Mueller@kp.org](#); [Surita.Sharma@kp.org](#); [Christopher.Baldini@hhs.gov](#); [john.redd@hhs.gov](#); [Kevin.Sheehan@hhs.gov](#); [Mark.Young@hhs.gov](#); [Sara.Green@hhs.gov](#); [hfw3@cdc.gov](#); [hzt7@cdc.gov](#); [lxo9@cdc.gov](#); [mrh7@cdc.gov](#); [NRB1@cdc.gov](#); [Aragon, Tomas \(DPH\)](#); [Adriana.Arrizon@sonoma-county.org](#); [Arcelia.Reyes-Delgado@sonoma-county.org](#); [Barbie.robinson@sonoma-county.com](#); [Bryan.Cleaver@sonoma-county.org](#); [Carly.Sullivan@sonoma-county.org](#); [Celeste.Philip@sonoma-county.org](#); [James.Salvante@sonoma-county.org](#); [Jamie.Rich@sonoma-county.org](#); [Jen.Banks@sonoma-county.org](#); [Kim.Caldewey@sonoma-county.org](#); [Lindsey.Totah@sonoma-county.org](#); [Mary.Miller@sonoma-county.org](#); [Rachel.Rees@sonoma-county.org](#); [Robert.Benjamin@sonoma-county.org](#); [Rohish.Lal@sonoma-county.org](#)

**Subject:** NEW NUMBER - Solano County Novel Coronavirus Call with Healthcare and EMS Partners (nonproprietary)

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

This is the weekly call for Solano County Healthcare and EMS partners. We've also invited surrounding counties and hospitals affected by the Diamond Princess evacuee response as well as State and Federal partners.

Thanks.

Solano Public Health

Call-in Information:

Number: 408-418-9388

Meeting ID: 966 019 345

(message contents are nonproprietary)

**From:** [CDC IMS State Coordination Task Force \(SCTF\) Operations](#)  
**Subject:** Canceled: COVID-19 Public Health Response Operations  
**Attachments:** [image001.jpg](#)  
**Importance:** High

---

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#### COVID-19 Public Health Response Operations

CDC's 2019 Novel Coronavirus (COVID-19) response team will host a recurring call series from 3 p.m. to 4 p.m. EST every Wednesday's and Friday's, to discuss plans for returning travelers, including movement & monitoring, quarantine, data reporting, and status reports or concerns. Please note, this call is not open to the media.

Invited participants include all 62 PHEP funded jurisdictions (state, local, and territorial preparedness directors, state epidemiologists, state health officials, public health laboratory directors, and emergency management officials), nongovernmental partner organization leadership (APHL, ASTHO, CSTE, and NACCHO), Big City Health Coalition (BCHC), and ASPR regional administrators. In order to ensure and maintain the appropriate target audience, please have ONE representative from each CORE function listed participate from your jurisdiction. Participant information can be found below.

#### Participant Information

Bridgeline: 1(888)455-7719

Passcode: 6905931

#### State Coordination Task Force (SCTF)

Center for Preparedness and Response (CPR)

Centers for Disease Control and Prevention (CDC <<http://www.cdc.gov/>> )  
1600 Clifton Road, NE, MS H21-5, Atlanta, GA 30349-4027

For your situational awareness, the forwarding option for this invite is DISABLED.

Please contact [eoacsctfops@cdc.gov](mailto:eoacsctfops@cdc.gov) <<mailto:eoacsctfops@cdc.gov>> if you have any questions.

(Sent by BCC to PHEP directors, state epidemiologists, state health officials, public health laboratory directors, and national and federal partners)

**From:** [Zarate, Sheilah \(DPH\)](#)  
**To:** [Vien, Veronica \(DPH\)](#); [Kagan, Rachael \(DPH\)](#); [Andrew, Brent \(DPH\)](#); [Padilla, Cristina \(DPH\)](#); [Acosta, Linda \(DPH\)](#)  
**Cc:** [Aragon, Tomas \(DPH\)](#); [Bobba, Naveena \(DPH\)](#)  
**Subject:** EpiX CDC Key Points for COVID-19\_2/25/20  
**Date:** Wednesday, February 26, 2020 6:50:41 AM  
**Attachments:** [EpiX CDC Key Points for COVID-19 2.25.20.pdf](#)

---

FYI

Thanks,  
Sheilah  
(925) 212-9902

**From:** [EPIXUpdate@cdc.gov](mailto:EPIXUpdate@cdc.gov)  
**To:** [Aragon, Tomas \(DPH\)](#)  
**Subject:** Important: CDC Key Points: Coronavirus Disease 2019 ("COVID-19") Outbreak for February 25, 2020  
**Date:** Wednesday, February 26, 2020 6:39:31 AM

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Check Epi-X for an Important Report

CDC Key Points: Coronavirus Disease 2019 ("COVID-19") Outbreak for February 25, 2020

This report includes CDC Daily Key Points for COVID-19 for February 25, 2020. This document is cleared to share with your staff and partners.

<https://epix2.cdc.gov/v2/Reports/Display.aspx?id=80614>

-----  
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Receive this message in Text format: <https://epix2.cdc.gov/v2/Preferences.aspx#Email>

**From:** [CCSF Alert](#)  
**To:** [Aragon, Tomas \(DPH\)](#)  
**Subject:** CCSF Situation Report - COVID-19  
**Date:** Tuesday, February 25, 2020 8:49:11 PM  
**Importance:** High

---



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## Situation Report - Update - COVID-19 (#17)

Department of Emergency Management  
Division of Emergency Services

---

02-25-2020 - 20:45:40

### Change Since Last Situation Report:

#### Situation Update:

- **International data:**
  - 80,421 confirmed cases; 77,661 cases in mainland China; 2,708 deaths in mainland China
  - 2,755 confirmed cases outside of China across 41 countries/regions. (total includes 691 cases on the Diamond Princess cruise ship docked at Yokohama, Japan)
- **National (U.S.) data:**
  - 13 total confirmed cases in the USA (does not include Diamond Princess repatriation flight patients from Travis AFB, Lockland AFB, or the University of Nebraska)
- **There are no confirmed cases among San Francisco residents.**
  - The risk of COVID-19 in California remains low.
- <https://gisanddata.maps.arcgis.com/apps/opsdashboard/index.html#/bda7594740fd40299423467b48e9ecf6>
  - NOTE: Information may vary as events and reporting are rapidly evolving.
- **There are no recommendations to cancel events.**
- **We are in flu season. The San Francisco Department of Public Health (DPH) recommends that persons with symptoms stay home from work, school and social gatherings. Practice hand-washing precautions. It is not too late to get the flu vaccine.**
- The City and County of San Francisco, led by the Health Department, is working on preventing the virus, containing its spread, and reducing harm in the community. We are focused on the most vulnerable groups, including children, people in congregate settings and the elderly. However, every sector has a role to play to ensure community health and safety. The health care system, schools, businesses and individuals can all do their part.

#### SFDEM Activities:

- To support the Department of Public Health response, the Department of Emergency Management has expanded its ongoing activation of San Francisco's Emergency Operations Center to assist with coordination of resources and established a Community Branch comprised of community, faith, business and education partners. As a result, community and government partners can work together to identify and coordinate our response to emerging issues.
- Mayor Breed made an emergency declaration to strengthen the City's preparedness and to surge resources and capabilities, and ensure San Francisco is as ready as possible in the event that the new



virus comes to our community. The declaration was announced by the Mayor during a press conference on February 25, 2020.

- The declaration of a local emergency will mobilize city resources, accelerate emergency planning, streamline staffing, coordinate agencies across the city, allow for future reimbursement by the state and federal governments and raise awareness throughout San Francisco about how everyone can prepare in the event that COVID-19 (novel coronavirus) appears in our community.

### **SFDPH Activities:**

- SFDPH DOC Call Center has attempted to contact all return travelers from China in need of follow-up.
- SFDPH is maintaining global, national and local situational awareness as South Korea, Japan and Italy have reported significant increases in the number of confirmed COVID-19 cases.
- SFDPH is preparing to update stakeholder messaging in anticipation of new CDC guidance.
- SFDPH is working closely with the Department of Emergency Management's (DEM) Emergency Operations Center (EOC) on community outreach, care and shelter for potential COVID-19 cases.
- SFDPH, the Mayor, DEM, and Chinese Community leaders provided updates to the public on SF's preparedness efforts.
- SFDPH completed preparedness consultation site visits to 5 major SF hospitals, with plans to visit 2 additional sites. DPH will hold a tabletop exercise and discussion with SF hospital partners on preparing for COVID-19 cases.

### **Public Information**

- SFDPH and the San Francisco Department of Emergency Management (DEM) continue to operate the Joint Information Center to develop and disseminate accurate, timely, relevant and accessible public information about COVID-19 (Novel Coronavirus). The Joint Information Center will expand to include additional regular members from other city agencies.
- Public Information Objectives:
  1. Rumor Control
  2. Engagement with the Chinese and Asian Pacific Islander community
  3. Keeping Public Information up-to-date
- DPH and DEM have announcement plans should a San Francisco resident contract COVID-19. The Office of Civic Engagement and Immigrant Affairs (OCEIA) has translated materials in all threshold languages.
- Talking points are being updated to include messages on economic impact and planning for people living in single room occupancy settings.
- DPH and DEM Public Information Officers (PIOs) continue to respond to media inquiries and prioritize Chinese language media. Public messaging also highlights ongoing preparedness work for possible COVID-19 cases in San Francisco in the future.
- 311 has received about 789 inquires on COVID-19 since January 27, 2020.
- Updated factsheets remain available at [www.sfdph.org](http://www.sfdph.org) and [www.sf72.org](http://www.sf72.org).
- DPH and DEM went to conduct interviews in Cantonese with KTSF and Sky Link TV on the latest updates on COVID-19

### **WHO (World Health Organization) Response**

- WHO has an online course titled "Infection Prevention and Control for COVID-19." The course provides information on how facilities can prepare to respond to emerging respiratory viruses such as COVID-19. <https://openwho.org/courses/COVID-19-IPC-EN>
- The WHO-China joint mission concluded on 02/24/20 and released findings about the transmissibility and severity of COVID-19, and the impact of the measures taken. [https://www.fmprc.gov.cn/mfa\\_eng/topics\\_665678/kjgzbdffyq/t1749176.shtml](https://www.fmprc.gov.cn/mfa_eng/topics_665678/kjgzbdffyq/t1749176.shtml)

- WHO and European Centre for Disease Prevention and Control (ECDC) mission arrived in Italy on 02/24/20 to support Italian authorities on the COVID-19 situation.
- WHO stated that 4 new countries (Afghanistan, Bahrain, Iraq, and Oman) reported confirmed cases of COVID-19 in the past 24 hours (as of 02/25/20).

### **CDC (U.S. Centers for Disease Control & Prevention)**

- CDC is operationalizing its pandemic preparedness and response plans, including measures to [prepare communities](#) to respond to local transmission of COVID-19. There is an abundance of [pandemic guidance](#) developed and adapted for a COVID-19 pandemic.
- CDC updated travel guidance on 02/23/20 recommending travelers avoid all nonessential travel to the People's Republic of China (this does not include Hong Kong, Macau, or the island of Taiwan). <https://wwwnc.cdc.gov/travel/destinations/traveler/none/china#travel-notice>
- No changes in number of U.S. confirmed cases reported since 02/24/20.

### **Resources:**

- Department of Public Health (SFDPH): <https://www.sfgcdcp.org/infectious-diseases-a-to-z/coronavirus-2019-novel-coronavirus/>
- SFDPH's Policy for return travelers: <https://www.sfgcdcp.org/wp-content/uploads/2020/02/Interim-Guidance-on-Monitoring-and-Movement-for-San-Franciscans-and-Travel-Before-Feb-3rd-SFDPH-FINAL-02.07.2020.pdf>
- SFDPH COVID-19 clinical intake form: <https://www.sfgcdcp.org/infectious-diseases-a-to-z/coronavirus-2019-novel-coronavirus/coronavirus-2019-information-for-healthcare-providers/>
- SFDPH General Facts: <https://www.sfgcdcp.org/infectious-diseases-a-to-z/coronavirus-2019-novel-%20%20%20coronavirus/>
- Department of Emergency Management (DEM): <https://SF72.org>
- Centers for Disease Control and Prevention (CDC): <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
- CDC Respirator Supply Strategy Guidelines: (<https://www.cdc.gov/coronavirus/2019-ncov/hcp/respirator-supply-strategies.html>)
- World Health Organization (WHO): <https://www.who.int/emergencies/diseases/novel-coronavirus-2019>
- For operational coordination and information sharing, visit WebEOC (<https://sfvem.org>) under Incident Name: 2020-01-21 2019 Covid-19 (formerly 2020-01-21 2019-nCoV). Note - WebEOC is password protected.

### **Situation Summary:**

- CDC is closely monitoring an outbreak of respiratory illness caused by COVID-19 that was first detected in Wuhan City, Hubei Province, China and which continues to expand.
- Chinese health officials have reported thousands of infections with COVID-19 in China, with the virus reportedly spreading from person-to-person in many parts of that country.
- Infections with COVID-19, most of them associated with travel from Wuhan, also are being reported in a growing number of international locations, including the United States.

### **DEM Contact Information:**

Duty Officer (415) 260-2591

Watch Center Operations (415) 558-2738; operational Mon-Sun, 0600-2200 Hours

Email: [demdutyofficer@sfgov.org](mailto:demdutyofficer@sfgov.org)

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**To:** [Vien, Veronica \(DPH\)](#); [Kagan, Rachael \(DPH\)](#); [Andrew, Brent \(DPH\)](#); [Padilla, Cristina \(DPH\)](#); [Acosta, Linda \(DPH\)](#)  
**Cc:** [Aragon, Tomas \(DPH\)](#); [Bobba, Naveena \(DPH\)](#)  
**Subject:** EpiX CDC Special Media Tracking Report 2/25/20  
**Date:** Tuesday, February 25, 2020 6:49:24 PM  
**Attachments:** [EpiX-Special Media Tracking Report 2.25.20.pdf](#)

---

FYI – see attached Special Media Tracking Report for COVID-19

Also, here's WHO Global Tracker of confirmed cases: <https://www.worldometers.info/coronavirus/>  
(scroll down to very end to see Age of Coronavirus Deaths – majority are older adults >65)

Thanks,  
Sheilah

---

Sheilah Zarate, RN, PHN, MSN  
San Francisco Department of Public Health  
Emergency Medical Services Agency  
90 Van Ness Ave.  
San Francisco, CA 94102  
(415) 487-5019 desk  
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**To:** [Aragon, Tomas \(DPH\)](#)  
**Subject:** Important: ~\*~ Special Epi-X Media Tracking Report - COVID-19, February 25, 2020 ~\*~  
**Date:** Tuesday, February 25, 2020 6:27:42 PM

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Check Epi-X for an Important Report

~\*~ Special Epi-X Media Tracking Report - COVID-19, February 25, 2020 ~\*~

This report provides special media coverage of the 2019 novel coronavirus outbreak (COVID-19).

<https://epix2.cdc.gov/v2/Reports/Display.aspx?id=80611>

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**To:** [Nguyen, Rita \(DPH\)](#); [Aragon, Tomas \(DPH\)](#); [Bobba, Naveena \(DPH\)](#); [Philip, Susan \(DPH\)](#); [Stoltey, Juliet \(DPH\)](#)  
**Subject:** RE: Framework for Congregate Living Settings  
**Date:** Tuesday, February 25, 2020 6:15:58 PM  
**Attachments:** [DRAFT Congregate Living Settings Framework 25Feb2020 V2.docx](#)

---

Here's Version 2 DRAFT incorporating various comments received. Thanks ... David

---

**From:** Nguyen, Rita (DPH) <[rita.nguyen@sfdph.org](mailto:rita.nguyen@sfdph.org)>  
**Sent:** Tuesday, February 25, 2020 4:18 PM  
**To:** Stier, David (DPH) <[david.stier@sfdph.org](mailto:david.stier@sfdph.org)>; Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>; Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>; Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>; Stoltey, Juliet (DPH) <[juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)>  
**Subject:** RE: Framework for Congregate Living Settings

Some quick suggested edits/additions. I didn't go ahead and make the changes b/c I'm not sure where others stand on all this. I think what we want to say is that for everyone from confirmed case to PUI to symptomatic medium risk to asymptomatic medium risk, we would consider removing them from their congregate living situation – with priority given to those on the “left” end of that spectrum (confirmed case > PUI > symptomatic medium risk > asymptomatic medium risk). I think we still want to review each individual on a case by case basis as we have nuance and texture to their specific situation (ie lives in SRO but has own kitchen and with minimal disruptions we could arrange their own bathroom). I think that's unlikely, but there may be things we can do that allow ppl to remain at home and the community more assured. And then of course there's always the option to re-locate the person if the infxn control needs can't be met and/or community is really up in arms about the potential risk of exposure.

\*\*\*\*\*

Rita Nguyen, MD  
Assistant Health Officer  
Chronic Disease Physician Specialist  
Population Health Division  
San Francisco Department of Public Health

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**Sent:** Tuesday, February 25, 2020 1:17 PM

**To:** Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>; Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>; Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>; Stoltey, Juliet (DPH) <[juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)>; Nguyen, Rita (DPH) <[rita.nguyen@sfdph.org](mailto:rita.nguyen@sfdph.org)>

**Subject:** Framework for Congregate Living Settings

**Importance:** High

First pass at structure and content ... very interested in your feedback.

Note: CDC defines “congregate settings” in their risk-assessment document as **Congregate settings** are public places where close contact with others may occur. Congregate settings include settings such as shopping centers, movie theaters, stadiums, workplaces, schools and other classroom settings. Therefore to be clear this document refers to Congregate Living Settings. (thanks to Rita for picking up that nuance).

Thanks, David

---

David Stier, MD

- Medical Director, AITC Immunization & Travel Clinic
  - Director, Communicable Disease Prevention Unit
  - Medical Epidemiologist, Communicable Disease Control & Prevention Section
- Population Health Division, San Francisco Dept. Public Health  
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Communicable Disease Control line (415) 554-2830  
Immunization Program line (415) 554-2955

**From:** [Stoltey, Juliet \(DPH\)](#)  
**To:** [Stanley, Kim \(UCSF\)](#); [Platzer, Angela \(DPH\)](#); [jamila.champsi@kp.org](#); [Dekker, Elaine \(UCSF\)](#); [Wilder, Lann \(DPH\)](#); [Jeanne.Dimech@DignityHealth.org](#); [BuschD@sutterhealth.org](#); [GordonS@sutterhealth.org](#); [Nichols, Amy \(UCSF\)](#); [Kakis, Anthony \(UCSF\)](#); [Jonathan.E.Volk@kp.org](#); [Yu, Jennifer \(DPH\)](#); [Ramirez, Lynn \(UCSF\)](#); [HowardK4@sutterhealth.org](#); [Doernberg, Sarah \(UCSF\)](#); [Hartz, Alison \(UCSF\)](#); [kevin.worth@kp.org](#); [delosA@sutterhealth.org](#); [MathisG@sutterhealth.org](#); [Mariano, Geraldine \(DPH\)](#); [Icban, Rosallie \(DPH\)](#); [Yokoe, Deborah \(UCSF\)](#); [Stephanie.K.Leong@kp.org](#); [Gomez, Regina \(DPH\)](#); [debbiegold2stein@gmail.com](#); [Yu, Jennifer \(DPH\)](#); [Alma.Pipkin@va.gov](#); [Harry.Lampiris@va.gov](#); [shelley.dwyer@va.gov](#); [fredericks@chasf.org](#); [erin.mercado@kp.org](#); [celeste.s.prothro@kp.org](#); [DeneauFG@sutterhealth.org](#); [brunssc@sutterhealth.org](#); [Gizaw, Gelila \(UCSF\)](#); [Lee, Steffanie \(UCSF\)](#); [aoshea@kentfieldsanfrancisco.com](#); [FredrickS@CHASF.org](#); [maryg@chasf.org](#); [DPH-glorial](#); [Hartz, Alison \(UCSF\)](#); [laura.deneckere@dignityhealth.org](#)  
**Cc:** [Rivera, Tiffany \(DPH\)](#); [Portnoy, Diane \(DPH\)](#); [Philip, Susan \(DPH\)](#); [Bobb, Naveena \(DPH\)](#); [Saelee, Kenpou \(DPH\)](#); [DuBois, Amie \(DPH\)](#); [Sturtz, Natalya \(DPH\)](#); [Stier, David \(DPH\)](#); [Aragon, Tomas \(DPH\)](#)  
**Subject:** update re additional CDC travel alerts  
**Date:** Tuesday, February 25, 2020 4:57:43 PM

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Dear Infection Control Working Group,

WHO and the CDC have recently noted new community transmission in regions outside of China. Accordingly, the CDC has posted Travel Alerts for the following countries in addition to China: South Korea (Level 3), Japan, Italy, and Iran (Level 2) and Hong Kong (Level 1).

