

From: [Hoffman, Rob \(DPH - Contractor\)](#)
To: [Loughran, Eileen \(DPH\)](#); [Packer, Tracey \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [DPH-External-Weisen-Healthright360.org](#); [Almeida, Angelica \(DPH\)](#); [Candler, Robin \(DPH\)](#)
Cc: [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Strieff, Sarah \(DPH\)](#)
Subject: Re: Community Advisory Committee
Date: Monday, February 7, 2022 12:30:31 PM

Hi,

I would love to take on coordinating some customer satisfaction surveys that include small \$ incentives...

And present on the results.

Just a thought

We could use input on roll out of new guidelines for privacy area too.
So many things actually

Warm Regards,
Rob Hoffman
Pronouns: he him his
Special Projects Coordinator
Community Health Equity and Promotion
Population Health Division
Department of Public Health
rob.hoffman@sfdph.org
415-713-2349

From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>
Sent: Monday, February 7, 2022 12:18:04 PM
To: Packer, Tracey (DPH) <tracey.packer@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; [DPH-External-Weisen-Healthright360.org](#) <weisen@Healthright360.org>; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>
Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Strieff, Sarah (DPH) <sarah.strieff@sfdph.org>
Subject: Re: Community Advisory Committee

This is a great idea. I agree with this being a CBO-DPH partnership to run the meetings and log input. As Tracey mentions, incentives for participation/time is a standard practice so we need to consider this in our planning. This process can help inform some of our other DUH efforts, so if I can, I'd like to be involved.

tx,
e

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

**** CONFIDENTIALITY NOTICE**** This email message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify the sender immediately and permanently delete or otherwise destroy the information.

From: Packer, Tracey (DPH) <tracey.packer@sfdph.org>
Sent: Monday, February 7, 2022 10:58 AM
To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>
Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Strieff, Sarah (DPH) <sarah.strieff@sfdph.org>
Subject: RE: Community Advisory Committee

Hi Andi,

Quick thoughts:

I support the idea and would recommend that one of the community based partners would lead in partnership with a DPH lead. Could consider role of SF Community Health Center - as they are planning to do ambassador training with interested guests and the advisory seems aligned. Need to think about how to make sure it is low barrier and would we consider incentives? I imagine that guests might have questions about services during the conversation so would be helpful to have service provider present.

Tracey Packer, MPH

Director of Community Health Equity & Promotion

Population Health Division

San Francisco Department of Public Health

25 Van Ness Avenue, Suite 500

San Francisco, CA 94102

Phone: (628) 217-6223 (NEW!)

Mobile: (510) 504-6645

Fax: (415) 431-7154

tracey.packer@sfdph.org

preferred pronouns: she/her/hers

This message and any attachments are solely for the intended recipient(s) and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use, or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Sent: Monday, February 7, 2022 10:10 AM

To: Packer, Tracey (DPH) <tracey.packer@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>

Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Strieff, Sarah (DPH) <sarah.strieff@sfdph.org>

Subject: Community Advisory Committee

Hi all—

We have had discussions about starting a community advisory board and I am behind on getting the standard work set up for this group. We are hoping that this will be a forum for some repeat guests and community thought leaders to be able to give input into the site and also serve as ambassadors for the site.

I had envisioned this as at least a weekly meeting with this group, but that would need to be facilitated.

I wanted to get your thoughts on the general premise and ideas for both how this should be run as

well as who should facilitate this group. Is that something that HR360 could do, or HRTC? I don't know who has experience doing this or who might be appropriate for this. Would love to hear thoughts if you can today. (I was supposed to have finished this document by last week but am obviously behind.)

Thanks for your help with this! If there are others who should be included in the conversation, please include them.

Thanks,
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

COVID Response Role: COVID Task Force Transition Manager

Non-COVID Role: Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972

Mobile: 312-636-0238 (Please text with urgent issues)



From: [Loughran, Eileen \(DPH\)](#)
To: [Packer, Tracey \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [DPH-External-Weisen-Healthright360.org](#); [Almeida, Angelica \(DPH\)](#); [Candler, Robin \(DPH\)](#)
Cc: [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Strieff, Sarah \(DPH\)](#)
Subject: Re: Community Advisory Committee
Date: Monday, February 7, 2022 12:18:07 PM

This is a great idea. I agree with this being a CBO-DPH partnership to run the meetings and log input. As Tracey mentions, incentives for participation/time is a standard practice so we need to consider this in our planning. This process can help inform some of our other DUH efforts, so if I can, I'd like to be involved.

tx,
e

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

**** CONFIDENTIALITY NOTICE**** This email message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify the sender immediately and permanently delete or otherwise destroy the information.

From: Packer, Tracey (DPH) <tracey.packer@sfdph.org>
Sent: Monday, February 7, 2022 10:58 AM
To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; [DPH-External-Weisen-Healthright360.org](#) <weisen@Healthright360.org>; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>
Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Strieff, Sarah (DPH)

<sarah.strieff@sfdph.org>

Subject: RE: Community Advisory Committee

Hi Andi,

Quick thoughts:

I support the idea and would recommend that one of the community based partners would lead in partnership with a DPH lead. Could consider role of SF Community Health Center - as they are planning to do ambassador training with interested guests and the advisory seems aligned. Need to think about how to make sure it is low barrier and would we consider incentives? I imagine that guests might have questions about services during the conversation so would be helpful to have service provider present.

Tracey Packer, MPH

Director of Community Health Equity & Promotion

Population Health Division

San Francisco Department of Public Health

25 Van Ness Avenue, Suite 500

San Francisco, CA 94102

Phone: (628) 217-6223 (NEW!)

Mobile: (510) 504-6645

Fax: (415) 431-7154

tracey.packer@sfdph.org

preferred pronouns: she/her/hers

This message and any attachments are solely for the intended recipient(s) and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use, or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Sent: Monday, February 7, 2022 10:10 AM

To: Packer, Tracey (DPH) <tracey.packer@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>

Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Strieff, Sarah (DPH)

<sarah.strieff@sfdph.org>

Subject: Community Advisory Committee

Hi all—

We have had discussions about starting a community advisory board and I am behind on getting the standard work set up for this group. We are hoping that this will be a forum for some repeat guests and community thought leaders to be able to give input into the site and also serve as ambassadors for the site.

I had envisioned this as at least a weekly meeting with this group, but that would need to be facilitated.

I wanted to get your thoughts on the general premise and ideas for both how this should be run as well as who should facilitate this group. Is that something that HR360 could do, or HRTC? I don't know who has experience doing this or who might be appropriate for this. Would love to hear thoughts if you can today. (I was supposed to have finished this document by last week but am obviously behind.)

Thanks for your help with this! If there are others who should be included in the conversation, please include them.

Thanks,
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

COVID Response Role: COVID Task Force Transition Manager

Non-COVID Role: Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972

Mobile: 312-636-0238 (Please text with urgent issues)



From: [Packer, Tracey \(DPH\)](#)
To: [Tenner, Andrea \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [DPH-External-Weisen-Healthright360.org](#); [Almeida, Angelica \(DPH\)](#); [Candler, Robin \(DPH\)](#)
Cc: [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Strieff, Sarah \(DPH\)](#)
Subject: RE: Community Advisory Committee
Date: Monday, February 7, 2022 10:58:50 AM

Hi Andi,

Quick thoughts:

I support the idea and would recommend that one of the community based partners would lead in partnership with a DPH lead. Could consider role of SF Community Health Center - as they are planning to do ambassador training with interested guests and the advisory seems aligned. Need to think about how to make sure it is low barrier and would we consider incentives? I imagine that guests might have questions about services during the conversation so would be helpful to have service provider present.

Tracey Packer, MPH

Director of Community Health Equity & Promotion
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102
Phone: (628) 217-6223 (NEW!)
Mobile: (510) 504-6645
Fax: (415) 431-7154
tracey.packer@sfdph.org

preferred pronouns: she/her/hers

This message and any attachments are solely for the intended recipient(s) and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use, or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Sent: Monday, February 7, 2022 10:10 AM
To: Packer, Tracey (DPH) <tracey.packer@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; [DPH-External-Weisen-Healthright360.org](#) <weisen@Healthright360.org>; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Candler,

Robin (DPH) <robin.candler@sfdph.org>

Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Strieff, Sarah (DPH) <sarah.strieff@sfdph.org>

Subject: Community Advisory Committee

Hi all—

We have had discussions about starting a community advisory board and I am behind on getting the standard work set up for this group. We are hoping that this will be a forum for some repeat guests and community thought leaders to be able to give input into the site and also serve as ambassadors for the site.

I had envisioned this as at least a weekly meeting with this group, but that would need to be facilitated.

I wanted to get your thoughts on the general premise and ideas for both how this should be run as well as who should facilitate this group. Is that something that HR360 could do, or HRTC? I don't know who has experience doing this or who might be appropriate for this. Would love to hear thoughts if you can today. (I was supposed to have finished this document by last week but am obviously behind.)

Thanks for your help with this! If there are others who should be included in the conversation, please include them.

Thanks,
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

COVID Response Role: COVID Task Force Transition Manager

Non-COVID Role: Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972

Mobile: 312-636-0238 (Please text with urgent issues)



From: [Tenner, Andrea \(DPH\)](#)
To: [Packer, Tracey \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [DPH-External-Weisen-Healthright360.org](#); [Almeida, Angelica \(DPH\)](#); [Candler, Robin \(DPH\)](#)
Cc: [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Strieff, Sarah \(DPH\)](#)
Subject: Community Advisory Committee
Date: Monday, February 7, 2022 10:09:48 AM

Hi all—

We have had discussions about starting a community advisory board and I am behind on getting the standard work set up for this group. We are hoping that this will be a forum for some repeat guests and community thought leaders to be able to give input into the site and also serve as ambassadors for the site.

I had envisioned this as at least a weekly meeting with this group, but that would need to be facilitated.

I wanted to get your thoughts on the general premise and ideas for both how this should be run as well as who should facilitate this group. Is that something that HR360 could do, or HRTC? I don't know who has experience doing this or who might be appropriate for this. Would love to hear thoughts if you can today. (I was supposed to have finished this document by last week but am obviously behind.)

Thanks for your help with this! If there are others who should be included in the conversation, please include them.

Thanks,
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

COVID Response Role: COVID Task Force Transition Manager

Non-COVID Role: Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972

Mobile: 312-636-0238 (Please text with urgent issues)



From: [Bowman, Kimberley \(DEM\)](#)
To: [Gaeta, Krista \(HSA\)](#); [Rivera, Tiffany \(DPH\)](#)
Cc: [Simbe, Jeff \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Dph-External Avaldes](#)
Subject: RE: Overdose Response Standard Work
Date: Monday, February 7, 2022 7:43:51 AM

Sure thing!

Kim Bowman

Assistant Deputy Director, Emergency Services
415-439-9171 Cell

From: Gaeta, Krista (HSA) <krista.blyth-gaeta@sfgov.org>
Sent: Monday, February 7, 2022 6:01 AM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>
Subject: RE: Overdose Response Standard Work

Thanks Tiffany. Yes, I will work with UA to review.

Kim, can you print 3 copies of this at City Hall this morning? This way I can review it with UA staff on the ground.

Thanks!

Krista

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Sunday, February 6, 2022 8:25 PM
To: Gaeta, Krista (HSA) <krista.blyth-gaeta@sfgov.org>
Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>
Subject: Overdose Response Standard Work

Good evening all,

Attached is a final draft of the overdose response standard work. Process needs to be reviewed by UA and HR360- comments have been left in steps that involve these two organizations, but whole document should be reviewed.

Krista would you like me to forward to Artie or whoever has been deemed appropriate from the UA side?

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her
Deputy Director, Emergency Preparedness & Response
San Francisco Department of Public Health
333 Valencia St., San Francisco, Ca 94103
Office Number: 628.217.6966
24-Hour On-Call PHEPR Number: 415.802.7358

From: [Gaeta, Krista \(HSA\)](#)
To: [Rivera, Tiffany \(DPH\)](#)
Cc: [Bowman, Kimberley \(DEM\)](#); [Simbe, Jeff \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Dph-External Avaldes](#)
Subject: RE: Overdose Response Standard Work
Date: Monday, February 7, 2022 6:00:55 AM

Thanks Tiffany. Yes, I will work with UA to review.

Kim, can you print 3 copies of this at City Hall this morning? This way I can review it with UA staff on the ground.

Thanks!

Krista

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Sunday, February 6, 2022 8:25 PM
To: Gaeta, Krista (HSA) <krista.blyth-gaeta@sfgov.org>
Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>
Subject: Overdose Response Standard Work

Good evening all,

Attached is a final draft of the overdose response standard work. Process needs to be reviewed by UA and HR360- comments have been left in steps that involve these two organizations, but whole document should be reviewed.

Krista would you like me to forward to Artie or whoever has been deemed appropriate from the UA side?

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: [Rivera, Tiffany \(DPH\)](#)
To: [DPH-External-Weisen-Healthright360.org](#); [Lowell Morgan \(AIR\)](#); [Artiejr](#)
Cc: [Gaeta, Krista \(HSA\)](#); [Mazza, Mark \(HOM\)](#); [Simbe, Jeff \(DPH\)](#)
Subject: Re: [EXTERNAL]RE: Expansion/Final Set-Up of the Harm Reduction/Privacy Area
Date: Sunday, February 6, 2022 8:49:02 PM
Attachments: [image008.png](#)
[image009.png](#)

Jeff Simbe for DPH. THanks!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her
Deputy Director, Emergency Preparedness & Response
San Francisco Department of Public Health
333 Valencia St., San Francisco, Ca 94103
Office Number: 628.217.6966
24-Hour On-Call PHEPR Number: 415.802.7358

From: Vitka Eisen <veisen@healthRIGHT360.org>
Sent: Sunday, February 6, 2022 12:40 PM
To: Lowell Morgan (AIR) <lowell.morgan@flysfo.com>; Artiejr <artieg@urban-alchemy.us>
Cc: Gaeta, Krista (HSA) <krista.blyth-gaeta@sfgov.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Subject: RE: [EXTERNAL]RE: Expansion/Final Set-Up of the Harm Reduction/Privacy Area

Me for HR360

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Lowell Morgan (AIR) <lowell.morgan@flysfo.com>
Sent: Saturday, February 5, 2022 1:36 PM
To: Artiejr <artieg@urban-alchemy.us>
Cc: Vitka Eisen <veisen@healthRIGHT360.org>; Gaeta, Krista (HSA) <krista.blyth-gaeta@sfgov.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Subject: [EXTERNAL]RE: Expansion/Final Set-Up of the Harm Reduction/Privacy Area

CAUTION: This email originated from outside of the organization. Do not click links or open

attachments unless you recognize the sender and know the content is safe.

We can set a time or us all to meet on Monday

From: Artie Gilbert <artieg@urban-alchemy.us>
Sent: Saturday, February 5, 2022 1:14 PM
To: Lowell Morgan (AIR) <lowell.morgan@flysfo.com>
Cc: DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Gaeta, Krista (HSA) <krista.blyth-gaeta@sfgov.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Subject: Re: Expansion/Final Set-Up of the Harm Reduction/Privacy Area

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

I will be the representative for UA. When and where should I meet-up with Chris?

Best,
Artie

On Sat, Feb 5, 2022 at 1:07 PM Lowell Morgan (AIR) <lowell.morgan@flysfo.com> wrote:

Hello all,

Just a friendly reminder to provide someone for our expansion project.

Chris Morgan

From: Gaeta, Krista (HSA) <krista.blyth-gaeta@sfgov.org>
Sent: Friday, February 4, 2022 10:26 AM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>
Cc: Lowell Morgan (AIR) <lowell.morgan@flysfo.com>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>
Subject: Expansion/Final Set-Up of the Harm Reduction/Privacy Area

Hi all,

As we discussed yesterday in our expansion meeting, we need to finalize the set-up of the Harm Reduction Privacy Area. This includes insuring proper exterior lighting, tent set up, expansion to the dirt area and any other protocols that need to be put in place. I have briefed Chris Morgan, Site Manager, about our plan to expand to 12am on 2/21 and the need to have this area finalized. He has agreed to project manage this to ensure completion before 2/21/22.

In order for him to do this, we need one representative from DPH, UA and DPH to work with him to come up with plans for approval ASAP. Please provide Chris and myself names ASAP, and no later than Monday 2/7/22.

Please let me know if you have any questions.

Thanks so much,

Krista

Krista Gaeta (Pronouns: she/her)

Director

In-Home Supportive Services (IHSS)

C: (415) 828-1452

Office Address:

[1650 Mission Street, 3rd](#) Floor, San Francisco, CA 94103

www.SFHSA.org



SAN FRANCISCO HUMAN SERVICES AGENCY
**Department of Disability
and Aging Services**



The San Francisco Department of Disability and Aging Services supports the well-being, safety and independence of adults with disabilities, older people, and veterans.

REFRAMING AGING SAN FRANCISCO

End Ageism.com

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Rivera, Tiffany \(DPH\)](#)
To: [Gaeta, Krista \(HSA\)](#)
Cc: [Bowman, Kimberley \(DEM\)](#); [Simbe, Jeff \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Dph-External Avaldes](#)
Subject: Overdose Response Standard Work
Date: Sunday, February 6, 2022 8:25:07 PM
Attachments: [TLResponse_StandardWork_Overdose_Assessment & Response \(1\).docx](#)

Good evening all,

Attached is a final draft of the overdose response standard work. Process needs to be reviewed by UA and HR360- comments have been left in steps that involve these two organizations, but whole document should be reviewed.

Krista would you like me to forward to Artie or whoever has been deemed appropriate from the UA side?

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: [Gonzales, Stephanie \(DPH\)](#)
To: [Reynolds, Andrew \(DPH\)](#); [Dangerfield, Lorren \(DPH\)](#)
Cc: [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Subject: Re: Follow up from yesterday's TLC Shift Lead Training
Date: Sunday, February 6, 2022 7:10:26 AM

Good morning Andrew
Happy Sunday

Thank you so much likewise Andrew , your a awesome human being never change .

Yes I got this sent to me but thank you again for looking out for us

Blessed day
Stephanie

Get [Outlook for iOS](#)

From: Reynolds, Andrew (DPH) <andrew.reynolds@sfdph.org>
Sent: Saturday, February 5, 2022 2:51:52 PM
To: Gonzales, Stephanie (DPH) <stephanie.gonzales@sfdph.org>; Dangerfield, Lorren (DPH) <lorren.dangerfield@sfdph.org>
Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: Fw: Follow up from yesterday's TLC Shift Lead Training

Hey You Two,

I'm loving working with you both today...you're both naturals at this and so good managing people and checking in on their well-being. Its a nice trait to have and I know your staff are appreciating it.

I don't know if you're connected to the TLC Shift Lead listserv (yesterday was the first training), but I wanted to share this with you just in case. Ask Tiffany to add you if you aren't already there.

Best
A

From: SVC.DPH_DOC.TL.Plans <SVC.DPH_DOC.TL.Plans@sfdph.org>
Sent: Saturday, February 5, 2022 6:49 AM
To: Reid, Marquis (DPH) <marquis.reid@sfdph.org>; Jacobs, Edward (UCSF) <Edward.Jacobs@ucsf.edu>; Davis, Nina (DPH - Contractor) <nina.m.davis@sfdph.org>; Thorne-Dixson, Veronica (DPH) <veronica.thorne-dix@sfdph.org>; Gonzales, Stephanie (DPH) <stephanie.gonzales@sfdph.org>; Dangerfield, Lorren (DPH) <lorren.dangerfield@sfdph.org>; Reynolds, Andrew (DPH) <andrew.reynolds@sfdph.org>; Tuohey, Travis (DPH)

<travis.tuohey@sfdph.org>; Miguel Ibarra <Miguel@SFCommunityHealth.org>;
michaelleyva@ramsinc.org <michaelleyva@ramsinc.org>; Reiter, Mehera (DPH)
<mehera.reiter@sfdph.org>; Elgin Rose <elgin@codetenderloin.org>; terrill@codetenderloin.org
<terrill@codetenderloin.org>; Morales, Christian (DPH) <christian.morales@sfdph.org>
Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Hoffman, Rob (DPH - Contractor)
<rob.hoffman@sfdph.org>; Strieff, Sarah (DPH) <sarah.strieff@sfdph.org>; Tenner, Andrea (DPH)
<andrea.tenner@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Borne, Deborah
(DPH) <deborah.borne@sfdph.org>; Packer, Tracey (DPH) <tracey.packer@sfdph.org>; Simbe, Jeff
(DPH) <jeff.simbe@sfdph.org>; Paul Harkin <pharkin@healthright360.org>; Leyva, Michael (DPH -
Contractor) <michael.leyva@sfdph.org>

Subject: Follow up from yesterday's TLC Shift Lead Training

Hi all,

Thank you for joining our training yesterday. And thanks to our presenters, Tiffany, Rob and Sarah.

If you couldn't make it, slides are attached and here is the [link](#) to the recording. Let betsy.gran@sfdph.org know if you have questions.

Here are the links we reviewed yesterday re: [Referrals](#) and [Critical Incidents](#).

Once you've completed this training, let me know and I'll issue you a certificate

We appreciate your leadership at the TLC! Your work is saving lives and keeping guests and staff safe!

Cheers,
Betsy

From: [Reynolds, Andrew \(DPH\)](#)
To: [Gonzales, Stephanie \(DPH\)](#); [Dangerfield, Lorren \(DPH\)](#)
Cc: [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Subject: Fw: Follow up from yesterday's TLC Shift Lead Training
Date: Saturday, February 5, 2022 2:51:54 PM
Attachments: [TLC Shift Lead Training Consolidated Slides.pdf](#)

Hey You Two,

I'm loving working with you both today...you're both naturals at this and so good managing people and checking in on their well-being. Its a nice trait to have and I know your staff are appreciating it.

I don't know if you're connected to the TLC Shift Lead listserv (yesterday was the first training), but I wanted to share this with you just in case. Ask Tiffany to add you if you aren't already there.

Best

A

From: SVC.DPH_DOC.TL.Plans <SVC.DPH_DOC.TL.Plans@sfdph.org>
Sent: Saturday, February 5, 2022 6:49 AM
To: Reid, Marquis (DPH) <marquis.reid@sfdph.org>; Jacobs, Edward (UCSF) <Edward.Jacobs@ucsf.edu>; Davis, Nina (DPH - Contractor) <nina.m.davis@sfdph.org>; Thorne-Dixson, Veronica (DPH) <veronica.thorne-dix@sfdph.org>; Gonzales, Stephanie (DPH) <stephanie.gonzales@sfdph.org>; Dangerfield, Lorren (DPH) <lorren.dangerfield@sfdph.org>; Reynolds, Andrew (DPH) <andrew.reynolds@sfdph.org>; Tuohey, Travis (DPH) <travis.tuohey@sfdph.org>; Miguel Ibarra <Miguel@SFCommunityHealth.org>; michaelleyva@ramsinc.org <michaelleyva@ramsinc.org>; Reiter, Mehera (DPH) <mehera.reiter@sfdph.org>; Elgin Rose <elgin@codetenderloin.org>; terrill@codetenderloin.org <terrill@codetenderloin.org>; Morales, Christian (DPH) <christian.morales@sfdph.org>
Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Strieff, Sarah (DPH) <sarah.strieff@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Packer, Tracey (DPH) <tracey.packer@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Paul Harkin <pharkin@healthright360.org>; Leyva, Michael (DPH - Contractor) <michael.leyva@sfdph.org>
Subject: Follow up from yesterday's TLC Shift Lead Training

Hi all,

Thank you for joining our training yesterday. And thanks to our presenters, Tiffany, Rob and Sarah.

If you couldn't make it, slides are attached and here is the [link](#) to the recording. Let

betsy.gran@sfdph.org know if you have questions.

Here are the links we reviewed yesterday re: [Referrals](#) and [Critical Incidents](#).

Once you've completed this training, let me know and I'll issue you a certificate

We appreciate your leadership at the TLC! Your work is saving lives and keeping guests and staff safe!

Cheers,
Betsy

From: [SVC.DPH_DOC.TL.Plans](#)
To: [Reid, Marquis \(DPH\)](#); [Jacobs, Edward \(UCSF\)](#); [Davis, Nina \(DPH - Contractor\)](#); [Thorne-Dixson, Veronica \(DPH\)](#); [Gonzales, Stephanie \(DPH\)](#); [Dangerfield, Lorren \(DPH\)](#); [Reynolds, Andrew \(DPH\)](#); [Tuohey, Travis \(DPH\)](#); [Miguel Ibarra](#); michaelleyva@ramsinc.org; [Reiter, Mehera \(DPH\)](#); [Elgin Rose](#); terryill@codetenderloin.org; [Morales, Christian \(DPH\)](#)
Cc: [Rivera, Tiffany \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Strieff, Sarah \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Packer, Tracey \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Paul Harkin](#); [Leyva, Michael \(DPH - Contractor\)](#)
Subject: Follow up from yesterday's TLC Shift Lead Training
Date: Saturday, February 5, 2022 6:49:26 AM
Attachments: [TLC Shift Lead Training Consolidated Slides.pdf](#)

Hi all,

Thank you for joining our training yesterday. And thanks to our presenters, Tiffany, Rob and Sarah.

If you couldn't make it, slides are attached and here is the [link](#) to the recording. Let betsy.gran@sfdph.org know if you have questions.

Here are the links we reviewed yesterday re: [Referrals](#) and [Critical Incidents](#).

Once you've completed this training, let me know and I'll issue you a certificate

We appreciate your leadership at the TLC! Your work is saving lives and keeping guests and staff safe!

Cheers,
Betsy

From: [Gaeta, Krista \(HSA\)](#)
To: [Bowman, Kimberley \(DEM\)](#); [Simbe, Jeff \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Gran, Betsy \(DPH\)](#); [Tullock, Cristel \(ADP\)](#); [Adami, Steve \(ADP\)](#); [Gary McCoy; DPH-bmiazgowicz; Artiejr; DPH-External-Weisen-Healthright360.org; Macaraeg, Marc \(DPW\); Starliper, Lisa \(DEM\); Sop, Anna \(DEM\); Mera, Tanya \(DPH\); Mazza, Mark \(HOM\); Paul Harkin; Bechelli, Adrienne \(DEM\); Borne, Deborah \(DPH\); Torres, Jose \(HOM - Contractor\); Hoffman, Rob \(DPH - Contractor\); Darr, Alex \(REG\); Alexander Aquino \(AIR\); Lee, Winnie \(MTA\); Lowell Morgan \(AIR\); Andersson, Christina \(PUC\)](#)
Cc: [Ian Clark-Johnson; Barone, Doris \(HSA\); Kauffman, Cindy \(HSA\); Carroll, Maryellen \(DEM\); Pletsch, Destiny \(ADP\); Lin, Cindy \(HSA\); Pineda, Anna \(HSA\); Ward, Cindy \(HSA\); DPH-meganp \(FIVEKEYS.ORG\); Clark, Susan \(DEM\); Perez, Anthony \(DEM\); Bessman, Elizabeth \(DEM\); Jasmine Page; Tenner, Andrea \(DPH\); Rebecca Graff; DPH-workplaces-57; Smith, Susie \(HSA\)](#)
Subject: RE: Linkage Center Services Coordination Meeting
Date: Friday, February 4, 2022 8:28:56 AM

Hi everyone,

I will be facilitating the 2pm TLC Coordination Meeting today. The meeting will only be 30 minutes. The two incidents from yesterday will be debriefed on a second smaller call at 2:30.

For the 2 – 2:30 meeting, I would like to discuss the following:

1. Share the DMV Voucher process
2. Creation of a TLC guest Code of Conduct
3. Other issues

If you have agenda items, please let me know before 1pm today.

Thank you,

Krista

-----Original Appointment-----

From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>

Sent: Monday, January 31, 2022 10:04 AM

To: Bowman, Kimberley (DEM); Simbe, Jeff (DPH); Rivera, Tiffany (DPH); Cannariato, Umecke (HOM); Rachowicz, Lisa (HOM); Bracco, Louis (HOM); Gran, Betsy (DPH); Tullock, Cristel (ADP); Adami, Steve (ADP); Gary McCoy; DPH-bmiazgowicz; Artiejr; DPH-External-Weisen-Healthright360.org; Macaraeg, Marc (DPW); Starliper, Lisa (DEM); Sop, Anna (DEM); Mera, Tanya (DPH); Mazza, Mark (HOM); Paul Harkin; Bechelli, Adrienne (DEM); Borne, Deborah (DPH); Torres, Jose (HOM - Contractor); Hoffman, Rob (DPH - Contractor); Darr, Alex (REG); Alexander Aquino (AIR); Lee, Winnie (MTA); Lowell Morgan (AIR); Andersson, Christina (PUC); Gaeta, Krista (HSA)

Cc: Ian Clark-Johnson; Barone, Doris (HSA); Kauffman, Cindy (HSA); Carroll, Maryellen (DEM); Pletsch, Destiny (ADP); Lin, Cindy (HSA); Pineda, Anna (HSA); Ward, Cindy (HSA); DPH-meganp (FIVEKEYS.ORG); Clark, Susan (DEM); Perez, Anthony (DEM); 'Bessman, Elizabeth (DEM)'; Jasmine Page; Tenner, Andrea (DPH); Rebecca Graff; DPH-workplaces-57; Smith, Susie (HSA)

Subject: Linkage Center Services Coordination Meeting

When: Friday, February 4, 2022 2:00 PM-3:00 PM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

The purpose of this **daily** meeting is to discuss the establishment of the linkage center, create a common understanding of services provided, and discuss outstanding issues/needs/limitations relating to establishing the linkage center and its associated services. Agenda to follow.

Microsoft Teams meeting

Join on your computer or mobile app

Penal Code § 832.7(b)(5)(A)

Or call in (audio only)

Penal Code § 832.7(b)(5)(A) # United States, San Francisco

Phone Conference ID: 180 149 272#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

From: [Loughran, Eileen \(DPH\)](#)
To: [Gran, Betsy \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Simbe, Jeff \(DPH\)](#); [Paul Harkin](#); [Rivera, Tiffany \(DPH\)](#)
Subject: Re: Training Huddle
Date: Wednesday, February 2, 2022 10:04:50 PM
Attachments: [image001.png](#)

Hi Betsy,

I could make 2/9 work from 2-5. Unfortunately, 2/10 I have some community commitments that I can't change. I think you all are more crucial than I but I'd like to support the effort.

thank you,
eileen

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**

eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

**** CONFIDENTIALITY NOTICE**** This email message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify the sender immediately and permanently delete or otherwise destroy the information.

From: Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Sent: Wednesday, February 2, 2022 7:00 PM
To: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Paul Harkin <pharkin@healthright360.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Subject: RE: Training Huddle

Hi all,

[TLC at the TLC Consolidated Slides.pptx](#)

Started this draft – much of the content will come from HR360 but wanted to get the ball rolling on planning next week's Training (tentative title TLC and the TLC but open to edits)

Ask: let me know by COB tomorrow what is your preference/availability **Wed 2/9 or Thurs 2/10 2pm to 5pm** and I'll send out a placeholder teams webinar

Cheers,
Betsy

Betsy Gran
Activated Disaster Service Worker
Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)
Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Gran, Betsy (DPH)
Sent: Tuesday, February 1, 2022 2:55 PM
To: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Paul Harkin <pharkin@healthright360.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Subject: RE: Training Huddle

Hi all,
Thank you for meeting today Paul, Eileen and Rob were able to join today so here are asks and action items. We settled on a Tier 3 training for existing staff that covers the following:

TENTATIVE AGENDA

- Checking in – what are folks seeing and how are they feeling
- Radical Hospitality – HR360 (how we do our work is as important as the work we do, stigma/trauma informed care)
- Gender responsiveness – HR360 (deeper dive into priority communities, how to make our space inclusive)
- Harm Reduction Supplies – DPH/HR360 (best practices, what they are, how to share them)
- Closing, skill-share – DPH/HR360 (bathroom monitoring, OD reversal best practice, patio checks review)

Ask: let me know by COB tomorrow what is your preference/availability **Wed 2/9 or Thurs 2/10 2pm to 5pm** and I'll send out a placeholder teams webinar

Next steps:

- Betsy will circulate a consolidated slide deck with placeholders for new/review content

- Betsy will schedule training once we've settled on a date
- Betsy will draft an agenda based on the ideas we developed today
- Betsy will reach out to each presenter (Paul, Rob, Tiffany, Eileen) with specific follow ups/questions
- Presenters will tweak their slides/add content and BG can consolidate, add background/images/etc

For Paul: links from Friday's training on 1/28: Tenderloin Linkage Center Operations.

Here is the video linked [here](#) (slides attached).

Please view these two additional videos to support or review important aspects of working at the TLC.

[Mental Health 101](#)

[Trauma Stewardship](#)

Cheers,
Bets

Betsy Gran
Activated Disaster Service Worker
Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)

Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

-----Original Appointment-----

From: Gran, Betsy (DPH)

Sent: Monday, January 24, 2022 9:19 PM

To: Gran, Betsy (DPH); Hoffman, Rob (DPH - Contractor); Loughran, Eileen (DPH); Simbe, Jeff (DPH); Paul Harkin; Rivera, Tiffany (DPH)

Subject: Training Huddle

When: Tuesday, February 1, 2022 1:00 PM-1:45 PM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

This was scheduled for Wednesday but let's check in next week to discuss Tier 3 and possibly Tier 4 trainings:

Items to discuss:

- Revising concept of "linkage data champions"? float function to make sure data is tracked at end of shift/beginning of shift?
- When to offer Tier 3 training and in what format – here's the Tiers Doc [Proposed Training Tiers 011922.docx](#)
 - Health Equity 101?
 - Stigma 101?

2nd Floor training space v webinar/recording?

- Tier 4 training (equitable professional development and career advancement for all TLC staff)
 - Janitorial staff – Porter series (to be announced between Jan – Mar)
 - UA staff – Health Worker series (to be announced between April – June)
 - Any CBOs interested in civil service careers

Likely other classifications opening up soon and annually

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

[+1 415-906-4659, 446035520#](#) United States, San Francisco

Phone Conference ID: 446 035 520#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

From: [Gran, Betsy \(DPH\)](#)
To: [Hoffman, Rob \(DPH - Contractor\)](#); [Loughran, Eileen \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Paul Harkin](#); [Rivera, Tiffany \(DPH\)](#)
Subject: RE: Training Huddle
Date: Wednesday, February 2, 2022 7:00:36 PM
Attachments: [image001.png](#)

Hi all,

[TLC at the TLC Consolidated Slides.pptx](#)

Started this draft – much of the content will come from HR360 but wanted to get the ball rolling on planning next week's Training (tentative title TLC and the TLC but open to edits)

Ask: let me know by COB tomorrow what is your preference/availability **Wed 2/9 or Thurs 2/10 2pm to 5pm** and I'll send out a placeholder teams webinar

Cheers,
Betsy

Betsy Gran
Activated Disaster Service Worker
Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)

Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Gran, Betsy (DPH)
Sent: Tuesday, February 1, 2022 2:55 PM
To: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Paul Harkin <pharkin@healthright360.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Subject: RE: Training Huddle

Hi all,

Thank you for meeting today Paul, Eileen and Rob were able to join today so here are asks and action items. We settled on a Tier 3 training for existing staff that covers the following:

TENTATIVE AGENDA

- Checking in – what are folks seeing and how are they feeling
- Radical Hospitality – HR360 (how we do our work is as important as the work we do, stigma/trauma informed care)
- Gender responsiveness – HR360 (deeper dive into priority communities, how to make our space inclusive)
- Harm Reduction Supplies – DPH/HR360 (best practices, what they are, how to share them)

- Closing, skill-share – DPH/HR360 (bathroom monitoring, OD reversal best practice, patio checks review)

Ask: let me know by COB tomorrow what is your preference/availability **Wed 2/9 or Thurs 2/10 2pm to 5pm** and I'll send out a placeholder teams webinar

Next steps:

- Betsy will circulate a consolidated slide deck with placeholders for new/review content
- Betsy will schedule training once we've settled on a date
- Betsy will draft an agenda based on the ideas we developed today
- Betsy will reach out to each presenter (Paul, Rob, Tiffany, Eileen) with specific follow ups/questions
- Presenters will tweak their slides/add content and BG can consolidate, add background/images/etc

For Paul: links from Friday's training on 1/28: *Tenderloin Linkage Center Operations.*

Here is the video linked [here](#) (slides attached).

Please view these two additional videos to support or review important aspects of working at the TLC.

[Mental Health 101](#)

[Trauma Stewardship](#)

Cheers,
Bets

Betsy Gran

Activated Disaster Service Worker

Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)

Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

-----Original Appointment-----

From: Gran, Betsy (DPH)

Sent: Monday, January 24, 2022 9:19 PM

To: Gran, Betsy (DPH); Hoffman, Rob (DPH - Contractor); Loughran, Eileen (DPH); Simbe, Jeff (DPH); Paul Harkin; Rivera, Tiffany (DPH)


Subject: Training Huddle

When: Tuesday, February 1, 2022 1:00 PM-1:45 PM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

This was scheduled for Wednesday but let's check in next week to discuss Tier 3 and possibly Tier 4 trainings:

Items to discuss:

- Revising concept of “linkage data champions”? float function to make sure data is tracked at end of shift/beginning of shift?
- When to offer Tier 3 training and in what format – here’s the Tiers Doc  [Proposed Training Tiers 011922.docx](#)
 - Health Equity 101?
 - Stigma 101?
 - 2nd Floor training space v webinar/recording?
- Tier 4 training (equitable professional development and career advancement for all TLC staff)
 - Janitorial staff – Porter series (to be announced between Jan – Mar)
 - UA staff – Health Worker series (to be announced between April – June)
 - Any CBOs interested in civil service careers

Likely other classifications opening up soon and annually

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

[+1 415-906-4659,446035520#](#) United States, San Francisco

Phone Conference ID: 446 035 520#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

From: [Gran, Betsy \(DPH\)](#)
To: [Hoffman, Rob \(DPH - Contractor\)](#); [Loughran, Eileen \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Paul Harkin](#); [Rivera, Tiffany \(DPH\)](#)
Subject: RE: Training Huddle
Date: Tuesday, February 1, 2022 2:54:41 PM
Attachments: [image001.png](#)
[Linkage Center Operations Consolidated Slides.pdf](#)

Hi all,

Thank you for meeting today Paul, Eileen and Rob were able to join today so here are asks and action items. We settled on a Tier 3 training for existing staff that covers the following:

TENTATIVE AGENDA

- Checking in – what are folks seeing and how are they feeling
- Radical Hospitality – HR360 (how we do our work is as important as the work we do, stigma/trauma informed care)
- Gender responsiveness – HR360 (deeper dive into priority communities, how to make our space inclusive)
- Harm Reduction Supplies – DPH/HR360 (best practices, what they are, how to share them)
- Closing, skill-share – DPH/HR360 (bathroom monitoring, OD reversal best practice, patio checks review)

Ask: let me know by COB tomorrow what is your preference/availability **Wed 2/9 or Thurs 2/10 2pm to 5pm** and I'll send out a placeholder teams webinar

Next steps:

- Betsy will circulate a consolidated slide deck with placeholders for new/review content
- Betsy will schedule training once we've settled on a date
- Betsy will draft an agenda based on the ideas we developed today
- Betsy will reach out to each presenter (Paul, Rob, Tiffany, Eileen) with specific follow ups/questions
- Presenters will tweak their slides/add content and BG can consolidate, add background/images/etc

For Paul: links from Friday's training on 1/28: *Tenderloin Linkage Center Operations.*

Here is the video linked [here](#) (slides attached).

Please view these two additional videos to support or review important aspects of working at the TLC.

[Mental Health 101](#)

[Trauma Stewardship](#)

Cheers,

Betsy

Betsy Gran

Activated Disaster Service Worker

Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)

Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

-----Original Appointment-----

From: Gran, Betsy (DPH)

Sent: Monday, January 24, 2022 9:19 PM

To: Gran, Betsy (DPH); Hoffman, Rob (DPH - Contractor); Loughran, Eileen (DPH); Simbe, Jeff (DPH); Paul Harkin; Rivera, Tiffany (DPH)


Subject: Training Huddle

When: Tuesday, February 1, 2022 1:00 PM-1:45 PM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

This was scheduled for Wednesday but let's check in next week to discuss Tier 3 and possibly Tier 4 trainings:

Items to discuss:

- Revising concept of "linkage data champions"? float function to make sure data is tracked at end of shift/beginning of shift?
- When to offer Tier 3 training and in what format – here's the Tiers Doc  [Proposed Training Tiers.011922.docx](#)
 - Health Equity 101?
 - Stigma 101?
 - 2nd Floor training space v webinar/recording?
- Tier 4 training (equitable professional development and career advancement for all TLC staff)
 - Janitorial staff – Porter series (to be announced between Jan – Mar)
 - UA staff – Health Worker series (to be announced between April – June)
 - Any CBOs interested in civil service careers

Likely other classifications opening up soon and annually

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

[+1 415-906-4659,446035520#](tel:+14159064659446035520) United States, San Francisco

Phone Conference ID: 446 035 520#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

From: [Loughran, Eileen \(DPH\)](#)
To: [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#)
Cc: [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#)
Subject: Re: TLC Outdoor Restrooms Protocol
Date: Tuesday, February 1, 2022 2:25:11 PM

Jeff and I discussed today so he can add.

Hopefully, adding the bins to place belongs before entering the restroom will help. I think there is also a style to engage with people about the restrooms. From experience with the syringe programs, when I was getting a lot of complaints about syringe litter, I found that engaging in conversations with community "we need your help to keep this program up and running". This can be a check-in at huddles...the script at the restroom. J

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

**** CONFIDENTIALITY NOTICE**** This email message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify the sender immediately and permanently delete or otherwise destroy the information.

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Tuesday, February 1, 2022 9:40 AM
To: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Subject: Fw: TLC Outdoor Restrooms Protocol

I honestly do not know what else to do with this. We have asked staff to check the porta potties in between each guest. We have doubled down on these efforts over the past two days. Unclear if maybe the effects of that have not been seen yet, and that this message was written prior to that? We can work on using the indoor toilets.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Sent: Tuesday, February 1, 2022 8:39 AM

To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Andersson, Christina (PUC) <CAndersson@sfgwater.org>

Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>

Subject: RE: TLC Outdoor Restrooms Protocol

Hi everyone. Please see the attached email I just received from our toilet vendor. Note the sentence “we need to see a change in what is being put into the units or we will have to stop the service for the safety of our employees” is now officially in writing. If the restroom monitors cannot control what is going into the toilets the vendor will leave abruptly and DEM will be unable to acquire a new contract for this purpose. Please let us know what additional measures will be implemented by the monitors to ensure we are not left without outdoor toilets. Thanks.

Adrienne Bechelli (she/her)

Department of Emergency Management

Please be aware that I will be out of the office from Feb 19 through March 13.

From: Bechelli, Adrienne (DEM)

Sent: Sunday, January 30, 2022 9:06 AM

To: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Subject: RE: TLC Outdoor Restrooms Protocol

Thank you all SO much!

Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell ***text message is the best way to reach me***

From: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>
Sent: Sunday, January 30, 2022 8:48 AM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Subject: RE: TLC Outdoor Restrooms Protocol

Thanks Tiffany.

Jen loves going to Home Depot, so I'm going to give her a mission today and get us a "trash grabber" or something to use for the site. Hopefully I'll bring it in tomorrow .

Cheers,
Lisa

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Sunday, January 30, 2022 8:46 AM
To: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Subject: Re: TLC Outdoor Restrooms Protocol

Cleaned out! Thanks for the heads up. Continuing to message to our staff the importance of monitoring the outdoor bathrooms.

Tiffany Rivera, BSN, CEN, TCRN
Pronouns: she/her
Deputy Director, Emergency Preparedness & Response
San Francisco Department of Public Health
333 Valencia St., San Francisco, Ca 94103
Office Number: 628.217.6966
24-Hour On-Call PHEPR Number: 415.802.7358

From: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>
Sent: Sunday, January 30, 2022 7:16 AM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Subject: RE: TLC Outdoor Restrooms Protocol

Good Morning Tiffany,

Wanted to give you a heads up that this morning when I checked the porta potties, the one on the right had clothing in the toilet. Not sure if we'll be able to salvage and make it usable for today or not.

Thanks,

Lisa

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Sent: Friday, January 28, 2022 3:25 PM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Gary McCoy <gmc coy@healthright360.org>; Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>
Subject: RE: TLC Outdoor Restrooms Protocol

Thanks Tiffany. Without wanting to sound too rash, if we do not make substantial change our vendor will refuse to come back. So I appreciate the full team's effort on all of the action items below effective immediately.

Adrienne Bechelli (she/her)
Department of Emergency Management
(415) 806-2058 cell **text message is the best way to reach me**

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Friday, January 28, 2022 12:34 PM
To: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Gary McCoy <gmc coy@healthright360.org>; Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>
Subject: Re: TLC Outdoor Restrooms Protocol

Thanks Adrienne. We have been messaging this to staff for a couple of days, and will make a stronger announcement going forward.
We have already begun asking guests to leave their belongings outside; they are monitored by the bathroom monitors.
Depending on staffing, we will try to begin using the indoor bathrooms more.

Tiffany Rivera, BSN, CEN, TCRN
Pronouns: she/her
Deputy Director, Emergency Preparedness & Response
San Francisco Department of Public Health
333 Valencia St., San Francisco, Ca 94103
Office Number: 628.217.6966
24-Hour On-Call PHEPR Number: 415.802.7358

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Sent: Friday, January 28, 2022 10:47 AM
To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Starliper, Lisa (DEM)

<lisa.starliper@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Gary McCoy <gmccoy@healthright360.org>; Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>

Subject: TLC Outdoor Restrooms Protocol

Hi everyone. We have a serious issue with the Linkage Center outdoor restrooms. Please read the below very carefully.

- We need to consider using the indoor restrooms more frequently than they are currently being used.
- Outdoor restrooms are serviced twice a week, Mondays and Thursdays. DEM currently holds this contract.
- There is currently no demonstrated need to increase these services to more often than that because they are not filling up within 2-3 days of use.
- Sometimes things get messy inside the bathroom. DPW hoses down the outside and inside every night. This should fix those issues on a daily basis. Therefore, there is no reason that one of the toilets is out of service for multiple days in a row.
- Sometimes we run out/get low on supplies (TP and towels) and we will work with the vendor to give us lots of extra when they come for servicing so we can refill ourselves if we get low/run out.
- Guests are consistently filling the toilets with needles, masks, clothing, bottles, and other debris. The vendor cannot remove these items with their servicing equipment and cannot remove these items from the site after servicing is complete.
- The vendor is incredibly upset about how people are mistreating their outdoor toilets. If we don't get a handle on this quickly, they will walk away from this site leaving us with nothing.
- If issues continue on a daily basis, DEM will no longer be able to hold this contract. We do not have the administrative/fiscal support at our department to be issuing retroactive purchase orders for emergency servicing or dealing with vendors yelling at us for mistreatment of their equipment that we are not directly supervising. So if this vendor walks away OR if issues continue on a daily or multiple times a week basis, DEM will have to transfer this contract to DPH to manage. We obviously don't want this to happen.

Action items for us all:

1. HR360 and DPH need to verbally remind people they cannot go into the outdoor bathrooms with tons of belongings. They have to leave extra bags, clothes, and other items outside the restroom.
2. HR360 and DPH need to encourage people to use the provided sharps containers and trash cans for their discarded items.
3. HR360 and DPH bathroom monitors should conduct a quick visual inspection of the restrooms between each use to remove trash and other items from the restroom that have not yet ended up in the toilet. They can be disposed of in the trash cans.
4. DEM and DSW site managers must verify at closing every night that the portable restrooms are unlocked so DPW can hose down the insides.

5. DEM and DSW site managers need to remove toilet paper from bathrooms each night and replace it in the morning.

Please let me know if you have any comments or additions.

Adrienne Bechelli

Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers

415-554-4843 office

415-806-2058 cell

adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344



Are you prepared? Visit SF72.org!

Text your zip code to 888-777 to sign up for emergency text alerts.

From: [Rivera, Tiffany \(DPH\)](#)
To: [Gary McCoy](#); [Paul Harkin](#)
Cc: [Simbe, Jeff \(DPH\)](#)
Subject: Sharps containers
Date: Tuesday, February 1, 2022 2:14:13 PM

Hi HR360,

What are you all doing with your full sharps containers? We do not have a contract for pick up from the site. We were planning on taking full containers to our urgent care at 50 Ivy. I have seen some containers around, so just wondering if you all have a process, so we can work together on this. Thanks!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: [Rivera, Tiffany \(DPH\)](#)
To: [Simbe, Jeff \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#)
Cc: [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#)
Subject: Fw: TLC Outdoor Restrooms Protocol
Date: Tuesday, February 1, 2022 9:41:01 AM
Attachments: [Toilets Sitting at UN Plaza.msg](#)

I honestly do not know what else to do with this. We have asked staff to check the porta potties in between each guest. We have doubled down on these efforts over the past two days. Unclear if maybe the effects of that have not been seen yet, and that this message was written prior to that? We can work on using the indoor toilets.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Sent: Tuesday, February 1, 2022 8:39 AM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Andersson, Christina (PUC) <CAndersson@sfgwater.org>
Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>
Subject: RE: TLC Outdoor Restrooms Protocol

Hi everyone. Please see the attached email I just received from our toilet vendor. Note the sentence “we need to see a change in what is being put into the units or we will have to stop the service for the safety of our employees” is now officially in writing. If the restroom monitors cannot control what is going into the toilets the vendor will leave abruptly and DEM will be unable to acquire a new contract for this purpose. Please let us know what additional measures will be implemented by the monitors to ensure we are not left without outdoor toilets. Thanks.

Adrienne Bechelli (she/her)

Department of Emergency Management

Please be aware that I will be out of the office from Feb 19 through March 13.

From: Bechelli, Adrienne (DEM)
Sent: Sunday, January 30, 2022 9:06 AM
To: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Subject: RE: TLC Outdoor Restrooms Protocol

Thank you all SO much!

Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell **text message is the best way to reach me**

From: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>

Sent: Sunday, January 30, 2022 8:48 AM

To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Subject: RE: TLC Outdoor Restrooms Protocol

Thanks Tiffany.

Jen loves going to Home Depot, so I'm going to give her a mission today and get us a "trash grabber" or something to use for the site. Hopefully I'll bring it in tomorrow .

Cheers,

Lisa

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Sunday, January 30, 2022 8:46 AM

To: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>

Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Subject: Re: TLC Outdoor Restrooms Protocol

Cleaned out! Thanks for the heads up. Continuing to message to our staff the importance of monitoring the outdoor bathrooms.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>

Sent: Sunday, January 30, 2022 7:16 AM

To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Subject: RE: TLC Outdoor Restrooms Protocol

Good Morning Tiffany,

Wanted to give you a heads up that this morning when I checked the porta potties, the one on the right had clothing in the toilet. Not sure if we'll be able to salvage and make it usable for today or not.

Thanks,
Lisa

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Sent: Friday, January 28, 2022 3:25 PM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Gary McCoy <gmccoy@healthright360.org>; Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>
Subject: RE: TLC Outdoor Restrooms Protocol

Thanks Tiffany. Without wanting to sound too rash, if we do not make substantial change our vendor will refuse to come back. So I appreciate the full team's effort on all of the action items below effective immediately.

Adrienne Bechelli (she/her)
Department of Emergency Management
(415) 806-2058 cell **text message is the best way to reach me**

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Friday, January 28, 2022 12:34 PM
To: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Gary McCoy <gmccoy@healthright360.org>; Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>
Subject: Re: TLC Outdoor Restrooms Protocol

Thanks Adrienne. We have been messaging this to staff for a couple of days, and will make a stronger announcement going forward.

We have already begun asking guests to leave their belongings outside; they are monitored by the bathroom monitors.

Depending on staffing, we will try to begin using the indoor bathrooms more.

Tiffany Rivera, BSN, CEN, TCRN
Pronouns: she/her
Deputy Director, Emergency Preparedness & Response
San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103
Office Number: 628.217.6966
24-Hour On-Call PHEPR Number: 415.802.7358

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Sent: Friday, January 28, 2022 10:47 AM

To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Gary McCoy <gmccoy@healthright360.org>; Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>

Subject: TLC Outdoor Restrooms Protocol

Hi everyone. We have a serious issue with the Linkage Center outdoor restrooms. Please read the below very carefully.

- We need to consider using the indoor restrooms more frequently than they are currently being used.
- Outdoor restrooms are serviced twice a week, Mondays and Thursdays. DEM currently holds this contract.
- There is currently no demonstrated need to increase these services to more often than that because they are not filling up within 2-3 days of use.
- Sometimes things get messy inside the bathroom. DPW hoses down the outside and inside every night. This should fix those issues on a daily basis. Therefore, there is no reason that one of the toilets is out of service for multiple days in a row.
- Sometimes we run out/get low on supplies (TP and towels) and we will work with the vendor to give us lots of extra when they come for servicing so we can refill ourselves if we get low/run out.
- Guests are consistently filling the toilets with needles, masks, clothing, bottles, and other debris. The vendor cannot remove these items with their servicing equipment and cannot remove these items from the site after servicing is complete.
- The vendor is incredibly upset about how people are mistreating their outdoor toilets. If we don't get a handle on this quickly, they will walk away from this site leaving us with nothing.
- If issues continue on a daily basis, DEM will no longer be able to hold this contract. We do not have the administrative/fiscal support at our department to be issuing retroactive purchase orders for emergency servicing or dealing with vendors yelling at us for mistreatment of their equipment that we are not directly supervising. So if this vendor walks away OR if issues continue on a daily or multiple times a week basis, DEM will have to transfer this contract to DPH to manage. We obviously don't want this to happen.

Action items for us all:

1. HR360 and DPH need to verbally remind people they cannot go into the outdoor bathrooms with tons of belongings. They have to leave extra bags, clothes, and other items outside the restroom.
2. HR360 and DPH need to encourage people to use the provided sharps containers and trash

cans for their discarded items.

3. HR360 and DPH bathroom monitors should conduct a quick visual inspection of the restrooms between each use to remove trash and other items from the restroom that have not yet ended up in the toilet. They can be disposed of in the trash cans.
4. DEM and DSW site managers must verify at closing every night that the portable restrooms are unlocked so DPW can hose down the insides.
5. DEM and DSW site managers need to remove toilet paper from bathrooms each night and replace it in the morning.

Please let me know if you have any comments or additions.

Adrienne Bechelli

Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers

415-554-4843 office

415-806-2058 cell

adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344



Are you prepared? Visit SF72.org!

Text your zip code to 888-777 to sign up for emergency text alerts.

From: [Bechelli, Adrienne \(DEM\)](#)
To: [Rivera, Tiffany \(DPH\)](#); [Bowman, Kimberley \(DEM\)](#); [Starliper, Lisa \(DEM\)](#); [Tenner, Andrea \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Gary McCoy](#); [Paul Harkin](#); [DPH-External-Weisen-Healthright360.org](#)
Subject: RE: TLC Outdoor Restrooms Protocol
Date: Friday, January 28, 2022 3:25:05 PM

Thanks Tiffany. Without wanting to sound too rash, if we do not make substantial change our vendor will refuse to come back. So I appreciate the full team's effort on all of the action items below effective immediately.

Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell **text message is the best way to reach me**

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Friday, January 28, 2022 12:34 PM

To: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Gary McCoy <gmccoy@healthright360.org>; Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>

Subject: Re: TLC Outdoor Restrooms Protocol

Thanks Adrienne. We have been messaging this to staff for a couple of days, and will make a stronger announcement going forward.

We have already begun asking guests to leave their belongings outside; they are monitored by the bathroom monitors.

Depending on staffing, we will try to begin using the indoor bathrooms more.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Sent: Friday, January 28, 2022 10:47 AM

To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Gary McCoy <gmccoy@healthright360.org>; Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>

Subject: TLC Outdoor Restrooms Protocol

Hi everyone. We have a serious issue with the Linkage Center outdoor restrooms. Please read the below very carefully.

- We need to consider using the indoor restrooms more frequently than they are currently being used.
- Outdoor restrooms are serviced twice a week, Mondays and Thursdays. DEM currently holds this contract.
- There is currently no demonstrated need to increase these services to more often than that because they are not filling up within 2-3 days of use.
- Sometimes things get messy inside the bathroom. DPW hoses down the outside and inside every night. This should fix those issues on a daily basis. Therefore, there is no reason that one of the toilets is out of service for multiple days in a row.
- Sometimes we run out/get low on supplies (TP and towels) and we will work with the vendor to give us lots of extra when they come for servicing so we can refill ourselves if we get low/run out.
- Guests are consistently filling the toilets with needles, masks, clothing, bottles, and other debris. The vendor cannot remove these items with their servicing equipment and cannot remove these items from the site after servicing is complete.
- The vendor is incredibly upset about how people are mistreating their outdoor toilets. If we don't get a handle on this quickly, they will walk away from this site leaving us with nothing.
- If issues continue on a daily basis, DEM will no longer be able to hold this contract. We do not have the administrative/fiscal support at our department to be issuing retroactive purchase orders for emergency servicing or dealing with vendors yelling at us for mistreatment of their equipment that we are not directly supervising. So if this vendor walks away OR if issues continue on a daily or multiple times a week basis, DEM will have to transfer this contract to DPH to manage. We obviously don't want this to happen.

Action items for us all:

1. HR360 and DPH need to verbally remind people they cannot go into the outdoor bathrooms with tons of belongings. They have to leave extra bags, clothes, and other items outside the restroom.
2. HR360 and DPH need to encourage people to use the provided sharps containers and trash cans for their discarded items.
3. HR360 and DPH bathroom monitors should conduct a quick visual inspection of the restrooms between each use to remove trash and other items from the restroom that have not yet ended up in the toilet. They can be disposed of in the trash cans.
4. DEM and DSW site managers must verify at closing every night that the portable restrooms are unlocked so DPW can hose down the insides.
5. DEM and DSW site managers need to remove toilet paper from bathrooms each night and replace it in the morning.

Please let me know if you have any comments or additions.

Adrienne Bechelli

Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers

415-554-4843 office

415-806-2058 cell

adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344



Are you prepared? Visit SF72.org!

Text your zip code to 888-777 to sign up for emergency text alerts.

From: [Almeida, Angelica \(DPH\)](#)
To: [Loughran, Eileen \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Paul Harkin](#); [Gary McCoy](#); [Alex Boyder](#); [DPH-External-Weisen-Healthright360.org](#); [Bri Izaguirre](#); [Harris, Zoe \(DPH\)](#)
Cc: [ligtanloc@glide.org](#); [Packer, Tracey \(DPH\)](#); [mary@homelesseyouthalliance.org](#); [John Negrete](#); [Amy Rodriguez](#); [Brooke Lober](#); [Miss Ian](#); [DPH-cris.reifsteck](#); [maria.bellinger@communityforwardsf.org](#); [emerson.flores@communityforwardsf.org](#); [DPH-jwilson](#); [Curtis Penn](#); [jleonor@felton.org](#); [DPH-richardzevin](#); [Kate Franza](#); [Elgin Rose](#); [Mazza, Mark \(HOM\)](#); [DPH-annaberg](#); [Laura Guzman](#); [Frances Fu](#); [Giuliano, Ro](#); [Kunins, Hillary \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Zevin, Barry \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [DPH-esiqueiros](#); [Bess, Rashaad \(DPH - Contractor\)](#); [DPH-jeannelittle](#); [DPH-mauricebyrd](#); [Miguel Ibarra](#); [Bracco, Louis \(HOM\)](#); [Cannariato, Umecke \(HOM\)](#); [DPH-hasiansinaga](#); [rbess@currysenior.org](#); [DPH-tbell](#); [Candler, Robin \(DPH\)](#); [esisquieros@sfaf.org](#); [Saba Teklu](#); [Jason Norelli](#); [Juliana DePietro](#); [DPH-Suzanne.Adams](#)
Subject: Re: DPH Providers meeting: Linkages Center
Date: Friday, January 28, 2022 1:39:21 PM
Attachments: [Tenderloin Linkage Center Services Overview For Service Providers \(1\).pdf](#)
[Outlook-1514414697.png](#)

Hi all,

Thank you for the conversation today. Here is the current version of the services overview for providers. This will be a documented that is updated regularly and we'll make sure we share with you.

Angelica M. Almeida, Ph.D.
PSY23814
Director, Street Based and Justice Involved Behavioral Health Services
San Francisco Department of Public Health
1380 Howard Street, 4th Floor
San Francisco, CA 94103
Tel: 415-255-3722 | Fax: 415-255-3798
angelica.almeida@sfdph.org



CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If Protected Health Information (PHI) is contained in this email, unauthorized disclosure may subject the discloser to civil or criminal penalties under state and federal privacy laws. If you received this email in error, notify me and destroy the email immediately.

From: Loughran, Eileen (DPH)
Sent: Monday, January 24, 2022 3:06 PM
To: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Paul Harkin <pharkin@healthright360.org>; Gary McCoy <gmcocoy@healthright360.org>; Alex Boyder <aboyder@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Bri Izaguirre <bizaguirre@healthright360.org>; Harris, Zoe (DPH) <zoe.harris@sfdph.org>
Cc: ligtanloc@glide.org <Llgtanloc@glide.org>; [Packer, Tracey \(DPH\) <tracey.packer@sfdph.org>](mailto:Packer, Tracey (DPH) <tracey.packer@sfdph.org>); mary@homelesseyouthalliance.org <mary@homelesseyouthalliance.org>; John Negrete <jnegrete@glide.org>; Amy Rodriguez <arodriguez@glide.org>; Brooke Lober <braker@glide.org>

<brooke.lober@stjamesinfirmary.org>; Miss Ian <miss.ian.librarian@gmail.com>; DPH-cris.reifsteck <cris.reifsteck@communityforwardsf.org>; maria.bellinger@communityforwardsf.org <maria.bellinger@communityforwardsf.org>; emerson.flores@communityforwardsf.org <emerson.flores@communityforwardsf.org>; DPH-jwilson <jwilson@hospitalityhouse.org>; Curtis Penn <cpenn@felton.org>; jleonor@felton.org <jleonor@felton.org>; DPH-richardzevin <richardzevin@ramsinc.org>; Kate Franza <Kate@sfcommunityhealth.org>; Elgin Rose <elgin@codetenderloin.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-annaberg <annaberg@harmreductiontherapy.org>; Laura Guzman <guzman@harmreduction.org>; Frances Fu <fu@harmreduction.org>; Giuliano, Ro <rgiuliano@sfaf.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Zevin, Barry (DPH) <barry.zevin@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; DPH-esiqueiros <esiqueiros@sfaf.org>; Bess, Rashaad (DPH - Contractor) <rashaad.bess@sfdph.org>; DPH-jeannielittle <jeannielittle@harmreductiontherapy.org>; DPH-mauricebyrd <mauricebyrd@harmreductiontherapy.org>; Miguel Ibarra <Miguel@SFCommunityHealth.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; DPH-hasiansinaga <hasiansinaga@ramsinc.org>; rbess@currysenior.org <rbess@currysenior.org>; DPH-tbell <tbell@larkinstreetyouth.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>; esisqueriros@sfaf.org <esisqueriros@sfaf.org>; Saba Teklu <steklu@glide.org>; Jason Norelli <JNorelli@glide.org>; Juliana DePietro; DPH-Suzanne.Adams <Suzanne.Adams@Communityforwardsf.org>

Subject: DPH Providers meeting: Linkages Center

When: Friday, January 28, 2022 1:00 PM-2:00 PM.

Where:

Hi everyone,

We are holding a DPH provider meeting to provide an update on the Linkages Center . This will be another opportunity for us to share our vision and for you to hear from HR360 who will provide onsite staffing.

This meeting is intentionally small so that we have an opportunity to discuss the site, the vision, and hear from you on what else to include.

Thank you,
Eileen

Microsoft Teams meeting

Join on your computer or mobile app
[Click here to join the meeting](#)

Or call in (audio only)

[+1 415-906-4659,,891014661#](#) United States, San Francisco

Phone Conference ID: 891 014 661#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

From: [Rivera, Tiffany \(DPH\)](#)
To: [Bechelli, Adrienne \(DEM\)](#); [Bowman, Kimberley \(DEM\)](#); [Starliper, Lisa \(DEM\)](#); [Tenner, Andrea \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Gary McCoy](#); [Paul Harkin](#); [DPH-External-Weisen-Healthright360.org](#)
Subject: Re: TLC Outdoor Restrooms Protocol
Date: Friday, January 28, 2022 12:34:16 PM

Thanks Adrienne. We have been messaging this to staff for a couple of days, and will make a stronger announcement going forward.

We have already begun asking guests to leave their belongings outside; they are monitored by the bathroom monitors.

Depending on staffing, we will try to begin using the indoor bathrooms more.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Sent: Friday, January 28, 2022 10:47 AM

To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Gary McCoy <gmccoy@healthright360.org>; Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>

Subject: TLC Outdoor Restrooms Protocol

Hi everyone. We have a serious issue with the Linkage Center outdoor restrooms. Please read the below very carefully.

- We need to consider using the indoor restrooms more frequently than they are currently being used.
- Outdoor restrooms are serviced twice a week, Mondays and Thursdays. DEM currently holds this contract.
- There is currently no demonstrated need to increase these services to more often than that because they are not filling up within 2-3 days of use.
- Sometimes things get messy inside the bathroom. DPW hoses down the outside and inside every night. This should fix those issues on a daily basis. Therefore, there is no reason that one of the toilets is out of service for multiple days in a row.
- Sometimes we run out/get low on supplies (TP and towels) and we will work with the vendor to give us lots of extra when they come for servicing so we can refill ourselves if we get low/run out.
- Guests are consistently filling the toilets with needles, masks, clothing, bottles, and other debris. The vendor cannot remove these items with their servicing equipment and cannot remove these items from the site after servicing is complete.

The vendor is incredibly upset about how people are mistreating their outdoor toilets. If we don't get a handle on this quickly, they will walk away from this site leaving us with nothing.

- If issues continue on a daily basis, DEM will no longer be able to hold this contract. We do not have the administrative/fiscal support at our department to be issuing retroactive purchase orders for emergency servicing or dealing with vendors yelling at us for mistreatment of their equipment that we are not directly supervising. So if this vendor walks away OR if issues continue on a daily or multiple times a week basis, DEM will have to transfer this contract to DPH to manage. We obviously don't want this to happen.

Action items for us all:

1. HR360 and DPH need to verbally remind people they cannot go into the outdoor bathrooms with tons of belongings. They have to leave extra bags, clothes, and other items outside the restroom.
2. HR360 and DPH need to encourage people to use the provided sharps containers and trash cans for their discarded items.
3. HR360 and DPH bathroom monitors should conduct a quick visual inspection of the restrooms between each use to remove trash and other items from the restroom that have not yet ended up in the toilet. They can be disposed of in the trash cans.
4. DEM and DSW site managers must verify at closing every night that the portable restrooms are unlocked so DPW can hose down the insides.
5. DEM and DSW site managers need to remove toilet paper from bathrooms each night and replace it in the morning.

Please let me know if you have any comments or additions.

Adrienne Bechelli

Deputy Director, Emergency Services

San Francisco Department of Emergency Management

Pronouns: She, Her, Hers

415-554-4843 office

415-806-2058 cell

adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344



Are you prepared? Visit SF72.org!

Text your zip code to 888-777 to sign up for emergency text alerts.

From: [Tenner, Andrea \(DPH\)](#)
To: [Bechelli, Adrienne \(DEM\)](#); [Bowman, Kimberley \(DEM\)](#); [Starliper, Lisa \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Gary McCoy](#); [Paul Harkin](#); [DPH-External-Weisen-Healthright360.org](#)
Subject: Re: TLC Outdoor Restrooms Protocol
Date: Friday, January 28, 2022 11:50:54 AM

Thanks for outlining the issues, Adrienne.

Tiffany and Jeff, can you please make sure the Health Site Leads are aware of this and implement the reminders and checks?

Gary, Paul, and Vitka, can you please make sure the HR360 staff are aware as well?

Thanks, all.

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Date: Friday, January 28, 2022 at 10:47 AM

To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>, Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>, Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>, Gary McCoy <gmccoy@healthright360.org>, Paul Harkin <pharkin@healthright360.org>, DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>

Subject: TLC Outdoor Restrooms Protocol

Hi everyone. We have a serious issue with the Linkage Center outdoor restrooms. Please read the below very carefully.

- We need to consider using the indoor restrooms more frequently than they are currently being used.
- Outdoor restrooms are serviced twice a week, Mondays and Thursdays. DEM currently holds

this contract.

- There is currently no demonstrated need to increase these services to more often than that because they are not filling up within 2-3 days of use.
- Sometimes things get messy inside the bathroom. DPW hoses down the outside and inside every night. This should fix those issues on a daily basis. Therefore, there is no reason that one of the toilets is out of service for multiple days in a row.
- Sometimes we run out/get low on supplies (TP and towels) and we will work with the vendor to give us lots of extra when they come for servicing so we can refill ourselves if we get low/run out.
- Guests are consistently filling the toilets with needles, masks, clothing, bottles, and other debris. The vendor cannot remove these items with their servicing equipment and cannot remove these items from the site after servicing is complete.
- The vendor is incredibly upset about how people are mistreating their outdoor toilets. If we don't get a handle on this quickly, they will walk away from this site leaving us with nothing.
- If issues continue on a daily basis, DEM will no longer be able to hold this contract. We do not have the administrative/fiscal support at our department to be issuing retroactive purchase orders for emergency servicing or dealing with vendors yelling at us for mistreatment of their equipment that we are not directly supervising. So if this vendor walks away OR if issues continue on a daily or multiple times a week basis, DEM will have to transfer this contract to DPH to manage. We obviously don't want this to happen.

Action items for us all:

1. HR360 and DPH need to verbally remind people they cannot go into the outdoor bathrooms with tons of belongings. They have to leave extra bags, clothes, and other items outside the restroom.
2. HR360 and DPH need to encourage people to use the provided sharps containers and trash cans for their discarded items.
3. HR360 and DPH bathroom monitors should conduct a quick visual inspection of the restrooms between each use to remove trash and other items from the restroom that have not yet ended up in the toilet. They can be disposed of in the trash cans.
4. DEM and DSW site managers must verify at closing every night that the portable restrooms are unlocked so DPW can hose down the insides.
5. DEM and DSW site managers need to remove toilet paper from bathrooms each night and replace it in the morning.

Please let me know if you have any comments or additions.

Adrienne Bechelli

Deputy Director, Emergency Services

San Francisco Department of Emergency Management

Pronouns: She, Her, Hers

415-554-4843 office

415-806-2058 cell

adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344



Are you prepared? Visit SF72.org!

Text your zip code to 888-777 to sign up for emergency text alerts.

From: [Bechelli, Adrienne \(DEM\)](#)
To: [Bowman, Kimberley \(DEM\)](#); [Starliper, Lisa \(DEM\)](#); [Tenner, Andrea \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Gary McCoy](#); [Paul Harkin](#); [DPH-External-Visen-Healthright360.org](#)
Subject: TLC Outdoor Restrooms Protocol
Date: Friday, January 28, 2022 10:47:13 AM

Hi everyone. We have a serious issue with the Linkage Center outdoor restrooms. Please read the below very carefully.

- We need to consider using the indoor restrooms more frequently than they are currently being used.
- Outdoor restrooms are serviced twice a week, Mondays and Thursdays. DEM currently holds this contract.
- There is currently no demonstrated need to increase these services to more often than that because they are not filling up within 2-3 days of use.
- Sometimes things get messy inside the bathroom. DPW hoses down the outside and inside every night. This should fix those issues on a daily basis. Therefore, there is no reason that one of the toilets is out of service for multiple days in a row.
- Sometimes we run out/get low on supplies (TP and towels) and we will work with the vendor to give us lots of extra when they come for servicing so we can refill ourselves if we get low/run out.
- Guests are consistently filling the toilets with needles, masks, clothing, bottles, and other debris. The vendor cannot remove these items with their servicing equipment and cannot remove these items from the site after servicing is complete.
- The vendor is incredibly upset about how people are mistreating their outdoor toilets. If we don't get a handle on this quickly, they will walk away from this site leaving us with nothing.
- If issues continue on a daily basis, DEM will no longer be able to hold this contract. We do not have the administrative/fiscal support at our department to be issuing retroactive purchase orders for emergency servicing or dealing with vendors yelling at us for mistreatment of their equipment that we are not directly supervising. So if this vendor walks away OR if issues continue on a daily or multiple times a week basis, DEM will have to transfer this contract to DPH to manage. We obviously don't want this to happen.

Action items for us all:

1. HR360 and DPH need to verbally remind people they cannot go into the outdoor bathrooms with tons of belongings. They have to leave extra bags, clothes, and other items outside the restroom.
2. HR360 and DPH need to encourage people to use the provided sharps containers and trash cans for their discarded items.
3. HR360 and DPH bathroom monitors should conduct a quick visual inspection of the restrooms between each use to remove trash and other items from the restroom that have not yet ended up in the toilet. They can be disposed of in the trash cans.
4. DEM and DSW site managers must verify at closing every night that the portable restrooms are unlocked so DPW can hose down the insides.
5. DEM and DSW site managers need to remove toilet paper from bathrooms each night and

replace it in the morning.

Please let me know if you have any comments or additions.