The CDC Travel Alerts recommend that returning travelers from the above countries with onset of illness within 2 weeks of leaving should be considered for novel coronavirus infection. Healthcare providers should obtain a detailed travel history for patients with fever or acute respiratory symptoms, and ask the same information as would be requested for any person under investigation (URL: <https://www.sfdcp.org/wp-content/uploads/2020/02/Clinical-Intake-COVID19-18Feb2020.pdf>). Information on vital signs and any known results of viral respiratory pathogen testing is also helpful. SFDPH can assist with requests to CDC for testing of patients meeting the above criteria with severe respiratory illness (e.g., evidence of pneumonia on chest X-ray) or those requiring hospitalization. Note that older adults and people with chronic medical conditions appear to be at increased risk for severe disease.

Although routes of transmission have yet to be definitively determined, CDC recommends a cautious approach to interacting with patients under investigation. Ask such patients to wear a face mask as soon as they are identified. Conduct patient evaluation in a private room with the door closed, ideally an airborne infection isolation room, if available. Personnel entering the room should use standard precautions, contact precautions, and airborne precautions, and use eye protection (goggles or a face shield). For additional healthcare infection control recommendations, visit [CDC's Infection Control](#) webpage.

In the coming days, please note CDC may issue more Travel Alerts and it will be important to remain updated on both the CDC Coronavirus Persons Under Investigation (PUI) website (URL: <https://www.cdc.gov/coronavirus/2019-ncov/hcp/clinical-criteria.html>) and the CDC Travel Alert page (URL: <https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>).

For questions, please call our COVID-19 Clinical Consultation Center at 415-554-2830 or follow instructions to page the On-Call MD, and as always, suspected cases should be reported to 415-554-2830.



Thanks for your collaboration in this evolving situation.

**Janice K. Louie, MD, MPH**

Please note if I am e-mailing you about 2019 n-Coronavirus, it is because I am on temporary assignment to assist with the SFDPH 2019 nCoV Activation

Medical Director

Tuberculosis Prevention and Control Program

San Francisco Department of Public Health

Clinic: (628) 206-8524

Fax: (628) 206-4565

[Janice.louie@sfdph.org](mailto:Janice.louie@sfdph.org)

Julie Stoltey, MD, MPH

Director, Communicable Disease Control and Prevention

Population Health Division

San Francisco Department of Public Health

25 Van Ness, Suite 500, San Francisco, CA 94102

Direct line: 415-437-6343

email: [juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)

CD Control main number: 415-554-2830

<http://www.sfdph.org/cdcp>

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**From:** [State and Local Readiness \(CDC\)](#)  
**To:** [State and Local Readiness \(CDC\)](#)  
**Subject:** Consular Notification Guidance for State and Local Authorities Regarding Foreign Nationals Detained for Medical Reasons  
**Date:** Tuesday, February 25, 2020 4:31:47 PM  
**Attachments:** [CN -- Notification and Access for Persons Detained for Medical Reasons \(2020\) recd eh feb 24.pdf](#)

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Colleagues:

Please find attached a document that **summarizes important information for state and local health departments regarding the medical detention of foreign nationals.**

This document comes from the U.S. State Department. It outlines existing requirements and treaty obligations for notifying foreign embassies and consulates in the United States when a foreign national is being medically detained, such as in the case when a quarantine order is issued because of possible exposure to COVID-19 disease.

We hope this information will offer guidance and a timely summary of notification requirements whenever a jurisdiction deems it necessary to isolate, quarantine, or otherwise medically detain a foreign national.

Thank you,

State Coordination Task Force

**Sent by BCC to PHEP Directors, SHOS, State Epis, Non-governmental Partners, STLTs, and BCHC**

**From:** [Nguyen, Rita \(DPH\)](#)  
**To:** [Stier, David \(DPH\)](#); [Aragon, Tomas \(DPH\)](#); [Bobba, Naveena \(DPH\)](#); [Philip, Susan \(DPH\)](#); [Stoltey, Juliet \(DPH\)](#)  
**Subject:** RE: Framework for Congregate Living Settings  
**Date:** Tuesday, February 25, 2020 4:17:40 PM  
**Attachments:** [DRAFT Congregate Living Settings Framework 25Feb2020 rn edits.docx](#)

---

Some quick suggested edits/additions. I didn't go ahead and make the changes b/c I'm not sure where others stand on all this. I think what we want to say is that for everyone from confirmed case to PUI to symptomatic medium risk to asymptomatic medium risk, we would consider removing them from their congregate living situation – with priority given to those on the “left” end of that spectrum (confirmed case > PUI > symptomatic medium risk > asymptomatic medium risk). I think we still want to review each individual on a case by case basis as we have nuance and texture to their specific situation (ie lives in SRO but has own kitchen and with minimal disruptions we could arrange their own bathroom). I think that's unlikely, but there may be things we can do that allow ppl to remain at home and the community more assured. And then of course there's always the option to re-locate the person if the infxn control needs can't be met and/or community is really up in arms about the potential risk of exposure.

\*\*\*\*\*

Rita Nguyen, MD  
Assistant Health Officer  
Chronic Disease Physician Specialist  
Population Health Division  
San Francisco Department of Public Health

25 Van Ness Avenue, Suite 500  
San Francisco 94102  
(415) 437-6244  
[rita.nguyen@sfdph.org](mailto:rita.nguyen@sfdph.org)

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**From:** Stier, David (DPH) <david.stier@sfdph.org>  
**Sent:** Tuesday, February 25, 2020 1:17 PM  
**To:** Aragon, Tomas (DPH) <tomas.aragon@sfdph.org>; Bobba, Naveena (DPH) <naveena.bobba@sfdph.org>; Philip, Susan (DPH) <susan.philip@sfdph.org>; Stoltey, Juliet (DPH) <juliet.stoltey@sfdph.org>; Nguyen, Rita (DPH) <rita.nguyen@sfdph.org>  
**Subject:** Framework for Congregate Living Settings  
**Importance:** High

First pass at structure and content ... very interested in your feedback.

Note: CDC defines “congregate settings” in their risk-assessment document as **Congregate settings** are public places where close contact with others may occur. Congregate settings include settings such as shopping centers, movie theaters, stadiums, workplaces, schools and other classroom settings. Therefore to be clear this document refers to Congregate Living Settings. (thanks to Rita for picking up that nuance).

Thanks, David

---

David Stier, MD

- Medical Director, AITC Immunization & Travel Clinic
- Director, Communicable Disease Prevention Unit
- Medical Epidemiologist, Communicable Disease Control & Prevention Section

Population Health Division, San Francisco Dept. Public Health

[david.stier@sfdph.org](mailto:david.stier@sfdph.org)

Direct line (415) 554-2648

AITC main line (415) 554-2625

Communicable Disease Control line (415) 554-2830

Immunization Program line (415) 554-2955

**From:** [Bronston, Aram, EMS](#)  
**To:** [DOCAdmin, DPH \(DPH\); DPH-nCoV Activation 2020; DutyOfficer, DEM \(DEM\); Duty Officer, EMSA@EMSA; cdphdutyofficer@cdph.ca.gov; chess@ncric.ca.gov; mhccsitreps&resourcerequests@cdph.ca.gov; DPH-Integration Steering Committee; CoastalRegion@CalOES.ca.gov](#)  
**Subject:** Re: SFDPH DOC COVID-19 Situation Status Report (02/25/2020)  
**Date:** Tuesday, February 25, 2020 4:12:25 PM

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Received. Thank you.

Aram

Aram L. Bronston EMT-P  
EMS Coordinator/RDMHS Region II  
Alameda County Health Care Services Agency  
1000 San Leandro Blvd., Ste#200  
San Leandro, CA 95477  
Aram.Bronston@acgov.org  
510/618-2033 office  
510/421-9340 cell  
8816-32623882 iridium (emergencies ONLY)  
[Http://EMS.ACGOV.ORG/RDMHS-R2](http://EMS.ACGOV.ORG/RDMHS-R2) (Resource & Reference Site)

This message has come from a mobile device. Please excuse any brevity or typographical errors.

---

**From:** DOCAdmin, DPH (DPH) <dph.docadmin@sfdph.org>  
**Sent:** Tuesday, February 25, 2020 3:45:46 PM  
**To:** DPH-nCoV Activation 2020 <DPH-nCoVActivation2020@sfdph.org>; DutyOfficer, DEM (DEM) <demdutyofficer@sfgov.org>; Duty Officer, EMSA@EMSA <EMSADutyOfficer@EMSA.CA.GOV>; Bronston, Aram, EMS <Aram.Bronston@acgov.org>; cdphdutyofficer@cdph.ca.gov <cdphdutyofficer@cdph.ca.gov>; chess@ncric.ca.gov <chess@ncric.ca.gov>; mhccsitreps&resourcerequests@cdph.ca.gov <mhccsitreps&resourcerequests@cdph.ca.gov>; DPH-Integration Steering Committee <DPH.ISC@sfdph.org>; CoastalRegion@CalOES.ca.gov <CoastalRegion@CalOES.ca.gov>  
**Subject:** SFDPH DOC COVID-19 Situation Status Report (02/25/2020)

### SFDPH DOC COVID-19 Situation Status Report (02/25/2020)

**Status:** Yellow  
**Outlook:** Worsening  
**Need:** None

**# of Cases/Deaths** (dated 02/25/20)

**Worldwide: 80,350 Cases / 2,705 Deaths** (*John Hopkins CSSE, link below*)

**US: 53 Cases** (see notes below) / **0 Deaths** ([CDC](#))

**CA: 10 Cases / 0 Deaths** ([CDPH](#))

**SF:** 0 Cases

<https://gisanddata.maps.arcgis.com/apps/opsdashboard/index.html#/bda7594740fd40299423467b48e9ecf6>

### Updates and Response:

#### CCSE

- The Mayor has declared a local emergency due to COVID-19. Although there are still zero confirmed cases in San Francisco residents, the global picture is changing rapidly. Given the high volume of travel between SF and mainland China, and the spread of the virus in other countries, there is a growing likelihood that San Francisco will see cases eventually. The declaration of a local emergency will mobilize city resources, accelerate emergency planning, streamline staffing, coordinate agencies across the city, allow for future

reimbursement by the state and federal governments and raise awareness throughout San Francisco about how everyone can prepare in the event that COVID-19 (novel coronavirus) appears in San Francisco.

## **SFDPH**

### **Summary of actions**

- SFDPH DOC Call Center has attempted contact to all return travelers from China in need of follow-up.
- SFDPH is maintaining global, national, and local situational awareness as South Korea, Japan, and Italy have reported significant increases in the number of confirmed COVID-19 cases.
- SFDPH is preparing to update stakeholder messaging in anticipation of new CDC guidance.
- SFDPH is working closely with the Department of Emergency Management's (DEM) Emergency Operations Center (EOC) on community outreach, care and shelter for potential COVID-19 cases.
- SFDPH, the Mayor, DEM, and Chinese Community leaders provided updates to the public on SF's preparedness efforts.
- SFDPH completed preparedness consultation site visits to 5 major SF hospitals, with plans to visit 2 additional sites. DPH will hold a tabletop exercise and discussion with SF hospital partners on preparing for COVID-19 cases.
- SFDPH CDCP information: <https://www.sfcddp.org/infectious-diseases-a-to-z/coronavirus-2019-novel-%20%20%20coronavirus/>

## **CDC-**

- CDC is operationalizing its pandemic preparedness and response plans, including measures to [prepare communities](#) to respond to local transmission of COVID-19. There is an abundance of [pandemic guidance](#) developed and adapted for a COVID-19 pandemic.
- CDC updated travel guidance on 02/23/20 recommending travelers avoid all nonessential travel to the People's Republic of China (this does not include Hong Kong, Macau, or the island of Taiwan). <https://www.ncdc.gov/travel/destinations/traveler/none/china#travel-notice>
- No changes in number of U.S. confirmed cases reported since 02/24/20.
- <https://www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html>

## **WHO** (World Health Organization)-

- WHO has an online course titled "Infection Prevention and Control for COVID-19." The course provides information on how facilities can prepare to respond to emerging respiratory viruses such as COVID-19. <https://openwho.org/courses/COVID-19-IPC-FN>
- The WHO-China joint mission concluded on 02/24/20 and released findings about the transmissibility and severity of COVID-19, and the impact of the measures taken. [https://www.fmprc.gov.cn/mfa\\_eng/topics\\_665678/kjgzbdffyq/t1749176.shtml](https://www.fmprc.gov.cn/mfa_eng/topics_665678/kjgzbdffyq/t1749176.shtml)
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## **CDPH** (California Department of Public Health)-

CDPH lab in Richmond, CA is currently testing potential (PUI) cases quarantined at Travis Air Force Base. This lab is not providing testing for local jurisdictions at this time.

- <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/Immunization/nCOV2019.aspx>

**Johns Hopkins Data Dashboard** (real time updates, data sources- WHO, CDC, NHC, and DXY.)

International data-

- 80,350 confirmed cases globally
- 77,660 confirmed cases in mainland China (96.7% of all confirmed cases globally).
- 2,660 deaths in mainland China + 45 additional deaths (Afghanistan, Bahrain, Iraq, Oman, Iran, Italy, Philippines, Hong Kong, Taiwan, Japan, France, South Korea, Diamond Princess Cruise)
- 2,747 confirmed cases outside of China across 36 countries/regions (includes regions of Hong Kong and Taiwan, outside of mainland China)

National (U.S.) data:

- 53 confirmed cases currently in the U.S. (36 from Diamond Princess cruise ship, from unassigned locations) cases in 7 states.
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***NOTE: Information may vary as events and reporting are rapidly evolving.***

-----

**San Francisco Department of Public Health  
DOC Administration**

To send a message to Command Staff: [dph.doc@sfdph.org](mailto:dph.doc@sfdph.org)

To send a message to Operations Section: [dph.docoperationssection@sfdph.org](mailto:dph.docoperationssection@sfdph.org)

To send a message to Planning Section: [dph.docplanssection@sfdph.org](mailto:dph.docplanssection@sfdph.org)

To send a message to Logistics Section: [dph.doclogisticssection@sfdph.org](mailto:dph.doclogisticssection@sfdph.org)

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**\*\* This email was sent from an external source. If you do not know the sender, do not click on links or attachments. \*\***

**From:** [DOCAdmin, DPH \(DPH\)](#)  
**To:** [DPH-nCoV Activation 2020](#); [DutyOfficer, DEM \(DEM\)](#); [Duty Officer, EMSA@EMSA](#); [aram.bronston@acgov.org](mailto:aram.bronston@acgov.org); [cdphdutyofficer@cdph.ca.gov](mailto:cdphdutyofficer@cdph.ca.gov); [chess@ncric.ca.gov](mailto:chess@ncric.ca.gov); [mhccsitreps&resourcerequests@cdph.ca.gov](mailto:mhccsitreps&resourcerequests@cdph.ca.gov); [DPH-Integration Steering Committee](#); [CoastalRegion@CalOES.ca.gov](mailto:CoastalRegion@CalOES.ca.gov)  
**Subject:** SFDPH DOC COVID-19 Situation Status Report (02/25/2020)  
**Date:** Tuesday, February 25, 2020 3:45:49 PM

---

## SFDPH DOC COVID-19 Situation Status Report (02/25/2020)

**Status:** Yellow  
**Outlook:** Worsening  
**Need:** None

**# of Cases/Deaths** (dated 02/25/20)

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[https://www.fmprc.gov.cn/mfa\\_eng/topics\\_665678/kjgzbdffyq/t1749176.shtml](https://www.fmprc.gov.cn/mfa_eng/topics_665678/kjgzbdffyq/t1749176.shtml)
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-----

**San Francisco Department of Public Health  
DOC Administration**

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To send a message to Planning Section: [dph.docplanssection@sfdph.org](mailto:dph.docplanssection@sfdph.org)

To send a message to Logistics Section: [dph.doclogisticssection@sfdph.org](mailto:dph.doclogisticssection@sfdph.org)

To send a message to Finance Section: [dph.docfinancesection@sfdph.org](mailto:dph.docfinancesection@sfdph.org)

**From:** [Press Office, Mayor \(MYR\)](#)  
**To:** [Press Office, Mayor \(MYR\)](#)  
**Subject:** \*\*\* PRESS RELEASE \*\*\* CITY OF SAN FRANCISCO MOVES PROACTIVELY TO PREPARE FOR POSSIBLE NOVEL CORONAVIRUS ACTIVITY IN THE COMMUNITY  
**Date:** Tuesday, February 25, 2020 2:29:21 PM  
**Attachments:** [02.25.20 Public Health Update Novel Coronavirus.pdf](#)

---

**FOR IMMEDIATE RELEASE:**

Tuesday, February 25, 2020

Contact: Mayor's Office of Communications, 415-554-6131

**\*\*\* PRESS RELEASE \*\*\***

**CITY OF SAN FRANCISCO MOVES PROACTIVELY TO  
PREPARE FOR POSSIBLE NOVEL CORONAVIRUS  
ACTIVITY IN THE COMMUNITY**

*Although there are still zero confirmed cases of novel coronavirus in San Francisco residents, the global situation is changing rapidly. Mayor Breed, Department of Public Health, and Department of Emergency Management take action to protect community health.*

**San Francisco, CA** — Mayor London N. Breed today made an emergency declaration to strengthen the City's preparedness to respond to COVID-19 (novel coronavirus). She was joined by Health Director Dr. Grant Colfax and Executive Director of the Department of Emergency Management Mary Ellen Carroll in this action to surge resources and capabilities, and ensure San Francisco is as ready as possible in the event that the new virus comes to our community.

"Although there are still zero confirmed cases in San Francisco residents, the global picture is changing rapidly, and we need to step-up preparedness," said Mayor Breed. "We see the virus spreading in new parts of the world every day, and we are taking the necessary steps to protect San Franciscans from harm."

"San Francisco is united and prepared to address any possible spread of the novel coronavirus to San Francisco," said Board of Supervisors President Norman Yee. "We have one of the most renowned medical systems of care here and we have a long and proven track record of being able to protect, treat, and care for our residents."

The declaration of a local emergency is a legal document that will mobilize City resources, accelerate emergency planning, streamline staffing, coordinate agencies across the city, allow for future reimbursement by the state and federal governments and raise awareness throughout San Francisco about how everyone can prepare in the event that COVID-19 (novel coronavirus) appears in our community. Santa Clara and San Diego counties have issued similar declarations to bolster their preparedness.

The San Francisco declaration is effective immediately for seven days, and it will be voted on by the Board of Supervisors on Tuesday, March 3<sup>rd</sup>.

San Francisco has been working diligently to prevent COVID-19, and to implement containment efforts if there are San Franciscans who test positive for the new virus. The Department of Public Health activated its Departmental Operations Center on January 21,

marshalling internal resources and leadership to focus on the clinical, epidemiological, and community response. The Health Department has worked with local hospitals to identify isolation rooms, and health care clinics are screening patients for travel history and symptoms. The City opened its Emergency Operations Center (EOC) on January 27, bringing the strength of the entire San Francisco response system to focus on this developing situation.

San Francisco is further expanding the EOC because of today's emergency declaration. In addition to the establishment of the Community Branch, the EOC will expand the Planning Section, Logistics Section and the Health and Human Services Branch. As a result, the City can accelerate the development of emergency plans should COVID-19 emerge in San Francisco.

"This is a global outbreak that is entering a new phase, and we must be prepared," said Dr. Grant Colfax, Director of Health. "We have been working with elected officials, other city agencies, the public and private health care system, schools, businesses and community organizations to ensure that we as a city are well informed and positioned to respond and do our best to mitigate the impact of the new virus, if it emerges in San Francisco. Today's declaration reinforces that this is not business as usual. We must be confident that our local readiness efforts are as robust as possible to protect the health of San Francisco residents. This declaration gives us more tools to be even more prepared."

"Given the high volume of travel between San Francisco and mainland China, there is a growing likelihood that we will see cases of COVID-19 eventually," said Dr. Tomas Aragon, San Francisco Health Officer. "Most people who are in self-quarantine at home are eager to cooperate and understand the importance of these actions. We are prioritizing children, people who live in congregate settings and vulnerable populations as we plan to reduce the potential for harm from the virus in the community. We have been working closely with the Chinese community, who are so impacted by this situation, and also at risk for stigma and discrimination."