Adrienne Bechelli

Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers

415-554-4843 office

415-806-2058 cell

adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344



Are you prepared? Visit SF72.org!

Text your zip code to 888-777 to sign up for emergency text alerts.

From: [Mazza, Mark \(HOM\)](#)
To: [Hoffman, Rob \(DPH - Contractor\)](#); [Borne, Deborah \(DPH\)](#); [Bechelli, Adrienne \(DEM\)](#); [Bowman, Kimberley \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [DPH-workplaces-57](#); [Artiejr](#)
Cc: [Simbe, Jeff \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Gran, Betsy \(DPH\)](#)
Subject: Re: Intake Form/Question Revision
Date: Friday, January 28, 2022 9:57:22 AM

Looks great to me.

Mark Mazza, LCSW (he/his)
Outreach Manager
San Francisco Department of Homelessness and Supportive Housing
mark.mazza@sfgov.org

CONFIDENTIALITY NOTICE: This e-mail is for the intended recipient only. If you receive this email in error, notify the sender and destroy the email immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

Sent from my iPhone. Please excuse any spelling or grammar errors .

From: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>
Sent: Friday, January 28, 2022 9:51:56 AM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artiejr@urban-alchemy.us>
Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Subject: RE: Intake Form/Question Revision

Hello everyone,

Please review this version.

I am balancing the official language and making it user friendly to folks who may get put in this role and are not familiar with HUD language.

<https://forms.office.com/g/QXT2mnVvhx>

Please send your edits/corrections.

I may need support wording the TL question.

Also from the week 1 tlc google form data we have

- 324 unsheltered
- 308 sheltered
- 9 housed
- 324 declined to answer

rob

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Sent: Thursday, January 27, 2022 12:55 PM

To: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artiejr@urban-alchemy.us>

Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>

Subject: Re: Intake Form/Question Revision

Great Idea Adrienne-
thanks

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Sent: Thursday, January 27, 2022 12:22 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>
Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Subject: RE: Intake Form/Question Revision

We should consider adding a question at intake about whether or not they are from the TL. Their response wouldn't change what services they can access but we have to start tracking that. It might be too difficult to deduce from the "where did you sleep last night" question and need to ask specifically.

Adrienne Bechelli (she/her)
Department of Emergency Management
(415) 806-2058 cell **text message is the best way to reach me**

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Thursday, January 27, 2022 12:04 PM
To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>
Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Subject: Re: Intake Form/Question Revision

Hello everyone thank you for the productive and short meeting (21 minutes, 30 sec),

Summary:

Concerns:

- Line is long and people are sometimes frustrated
- we would like welcoming easy questions for guests and staff
- UA may need some technical support to clarify COVID screening (eg temp check)
- all services may not be asked
- we all agree to add housing status now. will look at adding demographic and SOGI information moving forward.

Decisions:

1. we will be moving from paper to digital intake

- a. Rob will write questions up and share with this group for feedback
 - b. Mark will meet with UA about IPAD or cell phone needs
 - c. Rob, Mark and UA to look at what they need for training around intake
2. Housing status: will have three groups: unsheltered, Sheltered and housed (paid rent or has lease)- will use HUD definition
 - a. team to be trained on asking: where did you sleep last night?
 - b. Second questions on sheltered status needed
 3. We need more fun things in the front? question music and water/snacks
 4. We need to ensure MAT (opiate replacement) services are highlighted in intake

Next steps:

1. Rob to write questions and share with people on this email
2. Mark to meet with UA and work out hard ware
3. Rob/Mark and UA to look at training and standard work details
4. Sarah/Rob to look at TA for covid screening- deb support
5. Rob will review service questions to make sure we include MAT (opiate replacement) questions and "we have these services today" statements
- 6.
7. We didnt discuss time line, but I would like to have draft of questions approved by all by COB friday. Can we shoot for digital intake next monday?

Thanks All

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Bowman, Kimberley (DEM)

Sent: Tuesday, January 25, 2022 8:02 PM

To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>

Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: Intake Form/Question Revision

When: Thursday, January 27, 2022 11:30 AM-12:00 PM.

Where: Microsoft Teams Meeting

The purpose of this meeting is to determine revisions to the intake form. Please come prepared to discuss adding the time to the form and how we will phrase the housing question. We want to implement the revised form starting Monday.

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

[+1 415-906-4659,316135745#](tel:+14159064659316135745) United States, San Francisco

Phone Conference ID: 316 135 745#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

From: [Hoffman, Rob \(DPH - Contractor\)](#)
To: [Borne, Deborah \(DPH\)](#); [Bechelli, Adrienne \(DEM\)](#); [Bowman, Kimberley \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Mazza, Mark \(HOM\)](#); [DPH-workplaces-57](#); [Artiejr](#)
Cc: [Simbe, Jeff \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Gran, Betsy \(DPH\)](#)
Subject: RE: Intake Form/Question Revision
Date: Friday, January 28, 2022 9:51:58 AM

Hello everyone,

Please review this version.

I am balancing the official language and making it user friendly to folks who may get put in this role and are not familiar with HUD language.

<https://forms.office.com/g/QXT2mnVvhx>

Please send your edits/corrections.

I may need support wording the TL question.

Also from the week 1 tlc google form data we have

- 324 unsheltered
- 308 sheltered
- 9 housed
- 324 declined to answer

rob

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Thursday, January 27, 2022 12:55 PM
To: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>
Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Subject: Re: Intake Form/Question Revision

Great Idea Adrienne-
thanks

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Sent: Thursday, January 27, 2022 12:22 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>

Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>

Subject: RE: Intake Form/Question Revision

We should consider adding a question at intake about whether or not they are from the TL. Their response wouldn't change what services they can access but we have to start tracking that. It might be too difficult to deduce from the "where did you sleep last night" question and need to ask specifically.

Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell **text message is the best way to reach me**

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Sent: Thursday, January 27, 2022 12:04 PM

To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rivera, Tiffany (DPH)

<tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>

Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>

Subject: Re: Intake Form/Question Revision

Hello everyone thank you for the productive and short meeting (21 minutes, 30 sec),

Summary:

Concerns:

- Line is long and people are sometimes frustrated
- we would like welcoming easy questions for guests and staff
- UA may need some technical support to clarify COVID screening (eg temp check)
- all services may not be asked
- we all agree to add housing status now. will look at adding demographic and SOGI information moving forward.

Decisions:

1. we will be moving from paper to digital intake
 - a. Rob will write questions up and share with this group for feedback
 - b. Mark will meet with UA about IPAD or cell phone needs
 - c. Rob, Mark and UA to look at what they need for training around intake
2. Housing status: will have three groups: unsheltered, Sheltered and housed (paid rent or has lease)- will use HUD definition
 - a. team to be trained on asking: where did you sleep last night?
 - b. Second questions on sheltered status needed
3. We need more fun things in the front? question music and water/snacks
4. We need to ensure MAT (opiate replacement) services are highlighted in intake

Next steps:

1. Rob to write questions and share with people on this email
2. Mark to meet with UA and work out hardware
3. Rob/Mark and UA to look at training and standard work details
4. Sarah/Rob to look at TA for covid screening- deb support
5. Rob will review service questions to make sure we include MAT (opiate replacement) questions and "we have these services today" statements
- 6.
7. We didn't discuss time line, but I would like to have draft of questions approved by all by COB Friday. Can we shoot for digital intake next Monday?

Thanks All

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Bowman, Kimberley (DEM)

Sent: Tuesday, January 25, 2022 8:02 PM

To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>

Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: Intake Form/Question Revision

When: Thursday, January 27, 2022 11:30 AM-12:00 PM.

Where: Microsoft Teams Meeting

The purpose of this meeting is to determine revisions to the intake form. Please come prepared to discuss adding the time to the form and how we will phrase the housing question. We want to

implement the revised form starting Monday.

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

[+1 415-906-4659,,316135745#](#) United States, San Francisco

Phone Conference ID: 316 135 745#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

From: [Hoffman, Rob \(DPH - Contractor\)](#)
To: [Borne, Deborah \(DPH\)](#)
Cc: [Simbe, Jeff \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Gran, Betsy \(DPH\)](#)
Subject: RE: Intake Form/Question Revision
Date: Friday, January 28, 2022 9:32:12 AM

Deb,

Please correct the info below

TLC Guest Housing Status Questionnaire

These questions should be asked while guests are in the line or during intake and it is OKAY if guest do not want to share this info.

Plz inform guests they will not be denied access to the TLC or any services and we are collecting this info to understand if we need additional services and support.

Where did you sleep last night?

- Sheltered - Unhoused Person staying in Shelter, Nav Center, SIP Hotel
- Unsheltered - Unhoused sleeping outside, in tent, in vehicle
- Housed - SRO, Apartment, Supportive Housing (pays rent/ has lease)
- Declined to share this info

If someone is staying in shelter - what type.

- Navigation Center
- Shelter-In-Place Hotel
- I&Q Hotel site
- Winter Shelter
- Shelter
- Hummingbird

Do you identify as "from the tenderloin neighborhood"?

- Yes
- No
- Declined to share this info

Is this good enough?

Is there more questions you would like?

Please correct language, but remember UA staff need to understand what they are asking

rob

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Sent: Thursday, January 27, 2022 12:55 PM

To: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artiejr@urban-alchemy.us>

Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>

Subject: Re: Intake Form/Question Revision

Great Idea Adrienne-
thanks

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Sent: Thursday, January 27, 2022 12:22 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>

Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>

Subject: RE: Intake Form/Question Revision

We should consider adding a question at intake about whether or not they are from the TL. Their response wouldn't change what services they can access but we have to start tracking that. It might be too difficult to deduce from the "where did you sleep last night" question and need to ask specifically.

Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell **text message is the best way to reach me**

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Sent: Thursday, January 27, 2022 12:04 PM

To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>

Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>

Subject: Re: Intake Form/Question Revision

Hello everyone thank you for the productive and short meeting (21 minutes, 30 sec),

Summary:

Concerns:

- Line is long and people are sometimes frustrated
- we would like welcoming easy questions for guests and staff
- UA may need some technical support to clarify COVID screening (eg temp check)
- all services may not be asked
- we all agree to add housing status now. will look at adding demographic and SOGI information moving forward.

Decisions:

1. we will be moving from paper to digital intake
 - a. Rob will write questions up and share with this group for feedback
 - b. Mark will meet with UA about IPAD or cell phone needs
 - c. Rob, Mark and UA to look at what they need for training around intake
2. Housing status: will have three groups: unsheltered, Sheltered and housed (paid rent or has lease)- will use HUD definition
 - a. team to be trained on asking: where did you sleep last night?
 - b. Second questions on sheltered status needed
3. We need more fun things in the front? question music and water/snacks
4. We need to ensure MAT (opiate replacement) services are highlighted in intake

Next steps:

1. Rob to write questions and share with people on this email
2. Mark to meet with UA and work out hard ware
3. Rob/Mark and UA to lool at training and standard work details
4. Sarah/Rob to look at TA for covid screening- deb support
5. Rob will review service questions to make sure we include MAT (opiate replacement) questions and "we have these services today' statements
- 6.
7. We didnt discuss time line, but I would lik eto have draft of questions approved by all by COB friday. Can we shoot for difgital intake next monday?

Thanks All

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Bowman, Kimberley (DEM)

Sent: Tuesday, January 25, 2022 8:02 PM

To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>

Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: Intake Form/Question Revision

When: Thursday, January 27, 2022 11:30 AM-12:00 PM.

Where: Microsoft Teams Meeting

The purpose of this meeting is to determine revisions to the intake form. Please come prepared to discuss adding the time to the form and how we will phrase the housing question. We want to implement the revised form starting Monday.

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

[+1 415-906-4659,316135745#](tel:+14159064659316135745) United States, San Francisco

Phone Conference ID: 316 135 745#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

From: [Loughran, Eileen \(DPH\)](#)
To: [Almeida, Angelica \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Packer, Tracey \(DPH\)](#); [Harris, Zoe \(DPH\)](#); [Borne, Deborah \(DPH\)](#)
Cc: [Gran, Betsy \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Tenner, Andrea \(DPH\)](#)
Subject: Re: Provider meeting team
Date: Thursday, January 27, 2022 5:16:56 PM
Attachments: [Provider Meeting 0128.docx](#)
[Community meeting invite list.docx](#)

Hi Everyone,

Thanks so much for a productive meeting. I really appreciate you all jumping in to support. It's so important that we have buy-in and confidence in the TLC among our DPH providers. They can help guide us in our work so that the TLC is a welcoming space for our guests. I also want to acknowledge that as you all know, working with community providers can also be hard in that we often take on some of the frustrations felt towards the system at large. I feel much knowing that we have a plan in place moving forward.

Attached:

Agenda for tomorrow's meeting with names noted for facilitation. (I will be taking notes in the background)

DPH provider list. Please review and see if anyone is missing

Meeting will go to biweekly after tomorrow (2/11)

- Tanya is on deck to help facilitate for that meeting
- Deb is available on 2/25

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

**** CONFIDENTIALITY NOTICE**** This email message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended

recipient, any disclosure, copying, use or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify the sender immediately and permanently delete or otherwise destroy the information.

From: Loughran, Eileen (DPH)

Sent: Wednesday, January 26, 2022 7:03 AM

To: Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>; Packer, Tracey (DPH) <tracey.packer@sfdph.org>; Harris, Zoe (DPH) <zoe.harris@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Cc: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Subject: Provider meeting team

Hi everyone,

As follow-up from Monday's Operations call, I am reaching out to you because you either 1) expressed interest in participating in the "provider meeting planning team", 2) you've been part of previous meetings, or 3) you were volunteered as a potential facilitator for future meetings. A meeting invite has been sent for **1/27 from 4-4:30** --Thanks to everyone that has already accepted it.

Currently, the DPH provider meetings occur **every Friday from 1-2pm**. This is a space where providers have expressed concern about staffing and direction of the TLC, training & support of TLC staff, and ensuring the site has a vision that embraces harm reduction. The group would like to continue meeting to hear highlights, successes, and challenges that have come up at the TLC. At the 1/21 meeting, we had the onsite teams (HR360, SFCHC, Code Tenderloin, and DPH) share highlights & experiences.

The "provider meeting team" will plan provider meetings including develop agendas, develop strategies to incorporate community values and input to strengthen our work at the TLC, rotate facilitation of the weekly meeting, and help with meeting logistics such as note taking and logging action items for leadership.

Agenda for Thurs. meeting:

Goal: Develop a collaborative plan for ongoing provider input sessions

- Background / Overview of past meetings
- Roles for provider meetings
 - Facilitator(s)
 - Note taker

- Are there providers missing from the the conversation?
- Next Steps
 - Agenda for Friday's meeting
 - Facilitator(s) for Friday
 - Develop schedule rotation(?)

Thank you,

eileen

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

**** CONFIDENTIALITY NOTICE**** This email message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify the sender immediately and permanently delete or otherwise destroy the information.

From: [Bowman, Kimberley \(DEM\)](#)
To: [Simbe, Jeff \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Gran, Betsy \(DPH\)](#); [Tullock, Cristel \(ADP\)](#); [Adami, Steve \(ADP\)](#); [Gary McCoy](#); [DPH-bmiazgowicz](#); [Artiejr](#); [DPH-External-Weisen-Healthright360.org](#); [Macaraeg, Marc \(DPW\)](#); [Starliper, Lisa \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Mera, Tanya \(DPH\)](#); [Mazza, Mark \(HOM\)](#); [Paul Harkin](#); [Bechelli, Adrienne \(DEM\)](#); [Borne, Deborah \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Hoffman, Rob \(DPH - Contractor\)](#)
Cc: [Rebecca Graff](#); [Tenner, Andrea \(DPH\)](#); [Ian Clark-Johnson](#); [Barone, Doris \(HSA\)](#); [Kauffman, Cindy \(HSA\)](#); [Carroll, Maryellen \(DEM\)](#); [Pletsch, Destiny \(ADP\)](#); [DPH-workplaces-57](#); [Lin, Cindy \(HSA\)](#); [Pineda, Anna \(HSA\)](#); [Ward, Cindy \(HSA\)](#); [Smith, Susie \(HSA\)](#); [DPH-meganp \(FIVEKEYS.ORG\)](#); [Clark, Susan \(DEM\)](#); [Perez, Anthony \(DEM\)](#); [Bessman, Elizabeth \(DEM\)](#); [Jasmine Page](#)
Subject: Canceled: Linkage Center Services Coordination Meeting
Importance: High

From: [Bowman, Kimberley \(DEM\)](#)
To: [Simbe, Jeff \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Gran, Betsy \(DPH\)](#); [Tullock, Cristel \(ADP\)](#); [Adami, Steve \(ADP\)](#); [Gary McCoy](#); [DPH-bmiazgowicz](#); [Artiejr](#); [DPH-External-Weisen-Healthright360.org](#); [Macaraeg, Marc \(DPW\)](#); [Starliper, Lisa \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Mera, Tanya \(DPH\)](#); [Mazza, Mark \(HOM\)](#); [Paul Harkin](#); [Bechelli, Adrienne \(DEM\)](#); [Borne, Deborah \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Hoffman, Rob \(DPH - Contractor\)](#)
Cc: [Rebecca Graff](#); [Tenner, Andrea \(DPH\)](#); [Ian Clark-Johnson](#); [Barone, Doris \(HSA\)](#); [Kauffman, Cindy \(HSA\)](#); [Carroll, Maryellen \(DEM\)](#); [Pletsch, Destiny \(ADP\)](#); [DPH-workplaces-57](#); [Lin, Cindy \(HSA\)](#); [Pineda, Anna \(HSA\)](#); [Ward, Cindy \(HSA\)](#); [Smith, Susie \(HSA\)](#); [DPH-meganp \(FIVEKEYS.ORG\)](#); [Clark, Susan \(DEM\)](#); [Perez, Anthony \(DEM\)](#); [Bessman, Elizabeth \(DEM\)](#); [Jasmine Page](#)
Subject: Canceled: Linkage Center Services Coordination Meeting
Importance: High

From: [Borne, Deborah \(DPH\)](#)
To: [Bechelli, Adrienne \(DEM\)](#); [Bowman, Kimberley \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Mazza, Mark \(HOM\)](#); [DPH-workplaces-57](#); [Artiejr](#)
Cc: [Hoffman, Rob \(DPH - Contractor\)](#); [Simbe, Jeff \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Gran, Betsy \(DPH\)](#)
Subject: Re: Intake Form/Question Revision
Date: Thursday, January 27, 2022 12:54:52 PM

Great Idea Adrienne-
thanks

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Sent: Thursday, January 27, 2022 12:22 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>
Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Subject: RE: Intake Form/Question Revision

We should consider adding a question at intake about whether or not they are from the TL. Their response wouldn't change what services they can access but we have to start tracking that. It might

be too difficult to deduce from the “where did you sleep last night” question and need to ask specifically.

Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell **text message is the best way to reach me**

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Sent: Thursday, January 27, 2022 12:04 PM

To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>

Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>

Subject: Re: Intake Form/Question Revision

Hello everyone thank you for the productive and short meeting (21 minutes, 30 sec),

Summary:

Concerns:

- Line is long and people are sometimes frustrated
- we would like welcoming easy questions for guests and staff
- UA may need some technical support to clarify COVID screening (eg temp check)
- all services may not be asked
- we all agree to add housing status now. will look at adding demographic and SOGI information moving forward.

Decisions:

1. we will be moving from paper to digital intake
 - a. Rob will write questions up and share with this group for feedback
 - b. Mark will meet with UA about IPAD or cell phone needs
 - c. Rob, Mark and UA to look at what they need for training around intake
2. Housing status: will have three groups: unsheltered, Sheltered and housed (paid rent or has lease)- will use HUD definition
 - a. team to be trained on asking: where did you sleep last night?
 - b. Second questions on sheltered status needed
3. We need more fun things in the front? question music and water/snacks

4. We need to ensure MAT (opiate replacement) services are highlighted in intake
Next steps:

1. Rob to write questions and share with people on this email
2. Mark to meet with UA and work out hard ware
3. Rob/Mark and UA to lool at training and standard work details
4. Sarah/Rob to look at TA for covid screening- deb support
5. Rob will review service questions to make sure we include MAT (opiate replacement) questions and "we have these services today' statements
- 6.
7. We didnt discuss time line, but I would lik eto have draft of questions approved by all by COB friday. Can we shoot for difgital intake next monday?

Thanks All

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Bowman, Kimberley (DEM)

Sent: Tuesday, January 25, 2022 8:02 PM

To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>

Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: Intake Form/Question Revision

When: Thursday, January 27, 2022 11:30 AM-12:00 PM.

Where: Microsoft Teams Meeting

The purpose of this meeting is to determine revisions to the intake form. Please come prepared to discuss adding the time to the form and how we will phrase the housing question. We want to implement the revised form starting Monday.

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

[+1 415-906-4659,,316135745#](#) United States, San Francisco

Phone Conference ID: 316 135 745#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

From: [Bechelli, Adrienne \(DEM\)](#)
To: [Borne, Deborah \(DPH\)](#); [Bowman, Kimberley \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Mazza, Mark \(HOM\)](#); [DPH-workplaces-57](#); [Artiejr](#)
Cc: [Hoffman, Rob \(DPH - Contractor\)](#); [Simbe, Jeff \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Gran, Betsy \(DPH\)](#)
Subject: RE: Intake Form/Question Revision
Date: Thursday, January 27, 2022 12:22:33 PM

We should consider adding a question at intake about whether or not they are from the TL. Their response wouldn't change what services they can access but we have to start tracking that. It might be too difficult to deduce from the "where did you sleep last night" question and need to ask specifically.

Adrienne Bechelli (she/her)
Department of Emergency Management
(415) 806-2058 cell **text message is the best way to reach me**

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Thursday, January 27, 2022 12:04 PM
To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artiejr@urban-alchemy.us>
Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Subject: Re: Intake Form/Question Revision

Hello everyone thank you for the productive and short meeting (21 minutes, 30 sec),

Summary:

Concerns:

- Line is long and people are sometimes frustrated
- we would like welcoming easy questions for guests and staff
- UA may need some technical support to clarify COVID screening (eg temp check)
- all services may not be asked
- we all agree to add housing status now. will look at adding demographic and SOGI information moving forward.

Decisions:

1. we will be moving from paper to digital intake
 - a. Rob will write questions up and share with this group for feedback
 - b. Mark will meet with UA about IPAD or cell phone needs
 - c. Rob, Mark and UA to look at what they need for training around intake

2. Housing status: will have three groups: unsheltered, Sheltered and housed (paid rent or has lease)- will use HUD definition
 - a. team to be trained on asking: where did you sleep last night?
 - b. Second questions on sheltered status needed
3. We need more fun things in the front? question music and water/snacks
4. We need to ensure MAT (opiate replacement) services are highlighted in intake

Next steps:

1. Rob to write questions and share with people on this email
2. Mark to meet with UA and work out hard ware
3. Rob/Mark and UA to lool at training and standard work details
4. Sarah/Rob to look at TA for covid screening- deb support
5. Rob will review service questions to make sure we include MAT (opiate replacement) questions and "we have these services today' statements
- 6.
7. We didnt discuss time line, but I would lik eto have draft of questions approved by all by COB friday. Can we shoot for difgital intake next monday?

Thanks All

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Bowman, Kimberley (DEM)
Sent: Tuesday, January 25, 2022 8:02 PM
To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>
Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: Intake Form/Question Revision
When: Thursday, January 27, 2022 11:30 AM-12:00 PM.
Where: Microsoft Teams Meeting

The purpose of this meeting is to determine revisions to the intake form. Please come prepared to discuss adding the time to the form and how we will phrase the housing question. We want to implement the revised form starting Monday.

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

[+1 415-906-4659,316135745#](tel:+14159064659316135745) United States, San Francisco

Phone Conference ID: 316 135 745#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

From: [Borne, Deborah \(DPH\)](#)
To: [Bowman, Kimberley \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Mazza, Mark \(HOM\)](#); [DPH-workplaces-57](#); [Artiejr Hoffman, Rob \(DPH - Contractor\)](#); [Simbe, Jeff \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Bechelli, Adrienne \(DEM\)](#); [Gran, Betsy \(DPH\)](#)
Subject: Re: Intake Form/Question Revision
Date: Thursday, January 27, 2022 12:04:26 PM

Hello everyone thank you for the productive and short meeting (21 minutes, 30 sec),

Summary:

Concerns:

- Line is long and people are sometimes frustrated
- we would like welcoming easy questions for guests and staff
- UA may need some technical support to clarify COVID screening (eg temp check)
- all services may not be asked
- we all agree to add housing status now. will look at adding demographic and SOGI information moving forward.

Decisions:

1. we will be moving from paper to digital intake
 - a. Rob will write questions up and share with this group for feedback
 - b. Mark will meet with UA about IPAD or cell phone needs
 - c. Rob, Mark and UA to look at what they need for training around intake
2. Housing status: will have three groups: unsheltered, Sheltered and housed (paid rent or has lease)- will use HUD definition
 - a. team to be trained on asking: where did you sleep last night?
 - b. Second questions on sheltered status needed
3. We need more fun things in the front? question music and water/snacks
4. We need to ensure MAT (opiate replacement) services are highlighted in intake

Next steps:

1. Rob to write questions and share with people on this email
2. Mark to meet with UA and work out hardware
3. Rob/Mark and UA to look at training and standard work details
4. Sarah/Rob to look at TA for covid screening- deb support
5. Rob will review service questions to make sure we include MAT (opiate replacement) questions and "we have these services today" statements

We didn't discuss time line, but I would like to have draft of questions approved by all by COB Friday. Can we shoot for digital intake next Monday?

Thanks All

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Bowman, Kimberley (DEM)

Sent: Tuesday, January 25, 2022 8:02 PM

To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>

Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: Intake Form/Question Revision

When: Thursday, January 27, 2022 11:30 AM-12:00 PM.

Where: Microsoft Teams Meeting

The purpose of this meeting is to determine revisions to the intake form. Please come prepared to discuss adding the time to the form and how we will phrase the housing question. We want to implement the revised form starting Monday.

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

[+1 415-906-4659,,316135745#](#) United States, San Francisco

Phone Conference ID: 316 135 745#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

From: [Rivera, Tiffany \(DPH\)](#)
 To: [Tracy Lee](#); [Simbe, Jeff \(DPH\)](#); [Gary McCoy](#)
 Cc: [Paul Harkin](#); [Dph-External-Avaldes](#); [DPH-External-Weisen-Healthright360.org](#)
 Subject: [Re: \[EXTERNAL\]hea thrighrt staff on sat and sunday](#)
 Date: Wednesday, January 26, 2022 10:35:53 PM
 Attachments: [0_rco_se_111_0](#)
[Outlook-movet1r.png](#)

Thank Tracy! Is this one staff in addition to leadership staff (Paul/Gary/Vitka)?

Tiffany Rivera, BSN, CEN, TCRN
 Pronouns: she/her
 Deputy Director, Emergency Preparedness & Response
 San Francisco Department of Public Health
 333 Valencia St., San Francisco, Ca 94103
 Office Number: 628.217.6966
 24-Hour On-Call PHEPR Number: 415.802.7358

From: Tracy Lee <tlee@healthright360.org>
 Sent: Wednesday, January 26, 2022 1:35 PM
 To: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Gary McCoy <gmccoy@healthright360.org>
 Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Paul Harkin <pharkin@healthright360.org>; Dph-External-Avaldes <avaldes@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>
 Subject: Re: [EXTERNAL]healthright staff on sat and sunday

Hi Jeff,

For both Saturday (1/29) and Sunday (1/30), we will have:

- 1 staff working the morning shift (8am-4:30pm)
- 1 staff working the afternoon shift (11:30am-8pm)

The staff working this weekend will be posted outdoors. Unfortunately, we do not have enough staff to cover the respite area at this time.

Here is our schedule for next week, beginning 1/31:

Facility Name:	TOPS/TLC/The Big Tent		2/1/2022 TUESDAY		2/2/2022 WEDNESDAY		2/3/2022 THURSDAY		2/4/2022 FRIDAY		2/5/2022 SATURDAY		2/6/2022 SUNDAY	
	AM	SWING	AM	SWING	AM	SWING	AM	SWING	AM	SWING	AM	SWING	AM	SWING
GRAND TOTAL:	1	1	2	2	2	3	2	3	2	1	1	1	1	1
Program Director														
Paul Harkin														
Supervisors														
Cleo Jenkins	X		X			X		X						X
Kenneth Davis		4p-8p		4p-8p		4p-8p		4p-8p						
Lorna Jackson			X		X		X		X		X			
Jose Rios														
Health Workers														
Steve Rodriguez Gonzalez														
Lisa Williams					X		X		X					
Julia Klems				X		X		X		X		X		

Best,

Tracy Lee
 Regional Administrative Project Manager
 Gender Pronouns: She/Her



1563 Mission St. | San Francisco, CA 94103
 tlee@healthright360.org | (415) 608-0034

From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
 Sent: Tuesday, January 25, 2022 7:12 PM
 To: Tracy Lee <tlee@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>
 Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Paul Harkin <pharkin@healthright360.org>
 Subject: Re: [EXTERNAL]healthright staff on sat and sunday

Thanks Tracy!

Jeff Simbe
 Mental Health Services Act Housing Program Manager
 Behavioral Health Services
 San Francisco Department of Public Health
 1380 Howard Street San Francisco CA 94103
 Pronouns: he/him/his

Confidentiality Notice: The documents accompanying this electronic transmission, or the transmission itself, may contain Confidential or Protected Health Information. This information belongs to the sender and is legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that you not disclose, copy, distribute or take action on the information in this/these document(s). All such activities are strictly prohibited. If you have received this e-mail or electronic copy in error, delete this e-mail immediately and empty your deleted items folder and take any steps necessary to ensure permanent deletion.

From: Tracy Lee <tlee@healthright360.org>
 Sent: Tuesday, January 25, 2022 4:53 PM
 To: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Gary McCoy <gmccoy@healthright360.org>
 Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Paul Harkin <pharkin@healthright360.org>
 Subject: Re: [EXTERNAL]healthright staff on sat and sunday

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Jeff,

Thanks for reaching out. I am still in the process of confirming some staff -- I can get an updated schedule to you by tomorrow afternoon.

Best,

Tracy Lee
 Regional Administrative Project Manager
 Gender Pronouns: She/Her



1563 Mission St. | San Francisco, CA 94103

tlee@healthright360.org | (415) 608-0034

From: Simbe Jeff (DPH) <jeff.simbe@sfdph.org>
Sent: Tuesday, January 25, 2022, 4:24 PM
To: Tracy Lee <tlee@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>
Cc: Rivera Tiffany (DPH) <tiffany.rivera@sfdph.org>
Subject: [EXTERNAL]healthright staff on sat and sunday

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Tracy,

Gary said to reach out to you about healthright360 staffing for this weekend (sat 1/29 & sunday 1/30). Tiffany and I are working on the schedule and plan to open up the respite area but want to make sure we have the staffing.

Can you tell me how many staff you have you will have at the linkage center for this weekend?

thanks

Jeff Simbe
Mental Health Services Act Housing Program Manager
Behavioral Health Services
San Francisco Department of Public Health
1380 Howard Street, San Francisco, CA 94103
Pronouns: he/him/his

Confidentiality Notice: The documents accompanying this electronic transmission, or the transmission itself, may contain Confidential or Protected Health Information. This information belongs to the sender and is legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that you not disclose, copy, distribute or take action on the information in this/these document(s). All such activities are strictly prohibited. If you have received this e-mail or electronic copy in error, delete this e-mail immediately and empty your deleted items folder and take any steps necessary to ensure permanent deletion.

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Artie Gilbert](#)
To: [Gran, Betsy \(DPH\)](#)
Cc: [DPH-workplaces-57](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Starliper, Lisa \(DEM\)](#); [Tenner, Andrea \(DPH\)](#)
Subject: Re: Fwd:
Date: Wednesday, January 26, 2022 7:38:12 PM

Thank you Betsy, I appreciate your acknowledgement

Urban Alchemy is honored to be a part of such an amazing project, and to collaborate with DPH/DEM, and the other amazing Teams!

Thank you,
Artie

On Wed, Jan 26, 2022 at 7:22 PM Gran, Betsy (DPH) <betsy.gran@sfdph.org> wrote:

Thank you, Artie! This [UA shower protocol.docx](#) is excellent. I will put it into our Standard Work format and circulate for review.

And it was so nice to read about you in the New Yorker today – I appreciate all that you and Urban Alchemy bring to this project

Betsy Gran

Activated Disaster Service Worker

Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)

Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Artie Gilbert <artieg@urban-alchemy.us>
Sent: Tuesday, January 25, 2022 10:39 AM
To: DPH-workplaces-57 <bayronw@urban-alchemy.us>
Cc: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Subject: Fwd:

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Bayron,

Here are the protocols established for the showers at the Linkage Center; for, the "Site Manager Playbook"

Best,

Artie

----- Forwarded message -----

From: Ronald Ahart <ronaldahart83@gmail.com>
Date: Tue, Jan 25, 2022 at 8:17 AM
Subject: Fwd:
To: artieg@urban-alchemy.us <artieg@urban-alchemy.us>

----- Forwarded message -----

From: **Ronald Ahart** <ronalda@urban-alchemy.us>

Date: Tue, Jan 25, 2022 at 12:37 AM

Subject:

To: <ronaldahart83@gmail.com>

From: [Gran, Betsy \(DPH\)](#)
To: [Artiejr](#); [DPH-workplaces-57](#)
Cc: [Hoffman, Rob \(DPH - Contractor\)](#); [Rivera, Tiffany \(DPH\)](#); [Starliper, Lisa \(DEM\)](#); [Simbe, Jeff \(DPH\)](#); [Tenner, Andrea \(DPH\)](#)
Subject: RE: Fwd:
Date: Wednesday, January 26, 2022 7:22:26 PM

Thank you, Artie! This [UA shower protocol.docx](#) is excellent. I will put it into our Standard Work format and circulate for review.

And it was so nice to read about you in the New Yorker today – I appreciate all that you and Urban Alchemy bring to this project

Betsy Gran
Activated Disaster Service Worker
Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)
Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Artie Gilbert <artieg@urban-alchemy.us>
Sent: Tuesday, January 25, 2022 10:39 AM
To: DPH-workplaces-57 <bayronw@urban-alchemy.us>
Cc: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Subject: Fwd:

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Bayron,

Here are the protocols established for the showers at the Linkage Center; for, the "Site Manager Playbook"

Best,
Artie

----- Forwarded message -----

From: **Ronald Ahart** <ronaldahart83@gmail.com>

Date: Tue, Jan 25, 2022 at 8:17 AM

Subject: Fwd:

To: artieg@urban-alchemy.us <artieg@urban-alchemy.us>

----- Forwarded message -----

From: **Ronald Ahart** <ronalda@urban-alchemy.us>

Date: Tue, Jan 25, 2022 at 12:37 AM

Subject:

To: <ronaldahart83@gmail.com>

From: Tracy Lee
 To: Simbe_Jeff (DPH); Gary McCoy
 Cc: Rivera_Tiffany (DPH); Paul Harkin; Doh-External-Avaldes; DPH-External-Velsen-Healthright360.org
 Subject: Re: [EXTERNAL]healthright staff on sat and sunday
 Date: Wednesday, January 25, 2022 1:35:56 PM
 Attachments: 0_100_00_111_00
 Outlook-mrovet1r.org

Hi Jeff,

For both Saturday (1/29) and Sunday (1/30), we will have:

- 1 staff working the morning shift (8am-4:30pm)
- 1 staff working the afternoon shift (11:30am-8pm)

The staff working this weekend will be posted outdoors. Unfortunately, we do not have enough staff to cover the respite area at this time.

Here is our schedule for next week, beginning 1/31:

Facility Name:	TOPS/TLC/The Big Tent		KEY												Notes	
			AM 8am-4 30 pm	PM 11 30am -8pm	Out											
			1/31/2022 MONDAY		2/1/2022 TUESDAY		2/2/2022 WEDNESDAY		2/3/2022 THURSDAY		2/4/2022 FRIDAY		2/5/2022 SATURDAY		2/6/2022 SUNDAY	
GRAND TOTAL:	1	1	2	2	2	3	2	3	2	1	1	1	1	1	1	
	AM	SWING	AM	SWING	AM	SWING	AM	SWING	AM	SWING	AM	SWING	AM	SWING	AM	SWING
Program Director																
Paul Harkin																
Supervisors																
Cleo Jenkins	X		X			X		X		X						X
Kenneth Davis		4p-8p		4p-8p		4p-8p		4p-8p		4p-8p						
Lorna Jackson			X		X		X		X		X		X		8a-4 30p	
Jose Rios																
Health Workers																
Steve Rodriguez Gonzalez																
Lisa Williams				X	X		X	X	X	X						
Julia Klems						X		X		X		X		X		

Best,

Tracy Lee
 Regional Administrative Project Manager
 Gender Pronouns She/Her



From: Simbe_Jeff (DPH) <jeff.simbe@sfdph.org>
 Sent: Tuesday, January 25, 2022 7:12 PM
 To: Tracy Lee <tlee@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>
 Cc: Rivera_Tiffany (DPH) <tiffany.rivera@sfdph.org>; Paul Harkin <pharkin@healthright360.org>
 Subject: Re: [EXTERNAL]healthright staff on sat and sunday

Thanks Tracy!