"Planning, responding and recovering from any emergency requires a whole community approach," said Mary Ellen Carroll, Executive Director, San Francisco Department of Emergency Management. "San Francisco is establishing a Community Branch in our Emergency Operations Center comprised of community, faith, business and education partners. As a result, community and government partners can work together to identify and coordinate our response to emerging issues."

Globally, there have been more than 80,000 cases and 2,700 deaths since the disease first emerged in Wuhan, China in December 2019. While the majority of cases and deaths have taken place in China, the epicenter of the illness, the virus has now spread to about 30 countries, including the United States. Currently, there are 53 confirmed cases in this country, including 10 in California. While San Francisco has no confirmed cases in city residents, three COVID-19 patients from other counties have been treated in San Francisco hospitals. Given the global patterns that are being seen, there is a growing likelihood of cases in San Francisco.

The federal government has worked to contain the virus by imposing strict travel restrictions for people returning from mainland China. As of February, foreign nationals who have traveled to China within the past 14 days are not permitted entry into the U.S., unless they are immediate family of U.S. citizens or permanent residents. All U.S. citizens returning from Hubei Province, China are subject to a mandatory 14-day quarantine by the federal

government. U.S. citizens returning from other parts of mainland China who have symptoms (fever, cough, shortness of breath) are subject to a mandatory quarantine. Those returning from mainland China without symptoms are directed by the Centers for Disease Control and Prevention (CDC) to self-quarantine at home with monitoring by their local health department. In San Francisco, the Health Department is monitoring hundreds of returning travelers. Risk for the virus is based on travel history and contacts, not race, ethnicity, or culture.

If we experience a cluster of COVID-19 cases or a local outbreak, every sector of San Francisco will have a role to play in ensuring the community's health. Today's declaration provides a structure to support expanded efforts. For example, schools should be planning how they would manage potential closures, and businesses ought to look at their work-from-home policies and sick leave in order to support people who may need to self-quarantine.

The best way for all San Franciscans to reduce their risk of getting sick, as with seasonal colds or the flu, will still apply to prevent COVID-19 if it begins to circulate in the community:

- Wash hands with soap and water for at least 20 seconds;
- Cover your cough or sneeze;
- Stay home if you are sick;
- Get your flu shot to protect against flu or symptoms similar to COVID-19; and
- If you have recently returned from a country with ongoing COVID-19 infections, monitor your health and follow the instructions of public health officials.

You can also prepare for the possible disruption caused by an outbreak:

- Make sure you have a supply of all essential medications for your family;
- Make a child care plan if you or a care giver are sick;
- Make arrangements about how your family will manage a school closure; and
- Make a plan for how you can care for a sick family member without getting sick yourself.

Stay up to date on this rapidly evolving situation by visiting [www.sfdph.org](http://www.sfdph.org) or [www.sf72.org](http://www.sf72.org) and the CDC's website: <https://www.cdc.gov/coronavirus/2019-ncov>.

###

**From:** [DutyOfficer, DEM \(DEM\)](#)  
**To:** [DutyOfficer, DEM \(DEM\)](#); [DEM-DES Disaster Preparedness Coordinators Informed Group](#); [DEM-DES Disaster Preparedness Coordinators1](#)  
**Cc:** [Rosenfield, Ben \(CON\)](#); [Kelly, Naomi \(ADM\)](#); [Khalfay, Nuha \(HRD\)](#); [Lombardi, Roberto \(LIB\)](#); [Cannariato, Umecke \(HOM\)](#); [Torres, Joaquin \(ECN\)](#); [Goldstein, Peter \(ADM\)](#); [Rob Forester \(AIR\)](#); [Mendoza, Nubia \(DEM\)](#); [POWELL, LISA \(CAT\)](#); [Barrera, Kira \(HSA\)](#); [Schneider, Dylan \(HOM\)](#); [Chan, Melissa \(ADM\)](#); [Reilly, Joseph \(PRT\)](#); [Holcomb, Andrew \(DPH\)](#); [Mohideenbasha, Kamroonbanu \(TIS\)](#); [Wyrsch, Victor \(FIR\)](#); [Bobba, Naveena \(DPH\)](#); [Biddinger, Allison](#); [Bessman, Elizabeth \(DEM\)](#); [Majeski, Nick \(ADM\)](#); [Navarrete, Dave Raul \(REC\)](#); [Eisbernd, Sean \(MYR\)](#); [Maguire, Tom \(MTA\)](#); [Tune, Alec \(CON\)](#); [Ventre, Alyssa \(ART\)](#); [Silas, William \(DEM\)](#); [Luong, Susanna \(HRD\)](#); [Karimi, Bijan \(DEM\)](#); [Starliper, Lisa \(DEM\)](#); [Hehn, Logan \(DPW\)](#); [Rydstrom, Todd \(CON\)](#); [ssansom@tjpa.org](#); [Thompson, Marianne \(ECN\)](#); [Barone, Doris \(HSA\)](#); [Rivera, Tiffany \(DPH\)](#); [Redmond, Michael \(POL\)](#); [Soto, Cecile \(DEM\)](#); [Ta, Melissa \(DPH\)](#); [Raycroft, Jill \(DEM\)](#); [Paula Fraser](#); [Kaplan, Daniel \(HSA\)](#); [Weiland, Maggie \(ADM\)](#); [DEM - T Shannon](#); [Robinson, Todd \(LIB\)](#); [Duncan-Graves, Alice \(CON\)](#); [Kane, Gregory \(POL\)](#); [Sacco, Carol \(WOM\)](#); [Lee, Patty \(DBI\)](#); [Donnelly, Edward \(DBI\)](#); [Greene, Matthew \(DBI\)](#); [David Coggshall](#); [Simmons, Noelle \(HSA\)](#); [Alfaro, Nancy \(ADM\)](#); [dem-jodi.traversaro@bart.gov](#); [Kositsky, Jeff \(HOM\)](#); [Trinh, Edward \(DEM\)](#); [DEM - Matt KIOLBASSA](#); [Brusaca, Christina](#); [Grindy, Scott \(REC\)](#); [Clark, Susan \(DEM\)](#); [Amyes, Benjamin \(HSA\)](#); [Garant, Amy \(ADM\)](#); [DAVESF@ROCKETMAIL.COM](#); [Trickey, Anne \(ART\)](#); [Jeff Airth \(AIR\)](#); [McLean, Mark \(CON\)](#); [Pedrini, Christopher \(POL\)](#); [Slattery, James \(ENV\)](#); [gabe. Kearney@caloes.ca.gov](#); [Lam, Scarlett \(MTA\)](#); [Bramlett, Jeffrey \(REC\)](#); [medepi@gmail.com](#); [Hogan, Kristin \(DEM\)](#); [Howard, Kate \(HRD\)](#); [HaleyNelson, Lony \(DEM\)](#); [Colfax, Grant \(DPH\)](#); [David Hardt](#); [Tugbenyoh, Mawuli \(HRD\)](#); [Zamora, Francis \(DEM\)](#); [LOPEZ, VALERIE \(CAT\)](#); [Aragon, Tomas \(DPH\)](#); [VAN NOSTERN, JULIE \(CAT\)](#); [Beck, Bob \(MYR\)](#); [CON, ConDutyOfficer \(CON\)](#); [Stewart-Kahn, Abigail \(HOM\)](#); [Makstman, Michael \(TIS\)](#); [Lediju, Tonia \(CON\)](#); [DEM - Theodore Parini](#); [Jason Castleberry](#); [Tong, Sandra \(FIR\)](#); [Tangherlini, Niels \(FIR\)](#); [Bryan Tedford](#); [Nieves, Israel \(DPH\)](#); [Summerville, Peter \(ADM\)](#); [Leonardo Pica](#); [Nancy Rodriguez](#); [CLARK, JANA \(CAT\)](#); [Pon, Adrienne \(ADM\)](#); [Hui, Tom \(DBI\)](#); [Bonn, Christopher \(FIR\)](#); [DPH- DOC Plans Chief](#); [Traversaro, Jodi \(DEM\)](#); [Black, Dedria \(HOM\)](#)  
**Subject:** RE: nCoV Coordination Call  
**Date:** Tuesday, February 25, 2020 2:19:08 PM  
**Attachments:** [COVID19-Cleaning-Environmental-Businesses-Agencies-24Feb2020.pdf](#)

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Good afternoon,

The attached guidance has been issued by the San Francisco Department of Public Health regarding Environmental Cleaning Recommendations for COVID-19 as discussed during last week's Coordination Call.

## COVID-19 Environmental Cleaning Recommendations For Non-Healthcare Businesses and Organizations Serving the Public

February 24, 2020

These recommendations are based on what is currently known about the Coronavirus Disease 2019 (COVID-19) and will be updated as needed and as additional information becomes available.

**Intended audience:** non-healthcare businesses and organizations that serve the public, including (but not limited to) BART, Muni, other public transportation, city agencies, offices, stores).

Thank you for your partnership.

Watch Center  
San Francisco Department of Emergency Management  
415-260-2591  
[demdutyofficer@sfgov.org](mailto:demdutyofficer@sfgov.org)  
[AlertSF](#) | [SFDEM](#) | [SF72](#) | [@SF\\_Emergency](#)

-----Original Appointment-----

**From:** DutyOfficer, DEM (DEM)

**Sent:** Wednesday, February 5, 2020 5:19 PM

**To:** DutyOfficer, DEM (DEM); DEM-DES Disaster Preparedness Coordinators Informed Group; Disaster Preparedness Committee (DPC)

**Cc:** Rosenfield, Ben (CON); Kelly, Naomi (ADM); Khalfay, Nuha (HRD); Lombardi, Roberto (LIB); Cannariato, Umecke (HOM) ([umecke.cannariato@sfgov.org](mailto:umecke.cannariato@sfgov.org)); Torres, Joaquin (ECN); Goldstein, Peter

(ADM); Rob Forester (AIR); Mendoza, Nubia (DEM); Powell, Lisa (CAT); Barrera, Kira (HSA); Schneider, Dylan (HOM); Chan, Melissa (ADM); Reilly, Joseph (PRT); Holcomb, Andrew (DPH); Mohideenbasha, Kamroonbanu (TIS); Wyrsh, Victor (FIR); Bobba, Naveena (DPH); Biddinger, Allison; Bessman, Elizabeth (DEM); Majeski, Nick (ADM); Navarrete, Dave Raul (REC); Elsbernd, Sean (MYR); Maguire, Tom (MTA); Tune, Alec (CON); Ventre, Alyssa (ART); Silas, William (DEM); Luong, Susanna (HRD); Karimi, Bijan (DEM); Starliper, Lisa (DEM); Hehn, Logan (DPW); Rydstrom, Todd (CON); Sidonie Sansom; Thompson, Marianne (ECN); Barone, Doris (HSA); Rivera, Tiffany (DPH); Redmond, Michael (POL); Soto, Cecile (DEM); Ta, Melissa (DPH); Raycroft, Jill (DEM); Paula Fraser; Kaplan, Daniel (HSA); Weiland, Maggie (ADM); DEM - T Shannon; Robinson, Todd (LIB); Duncan-Graves, Alice (CON); Kane, Gregory (POL); Sacco, Carol (WOM); Lee, Patty (DBI); Donnelly, Edward (DBI); Greene, Matthew (DBI); David Coggshall; Simmons, Noelle (HSA); Alfaro, Nancy (ADM); dem-jodi.traversaro@bart.gov; Kositsky, Jeff (HOM); Trinh, Edward (DEM); DEM - Matt KIOLBASSA; Brusaca, Christina; Grindy, Scott (REC); Clark, Susan (DEM); Amyes, Benjamin (HSA); Garant, Amy (ADM); DAVESF@ROCKETMAIL.COM; Trickey, Anne (ART); Jeff Airth (AIR); McLean, Mark (CON); Pedrini, Christopher (POL); Slattery, James (ENV); Kearney, Gabe@CalOES; Lam, Scarlett (MTA); Bramlett, Jeffrey (REC); medepi@gmail.com; Hogan, Kristin (DEM); Howard, Kate (HRD); HaleyNelson, Lony (DEM); Colfax, Grant (DPH); David Hardt; Tugbenyoh, Mawuli (HRD); Zamora, Francis (DEM); LOPEZ, VALERIE (CAT); Chin, Thomas (DEM); Aragon, Tomas (DPH); VAN NOSTERN, JULIE (CAT); Beck, Bob (MYR); CON, ConDutyOfficer (CON); Stewart-Kahn, Abigail (HOM); Makstman, Michael (TIS); Lediju, Tonia (CON); DEM - Theodore Parini; Jason Castleberry; Tong, Sandra (FIR); Tangherlini, Niels (FIR); Bryan Tedford; Nieves, Israel (DPH); Summerville, Peter (ADM); Leonardo Pica; Nancy Rodriguez; Clark, Jana (CAT); Pon, Adrienne (ADM); Hui, Tom (DBI); Bonn, Christopher (FIR); DPH-DOC Plans Chief; Traversaro, Jodi (DEM); Black, Dedria (HOM)

**Subject:** nCoV Coordination Call

**When:** Friday, February 21, 2020 1:00 PM-1:30 PM (UTC-08:00) Pacific Time (US & Canada).

**Where:** 1-877-810-9415 Pass Code: 995 531

This meeting is intended to update Department Heads and Disaster Preparedness departments on actions city agencies are taking related to the novel coronavirus. After a brief from the Department of Public Health and joint information personnel, we will review EOC section goals for the upcoming operational period and departments will share their actions and ask questions of DPH.

**Conference Call Line and Pass Code:** 1-877-810-9415 Pass Code: 995 531

**From:** [Stier, David \(DPH\)](#)  
**To:** [Aragon, Tomas \(DPH\)](#); [Bobba, Naveena \(DPH\)](#); [Philip, Susan \(DPH\)](#); [Stoltey, Juliet \(DPH\)](#); [Nguyen, Rita \(DPH\)](#)  
**Subject:** Framework for Congregate Living Settings  
**Date:** Tuesday, February 25, 2020 1:17:13 PM  
**Attachments:** [DRAFT Congregate Living Settings Framework 25Feb2020.docx](#)  
**Importance:** High

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First pass at structure and content ... very interested in your feedback.

Note: CDC defines “congregate settings” in their risk-assessment document as **Congregate settings** are public places where close contact with others may occur. Congregate settings include settings such as shopping centers, movie theaters, stadiums, workplaces, schools and other classroom settings. Therefore to be clear this document refers to Congregate Living Settings. (thanks to Rita for picking up that nuance).

Thanks, David

---

David Stier, MD

- Medical Director, AITC Immunization & Travel Clinic
  - Director, Communicable Disease Prevention Unit
  - Medical Epidemiologist, Communicable Disease Control & Prevention Section
- Population Health Division, San Francisco Dept. Public Health  
[david.stier@sfdph.org](mailto:david.stier@sfdph.org)  
Direct line (415) 554-2648  
AITC main line (415) 554-2625  
Communicable Disease Control line (415) 554-2830  
Immunization Program line (415) 554-2955



**From:** [Kagan, Rachael \(DPH\)](#)  
**To:** [Colfax, Grant \(DPH\)](#); [Aragon, Tomas \(DPH\)](#)  
**Cc:** [Varisto, Michaela \(DPH\)](#)  
**Subject:** talking points  
**Date:** Tuesday, February 25, 2020 12:51:31 PM  
**Attachments:** [GC and TA talking points for 2 25 20.docx](#)  
**Importance:** High

---

Here are your talking points for today's press conference.

This document contains:

GC points

TA points

Messages and Q&A as background

Hope this is helpful. Please let me know if you have any feedback.

Thanks,  
Rachael

Rachael Kagan  
Director of Communications  
San Francisco Department of Public Health  
415 554-2507

**From:** [Vivian Araullo](#)  
**To:** [Daniel Becker](#); [Aragon, Tomas \(DPH\)](#); [Hiramoto, Kelly \(DPH\)](#); [Sims, Linda \(DPH\)](#)  
**Cc:** [Jason Klumb](#); [Stoltey, Juliet \(DPH\)](#); [Bobba, Naveena \(DPH\)](#); [Colfax, Grant \(DPH\)](#); [Brown, Michael \(DPH\)](#); [Philip, Susan \(DPH\)](#); [Katherine General](#); [Debra Grabelle](#)  
**Subject:** RE: URGENT: Rumors re corona virus quarantine at Hummingbird  
**Date:** Tuesday, February 25, 2020 11:33:09 AM

---

Hello,

Thank you Daniel. Local 21 also agrees to a meeting.

**Please give us dates as soon as possible.**

Thank you, Vivian

---

**From:** Daniel Becker <[Daniel.Becker@seiu1021.org](mailto:Daniel.Becker@seiu1021.org)>  
**Sent:** Tuesday, February 25, 2020 11:09 AM  
**To:** [Aragon, Tomas \(DPH\) <tomas.aragon@sfdph.org>](mailto:tomas.aragon@sfdph.org); [Vivian Araullo <varaullo@ifpte21.org>](mailto:varaullo@ifpte21.org); [Hiramoto, Kelly \(DPH\) <kelly.hiramoto@sfdph.org>](mailto:kelly.hiramoto@sfdph.org); [Sims, Linda \(DPH\) <Linda.Sims@sfdph.org>](mailto:Linda.Sims@sfdph.org)  
**Cc:** [Jason Klumb <Jason.Klumb@seiu1021.org>](mailto:Jason.Klumb@seiu1021.org); [Stoltey, Juliet \(DPH\) <juliet.stoltey@sfdph.org>](mailto:juliet.stoltey@sfdph.org); [Bobba, Naveena \(DPH\) <naveena.bobba@sfdph.org>](mailto:naveena.bobba@sfdph.org); [Colfax, Grant \(DPH\) <grant.colfax@sfdph.org>](mailto:grant.colfax@sfdph.org); [Brown, Michael \(DPH\) <michael.brown@sfdph.org>](mailto:michael.brown@sfdph.org); [Philip, Susan \(DPH\) <susan.philip@sfdph.org>](mailto:susan.philip@sfdph.org); [Katherine General <kgeneral@ifpte21.org>](mailto:kgeneral@ifpte21.org); [Debra Grabelle <debra.grabelle@ifpte21.org>](mailto:debra.grabelle@ifpte21.org)  
**Subject:** RE: URGENT: Rumors re corona virus quarantine at Hummingbird

Hi,

I think we should have a meeting where you hear our members' concerns. Can you give us some dates?

Daniel

Daniel Becker  
Field Representative  
SEIU Local 1021  
350 Rhode Island  
Suite 100 South Bldg.  
San Francisco, CA 94103

Office: 415-848-3639  
Cell: 510-499-1464  
Fax: 415-431-6241  
[www.seiu1021.org](http://www.seiu1021.org)

**The most important word in the language of the working class is "solidarity."**—*Harry Bridges*

---

**From:** [Aragon, Tomas \(DPH\) <tomas.aragon@sfdph.org>](mailto:tomas.aragon@sfdph.org)  
**Sent:** Saturday, February 22, 2020 12:11 AM  
**To:** [Vivian Araullo <varaullo@ifpte21.org>](mailto:varaullo@ifpte21.org); [Hiramoto, Kelly \(DPH\) <kelly.hiramoto@sfdph.org>](mailto:kelly.hiramoto@sfdph.org); [Sims,](#)

Linda (DPH) <[Linda.Sims@sfdph.org](mailto:Linda.Sims@sfdph.org)>

**Cc:** Jason Klumb <[Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org)>; Daniel Becker <[Daniel.Becker@seiu1021.org](mailto:Daniel.Becker@seiu1021.org)>; Stoltey, Juliet (DPH) <[juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)>; Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>; Colfax, Grant (DPH) <[grant.colfax@sfdph.org](mailto:grant.colfax@sfdph.org)>; Brown, Michael (DPH) <[michael.brown@sfdph.org](mailto:michael.brown@sfdph.org)>; Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>; Katherine General <[kgeneral@ifpte21.org](mailto:kgeneral@ifpte21.org)>; Debra Grabelle <[debra.grabelle@ifpte21.org](mailto:debra.grabelle@ifpte21.org)>

**Subject:** Re: URGENT: Rumors re corona virus quarantine at Hummingbird

No spaces have been used.

We are planning and preparing.

We will work w admin to provide detailed communications and address concerns.