Jeff Simbe
 Mental Health Services Act Housing Program Manager
 Behavioral Health Services
 San Francisco Department of Public Health
 1380 Howard Street San Francisco CA 94103
 Pronouns he/him/his

Confidentiality Notice: The documents accompanying this electronic transmission, or the transmission itself, may contain Confidential or Protected Health Information. This information belongs to the sender and is legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that you not disclose, copy, distribute or take action on the information in this/these document(s). All such activities are strictly prohibited. If you have received this e-mail or electronic copy in error, delete this e-mail immediately and empty your deleted items folder and take any steps necessary to ensure permanent deletion.

From: Tracy Lee <tlee@healthright360.org>
 Sent: Tuesday, January 25, 2022 4:53 PM
 To: Simbe_Jeff (DPH) <jeff.simbe@sfdph.org>; Gary McCoy <gmccoy@healthright360.org>
 Cc: Rivera_Tiffany (DPH) <tiffany.rivera@sfdph.org>; Paul Harkin <pharkin@healthright360.org>
 Subject: Re: [EXTERNAL]healthright staff on sat and sunday

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Jeff,

Thanks for reaching out. I am still in the process of confirming some staff -- I can get an updated schedule to you by tomorrow afternoon.

Best,

Tracy Lee
 Regional Administrative Project Manager
 Gender Pronouns She/Her



From: Simbe_Jeff (DPH) <jeff.simbe@sfdph.org>
 Sent: Tuesday, January 25, 2022 4:24 PM
 To: Tracy Lee <tlee@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>
 Cc: Rivera_Tiffany (DPH) <tiffany.rivera@sfdph.org>
 Subject: [EXTERNAL]healthright staff on sat and sunday

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Tracy

Gary said to reach out to you about healthright360 staffing for this weekend (sat 1/29 & sunday 1/30). Tiffany and I are working on the schedule and plan to open up the respite area but want to make sure we have the staffing.

Can you tell me how many staff you have you will have at the linkage center for this weekend?

thanks

Jeff Simbe
Mental Health Services Act Housing Program Manager
Behavioral Health Services
San Francisco Department of Public Health
1380 Howard Street San Francisco CA 94103
Pronouns he/him/his

Confidentiality Notice: The documents accompanying this electronic transmission, or the transmission itself, may contain Confidential or Protected Health Information. This information belongs to the sender and is legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that you not disclose, copy, distribute or take action on the information in this/these document(s). All such activities are strictly prohibited. If you have received this e-mail or electronic copy in error, delete this e-mail immediately and empty your deleted items folder and take any steps necessary to ensure permanent deletion.

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Tracy Lee](#)
To: [Simbe, Jeff \(DPH\)](#); [Gary McCoy](#)
Cc: [Rivera, Tiffany \(DPH\)](#); [Paul Harkin](#)
Subject: Re: [EXTERNAL]healthright staff on sat and sunday
Date: Tuesday, January 25, 2022 4:54:14 PM
Attachments: [Outlook-aevx11il.png](#)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Jeff,

Thanks for reaching out. I am still in the process of confirming some staff -- I can get an updated schedule to you by tomorrow afternoon.

Best,

Tracy Lee
Regional Administrative Project Manager
Gender Pronouns: She/Her



1563 Mission St. | San Francisco, CA 94103
tlee@healthright360.org | (415) 608-0034

From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Sent: Tuesday, January 25, 2022 4:24 PM
To: Tracy Lee <tlee@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>
Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Subject: [EXTERNAL]healthright staff on sat and sunday

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Tracy,

Gary said to reach out to you about healthright360 staffing for this weekend (sat 1/29 & sunday 1/30). Tiffany and I are working on the schedule and plan to open up the respite area but want to make sure we have the staffing.

Can you tell me how many staff you have you will have at the linkage center for this weekend?

thanks,

Jeff Simbe
Mental Health Services Act Housing Program Manager
Behavioral Health Services
San Francisco Department of Public Health
1380 Howard Street, San Francisco, CA 94103
Pronouns: he/him/his

Confidentiality Notice: The documents accompanying this electronic transmission, or the transmission itself, may contain Confidential or Protected Health Information. This information belongs to the sender and is legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that you not disclose, copy, distribute or take action on the information in this/these document(s). All such activities are strictly prohibited. If you have received this e-mail or electronic copy in error, delete this e-mail immediately and empty your deleted items folder and take any steps necessary to ensure permanent deletion.

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Bracco, Louis \(HOM\)](#)
To: [Simmons, Noelle \(HOM\)](#); [Borne, Deborah \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#)
Cc: [Mazza, Mark \(HOM\)](#); [Tenner, Andrea \(DPH\)](#); [Bowman, Kimberley \(DEM\)](#); [Gran, Betsy \(DPH\)](#); [Bechelli, Adrienne \(DEM\)](#); [Simbe, Jeff \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Bowyer, Julie \(HOM\)](#)
Subject: RE: Next steps: CIR Reporting
Date: Tuesday, January 25, 2022 1:32:30 PM
Attachments: [Secure Copy of CIR at Site Tenderloin Service Linkage Center on 2022-01-22.msg](#)
[Secure Copy of CIR at Site Tenderloin Service Linkage Center on 2022-01-22.msg](#)
[Secure Copy of CIR at Site Tenderloin Service Linkage Center on 2022-01-22.msg](#)
[image005.png](#)
[image006.png](#)
[image008.png](#)
[image009.png](#)

Hi all,

UA is set up to submit CIRs through our electronic reporting system. Here's the link: [Critical Incident Report \(CIR\)](#).

Attached are the 3 CIR submissions HSH has received from UA since the Linkage Center opened. UA can add additional recipients to these CIR submissions. Who should be included? Is this the full group:

- Mecca C.
- Lisa R.
- Mark M.
- Deb B.
- Andrea T.
- Kim B.
- Adrienne B
- Betsy G.
- Jeff S.
- Tiffany R.

Thanks,
Louis



Louis Bracco (he/him)

Safe Sleep Lead

San Francisco Department of Homelessness and Supportive Housing

Louis.Bracco@sfgov.org | 518-860-7617

From: Simmons, Noelle (HOM) <noelle.simmons@sfgov.org>

Sent: Tuesday, January 25, 2022 12:12 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Rachowicz, Lisa (HOM) <lisa.rachowicz@sfgov.org>

Cc: Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>;

Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowyer, Julie (HOM) <julie.bowyer@sfgov.org>

Subject: RE: Next steps: CIR Reporting

Hi Deb, thanks for looping me in.

Responding to your other email to Julie, there is not an existing meeting at HSH this week that would make sense for this conversation.

I think the right folks to meet on this from HSH are Mark Mazza + one member of our shelter team (Mecca, Lisa or Louis – Mecca, please assign) + a supe from Urban Alchemy. It is important the DPH and DEM be there as well so we are all on the same page.

Mark, I will defer to you regarding the best way to get copies of the current Linkage Center CIRs to DPH/DEM – not sure if they are currently being collected by Urban Alchemy using the electronic form or whether they have been using paper. If the latter, we should shift to the e-form.

Noelle

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Sent: Tuesday, January 25, 2022 8:52 AM

To: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Rachowicz, Lisa (HOM) <lisa.rachowicz@sfgov.org>; Simmons, Noelle (HOM) <noelle.simmons@sfgov.org>

Cc: Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Subject: Re: Next steps: CIR Reporting

Apologies for multiple emails,
I forgot to add Noelle,

I'd like to set up a meeting as soon as possible about the CIR.

Right now we would like this information today:

1. DPH and DEM needs copy's of all current CIR filed for the linkage center as of today. Please forward to this group.
2. DPH and DEM need direct access to the reports daily. If this can not happen by the program Manger forwarding the reports to us, we would prefer to have direct access to the CIR reports or data base they are collected in.

The other issues listed below can be sorted out after we work out how to get the daily reports.

Thank you,
Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Equity and Community Section Deputy

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel.”

-Maya Angelou

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

On Jan 24, 2022, at 10:22 PM, Borne, Deborah (DPH) <deborah.borne@sfdph.org> wrote:

Mecca and HSH

Circling back on the email below.

We really need to move forrad on accessing the CIR

Can DPH and DEM get access to them?

See the 4 points listed below

thanks

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”
- Albert Einstein

*CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message.
Thank You*

From: Borne, Deborah (DPH)

Sent: Friday, January 21, 2022 5:48 PM

To: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Cc: Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Subject: Next steps: CIR Reporting

Mecca, thanks for sending.

Everyone please see CIR summary from HSH below.

For the group, to summarize where we are with CIR reporting.

There are four parts to clarify for CIR:

1. What is reportable in the CIR- we agreed to review the list below with HR360/DPH and UA/HSH. Once we agree, we will incorporate this into the standard work.- next steps would be for each group to review and make comment. DEM/**Kim**, do you want to take the lead on this ?
2. How to submit the CIR- agreement was made that UA submits this. Standard work

was written by DPH- Jeff and Tiffany please confirm. Work flows will need to be reviewed with HR360 and UA

3. How do all parties review the CIR reports and look at specific incidents? - this needs to be developed with HSH. Currently reports go to HSH program managers of sites. Mark is currently acting program liaison. Process Will be determined by next Tuesday per Mecca and HSH. We can have the reports forwarded to us until work flow determined.

4. Quality assurance/ review of CIR occurrence. We will need to creat a process to review sentinel events (eg death).- HSH and DPH will need to work on process together.

Thanks
Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Equity and Community Section
Deputy

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel.”

-Maya Angelou

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

Begin forwarded message:

From: "Cannariato, Umecke (HOM)" <umecke.cannariato@sfgov.org>
Date: January 21, 2022 at 3:10:42 PM PST
To: "Borne, Deborah (DPH)" <deborah.borne@sfdph.org>, "Mazza, Mark (HOM)" <Mark.Mazza@sfgov.org>, "Rachowicz, Lisa (HOM)" <lisa.rachowicz@sfgov.org>
Subject: Fwd: CIR Reporting

FYI.

Get [Outlook for iOS](#)

From: Le, Tommy (HOM) <tommy.h.le@sfgov.org>
Sent: Wednesday, January 19, 2022 3:16:22 PM
To: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>
Subject: RE: CIR Reporting

Here you go:

CIR Form: https://forms.office.com/Pages/ResponsePage.aspx?id=z8LVij7OPUSaf9_MAJH3PyfVByRGK6FJo3kl0Du1MilUQzZSUDZVMjVTSDZWTVo2MEVESzNZNTRLUiQIQCN0PWcu&wdLOR=c0D5EA932-73F3-4C54-95A0-C744C25765CF

III. CRITICAL INCIDENTS

Critical incidents on site include the following:

- • A violation of an immediate denial of service rule;
- • A violation of a non-immediate denial of service rule;
- • Fire alarm triggered.
- • Theft.
- • Serious breach of PHI or ethics violation.
- • Arrest.
- • Medical emergencies, including overdose cases and injuries.
- • Mental health emergencies resulting in or requiring a 5150 involuntary hold.
- • Suicide Attempt/Threat.
- • Suspected abuse of older adults, adults with disabilities, or children.
- • Death.

Call 911 if any guest, staff, provider, or vendor is in danger or in need of immediate medical assistance.

When a critical incident occurs, site staff fill out a [Critical Incident Report](#)

[\(CIR\)](#). If urgent, sites should also notify their HSH program managers immediately by phone or text message. Staff must complete this report by the end of the shift in which the incident occurred. If multiple staff are involved, one CIR must be completed by each party involved. A facility issue, service disruption, information breach, or discovery of a death/overdose that was discovered but not witnessed, can be reported on one CIR. If trauma support for staff and guests might be helpful following a critical incident, site staff may call Mobile Crisis at [\(415\) 970-4000](tel:4159704000).

Best regards,



Tommy Le, MPH (Pronouns Indifferent)

Management Assistant

Outreach and Temporary Shelter Division

San Francisco Department of Homelessness and Supportive Housing

Tommy.H.Le@sfgov.org | P: (628) 652-7907 | M: (628) 652-7818

Interested in a call? [Set up a time to chat via Teams](#)

hsh.sfgov.org | [@SF_HSH](#) | [@SanFranciscoHSH](#)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Wednesday, January 19, 2022 2:48 PM

To: Le, Tommy (HOM) <tommy.h.le@sfgov.org>

Subject: CIR Reporting

Hi Tommy:

Can you send me the CIR form and the protocol when you have an

opportunity.

Thanks!

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter
San Francisco Department of Homelessness & Supportive Housing
City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F:
415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](https://twitter.com/SF_HSH) | Like: [@SanFranciscoHSH](https://www.facebook.com/SanFranciscoHSH)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: [Artie Gilbert](#)
To: [DPH-workplaces-57](#)
Cc: [Gran, Betsy \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Rivera, Tiffany \(DPH\)](#); [Starliper, Lisa \(DEM\)](#); [Simbe, Jeff \(DPH\)](#); [Tenner, Andrea \(DPH\)](#)
Subject: Fwd:
Date: Tuesday, January 25, 2022 10:39:22 AM
Attachments: [shower protocal.docx](#)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Bayron,

Here are the protocols established for the showers at the Linkage Center; for, the "Site Manager Playbook"

Best,
Artie

----- Forwarded message -----

From: **Ronald Ahart** <ronaldahart83@gmail.com>
Date: Tue, Jan 25, 2022 at 8:17 AM
Subject: Fwd:
To: artieg@urban-alchemy.us <artieg@urban-alchemy.us>

----- Forwarded message -----

From: **Ronald Ahart** <ronalda@urban-alchemy.us>
Date: Tue, Jan 25, 2022 at 12:37 AM
Subject:
To: <ronaldahart83@gmail.com>

From: [Kate Franza, LCSW CADC-II](#)
To: [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Subject: FW: BAART Programs Follow Up
Date: Tuesday, January 25, 2022 8:48:48 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

See below re: baarts interest to partner. Not sure who is the best person to coordinate this, but Deb had told me Paul...

From: Torie Sims <TSims2@baartprograms.com>
Sent: Tuesday, January 25, 2022 7:38 AM
To: Kate Franza, LCSW CADC-II <kate@sfccommunityhealth.org>; pharkin@healthright360.org
Cc: Melanie Byers <MByers@baartprograms.com>; Kris Prasad <KPrasad@baartprograms.com>
Subject: RE: BAART Programs Follow Up

Paul,

I do apologize for the additional email but wanted to follow up since I have not heard from you. I just wanted to check in to follow up on our proposal for BAART Programs to be a partner and be included in the efforts at the TL Linkage Center. Michelle Truong has already reached out to us about a possible referral coming from the TL Linkage Center and we want to be able to assist with any other potential referrals coming our way to ensure that these referrals are turned into successful intakes. Please reach back out to me and let me know your thoughts about doing a possible staff presentation and what needs to be in place for us to ensure our services are easily available to your clients.

Torie Sims

Patient Navigator
Clinic Address 1111 Market Street | San Francisco, CA
O: 415.863.3883 F: 415.863.7343

Now ACCEPTING MEDICARE



From: Torie Sims
Sent: Thursday, January 20, 2022 11:20 AM
To: 'Kate Franza, LCSW CADC-II' <kate@sfccommunityhealth.org>; pharkin@healthright360.org
Cc: Melanie Byers <MByers@baartprograms.com>; Kris Prasad <KPrasad@baartprograms.com>
Subject: RE: BAART Programs Follow Up

Paul,

Very good to be connected with you again! We would of course like to be a partner with the Tenderloin Linkage Center. You guys are right across the street from BAART and we would love to ensure that there is a warm hand off through coordination of intakes and even going so far as escorting clients over to intake. I think it would be great to meet with the staff at the linkage center and discuss the services that BAART is currently offering to the community.

Torie Sims

Patient Navigator

Clinic Address 1111 Market Street | San Francisco, CA

O: 415.863.3883 F: 415.863.7343

NOW ACCEPTING MEDICARE



From: Kate Franza, LCSW CADC-II <kate@sfccommunityhealth.org>

Sent: Thursday, January 20, 2022 10:17 AM

To: Torie Sims <TSims2@baartprograms.com>; pharkin@healthright360.org

Cc: Melanie Byers <MByers@baartprograms.com>; Kris Prasad <KPrasad@baartprograms.com>

Subject: Re: BAART Programs Follow Up

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

It was so great to meet you yesterday! I am looping in Paul Harkin who is the Director of Harm Reduction services at Healthright360. Paul, the Baart folks are interested in being a partner with us! They discussed being able to have folks available to walk over and link people!

Whats the best next step to getting them involved?

Get [Outlook for iOS](#)

From: Torie Sims <TSims2@baartprograms.com>

Sent: Wednesday, January 19, 2022 9:54:47 AM

To: Kate Franza, LCSW CADC-II <kate@sfccommunityhealth.org>

Cc: Melanie Byers <MByers@baartprograms.com>; Kris Prasad <KPrasad@baartprograms.com>

Subject: BAART Programs Follow Up

Kate,

Thank you so much for briefly meeting with myself and Melanie Byers today. We are very excited to have a linkage center so close to BAART and hopeful that we can become one of the community partners your team relies on to link people to OUD treatment.

I look forward to hearing about how we can become a community partner, perhaps we can set up a meeting with your team to discuss the services and referral process at BAART? We also would most definitely like to participate in the community fairs that you discussed with us.

Torie Sims

Patient Navigator

Clinic Address 1111 Market Street | San Francisco, CA

O: 415.863.3883 F: 415.863.7343

Now ACCEPTING MEDICARE



Notice of Confidentiality: ****This communication and any of its attachments is intended for the use of the person or entity to whom it is addressed and may contain information that is privileged and confidential or subject to copyright, the disclosure of which is governed by applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this information is STRICTLY PROHIBITED. If you received this message in error, please notify the sender immediately and permanently delete originals, copies & printouts of this e-mail. Thank you.****

Notice of Confidentiality: ****This communication and any of its attachments is intended for the use of the person or entity to whom it is addressed and may contain information that is privileged and confidential or subject to copyright, the disclosure of which is governed by applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible for delivering it to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this information is STRICTLY PROHIBITED. If you received this message in error, please notify the sender immediately and permanently delete originals, copies & printouts of this e-mail. Thank you.****

From: [Gran, Betsy \(DPH\)](#)
To: [Hoffman, Rob \(DPH - Contractor\)](#); [Loughran, Eileen \(DPH\)](#); [Rendon, Jerry "Gabriel" \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Paul Harkin](#)
Subject: Training Huddle
Attachments: [image001.png](#)

This was scheduled for Wednesday but let's check in next week to discuss Tier 3 and possibly Tier 4 trainings:

Items to discuss:

- * Revising concept of "linkage data champions"? float function to make sure data is tracked at end of shift/beginning of shift?
- * When to offer Tier 3 training and in what format – here's the Tiers Doc Proposed Training Tiers 011922.docx
<https://sfgov1.sharepoint.com/:w:/s/DPH-TLResponse2022/EYUoEmyXDn9Eu3d7bUr3CYkBJhnAyiIn0K-L_zUwXxsH0g?e=VCmmuu>
- * Health Equity 101?
- * Stigma 101?
- * 2nd Floor training space v webinar/recording?
- * Tier 4 training (equitable professional development and career advancement for all TLC staff)
- * Janitorial staff – Porter series (to be announced between Jan – Mar)
- * UA staff – Health Worker series (to be announced between April – June)
- * Any CBOs interested in civil service careers

Likely other classifications opening up soon and annually

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the meeting <https://teams.microsoft.com/l/meetup-join/19%3ameeting_ZTQzNWY0ZjMtNTg3Yy00NjRILWFjZWUtMmYxMjAwMGNiYzZj%40thread.v2/0?context=%7b%22Tid%22%3a%2222d5c2cf-ce3e-443d-9a7f-dfcc0231f73f%22%2c%22Oid%22%3a%22309d8de4-b86b-40a1-8cf3-e440696af1ee%22%7d>

Or call in (audio only)

+1 415-906-4659,,446035520# <tel:+14159064659,,446035520#> United States, San Francisco

Phone Conference ID: 446 035 520#

Find a local number <<https://dialin.teams.microsoft.com/6ab5bcf2-34a3-4844-8511-4e51fb43f358?id=446035520>> | Reset PIN
<<https://mysettings.lync.com/pstnconferencing>>

Learn More <<https://aka.ms/JoinTeamsMeeting>> | Meeting options <https://teams.microsoft.com/meetingOptions/?organizerId=309d8de4-b86b-40a1-8cf3-e440696af1ee&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_ZTQzNWY0ZjMtNTg3Yy00NjRILWFjZWUtMmYxMjAwMGNiYzZj@thread.v2&messageId=0&language=en-US>

From: [Artie Gilbert](#)
To: [DPH-workplaces-57](#)
Cc: [Starliper, Lisa \(DEM\)](#); [Gran, Betsy \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Tenner, Andrea \(DPH\)](#)
Subject: Re: Standard protocol for showers
Date: Monday, January 24, 2022 6:35:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Bayron,

Yes, copy that...

Best,
Artie

On Mon, Jan 24, 2022 at 6:11 AM Bayron Wilson <bayronw@urban-alchemy.us> wrote:

Thank you Lisa,

@Artie, can you have the UA team lead ADIS get with the shower practitioners and go over the standard protocols for showers.

Best,
Bayron

On Mon, Jan 24, 2022 at 5:51 AM Starliper, Lisa (DEM) <lisa.starliper@sfgov.org> wrote:

Good Morning All,

[@Rivera, Tiffany \(DPH\)](#) for looping me in.

From the DEM side of the house, we're mainly interested in just capturing the protocols established for the showers and adding them to our "Site Manager Playbook". This playbook is going to contain information related to the day-to-day workings of the site, and will include information on who to call if there are issues with Security, food delivery or if Public Works needs to come and power wash the outdoor space. In addition, we'd like to add established protocols by our partners (e.g. DPH, UA, HR360).

Attached are two job aides that got started last week by our team (showers, guest belongings). Not sure if these will be helpful to UA when drafting the protocols for this

work, but wanted to share just the same.

Thanks again and talk soon,

Lisa

Lisa Starliper

Operations Manager

Dept of Emergency Management

[1011 Turk Street](#)

[San Francisco, CA 94102](#)

lisa.starliper@sfgov.org

415-517-5092 (work cell)

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Sunday, January 23, 2022 9:51 PM

To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>

Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Subject: Re: Standard protocol for showers

Hi all, I am looping in Lisa Starliper as DEM is starting to get these processes down on paper as well. I discussed this one with her this morning; this is one we should all be on the same page about. Let me know if there are any questions.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

[333 Valencia St., San Francisco, Ca 94103](#)

Office Number: 628.217.6966

From: Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Sent: Saturday, January 22, 2022 1:24 PM
To: DPH-workplaces-57 <bayronw@urban-alchemy.us>
Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: Standard protocol for showers

Hi Bayron, (and TLC ops team!)

I'm Betsy with DPH – one of the 500+ people you've interacted with this week =)

I hope you're well.

I wanted to thank you and your team for an incredible first week of operations and for the good feedback on how to continuously improve.

We know UA is monitoring showers and keeping that process flowing. I am trying to record our standard procedures into a document, similar to our Restroom Monitoring procedures (attached – Rob Hoffman created this document so I copied him for awareness).

There are a few ways to do this:

- 1) you or a staff person can use the a standard work template (I can send one) to write down the process
- 2) you or a staff person can call me on the phone and talk me through the process 816-799-1142
- 3) I can meet you or a staff person onsite next week and we can talk through the process and I can take notes

Let me know what is easiest for you – if we have the process documented, it will help us know how to cover for your staff as needed.

Cheers,

Betsy

Betsy Gran

Activated Disaster Service Worker

Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)

Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

--



Bayron Wilson

Chief of Operations, San Francisco, Los Angeles

URBAN ALCHEMY I a nonprofit organization

"Transforming People & Communities through Love & Respect"

Direct: 510.830.8591

From: [Bayron Wilson](#)
To: [Starliper, Lisa \(DEM\)](#)
Cc: [Artiejr](#); [Gran, Betsy \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Tenner, Andrea \(DPH\)](#)
Subject: Re: Standard protocol for showers
Date: Monday, January 24, 2022 6:11:58 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Thank you Lisa,

@Artie, can you have the UA team lead ADIS get with the shower practitioners and go over the standard protocols for showers.

Best,
Bayron

On Mon, Jan 24, 2022 at 5:51 AM Starliper, Lisa (DEM) <lisa.starliper@sfgov.org> wrote:

Good Morning All,

[@Rivera, Tiffany \(DPH\)](#) for looping me in.

From the DEM side of the house, we're mainly interested in just capturing the protocols established for the showers and adding them to our "Site Manager Playbook". This playbook is going to contain information related to the day-to-day workings of the site, and will include information on who to call if there are issues with Security, food delivery or if Public Works needs to come and power wash the outdoor space. In addition, we'd like to add established protocols by our partners (e.g. DPH, UA, HR360).

Attached are two job aides that got started last week by our team (showers, guest belongings). Not sure if these will be helpful to UA when drafting the protocols for this work, but wanted to share just the same.

Thanks again and talk soon,

Lisa

Lisa Starliper

Operations Manager

Dept of Emergency Management

[1011 Turk Street](#)

[San Francisco, CA 94102](#)

lisa.starliper@sfgov.org

415-517-5092 (work cell)

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Sunday, January 23, 2022 9:51 PM

To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>

Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Subject: Re: Standard protocol for showers

Hi all, I am looping in Lisa Starliper as DEM is starting to get these processes down on paper as well. I discussed this one with her this morning; this is one we should all be on the same page about. Let me know if there are any questions.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

[333 Valencia St., San Francisco, Ca 94103](#)

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Gran, Betsy (DPH) <betsy.gran@sfdph.org>

Sent: Saturday, January 22, 2022 1:24 PM

To: DPH-workplaces-57 <bayronw@urban-alchemy.us>

Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: Standard protocol for showers

Hi Bayron, (and TLC ops team!)

I'm Betsy with DPH – one of the 500+ people you've interacted with this week =)

I hope you're well.

I wanted to thank you and your team for an incredible first week of operations and for the good feedback on how to continuously improve.

We know UA is monitoring showers and keeping that process flowing. I am trying to record our standard procedures into a document, similar to our Restroom Monitoring procedures (attached – Rob Hoffman created this document so I copied him for awareness).

There are a few ways to do this:

- 1) you or a staff person can use the a standard work template (I can send one) to write down the process
- 2) you or a staff person can call me on the phone and talk me through the process 816-799-1142
- 3) I can meet you or a staff person onsite next week and we can talk through the process and I can take notes

Let me know what is easiest for you – if we have the process documented, it will help us know how to cover for your staff as needed.

Cheers,

Betsy

Betsy Gran

Activated Disaster Service Worker

Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)

Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

--



Bayron Wilson

Chief of Operations, San Francisco, Los Angeles

URBAN ALCHEMY I a nonprofit organization

"Transforming People & Communities through Love & Respect"

Direct: 510.830.8591

From: [Starliper, Lisa \(DEM\)](#)
To: [Rivera, Tiffany \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [DPH-workplaces-57](#)
Cc: [Hoffman, Rob \(DPH - Contractor\)](#); [Simbe, Jeff \(DPH\)](#); [Tenner, Andrea \(DPH\)](#)
Subject: RE: Standard protocol for showers
Date: Monday, January 24, 2022 5:51:14 AM
Attachments: [GUEST SHOWER PROCEDURE JOB AID.docx](#)
[GUEST BELONGINGS HANDLING JOB AID.docx](#)

Good Morning All,

[@Rivera, Tiffany \(DPH\)](#) for looping me in.

From the DEM side of the house, we're mainly interested in just capturing the protocols established for the showers and adding them to our "Site Manager Playbook". This playbook is going to contain information related to the day-to-day workings of the site, and will include information on who to call if there are issues with Security, food delivery or if Public Works needs to come and power wash the outdoor space. In addition, we'd like to add established protocols by our partners (e.g. DPH, UA, HR360).

Attached are two job aides that got started last week by our team (showers, guest belongings). Not sure if these will be helpful to UA when drafting the protocols for this work, but wanted to share just the same.

Thanks again and talk soon,
Lisa

Lisa Starliper
Operations Manager
Dept of Emergency Management
1011 Turk Street
San Francisco, CA 94102
lisa.starliper@sfgov.org
415-517-5092 (work cell)

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Sunday, January 23, 2022 9:51 PM
To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>
Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Subject: Re: Standard protocol for showers

Hi all, I am looping in Lisa Starliper as DEM is starting to get these processes down on paper as well. I discussed this one with her this morning; this is one we should all be on the same page about. Let me know if there are any questions.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Gran, Betsy (DPH) <betsy.gran@sfdph.org>

Sent: Saturday, January 22, 2022 1:24 PM

To: DPH-workplaces-57 <bayronw@urban-alchemy.us>

Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: Standard protocol for showers

Hi Bayron, (and TLC ops team!)

I'm Betsy with DPH – one of the 500+ people you've interacted with this week =)

I hope you're well.

I wanted to thank you and your team for an incredible first week of operations and for the good feedback on how to continuously improve.

We know UA is monitoring showers and keeping that process flowing. I am trying to record our standard procedures into a document, similar to our Restroom Monitoring procedures (attached – Rob Hoffman created this document so I copied him for awareness).

There are a few ways to do this:

- 1) you or a staff person can use the a standard work template (I can send one) to write down the process
- 2) you or a staff person can call me on the phone and talk me through the process 816-799-1142
- 3) I can meet you or a staff person onsite next week and we can talk through the process and I can take notes

Let me know what is easiest for you – if we have the process documented, it will help us know how to cover for your staff as needed.

Cheers,

Betsy

Betsy Gran

Activated Disaster Service Worker

Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)

Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: [Rivera, Tiffany \(DPH\)](#)
To: [Gran, Betsy \(DPH\)](#); [DPH-workplaces-57](#); [Starliper, Lisa \(DEM\)](#)
Cc: [Hoffman, Rob \(DPH - Contractor\)](#); [Simbe, Jeff \(DPH\)](#); [Tenner, Andrea \(DPH\)](#)
Subject: Re: Standard protocol for showers
Date: Sunday, January 23, 2022 9:51:09 PM
Attachments: [TLResponse_Standard Work Restrooms.docx](#)

Hi all, I am looping in Lisa Starliper as DEM is starting to get these processes down on paper as well. I discussed this one with her this morning; this is one we should all be on the same page about. Let me know if there are any questions.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Sent: Saturday, January 22, 2022 1:24 PM
To: DPH-workplaces-57 <bayronw@urban-alchemy.us>
Cc: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: Standard protocol for showers

Hi Bayron, (and TLC ops team!)

I'm Betsy with DPH – one of the 500+ people you've interacted with this week =)

I hope you're well.

I wanted to thank you and your team for an incredible first week of operations and for the good feedback on how to continuously improve.

We know UA is monitoring showers and keeping that process flowing. I am trying to record our standard procedures into a document, similar to our Restroom Monitoring procedures (attached – Rob Hoffman created this document so I copied him for awareness).

There are a few ways to do this:

- 1) you or a staff person can use the a standard work template (I can send one) to write down the process
- 2) you or a staff person can call me on the phone and talk me through the process 816-799-1142
- 3) I can meet you or a staff person onsite next week and we can talk through the process and I can take notes

Let me know what is easiest for you – if we have the process documented, it will help us know how to cover for your staff as needed.

Cheers,
Betsy

Betsy Gran
Activated Disaster Service Worker
Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)

Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: [Bracco, Louis \(HOM\)](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: FW: Secure: Copy of CIR at Site Tenderloin Service Linkage Center on 2022-01-22
Date: Sunday, January 23, 2022 9:49:33 PM
Attachments: [Site Tenderloin Service Linkage Center 2022-01-22 Overdose](#)

CIR #3.

From: Microsoft Power Apps and Power Automate <microsoft@powerapps.com>
Sent: Saturday, January 22, 2022 7:00 PM
To: roundtreeorlando843@gmail.com; Kapoor, Neha (HOM) <neha.kapoor@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; Rachowicz, Lisa (HOM) <lisa.rachowicz@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Washington, Janay (HOM) <janay.washington@sfgov.org>; Elliott, Rodney (ADP) <rodney.elliott@sfgov.org>; Moore, Jamie (DPH) <jamie.moore@sfdph.org>; Ick, Theresa (DPH) <theresa.ick@sfdph.org>
Subject: Secure: Copy of CIR at Site Tenderloin Service Linkage Center on 2022-01-22

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Thank you for submitting a critical incident report. Please find attached a copy of the report for your records.

Sincerely,

Shelter-in-Place Program Management
San Francisco Department of Homelessness and Supportive Housing
Learn: hsh.sfgov.org | Follow: [@SF_HSH](#) | Like: [@SanFranciscoHSH](#)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

If you want to unsubscribe from these emails, please use this [form](#).

From: [Bracco, Louis \(HOM\)](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: FW: Secure: Copy of CIR at Site Tenderloin Service Linkage Center on 2022-01-22
Date: Sunday, January 23, 2022 9:49:15 PM
Attachments: [Site Tenderloin Service Linkage Center 2022-01-22 Mental Health Emergency](#)

CIR #2.

From: Microsoft Power Apps and Power Automate <microsoft@powerapps.com>
Sent: Saturday, January 22, 2022 6:41 PM
To: roundtreeorlando843@gmail.com; Kapoor, Neha (HOM) <neha.kapoor@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; Rachowicz, Lisa (HOM) <lisa.rachowicz@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Washington, Janay (HOM) <janay.washington@sfgov.org>; Elliott, Rodney (ADP) <rodney.elliott@sfgov.org>; Moore, Jamie (DPH) <jamie.moore@sfdph.org>; Ick, Theresa (DPH) <theresa.ick@sfdph.org>
Subject: Secure: Copy of CIR at Site Tenderloin Service Linkage Center on 2022-01-22

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Thank you for submitting a critical incident report. Please find attached a copy of the report for your records.

Sincerely,

Shelter-in-Place Program Management
San Francisco Department of Homelessness and Supportive Housing
Learn: hsh.sfgov.org | Follow: [@SF_HSH](#) | Like: [@SanFranciscoHSH](#)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

If you want to unsubscribe from these emails, please use this [form](#).

From: [Bracco, Louis \(HOM\)](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: FW: Secure: Copy of CIR at Site Tenderloin Service Linkage Center on 2022-01-22
Date: Sunday, January 23, 2022 9:48:44 PM
Attachments: [Site Tenderloin Service Linkage Center 2022-01-22 Medical Emergency](#)

CIR #1

From: Microsoft Power Apps and Power Automate <microsoft@powerapps.com>
Sent: Saturday, January 22, 2022 6:33 PM
To: roundtreeorlando843@gmail.com; Kapoor, Neha (HOM) <neha.kapoor@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; Rachowicz, Lisa (HOM) <lisa.rachowicz@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Washington, Janay (HOM) <janay.washington@sfgov.org>; Elliott, Rodney (ADP) <rodney.elliott@sfgov.org>; Moore, Jamie (DPH) <jamie.moore@sfdph.org>; Ick, Theresa (DPH) <theresa.ick@sfdph.org>
Subject: Secure: Copy of CIR at Site Tenderloin Service Linkage Center on 2022-01-22

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Thank you for submitting a critical incident report. Please find attached a copy of the report for your records.

Sincerely,

Shelter-in-Place Program Management
San Francisco Department of Homelessness and Supportive Housing
Learn: hsh.sfgov.org | Follow: [@SF_HSH](#) | Like: [@SanFranciscoHSH](#)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

If you want to unsubscribe from these emails, please use this [form](#).

From: [Bowman, Kimberley \(DEM\)](#)
To: [Borne, Deborah \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Le, Tommy \(HOM\)](#); [Gran, Betsy \(DPH\)](#); [Tulloch, Cristel \(ADP\)](#); [Adami, Steve \(ADP\)](#); [Gary McCoy; DPH-bmiazgowicz; Artiejr; DPH-External-Weisen-Healthright360.org](#); [Macaraeg, Marc \(DPW\)](#); [Starliper, Lisa \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Mera, Tanya \(DPH\)](#); [Mazza, Mark \(HOM\)](#); [Stephen Gibson](#); [Almeida, Angelica \(DPH\)](#); [Paul Harkin](#); [Bechelli, Adrienne \(DEM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Hoffman, Rob \(DPH - Contractor\)](#)
Cc: [Barone, Doris \(HSA\)](#); [Rebecca Graff](#); [Tenner, Andrea \(DPH\)](#); [Ian Clark-Johnson](#); [Kauffman, Cindy \(HSA\)](#); [Carroll, Maryellen \(DEM\)](#); [Pletsch, Destiny \(ADP\)](#); [DPH-workplaces-57](#); [Lin, Cindy \(HSA\)](#); [Pineda, Anna \(HSA\)](#); [Ward, Cindy \(HSA\)](#); [Smith, Susie \(HSA\)](#); [Adamek, Jason \(HSA\)](#); [DPH-meganp \(FIVEKEYS.ORG\)](#); [Owens, Megan \(HOM\)](#); [Dylan Grattidge](#); [Clark, Susan \(DEM\)](#); [Perez, Anthony \(DEM\)](#); [Bessman, Elizabeth \(DEM\)](#)
Subject: Linkage Center Services Coordination Meeting
Date: Saturday, January 22, 2022 3:45:31 PM

Good Afternoon All –

I just wanted to let you all know we are hosting this meeting tomorrow, Sunday, to discuss how the weekend went and to look ahead toward programming and space needs for the coming week.

Thanks,
Kim

Kim Bowman

Assistant Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers
415-439-9171 Cell
415-554-4840 Office
Kimberley.bowman@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 348



Are you prepared? Visit SF72.org!

Text your zip code to 888-777 to sign up for emergency text alerts.

From: [Borne, Deborah \(DPH\)](#)
To: [Ricardo Newball](#)
Cc: [Bowman, Kimberley \(DEM\)](#); [Paul Harkin](#); [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Mazza, Mark \(HOM\)](#); [Perdue, Cathy \(HOM\)](#)
Subject: Intake data points used at MNRC
Date: Friday, January 21, 2022 12:52:05 PM

Hi Ricardo,
Laura Guzman gave me your name to reach out to.

I am cc you with the coordinators of the new linkage center.

Could you share the intake form/questions you use at MNRC?

Thanks
Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Equity and Community Section Deputy

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health
Pronouns: she/her
Cell [415-225-1074](tel:415-225-1074)

“I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel.”

-Maya Angelou

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message.

Thank You

From: [Rivera, Tiffany \(DPH\)](#)
To: [DPH-External-Weisen-Healthright360.org](#); [Bri Izaquirre](#); [Paul Harkin](#); [Gary McCoy](#); [DPH-bmiazgowicz](#); [Rebecca Graff](#); [Jasmine Page](#); [Simbe, Jeff \(DPH\)](#)
Cc: [Tenner, Andrea \(DPH\)](#)
Subject: Re: TL Site HealthRIGHT 360 Health Services
Date: Thursday, January 20, 2022 2:40:43 PM

Hi all,

In addition to the standard work that we have developed, we also need to discuss what staffing looks like for next week, as HR360 staff begins to get plugged in. It might be helpful to set up a check in call with your team twice a week, so we are all on the same page on all the things. We can discuss all of this on Friday.

Thanks again for your partnership,

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Vitka Eisen

Sent: Thursday, January 20, 2022 11:25 AM

To: Vitka Eisen <weisen@healthRIGHT360.org>; Bri Izaquirre <bizaguirre@healthright360.org>; Paul Harkin <pharkin@healthRIGHT360.org>; Gary McCoy <gmccoy@healthRIGHT360.org>; Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>; Rebecca Graff <rgraff@healthRIGHT360.org>; Jasmine Page <japage@healthright360.org>; tiffany.rivera@sfdph.org <tiffany.rivera@sfdph.org>; jeff.simbe@sfdph.org <jeff.simbe@sfdph.org>

Subject: TL Site HealthRIGHT 360 Health Services

When: Friday, January 21, 2022 3:00 PM-3:55 PM.

Where: <https://healthright360.zoom.us/j/91960871368?pwd=b014c1FScjk5ZUFoNnloRjhhcHNGUT09&from=addon>

This message is from outside the City email system. Do not open links or attachments from untrusted sources.



Hi there,

Bri Izaguirre (she/her) is inviting you to a scheduled Zoom meeting.

[Join Zoom Meeting](#)

Phone one-tap: US: [+13126266799](tel:+13126266799), [91960871368#](tel:+191960871368), [1#935534#](tel:+1935534) or
[+13462487799](tel:+13462487799), [91960871368#](tel:+191960871368), [1#935534#](tel:+1935534)

Meeting URL: [https://healthright360.zoom.us/j/91960871368?
pwd=b014c1FScjk5ZUFoNnloRjhhcHNGUT09&from=addon](https://healthright360.zoom.us/j/91960871368?pwd=b014c1FScjk5ZUFoNnloRjhhcHNGUT09&from=addon)

Meeting ID: 919 6087 1368

Password: 935534

Join by Telephone

For higher quality, dial a number based on your current location.

Dial:

US: +1 312 626 6799 or +1 346 248 7799 or +1 646 876 9923 or +1 669
900 6833 or +1 253 215 8782 or +1 301 715 8592 or 877 369 0926 (Toll
Free) or 877 853 5247 (Toll Free)

Meeting ID: 919 6087 1368

Password: 935534

[International numbers](#)

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Gran, Betsy \(DPH\)](#)
To: [Hoffman, Rob \(DPH - Contractor\)](#); [Xu, Wenxu \(DPH\)](#); [Kate Franza](#); [Paul Harkin](#)
Cc: [Rivera, Tiffany \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Subject: Linkage Data Tracking Huddle

Hi all, hoping some if not all of us can convene to discuss ongoing tweaks to linkage tracking and process at the TLC.

Linkage form huddle topics:

- * Remove 'date' – edits
- * Add perceived demographics?
- * Paper v. digital
- * Training/orienting folks on changes

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the meeting <https://teams.microsoft.com/l/meetup-join/19%3ameeting_NzIxNzMxNTMtZDY2Ny00MjVklWE2NmItYjI3ZWQ0ZWQ3MmIw%40thread.v2/0?context=%7b%22Tid%22%3a%2222d5c2cf-ce3e-443d-9a7f-dfcc0231f73f%22%2c%22Oid%22%3a%22309d8de4-b86b-40a1-8cf3-e440696af1ee%22%7d>

Or call in (audio only)

+1 415-906-4659,,413939627# <tel:+14159064659,,413939627#> United States, San Francisco

Phone Conference ID: 413 939 627#

Find a local number <<https://dialin.teams.microsoft.com/6ab5bcf2-34a3-4844-8511-4e51fb43f358?id=413939627>> | Reset PIN <<https://mysettings.lync.com/pstnconferencing>>

Learn More <<https://aka.ms/JoinTeamsMeeting>> | Meeting options <https://teams.microsoft.com/meetingOptions/?organizerId=309d8de4-b86b-40a1-8cf3-e440696af1ee&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_NzIxNzMxNTMtZDY2Ny00MjVklWE2NmItYjI3ZWQ0ZWQ3MmIw@thread.v2&messageId=0&language=en-US>

From: [Bri Izaguirre](#)
To: [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Cc: [DPH-External-Weisen-Healthright360.org](#); [Paul Harkin](#); [Gary McCoy](#); [DPH-bmiazgowicz](#); [Dph-External Avaldes](#); [Tenner, Andrea \(DPH\)](#)
Subject: Re: [EXTERNAL]Re: TL Site Health Protocols
Date: Thursday, January 20, 2022 11:17:02 AM

Hi Tiffany,

Thanks so much for clarifying. I'll go ahead and send a calendar invite with Zoom details now for 3pm tomorrow.

Sincerely,
Bri

Bri Izaguirre (she/her)

Executive Assistant to the President & CEO - Vitka Eisen, MSW, Ed.D

HealthRIGHT 360

1563 Mission Street | San Francisco, CA 94103

Mobile: 415-279-5714

bizaguirre@healthright360.org | www.healthright360.org

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Thursday, January 20, 2022 11:05 AM

To: Bri Izaguirre <bizaguirre@healthright360.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Vitka Eisen <veisen@healthRIGHT360.org>; Paul Harkin <pharkin@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>; Ana Valdes <avaldes@healthright360.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Subject: [EXTERNAL]Re: TL Site Health Protocols

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Bri,

Thank you, 3pm on Friday will work. Zoom is great, if you can set up the call, as DPH does not have access to Zoom.

What I am hoping to do is review processes that we have in place that may affect HR360 and their staffing once on site. I wouldn't say there are medical decisions to be made, but there may be discussion around medical issues (specifically around processes regarding naloxone). It won't hurt to have your medical leads on.

Thank you all, for your attention to this. Talk soon!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health
333 Valencia St., San Francisco, Ca 94103
Office Number: 628.217.6966
24-Hour On-Call PHEPR Number: 415.802.7358

From: Bri Izaguirre <bizaguirre@healthright360.org>
Sent: Thursday, January 20, 2022 10:55 AM
To: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Paul Harkin <pharkin@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>
Subject: Re: TL Site Health Protocols

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello Tiffany,

Thanks for reaching out. I'm chiming in on behalf of our team to support with scheduling.

We can go ahead and confirm **Friday, January 21st at 3pm via Zoom (or Teams)**. Also, we are trying to determine which of our leadership should be present at this meeting.

Can you clarify if medical decisions will be discussed and made at this meeting? If so, we will have our Chief Healthcare Officer join.

Thanks in advance!

Sincerely,
Bri

Bri Izaguirre (she/her)

Executive Assistant to the President & CEO - Vitka Eisen, MSW, Ed.D

HealthRIGHT 360

1563 Mission Street | San Francisco, CA 94103

Mobile: 415-279-5714

bizaguirre@healthright360.org | www.healthright360.org

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Wednesday, January 19, 2022 12:56 PM
To: Paul Harkin <pharkin@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Vitka Eisen <weisen@healthRIGHT360.org>
Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: [EXTERNAL]TL Site Health Protocols

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi HR360 Team,

As we work on transitioning health services to HR360 over the next couple of weeks, I wanted to set sometime aside to discuss our site protocols, and how we can coordinate the use of them as your team takes over. Would your team have time either Thursday or Friday around 3 pm to meet and discuss? If this conflicts with your training schedule, please let me know, and we can work around that schedule. Also, we are open to a virtual meeting or one on site, in one of the larger rooms upstairs.

Talk soon!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Paul Harkin](#)
To: [Rivera, Tiffany \(DPH\)](#); [Bri Izaguirre](#); [Simbe, Jeff \(DPH\)](#)
Cc: [DPH-External-Weisen-Healthright360.org](#); [Gary McCoy](#); [DPH-bmiazgowicz](#); [Dph-External Avaldes](#); [Tenner, Andrea \(DPH\)](#)
Subject: RE: [EXTERNAL]Re: TL Site Health Protocols
Date: Thursday, January 20, 2022 11:16:10 AM

Hi all

I will be available for this call.

Thank you,

Paul

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Thursday, January 20, 2022 11:06 AM
To: Bri Izaguirre <bizaguirre@healthright360.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Vitka Eisen <veisen@healthRIGHT360.org>; Paul Harkin <pharkin@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>; Ana Valdes <avaldes@healthright360.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Subject: [EXTERNAL]Re: TL Site Health Protocols

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Bri,

Thank you, 3pm on Friday will work. Zoom is great, if you can set up the call, as DPH does not have access to Zoom.

What I am hoping to do is review processes that we have in place that may affect HR360 and their staffing once on site. I wouldn't say there are medical decisions to be made, but there may be discussion around medical issues (specifically around processes regarding naloxone). It won't hurt to have your medical leads on.

Thank you all, for your attention to this. Talk soon!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Bri Izaguirre <bizaguirre@healthright360.org>
Sent: Thursday, January 20, 2022 10:55 AM
To: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: DPH-External-Weisen-Healthright360.org <veisen@Healthright360.org>; Paul Harkin

<pharkin@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>

Subject: Re: TL Site Health Protocols

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello Tiffany,

Thanks for reaching out. I'm chiming in on behalf of our team to support with scheduling.

We can go ahead and confirm **Friday, January 21st at 3pm via Zoom (or Teams)**. Also, we are trying to determine which of our leadership should be present at this meeting.

Can you clarify if medical decisions will be discussed and made at this meeting? If so, we will have our Chief Healthcare Officer join.

Thanks in advance!

Sincerely,
Bri

Bri Izaguirre (she/her)

Executive Assistant to the President & CEO - Vitka Eisen, MSW, Ed.D

HealthRIGHT 360

1563 Mission Street | San Francisco, CA 94103

Mobile: 415-279-5714

bizaguirre@healthright360.org | www.healthright360.org

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Wednesday, January 19, 2022 12:56 PM

To: Paul Harkin <pharkin@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Vitka Eisen <veisen@healthRIGHT360.org>

Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: [EXTERNAL]TL Site Health Protocols

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi HR360 Team,

As we work on transitioning health services to HR360 over the next couple of weeks, I wanted to set sometime aside to discuss our site protocols, and how we can coordinate the use of them as your team takes over. Would your team have time either Thursday or Friday around 3 pm to meet and discuss? If this conflicts with your training schedule, please let me know, and we can work around that schedule. Also, we are open to a virtual meeting or one on site, in one of the larger rooms upstairs.

Talk soon!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Rivera, Tiffany \(DPH\)](#)
To: [Bri Izaguirre](#); [Simbe, Jeff \(DPH\)](#)
Cc: [DPH-External-Weisen-Healthright360.org](#); [Paul Harkin](#); [Gary McCoy](#); [DPH-bmiazgowicz](#); [Dph-External Avaldes](#); [Tenner, Andrea \(DPH\)](#)
Subject: Re: TL Site Health Protocols
Date: Thursday, January 20, 2022 11:05:36 AM

Hi Bri,

Thank you, 3pm on Friday will work. Zoom is great, if you can set up the call, as DPH does not have access to Zoom.

What I am hoping to do is review processes that we have in place that may affect HR360 and their staffing once on site. I wouldn't say there are medical decisions to be made, but there may be discussion around medical issues (specifically around processes regarding naloxone). It won't hurt to have your medical leads on.

Thank you all, for your attention to this. Talk soon!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Bri Izaguirre <bizaguirre@healthright360.org>

Sent: Thursday, January 20, 2022 10:55 AM

To: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Cc: DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Paul Harkin <pharkin@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>

Subject: Re: TL Site Health Protocols

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello Tiffany,

Thanks for reaching out. I'm chiming in on behalf of our team to support with scheduling.

We can go ahead and confirm **Friday, January 21st at 3pm via Zoom (or Teams)**. Also, we are trying to determine which of our leadership should be present at this meeting.

Can you clarify if medical decisions will be discussed and made at this meeting? If so, we will have our Chief Healthcare Officer join.

Thanks in advance!

Sincerely,
Bri

Bri Izaguirre (she/her)

Executive Assistant to the President & CEO - Vitka Eisen, MSW, Ed.D

HealthRIGHT 360

1563 Mission Street | San Francisco, CA 94103

Mobile: 415-279-5714

bizaguirre@healthright360.org | www.healthright360.org

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Wednesday, January 19, 2022 12:56 PM

To: Paul Harkin <pharkin@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Vitka Eisen <veisen@healthRIGHT360.org>

Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: [EXTERNAL]TL Site Health Protocols

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi HR360 Team,

As we work on transitioning health services to HR360 over the next couple of weeks, I wanted to set sometime aside to discuss our site protocols, and how we can coordinate the use of them as your team takes over. Would your team have time either Thursday or Friday around 3 pm to meet and discuss? If this conflicts with your training schedule, please let me know, and we can work around that schedule. Also, we are open to a virtual meeting or one on site, in one of the larger rooms upstairs.

Talk soon!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply

email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Bri Izaguirre](#)
To: [Simbe, Jeff \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#)
Cc: [DPH-External-Weisen-Healthright360.org](#); [Paul Harkin](#); [Gary McCoy](#); [DPH-bmiazgowicz](#); [Dph-External Avaldes](#)
Subject: Re: TL Site Health Protocols
Date: Thursday, January 20, 2022 10:55:52 AM
Importance: High

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello Tiffany,

Thanks for reaching out. I'm chiming in on behalf of our team to support with scheduling.

We can go ahead and confirm **Friday, January 21st at 3pm via Zoom (or Teams)**. Also, we are trying to determine which of our leadership should be present at this meeting.

Can you clarify if medical decisions will be discussed and made at this meeting? If so, we will have our Chief Healthcare Officer join.

Thanks in advance!

Sincerely,
Bri

Bri Izaguirre (she/her)

Executive Assistant to the President & CEO - Vitka Eisen, MSW, Ed.D

HealthRIGHT 360

1563 Mission Street | San Francisco, CA 94103

Mobile: 415-279-5714

bizaguirre@healthright360.org | www.healthright360.org

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Wednesday, January 19, 2022 12:56 PM
To: Paul Harkin <pharkin@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Vitka Eisen <weisen@healthRIGHT360.org>
Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: [EXTERNAL]TL Site Health Protocols

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi HR360 Team,

As we work on transitioning health services to HR360 over the next couple of weeks, I wanted to set sometime aside to discuss our site protocols, and how we can coordinate the use of them as your team takes over. Would your team have time either Thursday or Friday around 3 pm to meet and discuss? If this conflicts with your training schedule, please let me know, and we can work around that schedule. Also, we are open to a virtual meeting or one on site, in one of the larger rooms upstairs.

Talk soon!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Gran, Betsy \(DPH\)](#)
To: [Loughran, Eileen \(DPH\)](#); [SVC.DPH_DOC.TL.Plans](#); [Rivera, Tiffany \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Rendon, Jerry "Gabriel" \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#)
Cc: [Paul Harkin](#); [Simbe, Jeff \(DPH\)](#)
Subject: RE: Training Next Steps
Date: Wednesday, January 19, 2022 5:09:22 PM
Attachments: [image001.png](#)

All good – thank you for the update!

Betsy Gran
Activated Disaster Service Worker
Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)
Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>
Sent: Wednesday, January 19, 2022 4:02 PM
To: [SVC.DPH_DOC.TL.Plans](#) <SVC.DPH_DOC.TL.Plans@sfdph.org>; [Rivera, Tiffany \(DPH\)](#) <tiffany.rivera@sfdph.org>; [Mera, Tanya \(DPH\)](#) <Tanya.Mera@sfdph.org>; [Rendon, Jerry 'Gabriel' \(DPH\)](#) <jerrygabriel.rendon@sfdph.org>; [Gran, Betsy \(DPH\)](#) <betsy.gran@sfdph.org>; [Hoffman, Rob \(DPH - Contractor\)](#) <rob.hoffman@sfdph.org>
Cc: [Paul Harkin](#) <pharkin@healthright360.org>; [Simbe, Jeff \(DPH\)](#) <jeff.simbe@sfdph.org>
Subject: Re: Training Next Steps

Hi all,

Emily is not available to do the training on Naloxone stations. Rob and I will talk later to make a plan to cover.

thanks,
e

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

**** CONFIDENTIALITY NOTICE**** This email message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify the sender immediately and permanently delete or otherwise destroy the information.

From: SVC.DPH_DOC.TL.Plans <SVC.DPH_DOC.TL.Plans@sfdph.org>

Sent: Wednesday, January 19, 2022 2:06 PM

To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Rendon, Jerry 'Gabriel' (DPH) <jerrygabriel.rendon@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>


Cc: Paul Harkin <pharkin@healthright360.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: RE: Training Next Steps

Hi all,

Thanks for jumping on a call on a busy day - [@Paul Harkin](#) I'll connect you to Gabriel so we can discuss what (if any) trainings HR360 might want/need before you all start staffing the site

Next steps:

We have a "hold" on Tuesday 1/25 from 1-3pm for "Tier 2" training: (Tiers refer to this doc  [Proposed Training Tiers 011022.docx](#))

- [@Hoffman, Rob \(DPH - Contractor\)](#) will hit up Emily (CHEP) re: Naloxone station management (15-30 mins)
 - [@Rendon, Jerry 'Gabriel' \(DPH\)](#) will draft 4-5 slides based on Naloxone management SW by Friday morning so Rob/Emily can tweak/review
- [@Hoffman, Rob \(DPH - Contractor\)](#) will hit up Kate Franza/Miguel Ibarra (SFCHC) to serve as SMEs/Q/A support for Referrals Review (60 mins)
 - [@Rendon, Jerry 'Gabriel' \(DPH\)](#) will draft 10-15 slides based on Referrals SW, MAT SW, SUD SW and Medical/behavioral SW by Friday morning so Rob/Emily can tweak/review
- [@Gran, Betsy \(DPH\)](#)@[@Rendon, Jerry 'Gabriel' \(DPH\)](#)@[@Rivera, Tiffany \(DPH\)](#) will figure out who needs which training (who will need tier 1 and tier 2, who will only need tier 2) based on projected scheduling needs for coming week(s)

We will play with idea of "engagement champions" - staff who float at start of each shift to make sure site staff know how make and track engagements starting Friday (Rob on site in morning) and over the weekend (various DPH staff on site).

Sounds like Suicide Prevention is not seen as an immediate issue on site (Tanya shared a useful video) but Betsy is considering adding additional content to YouTube channel with links to useful videos for folks who want a deeper dive/professional development. To be discussed next week. I'll call another meeting for possible "Tier 3" training needs next Wednesday.

Cheers,
Betsy

From: [Loughran, Eileen \(DPH\)](#)
To: [SVC.DPH_DOC.TL.Plans](#); [Rivera, Tiffany \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Rendon, Jerry "Gabriel" \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#)
Cc: [Paul Harkin](#); [Simbe, Jeff \(DPH\)](#)
Subject: Re: Training Next Steps
Date: Wednesday, January 19, 2022 4:02:30 PM
Attachments: [image001.png](#)

Hi all,

Emily is not available to do the training on Naloxone stations. Rob and I will talk later to make a plan to cover.

thanks,

e

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**

eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

**** CONFIDENTIALITY NOTICE**** This email message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify the sender immediately and permanently delete or otherwise destroy the information.

From: SVC.DPH_DOC.TL.Plans <SVC.DPH_DOC.TL.Plans@sfdph.org>

Sent: Wednesday, January 19, 2022 2:06 PM

To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Rendon, Jerry 'Gabriel' (DPH) <jerrygabriel.rendon@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>


Cc: Paul Harkin <pharkin@healthright360.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: RE: Training Next Steps

Hi all,

Thanks for jumping on a call on a busy day - [@Paul Harkin](#) I'll connect you to Gabriel so we can discuss what (if any) trainings HR360 might want/need before you all start staffing the site

Next steps:

We have a "hold" on Tuesday 1/25 from 1-3pm for "Tier 2" training: (Tiers refer to this doc  [Proposed Training Tiers 011022.docx](#))

- [@Hoffman, Rob \(DPH - Contractor\)](#) will hit up Emily (CHEP) re: Naloxone station management (15-30 mins)
 - [@Rendon, Jerry 'Gabriel' \(DPH\)](#) will draft 4-5 slides based on Naloxone management SW by Friday morning so Rob/Emily can tweak/review
- [@Hoffman, Rob \(DPH - Contractor\)](#) will hit up Kate Franza/Miguel Ibarra (SFCHC) to serve as SMEs/Q/A support for Referrals Review (60 mins)
 - [@Rendon, Jerry 'Gabriel' \(DPH\)](#) will draft 10-15 slides based on Referrals SW, MAT SW, SUD SW and Medical/behavioral SW by Friday morning so Rob/Emily can tweak/review
- [@Gran, Betsy \(DPH\)](#)@[Rendon, Jerry 'Gabriel' \(DPH\)](#)@[Rivera, Tiffany \(DPH\)](#) will figure out who needs which training (who will need tier 1 and tier 2, who will only need tier 2) based on projected scheduling needs for coming week(s)

We will play with idea of "engagement champions" - staff who float at start of each shift to make sure site staff know how make and track engagements starting Friday (Rob on site in morning) and over the weekend (various DPH staff on site).

Sounds like Suicide Prevention is not seen as an immediate issue on site (Tanya shared a useful video) but Betsy is considering adding additional content to YouTube channel with links to useful videos for folks who want a deeper dive/professional development. To be discussed next week. I'll call another meeting for possible "Tier 3" training needs next Wednesday.


Cheers,
Betsy

From: [SVC.DPH_DOC.TL.Plans](#)
To: [Rivera, Tiffany \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Rendon, Jerry "Gabriel" \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Loughran, Eileen \(DPH\)](#)
Cc: [Paul Harkin](#); [Simbe, Jeff \(DPH\)](#)
Subject: RE: Training Next Steps
Date: Wednesday, January 19, 2022 2:06:11 PM
Attachments: [image001.png](#)

Hi all,

Thanks for jumping on a call on a busy day - [@Paul Harkin](#) I'll connect you to Gabriel so we can discuss what (if any) trainings HR360 might want/need before you all start staffing the site

Next steps:

We have a "hold" on Tuesday 1/25 from 1-3pm for "Tier 2" training: (Tiers refer to this doc  [Proposed Training Tiers 011022.docx](#))

- [@Hoffman, Rob \(DPH - Contractor\)](#) will hit up Emily (CHEP) re: Naloxone station management (15-30 mins)
 - [@Rendon, Jerry 'Gabriel' \(DPH\)](#) will draft 4-5 slides based on Naloxone management SW by Friday morning so Rob/Emily can tweak/review
- [@Hoffman, Rob \(DPH - Contractor\)](#) will hit up Kate Franza/Miguel Ibarra (SFCHC) to serve as SMEs/Q/A support for Referrals Review (60 mins)
 - [@Rendon, Jerry 'Gabriel' \(DPH\)](#) will draft 10-15 slides based on Referrals SW, MAT SW, SUD SW and Medical/behavioral SW by Friday morning so Rob/Emily can tweak/review
- [@Gran, Betsy \(DPH\)](#)[@Rendon, Jerry 'Gabriel' \(DPH\)](#)[@Rivera, Tiffany \(DPH\)](#) will figure out who needs which training (who will need tier 1 and tier 2, who will only need tier 2) based on projected scheduling needs for coming week(s)

We will play with idea of "engagement champions" - staff who float at start of each shift to make sure site staff know how make and track engagements starting Friday (Rob on site in morning) and over the weekend (various DPH staff on site).

Sounds like Suicide Prevention is not seen as an immediate issue on site (Tanya shared a useful video) but Betsy is considering adding additional content to YouTube channel with links to useful videos for folks who want a deeper dive/professional development. To be discussed next week. I'll call another meeting for possible "Tier 3" training needs next Wednesday.

Cheers,
Betsy

From: [Rivera, Tiffany \(DPH\)](#)
To: [Paul Harkin](#); [Gary McCoy](#); [DPH-External-Weisen-Healthright360.org](#)
Cc: [Simbe, Jeff \(DPH\)](#)
Subject: TL Site Health Protocols
Date: Wednesday, January 19, 2022 12:56:26 PM

Hi HR360 Team,

As we work on transitioning health services to HR360 over the next couple of weeks, I wanted to set sometime aside to discuss our site protocols, and how we can coordinate the use of them as your team takes over. Would your team have time either Thursday or Friday around 3 pm to meet and discuss? If this conflicts with your training schedule, please let me know, and we can work around that schedule. Also, we are open to a virtual meeting or one on site, in one of the larger rooms upstairs.

Talk soon!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: [Britt Miazgowicz](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: RE: [EXTERNAL]Re: RESPONSE NEEDED: HR360 FFE & Supplies for Tenderloin Linkage Center (Part of SoMa RISE CID#1000017171)
Date: Wednesday, January 19, 2022 8:56:30 AM

I never know who knows each other at DPH!

Britt Miazgowicz
Gender Pronouns: She/Her [Why is this in my signature?](#)
VP of Contracts and Implementation
HealthRIGHT 360
C: 415-845-8195 | bmiazgowicz@healthright360.org
1563 Mission St. | San Francisco, CA 94103



From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Sent: Wednesday, January 19, 2022 8:46 AM
To: Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>
Subject: Re: [EXTERNAL]Re: RESPONSE NEEDED: HR360 FFE & Supplies for Tenderloin Linkage Center (Part of SoMa RISE CID#1000017171)

Oh okay, I didn't know who he was, lol!

Get [Outlook for iOS](#)

From: Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>
Sent: Wednesday, January 19, 2022 8:42:07 AM
To: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: RE: [EXTERNAL]Re: RESPONSE NEEDED: HR360 FFE & Supplies for Tenderloin Linkage Center (Part of SoMa RISE CID#1000017171)

Hi Jeff,

No worries. Erik Dubon is our contract budget manager, so I'll circle back with him.

Best,

Britt Miazgowicz
Gender Pronouns: She/Her [Why is this in my signature?](#)
VP of Contracts and Implementation
HealthRIGHT 360

C: 415-845-8195 | bmiazgowicz@healthright360.org
1563 Mission St. | San Francisco, CA 94103



From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Sent: Wednesday, January 19, 2022 7:58 AM
To: Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>
Subject: [EXTERNAL]Re: RESPONSE NEEDED: HR360 FFE & Supplies for Tenderloin Linkage Center (Part of SoMa RISE CID#1000017171)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Britt, I'm not sure who gives this approval. I know it's not me! Someone from DPH contracts perhaps?
Don't know who Erik is. Let me know if you would like me to escalate this question to higher folks on the chain.

Thanks,
Jeff
650-303-8997

Get [Outlook for iOS](#)

From: Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>
Sent: Tuesday, January 18, 2022 4:40:38 PM
To: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Dubon, Erik (DPH) <erik.dubon@sfdph.org>
Cc: Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Rebecca Graff <rgraff@healthright360.org>; Tracy Lee <tlee@healthright360.org>; Jasmine Page <japage@healthright360.org>; Dylan Grattidge <dgrattidge@healthright360.org>; DPH - tduong <tduong@healthright360.org>
Subject: RESPONSE NEEDED: HR360 FFE & Supplies for Tenderloin Linkage Center (Part of SoMa RISE CID#1000017171)

Hi Jeff and Erik,

Thank you for the follow up regarding our FFE and supply needs for the *Tenderloin Linkage Center*. We do have a few **questions before we move forward and we need input from DPH.**

Attached is our updated FFE and Supplies list, taking into account the items Jeff mentioned DPH

will supply. **FFE items total approximately \$17k in one-time purchases.**

QUESTIONS:

1. Because this program is nested within our existing SoMa RISE DPH contract, and we have savings accrued due to that program not being open, yet, **are we approved to go ahead and order this equipment using those unspent funds?**
 - a. **OR** – Do we need DPH approval for each item on this list?
2. **If approval is needed for each item, who at DPH can review the attached list and provide line-by-line approval?** We will need to know what is approved ASAP so we can order.

The sooner we can get confirmation, the better, so we are able to make the necessary orders.

Many thanks for your assistance.

Kind regards,

Britt Miazgowicz

Gender Pronouns: She/Her [Why is this in my signature?](#)

VP of Contracts and Implementation

HealthRIGHT 360

C: 415-845-8195 | bmiazgowicz@healthright360.org

1563 Mission St. | San Francisco, CA 94103



From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Sent: Friday, January 14, 2022 10:30 PM

To: DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>

Cc: Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Gary McCoy <gmc coy@healthright360.org>; Rebecca Graff <rgraff@healthright360.org>; Tracy Lee <tle e@healthright360.org>; Jasmine Page <jap age@healthright360.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Subject: Re: Re: HR360 Supplies for TL

Hi Britt,

Sorry for this late after hours response. I'm looking at the items on the first tab and things that I will order that's on the available inventory list is:

- Sharps containers (unclear if they are coming with locking bracket but that's what I requested)

- hand sanitizer, dispenser, pump bottles
- we have folding tables and chairs, we also have stackable chairs, let me know if you want these

I can ask for the other stuff, not sure if I can get them though.

Thanks,

Jeff Simbe
Mental Health Services Act Housing Program Manager
Behavioral Health Services
San Francisco Department of Public Health
1380 Howard Street, San Francisco, CA 94103
Pronouns: he/him/his

Confidentiality Notice: The documents accompanying this electronic transmission, or the transmission itself, may contain Confidential or Protected Health Information. This information belongs to the sender and is legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that you not disclose, copy, distribute or take action on the information in this/these document(s). All such activities are strictly prohibited. If you have received this e-mail or electronic copy in error, delete this e-mail immediately and empty your deleted items folder and take any steps necessary to ensure permanent deletion.

From: Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>

Sent: Friday, January 14, 2022 1:19 PM

To: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Gary McCoy <gmcocoy@healthright360.org>; Rebecca Graff <rgraff@healthright360.org>; Tracy Lee <tle@healthright360.org>; Jasmine Page <japage@healthright360.org>

Subject: RE: Re: HR360 Supplies for TL

Hi Jeff,

Thank you for your patience on this. Attached is our list. The first tab are items we are hoping DPH can order. The second tab are one-time use kinds of supplies that HR360 will be ordering. If we (HR360) are going to be responsible for ordering the FFE, and need approval on this list, we would need that asap. But it sounds like the first step is to see what DPH may already have available to us, that aligns with our needs. Please let us know appropriate next steps.

Please note, this is our ideal list, meaning the items are the gold standard in harm reduction programs because of their functionality for use, durability, and easy-to-sanitize surfaces. That said, we thought it would be best to propose our ***best*** vision of what we would need, and we can pare back if needed.

A couple other items we would like to address at the 2pm meeting, if possible:

- **Handwashing stations** – will DPW be supplying and setting those up in the outside areas?
- **Ashtrays** – will whomever is responsible for the tobacco smoking area have those standing ashtrays supplied and setup?
- **Lighting** – will DPW be ensuring the outdoor space is well-lit after dark? This will be a big safety issue and we anticipate needing significant lighting. We don't really know how that will work, but presumably DPW has provided this in other spaces and can take the lead on this?
- **Narcan Emergency Stations** – we thought we heard that these would be setup inside, but couldn't confirm who owned it and was taking the lead to ensure these are ordered and setup.

Thank you, Jeff! See you at 2pm.

Britt Miazgowicz

Gender Pronouns: She/Her [Why is this in my signature?](#)

VP of Contracts and Implementation

HealthRIGHT 360

C: 415-845-8195 | bmiazgowicz@healthright360.org

1563 Mission St. | San Francisco, CA 94103



From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Sent: Thursday, January 13, 2022 4:34 PM

To: Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>

Cc: Paul Harkin <pharkin@healthright360.org>; Vitka Eisen <veisen@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; Rebecca Graff <rgraff@healthright360.org>; Tracy Lee <tlee@healthright360.org>

Subject: [EXTERNAL]Re: Supplies for TL

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Britt,

Thanks, if it could be today that would be helpful. Just trying work out logistics.

I kind of have a supply resource, so just want to include some stuff you guys may need.

thanks!

Jeff Simbe
Mental Health Services Act Housing Program Manager
Behavioral Health Services
San Francisco Department of Public Health
1380 Howard Street, San Francisco, CA 94103
Pronouns: he/him/his

Confidentiality Notice: The documents accompanying this electronic transmission, or the transmission itself, may contain Confidential or Protected Health Information. This information belongs to the sender and is legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that you not disclose, copy, distribute or take action on the information in this/these document(s). All such activities are strictly prohibited. If you have received this e-mail or electronic copy in error, delete this e-mail immediately and empty your deleted items folder and take any steps necessary to ensure permanent deletion.

From: Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>
Sent: Thursday, January 13, 2022 12:50 PM
To: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Paul Harkin <pharkin@healthright360.org>; DPH-External-Veisen-Healthright360.org <veisen@Healthright360.org>; Gary McCoy <gmc coy@healthright360.org>; Rebecca Graff <rgraff@healthright360.org>; Tracy Lee <tlee@healthright360.org>
Subject: RE: Supplies for TL

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Jeff,

We are working on finalizing our list ASAP and hope to share by EOD today or at the latest, tomorrow morning.

Best,

Britt Miazgowicz
Gender Pronouns: She/Her [Why is this in my signature?](#)
VP of Contracts and Implementation
HealthRIGHT 360
C: 415-845-8195 | bmiazgowicz@healthright360.org
1563 Mission St. | San Francisco, CA 94103



From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Sent: Thursday, January 13, 2022 11:08 AM

To: Vitka Eisen <veisen@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; Paul Harkin <pharkin@healthright360.org>; Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>

Subject: [EXTERNAL]Supplies for TL

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi healthright colleagues!

I'm working on supplies we need for the site. Since it's a potluck and everyone's bringing what they think they'll need do you have a "wishlist"?

Who do you think it would be helpful for me to talk to from your team about this?

Thanks,

Jeff

Get [Outlook for iOS](#)

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Britt Miazgowicz](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: RE: [EXTERNAL]Re: RESPONSE NEEDED: HR360 FFE & Supplies for Tenderloin Linkage Center (Part of SoMa RISE CID#1000017171)
Date: Wednesday, January 19, 2022 8:42:23 AM

Hi Jeff,

No worries. Erik Dubon is our contract budget manager, so I'll circle back with him.