Thanks,

Tomas

p.s. plz excuse typos

--

Tomás J. Aragón, MD, DrPH  
415-515-5734 (cell); 415-554-2898 (office)  
Health Officer, City & County of San Francisco  
Director, Population Health Division (PHD)  
San Francisco Department of Public Health  
101 Grove St., Rm 308, SF CA 94102

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*"Radical transformational leadership is leading change from the universal values of dignity, equity, compassion and humility to transform self, people, systems and cultures towards equity and sustainable results."*

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---

**From:** Vivian Araullo <[varaullo@ifpte21.org](mailto:varaullo@ifpte21.org)>

**Sent:** Friday, February 21, 2020 10:05 PM

**To:** Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>; Hiramoto, Kelly (DPH) <[kelly.hiramoto@sfdph.org](mailto:kelly.hiramoto@sfdph.org)>; Sims, Linda (DPH) <[Linda.Sims@sfdph.org](mailto:Linda.Sims@sfdph.org)>

**Cc:** Jason.Klumb@seiu1021.org <[Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org)>; Daniel Becker <[Daniel.Becker@seiu1021.org](mailto:Daniel.Becker@seiu1021.org)>; Stoltey, Juliet (DPH) <[juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)>; Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>; Colfax, Grant (DPH) <[grant.colfax@sfdph.org](mailto:grant.colfax@sfdph.org)>; Brown, Michael (DPH) <[michael.brown@sfdph.org](mailto:michael.brown@sfdph.org)>; Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>; Katherine

General <[kgeneral@ifpte21.org](mailto:kgeneral@ifpte21.org)>; Debra Grabelle <[debra.grabelle@ifpte21.org](mailto:debra.grabelle@ifpte21.org)>

**Subject:** Re: URGENT: Rumors re corona virus quarantine at Hummingbird

Hello Tomas.

Thank you for your response. You have yet to confirm or deny the rumors on the use of BHC/HB as a quarantine space.

You will also have to, very soon, inform us which spaces within DPH are/will be impacted.

There will definitely be union members in those spaces as well.

The Union's concern is the health and safety of our workers, of their families, when they go back to their homes, and as well, of the general public.

We will consult our members on how they wish to proceed, should they wish a meeting. We will get back to you shortly,

I will be available by email through the weekend, as we await a straightforward reply, and your plans.

Thank you.

**Vivian Z. Araullo**

Representative/Organizer  
IFPTE, Local 21  
1167 Mission Street, Second Floor  
San Francisco, CA 94103  
415.864.2100 Local 21 Main

Website: [www.ifpte21.org](http://www.ifpte21.org)

---

**From:** Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>

**Sent:** Friday, February 21, 2020 9:52 PM

**To:** Vivian Araullo <[varaullo@ifpte21.org](mailto:varaullo@ifpte21.org)>; Hiramoto, Kelly (DPH) <[kelly.hiramoto@sfdph.org](mailto:kelly.hiramoto@sfdph.org)>; Sims, Linda (DPH) <[Linda.Sims@sfdph.org](mailto:Linda.Sims@sfdph.org)>

**Cc:** [Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org) <[Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org)>; Daniel Becker <[Daniel.Becker@seiu1021.org](mailto:Daniel.Becker@seiu1021.org)>; Stoltey, Juliet (DPH) <[juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)>; Bobba, Naveena

(DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>; Colfax, Grant (DPH) <[grant.colfax@sfdph.org](mailto:grant.colfax@sfdph.org)>; Brown, Michael (DPH) <[michael.brown@sfdph.org](mailto:michael.brown@sfdph.org)>; Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>

**Subject:** Re: URGENT: Rumors re corona virus quarantine at Hummingbird

Dear Ms. Araullo,

Thank you for reaching out.

Unfortunately, across the US and California health officials are having to identify appropriate spaces for non-hospitalized persons who require quarantine or isolation. **Ideally, this would be done at home.**

We are preparing for persons who do not have an appropriate home or living situation (e.g., homeless, or vulnerable person(s) in their home).

Within DPH we have identified a few spaces, and we are looking for more. The city's EOC Care and Shelter Branch is activated and is looking for more living spaces in SF that meet the requirements.

This is a collective citywide effort to make sure we care for our residents with compassion and respect.

We are following CDC and CDPH safety guidelines.

I suggest we meet to hear your ideas, get your input, and address your concerns.

We will work with Drs. Colfax and Bobba on next steps. Thank you again.

With gratitude,

Tomas

p.s. plz excuse typos

--

Tomás J. Aragón, MD, DrPH  
415-515-5734 (cell); 415-554-2898 (office)  
Health Officer, City & County of San Francisco  
Director, Population Health Division (PHD)  
San Francisco Department of Public Health  
101 Grove St., Rm 308, SF CA 94102

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*"Radical transformational leadership is leading change from the universal values of dignity, equity, compassion and humility to transform self, people, systems and cultures towards equity and sustainable results."*

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---

**From:** Vivian Araullo <[varaullo@ifpte21.org](mailto:varaullo@ifpte21.org)>  
**Sent:** Friday, February 21, 2020 9:09 PM  
**To:** Hiramoto, Kelly (DPH) <[kelly.hiramoto@sfdph.org](mailto:kelly.hiramoto@sfdph.org)>; Sims, Linda (DPH) <[Linda.Sims@sfdph.org](mailto:Linda.Sims@sfdph.org)>  
**Cc:** [Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org) <[Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org)>; Daniel Becker <[Daniel.Becker@seiu1021.org](mailto:Daniel.Becker@seiu1021.org)>; Stoltey, Juliet (DPH) <[juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)>; Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>; Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>  
**Subject:** Re: URGENT: Rumors re corona virus quarantine at Hummingbird

Hi Kelly,

Thank you for your quick response. With all due respect, however, you did not give us a direct response to the question on the BHC/HB being potentially used as a quarantine space.

You must address this rumor circulating at BHC/Hummingbird with directness and clarity, and as soon as possible.

Failure to assure our members of their safety and health at the workplace is a violation of our MOU.

Thank you.

For the Union,

Vivian

**Vivian Z. Araullo**

Representative/Organizer  
IFPTE, Local 21  
1167 Mission Street, Second Floor  
San Francisco, CA 94103  
415.864.2100 Local 21 Main

Website: [www.ifpte21.org](http://www.ifpte21.org)

---

**From:** Hiramoto, Kelly (DPH) <[kelly.hiramoto@sfdph.org](mailto:kelly.hiramoto@sfdph.org)>  
**Sent:** Friday, February 21, 2020 8:37 PM  
**To:** Vivian Araullo <[varaullo@ifpte21.org](mailto:varaullo@ifpte21.org)>; Sims, Linda (DPH) <[Linda.Sims@sfdph.org](mailto:Linda.Sims@sfdph.org)>  
**Cc:** [Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org) <[Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org)>; Daniel Becker <[Daniel.Becker@seiu1021.org](mailto:Daniel.Becker@seiu1021.org)>; Stoltey, Juliet (DPH) <[juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)>; Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>; Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>  
**Subject:** Re: URGENT: Rumors re corona virus quarantine at Hummingbird

Hi Vivian,

Thank you for reaching out. I appreciate your concern. Please be assured we would not make plans that would place employees at risk.

I am including Dr. Juliet Stoltey, Director, Communicable Disease Control and Prevention, Dr. Tomas Aragon, Health Officer, and Naveena Bobba, the Department Operations Center Director, to respond to your concerns as the subject matter experts on public health emergency response and any questions you may have regarding COVID-19.

Until they can respond, I will direct you to the federal CDC site that provides information and guidance related to managing care for individuals in a residential setting:

<https://www.cdc.gov/coronavirus/2019-ncov/hcp/guidance-prevent-spread.html>

Kelly

Kelly Hiramoto, LCSW  
Special Projects Manager  
SF Department of Public Health  
415.554.2828 Telephone

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---

**From:** Vivian Araullo <[varaullo@ifpte21.org](mailto:varaullo@ifpte21.org)>  
**Sent:** Friday, February 21, 2020 7:37:29 PM  
**To:** Sims, Linda (DPH) <[Linda.Sims@sfdph.org](mailto:Linda.Sims@sfdph.org)>; Hiramoto, Kelly (DPH) <[kelly.hiramoto@sfdph.org](mailto:kelly.hiramoto@sfdph.org)>  
**Cc:** [Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org) <[Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org)>; Daniel Becker <[Daniel.Becker@seiu1021.org](mailto:Daniel.Becker@seiu1021.org)>  
**Subject:** URGENT: Rumors re corona virus quarantine at Hummingbird

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

It's come to the Union's attention that rumors are circulating at BHC/Hummingbird alleging that Hummingbird, adjacent to BHC, will be used as a quarantine area for coronavirus-affected or suspected coronavirus- affected individuals.

We are deeply concerned. We would like to have facts on this matter. If this rumor has basis, please provide the Union your plans to inform and protect our members ASAP. If the rumor is untrue, please say so as well.

Please reply as soon as possible, as our members do not feel safe.

Thank you for your cooperation. Please reply as soon as possible. Please be assured, we do not want to cause undue panic, but we also do not want these rumors to go unaddressed, since our members' health and safety might be at stake.

Absent an explanation, we are prepared to escalate this to higher authorities within DPH. Please respond ASAP.



Thank you.

For the Union,

Vivian Araullo

**Vivian Z. Araullo**

Representative/Organizer  
IFPTE, Local 21  
1167 Mission Street, Second Floor  
San Francisco, CA 94103  
415.864.2100 Local 21 Main

Website: [www.ifpte21.org](http://www.ifpte21.org)

**From:** [Kagan, Rachael \(DPH\)](#)  
**To:** [Aragon, Tomas \(DPH\)](#)  
**Subject:** embargoed until 2pm  
**Date:** Tuesday, February 25, 2020 11:15:38 AM  
**Attachments:** [02.25.20 Public Health Update Novel Coronavirus.pdf](#)

---

Tomas,

For you to share w UCSF, ABAHO, CDPH and SFUSD.

Thank you,  
Rachael

Rachael Kagan  
Director of Communications  
San Francisco Department of Public Health  
415 554-2507

**From:** [Daniel Becker](#)  
**To:** [Aragon, Tomas \(DPH\)](#); [Vivian Araullo](#); [Hiramoto, Kelly \(DPH\)](#); [Sims, Linda \(DPH\)](#)  
**Cc:** [Jason Klumb](#); [Stoltey, Juliet \(DPH\)](#); [Bobba, Naveena \(DPH\)](#); [Colfax, Grant \(DPH\)](#); [Brown, Michael \(DPH\)](#); [Philip, Susan \(DPH\)](#); [Katherine General](#); [Debra Grabelle](#)  
**Subject:** RE: URGENT: Rumors re corona virus quarantine at Hummingbird  
**Date:** Tuesday, February 25, 2020 11:09:15 AM

---

Hi,

I think we should have a meeting where you hear our members' concerns. Can you give us some dates?

Daniel

Daniel Becker  
Field Representative  
SEIU Local 1021  
350 Rhode Island  
Suite 100 South Bldg.  
San Francisco, CA 94103

Office: 415-848-3639  
Cell: 510-499-1464  
Fax: 415-431-6241  
[www.seiu1021.org](http://www.seiu1021.org)

**The most important word in the language of the working class is "solidarity."—  
Harry Bridges**

---

**From:** Aragon, Tomas (DPH) <tomas.aragon@sfdph.org>  
**Sent:** Saturday, February 22, 2020 12:11 AM  
**To:** Vivian Araullo <varaullo@ifpte21.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Sims, Linda (DPH) <Linda.Sims@sfdph.org>  
**Cc:** Jason Klumb <Jason.Klumb@seiu1021.org>; Daniel Becker <Daniel.Becker@seiu1021.org>; Stoltey, Juliet (DPH) <juliet.stoltey@sfdph.org>; Bobba, Naveena (DPH) <naveena.bobba@sfdph.org>; Colfax, Grant (DPH) <grant.colfax@sfdph.org>; Brown, Michael (DPH) <michael.brown@sfdph.org>; Philip, Susan (DPH) <susan.philip@sfdph.org>; Katherine General <kgeneral@ifpte21.org>; Debra Grabelle <debra.grabelle@ifpte21.org>  
**Subject:** Re: URGENT: Rumors re corona virus quarantine at Hummingbird

No spaces have been used.

We are planning and preparing.

We will work w admin to provide detailed communications and address concerns.

Thanks,

Tomas

p.s. plz excuse typos

--

Tomás J. Aragón, MD, DrPH  
415-515-5734 (cell); 415-554-2898 (office)  
Health Officer, City & County of San Francisco  
Director, Population Health Division (PHD)  
San Francisco Department of Public Health  
101 Grove St., Rm 308, SF CA 94102

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*"Radical transformational leadership is leading change from the universal values of dignity, equity, compassion and humility to transform self, people, systems and cultures towards equity and sustainable results."*

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---

**From:** Vivian Araullo <[varaullo@ifpte21.org](mailto:varaullo@ifpte21.org)>

**Sent:** Friday, February 21, 2020 10:05 PM

**To:** Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>; Hiramoto, Kelly (DPH) <[kelly.hiramoto@sfdph.org](mailto:kelly.hiramoto@sfdph.org)>; Sims, Linda (DPH) <[Linda.Sims@sfdph.org](mailto:Linda.Sims@sfdph.org)>

**Cc:** [Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org) <[Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org)>; Daniel Becker <[Daniel.Becker@seiu1021.org](mailto:Daniel.Becker@seiu1021.org)>; Stoltey, Juliet (DPH) <[juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)>; Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>; Colfax, Grant (DPH) <[grant.colfax@sfdph.org](mailto:grant.colfax@sfdph.org)>; Brown, Michael (DPH) <[michael.brown@sfdph.org](mailto:michael.brown@sfdph.org)>; Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>; Katherine General <[kgeneral@ifpte21.org](mailto:kgeneral@ifpte21.org)>; Debra Grabelle <[debra.grabelle@ifpte21.org](mailto:debra.grabelle@ifpte21.org)>

**Subject:** Re: URGENT: Rumors re corona virus quarantine at Hummingbird

Hello Tomas.

Thank you for your response. You have yet to confirm or deny the rumors on the use of BHC/HB as a quarantine space.

You will also have to, very soon, inform us which spaces within DPH are/will be impacted. There will definitely be union members in those spaces as well.

The Union's concern is the health and safety of our workers, of their families, when they go back to their homes, and as well, of the general public.

We will consult our members on how they wish to proceed, should they wish a meeting. We will get back to you shortly,

I will be available by email through the weekend, as we await a straightforward reply, and your plans.

Thank you.

**Vivian Z. Araullo**

Representative/Organizer  
IFPTE, Local 21  
1167 Mission Street, Second Floor  
San Francisco, CA 94103  
415.864.2100 Local 21 Main

Website: [www.ifpte21.org](http://www.ifpte21.org)

---

**From:** Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>

**Sent:** Friday, February 21, 2020 9:52 PM

**To:** Vivian Araullo <[varaullo@ifpte21.org](mailto:varaullo@ifpte21.org)>; Hiramoto, Kelly (DPH) <[kelly.hiramoto@sfdph.org](mailto:kelly.hiramoto@sfdph.org)>; Sims, Linda (DPH) <[Linda.Sims@sfdph.org](mailto:Linda.Sims@sfdph.org)>

**Cc:** [Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org) <[Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org)>; Daniel Becker <[Daniel.Becker@seiu1021.org](mailto:Daniel.Becker@seiu1021.org)>; Stoltey, Juliet (DPH) <[juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)>; Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>; Colfax, Grant (DPH) <[grant.colfax@sfdph.org](mailto:grant.colfax@sfdph.org)>; Brown, Michael (DPH) <[michael.brown@sfdph.org](mailto:michael.brown@sfdph.org)>; Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>

**Subject:** Re: URGENT: Rumors re corona virus quarantine at Hummingbird

Dear Ms. Araullo,

Thank you for reaching out.

Unfortunately, across the US and California health officials are having to identify appropriate spaces for non-hospitalized persons who require quarantine or isolation. **Ideally, this would be done at home.**

We are preparing for persons who do not have an appropriate home or living situation (e.g., homeless, or vulnerable person(s) in their home).

Within DPH we have identified a few spaces, and we are looking for more. The city's EOC Care and Shelter Branch is activated and is looking for more living spaces in SF that meet the requirements.

This is a collective citywide effort to make sure we care for our residents with compassion and respect.

We are following CDC and CDPH safety guidelines.

I suggest we meet to hear your ideas, get your input, and address your concerns.

We will work with Drs. Colfax and Bobba on next steps. Thank you again.

With gratitude,

Tomas  
p.s. plz excuse typos

--

Tomás J. Aragón, MD, DrPH  
415-515-5734 (cell); 415-554-2898 (office)  
Health Officer, City & County of San Francisco  
Director, Population Health Division (PHD)  
San Francisco Department of Public Health  
101 Grove St., Rm 308, SF CA 94102

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---

**From:** Vivian Araullo <[varaullo@ifpte21.org](mailto:varaullo@ifpte21.org)>

**Sent:** Friday, February 21, 2020 9:09 PM

**To:** Hiramoto, Kelly (DPH) <[kelly.hiramoto@sfdph.org](mailto:kelly.hiramoto@sfdph.org)>; Sims, Linda (DPH) <[Linda.Sims@sfdph.org](mailto:Linda.Sims@sfdph.org)>

**Cc:** [Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org) <[Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org)>; Daniel Becker <[Daniel.Becker@seiu1021.org](mailto:Daniel.Becker@seiu1021.org)>; Stoltey, Juliet (DPH) <[juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)>; Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>; Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>  
**Subject:** Re: URGENT: Rumors re corona virus quarantine at Hummingbird

Hi Kelly,

Thank you for your quick response. With all due respect, however, you did not give us a direct response to the question on the BHC/HB being potentially used as a quarantine space.

You must address this rumor circulating at BHC/Hummingbird with directness and clarity, and as soon as possible.

Failure to assure our members of their safety and health at the workplace is a violation of our MOU.

Thank you.

For the Union,

Vivian

**Vivian Z. Araullo**

Representative/Organizer  
IFPTE, Local 21  
1167 Mission Street, Second Floor  
San Francisco, CA 94103  
415.864.2100 Local 21 Main

Website: [www.ifpte21.org](http://www.ifpte21.org)

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**From:** Hiramoto, Kelly (DPH) <[kelly.hiramoto@sfdph.org](mailto:kelly.hiramoto@sfdph.org)>  
**Sent:** Friday, February 21, 2020 8:37 PM  
**To:** Vivian Araullo <[varaullo@ifpte21.org](mailto:varaullo@ifpte21.org)>; Sims, Linda (DPH) <[Linda.Sims@sfdph.org](mailto:Linda.Sims@sfdph.org)>  
**Cc:** [Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org) <[Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org)>; Daniel Becker <[Daniel.Becker@seiu1021.org](mailto:Daniel.Becker@seiu1021.org)>; Stoltey, Juliet (DPH) <[juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)>; Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>; Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>  
**Subject:** Re: URGENT: Rumors re corona virus quarantine at Hummingbird

Hi Vivian,

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Until they can respond, I will direct you to the federal CDC site that provides information and guidance related to managing care for individuals in a residential setting:

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Kelly

Kelly Hiramoto, LCSW  
Special Projects Manager  
SF Department of Public Health  
415.554.2828 Telephone

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you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

---

**From:** Vivian Araullo <[varaullo@ifpte21.org](mailto:varaullo@ifpte21.org)>

**Sent:** Friday, February 21, 2020 7:37:29 PM

**To:** Sims, Linda (DPH) <[Linda.Sims@sfdph.org](mailto:Linda.Sims@sfdph.org)>; Hiramoto, Kelly (DPH) <[kelly.hiramoto@sfdph.org](mailto:kelly.hiramoto@sfdph.org)>

**Cc:** [Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org) <[Jason.Klumb@seiu1021.org](mailto:Jason.Klumb@seiu1021.org)>; Daniel Becker <[Daniel.Becker@seiu1021.org](mailto:Daniel.Becker@seiu1021.org)>

**Subject:** URGENT: Rumors re corona virus quarantine at Hummingbird

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Absent an explanation, we are prepared to escalate this to higher authorities within DPH. Please respond ASAP.

Thank you.