Best,

Britt Miazgowicz

Gender Pronouns: She/Her [Why is this in my signature?](#)

VP of Contracts and Implementation

HealthRIGHT 360

C: 415-845-8195 | bmiazgowicz@healthright360.org

1563 Mission St. | San Francisco, CA 94103



From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Sent: Wednesday, January 19, 2022 7:58 AM
To: Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>
Subject: [EXTERNAL]Re: RESPONSE NEEDED: HR360 FFE & Supplies for Tenderloin Linkage Center (Part of SoMa RISE CID#1000017171)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Britt, I'm not sure who gives this approval. I know it's not me! Someone from DPH contracts perhaps?
Don't know who Erik is. Let me know if you would like me to escalate this question to higher folks on the chain.

Thanks,
Jeff
650-303-8997

Get [Outlook for iOS](#)

From: Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>
Sent: Tuesday, January 18, 2022 4:40:38 PM

From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Sent: Friday, January 14, 2022 10:30 PM
To: DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>
Cc: Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Gary McCoy <gmcocoy@healthright360.org>; Rebecca Graff <rgraff@healthright360.org>; Tracy Lee <tleee@healthright360.org>; Jasmine Page <japage@healthright360.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Subject: Re: Re: HR360 Supplies for TL

Hi Britt,

Sorry for this late after hours response. I'm looking at the items on the first tab and things that I will order that's on the available inventory list is:

- Sharps containers (unclear if they are coming with locking bracket but that's what I requested)
- hand sanitizer, dispenser, pump bottles
- we have folding tables and chairs, we also have stackable chairs, let me know if you want these

I can ask for the other stuff, not sure if I can get them though.

Thanks,

Jeff Simbe
Mental Health Services Act Housing Program Manager
Behavioral Health Services
San Francisco Department of Public Health
1380 Howard Street, San Francisco, CA 94103
Pronouns: he/him/his

Confidentiality Notice: The documents accompanying this electronic transmission, or the transmission itself, may contain Confidential or Protected Health Information. This information belongs to the sender and is legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that you not disclose, copy, distribute or take action on the information in this/these document(s). All such activities are strictly prohibited. If you have received this e-mail or electronic copy in error, delete this e-mail immediately and empty your deleted items folder and take any steps necessary to ensure permanent deletion.

From: Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>
Sent: Friday, January 14, 2022 1:19 PM
To: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Gary McCoy <gmcocoy@healthright360.org>; Rebecca Graff <rgraff@healthright360.org>; Tracy Lee <tleee@healthright360.org>; Jasmine Page <japage@healthright360.org>

Subject: RE: Re: HR360 Supplies for TL

Hi Jeff,

Thank you for your patience on this. Attached is our list. The first tab are items we are hoping DPH can order. The second tab are one-time use kinds of supplies that HR360 will be ordering. If we (HR360) are going to be responsible for ordering the FFE, and need approval on this list, we would need that asap. But it sounds like the first step is to see what DPH may already have available to us, that aligns with our needs. Please let us know appropriate next steps.

Please note, this is our ideal list, meaning the items are the gold standard in harm reduction programs because of their functionality for use, durability, and easy-to-sanitize surfaces. That said, we thought it would be best to propose our ***best*** vision of what we would need, and we can pare back if needed.

A couple other items we would like to address at the 2pm meeting, if possible:

- **Handwashing stations** – will DPW be supplying and setting those up in the outside areas?
- **Ashtrays** – will whomever is responsible for the tobacco smoking area have those standing ashtrays supplied and setup?
- **Lighting** – will DPW be ensuring the outdoor space is well-lit after dark? This will be a big safety issue and we anticipate needing significant lighting. We don't really know how that will work, but presumably DPW has provided this in other spaces and can take the lead on this?
- **Narcan Emergency Stations** – we thought we heard that these would be setup inside, but couldn't confirm who owned it and was taking the lead to ensure these are ordered and setup.

Thank you, Jeff! See you at 2pm.

Britt Miazgowicz

Gender Pronouns: She/Her [Why is this in my signature?](#)

VP of Contracts and Implementation

HealthRIGHT 360

C: 415-845-8195 | bmiazgowicz@healthright360.org

1563 Mission St. | San Francisco, CA 94103



From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Sent: Thursday, January 13, 2022 4:34 PM

To: Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>

Cc: Paul Harkin <pharkin@healthright360.org>; Vitka Eisen <veisen@healthRIGHT360.org>; Gary

McCoy <gmccoy@healthright360.org>; Rebecca Graff <rgraff@healthright360.org>; Tracy Lee <tlee@healthright360.org>

Subject: [EXTERNAL]Re: Supplies for TL

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Britt,

Thanks, if it could be today that would be helpful. Just trying work out logistics.

I kind of have a supply resource, so just want to include some stuff you guys may need.

thanks!

Jeff Simbe
Mental Health Services Act Housing Program Manager
Behavioral Health Services
San Francisco Department of Public Health
1380 Howard Street, San Francisco, CA 94103
Pronouns: he/him/his

Confidentiality Notice: The documents accompanying this electronic transmission, or the transmission itself, may contain Confidential or Protected Health Information. This information belongs to the sender and is legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that you not disclose, copy, distribute or take action on the information in this/these document(s). All such activities are strictly prohibited. If you have received this e-mail or electronic copy in error, delete this e-mail immediately and empty your deleted items folder and take any steps necessary to ensure permanent deletion.

From: Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>

Sent: Thursday, January 13, 2022 12:50 PM

To: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Paul Harkin <pharkin@healthright360.org>; DPH-External-Veisen-Healthright360.org <veisen@Healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Rebecca Graff <rgraff@healthright360.org>; Tracy Lee <tlee@healthright360.org>

Subject: RE: Supplies for TL

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Jeff,

We are working on finalizing our list ASAP and hope to share by EOD today or at the latest, tomorrow morning.

Best,

Britt Miazgowicz

Gender Pronouns: She/Her [Why is this in my signature?](#)

VP of Contracts and Implementation

HealthRIGHT 360

C: 415-845-8195 | bmiazgowicz@healthright360.org

1563 Mission St. | San Francisco, CA 94103



From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Sent: Thursday, January 13, 2022 11:08 AM

To: Vitka Eisen <veisen@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; Paul Harkin <pharkin@healthright360.org>; Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>

Subject: [EXTERNAL]Supplies for TL

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi healthright colleagues!

I'm working on supplies we need for the site. Since it's a potluck and everyone's bringing what they think they'll need do you have a "wishlist"?

Who do you think it would be helpful for me to talk to from your team about this?

Thanks,

Jeff

Get [Outlook for iOS](#)

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the

original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Gran, Betsy \(DPH\)](#)
To: [Paul Harkin; DPH-External-Veisen-Healthright360.org](#)
Cc: [Tenner, Andrea \(DPH\); Rivera, Tiffany \(DPH\); Simbe, Jeff \(DPH\); Rendon, Jerry "Gabriel" \(DPH\)](#)
Subject: RE: [EXTERNAL]RE: HR360 contact and questions
Date: Wednesday, January 19, 2022 8:36:03 AM

Sounds good... do YOU have capacity? (lol/tears) Thanks Paul I'll reach out separately to find time to connect via Teams or IRL at the linkage center.

Betsy Gran
Activated Disaster Service Worker
Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)
Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Paul Harkin <pharkin@healthright360.org>
Sent: Wednesday, January 19, 2022 7:37 AM
To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; DPH-External-Veisen-Healthright360.org <veisen@Healthright360.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Rendon, Jerry 'Gabriel' (DPH) <jerrygabriel.rendon@sfdph.org>
Subject: RE: [EXTERNAL]RE: HR360 contact and questions

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi all,

I would suggest myself, unless Vitka has the time and capacity. I will keep Vitka informed.

Paul

From: Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Sent: Wednesday, January 19, 2022 7:32 AM
To: Vitka Eisen <veisen@healthRIGHT360.org>; Paul Harkin <pharkin@healthright360.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Rendon, Jerry 'Gabriel' (DPH) <jerrygabriel.rendon@sfdph.org>
Subject: [EXTERNAL]RE: HR360 contact and questions

CAUTION: This email originated from outside of the organization. Do not click links or open

attachments unless you recognize the sender and know the content is safe.

Hi Vitka and Paul,

I know you are in the thick of linkage center operations/training, but wanted to follow up – who is the best person to include in training conversations and data/metrics conversations as we prepare for HR360 to staff the center?

Cheers,
Betsy

Betsy Gran
Activated Disaster Service Worker
Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)

Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Gran, Betsy (DPH)
Sent: Monday, January 17, 2022 11:01 AM
To: DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Paul Harkin <pharkin@healthright360.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Rendon, Jerry 'Gabriel' (DPH) <jerrygabriel.rendon@sfdph.org>
Subject: HR360 contact and questions

Hi Vitka and Paul (copying Andi and our Ops/training team)

Thank you both for your support of this launch – tomorrow’s the big day!

Two questions:

- Who from HR 360 is best to include in our weekly metrics collection meeting? Thursdays 1pm – 1:30 (sometimes runs long)
 - We want to be sure you are aware of the metrics our staff/CBO partners are collecting on site
- What are the trainings HR 360 plans to give to your staff before you start working at the site?
 - We want to align as best I can with what we’ve offered to our community partners and DPH staff who are covering the site the first couple of weeks

Cheers,
Betsy

Betsy Gran
Activated Disaster Service Worker
Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)

Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Paul Harkin](#)
To: [Gran, Betsy \(DPH\); DPH-External-Weisen-Healthright360.org](#)
Cc: [Tenner, Andrea \(DPH\); Rivera, Tiffany \(DPH\); Simbe, Jeff \(DPH\); Rendon, Jerry "Gabriel" \(DPH\)](#)
Subject: RE: [EXTERNAL]RE: HR360 contact and questions
Date: Wednesday, January 19, 2022 7:37:21 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi all,

I would suggest myself, unless Vitka has the time and capacity. I will keep Vitka informed.

Paul

From: Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Sent: Wednesday, January 19, 2022 7:32 AM
To: Vitka Eisen <veisen@healthRIGHT360.org>; Paul Harkin <pharkin@healthright360.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Rendon, Jerry 'Gabriel' (DPH) <jerrygabriel.rendon@sfdph.org>
Subject: [EXTERNAL]RE: HR360 contact and questions

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Vitka and Paul,

I know you are in the thick of linkage center operations/training, but wanted to follow up – who is the best person to include in training conversations and data/metrics conversations as we prepare for HR360 to staff the center?

Cheers,
Betsy

Betsy Gran
Activated Disaster Service Worker
Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)
Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Gran, Betsy (DPH)

Sent: Monday, January 17, 2022 11:01 AM

To: DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Paul Harkin <pharkin@healthright360.org>

Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Rendon, Jerry 'Gabriel' (DPH) <jerrygabriel.rendon@sfdph.org>

Subject: HR360 contact and questions

Hi Vitka and Paul (copying Andi and our Ops/training team)

Thank you both for your support of this launch – tomorrow's the big day!

Two questions:

- Who from HR 360 is best to include in our weekly metrics collection meeting? Thursdays 1pm – 1:30 (sometimes runs long)
 - We want to be sure you are aware of the metrics our staff/CBO partners are collecting on site
- What are the trainings HR 360 plans to give to your staff before you start working at the site?
 - We want to align as best I can with what we've offered to our community partners and DPH staff who are covering the site the first couple of weeks

Cheers,

Betsy

Betsy Gran

Activated Disaster Service Worker

Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)

Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Gran, Betsy \(DPH\)](#)
To: [DPH-External-Weisen-Healthright360.org](#); Paul Harkin
Cc: [Tenner, Andrea \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Rendon, Jerry "Gabriel" \(DPH\)](#)
Subject: RE: HR360 contact and questions
Date: Wednesday, January 19, 2022 7:31:54 AM

Hi Vitka and Paul,

I know you are in the thick of linkage center operations/training, but wanted to follow up – who is the best person to include in training conversations and data/metrics conversations as we prepare for HR360 to staff the center?

Cheers,
Betsy

Betsy Gran
Activated Disaster Service Worker
Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)
Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Gran, Betsy (DPH)
Sent: Monday, January 17, 2022 11:01 AM
To: DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Paul Harkin <pharkin@healthright360.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Rendon, Jerry 'Gabriel' (DPH) <jerrygabriel.rendon@sfdph.org>
Subject: HR360 contact and questions

Hi Vitka and Paul (copying Andi and our Ops/training team)

Thank you both for your support of this launch – tomorrow's the big day!

Two questions:

- Who from HR 360 is best to include in our weekly metrics collection meeting? Thursdays 1pm – 1:30 (sometimes runs long)
 - We want to be sure you are aware of the metrics our staff/CBO partners are collecting on site
- What are the trainings HR 360 plans to give to your staff before you start working at the site?
 - We want to align as best I can with what we've offered to our community partners and DPH staff who are covering the site the first couple of weeks

Cheers,
Betsy

Betsy Gran
Activated Disaster Service Worker
Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)
Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: [Britt Miazgowicz](#)
To: [Simbe, Jeff \(DPH\)](#); [Dubon, Erik \(DPH\)](#)
Cc: [Paul Harkin](#); [DPH-External-Weisen-Healthright360.org](#); [Gary McCoy](#); [Rebecca Graff](#); [Tracy Lee](#); [Jasmine Page](#); [Dylan Grattidge](#); [DPH - tduong](#)
Subject: RESPONSE NEEDED: HR360 FFE & Supplies for Tenderloin Linkage Center (Part of SoMa RISE CID#1000017171)
Date: Tuesday, January 18, 2022 4:41:10 PM
Attachments: [HR360-TOPS FFE & Supplies List.xlsx](#)
Importance: High

Hi Jeff and Erik,

Thank you for the follow up regarding our FFE and supply needs for the *Tenderloin Linkage Center*. We do have a few **questions before we move forward and we need input from DPH**.

Attached is our updated FFE and Supplies list, taking into account the items Jeff mentioned DPH will supply. **FFE items total approximately \$17k in one-time purchases**.

QUESTIONS:

1. Because this program is nested within our existing SoMa RISE DPH contract, and we have savings accrued due to that program not being open, yet, **are we approved to go ahead and order this equipment using those unspent funds?**
 - a. **OR** – Do we need DPH approval for each item on this list?
2. **If approval is needed for each item, who at DPH can review the attached list and provide line-by-line approval?** We will need to know what is approved ASAP so we can order.

The sooner we can get confirmation, the better, so we are able to make the necessary orders. Many thanks for your assistance.

Kind regards,

Britt Miazgowicz

Gender Pronouns: She/Her [Why is this in my signature?](#)

VP of Contracts and Implementation

HealthRIGHT 360

C: 415-845-8195 | bmiazgowicz@healthright360.org

1563 Mission St. | San Francisco, CA 94103



From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Sent: Friday, January 14, 2022 10:30 PM

To: DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>
Cc: Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Rebecca Graff <rgraff@healthright360.org>; Tracy Lee <tlee@healthright360.org>; Jasmine Page <japage@healthright360.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Subject: Re: Re: HR360 Supplies for TL

Hi Britt,

Sorry for this late after hours response. I'm looking at the items on the first tab and things that I will order that's on the available inventory list is:

- Sharps containers (unclear if they are coming with locking bracket but that's what I requested)
- hand sanitizer, dispenser, pump bottles
- we have folding tables and chairs, we also have stackable chairs, let me know if you want these

I can ask for the other stuff, not sure if I can get them though.

Thanks,

Jeff Simbe
Mental Health Services Act Housing Program Manager
Behavioral Health Services
San Francisco Department of Public Health
1380 Howard Street, San Francisco, CA 94103
Pronouns: he/him/his

Confidentiality Notice: The documents accompanying this electronic transmission, or the transmission itself, may contain Confidential or Protected Health Information. This information belongs to the sender and is legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that you not disclose, copy, distribute or take action on the information in this/these document(s). All such activities are strictly prohibited. If you have received this e-mail or electronic copy in error, delete this e-mail immediately and empty your deleted items folder and take any steps necessary to ensure permanent deletion.

From: Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>
Sent: Friday, January 14, 2022 1:19 PM
To: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Rebecca Graff <rgraff@healthright360.org>; Tracy Lee <tlee@healthright360.org>; Jasmine Page <japage@healthright360.org>
Subject: RE: Re: HR360 Supplies for TL

Hi Jeff,

Thank you for your patience on this. Attached is our list. The first tab are items we are hoping DPH can order. The second tab are one-time use kinds of supplies that HR360 will be ordering. If we (HR360) are going to be responsible for ordering the FFE, and need approval on this list, we would need that asap. But it sounds like the first step is to see what DPH may already have available to us, that aligns with our needs. Please let us know appropriate next steps.

Please note, this is our ideal list, meaning the items are the gold standard in harm reduction programs because of their functionality for use, durability, and easy-to-sanitize surfaces. That said, we thought it would be best to propose our ***best*** vision of what we would need, and we can pare back if needed.

A couple other items we would like to address at the 2pm meeting, if possible:

- **Handwashing stations** – will DPW be supplying and setting those up in the outside areas?
- **Ashtrays** – will whomever is responsible for the tobacco smoking area have those standing ashtrays supplied and setup?
- **Lighting** – will DPW be ensuring the outdoor space is well-lit after dark? This will be a big safety issue and we anticipate needing significant lighting. We don't really know how that will work, but presumably DPW has provided this in other spaces and can take the lead on this?
- **Narcan Emergency Stations** – we thought we heard that these would be setup inside, but couldn't confirm who owned it and was taking the lead to ensure these are ordered and setup.

Thank you, Jeff! See you at 2pm.

Britt Miazgowicz

Gender Pronouns: She/Her [Why is this in my signature?](#)

VP of Contracts and Implementation

HealthRIGHT 360

C: 415-845-8195 | bmiazgowicz@healthright360.org

1563 Mission St. | San Francisco, CA 94103



From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Sent: Thursday, January 13, 2022 4:34 PM

To: Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>

Cc: Paul Harkin <pharkin@healthright360.org>; Vitka Eisen <veisen@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; Rebecca Graff <rgraff@healthright360.org>; Tracy Lee

<tlee@healthright360.org>

Subject: [EXTERNAL]Re: Supplies for TL

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Britt,

Thanks, if it could be today that would be helpful. Just trying work out logistics.

I kind of have a supply resource, so just want to include some stuff you guys may need.

thanks!

Jeff Simbe
Mental Health Services Act Housing Program Manager
Behavioral Health Services
San Francisco Department of Public Health
1380 Howard Street, San Francisco, CA 94103
Pronouns: he/him/his

Confidentiality Notice: The documents accompanying this electronic transmission, or the transmission itself, may contain Confidential or Protected Health Information. This information belongs to the sender and is legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that you not disclose, copy, distribute or take action on the information in this/these document(s). All such activities are strictly prohibited. If you have received this e-mail or electronic copy in error, delete this e-mail immediately and empty your deleted items folder and take any steps necessary to ensure permanent deletion.

From: Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>

Sent: Thursday, January 13, 2022 12:50 PM

To: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Gary McCoy <gmcocoy@healthright360.org>; Rebecca Graff <rgraff@healthright360.org>; Tracy Lee <tlee@healthright360.org>

Subject: RE: Supplies for TL

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Jeff,

We are working on finalizing our list ASAP and hope to share by EOD today or at the latest,

tomorrow morning.

Best,

Britt Miazgowicz

Gender Pronouns: She/Her [Why is this in my signature?](#)

VP of Contracts and Implementation

HealthRIGHT 360

C: 415-845-8195 | bmiazgowicz@healthright360.org

1563 Mission St. | San Francisco, CA 94103



From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Sent: Thursday, January 13, 2022 11:08 AM

To: Vitka Eisen <veisen@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; Paul Harkin <pharkin@healthright360.org>; Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>

Subject: [EXTERNAL]Supplies for TL

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi healthright colleagues!

I'm working on supplies we need for the site. Since it's a potluck and everyone's bringing what they think they'll need do you have a "wishlist"?

Who do you think it would be helpful for me to talk to from your team about this?

Thanks,

Jeff

Get [Outlook for iOS](#)

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Bowman, Kimberley \(DEM\)](#)
To: [Adami, Steve \(ADP\)](#); [Starliper, Lisa \(DEM\)](#); [Borne, Deborah \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Simbe, Jeff \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Le, Tommy \(HOM\)](#); [Gran, Betsy \(DPH\)](#); [Tulloch, Cristel \(ADP\)](#); [Gary McCoy; DPH-bmiazgowicz; Artiejr; DPH-External-Weisen-Healthright360.org;](#) [Macaraeg, Marc \(DPW\)](#); [Sop, Anna \(DEM\)](#); [Mazza, Mark \(HOM\)](#); [Stephen Gibson; Almeida, Angelica \(DPH\)](#); [Paul Harkin; Bechelli, Adrienne \(DEM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Jorgensen, Andrea \(DEM\)](#); [Raycroft, Jill \(DEM\)](#)
Cc: [Rebecca Graff; Tenner, Andrea \(DPH\)](#); [Ian Clark-Johnson; Barone, Doris \(HSA\)](#); [Kauffman, Cindy \(HSA\)](#); [Carroll, Maryellen \(DEM\)](#); [Pletsch, Destiny \(ADP\)](#); [DPH-workplaces-57; Lin, Cindy \(HSA\)](#); [Pineda, Anna \(HSA\)](#); [Ward, Cindy \(HSA\)](#); [Smith, Susie \(HSA\)](#); [Adamek, Jason \(HSA\)](#); [Alex Boyder; DPH-meganp \(FIVEKEYS.ORG\)](#); [Owens, Megan \(HOM\)](#); [Dylan Grattidge](#)
Subject: Linkage Center Services Calendar and Daily Documents
Date: Tuesday, January 18, 2022 3:28:53 PM
Attachments: [1170 First Floor Services Plan.docx](#)
[LINKAGE CENTER METRICS AND TRACKING.docx](#)

Hi All –

The link to the google sheet calendar and points of contact is:
https://docs.google.com/spreadsheets/d/1cDVRpfVdiVu8IxBe3cacsNoLNC3NUX_Sh22VlySaQK0/edit?usp=sharing

There are two tabs, one for the calendar and a separate one for daily staffing and points of contact. Please let me know if you have any questions. Please update this information no later than 2100 DAILY. Also, attached are the two main documents in addition to the contact list that I provided to staff today.

Thanks,
Kim

Kim Bowman

Assistant Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers
415-439-9171 Cell
415-554-4840 Office
Kimberley.bowman@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 348



Are you prepared? Visit SF72.org!

Text your zip code to 888-777 to sign up for emergency text alerts.

From: [Bowman, Kimberley \(DEM\)](#)
To: [Adami, Steve \(ADP\)](#); [Starliper, Lisa \(DEM\)](#); [Borne, Deborah \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Simbe, Jeff \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Le, Tommy \(HOM\)](#); [Gran, Betsy \(DPH\)](#); [Tulloch, Cristel \(ADP\)](#); [Gary McCoy](#); [DPH-bmiazgowicz](#); [Artiej](#); [DPH-External-Visen-Healthright360.org](#); [Macaraeg, Marc \(DPW\)](#); [Sop, Anna \(DEM\)](#); [Mazza, Mark \(HOM\)](#); [Stephen Gibson](#); [Almeida, Angelica \(DPH\)](#); [Paul Harkin](#); [Bechelli, Adrienne \(DEM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Jorgensen, Andrea \(DEM\)](#); [Raycroft, Jill \(DEM\)](#)
Cc: [Rebecca Graff](#); [Tenner, Andrea \(DPH\)](#); [Ian Clark-Johnson](#); [Barone, Doris \(HSA\)](#); [Kauffman, Cindy \(HSA\)](#); [Carroll, Maryellen \(DEM\)](#); [Pletsch, Destiny \(ADP\)](#); [DPH-workplaces-57](#); [Lin, Cindy \(HSA\)](#); [Pineda, Anna \(HSA\)](#); [Ward, Cindy \(HSA\)](#); [Smith, Susie \(HSA\)](#); [Adamek, Jason \(HSA\)](#)
Subject: Linkage Center Concept of Operations
Date: Monday, January 17, 2022 10:33:48 PM
Attachments: [Tenderloin Linkage Center CONOPS.pdf](#)

Good Evening All –

Please find the attached Tenderloin Linkage Center Concept of Operations. See you all tomorrow!

Thanks,
Kim

Kim Bowman

Assistant Deputy Director, Emergency Services

San Francisco Department of Emergency Management

Pronouns: She, Her, Hers

415-439-9171 Cell

415-554-4840 Office

Kimberley.bowman@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 348



Are you prepared? Visit SF72.org!

Text your zip code to 888-777 to sign up for emergency text alerts.

From: [Bracco, Louis \(HOM\)](#)
To: [Bechelli, Adrienne \(DEM\)](#); [Bowman, Kimberley \(DEM\)](#); [Borne, Deborah \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Simbe, Jeff \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#)
Cc: [Gran, Betsy \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Artiejr](#); [Ian Clark-Johnson](#); [DPH-workplaces-57](#); [Tenner, Andrea \(DPH\)](#)
Subject: RE: Linkage Center Signs/Flyers and CBO review?
Date: Monday, January 17, 2022 1:47:47 PM
Attachments: [image001.png](#)

Hi all,

I consulted with UA and added two short paragraphs to the intake script to cover weapons check and client belongings.

Guests must turn in all weapons (except for firearms which will be turned over to SFPD immediately) they possess at intake and every time they enter a site. UA will not wand guests at the door. Weapons check will be based on visibility check and a guest's verbal disclosure. UA will store weapons in a safe and secure lockbox and guests can pick up weapons at the end of their stay at the linkage center.

Do we want to tell clients at intake that refusing to check a weapon and/or having an unchecked weapon on-site will result in a denied of service? Or is this too off-putting?

Intake form:

[Linkages Sign In Sheet .docx](#)

Intake script:

[UA Script.docx](#)



Louis Bracco (he/him)

Safe Sleep Lead

San Francisco Department of Homelessness and Supportive Housing

Louis.Bracco@sfgov.org | 518-860-7617

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Sent: Sunday, January 16, 2022 6:34 PM

To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Cc: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artiejr@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-

57 <bayronw@urban-alchemy.us>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Subject: RE: Linkage Center Signs/Flyers and CBO review?

Hi everyone. Thanks for a productive meeting today at 2pm.

I want to clarify a couple things for folks who weren't able to join us today:

1. All guests of the Linkage Center will be coming in the front doors and will go through the low barrier intake process. The only way to access the outdoor space is by walking down the hallway of the building and then through the doors leading to outside. So no one will be going straight from the street to the outdoor space.
2. There will be no need for guests to fill out forms. Intake forms will be completed by site staff on behalf of guests. There are 5 key questions asked at intake (they can be phrased in various ways):
 - a. Preferred Name
 - b. Age
 - c. Has the guest been to the Linkage Center before
 - d. How did the guest hear about the Linkage Center (self-presented or referred by a community org, and if the latter which one)
 - e. What general type of services is the guest interested in accessing
3. There will be a few required metrics for site staff to capture and submit to the site manager at the end of each day/shift. Kim will distribute that list and we will discuss it tomorrow and again on Tuesday morning.

I also feel like the proposed intake script is really formal and too long. Intake should take no more than 30-45 seconds unless the guest is interested in hearing a detailed list of services. I don't see a need to list out every type of service available the second they walk into the site since they will be there for a little while (hopefully) and will get the chance to engage with case managers and others while on site to hear more about the services offered. So I've made my suggestions in the script document and recommend taking out the whole bottom section.

Thanks.

Intake form:

[Linkages Sign In Sheet .docx](#)

Intake script:

[UA Script.docx](#)

Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell **text message is the best way to reach me**

From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>
Sent: Sunday, January 16, 2022 5:39 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Cc: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Subject: RE: Linkage Center Signs/Flyers and CBO review?

I have made some edits to the intake form and the script. Adrienne is also reviewing and will be providing edits. Please provide feedback by 1400 tomorrow.

Kim Bowman

Assistant Deputy Director, Emergency Services
415-439-9171 Cell

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Saturday, January 15, 2022 6:57 PM
To: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>
Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Subject: Re: Linkage Center Signs/Flyers and CBO review?

Hello Everyone

I have uploaded the script and intake form to share point- I don't know if UA can edit- so I will attach a word version as well. Please make comments on the share point- and track changes. Kimberly will also be putting this in a team's folder for us to share.

1. I thought it was the agreement that we will only be doing a welcome and counting the numbers of people coming into the site. I do not think we should be asking people about services at the door to the outside. It could be overwhelming,
2. We have been asked by community CBO and advocates to collect demographic, housing

status, SOGI data, and language needs for people coming into the site. I am not sure how to do this and not have it be off-putting. I am waiting to hear back from people on suggestions.

Linkage sign in

[Linkages Sign In Sheet .docx](#)

UA script:

[UA Script.docx](#)

I reviewed the process with Mary Howe who runs a very low barrier syringe site. Her team doesn't ask guests anything and just keep track and guesstimate age range,

thank you,
Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>
Sent: Friday, January 14, 2022 8:13 AM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>
Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>
Subject: Re: Linkage Center Signs/Flyers and CBO review?

Thanks Tiffany for bumping this up. I had meant to reply on Wed. This is a good example of referencing our Standard work for creating a welcoming environment.

My initial thoughts:

The initial intake form may be barrier to some people entering. Initially asking for name and DOB can be overwhelming. Also it is presumptive that people are going there for services. (yes we want people to access services but I'm sure some folks will want to just check out the space before they are ready to say yes to services.

Can intake be: Hi. My name's Eileen. Welcome to the Linkages Center. You can get some coffee outside to the left, but if you come inside, I'm going to need your name and DOB. We have lots of different services inside if your interested.

UA script: There is good information in here but I would shorten it

thanks,
e

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

**** CONFIDENTIALITY NOTICE**** This email message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify the sender immediately and permanently delete or otherwise destroy the information.

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Thursday, January 13, 2022 10:49 PM

To: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>

Subject: Re: Linkage Center Signs/Flyers and CBO review?

Mecca and Louis,

This looks great from my perspective, but I defer to our SMEs (Eileen, Deb, Rob).

Thanks!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Wednesday, January 12, 2022 6:02 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; artieg <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>

Subject: RE: Linkage Center Signs/Flyers and CBO review?

Hello all:

Can you review the draft script for UA to greet clients entering the site. Do the talking points look correct? Any feedback/edits?

Also the sign in sheet is something UA will be completing as clients complete as clients enter the site.

[@Bracco, Louis \(HOM\)](#) can you track the edits and provide a clean updated version if needed.

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](#) | Like: [@SanFranciscoHSH](#)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Sent: Wednesday, January 12, 2022 1:54 PM

To: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>

Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Subject: Fw: Linkage Center Signs/Flyers and CBO review?

Hi

I am including HSH, DPH and DEM leads on this.

We need signage for the building and some flyer/index card like thing

this is the group. we meet 2-3 weekly.

They can share with CBO partners

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Sent: Wednesday, January 12, 2022 1:32 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Cc: Zamora, Francis (DEM) <francis.zamora@sfgov.org>
Subject: Linkage Center Signs/Flyers and CBO review?

Hi Deb!

Could you connect me with the people the JIC should be collaborating with re: Linkage Center signage and flyers? We are trying to get something printed and ready for dissemination for the grand opening so our strategy is to create something as a stopgap and iterate/evolve as the site and outreach gets going. In the near term, attached is very simple language for the site's signage and flyer for hopeful clients. Again, we would have time to build off of these but in order to meet our deadline to have designs ready for final review and print please see attached. I'm going to call you on your cell in the event I can reach in you person, too.

Thanks,
Kristin

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, December 8, 2021 11:21 AM
To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>

Subject: Re: Canceled: Vaccine Communications Workgroup Meeting

Hi

How are you?

Two things:

I am being deactivated to 25% for PEH and vulnerable groups only. I don't need to participate in the meeting. However please reach out if there are specifics about PEH or other vulnerable groups I can help you with.

I would love to do a real tarot reading for the new year for you!

Hope you and family are fabulous.

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Equity and Community Section Deputy

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."

-Maya Angelou

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

On Dec 8, 2021, at 10:45 AM, Hogan, Kristin (DEM) <kristin.hogan@sfgov.org> wrote:

Hello, all. We will be following a slightly refined/revised agenda for this weekly

workgroup meeting. Also, please let me know if you would like to be removed from this meeting invite since some of us have been deactivated or are no longer working on vaccine communications. Thanks for your past and/or continued participation!

AGENDA ITEM

TIME

JIC – Kristin Hogan

Welcome and purpose of meeting

- Provide updates for situational awareness to enhance proactive messaging both internally (DHR) and externally
- Increase opportunities for collaboration - Are there existing citywide/community events that we can piggy back off of to enhance vaccine uptake?
- Escalations/need for JIC resources/support
- High-level overview of agenda topic flow:
 1. DPH Comms messaging update
 2. Vaccine Branch operational update
 3. DHR update
 4. Community/Neighborhoods update
 5. Elected questions and schools update
 6. Special topic/briefing presentation

1 min

DPH COMMS – Christine Falvey/Noel Sanchez/Aziza Jackson

Priority Vax messaging/communications strategy.

Aziza: Include high level themes for this week's social media.

5 min

VACCINE BRANCH – Rebekah Krell

Vax Branch Ops update

- How can DPH Comms (social?) or external community partner messaging (JIC) help amplify efforts?

2 min

DHR – Mawuli Tugbenyoh

Internal Communications Update

- Data/Progress on vax ascertainment

3 min

COMMUNITY ENGAGEMENT – Katy Tang/Rebekah Krell

Community/Neighborhoods update

- What support do these neighborhood/community level efforts need from JIC?

5 min

BOS AND SCHOOLS – Ana Validzic

Electeds questions and schools update

5 min

Featured Topic/General Discussion

TBD each week or on bi-weekly basis

10 min

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the meeting <Penal Code § 832.7(b)(5)(A)

[REDACTED]
[REDACTED]
[REDACTED]
>

Or call in (audio only)

Penal Code § 832.7(b)(5)(A) #> United States, San

Francisco

Phone Conference ID: 764 444 209#

Find a local number <<https://dialin.teams.microsoft.com/6ab5bcf2-34a3-4844-8511-4e51fb43f358?id=764444209>> | Reset

PIN <<https://mysettings.lync.com/pstnconferencing>>

Learn More <<https://aka.ms/JoinTeamsMeeting>> | Meeting

options <https://teams.microsoft.com/meetingOptions/?organizerId=ca914cf6-c81f-49a5-a38a-d02f50f69493&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_NDY3NjUwMjYtOWQzZC00MjJmLTgwODctOTNlMGEzNDZjNjlk@thread.v2&messageId=0&language=en-US>

From: [Gran, Betsy \(DPH\)](#)
To: [DPH-External-Weisen-Healthright360.org](#); [Paul Harkin](#)
Cc: [Tenner, Andrea \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Rendon, Jerry "Gabriel" \(DPH\)](#)
Subject: HR360 contact and questions
Date: Monday, January 17, 2022 11:00:49 AM

Hi Vitka and Paul (copying Andi and our Ops/training team)

Thank you both for your support of this launch – tomorrow’s the big day!

Two questions:

- Who from HR 360 is best to include in our weekly metrics collection meeting? Thursdays 1pm – 1:30 (sometimes runs long)
 - We want to be sure you are aware of the metrics our staff/CBO partners are collecting on site
- What are the trainings HR 360 plans to give to your staff before you start working at the site?
 - We want to align as best I can with what we’ve offered to our community partners and DPH staff who are covering the site the first couple of weeks

Cheers,
Betsy

Betsy Gran
Activated Disaster Service Worker
Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)
Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: [Mera, Tanya \(DPH\)](#)
To: [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Cc: [Tenner, Andrea \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Kunins, Hillary \(DPH\)](#)
Subject: Re: TL Emergency Initiative Op Period 6 Objectives
Date: Monday, January 17, 2022 9:43:22 AM

Yes, thank you. I couldn't tell from this if they are planning to do targeted outreach with a specific team (in which case I will need to identify staff) or if it will be the same as last week.