For the Union,

Vivian Araullo

**Vivian Z. Araullo**

Representative/Organizer  
IFPTE, Local 21  
1167 Mission Street, Second Floor  
San Francisco, CA 94103

415.864.2100 Local 21 Main

Website: [www.ifpte21.org](http://www.ifpte21.org)

**From:** [Kagan, Rachael \(DPH\)](#)  
**To:** [Stoltey, Juliet \(DPH\)](#); [Colfax, Grant \(DPH\)](#); [Aragon, Tomas \(DPH\)](#); [Bobba, Naveena \(DPH\)](#); [Philip, Susan \(DPH\)](#)  
**Cc:** [Vien, Veronica \(DPH\)](#); [Acosta, Linda \(DPH\)](#); [Padilla, Cristina \(DPH\)](#)  
**Subject:** RE: draft messages and Q&A for tomorrow  
**Date:** Tuesday, February 25, 2020 10:46:52 AM  
**Attachments:** [Key Messages and Q&A for 2 25 20.docx](#)

---

Hi team,

Here is the updated messages and Q&A reflecting your input.

I am now sharing w MYR and DEM.

Please keep for your use.

We will be working to update our fact sheets and community Q&A—and with Info and Guidance to ensure FAQs are aligned.

Thanks,  
Rachael

---

**From:** Stoltey, Juliet (DPH) <[juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)>  
**Sent:** Tuesday, February 25, 2020 9:29 AM  
**To:** Kagan, Rachael (DPH) <[rachael.kagan@sfdph.org](mailto:rachael.kagan@sfdph.org)>; Colfax, Grant (DPH) <[grant.colfax@sfdph.org](mailto:grant.colfax@sfdph.org)>; Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>; Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>; Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>  
**Subject:** RE: draft messages and Q&A for tomorrow

Hi Rachael,  
Thanks – I am scheduled to go on a hospital site visit this morning, but Susan is standing by and ready to review.  
Thanks,  
Julie

---

**From:** Kagan, Rachael (DPH) <[rachael.kagan@sfdph.org](mailto:rachael.kagan@sfdph.org)>  
**Sent:** Tuesday, February 25, 2020 8:47 AM  
**To:** Colfax, Grant (DPH) <[grant.colfax@sfdph.org](mailto:grant.colfax@sfdph.org)>; Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>; Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>; Stoltey, Juliet (DPH) <[juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)>; Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>  
**Subject:** RE: draft messages and Q&A for tomorrow

Thanks for all comments. I also have some feedback from DEM and MYR. The reason I included children is that we have been saying that our returning traveler monitoring is prioritizing children and that schools are a priority constituency. It isn't that children are at risk of more serious illness, but that they need more support and supporting them involves whole families and institutions (schools).

I'd like to narrow down the reviewers today since we are on such a tight deadline.  
Propose Julie be the main reviewer. With Grant and Tomas added if they have time.

These are the items that will need to be ready:

You have already seen:

Press Release

Messages

Q&A

To come:

GC remarks

TA remarks

Fact Sheet - updated

FAQs - updated

Community Q&A - updated

Web language - updated

Grant message to DPH staff

The whole comms team is working on this and we are cranking to support the 2pm announcement.

Thank you for your help!

Rachael

---

**From:** Colfax, Grant (DPH) <[grant.colfax@sfdph.org](mailto:grant.colfax@sfdph.org)>

**Sent:** Monday, February 24, 2020 10:48 PM

**To:** Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>; Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>; Stoltey, Juliet (DPH) <[juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)>; Kagan, Rachael (DPH) <[rachael.kagan@sfdph.org](mailto:rachael.kagan@sfdph.org)>; Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>

**Subject:** Re: draft messages and Q&A for tomorrow

Thanks rachel.

Looks good and agree w comments.

Instead of "one or more cases" let's say "cases"

Tomas/naveena please ensure accuracy of bed numbers.

G

Get [Outlook for Android](#)

---

**From:** Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>

**Sent:** Monday, February 24, 2020 10:35:49 PM

**To:** Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>; Stoltey, Juliet (DPH) <[juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)>; Kagan, Rachael (DPH) <[rachael.kagan@sfdph.org](mailto:rachael.kagan@sfdph.org)>; Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>

**Cc:** Colfax, Grant (DPH) <[grant.colfax@sfdph.org](mailto:grant.colfax@sfdph.org)>

**Subject:** Re: draft messages and Q&A for tomorrow

Thanks Naveena.

Attached is what Tiffany submitted for Med Branch.

Might be useful review actual capacity (aside from point-in-time bed poll).

Tomas

p.s. plz excuse typos

--

Tomás J. Aragón, MD, DrPH  
415-515-5734 (cell); 415-554-2898 (office)  
Health Officer, City & County of San Francisco  
Director, Population Health Division (PHD)  
San Francisco Department of Public Health  
101 Grove St., Rm 308, SF CA 94102

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*"Radical transformational leadership is leading change from the universal values of dignity, equity, compassion and humility to transform self, people, systems and cultures towards equity and sustainable results."* (learn more <http://bit.ly/phd-lead>)

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**From:** Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>

**Sent:** Monday, February 24, 2020 10:21 PM

**To:** Stoltey, Juliet (DPH) <[juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)>; Kagan, Rachael (DPH) <[rachael.kagan@sfdph.org](mailto:rachael.kagan@sfdph.org)>; Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>; Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>

**Cc:** Colfax, Grant (DPH) <[grant.colfax@sfdph.org](mailto:grant.colfax@sfdph.org)>

**Subject:** Re: draft messages and Q&A for tomorrow

Thanks Julie- you covered some of what I was going to say (and much more). I would reiterate not including children in the vulnerable category- this becomes confusing as most reporting (supported by data) talks about how children are likely to have mild disease and it is the elderly and those with certain chronic disease conditions that are likely to be hospitalized and/or die.

For the hundreds of isolation rooms- I had a discussion with the med health branch, true negative pressure rooms are ~137. BTW we consistently only get about 10 rooms available when we poll hospitals.

Also wondering in the top three points if we want to add some type of action item for the public.

---

**From:** Stoltey, Juliet (DPH) <[juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)>  
**Sent:** Monday, February 24, 2020 9:59 PM  
**To:** Kagan, Rachael (DPH) <[rachael.kagan@sfdph.org](mailto:rachael.kagan@sfdph.org)>; Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>; Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>; Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>  
**Cc:** Colfax, Grant (DPH) <[grant.colfax@sfdph.org](mailto:grant.colfax@sfdph.org)>  
**Subject:** RE: draft messages and Q&A for tomorrow

Hi Rachael,

I think this looks very good. Comments:

- re What should businesses do?: consider adding something about cross-training personnel to perform essential functions in the event of higher than usual absenteeism (this is from CDC guidance for businesses)

- checking that we have 'hundreds of isolation rooms' and want to comment on that here?

- in the Top 3 Points, we state that 'We are focused on the most vulnerable groups, including children, people in congregant settings, and the elderly'— I just want to mention that children have not been identified as a particularly vulnerable population for COVID-19 at this point. CDC states that there is limited information about these infections in children, but that they are generally presenting with mild symptoms and while severe complications have been reported, they appear to be uncommon. The elderly, however, are quite vulnerable to severe disease. I think it's ok to keep this as is but wanted to mention for framing in the future.

- in the Top 3 Points and in 'Is the coronavirus here? Is it coming?' question, we state that 'given the high volume of travel between SF and mainland China, it is likely we will see one or more cases eventually.' I would expand this to: 'given the high volume of travel between SF and mainland China, *and the spread of the virus in other countries*, it is likely we will see one or more cases eventually.'

- in the 'Where to get more info?' question: can we link to the SFCDCP novel coronavirus FAQ page? <https://www.sfdcp.org/infectious-diseases-a-to-z/coronavirus-2019-novel-coronavirus/>

The fact sheet on the SFDPH website and the information on sf72.org are both still focusing on Wuhan/Hubei and need to be updated given the changing epidemiology. I can work with you or your designee on language to describe the epi.

Thanks,

Julie

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**From:** Kagan, Rachael (DPH) <[rachael.kagan@sfdph.org](mailto:rachael.kagan@sfdph.org)>  
**Sent:** Monday, February 24, 2020 5:29 PM  
**To:** Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>; Stoltey, Juliet (DPH) <[juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)>; Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>; Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>  
**Cc:** Colfax, Grant (DPH) <[grant.colfax@sfdph.org](mailto:grant.colfax@sfdph.org)>  
**Subject:** draft messages and Q&A for tomorrow

Team,

Please review for accuracy and omissions. Note that we are on a very tight deadline so please don't rewrite. Less is more.

Thanks,  
Rachael

## **Talking Points**

### **Overarching message**

The City of San Francisco is taking aggressive steps to bolster preparedness for the potential arrival of COVID-19 (novel coronavirus) to the community. This action is based on the evolution of the disease globally and is prudent and proactive to ensure that San Francisco is as prepared as possible.

### **Top 3 points**

- Although there are still zero confirmed cases in San Francisco residents, the global picture is changing rapidly, and we need to step-up preparedness. Given the high volume of travel between SF and mainland China, it is likely we will see one or more cases eventually. We see the virus spreading in new parts of the world every day, and we are taking the necessary steps to protect San Franciscans from harm.
- The declaration of a local emergency will mobilize city resources, streamline staffing, coordinate agencies across the city, allow for future reimbursement by the state and federal governments and raise awareness throughout San Francisco about how everyone can prepare in the event that COVID-19 (novel coronavirus) appears in our community.
- The Health Department is working on preventing the virus, containing its spread, and reducing harm in the community. We are focused on the most vulnerable groups, including children, people in congregant settings and the elderly. However, every sector has a role to play to ensure community health and safety. The health care system, schools, businesses and individuals can all do their part.

## **Q&A**

### **What is the emergency declaration?**

The declaration of a local emergency is a legal document that will mobilize city resources, streamline staffing, coordinate agencies across the city, allow for future reimbursement by the state and federal governments and raise awareness throughout San Francisco about how everyone can prepare in the event that COVID-19 (novel coronavirus) appears in our community. San Francisco joins **Santa Clara, San Diego and xx** (DEM checking) counties in the state that have issued similar declarations to bolster their preparedness.

### **When does it take effect?**

The San Francisco declaration is effective immediately for seven days, and it will be voted

on by the Board of Supervisors on March 3.

### **What does it allow us to do that we weren't doing before?**

It will allow the city to mobilize city resources, streamline staffing, coordinate agencies across the city, allow for future reimbursement by the state and federal governments. It provides a structure for other sectors of SF (schools, businesses, etc) to make preparing for the possibility of COVID-19 a priority.

### **Why are we doing this?**

Preparedness. This is a global outbreak that is entering a new phase, and we must be prepared.

The DPH has been working with elected officials, other city agencies, the public and private health care system, schools, businesses and community organizations to ensure that we as a city are well informed and prepared to respond and contain the spread of the new virus, if it emerges in San Francisco.

Today's declaration reinforces that this is not business as usual – we must be confident that our local efforts will match up to the potential challenges we are seeing in other parts the world.

### **Is there a problem in SF that you weren't telling us about? Or, that just happened yesterday?**

No. This declaration is a proactive measure to strengthen our preparedness and ability to respond if the local situation worsens.

### **How many cases are in SF?**

Zero confirmed cases in SF residents.  
Although three out-of-county cases have been treated at SF hospitals.

### **How many suspected cases?**

We have been working with people who are at-risk but to date no tests results from the CDC have come back positive. We are only commenting on confirmed cases.

### **How many returned travelers are we monitoring?**

Hundreds.

### **How are they doing?**

Most people who are in self-quarantine at home are eager to cooperate and understand the importance of these actions. We are prioritizing children, people who live in congregant settings and vulnerable populations. To date there have been no confirmed cases from returning travelers.

### **Do we have enough hospital beds?**



We are working closely with all the hospitals in SF. There are hundreds of isolation rooms in the city and many more hospital beds that could be repurposed for COVID-19 patients if the need arises.

### **Do we have places to house people if they become sick?**

The City's Emergency Operations Center has activated its Care & Shelter Branch and is accelerating advance planning and relocation options in the event there are sick people who need to be housed.

### **When will we close schools?**

Schools should start planning for how to manage a potential closure, in the case of an exposure at the school. However, there are no such cases at this time and no imminent plans to close schools.

### **What should businesses do?**

Businesses ought to look at their work-from-home policies and sick leave in order to support people who may need to self-quarantine

### **What about events and social gatherings?**

There is no recommendation to cancel social gatherings at this time. However, if you are sick, you should stay home and not attend.

### **What about SROs and congregant living? – need to update (DEM)**

The health department is working on specific guidance for people in these circumstances. However, it is important to remember that people who are in self-quarantine at home do NOT have symptoms, so the risk to others is very low. If they start to experience symptoms, they should call their doctor, and the public health department.

### **What can San Francisco residents do?**

The best way for all San Franciscans to reduce their risk of getting sick – with seasonal colds or flu – will still apply to prevent COVID-19 if it begins to circulate in the community:

- Wash hands with soap and water for at least 20 seconds
- Cover your cough or sneeze
- Stay home if you are sick
- Get your flu shot to protect against flu or symptoms similar to COVID-19
- If you have recently returned from a country with ongoing COVID-19 infections, monitor your health and follow the instructions of public health officials

You can also prepare for the possible disruption caused by an outbreak:

- Make sure you have a supply of all essential medications for your family
- Make a child care plan if you or a care giver are sick
- Make arrangements about how your family will manage a school closure
- Make a plan for how you can care for a sick family member without getting sick yourself

## **Where to get more info?**

Stay up to date on this rapidly evolving situation by visiting [www.sfdph.org](http://www.sfdph.org) or [www.sf72.org](http://www.sf72.org) and the CDC's website: <https://www.cdc.gov/coronavirus/2019-ncov>

## **Is the coronavirus here? Is it coming?**

The new virus is not known to be circulating in San Francisco at this time. Given the high volume of travel between SF and mainland China, it is likely we will see one or more cases eventually.

Global patterns are changing and the virus is spreading to more countries, so we must be prepared.

## **What is the business/economic impact of the novel coronavirus on SF? (DEM to do)**

Rachael Kagan  
Director of Communications  
San Francisco Department of Public Health  
415 554-2507

**From:** [EPIXUpdate@cdc.gov](mailto:EPIXUpdate@cdc.gov)  
**To:** [Aragon, Tomas \(DPH\)](#)  
**Subject:** Important: MMWR Early Release: Update: Public Health Response to the Coronavirus Disease 2019 Outbreak — United States, February 24, 2020  
**Date:** Tuesday, February 25, 2020 10:45:00 AM

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Check Epi-X for an Important Report

MMWR Early Release: Update: Public Health Response to the Coronavirus Disease 2019 Outbreak — United States, February 24, 2020

This report summarizes the aggressive measures that CDC, state and local health departments, multiple other federal agencies, and other partners are implementing to slow and try to contain transmission of COVID-19 in the United States. Access the full report at <https://tinyurl.com/yx5eftlp>.

<https://epix2.cdc.gov/v2/Reports/Display.aspx?id=80570>

-----  
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(877) 438-3749

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(877) 862-2392 (toll free within the United States)  
+1-770-488-7100 (If you cannot use the toll free number above, please call the CDC Emergency Operations Center and ask to speak to the *Epi-X* editor on call.)

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**From:** [Morbidity and Mortality Weekly Report \(MMWR\) \(CDC\)](#)  
**To:** [Aragon, Tomas \(DPH\)](#)  
**Subject:** MMWR Early Release - Vol. 69, February 25, 2020  
**Date:** Tuesday, February 25, 2020 10:08:06 AM

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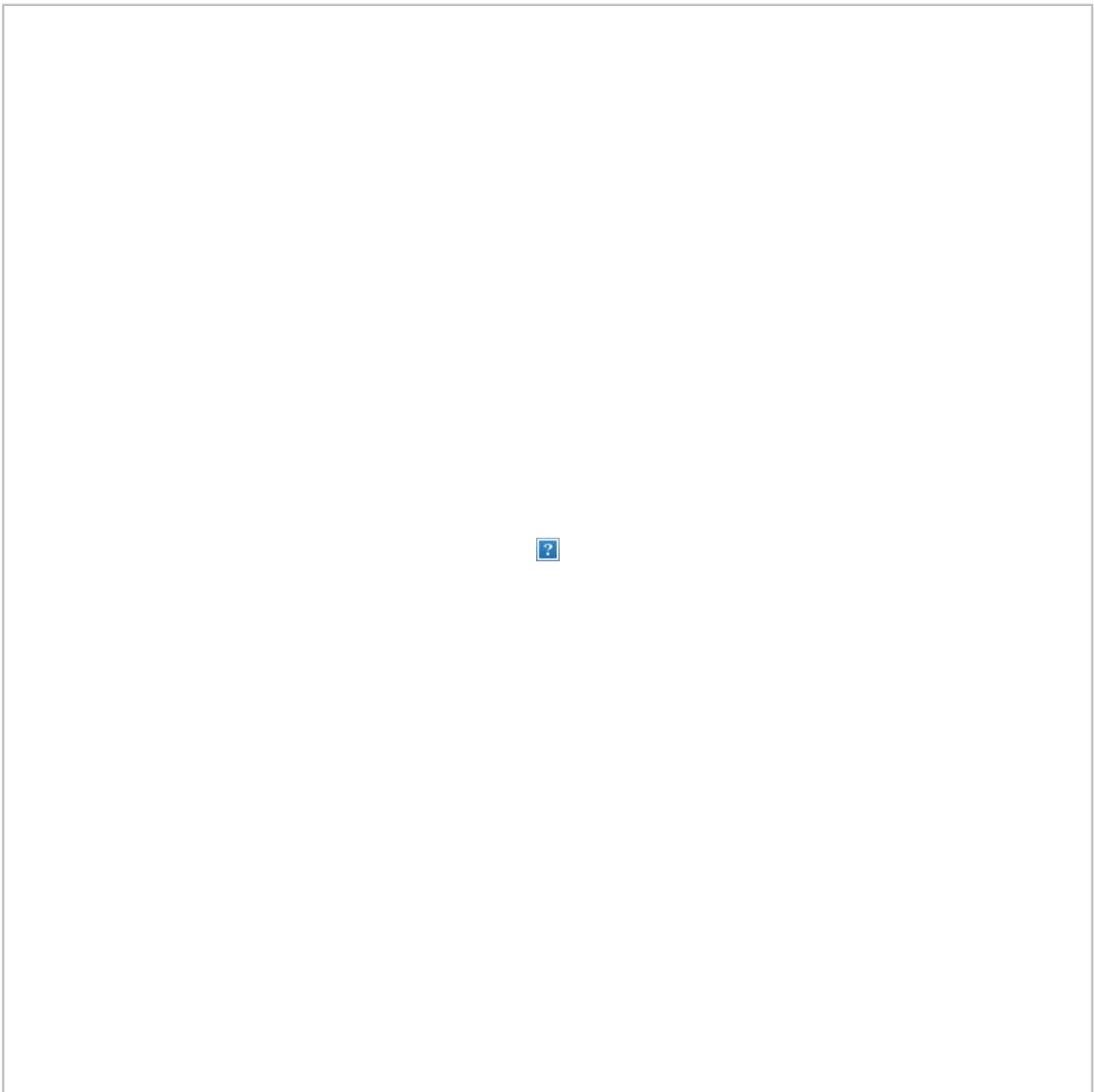
MMWR banner



February 25, 2020



**EARLY RELEASE**



Update: Public Health Response to the Coronavirus Disease 2019 Outbreak – United States, February 24, 2020

PDF of this report ([link](#))



**Centers for Disease Control and Prevention**

1600 Clifton Rd Atlanta, GA 30329 1-800-CDC-INFO (800-232-4636) TTY: 888-232-6348

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**From:** [CCSF Department of Emergency Management](#)  
**To:** [Aragon, Tomas \(DPH\)](#)  
**Subject:** DEM 24-Hour Daily Situational Awareness Report - 02-25-2020  
**Date:** Tuesday, February 25, 2020 10:00:53 AM

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Report Date: 02-25-2020

## 24-Hour Daily Situational Awareness Report

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### Priority Information / Current Notable Local Incidents:

-The Centers for Disease Control and Prevention (CDC) has confirmed 10 cases of the recently named COVID-19 (novel coronavirus-2019) in California:

- 2 – San Benito County
- 2 – San Diego County
- 2 – Santa Clara County
- 1 – Humboldt County
- 1 – Los Angeles County
- 1 – Orange County
- 1 – Sacramento County

-The Department of Homeland Security issued supplemental instructions for inbound flights with individuals who have been in China. For more information, see: <https://www.dhs.gov/news/2020/02/02/dhs-issues-supplemental-instructions-inbound-flights-individuals-who-have-been-china>

-The CDC has issued travel advisories to countries affected by the virus: <https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>

-US Health and Human Services has declared a public health emergency. For more information, see: <https://www.hhs.gov/about/news/2020/01/31/secretary-azar-declares-public-health-emergency-us-2019-novel-coronavirus.html>

• Additional coronavirus information: <https://www.cdc.gov/coronavirus/2019-ncov/index.html> or by calling 800-CDC- INFO | (800-232-4636) | TTY: (888) 232-6348

• CDC information for healthcare providers: <https://www.cdc.gov/coronavirus/2019-nCoV/guidance-hcp.html>

• Information for San Francisco residents:

<https://www.sf72.org/>

<https://www.sfdph.org/dph/>

---

**DEM Contact Information:**

**Watch Center Operations**

Mon-Sun, 0600-2230 Hours

- Primary (415) 260-2591

- Desk (415) 558-2738

- Email: [demdutyofficer@sfgov.org](mailto:demdutyofficer@sfgov.org)

**Duty Officer (After Hours)**

Mon-Sun, 2230-0600 Hours

- Current Duty Officer: Ed Trinh / 415-260-2591

**Manager On Call (MOC):** Bijan Karimi - 415-640-8269 - [bijan.karimi@sfgov.org](mailto:bijan.karimi@sfgov.org)

**Public Information Officer:** Kristin Hogan - 415-518-2834 -

[kristin.hogan@sfgov.org](mailto:kristin.hogan@sfgov.org) / 415-558-2712

Current EOC Status: Level 2

EOC Activation Levels:

<b>Level</b>	<b>EOC Status</b>	<b>Description</b>	<b>Time</b>
DO / MOC	EOC Standby	Duty Officer / Manager On-Call	After-hours & Weekends
<b>3</b>	EOC Open	Watch Center (Monitoring)	0600-2230; daily (excluding holidays)
<b>2</b>	EOC Open	Partial w/ 1st Response Elements & Support	As Needed
<b>1</b>	EOC Open	Full Activation (All Sections and Positions)	As Needed

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## **Weather Summary and Forecast:**

Today – Sunny, high of 68. Winds of 6 mph.

Tonight – Clear, low of 50.

Tomorrow – Sunny, high of 70. Winds of 5 mph.

## **Air Quality Index (AQI):**

Current: 65

Forecast: 46

[www.airnow.gov](http://www.airnow.gov)

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## **Happening Today - Special Events for 02-25-2020:**

Tuesday (2/25/2020)

-RSA Data Security Conference @ Moscone Center, 7:00am to 7:00pm

-Warriors vs. Kings @ Chase Center, 7:30pm to 11:00pm

---

## **Happening This Week - Special Events from 02-26-2020 to 03-03-2020:**

Wednesday (2/26/2020)

-RSA Data Security Conference @ Moscone Center, 7:00am to 7:00pm

-Filming Street Closure @ Quincy St between California and Pine, 7:00am to 7:00pm

Thursday (2/27/2020)

-RSA Data Security Conference @ Moscone Center, 7:00am to 7:00pm

-Warriors vs. Lakers @ Chase Center, 7:30pm to 11:00pm

-Filming Street Closure @ Pine between Powell and Montgomery, 7:00pm to 5:00am  
and Quincy St between California and Pine, 7:00am to 7:00pm

Friday (2/28/2020)

-RSA Data Security Conference @ Moscone Center, 7:00am to 7:00pm

-Galantis @ Bill Graham, 8:00pm to 12:00am

-Filming Street Closure @ Quincy St between California and Pine, 7:00am to 7:00pm  
and Sacramento between Leidesdorff and Battery, 8:00pm to March 1, 7:00pm and



Sansome between Clay and Sutter

Saturday (2/29/2020)

- Dash and Splash Polar Plunge @ Aquatic Park, 7:00am to 3:00pm
- Filming Street Closure @ Pine between Front and Montgomery, 7:00am to 5:00am

Sunday (3/1/2020)

- YMCA Chinese New Years Run @ Portsmouth Square (street closures), 7:30am to 10:30am
- Warriors vs. Wizards @ Chase Center, 5:30pm to 9:00pm
- Filming Street Closure @ Pine between Montgomery and Market, 3:00pm to 5:00am

Monday (3/2/2020)

- No large events scheduled

Tuesday (3/03/2020)

- No large events scheduled

---

**Critical Branch Updates:**

CCSF Transportation Branch:

- SFMTA Muni Alert messages: <https://www.sfmta.com>

CCSF Infrastructure Branch:

- Nothing significant to report.

CCSF Public Safety Branch:

- Nothing significant to report.

CCSF Health and Human Services Branch:

- The San Francisco Department of Public Health continues to coordinate with partner agencies to monitor the COVID-19 (novel coronavirus-2019) situation.

CCSF Community Branch:

- Community Branch has activated to provide COVID-19 information to city partners, schools and the private sector.
-

## **Domestic and International News:**

### **Police cruiser rammed by driver suspected of running over 2 homeless people in San Francisco**

SAN FRANCISCO (KGO) -- A man and woman have been taken into custody after San Francisco police say they ran over two homeless people with their car and rammed into a police cruiser. Authorities say the officer's vehicle was hit on Crown Terrace in Twin Peaks Monday night. However, it all started earlier in the evening in the Haight-Ashbury neighborhood when police received a report of a driver running over two homeless people. Officers say both victims suffered non-life threatening injuries. Police say the driver had been seen yelling threats at homeless people. Police say when the suspect's car rammed into the cruiser, the man behind the wheel and a woman in the passenger's seat tried to run from the scene but officers caught up with the pair. According to SFPD, one officer has non-life threatening injuries and the male suspect was also hurt.

<https://abc7news.com/police-cruiser-rammed-by-driver-suspected-of-running-over-2-people-in-sf/5965455/>

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### **Diamond Princess coronavirus quarantine was 'not perfect,' Japanese health officials say**

TOKYO – Japanese health officials and experts on a government panel acknowledged Monday that the quarantine of the virus-hit cruise ship Diamond Princess was not perfect, but defended Japan's decision to release about 1,000 passengers after 14 days. The officials said Japanese health authorities faced tough challenges in dealing with a foreign-operated ship that required international negotiations in the absence of established rules in such a crisis. "The ship was not designed to be a hospital. The ship was a ship," said Shigeru Omi, a former regional director for the World Health Organization. "Of course isolation was not ideal as would be expected from a hospital, so in my view, although the isolation was somehow effective, to a large extent it was not perfect." More than 690 people were sickened on the ship and three died. Omi, a public health expert who heads the Japan Community Health Care Organization, said it was the best they could do. While some people criticized Japan for confining more than 3,700 passengers and crew on the ship in what they called a botched quarantine, he said it was not feasible to test and relocate all of them for quarantine elsewhere.

<https://www.foxnews.com/health/diamond-princess-coronavirus-quarantine-not-perfect-japanese-health-officials>

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### **Virus can still be beaten, too early to declare pandemic: WHO**

GENEVA (Reuters) - The coronavirus outbreak can still be beaten, the World Health Organization said on Monday, insisting it was premature to declare it a pandemic even though it had the potential to reach that level. "The key message that should give all countries hope, courage and confidence is that this virus can be contained, indeed there are many countries that have done exactly that," WHO Director-General Tedros Adhanom Ghebreyesus told a news conference in Geneva. "Using the word 'pandemic' now does not fit the facts but may certainly cause fear," he added as the number of cases continued to mount internationally and financial markets spun lower. "We must focus on containment while doing everything we can to prepare for a potential pandemic." Tedros said a sudden increase of cases in Italy, Iran and South Korea were "deeply concerning" but for now authorities were not seeing an uncontained global spread of the virus or witnessing widespread serious cases or deaths.

<https://uk.reuters.com/article/us-china-health-who/who-says-it-no-longer-uses-pandemic-category-but-virus-still-emergency-idUKKCN2010N8>

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The City & County of San Francisco (CCSF) Department of Emergency Management's Duty Officer Program compiles and disseminates this product in order to maintain situational awareness among public safety partners.

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**From:** [Zarate, Sheilah \(DPH\)](#)  
**To:** [Vien, Veronica \(DPH\)](#); [Kagan, Rachael \(DPH\)](#); [Andrew, Brent \(DPH\)](#); [Padilla, Cristina \(DPH\)](#); [Acosta, Linda \(DPH\)](#)  
**Cc:** [Aragon, Tomas \(DPH\)](#); [Bobba, Naveena \(DPH\)](#)  
**Subject:** Fwd: Epi-X Today: Tuesday, February 25, 2020  
**Date:** Tuesday, February 25, 2020 7:37:08 AM

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Summary of CDC Travel Advisories:

1. South Korea - Level 3 - avoid all nonessential travel
2. Italy - Level 2 - high-risk individuals (older adults or those with underlying conditions) should avoid travel
3. Iran - Level 2 advisory
4. Japan - Level 2 advisory

<https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>

Thanks,  
Sheilah

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---

**From:** EPIXUpdate@cdc.gov <EPIXUpdate@cdc.gov>  
**Sent:** Tuesday, February 25, 2020, 2:16 AM  
**To:** Zarate, Sheilah (DPH)  
**Subject:** Epi-X Today: Tuesday, February 25, 2020

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Epi-X reports posted in your areas of interest in the past 24 hours. To view a specific report, click on its URL.

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**CDC Travel Notice: Coronavirus in Iran - Alert - Level 2, Sustained Community Transmission—  
Special Precautions for High-Risk Travelers -- February 24, 2020**

CDC has issued a level 2 travel notice for Iran due to sustained community transmission of respiratory illness (COVID-19) caused by the novel coronavirus.

<https://epix2.cdc.gov/v2/Reports/Display.aspx?id=80444>

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**CDC Travel Notice: Coronavirus in Italy - Alert - Level 2, Sustained Community Transmission—  
Special Precautions for High-Risk Travelers -- February 24, 2020**

CDC has issued a level 2 travel notice for Italy due to sustained community transmission of respiratory illness (COVID-19) caused by the novel coronavirus.

<https://epix2.cdc.gov/v2/Reports/Display.aspx?id=80443>

~~~~~

**CDC Travel Notice: Coronavirus in South Korea -Warning - Level 3, Avoid Nonessential Travel —  
Widespread Community Transmission -- February 24, 2020**

CDC has issued a level 3 travel notice for South Korea due to widespread community transmission of respiratory illness (COVID-19) caused by the novel coronavirus. CDC recommends that travelers avoid all nonessential travel to South Korea. There is limited access to adequate medical care in affected areas.  
<https://epix2.cdc.gov/v2/Reports/Display.aspx?id=80441>