Tanya Mera, LCSW

she/her ([What's this?](#))

Director, Jail Behavioral Health & Reentry Services

Jail Health Services

Tanya.mera@sfdph.org

O: 415-995-1713

F: 415-348-8604

650 5th St #309, San Francisco, CA 94107

<https://sfhealthnetwork.org/>

This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the PHI contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Monday, January 17, 2022 9:35 AM
To: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Subject: Fw: TL Emergency Initiative Op Period 6 Objectives

Hi all,

EOC Objectives for the week. Tanya see two additional outreach locations. Thanks!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Sent: Sunday, January 16, 2022 8:50 PM
To: Raycroft, Jill (DEM) <jill.raycroft@sfgov.org>; Jorgensen, Andrea (DEM) <andrea.jorgensen@sfgov.org>; Boes, Tracy (POL) <Tracy.Boes@sfgov.org>; McDaniels, Christopher (DPW) <christopher.mcdaniels@sfdpw.org>; Durden, DiJaida (DPW) <DiJaida.Durden@sfdpw.org>; Gale, Josh (PUC) <JGale@sfgwater.org>; Stein, Gail (MTA) <Gail.Stein@sfmta.com>; Morrill, Jim (MTA)

<Jim.Morrill@sfmta.com>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Sloan, April (FIR) <april.l.sloan@sfgov.org>; Mason, Michael (FIR) <michael.mason@sfgov.org>; Pang, Simon (FIR) <simon.pang@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; DutyOfficer, DEM (DEM) <demdutyofficer@sfgov.org>; Maimoni, Andy (ADM) <andy.maimoni@sfgov.org>; Wong, Bryan (ADM) <bryan.v.wong@sfgov.org>; Simon Bertrang <simon@tlcbd.org>; fernando <fernando@urbanplaceconsulting.com>; Artiejr <artieg@urbanalchemy.us>; Helene Sautou <sautou@sfciviccenter.org>; jmello@blockbyblock.com <jmello@blockbyblock.com>; McCormick, Shawn (MTA) <Shawn.McCormick@sfmta.com>; Adami, Steve (ADP) <steve.adami@sfgov.org>; Tullock, Cristel (ADP) <cristel.tullock@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rana, Shalini (DPH) <shalini.rana@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Dodge, Samuel (DEM) <sam.dodge@sfgov.org>; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Nazzareta, Daniel (FIR) <daniel.nazzareta@sfgov.org>; Holcomb, Andrew (DEM) <andrew.holcomb@sfgov.org>; Sop, Anna (DEM) <anna.sop@sfgov.org>; Stephen Gibson <steve@urbanplaceconsulting.com>; Zamora, Francis (DEM) <francis.zamora@sfgov.org>; Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Chiu, Kent (MTA) <Kent.Chiu@sfmta.com>; Walsh, Douglas (DPH) <douglas.walsh@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Meskan, Brenda (HOM) <brenda.meskan@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Trinh, Edward (DEM) <edward.d.trinh@sfgov.org>; Hillcoat, Kayleigh (DEM) <kayleigh.hillcoat@sfgov.org>; Perez, Guillermo (DPW) <Guillermo.Perez@sfdpw.org>; Rodriguez, Ronald (DPW) <ronald.rodriguez@sfgov.org>; Lee, Jason (DPW) <jason.e.lee@sfdpw.org>; Milholland, Nancy (DEM) <nancy.milholland@sfgov.org>; Bobba, Naveena (DPH) <naveena.bobba@sfdph.org>; Safarzadeh, Parisa (DEM) <parisa.safarzadeh@sfgov.org>; Oxford, Nick (FIR) <nick.oxford@sfgov.org>; Martinez-Bankhead, Amelia (HRC) <amelia.martinez-bankhead@sfgov.org>; Ogwuegbu, Chiamaka (MYR) <chiamaka.ogwuegbu@sfgov.org>; Carroll, Maryellen (DEM) <maryellen.carroll@sfgov.org>

Subject: TL Emergency Initiative Op Period 6 Objectives

Dear all,

Please see below for our joint objectives for Operational Period 6, which begins tomorrow. This is also a reminder to submit your weekly metrics for OP 5 (which ends tonight) and that **we will still be having our 9:30 am meeting tomorrow even though it is a holiday**. Please join if you can.

Objectives for Operational Period 6: 1/17/22 – 1/23/22

1. Perform daily interventions at the following priority locations: (All)
 - a. 600 Eddy
 - b. 7th and Market
 - c. 300 Hyde
 - d. 400 Eddy
 - e. 200 Turk
 - f. Boeddeker Park (200 Eddy and 300 Jones)

2. Perform joint field operations at a minimum of two priority locations during OP 6. (SFFD, DPH, HSH, ADP, DPW, MTA, SFPD, community partners)
3. Proactively monitor all 311 service requests at and around priority locations and coordinate prioritized response. (DEM, 311)
4. Finalize the Tenderloin Emergency Initiative organizational chart and distribute to all relevant stakeholders by 1/19. (DEM)
5. Open the Tenderloin Linkage Center to guests on 1/18. (DEM, DPH, HSH, HSA, ADP, community partners)
6. Revise outreach and communications plan for Linkage Center referrals by 1/18 and begin implementing plan with designated field outreach teams. (DPH, HSH, ADP, SFFD, DEM)
7. Schedule at least three additional community feedback and listening sessions by 1/20. (MYR, HRC, community partners)

Adrienne Bechelli

Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers

415-554-4843 office

adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344



Are you prepared? Visit SF72.org!

Text your zip code to 888-777 to sign up for emergency text alerts.

From: [Rivera, Tiffany \(DPH\)](#)
To: [Simbe, Jeff \(DPH\)](#); [Mera, Tanya \(DPH\)](#)
Cc: [Tenner, Andrea \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Kunins, Hillary \(DPH\)](#)
Subject: Fw: TL Emergency Initiative Op Period 6 Objectives
Date: Monday, January 17, 2022 9:35:06 AM

Hi all,

EOC Objectives for the week. Tanya see two additional outreach locations. Thanks!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Sent: Sunday, January 16, 2022 8:50 PM

To: Raycroft, Jill (DEM) <jill.raycroft@sfgov.org>; Jorgensen, Andrea (DEM) <andrea.jorgensen@sfgov.org>; Boes, Tracy (POL) <Tracy.Boes@sfgov.org>; McDaniels, Christopher (DPW) <christopher.mcdaniels@sfdpw.org>; Durden, DiJaida (DPW) <DiJaida.Durden@sfdpw.org>; Gale, Josh (PUC) <JGale@sfgwater.org>; Stein, Gail (MTA) <Gail.Stein@sfmta.com>; Morrill, Jim (MTA) <Jim.Morrill@sfmta.com>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Sloan, April (FIR) <april.l.sloan@sfgov.org>; Mason, Michael (FIR) <michael.mason@sfgov.org>; Pang, Simon (FIR) <simon.pang@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; DutyOfficer, DEM (DEM) <demdutyofficer@sfgov.org>; Maimoni, Andy (ADM) <andy.maimoni@sfgov.org>; Wong, Bryan (ADM) <bryan.v.wong@sfgov.org>; Simon Bertrang <simon@tlcbd.org>; fernando <fernando@urbanplaceconsulting.com>; Artiejr <artieg@urbanalchemy.us>; Helene Sautou <sautou@sfciviccenter.org>; jmello@blockbyblock.com <jmello@blockbyblock.com>; McCormick, Shawn (MTA) <Shawn.McCormick@sfmta.com>; Adami, Steve (ADP) <steve.adami@sfgov.org>; Tullock, Cristel (ADP) <cristel.tullock@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rana, Shalini (DPH) <shalini.rana@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Dodge, Samuel (DEM) <sam.dodge@sfgov.org>; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Nazzareta, Daniel (FIR) <daniel.nazzareta@sfgov.org>; Holcomb, Andrew (DEM) <andrew.holcomb@sfgov.org>; Sop, Anna (DEM) <anna.sop@sfgov.org>; Stephen Gibson <steve@urbanplaceconsulting.com>; Zamora, Francis (DEM) <francis.zamora@sfgov.org>; Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Chiu, Kent (MTA) <Kent.Chiu@sfmta.com>; Walsh, Douglas (DPH) <douglas.walsh@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Meskan, Brenda (HOM) <brenda.meskan@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Trinh, Edward (DEM) <edward.d.trinh@sfgov.org>; Hillcoat, Kayleigh (DEM) <kayleigh.hillcoat@sfgov.org>; Perez, Guillermo (DPW) <Guillermo.Perez@sfdpw.org>; Rodriguez, Ronald (DPW) <ronald.rodriguez@sfgov.org>; Lee, Jason (DPW) <jason.e.lee@sfdpw.org>; Milholland, Nancy (DEM) <nancy.milholland@sfgov.org>; Bobba, Naveena (DPH) <naveena.bobba@sfdph.org>;

Safarzadeh, Parisa (DEM) <parisa.safarzadeh@sfgov.org>; Oxford, Nick (FIR) <nick.oxford@sfgov.org>; Martinez-Bankhead, Amelia (HRC) <amelia.martinez-bankhead@sfgov.org>; Ogwuegbu, Chiamaka (MYR) <chiamaka.ogwuegbu@sfgov.org>; Carroll, Maryellen (DEM) <maryellen.carroll@sfgov.org>

Subject: TL Emergency Initiative Op Period 6 Objectives

Dear all,

Please see below for our joint objectives for Operational Period 6, which begins tomorrow. This is also a reminder to submit your weekly metrics for OP 5 (which ends tonight) and that **we will still be having our 9:30 am meeting tomorrow even though it is a holiday**. Please join if you can.

Objectives for Operational Period 6: 1/17/22 – 1/23/22

1. Perform daily interventions at the following priority locations: (All)
 - a. 600 Eddy
 - b. 7th and Market
 - c. 300 Hyde
 - d. 400 Eddy
 - e. 200 Turk
 - f. Boeddeker Park (200 Eddy and 300 Jones)
2. Perform joint field operations at a minimum of two priority locations during OP 6. (SFFD, DPH, HSH, ADP, DPW, MTA, SFPD, community partners)
3. Proactively monitor all 311 service requests at and around priority locations and coordinate prioritized response. (DEM, 311)
4. Finalize the Tenderloin Emergency Initiative organizational chart and distribute to all relevant stakeholders by 1/19. (DEM)
5. Open the Tenderloin Linkage Center to guests on 1/18. (DEM, DPH, HSH, HSA, ADP, community partners)
6. Revise outreach and communications plan for Linkage Center referrals by 1/18 and begin implementing plan with designated field outreach teams. (DPH, HSH, ADP, SFFD, DEM)
7. Schedule at least three additional community feedback and listening sessions by 1/20. (MYR, HRC, community partners)

Adrienne Bechelli

Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers

415-554-4843 office

adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344



Are you prepared? Visit [SF72.org](https://www.sf72.org)!

Text your zip code to 888-777 to sign up for emergency text alerts.

From: [Rivera, Tiffany \(DPH\)](#)
To: [Hoffman, Rob \(DPH - Contractor\)](#); [Borne, Deborah \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Simbe, Jeff \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Bracco, Louis \(HOM\)](#)
Cc: [Bowman, Kimberley \(DEM\)](#); [Gran, Betsy \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Artiejr](#); [Ian Clark-Johnson](#); [DPH-workplaces-57](#); [Tenner, Andrea \(DPH\)](#)
Subject: Re: Linkage Center Signs/Flyers and CBO review?
Date: Sunday, January 16, 2022 6:38:21 PM

It was decided today that intake would be just “what do you want us to call you” and age. There’s also talk of shortening the script. I think it’ll be better soon

Tiffany Rivera, BSN, CEN, TCRN
Deputy Director, Emergency Preparedness and Response Branch
San Francisco Department on Public Health

From: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>
Sent: Sunday, January 16, 2022 6:05:24 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>
Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Subject: Re: Linkage Center Signs/Flyers and CBO review?

Hi

Regarding the UA script. I wasn't able to add comments or edit. I have a clarifying question - Where are we asking UA to collect name and day/month of birth? to enter the outside campus or to enter the building?

Few things:

1. we should simplify this
2. Many of the “services” are just providing info - see Mental health and SUD standard of work.
3. It's too much too soon. Most people are somewhere on the stages of change scale around the pre-contemplation and contemplation stages so this should inform how we speak to folks.
- 4.

Urban Alchemy Script At the entrance of the Linkage Center Campus

Welcome to the [Linkage Center](#). We are happy you are here. My name is _____ and I work at Urban Alchemy. **Can I give you a brief overview of what we have to offer?**

Outside we have:

- 2 hot meals a day, coffee, and snacks
 - Companion Animal monitoring
-

- Project Homeless Connect is here on Mondays & Tuesdays - but what is Project Homeless Connect offering??
- Showers and laundry daily

Inside we can connect you to:

- Mental Health Care & Treatment referrals, including
- Substance use Care & Treatment referrals, including inpatient & outpatient treatment, detox, methadone, suboxone, harm reduction programs
- Medical Care & Primary Care doctor referrals
- Shelter & Navigation Center placements
- Housing Assessments and placements
- Other community resources and programs
- COVID Vaccine (Thursday afternoon, Saturday morning)
- Naloxone (Narcan)
- Because of COVID:
 - If you go inside you have to wear a surgical mask.
 - When you're outside, you do not have to wear a mask

Because of COVID:

- If you go inside you must wear a surgical mask at all times in the building
- When you're outside, you do not have to wear a mask

FOR UA entrance to the building: .

Welcome, if you are coming inside will you make sure you wear a surgical mask while inside?

Some of the services you can get connected to inside.: **I do not think we offer these services inside so we should say "we can connect you with these services inside". See standard work - SUD, Physical Health, Mental health - we are mostly**

- Mental Health & Substance Use care & Treatment referrals & Resources
- Narcan and wound care supplies
- Medical Care & Primary Care doctor referrals
- Shelter & Nav Center placements
- Housing Assessments and placements
- COVID Vaccine (Thursday afternoon, Saturday morning)

Warm Regards,
Rob Hoffman

Pronouns: he, him, his
Special Projects Coordinator
Community Health Equity & Promotion Branch
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 650
San Francisco, CA 94102
Phone: (415) 713 2349
Email: rob.hoffman@sfdph.org
Website: www.sfdph.org/chep

If you need syringe litter removed text the Pick Up Crew a picture, location, and description. (415) 810-1337.

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Saturday, January 15, 2022 6:56 PM
To: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>
Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Subject: Re: Linkage Center Signs/Flyers and CBO review?

Hello Everyone

I have uploaded the script and intake form to share point- I don't know if UA can edit- so I will attach a word version as well. Please make comments on the share point- and track changes. Kimberly will also be putting this in a team's folder for us to share.

1. I thought it was the agreement that we will only be doing a welcome and counting the numbers of people coming into the site. I do not think we should be asking people about services at the door to the outside. It could be overwhelming,
2. We have been asked by community CBO and advocates to collect demographic, housing status, SOGI data, and language needs for people coming into the site. I am not sure how to do this and not have it be off-putting. I am waiting to hear back from people on suggestions.

Linkage sign in

[Linkages Sign In Sheet.docx](#)

UA script:

[UA Script.docx](#)

I reviewed the process with Mary Howe who runs a very low barrier syringe site. Her team doesn't ask guests anything and just keep track and guesstimate age range,

thank you,
Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”
- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>

Sent: Friday, January 14, 2022 8:13 AM

To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH)

<betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>

Subject: Re: Linkage Center Signs/Flyers and CBO review?

Thanks Tiffany for bumping this up. I had meant to reply on Wed. This is a good example of referencing our Standard work for creating a welcoming environment.

My initial thoughts:

The initial intake form may be barrier to some people entering. Initially asking for name and DOB can be overwhelming. Also it is presumptive that people are going there for services. (yes we want people to access services but I'm sure some folks will want to just check out the space before they are ready to say yes to services.

Can intake be: Hi. My name's Eileen. Welcome to the Linkages Center. You can get some coffee outside to the left, but if you come inside, I'm going to need your name and DOB. We have lots of different services inside if your interested.

UA script: There is good information in here but I would shorten it

thanks,
e

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

**** CONFIDENTIALITY NOTICE**** This email message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify the sender immediately and permanently delete or otherwise destroy the information.

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Thursday, January 13, 2022 10:49 PM

To: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>

Subject: Re: Linkage Center Signs/Flyers and CBO review?

Mecca and Louis,

This looks great from my perspective, but I defer to our SMEs (Eileen, Deb, Rob).

Thanks!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Wednesday, January 12, 2022 6:02 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; artieg <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>

Subject: RE: Linkage Center Signs/Flyers and CBO review?

Hello all:

Can you review the draft script for UA to greet clients entering the site. Do the talking points look correct? Any feedback/edits?

Also the sign in sheet is something UA will be completing as clients complete as clients enter the site.

[@Bracco, Louis \(HOM\)](#) can you track the edits and provide a clean updated version if needed.

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter
San Francisco Department of Homelessness & Supportive Housing
City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](https://twitter.com/SF_HSH) | Like: [@SanFranciscoHSH](https://www.facebook.com/SanFranciscoHSH)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Sent: Wednesday, January 12, 2022 1:54 PM

To: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>

Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Subject: Fw: Linkage Center Signs/Flyers and CBO review?

Hi

I am including HSH, DPH and DEM leads on this.

We need signage for the building and some flyer/index card like thing

this is the group. we meet 2-3 weekly.

They can share with CBO partners

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”
- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is

strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Sent: Wednesday, January 12, 2022 1:32 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Cc: Zamora, Francis (DEM) <francis.zamora@sfgov.org>
Subject: Linkage Center Signs/Flyers and CBO review?

Hi Deb!

Could you connect me with the people the JIC should be collaborating with re: Linkage Center signage and flyers? We are trying to get something printed and ready for dissemination for the grand opening so our strategy is to create something as a stopgap and iterate/evolve as the site and outreach gets going. In the near term, attached is very simple language for the site's signage and flyer for hopeful clients. Again, we would have time to build off of these but in order to meet our deadline to have designs ready for final review and print please see attached. I'm going to call you on your cell in the event I can reach in you person, too.

Thanks,
Kristin

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, December 8, 2021 11:21 AM
To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Subject: Re: Canceled: Vaccine Communications Workgroup Meeting

Hi

How are you?

Two things:

I am being deactivated to 25% for PEH and vulnerable groups only. I don't need to participate in the meeting. However please reach out if there are specifics about PEH or other vulnerable groups I can help you with.

I would love to do a real tarot reading for the new year for you!

Hope you and family are fabulous.

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Equity and Community Section Deputy

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her
Cell [415-225-1074](tel:415-225-1074)

“I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel.”

-Maya Angelou

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

On Dec 8, 2021, at 10:45 AM, Hogan, Kristin (DEM) <kristin.hogan@sfgov.org> wrote:

Hello, all. We will be following a slightly refined/revised agenda for this weekly workgroup meeting. Also, please let me know if you would like to be removed from this meeting invite since some of us have been deactivated or are no longer working on vaccine communications. Thanks for your past and/or continued participation!

AGENDA ITEM

TIME

JIC – Kristin Hogan

Welcome and purpose of meeting

- Provide updates for situational awareness to enhance proactive messaging both internally (DHR) and externally
- Increase opportunities for collaboration - Are there existing citywide/community events that we can piggy back off of to enhance vaccine uptake?
- Escalations/need for JIC resources/support
- High-level overview of agenda topic flow:
 1. DPH Comms messaging update
 2. Vaccine Branch operational update
 3. DHR update
 4. Community/Neighborhoods update
 5. Elected questions and schools update
 6. Special topic/briefing presentation

1 min

DPH COMMS – Christine Falvey/Noel Sanchez/Aziza Jackson

Priority Vax messaging/communications strategy.

Aziza: Include high level themes for this week's social media.

5 min

VACCINE BRANCH – Rebekah Krell

Vax Branch Ops update

- How can DPH Comms (social?) or external community partner messaging (JIC) help amplify efforts?

2 min

DHR – Mawuli Tugbenyoh

Internal Communications Update

- Data/Progress on vax ascertainment

3 min

COMMUNITY ENGAGEMENT – Katy Tang/Rebekah Krell

Community/Neighborhoods update

- What support do these neighborhood/community level efforts need from JIC?

5 min

BOS AND SCHOOLS – Ana Validzic

Electeds questions and schools update

5 min

Featured Topic/General Discussion

TBD each week or on bi-weekly basis

10 min

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the meeting < **Penal Code § 832.7(b)(5)(A)**

[Redacted]

Or call in (audio only)

Penal Code § 832.7(b)(5)(A) #> United States, San Francisco

Phone Conference ID: 764 444 209#

Find a local number <<https://dialin.teams.microsoft.com/6ab5bcf2-34a3-4844-8511-4e51fb43f358?id=764444209>> | Reset

PIN <<https://mysettings.lync.com/pstnconferencing>>

Learn More <<https://aka.ms/JoinTeamsMeeting>> | Meeting options <https://teams.microsoft.com/meetingOptions/?organizerId=ca914cf6-c81f-49a5-a38a-d02f50f69493&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_NDY3NjUwMjYtOWQzZC00MjJmLTgwODctOTNlMGEzNDZjNjlk@thread.v2&messageId=0&language=en-US>

From: [Bechelli, Adrienne \(DEM\)](#)
To: [Bowman, Kimberley \(DEM\)](#); [Borne, Deborah \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Simbe, Jeff \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Bracco, Louis \(HOM\)](#)
Cc: [Gran, Betsy \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Artiej](#); [Ian Clark-Johnson](#); [DPH-workplaces-57](#); [Tenner, Andrea \(DPH\)](#)
Subject: RE: Linkage Center Signs/Flyers and CBO review?
Date: Sunday, January 16, 2022 6:33:38 PM

Hi everyone. Thanks for a productive meeting today at 2pm.

I want to clarify a couple things for folks who weren't able to join us today:

1. All guests of the Linkage Center will be coming in the front doors and will go through the low barrier intake process. The only way to access the outdoor space is by walking down the hallway of the building and then through the doors leading to outside. So no one will be going straight from the street to the outdoor space.
2. There will be no need for guests to fill out forms. Intake forms will be completed by site staff on behalf of guests. There are 5 key questions asked at intake (they can be phrased in various ways):
 - a. Preferred Name
 - b. Age
 - c. Has the guest been to the Linkage Center before
 - d. How did the guest hear about the Linkage Center (self-presented or referred by a community org, and if the latter which one)
 - e. What general type of services is the guest interested in accessing
3. There will be a few required metrics for site staff to capture and submit to the site manager at the end of each day/shift. Kim will distribute that list and we will discuss it tomorrow and again on Tuesday morning.

I also feel like the proposed intake script is really formal and too long. Intake should take no more than 30-45 seconds unless the guest is interested in hearing a detailed list of services. I don't see a need to list out every type of service available the second they walk into the site since they will be there for a little while (hopefully) and will get the chance to engage with case managers and others while on site to hear more about the services offered. So I've made my suggestions in the script document and recommend taking out the whole bottom section.

Thanks.

Intake form:

[Linkages Sign In Sheet .docx](#)

Intake script:

[UA Script.docx](#)

Adrienne Bechelli (she/her)

Department of Emergency Management
(415) 806-2058 cell **text message is the best way to reach me**

From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>
Sent: Sunday, January 16, 2022 5:39 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Cc: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Subject: RE: Linkage Center Signs/Flyers and CBO review?

I have made some edits to the intake form and the script. Adrienne is also reviewing and will be providing edits. Please provide feedback by 1400 tomorrow.

Kim Bowman

Assistant Deputy Director, Emergency Services
415-439-9171 Cell

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Saturday, January 15, 2022 6:57 PM
To: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>
Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Subject: Re: Linkage Center Signs/Flyers and CBO review?

Hello Everyone

I have uploaded the script and intake form to share point- I don't know if UA can edit- so I will attach a word version as well. Please make comments on the share point- and track changes. Kimberly will also be putting this in a team's folder for us to share.

1. I thought it was the agreement that we will only be doing a welcome and counting the

numbers of people coming into the site. I do not think we should be asking people about services at the door to the outside. It could be overwhelming,

2. We have been asked by community CBO and advocates to collect demographic, housing status, SOGI data, and language needs for people coming into the site. I am not sure how to do this and not have it be off-putting. I am waiting to hear back from people on suggestions.

Linkage sign in

 [Linkages Sign In Sheet .docx](#)

UA script:

 [UA Script.docx](#)

I reviewed the process with Mary Howe who runs a very low barrier syringe site. Her team doesn't ask guests anything and just keep track and guesstimate age range,

thank you,

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use

of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>

Sent: Friday, January 14, 2022 8:13 AM

To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artiejr@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>

Subject: Re: Linkage Center Signs/Flyers and CBO review?

Thanks Tiffany for bumping this up. I had meant to reply on Wed. This is a good example of referencing our Standard work for creating a welcoming environment.

My initial thoughts:

The initial intake form may be barrier to some people entering. Initially asking for name and DOB can be overwhelming. Also it is presumptive that people are going there for services. (yes we want people to access services but I'm sure some folks will want to just check out the space before they are ready to say yes to services.

Can intake be: Hi. My name's Eileen. Welcome to the Linkages Center. You can get some coffee outside to the left, but if you come inside, I'm going to need your name and DOB. We have lots of different services inside if your interested.

UA script: There is good information in here but I would shorten it

thanks,
e

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division

San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**

eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

**** CONFIDENTIALITY NOTICE**** This email message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify the sender immediately and permanently delete or otherwise destroy the information.

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Thursday, January 13, 2022 10:49 PM

To: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>

Subject: Re: Linkage Center Signs/Flyers and CBO review?

Mecca and Louis,

This looks great from my perspective, but I defer to our SMEs (Eileen, Deb, Rob).

Thanks!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Wednesday, January 12, 2022 6:02 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor)

<rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; artieg <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>

Subject: RE: Linkage Center Signs/Flyers and CBO review?

Hello all:

Can you review the draft script for UA to greet clients entering the site. Do the talking points look correct? Any feedback/edits?

Also the sign in sheet is something UA will be completing as clients complete as clients enter the site.

[@Bracco, Louis \(HOM\)](mailto:Louis.Bracco@SFGOV.GOV) can you track the edits and provide a clean updated version if needed.

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter
San Francisco Department of Homelessness & Supportive Housing
City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](https://twitter.com/SF_HSH) | Like: [@SanFranciscoHSH](https://www.facebook.com/SanFranciscoHSH)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Sent: Wednesday, January 12, 2022 1:54 PM

To: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>

Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Subject: Fw: Linkage Center Signs/Flyers and CBO review?

Hi

I am including HSH, DPH and DEM leads on this.

We need signage for the building and some flyer/index card like thing

this is the group. we meet 2-3 weekly.

They can share with CBO partners

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>

Sent: Wednesday, January 12, 2022 1:32 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Cc: Zamora, Francis (DEM) <francis.zamora@sfgov.org>

Subject: Linkage Center Signs/Flyers and CBO review?

Hi Deb!

Could you connect me with the people the JIC should be collaborating with re: Linkage Center signage and flyers? We are trying to get something printed and ready for dissemination for the grand opening so our strategy is to create something as a stopgap and iterate/evolve as the site and outreach gets going. In the near term, attached is very simple language for the site's signage and flyer for hopeful clients. Again, we would have time to build off of these but in order to meet our deadline to have designs ready for final review and print please see attached. I'm going to call you on your cell in the event I can reach in you person, too.

Thanks,
Kristin

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, December 8, 2021 11:21 AM
To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Subject: Re: Canceled: Vaccine Communications Workgroup Meeting

Hi

How are you?

Two things:

I am being deactivated to 25% for PEH and vulnerable groups only. I don't need to participate in the meeting. However please reach out if there are specifics about PEH or other vulnerable groups I can help you with.

I would love to do a real tarot reading for the new year for you!

Hope you and family are fabulous.

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Equity and Community Section Deputy

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."

-Maya Angelou

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any

unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

On Dec 8, 2021, at 10:45 AM, Hogan, Kristin (DEM) <kristin.hogan@sfgov.org> wrote:

Hello, all. We will be following a slightly refined/revised agenda for this weekly workgroup meeting. Also, please let me know if you would like to be removed from this meeting invite since some of us have been deactivated or are no longer working on vaccine communications. Thanks for your past and/or continued participation!

AGENDA ITEM

TIME

JIC – Kristin Hogan

Welcome and purpose of meeting

- Provide updates for situational awareness to enhance proactive messaging both internally (DHR) and externally
- Increase opportunities for collaboration - Are there existing citywide/community events that we can piggy back off of to enhance vaccine uptake?
- Escalations/need for JIC resources/support
- High-level overview of agenda topic flow:
 1. DPH Comms messaging update
 2. Vaccine Branch operational update
 3. DHR update
 4. Community/Neighborhoods update
 5. Elected questions and schools update
 6. Special topic/briefing presentation

1 min

DPH COMMS – Christine Falvey/Noel Sanchez/Aziza Jackson

Priority Vax messaging/communications strategy.

Aziza: Include high level themes for this week's social media.

5 min

VACCINE BRANCH – Rebekah Krell

Vax Branch Ops update

- How can DPH Comms (social?) or external community partner messaging (JIC) help amplify efforts?

2 min

DHR – Mawuli Tugbenyoh

Internal Communications Update

- Data/Progress on vax ascertainment

3 min

COMMUNITY ENGAGEMENT – Katy Tang/Rebekah Krell

Community/Neighborhoods update

- What support do these neighborhood/community level efforts need from JIC?

5 min
BOS AND SCHOOLS – Ana Validzic
Electeds questions and schools update
5 min
Featured Topic/General Discussion
TBD each week or on bi-weekly basis
10 min

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the **Penal Code § 832.7(b)(5)(A)**

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED] >

Or call in (audio only)

Penal Code § 832.7(b)(5)(A) #> United States, San Francisco

Phone Conference ID: 764 444 209#

Find a local number <<https://dialin.teams.microsoft.com/6ab5bcf2-34a3-4844-8511-4e51fb43f358?id=764444209>> | Reset

PIN <<https://mysettings.lync.com/pstnconferencing>>


Learn More <<https://aka.ms/JoinTeamsMeeting>> | Meeting

options <https://teams.microsoft.com/meetingOptions/?organizerId=ca914cf6-c81f-49a5-a38a-d02f50f69493&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_NDY3NjUwMjYtOWQzZC00MjJmLTgwODctOTNlMGEzNDZjNjlk@thread.v2&messageId=0&language=en-US>

From: [Hoffman, Rob \(DPH - Contractor\)](#)
To: [Borne, Deborah \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Simbe, Jeff \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Bracco, Louis \(HOM\)](#)
Cc: [Bowman, Kimberley \(DEM\)](#); [Gran, Betsy \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Artieir, Ian Clark-Johnson](#); [DPH-workplaces-57](#); [Tenner, Andrea \(DPH\)](#)
Subject: Re: Linkage Center Signs/Flyers and CBO review?
Date: Sunday, January 16, 2022 6:05:27 PM
Attachments: [UA Script rob h edits.docx](#)

<!--[if lte mso 15 || CheckWebRef]-->

Hoffman, Rob (DPH - Contractor) has shared a OneDrive for Business file with you. To view it, click the link below.

 [UA Script rob h edits.docx](#)

<!--[endif]-->

Hi

Regarding the UA script. I wasn't able to add comments or edit. I have a clarifying question - Where are we asking UA to collect name and day/month of birth? to enter the outside campus or to enter the building?

Few things:

1. we should simplify this
2. Many of the "services" are just providing info - see Mental health and SUD standard of work.
3. It's too much too soon. Most people are somewhere on the stages of change scale around the pre-contemplation and contemplation stages so this should inform how we speak to folks.
- 4.

Urban Alchemy Script At the entrance of the Linkage Center Campus

Welcome to the [Linkage Center](#). We are happy you are here. My name is _____ and I work at Urban Alchemy. **Can I give you a brief overview of what we have to offer?**

Outside we have:

- 2 hot meals a day, coffee, and snacks
- Companion Animal monitoring
- Project Homeless Connect is here on Mondays & Tuesdays - **but what is Project Homeless Conect offering??**
- Showers and laundry daily

Inside we can connect you to:

- **Mental Health Care & Treatment referrals, including**
- **Substance use Care & Treatment referrals, including inpatient & outpatient treatment, detox, methadone, suboxone, harm reduction programs**
- Medical Care & Primary Care doctor referrals

- Shelter & Navigation Center placements
- Housing Assessments and placements
- Other community resources and programs
- COVID Vaccine (Thursday afternoon, Saturday morning)
- Naloxone (Narcan)
- Because of COVID:
- If you go inside you have to wear a surgical mask.
- When you're outside, you do not have to wear a mask

Because of COVID:

- If you go inside you must wear a surgical mask at all times in the building
- When you're outside, you do not have to wear a mask

FOR UA entrance to the building: _

Welcome, if you are coming inside will you make sure you wear a surgical mask while inside?

Some of the services you can get connected to inside.: **I do not think we offer these services inside so we should say "we can connect you with these services inside". See standard work - SUD, Physical Health, Mental health - we are mostly**

- Mental Health & Substance Use care & Treatment referrals & Resources
- Narcan and wound care supplies
- Medical Care & Primary Care doctor referrals
- Shelter & Nav Center placements
- Housing Assessments and placements
- COVID Vaccine (Thursday afternoon, Saturday morning)

Warm Regards,

Rob Hoffman

Pronouns: he, him, his

Special Projects Coordinator

Community Health Equity & Promotion Branch

Population Health Division

San Francisco Department of Public Health

25 Van Ness Avenue, Suite 650

San Francisco, CA 94102

Phone: (415) 713 2349

Email: rob.hoffman@sfdph.org

Website: www.sfdph.org/chep

If you need syringe litter removed text the Pick Up Crew a picture, location, and description. (415) 810-1337.

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Sent: Saturday, January 15, 2022 6:56 PM

To: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Subject: Re: Linkage Center Signs/Flyers and CBO review?

Hello Everyone

I have uploaded the script and intake form to share point- I don't know if UA can edit- so I will attach a word version as well. Please make comments on the share point- and track changes. Kimberly will also be putting this in a team's folder for us to share.

1. I thought it was the agreement that we will only be doing a welcome and counting the numbers of people coming into the site. I do not think we should be asking people about services at the door to the outside. It could be overwhelming,
2. We have been asked by community CBO and advocates to collect demographic, housing status, SOGI data, and language needs for people coming into the site. I am not sure how to do this and not have it be off-putting. I am waiting to hear back from people on suggestions.

Linkage sign in

[Linkages Sign In Sheet .docx](#)

UA script:

[UA Script.docx](#)

I reviewed the process with Mary Howe who runs a very low barrier syringe site. Her team doesn't ask guests anything and just keep track and guesstimate age range,

thank you,
Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>

Sent: Friday, January 14, 2022 8:13 AM

To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artiejr@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>

Subject: Re: Linkage Center Signs/Flyers and CBO review?

Thanks Tiffany for bumping this up. I had meant to reply on Wed. This is a good example of referencing our Standard work for creating a welcoming environment.

My initial thoughts:

The initial intake form may be barrier to some people entering. Initially asking for name and DOB can be overwhelming. Also it is presumptive that people are going there for services. (yes

we want people to access services but I'm sure some folks will want to just check out the space before they are ready to say yes to services.

Can intake be: Hi. My name's Eileen. Welcome to the Linkages Center. You can get some coffee outside to the left, but if you come inside, I'm going to need your name and DOB. We have lots of different services inside if your interested.

UA script: There is good information in here but I would shorten it

thanks,
e

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

**** CONFIDENTIALITY NOTICE**** This email message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify the sender immediately and permanently delete or otherwise destroy the information.

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Thursday, January 13, 2022 10:49 PM
To: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>
Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-

alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>

Subject: Re: Linkage Center Signs/Flyers and CBO review?

Mecca and Louis,

This looks great from my perspective, but I defer to our SMEs (Eileen, Deb, Rob).

Thanks!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Wednesday, January 12, 2022 6:02 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; artieg <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>

Subject: RE: Linkage Center Signs/Flyers and CBO review?

Hello all:

Can you review the draft script for UA to greet clients entering the site. Do the talking points look correct? Any feedback/edits?

Also the sign in sheet is something UA will be completing as clients complete as clients enter the site.

[@Bracco, Louis \(HOM\)](#) can you track the edits and provide a clean updated version if needed.

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](#) | Like: [@SanFranciscoHSH](#)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, January 12, 2022 1:54 PM
To: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>
Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Subject: Fw: Linkage Center Signs/Flyers and CBO review?

Hi

I am including HSH, DPH and DEM leads on this.

We need signage for the building and some flyer/index card like thing

this is the group. we meet 2-3 weekly.

They can share with CBO partners

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”
- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Sent: Wednesday, January 12, 2022 1:32 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Cc: Zamora, Francis (DEM) <francis.zamora@sfgov.org>
Subject: Linkage Center Signs/Flyers and CBO review?

Hi Deb!

Could you connect me with the people the JIC should be collaborating with re: Linkage Center signage and flyers? We are trying to get something printed and ready for dissemination for the grand opening so our strategy is to create something as a stopgap and iterate/evolve as the site and outreach gets going. In the near term, attached is very simple language for the site's signage and flyer for hopeful clients. Again, we would have time to build off of these but in order to meet our deadline to have designs ready for final review and print please see attached. I'm going to call you on your cell in the event I can reach in you person, too.