~~~~~

**CDC Travel Notice: Coronavirus in Italy - Watch - Level 1, Increased Community Transmission — February 23, 2020**

CDC has issued a level 1 travel notice for Italy. Many cases of this new coronavirus infection (COVID-19) have been associated with travel to or from mainland China or close contact with a travel-related case, but multiple instances of community spread have been reported in Italy.  
<https://epix2.cdc.gov/v2/Reports/Display.aspx?id=80386>

~~~~~

**CDC Travel Notice: Coronavirus in Iran - Watch - Level 1, Increased Community Transmission — February 23, 2020**

CDC has issued a level 1 travel notice for Iran. Many cases of this new coronavirus infection (COVID-19) have been associated with travel to or from mainland China or close contact with a travel-related case, but multiple instances of community spread have been reported in Iran.  
<https://epix2.cdc.gov/v2/Reports/Display.aspx?id=80331>

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**~\*~ Special Epi-X Media Tracking Report - COVID-19, February 24, 2020 ~\*~**

This report provides special media coverage of the 2019 novel coronavirus outbreak (COVID-19).  
<https://epix2.cdc.gov/v2/Reports/Display.aspx?id=80442>

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**~\*~ Media Tracking Report, February 24, 2020 ~\*~**

Media stories include influenza in New York and Wisconsin; a foodborne illness in Missouri; mumps in Pennsylvania; COVID\_19 in the U.S. and multiple other countries; dengue in multiple countries; measles in Argentina; meningitis in Costa Rica; malaria in Kenya; Lassa fever in Nigeria; yellow fever in Brazil and Uganda; and other media coverage.  
<https://epix2.cdc.gov/v2/Reports/Display.aspx?id=80396>

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+1-770-488-7100 (If you cannot use the toll free number above, please call the CDC Emergency Operations Center and ask to speak to the *Epi-X* editor on call.)

**IMPORTANT REMINDERS**

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**From:** [Walsh, Douglas \(DPH\)](#) on behalf of [DPH, Phepr \(DPH\)](#)  
**To:** [Gebala, Solomon \(DPH\)](#); [Guimaraes, Almir \(DPH\)](#); [Yu, Albert \(DPH\)](#); [Borgognoni, David \(DPH\)](#); [Kenyon, Diana \(DPH\)](#); [Hancock, Nick \(DPH\)](#); [Hirose, Mivic D. \(DPH\)](#); [Nieves, Israel \(DPH\)](#); [Bobba, Naveena \(DPH\)](#); [Schmidt, Jeffrey \(DPH\)](#); [Grimes, John \(DPH\)](#); [Seymour, Ryan \(DPH\)](#); [Aldern, Gabrielle \(DPH\)](#); [DPH-DOC Plans Chief](#); [Aragon, Tomas \(DPH\)](#); [Vien, Veronica \(DPH\)](#); [Kagan, Rachael \(DPH\)](#); [Padilla, Cristina \(DPH\)](#); [Acosta, Linda \(DPH\)](#); [Ochi, Ed \(DPH\)](#); [Heckman, Karen \(DPH\)](#); [Stoltey, Juliet \(DPH\)](#); [Naser, Rawan \(DPH\)](#); [Stier, David \(DPH\)](#); [Nguyen, Rita \(DPH\)](#); [DuBois, Amie \(DPH\)](#); [Zarate, Sheilah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Robert, Anna \(DPH\)](#); [OVADIA, AMY \(DPH\)](#); [Saelee, Kenpou \(DPH\)](#); [Duren, James \(DPH\)](#); [Enanoria, Wayne \(DPH\)](#); [Sanchez, Melissa \(DPH\)](#); [Ongpin, Melissa \(DPH\)](#); [Do, Jennifer-Xuan \(DPH\)](#); [Walsh, Douglas \(DPH\)](#); [Sefat, Cimma \(DPH\)](#); [Leonoudakis, Kristina \(DPH\)](#); [Pierce, Karen \(DPH\)](#); [Ta, Melissa \(DPH\)](#); [Lee, Elaine \(DPH\)](#); [Buckley, Ken \(DPH\)](#); [Aquallo, Daisy \(DPH\)](#); [Kwong, Amanda \(DPH\)](#); [Siador, Christine \(DPH\)](#); [Holcomb, Andrew \(DPH\)](#); [Brown, Michael \(DPH\)](#); [Murrell, Drew \(DPH\)](#); [Andrew, Brent \(DPH\)](#); [Bachus, Erin \(DPH\)](#); [Louie, Janice \(DPH\)](#); [Strona, Frank \(DPH\)](#); [DPH-FHS3@cdc.gov \(CDC\)](#); [Johnson, Kelly \(UCSF\)](#); [Cuttler, Sasha \(DPH\)](#); [Kashfipour, Farrah \(DPH\)](#); [Chan, Curtis \(DPH\)](#); [Tactay, Cherry \(DPH\)](#); [Palma, David \(DPH\)](#); [Gee, Katherine \(DPH\)](#); [Phillip, Susan \(DPH\)](#); [Thomas, Kenya \(DPH\)](#); [Luk, Karen \(DPH\)](#); [Lu, Wendy \(DPH\)](#); [Paquette, Michael \(DPH\)](#); [Packer, Tracey \(DPH\)](#); [Brown, John \(DPH\)](#); [Ishoda, Leo \(DPH\)](#); [Cushing, Stephanie \(DPH\)](#); [Kirian, Michelle](#); [Masinde, Godfred \(DPH\)](#); [Chu, Priscilla \(DPH\)](#); [Martin, Alecia \(DPH\)](#); [Naja-Riese, Gary \(DPH\)](#); [Brown, Marisel \(DPH\)](#); [Galant, Anastassia \(DPH\)](#)  
**Cc:** [Duren, James \(DPH\)](#); [Do, Jennifer-Xuan \(DPH\)](#); [Sefat, Cimma \(DPH\)](#); [Pierce, Karen \(DPH\)](#); [Ta, Melissa \(DPH\)](#); [Buckley, Ken \(DPH\)](#); [Aquallo, Daisy \(DPH\)](#); [Cuttler, Sasha \(DPH\)](#); [Kashfipour, Farrah \(DPH\)](#); [Dysart, Julia \(DPH\)](#); [Bobba, Naveena \(DPH\)](#); [Simmons, Rhonda \(DPH\)](#); [BrooksHouston, Louise \(DPH\)](#); [DutyOfficer, DEM \(DEM\)](#); [Seymour, Ryan \(DPH\)](#); [Gebala, Solomon \(DPH\)](#); [Matyjas, Mark \(DPH\)](#); [Schmidt, Jeffrey \(DPH\)](#); [Grimes, John \(DPH\)](#); [Guimaraes, Almir \(DPH\)](#); [Beetham, Diane \(DPH\)](#); [Yu, Albert \(DPH\)](#); [Borgognoni, David \(DPH\)](#); [Kenyon, Diana \(DPH\)](#); [Hancock, Nick \(DPH\)](#); [Hirose, Mivic D. \(DPH\)](#); [Nieves, Israel \(DPH\)](#); [Hudson, Mollie \(UCSF\)](#); [Colfax, Grant \(DPH\)](#)  
**Subject:** COVID-19 DOC All-Hands Meeting

---

This meeting is for Command + Section Updates, situational awareness, and strategic discussion.

UPDATE: NEW CONFERENCE LINE INFORMATION

Phone: 888-278-0296  
Code: 9562480

**From:** [Walsh, Douglas \(DPH\)](#) on behalf of [DPH, Phepr \(DPH\)](#)  
**To:** [Aldern, Gabrielle \(DPH\)](#); [DPH-DOC Plans Chief](#); [Aragon, Tomas \(DPH\)](#); [Vien, Veronica \(DPH\)](#); [Kagan, Rachael \(DPH\)](#); [Padiilla, Cristina \(DPH\)](#); [Acosta, Linda \(DPH\)](#); [Ochi, Ed \(DPH\)](#); [Heckman, Karen \(DPH\)](#); [Stoltey, Juliet \(DPH\)](#); [Naser, Rawan \(DPH\)](#); [Stier, David \(DPH\)](#); [Nguyen, Rita \(DPH\)](#); [DuBois, Amie \(DPH\)](#); [Zarate, Sheilah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Robert, Anna \(DPH\)](#); [QVADIA, AMY \(DPH\)](#); [Saelee, Kenpou \(DPH\)](#); [Enanoria, Wayne \(DPH\)](#); [Sanchez, Melissa \(DPH\)](#); [Ongpin, Melissa \(DPH\)](#); [Walsh, Douglas \(DPH\)](#); [Leonoudakis, Kristina \(DPH\)](#); [Lee, Elaine \(DPH\)](#); [Kwong, Amanda \(DPH\)](#); [Siador, Christine \(DPH\)](#); [Holcomb, Andrew \(DPH\)](#); [Murrell, Drew \(DPH\)](#); [Andrew, Brent \(DPH\)](#); [Bachus, Erin \(DPH\)](#); [Louie, Janice \(DPH\)](#); [Strona, Frank \(DPH\)](#); [DPH-FHS3@cdc.gov \(CDC\)](#); [Johnson, Kelly \(UCSF\)](#); [Chan, Curtis \(DPH\)](#); [Tactay, Cherry \(DPH\)](#); [Palma, David \(DPH\)](#); [Gee, Katherine \(DPH\)](#); [Brown, Michael \(DPH\)](#); [Gebala, Solomon \(DPH\)](#); [Guimaraes, Almir \(DPH\)](#); [Yu, Albert \(DPH\)](#); [Borgognoni, David \(DPH\)](#); [Kenyon, Diana \(DPH\)](#); [Hancock, Nick \(DPH\)](#); [Hirose, Mivic D. \(DPH\)](#); [Nieves, Israel \(DPH\)](#); [Bobba, Naveena \(DPH\)](#); [Philip, Susan \(DPH\)](#); [Thomas, Kenya \(DPH\)](#); [Luk, Karen \(DPH\)](#); [Lu, Wendy \(DPH\)](#); [Paquette, Michael \(DPH\)](#); [Packer, Tracey \(DPH\)](#); [Schmidt, Jeffrey \(DPH\)](#); [Grimes, John \(DPH\)](#); [Brown, John \(DPH\)](#); [Seymour, Ryan \(DPH\)](#); [Ishoda, Leo \(DPH\)](#); [Cushing, Stephanie \(DPH\)](#); [Kirian, Michelle](#); [Masinde, Godfred \(DPH\)](#); [Chu, Priscilla \(DPH\)](#); [Martin, Alecia \(DPH\)](#); [Naja-Riese, Gary \(DPH\)](#); [Brown, Marisel \(DPH\)](#); [Galant, Anastassia \(DPH\)](#)  
**Cc:** [Simmons, Rhonda \(DPH\)](#); [BrooksHouston, Louise \(DPH\)](#); [DutyOfficer, DEM \(DEM\)](#); [Matyjas, Mark \(DPH\)](#); [Beetham, Diane \(DPH\)](#); [Duren, James \(DPH\)](#); [Do, Jennifer-Xuan \(DPH\)](#); [Sefat, Cimma \(DPH\)](#); [Pierce, Karen \(DPH\)](#); [Ta, Melissa \(DPH\)](#); [Buckley, Ken \(DPH\)](#); [Aguallo, Daisy \(DPH\)](#); [Cuttler, Sasha \(DPH\)](#); [Hudson, Mollie \(UCSF\)](#); [Kashfipour, Farrah \(DPH\)](#); [Colfax, Grant \(DPH\)](#)  
**Subject:** COVID-19 DOC All-Hands Meeting

---

This meeting is for Command + Section Updates, situational awareness, and strategic discussion.

UPDATE: NEW CONFERENCE LINE INFORMATION

Phone: 888-278-0296  
Code: 9562480

**From:** [National Association of County and City Health Officials](#)  
**To:** [Aragon, Tomas \(DPH\)](#)  
**Subject:** NACCHO Daily Consolidated Digest for Monday, February 24, 2020 (ET)  
**Date:** Tuesday, February 25, 2020 3:29:48 AM

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## COVID-19 Response

### Discussions

#### White House to ask Congress for emergency coronavirus funding

1 [Andrea Grenadier](#) wrote on 02-24 08:04 AM ET

Trump will ask Congress for emergency funds to fight coronavirus, although health officials fear the request - potentially \$1B - will be too small and quickly exhausted:

[www.politico.com/news/2020/02/22/...](http://www.politico.com/news/2020/02/22/) [more](#)

#### Re: CDC COVID-19 calls

[Courtney Wetternach](#) started thread

2 [Michelle Clements-Pitstick](#) replied on 02-24 11:06 AM ET

Hello, Do we have the call information? I am still looking for it. Thank you, Michelle Pitstick, EPC CCCHD [more](#)

3 [Allyson Schulz](#) replied on 02-24 12:58 PM ET

Michelle, I'm unsure if your post was a question on Friday or today, but...we were unable to successfully join the Fri, Feb 21 CDC call. I believe the weekly Monday CDC call for State/local health is from 2-3 PM ET: Bridgeline: 1(800)857-6697 , Passcode: 1324420 We unearthed some info from another... [more](#)

4 [Marina Lent](#) replied on 02-24 12:58 PM ET

Any news about today? Friday's number doesn't work, the Events tab on this page has 0-goose-egg information. Very frustrating. [more](#)

5 [Shannon Davis](#) replied on 02-24 01:25 PM ET

Hello All, To clarify any confusion - the All State Update Call remains scheduled on Monday 2-2:45PM EST with call-in information as follows: Bridgeline: 1(800)-857-6697 Participant Passcode: 1324420 NACCHO currently shares information about national calls through the weekly COVID19 Digest... [more](#)



6 [Shauna McLaughlin](#) replied on 02-24 01:25 PM ET

We've also updated the events area to include the call details, sorry for the delay. [more](#)

#### Library Entries

7 **COVID-19: Pregnancy and Lactation Guidance**

[Kimberly Sharpe-Scott](#) shared on 02-24 10:28 AM ET

[Hyperlink/Web URL](#)

8 **Key planning recommendations for Mass Gatherings in the context of the...**

[Christina Baum](#) shared on 02-24 01:25 PM ET

[Hyperlink/Web URL](#)

9 **Stigma Related to COVID-19**

[Kimberly Sharpe-Scott](#) shared on 02-24 03:39 PM ET

[Hyperlink/Web URL](#)

#### Events

10 **CDC Coronavirus Call**

When: 02-24-2020

11 **CDC's 2019 Novel Coronavirus (COVID-19) response team All State Call**

When: 03-02-2020

#### Announcements

12 **COCA Now: Sign-up to Receive CDC's New COVID-19 "What's New" Weekly Update**

02-24 03:09 PM ET

CDC has implemented a new COVID-19 "What's New" weekly E-Newsletter that is being launched this week. [Sign up](#) to receive these weekly updates, delivered right to your inbox, so you can stay current with this rapidly evolving situation. For information or to send your... [more](#)

---

You are subscribed to "NACCHO" as tomas.aragon@sfdph.org. To change your subscriptions, go to [My Subscriptions](#). To unsubscribe from this community discussion, go to [Unsubscribe](#).





**From:** [Ochi, Ed \(DPH\)](#)  
**To:** [Aragon, Tomas \(DPH\)](#); [Starliper, Lisa \(DEM\)](#); [Cushing, Stephanie \(DPH\)](#); [Stier, David \(DPH\)](#)  
**Cc:** [Philip, Susan \(DPH\)](#); [Bobba, Naveena \(DPH\)](#)  
**Subject:** Re: [Event COVID-19] Guidance on environmental disinfection and worker safety for non-med settings including SFMTA, BART  
**Date:** Monday, February 24, 2020 9:12:30 PM  
**Attachments:** [image001.png](#)  
[COVID19-Cleaning-Environmental-Businesses-Agencies-24Feb2020.pdf](#)

---

I can do 1 PM Wednesday, although it would be totally awesome if we had a bit more time so we could ask people to submit some questions in advance so that we could prep. With this approach we could still reserve time for unsubmitted questions but it would reduce the free for all aspect of the call.

Even without advanced questions if we could distribute the new Guidance for Business for Environmental Cleaning (attached) before the conference call it might help give some focus for any discussions.

- Ed

Edward Ochi, CIH, CSP  
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San Francisco Department of Public Health  
Occupational Safety & Health Division  
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San Francisco, CA 94102  
Desk: (415) 554-2797  
Main: (415) 554-2793  
FAX: (415) 554-2562  
Email: [ed.ochi@sfdph.org](mailto:ed.ochi@sfdph.org)

Sent from my iPhone --  
typos are from my fat fingers, strange wording from auto-correct trying to translate Ed into English.

---

**From:** Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>  
**Sent:** Monday, February 24, 2020 6:01:32 PM  
**To:** Starliper, Lisa (DEM) <[lisa.starliper@sfgov.org](mailto:lisa.starliper@sfgov.org)>; Ochi, Ed (DPH) <[ed.ochi@sfdph.org](mailto:ed.ochi@sfdph.org)>; Cushing, Stephanie (DPH) <[Stephanie.Cushing@sfdph.org](mailto:Stephanie.Cushing@sfdph.org)>; Stier, David (DPH) <[david.stier@sfdph.org](mailto:david.stier@sfdph.org)>  
**Cc:** Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>; Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>  
**Subject:** Re: [Event COVID-19] Guidance on environmental disinfection and worker safety for non-med settings including SFMTA, BART

Please coordinate with Stephanie Cushing (EH) and Ed Ochi (OSH).

Tomas

p.s. plz excuse typos

---

**From:** Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>  
**Sent:** Monday, February 24, 2020 5:45 PM  
**To:** Aragon, Tomas (DPH) <tomas.aragon@sfdph.org>; Ochi, Ed (DPH) <ed.ochi@sfdph.org>; Cushing, Stephanie (DPH) <Stephanie.Cushing@sfdph.org>; Stier, David (DPH) <david.stier@sfdph.org>  
**Cc:** Philip, Susan (DPH) <susan.philip@sfdph.org>; Bobba, Naveena (DPH) <naveena.bobba@sfdph.org>  
**Subject:** RE: [Event COVID-19] Guidance on environmental disinfection and worker safety for non-med settings including SFMTA, BART

Understood.

Would Wednesday at 1pm be good for DPH to present on environmental disinfection? If so, I'll send out the meeting invite tomorrow morning. We can also do Thursday at 1300.

Thanks,  
Lisa

---

**From:** Aragon, Tomas (DPH)  
**Sent:** Monday, February 24, 2020 2:40 PM  
**To:** Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Ochi, Ed (DPH) <ed.ochi@sfdph.org>; Cushing, Stephanie (DPH) <Stephanie.Cushing@sfdph.org>; Stier, David (DPH) <david.stier@sfdph.org>  
**Cc:** Philip, Susan (DPH) <susan.philip@sfdph.org>; Bobba, Naveena (DPH) <naveena.bobba@sfdph.org>  
**Subject:** Re: [Event COVID-19] Guidance on environmental disinfection and worker safety for non-med settings including SFMTA, BART

Hi Lisa, I think it's okay to invite everyone but clearly state the topic. The information is applicable to other agencies so it's good to give them the opportunity to participate. For example, SFPD might be interested in how to disinfect their vehicles should they become contaminated.

Thanks!

Tomas  
p.s. plz excuse typos

--

Tomás J. Aragón, MD, DrPH  
415-515-5734 (cell); 415-554-2898 (office)  
Health Officer, City & County of San Francisco  
Director, Population Health Division (PHD)

San Francisco Department of Public Health  
101 Grove St., Rm 308, SF CA 94102

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**From:** Starliper, Lisa (DEM) <[lisa.starliper@sfgov.org](mailto:lisa.starliper@sfgov.org)>  
**Sent:** Monday, February 24, 2020 2:30 PM  
**To:** Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>; Ochi, Ed (DPH) <[ed.ochi@sfdph.org](mailto:ed.ochi@sfdph.org)>; Cushing, Stephanie (DPH) <[Stephanie.Cushing@sfdph.org](mailto:Stephanie.Cushing@sfdph.org)>; Stier, David (DPH) <[david.stier@sfdph.org](mailto:david.stier@sfdph.org)>  
**Cc:** Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>; Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>  
**Subject:** RE: [Event COVID-19] Guidance on environmental disinfection and worker safety for non-med settings including SFMTA, BART

All,

Do you want the call with the city agencies (including BART) to be similar to Friday's call, in regards to participants (e.g. everyone citywide)? Or do you want to limit the audience to our transportation partners only?

Also, when are you prepared to (1) participate in the call and (2) provide documentation to all involved?

I'm happy to schedule the call, just need to know you're availability and status of the materials to be discussed.

Thanks much,  
Lisa

Lisa Starliper, MPA  
Emergency Manager  
Department of Emergency Management  
Pronouns: She/Her/Hers  
1011 Turk Street  
San Francisco, CA 94102  
[lisa.starliper@sfgov.org](mailto:lisa.starliper@sfgov.org)  
415-517-5092 (cell)

---

**From:** Aragon, Tomas (DPH)

**Sent:** Saturday, February 22, 2020 3:14 PM

**To:** Ochi, Ed (DPH) <[ed.ochi@sfdph.org](mailto:ed.ochi@sfdph.org)>; Cushing, Stephanie (DPH) <[Stephanie.Cushing@sfdph.org](mailto:Stephanie.Cushing@sfdph.org)>; Stier, David (DPH) <[david.stier@sfdph.org](mailto:david.stier@sfdph.org)>

**Cc:** Starliper, Lisa (DEM) <[lisa.starliper@sfgov.org](mailto:lisa.starliper@sfgov.org)>; Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>; Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>

**Subject:** Re: [Event COVID-19] Guidance on environmental disinfection and worker safety for non-med settings including SFMTA, BART

Stephanie & Ed,

I promised on citywide call, 2/21, we would respond to their need for guidance.

Just reviewed 1-pager.

(BTW, the Environmental Branch (?should include non-medical OSH) has been activated.)  
Stephanie is branch chief.

I believe we need to set up a call with city agencies and BART dedicated to this topic (facility and transportation vehicles, and worker safety).

They will have many questions and then we can make sure we provide and/or develop the best materials for them.

ccing Lisa (DEM) to arrange/schedule.

Thanks everyone!

Tomas

p.s. plz excuse typos

--

Tomás J. Aragón, MD, DrPH  
415-515-5734 (cell); 415-554-2898 (office)  
Health Officer, City & County of San Francisco  
Director, Population Health Division (PHD)  
San Francisco Department of Public Health  
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---

**From:** Ochi, Ed (DPH) <[ed.ochi@sfdph.org](mailto:ed.ochi@sfdph.org)>  
**Sent:** Friday, February 21, 2020 2:49 PM  
**To:** Cushing, Stephanie (DPH) <[Stephanie.Cushing@sfdph.org](mailto:Stephanie.Cushing@sfdph.org)>; Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>; Stier, David (DPH) <[david.stier@sfdph.org](mailto:david.stier@sfdph.org)>  
**Subject:** RE: [Event COVID-19] Guidelines on environmental disinfection

Guidance has gotten a tad more expansive. Not necessarily better, just more expansive.

Tomas, Stephanie, David and I will confer, come up with an updated answer, and get back to you. -  
Ed

---

Edward Ochi, CIH, CSP  
Director of Occupational Safety & Health  
San Francisco Department of Public Health  
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101 Grove Street, Room 217  
San Francisco, CA 94102  
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**From:** Cushing, Stephanie (DPH) <[Stephanie.Cushing@sfdph.org](mailto:Stephanie.Cushing@sfdph.org)>  
**Sent:** Friday, February 21, 2020 2:47 PM  
**To:** Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>; Stier, David (DPH) <[david.stier@sfdph.org](mailto:david.stier@sfdph.org)>; Ochi, Ed (DPH) <[ed.ochi@sfdph.org](mailto:ed.ochi@sfdph.org)>  
**Subject:** RE: [Event COVID-19] Guidelines on environmental disinfection  
**Importance:** High

Attached is what Ed and I developed about a month ago. These directions were for families or workers who may be cleaning COVID-19 residences or rooms in homes.



This can be edited for cleaning hard surface again using bleach mixture or EPA approved, and can address corona viruses.

Stephanie

Stephanie K.J. Cushing, MSPH, CHMM, REHS  
張春華  
Director of Environmental Health  
Population Health Division  
Department of Public Health  
1390 Market Street, Suite 210  
San Francisco, CA 94102  
(415) 252-3926

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---

**From:** Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>  
**Sent:** Friday, February 21, 2020 2:20 PM  
**To:** Stier, David (DPH) <[david.stier@sfdph.org](mailto:david.stier@sfdph.org)>; Cushing, Stephanie (DPH) <[Stephanie.Cushing@sfdph.org](mailto:Stephanie.Cushing@sfdph.org)>; Ochi, Ed (DPH) <[ed.ochi@sfdph.org](mailto:ed.ochi@sfdph.org)>  
**Subject:** [Event COVID-19] Guidelines on environmental disinfection

You may already have this information ready:

City agencies are asking for clear guidelines on environmental disinfection (buses, BART, facilities, etc.)

This is a great opportunity to provide uniform, high-quality guidance that is easy to implement across the city.

What are the best materials to provide? Do we need to develop something user-friendly?

Tomas  
p.s. plz excuse typos

--

Tomás J. Aragón, MD, DrPH  
415-515-5734 (cell); 415-554-2898 (office)  
Health Officer, City & County of San Francisco

Director, Population Health Division (PHD)  
San Francisco Department of Public Health  
101 Grove St., Rm 308, SF CA 94102

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**From:** [Stoltey, Juliet \(DPH\)](#)  
**To:** [Philip, Susan \(DPH\)](#); [Aragon, Tomas \(DPH\)](#); [Bobba, Naveena \(DPH\)](#)  
**Subject:** RE: note to send to health care providers  
**Date:** Monday, February 24, 2020 9:00:10 PM

---

Hi all,

I would propose we send this guidance first to the Infection Control Working Group, as CDC is in the process of updating their PUI definition and I think we will want to send a health advisory when that is revised (should be soon, as their current PUI definition is mostly focused on China and not aligned with their travel warnings).

We can discuss tomorrow?

Thanks,

Julie

---

**From:** Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>  
**Sent:** Monday, February 24, 2020 6:17 PM  
**To:** Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>; Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>  
**Cc:** Stoltey, Juliet (DPH) <[juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)>  
**Subject:** Re: note to send to health care providers

Yes, I will discuss with Julie as info officer.

Sent from my mobile device, please excuse typos

Susan Philip MD MPH  
Deputy Health Officer  
San Francisco Department of Public Health  
(628)206-7638

---

**From:** Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>  
**Sent:** Monday, February 24, 2020 5:58:46 PM  
**To:** Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>; Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>  
**Subject:** Re: note to send to health care providers

Can we prepare a health advisory w this information, and w LINK to latest information from us.

We can release immediately after declaration to make we have the latest info.

Does that sound okay?

Tomas

p.s. plz excuse typos

--

Tomás J. Aragón, MD, DrPH  
415-515-5734 (cell); 415-554-2898 (office)  
Health Officer, City & County of San Francisco  
Director, Population Health Division (PHD)  
San Francisco Department of Public Health  
101 Grove St., Rm 308, SF CA 94102

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**From:** Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>  
**Sent:** Monday, February 24, 2020 5:53 PM  
**To:** Aragon, Tomas (DPH) <[tomas.aragon@sfdph.org](mailto:tomas.aragon@sfdph.org)>; Bobba, Naveena (DPH) <[naveena.bobba@sfdph.org](mailto:naveena.bobba@sfdph.org)>  
**Subject:** FW: note to send to health care providers

Tomas and Naveena,

Janice is suggesting we inform community providers that they should consider COVID-19 in returning travelers from South Korea, Japan, Hong Kong, Iran, Italy given evidence of community transmission in those regions and CDC's travel alerts. This is in line with the CDC guidance to travelers from this area (see below).

Janice found out that NYC has already sent this message out to their community clinical providers.

This, along with the possible declaration, may really increase the volume of calls but I agree with the clinical team that this seems to be the correct thing to do. Let me know if either of you feel strongly that we should NOT move forward with this –  
Susan

---

**From:** Louie, Janice (DPH) <[janice.louie@sfdph.org](mailto:janice.louie@sfdph.org)>  
**Sent:** Monday, February 24, 2020 5:37 PM  
**To:** Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>  
**Cc:** Stoltey, Juliet (DPH) <[juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)>; Sachdev, Darpun (DPH) <[darpun.sachdev@sfdph.org](mailto:darpun.sachdev@sfdph.org)>; Chan, Curtis (DPH) <[curtis.chan@sfdph.org](mailto:curtis.chan@sfdph.org)>; Stier, David (DPH) <[david.stier@sfdph.org](mailto:david.stier@sfdph.org)>; Nguyen, Rita (DPH) <[rita.nguyen@sfdph.org](mailto:rita.nguyen@sfdph.org)>  
**Subject:** Re: note to send to health care providers

Hi Susan

I don't think we will know yet if CDC EOC will approve until we start asking. And CDC needs to align their PUI criteria for testing with what they are recommending on the Travel Alert website- for travelers returning from those countries to seek medical evaluation if they develop fever or cough /SOB. We do get alot of PUI questions for patients outside of CDC PUI criteria and can start requesting when those come in. At a minimum, any testing will likely fall under the footnote 5 as of today, which is not travel-restricted:

<sup>4</sup>Category also includes any member of a cluster of patients with severe acute lower respiratory illness (e.g., pneumonia, ARDS) of unknown etiology in which 2019-nCoV is being considered that requires hospitalization. Such persons should be evaluated in consultation with state and local health departments regardless of travel history.

Janice K. Louie, MD, MPH

Please note if I am e-mailing you about 2019 n-Coronavirus, it is because I am on temporary assignment to assist with the SFDPH 2019 nCoV Activation

Medical Director

Tuberculosis Prevention and Control Program

San Francisco Department of Public Health

Clinic: (628) 206-8524

Fax: (628) 206-4565

[Janice.louie@sfdph.org](mailto:Janice.louie@sfdph.org)

---

**From:** Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>

**Sent:** Monday, February 24, 2020 5:29 PM

**To:** Louie, Janice (DPH) <[janice.louie@sfdph.org](mailto:janice.louie@sfdph.org)>

**Cc:** Stoltey, Juliet (DPH) <[juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)>; Sachdev, Darpun (DPH) <[darpun.sachdev@sfdph.org](mailto:darpun.sachdev@sfdph.org)>; Chan, Curtis (DPH) <[curtis.chan@sfdph.org](mailto:curtis.chan@sfdph.org)>; Stier, David (DPH) <[david.stier@sfdph.org](mailto:david.stier@sfdph.org)>; Nguyen, Rita (DPH) <[rita.nguyen@sfdph.org](mailto:rita.nguyen@sfdph.org)>

**Subject:** RE: note to send to health care providers

Thanks, Janice – is the CDC EOC approving testing for these patients? Julie, do you agree with sending this message to providers?

Susan

---

**From:** Louie, Janice (DPH) <[janice.louie@sfdph.org](mailto:janice.louie@sfdph.org)>  
**Sent:** Monday, February 24, 2020 5:16 PM  
**To:** Philip, Susan (DPH) <[susan.philip@sfdph.org](mailto:susan.philip@sfdph.org)>  
**Cc:** Stoltey, Juliet (DPH) <[juliet.stoltey@sfdph.org](mailto:juliet.stoltey@sfdph.org)>; Sachdev, Darpun (DPH) <[darpun.sachdev@sfdph.org](mailto:darpun.sachdev@sfdph.org)>; Chan, Curtis (DPH) <[curtis.chan@sfdph.org](mailto:curtis.chan@sfdph.org)>; Stier, David (DPH) <[david.stier@sfdph.org](mailto:david.stier@sfdph.org)>; Nguyen, Rita (DPH) <[rita.nguyen@sfdph.org](mailto:rita.nguyen@sfdph.org)>  
**Subject:** note to send to health care providers

Hi Susan

I hope you have seen my prior emails regarding expanded testing based on community transmission reported in other countries outside of China. I wrote the note below for your consideration (change as you wish) to send to our local ICP and other clinical partners, when we feel ready for this. Calls to 554-2830 from clinicians regarding URI in travelers from non-China countries are increasing.

Janice

Dear SF Partners,

WHO and the CDC have recently noted new community transmission in regions outside of China. Accordingly, the CDC has posted Travel Alerts for the following countries in addition to China: Japan and South Korea (Level 2) and Hong Kong, Italy, and Iran (Level 1).

The CDC Travel Alerts recommend that returning travelers from the above countries with onset of illness within 2 weeks of leaving should be considered for novel coronavirus infection. Healthcare providers should obtain a detailed travel history for patients with fever or acute respiratory symptoms, and ask the same information as would be requested for any PUI. Information on vital signs and any known results of viral respiratory pathogen testing is also helpful. Once evaluated by a clinical provider, SFDPH can work with clinicians to see if testing can be performed at CDC. At this time, SFDPH recommends that high priority should be placed on patients who meet the above criteria with severe respiratory illness or requiring hospitalization. Additionally, older adults and people with chronic medical conditions appear to be at increased risk for severe disease.

Although routes of transmission have yet to be definitively determined, CDC recommends a cautious approach to interacting with patients under investigation. Ask

such patients to wear a face mask as soon as they are identified. Conduct patient evaluation in a private room with the door closed, ideally an airborne infection isolation room, if available. Personnel entering the room should use standard precautions, contact precautions, and airborne precautions, and use eye protection (goggles or a face shield). For additional healthcare infection control recommendations, visit [CDC's Infection Control](#) webpage.

In the coming days, please note CDC may issue more Travel Alerts and it will be important to remain updated on both the CDC Coronavirus Persons Under Investigation (PUI) website (URL: <https://www.cdc.gov/coronavirus/2019-ncov/hcp/clinical-criteria.html>) and the CDC Travel Alert page (URL: <https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>).

For questions, please call our Covid Consultation Center at 415 554-2830 or the On-Call MD.

Janice K. Louie, MD, MPH

Please note if I am e-mailing you about 2019 n-Coronavirus, it is because I am on temporary assignment to assist with the SFDPH 2019 nCoV Activation

Medical Director

Tuberculosis Prevention and Control Program

San Francisco Department of Public Health

Clinic: (628) 206-8524

Fax: (628) 206-4565

[Janice.louie@sfdph.org](mailto:Janice.louie@sfdph.org)

**From:** [CCSF Alert](#)  
**To:** [Aragon, Tomas \(DPH\)](#)  
**Subject:** CCSF Situation Report - COVID-19  
**Date:** Monday, February 24, 2020 7:25:43 PM  
**Importance:** High

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# Situation Report - Update - COVID-19 (#16)

Department of Emergency Management  
Division of Emergency Services

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02-24-2020 - 19:16:37

## **Situation Update:**

- **International data:**
  - 79,555 confirmed cases; 77,152 cases in mainland China; 2,628 deaths in mainland China
  - 2,403 confirmed cases outside of China across 31 countries/regions. (total includes 691 cases on the Diamond Princess cruise ship docked at Yokohama, Japan)
- **National (U.S.) data:**
  - 14 total confirmed cases in the USA (does not include Diamond Princess repatriation flight patients from Travis AFB, Lockland AFB, or the University of Nebraska)
- **There are no confirmed cases in San Francisco.**
  - The risk of COVID-19 in California remains low.
- <https://gisanddata.maps.arcgis.com/apps/opsdashboard/index.html#/bda7594740fd40299423467b48e9ecf6>
  - NOTE: Information may vary as events and reporting are rapidly evolving.
- **There are no recommendations to cancel events.**
- **We are in flu season. The San Francisco Department of Public Health (DPH) recommends that persons with symptoms stay home from work, school and social gatherings. Practice hand-washing precautions. It is not too late to get the flu vaccine.**

## **SFDPH Activities:**

- SFDPH DOC Call Center has attempted contact to 99% of the travelers returning from China that, per the CDC, require follow-up.
- SFDPH is maintaining global, national, and local situational awareness to provide messaging focused on preparation for COVID-19 and the steps that can be taken to mitigate and prepare workplaces, homes, etc.
- SFDPH is collaborating with partner agencies at a city wide level to establish housing plans for potential PUIs, and to prioritize the SF community sites requiring immediate outreach and preparation for COVID-19.



- Cleaning/disinfection guidance for businesses and organizations (including BART & MUNI) have been completed.
- SFDPH is automating processes for return traveler data entry to be able to provide a more comprehensive data picture.
- SFDPH DOC is focused on planning for potential Medical Surge at SF hospitals, including working with SFFD and assessing 911 dispatch COVID-19 screening calls.
- SFDPH is working with the California Department of Public Health (CDPH) to assess stocking levels and usage of Personal Protective Equipment PPE across local jurisdictions, to support medical service continuity of operations.

### **Public Information**

- SFDPH and the San Francisco Department of Emergency Management (DEM) continue to operate the Joint Information Center to develop and disseminate accurate, timely, relevant and accessible public information about COVID-19 (Novel Coronavirus). The Joint Information Center will expand to include additional regular members from other city agencies.
- Public Information Objectives:
  1. Rumor Control
  2. Engagement with the Chinese and Asian Pacific Islander community
  3. Keeping Public Information up-to-date
- DPH and DEM have announcement plans should a San Francisco resident contract COVID-19. The Office of Civic Engagement and Immigrant Affairs (OCEIA) has translated materials in all threshold languages.
- Talking points are being updated to include messages on economic impact and planning for people living in single room occupancy settings.
- DPH and DEM Public Information Officers (PIOs) continue to respond to media inquiries and prioritize Chinese language media. Public messaging also highlights ongoing preparedness work for possible COVID-19 cases in San Francisco in the future.
- 311 has received about 789 inquires on COVID-19 since January 27, 2020.
- Updated factsheets remain available at [www.sfdph.org](http://www.sfdph.org) and [www.sf72.org](http://www.sf72.org).
- DPH and DEM went to conduct interviews in Cantonese with KTSF and Sky Link TV on the latest updates on COVID-19

### **WHO (World Health Organization) Response**

- WHO continues its focus on exploring transmission patterns, risk factors, and other clinical features of COVID-19.
- No new countries reported cases of COVID-19 (as of 02/23/20).

### **CDC (U.S. Centers for Disease Control & Prevention)**

- CDC reports 14 confirmed cases in the U.S. (12 travel-related, 2 person-to-person spread).
- CDC reports 426 people have been tested (as of 02/24/20)- 12.4% of all PUIs have tested positive for COVID-19.
- CDC reports 39 confirmed cases among persons repatriated to the US and tested by CDC (3 repatriated from Wuhan, China, 36 from the Diamond Princess Cruise Ship)

## **Resources:**

- Department of Public Health (SFDPH): <https://www.sfcddcp.org/infectious-diseases-a-to-z/coronavirus-2019-novel-coronavirus/>
- SFDPH's Policy for return travelers: <https://www.sfcddcp.org/wp-content/uploads/2020/02/Interim-Guidance-on-Monitoring-and-Movement-for-San-Franciscans-and-Travel-Before-Feb-3rd-SFDPH-FINAL-02.07.2020.pdf>
- SFDPH COVID-19 clinical intake form: <https://www.sfcddcp.org/infectious-diseases-a-to-z/coronavirus-2019-novel-coronavirus/coronavirus-2019-information-for-healthcare-providers/>
- SFDPH General Facts: <https://www.sfcddcp.org/infectious-diseases-a-to-z/coronavirus-2019-novel-%20%20%20coronavirus/>
- Department of Emergency Management (DEM): <https://SF72.org>
- Centers for Disease Control and Prevention (CDC): <https://www.cdc.gov/coronavirus/2019-ncov/index.html>
- CDC Respirator Supply Strategy Guidelines: (<https://www.cdc.gov/coronavirus/2019-ncov/hcp/respirator-supply-strategies.html>)
- World Health Organization (WHO): <https://www.who.int/emergencies/diseases/novel-coronavirus-2019>
- For operational coordination and information sharing, visit WebEOC (<https://sfvem.org>) under Incident Name: 2020-01-21 2019 Covid-19 (formerly 2020-01-21 2019-nCoV). Note - WebEOC is password protected.

## **Situation Summary:**

- CDC is closely monitoring an outbreak of respiratory illness caused by COVID-19 that was first detected in Wuhan City, Hubei Province, China and which continues to expand.
- Chinese health officials have reported thousands of infections with COVID-19 in China, with the virus reportedly spreading from person-to-person in many parts of that country.
- Infections with COVID-19, most of them associated with travel from Wuhan, also are being reported in a growing number of international locations, including the United States.

## **DEM Contact Information:**

Duty Officer (415) 260-2591

Watch Center Operations (415) 558-2738; operational Mon-Sun, 0600-2200 Hours

Email: [demdutyofficer@sfgov.org](mailto:demdutyofficer@sfgov.org)

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**From:** [Hirose, Mivic D. \(DPH\)](#)  
**To:** [Aragon, Tomas \(DPH\)](#); [Stoltey, Juliet \(DPH\)](#); [Philip, Susan \(DPH\)](#); [Dysart, Julia \(DPH\)](#); [Siador, Christine \(DPH\)](#); [Bobba, Naveena \(DPH\)](#); [Nguyen, Rita \(DPH\)](#); [Stier, David \(DPH\)](#)  
**Subject:** Draft #6, Housing Options by Tiers  
**Date:** Monday, February 24, 2020 6:48:43 PM  
**Attachments:** [Housing Options By Risk Tiers Grid - draft 6, 02.24.20.docx](#)

---

Hello,

Julia and I revised/reworked the document. Please see the attached for the revised housing options by tiers. Julia can make changes/edits while I am away. Thank you all for your feedback!

mivic

Mivic Hirose, RN, MS, CNS  
Clinical Nurse Specialist  
San Francisco Department of Public Health  
Office of Health Informatics  
Phone: 628-206-1250  
Office: Building 40, 4th Floor Rm: 416  
Email: [mivic.d.hirose@sfdph.org](mailto:mivic.d.hirose@sfdph.org)  
Pronouns: she, her, hers

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**From:** [EPIXUpdate@cdc.gov](mailto:EPIXUpdate@cdc.gov)  
**To:** [Aragon, Tomas \(DPH\)](#)  
**Subject:** Important: CDC Travel Notice: Coronavirus in Iran - Alert - Level 2, Sustained Community Transmission—Special Precautions for High-Risk Travelers -- February 24, 2020  
**Date:** Monday, February 24, 2020 6:39:51 PM

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CDC Travel Notice: Coronavirus in Iran - Alert - Level 2, Sustained Community Transmission—Special Precautions for High-Risk Travelers -- February 24, 2020

CDC has issued a level 2 travel notice for Iran due to sustained community transmission of respiratory illness (COVID-19) caused by the novel coronavirus.

<https://epix2.cdc.gov/v2/Reports/Display.aspx?id=80444>

-----  
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**To:** [Vien, Veronica \(DPH\)](#); [Kagan, Rachael \(DPH\)](#); [Andrew, Brent \(DPH\)](#); [Padilla, Cristina \(DPH\)](#); [Acosta, Linda \(DPH\)](#)  
**Cc:** [Aragon, Tomas \(DPH\)](#); [Bobba, Naveena \(DPH\)](#)  
**Subject:** FW: Important: CDC Travel Notice: Coronavirus in Italy - Alert - Level 2, Sustained Community Transmission—Special Precautions for High-Risk Travelers -- February 24, 2020  
**Date:** Monday, February 24, 2020 6:36:16 PM

---

FYI – Italy is now a Level 2 (high-risk only) travel advisory.

Thanks,  
Sheilah

---

**From:** EPIXUpdate@cdc.gov <EPIXUpdate@cdc.gov>  
**Sent:** Monday, February 24, 2020 6:33 PM  
**To:** Zarate, Sheilah (DPH) <sheilah.zarate@sfdph.org>  
**Subject:** Important: CDC Travel Notice: Coronavirus in Italy - Alert - Level 2, Sustained Community Transmission—Special Precautions for High-Risk Travelers -- February 24, 2020

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Check Epi-X for an Important Report

CDC Travel Notice: Coronavirus in Italy - Alert - Level 2, Sustained Community Transmission—Special Precautions for High-Risk Travelers -- February 24, 2020

CDC has issued a level 2 travel notice for Italy due to sustained community transmission of respiratory illness (COVID-19) caused by the novel coronavirus.

<https://epix2.cdc.gov/v2/Reports/Display.aspx?id=80443>

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**Cc:** [Aragon, Tomas \(DPH\)](#); [Bobba, Naveena \(DPH\)](#)  
**Subject:** FW: Important: CDC Travel Notice: Coronavirus in South Korea -Warning - Level 3, Avoid Nonessential Travel — Widespread Community Transmission -- February 24, 2020  
**Date:** Monday, February 24, 2020 6:35:27 PM

---

FYI – South Korea is now a Level 3 Travel Advisory.

Thanks,  
Sheilah

---

**From:** EPIXUpdate@cdc.gov <EPIXUpdate@cdc.gov>  
**Sent:** Monday, February 24, 2020 5:43 PM  
**To:** Zarate, Sheilah (DPH) <sheilah.zarate@sfdph.org>  
**Subject:** Important: CDC Travel Notice: Coronavirus in South Korea -Warning - Level 3, Avoid Nonessential Travel — Widespread Community Transmission -- February 24, 2020

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Check Epi-X for an Important Report

CDC Travel Notice: Coronavirus in South Korea -Warning - Level 3, Avoid Nonessential Travel — Widespread Community Transmission -- February 24, 2020

CDC has issued a level 3 travel notice for South Korea due to widespread community transmission of respiratory illness (COVID-19) caused by the novel coronavirus. CDC recommends that travelers avoid all nonessential travel to South Korea. There is limited access to adequate medical care in affected areas.

<https://epix2.cdc.gov/v2/Reports/Display.aspx?id=80441>

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**To:** [Aragon, Tomas \(DPH\)](#)  
**Subject:** Important: CDC Travel Notice: Coronavirus in Italy - Alert - Level 2, Sustained Community Transmission—Special Precautions for High-Risk Travelers -- February 24, 2020  
**Date:** Monday, February 24, 2020 6:26:33 PM

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CDC Travel Notice: Coronavirus in Italy - Alert - Level 2, Sustained Community Transmission—Special Precautions for High-Risk Travelers -- February 24, 2020

CDC has issued a level 2 travel notice for Italy due to sustained community transmission of respiratory illness (COVID-19) caused by the novel coronavirus.

<https://epix2.cdc.gov/v2/Reports/Display.aspx?id=80443>

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**Cc:** [Aragon, Tomas \(DPH\)](#); [Bobba, Naveena \(DPH\)](#)  
**Subject:** EpiX CDC Special Media Tracking Report for COVID-19\_2/24/20  
**Date:** Monday, February 24, 2020 6:23:59 PM  
**Attachments:** [EpiX-Special Media Tracking Report 2.24.20.pdf](#)

---

FYI

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Sheilah Zarate, RN, PHN, MSN  
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**From:** [Philip, Susan \(DPH\)](#)  
**To:** [Aragon, Tomas \(DPH\)](#); [Bobba, Naveena \(DPH\)](#)  
**Cc:** [Stoltey, Juliet \(DPH\)](#)  
**Subject:** Re: note to send to health care providers  
**Date:** Monday, February 24, 2020 6:17:19 PM

---

Yes, I will discuss with Julie as info officer.

Sent from my mobile device, please excuse typos

Susan Philip MD MPH  
Deputy Health Officer  
San Francisco Department of Public Health  
(628)206-7638

---

**From:** Aragon, Tomas (DPH) <tomas.aragon@sfdph.org>  
**Sent:** Monday, February 24, 2020 5:58:46 PM  
**To:** Philip, Susan (DPH) <susan.philip@sfdph.org>; Bobba, Naveena (DPH) <naveena.bobba@sfdph.org>  
**Subject:** Re: note to send to health care providers

Can we prepare a health advisory w this information, and w LINK to latest information from us.

We can release immediately after declaration to make we have the latest info.

Does that sound okay?

Tomas  
p.s. plz excuse typos

--

Tomás J. Aragón, MD, DrPH  
415-515-5734 (cell); 415-554-2898 (office)  
Health Officer, City & County of San Francisco  
Director, Population Health Division (PHD)  
San Francisco Department of Public Health  
101 Grove St., Rm 308, SF CA 94102

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*"Radical transformational leadership is leading change from the universal values of dignity, equity, compassion and humility to transform self, people, systems and cultures towards equity and sustainable results."* (learn more <http://bit.ly/phd-lead>)

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**Sent:** Monday, February 24, 2020 5:53 PM  
**To:** Aragon, Tomas (DPH) <tomas.aragon@sfdph.org>; Bobba, Naveena (DPH) <naveena.bobba@sfdph.org>  
**Subject:** FW: note to send to health care providers

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This, along with the possible declaration, may really increase the volume of calls but I agree with the clinical team that this seems to be the correct thing to do. Let me know if either of you feel strongly that we should NOT move forward with this –

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**To:** Philip, Susan (DPH) <susan.philip@sfdph.org>  
**Cc:** Stoltey, Juliet (DPH) <juliet.stoltey@sfdph.org>; Sachdev, Darpun (DPH) <darpun.sachdev@sfdph.org>; Chan, Curtis (DPH) <curtis.chan@sfdph.org>; Stier, David (DPH) <david.stier@sfdph.org>; Nguyen, Rita (DPH) <rita.nguyen@sfdph.org>  
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**Janice K. Louie, MD, MPH**

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Janice

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would be requested for any PUI. Information on vital signs and any known results of viral respiratory pathogen testing is also helpful. Once evaluated by a clinical provider, SFDPH can work with clinicians to see if testing can be performed at CDC. At this time, SFDPH recommends that high priority should be placed on patients who meet the above criteria with severe respiratory illness or requiring hospitalization. Additionally, older adults and people with chronic medical conditions appear to be at increased risk for severe disease.

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[Janice.louie@sfdph.org](mailto:Janice.louie@sfdph.org)

**From:** [EPIXUpdate@cdc.gov](mailto:EPIXUpdate@cdc.gov)  
**To:** [Aragon, Tomas \(DPH\)](#)  
**Subject:** Important: ~\*~ Special Epi-X Media Tracking Report - COVID-19, February 24, 2020 ~\*~  
**Date:** Monday, February 24, 2020 6:03:43 PM

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Check Epi-X for an Important Report

~\*~ Special Epi-X Media Tracking Report - COVID-19, February 24, 2020 ~\*~

This report provides special media coverage of the 2019 novel coronavirus outbreak (COVID-19).

<https://epix2.cdc.gov/v2/Reports/Display.aspx?id=80442>

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For help with preparing or posting a report, contact the Editor on Call:

[EPIXEditor@cdc.gov](mailto:EPIXEditor@cdc.gov)

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**To:** [Aragon, Tomas \(DPH\)](#); [Bobba, Naveena \(DPH\)](#)  
**Subject:** FW: note to send to health care providers  
**Date:** Monday, February 24, 2020 5:53:44 PM

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