Thanks,
Kristin

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, December 8, 2021 11:21 AM
To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Subject: Re: Canceled: Vaccine Communications Workgroup Meeting

Hi
How are you?
Two things:
I am being deactivated to 25% for PEH and vulnerable groups only. I don't need to participate in the meeting. However please reach out if there are specifics about PEH or other vulnerable groups I can help you with.

I would love to do a real tarot reading for the new year for you!

Hope you and family are fabulous.
Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Equity and Community Section Deputy

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health
Pronouns: she/her
Cell [415-225-1074](tel:415-225-1074)

"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."

-Maya Angelou

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

On Dec 8, 2021, at 10:45 AM, Hogan, Kristin (DEM) <kristin.hogan@sfgov.org> wrote:

Hello, all. We will be following a slightly refined/revised agenda for this weekly workgroup meeting. Also, please let me know if you would like to be removed from this meeting invite since some of us have been deactivated or are no longer working on vaccine communications. Thanks for your past and/or continued participation!

AGENDA ITEM

TIME

JIC – Kristin Hogan

Welcome and purpose of meeting

- Provide updates for situational awareness to enhance proactive messaging both internally (DHR) and externally
- Increase opportunities for collaboration - Are there existing citywide/community events that we can piggy back off of to enhance vaccine uptake?
- Escalations/need for JIC resources/support
- High-level overview of agenda topic flow:
 1. DPH Comms messaging update
 2. Vaccine Branch operational update
 3. DHR update
 4. Community/Neighborhoods update
 5. Elected questions and schools update
 6. Special topic/briefing presentation

1 min

DPH COMMS – Christine Falvey/Noel Sanchez/Aziza Jackson

Priority Vax messaging/communications strategy.

Aziza: Include high level themes for this week's social media.

5 min

VACCINE BRANCH – Rebekah Krell

Vax Branch Ops update

- How can DPH Comms (social?) or external community partner messaging (JIC) help amplify efforts?

2 min

DHR – Mawuli Tugbenyoh

Internal Communications Update

- Data/Progress on vax ascertainment

3 min

COMMUNITY ENGAGEMENT – Katy Tang/Rebekah Krell

Community/Neighborhoods update

· What support do these neighborhood/community level efforts need from JIC?

5 min

BOS AND SCHOOLS – Ana Validzic

Electeds questions and schools update

5 min

Featured Topic/General Discussion

TBD each week or on bi-weekly basis

10 min

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the meeting <Penal Code § 832.7(b)(5)(A)

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED] >

Or call in (audio only)

Penal Code § 832.7(b)(5)(A) #> United States, San Francisco

Phone Conference ID: 764 444 209#

Find a local number <<https://dialin.teams.microsoft.com/6ab5bcf2-34a3-4844-8511-4e51fb43f358?id=764444209>> | Reset

PIN <<https://mysettings.lync.com/pstnconferencing>>

Learn More <<https://aka.ms/JoinTeamsMeeting>> | Meeting options <https://teams.microsoft.com/meetingOptions/?organizerId=ca914cf6-c81f-49a5-a38a-d02f50f69493&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_NDY3NjUwMjYtOWQzZC00MjJmLTgwODctOTNlMGEzNDZjNjk@thread.v2&messageId=0&language=en-US>

From: [Bowman, Kimberley \(DEM\)](#)
To: [Borne, Deborah \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Simbe, Jeff \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Bracco, Louis \(HOM\)](#); [Bechelli, Adrienne \(DEM\)](#)
Cc: [Gran, Betsy \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Artiejr, Ian Clark-Johnson](#); [DPH-workplaces-57](#); [Tenner, Andrea \(DPH\)](#)
Subject: RE: Linkage Center Signs/Flyers and CBO review?
Date: Sunday, January 16, 2022 5:38 55 PM

I have made some edits to the intake form and the script. Adrienne is also reviewing and will be providing edits. Please provide feedback by 1400 tomorrow.

Kim Bowman

Assistant Deputy Director, Emergency Services
415-439-9171 Cell

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Saturday, January 15, 2022 6:57 PM
To: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>
Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artiejr@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Subject: Re: Linkage Center Signs/Flyers and CBO review?

Hello Everyone

I have uploaded the script and intake form to share point- I don't know if UA can edit- so I will attach a word version as well. Please make comments on the share point- and track changes.

Kimberly will also be putting this in a team's folder for us to share.

1. I thought it was the agreement that we will only be doing a welcome and counting the numbers of people coming into the site. I do not think we should be asking people about services at the door to the outside. It could be overwhelming,
2. We have been asked by community CBO and advocates to collect demographic, housing status, SOGI data, and language needs for people coming into the site. I am not sure how to do this and not have it be off-putting. I am waiting to hear back from people on suggestions.

Linkage sign in

 [Linkages Sign In Sheet .docx](#)

UA script:

 [UA Script.docx](#)

I reviewed the process with Mary Howe who runs a very low barrier syringe site. Her team doesn't ask guests anything and just keep track and guesstimate age range,

thank you,
Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may

contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>
Sent: Friday, January 14, 2022 8:13 AM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>
Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>
Subject: Re: Linkage Center Signs/Flyers and CBO review?

Thanks Tiffany for bumping this up. I had meant to reply on Wed. This is a good example of referencing our Standard work for creating a welcoming environment.

My initial thoughts:

The initial intake form may be barrier to some people entering. Initially asking for name and DOB can be overwhelming. Also it is presumptive that people are going there for services. (yes we want people to access services but I'm sure some folks will want to just check out the space before they are ready to say yes to services.

Can intake be: Hi. My name's Eileen. Welcome to the Linkages Center. You can get some coffee outside to the left, but if you come inside, I'm going to need your name and DOB. We have lots of different services inside if your interested.

UA script: There is good information in here but I would shorten it

thanks,
e

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

**** CONFIDENTIALITY NOTICE**** This email message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify the sender immediately and permanently delete or otherwise destroy the information.

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Thursday, January 13, 2022 10:49 PM
To: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>
Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>
Subject: Re: Linkage Center Signs/Flyers and CBO review?

Mecca and Louis,

This looks great from my perspective, but I defer to our SMEs (Eileen, Deb, Rob).
Thanks!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her
Deputy Director, Emergency Preparedness & Response
San Francisco Department of Public Health
333 Valencia St., San Francisco, Ca 94103
Office Number: 628.217.6966
24-Hour On-Call PHEPR Number: 415.802.7358

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>
Sent: Wednesday, January 12, 2022 6:02 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>
Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; artieg <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>
Subject: RE: Linkage Center Signs/Flyers and CBO review?

Hello all:

Can you review the draft script for UA to greet clients entering the site. Do the talking points look correct? Any feedback/edits?
Also the sign in sheet is something UA will be completing as clients complete as clients enter the site.

[@Bracco, Louis \(HOM\)](#) can you track the edits and provide a clean updated version if needed.

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter
San Francisco Department of Homelessness & Supportive Housing
City & County of San Francisco
Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408
Learn: hsh.sfgov.org | Follow: [@SF_HSH](#) | Like: [@SanFranciscoHSH](#)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, January 12, 2022 1:54 PM
To: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>
Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Subject: Fw: Linkage Center Signs/Flyers and CBO review?

Hi

I am including HSH, DPH and DEM leads on this.
We need signage for the building and some flyer/index card like thing

this is the group. we meet 2-3 weekly.

They can share with CBO partners

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health
Pronouns: she/her
Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”
- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may

contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Sent: Wednesday, January 12, 2022 1:32 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Cc: Zamora, Francis (DEM) <francis.zamora@sfgov.org>
Subject: Linkage Center Signs/Flyers and CBO review?

Hi Deb!

Could you connect me with the people the JIC should be collaborating with re: Linkage Center signage and flyers? We are trying to get something printed and ready for dissemination for the grand opening so our strategy is to create something as a stopgap and iterate/evolve as the site and outreach gets going. In the near term, attached is very simple language for the site's signage and flyer for hopeful clients. Again, we would have time to build off of these but in order to meet our deadline to have designs ready for final review and print please see attached. I'm going to call you on your cell in the event I can reach in you person, too.

Thanks,
Kristin

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, December 8, 2021 11:21 AM
To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Subject: Re: Canceled: Vaccine Communications Workgroup Meeting

Hi

How are you?

Two things:

I am being deactivated to 25% for PEH and vulnerable groups only. I don't need to participate in the meeting. However please reach out if there are specifics about PEH or other vulnerable groups I can help you with.

I would love to do a real tarot reading for the new year for you!

Hope you and family are fabulous.

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Equity and Community Section Deputy

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health
Pronouns: she/her
Cell [415-225-1074](tel:415-225-1074)

"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."

-Maya Angelou

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

On Dec 8, 2021, at 10:45 AM, Hogan, Kristin (DEM) <kristin.hogan@sfgov.org> wrote:

Hello, all. We will be following a slightly refined/revised agenda for this weekly workgroup meeting. Also, please let me know if you would like to be removed from this meeting invite since some of us have been deactivated or are no longer working on vaccine communications. Thanks for your past and/or continued participation!

AGENDA ITEM

TIME

JIC – Kristin Hogan

Welcome and purpose of meeting

- Provide updates for situational awareness to enhance proactive messaging both internally (DHR) and externally
- Increase opportunities for collaboration - Are there existing citywide/community events that we can piggy back off of to enhance vaccine uptake?
- Escalations/need for JIC resources/support
- High-level overview of agenda topic flow:
 1. DPH Comms messaging update
 2. Vaccine Branch operational update
 3. DHR update
 4. Community/Neighborhoods update
 5. Elected questions and schools update
 6. Special topic/briefing presentation

1 min

DPH COMMS – Christine Falvey/Noel Sanchez/Aziza Jackson

Priority Vax messaging/communications strategy.

Aziza: Include high level themes for this week's social media.

5 min

VACCINE BRANCH – Rebekah Krell

Vax Branch Ops update

- How can DPH Comms (social?) or external community partner messaging (JIC) help amplify efforts?

2 min

DHR – Mawuli Tugbenyoh

Internal Communications Update

- Data/Progress on vax ascertainment

3 min

COMMUNITY ENGAGEMENT – Katy Tang/Rebekah Krell

Community/Neighborhoods update

- What support do these neighborhood/community level efforts need from JIC?

5 min

BOS AND SCHOOLS – Ana Validzic

Electeds questions and schools update

5 min

Featured Topic/General Discussion

TBD each week or on bi-weekly basis

10 min

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the meeting<Penal Code § 832.7(b)(5)(A)>

>

>

Or call in (audio only)

Penal Code § 832.7(b)(5)(A) #> United States, San Francisco

Phone Conference ID: 764 444 209#

Find a local number<<https://dialin.teams.microsoft.com/6ab5bcf2-34a3-4844-8511-4e51fb43f358?id=764444209>> | Reset

PIN<<https://mysettings.lync.com/pstnconferencing>>

Learn More<<https://aka.ms/JoinTeamsMeeting>> | Meeting options<[https://teams.microsoft.com/meetingOptions/?organizerId=ca914cf6-c81f-49a5-a38a-d02f50f69493&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_NDY3NjUwMjYtOWQzZC00MjJmLTwODctOTNlMGZzNDZlNjlk@thread.v2&messageId=0&language=en-](https://teams.microsoft.com/meetingOptions/?organizerId=ca914cf6-c81f-49a5-a38a-d02f50f69493&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_NDY3NjUwMjYtOWQzZC00MjJmLTwODctOTNlMGZzNDZlNjlk@thread.v2&messageId=0&language=en-US)

[US](https://teams.microsoft.com/meetingOptions/?organizerId=ca914cf6-c81f-49a5-a38a-d02f50f69493&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_NDY3NjUwMjYtOWQzZC00MjJmLTwODctOTNlMGZzNDZlNjlk@thread.v2&messageId=0&language=en-US)

>

From: [Rivera, Tiffany \(DPH\)](#)
To: [Simbe, Jeff \(DPH\)](#); [DPH-bmiazgowicz](#)
Cc: [Paul Harkin](#); [DPH-External-Weisen-Healthright360.org](#); [Gary McCoy](#); [Rebecca Graff](#); [Tracy Lee](#); [Jasmine Page](#)
Subject: Re: Re: HR360 Supplies for TL
Date: Sunday, January 16, 2022 12:34:01 PM

Hi Britt,

Did your question get answered at the 2pm meeting on Friday? If not we can confirm today. I wasn't on the call the whole time on Friday. Let us know.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Sent: Friday, January 14, 2022 10:30 PM

To: DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>

Cc: Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Rebecca Graff <rgraff@healthright360.org>; Tracy Lee <tlee@healthright360.org>; Jasmine Page <japage@healthright360.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Subject: Re: Re: HR360 Supplies for TL

Hi Britt,

Sorry for this late after hours response. I'm looking at the items on the first tab and things that I will order that's on the available inventory list is:

- Sharps containers (unclear if they are coming with locking bracket but that's what I requested)
- hand sanitizer, dispenser, pump bottles
- we have folding tables and chairs, we also have stackable chairs, let me know if you want these

I can ask for the other stuff, not sure if I can get them though.

Thanks,

Jeff Simbe

Mental Health Services Act Housing Program Manager

Behavioral Health Services

San Francisco Department of Public Health
1380 Howard Street, San Francisco, CA 94103
Pronouns: he/him/his

Confidentiality Notice: The documents accompanying this electronic transmission, or the transmission itself, may contain Confidential or Protected Health Information. This information belongs to the sender and is legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that you not disclose, copy, distribute or take action on the information in this/these document(s). All such activities are strictly prohibited. If you have received this e-mail or electronic copy in error, delete this e-mail immediately and empty your deleted items folder and take any steps necessary to ensure permanent deletion.

From: Britt Miazgowicz <bmiagowicz@healthRIGHT360.org>

Sent: Friday, January 14, 2022 1:19 PM

To: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Rebecca Graff <rgraff@healthright360.org>; Tracy Lee <tlee@healthright360.org>; Jasmine Page <japage@healthright360.org>

Subject: RE: Re: HR360 Supplies for TL

Hi Jeff,

Thank you for your patience on this. Attached is our list. The first tab are items we are hoping DPH can order. The second tab are one-time use kinds of supplies that HR360 will be ordering. If we (HR360) are going to be responsible for ordering the FFE, and need approval on this list, we would need that asap. But it sounds like the first step is to see what DPH may already have available to us, that aligns with our needs. Please let us know appropriate next steps.

Please note, this is our ideal list, meaning the items are the gold standard in harm reduction programs because of their functionality for use, durability, and easy-to-sanitize surfaces. That said, we thought it would be best to propose our ***best*** vision of what we would need, and we can pare back if needed.

A couple other items we would like to address at the 2pm meeting, if possible:

- **Handwashing stations** – will DPW be supplying and setting those up in the outside areas?
- **Ashtrays** – will whomever is responsible for the tobacco smoking area have those standing ashtrays supplied and setup?
- **Lighting** – will DPW be ensuring the outdoor space is well-lit after dark? This will be a big safety issue and we anticipate needing significant lighting. We don't really know how that will work, but presumably DPW has provided this in other spaces and can take the lead on this?
- **Narcan Emergency Stations** – we thought we heard that these would be setup inside, but couldn't confirm who owned it and was taking the lead to ensure these are ordered and setup.

Thank you, Jeff! See you at 2pm.

Britt Miazgowicz

Gender Pronouns: She/Her [Why is this in my signature?](#)

VP of Contracts and Implementation

HealthRIGHT 360

C: 415-845-8195 | bmiazgowicz@healthright360.org

1563 Mission St. | San Francisco, CA 94103



From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Sent: Thursday, January 13, 2022 4:34 PM

To: Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>

Cc: Paul Harkin <pharkin@healthright360.org>; Vitka Eisen <veisen@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; Rebecca Graff <rgraff@healthright360.org>; Tracy Lee <tlee@healthright360.org>

Subject: [EXTERNAL]Re: Supplies for TL

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Britt,

Thanks, if it could be today that would be helpful. Just trying work out logistics.

I kind of have a supply resource, so just want to include some stuff you guys may need.

thanks!

Jeff Simbe

Mental Health Services Act Housing Program Manager

Behavioral Health Services

San Francisco Department of Public Health

1380 Howard Street, San Francisco, CA 94103

Pronouns: he/him/his

Confidentiality Notice: The documents accompanying this electronic transmission, or the transmission itself, may contain Confidential or Protected Health Information. This information belongs to the sender and is legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that you not disclose, copy, distribute

or take action on the information in this/these document(s). All such activities are strictly prohibited. If you have received this e-mail or electronic copy in error, delete this e-mail immediately and empty your deleted items folder and take any steps necessary to ensure permanent deletion.

From: Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>

Sent: Thursday, January 13, 2022 12:50 PM

To: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Paul Harkin <pharkin@healthright360.org>; DPH-External-Veisen-Healthright360.org <veisen@Healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Rebecca Graff <rgraff@healthright360.org>; Tracy Lee <tlee@healthright360.org>

Subject: RE: Supplies for TL

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Jeff,

We are working on finalizing our list ASAP and hope to share by EOD today or at the latest, tomorrow morning.

Best,

Britt Miazgowicz

Gender Pronouns: She/Her [Why is this in my signature?](#)

VP of Contracts and Implementation

HealthRIGHT 360

C: 415-845-8195 | bmiazgowicz@healthright360.org

1563 Mission St. | San Francisco, CA 94103



From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Sent: Thursday, January 13, 2022 11:08 AM

To: Vitka Eisen <veisen@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; Paul Harkin <pharkin@healthright360.org>; Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>

Subject: [EXTERNAL]Supplies for TL

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi healthright colleagues!

I'm working on supplies we need for the site. Since it's a potluck and everyone's bringing what they think they'll need do you have a "wishlist"?

Who do you think it would be helpful for me to talk to from your team about this?

Thanks,

Jeff

Get [Outlook for iOS](#)

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Borne, Deborah \(DPH\)](#)
To: [Loughran, Eileen \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Simbe, Jeff \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Bracco, Louis \(HOM\)](#)
Cc: [Bowman, Kimberley \(DEM\)](#); [Gran, Betsy \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Artieir, Ian Clark-Johnson](#); [DPH-workplaces-57](#); [Tenner, Andrea \(DPH\)](#)
Subject: Re: Linkage Center Signs/Flyers and CBO review?
Date: Saturday, January 15, 2022 6:56:56 PM
Attachments: [Linkages Sign In Sheet .docx](#)
[UA Script.docx](#)

<!--[if lte mso 15 || CheckWebRef]-->

Borne, Deborah (DPH) has shared a OneDrive for Business file with you. To view it, click the link below.

 [UA Script.docx](#)

<!--[endif]-->

Hello Everyone

I have uploaded the script and intake form to share point- I don't know if UA can edit- so I will attach a word version as well. Please make comments on the share point- and track changes. Kimberly will also be putting this in a team's folder for us to share.

1. I thought it was the agreement that we will only be doing a welcome and counting the numbers of people coming into the site. I do not think we should be asking people about services at the door to the outside. It could be overwhelming,
2. We have been asked by community CBO and advocates to collect demographic, housing status, SOGI data, and language needs for people coming into the site. I am not sure how to do this and not have it be off-putting. I am waiting to hear back from people on suggestions.

Linkage sign in

 [Linkages Sign In Sheet .docx](#)

UA script:

 [UA Script.docx](#)

I reviewed the process with Mary Howe who runs a very low barrier syringe site. Her team doesn't ask guests anything and just keep track and guesstimate age range,

thank you,
Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>

Sent: Friday, January 14, 2022 8:13 AM

To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artiejr@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>

Subject: Re: Linkage Center Signs/Flyers and CBO review?

Thanks Tiffany for bumping this up. I had meant to reply on Wed. This is a good example of referencing our Standard work for creating a welcoming environment.

My initial thoughts:

The initial intake form may be barrier to some people entering. Initially asking for name and DOB can be overwhelming. Also it is presumptive that people are going there for services. (yes we want people to access services but I'm sure some folks will want to just check out the space before they are ready to say yes to services.

Can intake be: Hi. My name's Eileen. Welcome to the Linkages Center. You can get some coffee outside to the left, but if you come inside, I'm going to need your name and DOB. We have lots of different services inside if your interested.

UA script: There is good information in here but I would shorten it

thanks,
e

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

**** CONFIDENTIALITY NOTICE**** This email message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify the sender immediately and permanently delete or otherwise destroy the information.

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Thursday, January 13, 2022 10:49 PM

To: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>

Subject: Re: Linkage Center Signs/Flyers and CBO review?

Mecca and Louis,

This looks great from my perspective, but I defer to our SMEs (Eileen, Deb, Rob).

Thanks!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Wednesday, January 12, 2022 6:02 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; artieg <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>

Subject: RE: Linkage Center Signs/Flyers and CBO review?

Hello all:

Can you review the draft script for UA to greet clients entering the site. Do the talking points look correct? Any feedback/edits?

Also the sign in sheet is something UA will be completing as clients complete as clients enter the site.

[@Bracco, Louis \(HOM\)](#) can you track the edits and provide a clean updated version if needed.

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](#) | Like: [@SanFranciscoHSH](#)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Sent: Wednesday, January 12, 2022 1:54 PM

To: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>
Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Subject: Fw: Linkage Center Signs/Flyers and CBO review?

Hi

I am including HSH, DPH and DEM leads on this.

We need signage for the building and some flyer/index card like thing

this is the group. we meet 2-3 weekly.

They can share with CBO partners

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”
- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>

Sent: Wednesday, January 12, 2022 1:32 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Cc: Zamora, Francis (DEM) <francis.zamora@sfgov.org>

Subject: Linkage Center Signs/Flyers and CBO review?

Hi Deb!

Could you connect me with the people the JIC should be collaborating with re: Linkage Center signage and flyers? We are trying to get something printed and ready for dissemination for the grand

opening so our strategy is to create something as a stopgap and iterate/evolve as the site and outreach gets going. In the near term, attached is very simple language for the site's signage and flyer for hopeful clients. Again, we would have time to build off of these but in order to meet our deadline to have designs ready for final review and print please see attached. I'm going to call you on your cell in the event I can reach in you person, too.

Thanks,
Kristin

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, December 8, 2021 11:21 AM
To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Subject: Re: Canceled: Vaccine Communications Workgroup Meeting

Hi

How are you?

Two things:

I am being deactivated to 25% for PEH and vulnerable groups only. I don't need to participate in the meeting. However please reach out if there are specifics about PEH or other vulnerable groups I can help you with.

I would love to do a real tarot reading for the new year for you!

Hope you and family are fabulous.

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Equity and Community Section Deputy

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."

-Maya Angelou

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged

under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

On Dec 8, 2021, at 10:45 AM, Hogan, Kristin (DEM) <kristin.hogan@sfgov.org> wrote:

Hello, all. We will be following a slightly refined/revised agenda for this weekly workgroup meeting. Also, please let me know if you would like to be removed from this meeting invite since some of us have been deactivated or are no longer working on vaccine communications. Thanks for your past and/or continued participation!

AGENDA ITEM

TIME

JIC – Kristin Hogan

Welcome and purpose of meeting

- Provide updates for situational awareness to enhance proactive messaging both internally (DHR) and externally
- Increase opportunities for collaboration - Are there existing citywide/community events that we can piggy back off of to enhance vaccine uptake?
- Escalations/need for JIC resources/support
- High-level overview of agenda topic flow:
 1. DPH Comms messaging update
 2. Vaccine Branch operational update
 3. DHR update
 4. Community/Neighborhoods update
 5. Elected questions and schools update
 6. Special topic/briefing presentation

1 min

DPH COMMS – Christine Falvey/Noel Sanchez/Aziza Jackson

Priority Vax messaging/communications strategy.

Aziza: Include high level themes for this week's social media.

5 min

VACCINE BRANCH – Rebekah Krell

Vax Branch Ops update

- How can DPH Comms (social?) or external community partner messaging (JIC) help amplify efforts?

2 min

DHR – Mawuli Tugbenyoh

Internal Communications Update

- Data/Progress on vax ascertainment

3 min

COMMUNITY ENGAGEMENT – Katy Tang/Rebekah Krell

Community/Neighborhoods update

- What support do these neighborhood/community level efforts need from JIC?
5 min
 - BOS AND SCHOOLS – Ana Validzic
Electeds questions and schools update
5 min
 - Featured Topic/General Discussion
TBD each week or on bi-weekly basis
10 min
-

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the meeting <Penal Code § 832.7(b)(5)(A)

[REDACTED]

Or call in (audio only)

Penal Code § 832.7(b)(5)(A) #> United States, San Francisco

Phone Conference ID: 764 444 209#

Find a local number <<https://dialin.teams.microsoft.com/6ab5bcf2-34a3-4844-8511-4e51fb43f358?id=764444209>> | Reset

PIN <<https://mysettings.lync.com/pstnconferencing>>

Learn More <<https://aka.ms/JoinTeamsMeeting>> | Meeting

options <https://teams.microsoft.com/meetingOptions/?organizerId=ca914cf6-c81f-49a5-a38a-d02f50f69493&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_NDY3NjUwMjYtOWQzZC00MjMmLTgwODctOTNMGEzNDZjNjlk@thread.v2&messageId=0&language=en-US>

From: [Bayron Wilson](#)
To: [Simbe, Jeff \(DPH\)](#)
Cc: [Artiejr](#); [Bracco, Louis \(HOM\)](#); [Ian Clark-Johnson](#); emerson.flores@communityforwardsf.org; roundtreeorlando843@gmail.com
Subject: Re: transportation services from linkage to DPH services
Date: Saturday, January 15, 2022 12:00:48 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Thank you Jeff,

@Artie, can you please forward to Adis and Ron so they can be apart of the discussion.

@Ian, can you look into making sure this message is provided to the team.

Best,
Bayron

On Fri, Jan 14, 2022 at 4:45 PM Simbe, Jeff (DPH) <jeff.simbe@sfdph.org> wrote:

Hi All,

Community Forward will be providing transportation from the linkage site to other DPH services. This is the process that I have drafted:

Transport Criteria

Guest can be transported from the linkage site to locations such as:

- BHS Pharmacy
- Urgent Care (WPIC or ZSFGH)
- ED for situations that do not require EMS transport
- Alcohol sobering (if accepted and able to be safely transported)
- To bus stations/BART to get to appointments/to a safe place to stay
- Trips will generally be one way however roundtrips can be coordinated (medication pick up, etc)

Exclusion Criteria

- Physical support needed from staff to board/exit van
- Shopping carts or personal possessions exceeding what the guest can carry/feasibly on/offboard
- Animals (excluding service animals) not muzzled/not under their human's control
- Clothing covered with hazardous substances (blood, urine, feces)
- Violence/threats of violence at the facility

Guests who meet exclusion criteria may be able to access cab vouchers, Paratransit, or public transportation if options are available.

CFSF Dispatch number: 415-678-8323

Trina Fields, CFSF Transportaion Supervisor

Community Forward SF (CFSF) hours of transportation M-F 9am-5pm

Provide dispatch with the following information:

- Name of guest
- Drop off location

Transport form that facility staff should complete and give to guest should include:

- Name of guest
- Date/time
- Drop off location/address

Send guest to pick up location in front of 1170 Market

Transport logging

Can we all meet to talk about this?

Jeff Simbe

Mental Health Services Act Housing Program Manager

Behavioral Health Services

San Francisco Department of Public Health

[1380 Howard Street, San Francisco, CA 94103](https://www.sfdph.org/dph/1380HowardStreet)

Pronouns: he/him/his

Confidentiality Notice: The documents accompanying this electronic transmission, or the transmission itself, may contain Confidential or Protected Health Information. This information belongs to the sender and is legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that you not disclose, copy, distribute or take action on the information in this/these document(s). All such activities are strictly prohibited. If you have received this e-mail or electronic copy in error, delete this e-mail immediately and empty your deleted items folder and take any steps necessary to ensure permanent deletion.

From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Sent: Friday, January 14, 2022 12:03 PM

To: Artiejr <artieg@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>

Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; emerson.flores@communityforwardsf.org
<emerson.flores@communityforwardsf.org>

Subject: Re: transportation services from linkage to DPH services

looping in Louis from HSH and Emerson from Community forward too

Jeff Simbe

Mental Health Services Act Housing Program Manager

Behavioral Health Services

San Francisco Department of Public Health

[1380 Howard Street, San Francisco, CA 94103](#)

Pronouns: he/him/his

Confidentiality Notice: The documents accompanying this electronic transmission, or the transmission itself, may contain Confidential or Protected Health Information. This information belongs to the sender and is legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that you not disclose, copy, distribute or take action on the information in this/these document(s). All such activities are strictly prohibited. If you have received this e-mail or electronic copy in error, delete this e-mail immediately and empty your deleted items folder and take any steps necessary to ensure permanent deletion.

From: Simbe, Jeff (DPH)

Sent: Friday, January 14, 2022 11:58 AM

To: Artiejr <artieg@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>

Subject: transportation services from linkage to DPH services

Hi Artie and Bayron,

Do you have a minute to chat? I'm Jeff with DPH and coordinating transportation with CBO community forward from the linkage site to other DPH services.

Just want to talk about this process and bring Emerson from Community forward in the discussion too.

My cell is 650-303-8997, I can set up a Teams meeting for later today.

thanks!

Jeff Simbe

Mental Health Services Act Housing Program Manager

Behavioral Health Services

San Francisco Department of Public Health

[1380 Howard Street, San Francisco, CA 94103](#)

Pronouns: he/him/his

Confidentiality Notice: The documents accompanying this electronic transmission, or the transmission itself, may contain Confidential or Protected Health Information. This information belongs to the sender and is legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that you not disclose, copy,

distribute or take action on the information in this/these document(s). All such activities are strictly prohibited. If you have received this e-mail or electronic copy in error, delete this e-mail immediately and empty your deleted items folder and take any steps necessary to ensure permanent deletion.



Bayron Wilson

Chief of Operations, San Francisco, Los Angeles

URBAN ALCHEMY I a nonprofit organization

"Transforming People & Communities through Love & Respect"

Direct: 510.830.8591

From: [Britt Miazgowicz](#)
To: [Simbe, Jeff \(DPH\)](#)
Cc: [Paul Harkin](#); [DPH-External-Weisen-Healthright360.org](#); [Gary McCoy](#); [Rebecca Graff](#); [Tracy Lee](#); [Jasmine Page](#)
Subject: RE: Re: HR360 Supplies for TL
Date: Friday, January 14, 2022 1:19:57 PM
Attachments: [TOPS FFE & Supplies List.xlsx](#)
Importance: High

Hi Jeff,

Thank you for your patience on this. Attached is our list. The first tab are items we are hoping DPH can order. The second tab are one-time use kinds of supplies that HR360 will be ordering. If we (HR360) are going to be responsible for ordering the FFE, and need approval on this list, we would need that asap. But it sounds like the first step is to see what DPH may already have available to us, that aligns with our needs. Please let us know appropriate next steps.

Please note, this is our ideal list, meaning the items are the gold standard in harm reduction programs because of their functionality for use, durability, and easy-to-sanitize surfaces. That said, we thought it would be best to propose our ***best*** vision of what we would need, and we can pare back if needed.

A couple other items we would like to address at the 2pm meeting, if possible:

- **Handwashing stations** – will DPW be supplying and setting those up in the outside areas?
- **Ashtrays** – will whomever is responsible for the tobacco smoking area have those standing ashtrays supplied and setup?
- **Lighting** – will DPW be ensuring the outdoor space is well-lit after dark? This will be a big safety issue and we anticipate needing significant lighting. We don't really know how that will work, but presumably DPW has provided this in other spaces and can take the lead on this?
- **Narcan Emergency Stations** – we thought we heard that these would be setup inside, but couldn't confirm who owned it and was taking the lead to ensure these are ordered and setup.

Thank you, Jeff! See you at 2pm.

Britt Miazgowicz

Gender Pronouns: She/Her [Why is this in my signature?](#)

VP of Contracts and Implementation

HealthRIGHT 360

C: 415-845-8195 | bmiazgowicz@healthright360.org

1563 Mission St. | San Francisco, CA 94103



From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Sent: Thursday, January 13, 2022 4:34 PM
To: Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>
Cc: Paul Harkin <pharkin@healthright360.org>; Vitka Eisen <veisen@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; Rebecca Graff <rgraff@healthright360.org>; Tracy Lee <tlee@healthright360.org>
Subject: [EXTERNAL]Re: Supplies for TL

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Britt,

Thanks, if it could be today that would be helpful. Just trying work out logistics.

I kind of have a supply resource, so just want to include some stuff you guys may need.

thanks!

Jeff Simbe
Mental Health Services Act Housing Program Manager
Behavioral Health Services
San Francisco Department of Public Health
1380 Howard Street, San Francisco, CA 94103
Pronouns: he/him/his

Confidentiality Notice: The documents accompanying this electronic transmission, or the transmission itself, may contain Confidential or Protected Health Information. This information belongs to the sender and is legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that you not disclose, copy, distribute or take action on the information in this/these document(s). All such activities are strictly prohibited. If you have received this e-mail or electronic copy in error, delete this e-mail immediately and empty your deleted items folder and take any steps necessary to ensure permanent deletion.

From: Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>
Sent: Thursday, January 13, 2022 12:50 PM
To: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Paul Harkin <pharkin@healthright360.org>; DPH-External-Veisen-Healthright360.org <veisen@Healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Rebecca Graff <rgraff@healthright360.org>; Tracy Lee <tlee@healthright360.org>
Subject: RE: Supplies for TL

This message is from outside the City email system. Do not open links or attachments from

untrusted sources.

Hi Jeff,

We are working on finalizing our list ASAP and hope to share by EOD today or at the latest, tomorrow morning.

Best,

Britt Miazgowicz

Gender Pronouns: She/Her [Why is this in my signature?](#)

VP of Contracts and Implementation

HealthRIGHT 360

C: 415-845-8195 | bmiazgowicz@healthright360.org

1563 Mission St. | San Francisco, CA 94103



From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Sent: Thursday, January 13, 2022 11:08 AM

To: Vitka Eisen <veisen@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; Paul Harkin <pharkin@healthright360.org>; Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>

Subject: [EXTERNAL]Supplies for TL

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi healthright colleagues!

I'm working on supplies we need for the site. Since it's a potluck and everyone's bringing what they think they'll need do you have a "wishlist"?

Who do you think it would be helpful for me to talk to from your team about this?

Thanks,

Jeff

Get [Outlook for iOS](#)

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are

intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Simbe, Jeff \(DPH\)](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: Re: transportation services from linkage to DPH services
Date: Friday, January 14, 2022 12:03:41 PM

Jeff Simbe
Mental Health Services Act Housing Program Manager
Behavioral Health Services
San Francisco Department of Public Health
1380 Howard Street, San Francisco, CA 94103
Pronouns: he/him/his

Confidentiality Notice: The documents accompanying this electronic transmission, or the transmission itself, may contain Confidential or Protected Health Information. This information belongs to the sender and is legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that you not disclose, copy, distribute or take action on the information in this/these document(s). All such activities are strictly prohibited. If you have received this e-mail or electronic copy in error, delete this e-mail immediately and empty your deleted items folder and take any steps necessary to ensure permanent deletion.

From: Simbe, Jeff (DPH)
Sent: Friday, January 14, 2022 11:58 AM
To: Artiejr <artiejr@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>
Subject: transportation services from linkage to DPH services

Hi Artie and Bayron,

Do you have a minute to chat? I'm Jeff with DPH and coordinating transportation with CBO community forward from the linkage site to other DPH services.

Just want to talk about this process and bring Emerson from Community forward in the discussion too.

My cell is 650-303-8997, I can set up a Teams meeting for later today.

thanks!

Jeff Simbe
Mental Health Services Act Housing Program Manager
Behavioral Health Services
San Francisco Department of Public Health
1380 Howard Street, San Francisco, CA 94103
Pronouns: he/him/his

Confidentiality Notice: The documents accompanying this electronic transmission, or the transmission itself, may contain Confidential or Protected Health Information. This information belongs to the sender and is legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that you not disclose, copy, distribute or take action on the information in this/these document(s). All such activities are strictly prohibited. If you have received this e-mail or electronic copy in error, delete this e-mail immediately and empty your deleted items folder and take any steps necessary to ensure permanent deletion.

From: [Loughran, Eileen \(DPH\)](#)
To: [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Borne, Deborah \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Simbe, Jeff \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Bracco, Louis \(HOM\)](#)
Cc: [Bowman, Kimberley \(DEM\)](#); [Gran, Betsy \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Artiejr](#); [Ian Clark-Johnson](#); [DPH-workplaces-57](#)
Subject: Re: Linkage Center Signs/Flyers and CBO review?
Date: Friday, January 14, 2022 8:13:12 AM

Thanks Tiffany for bumping this up. I had meant to reply on Wed. This is a good example of referencing our Standard work for creating a welcoming environment.

My initial thoughts:

The initial intake form may be barrier to some people entering. Initially asking for name and DOB can be overwhelming. Also it is presumptive that people are going there for services. (yes we want people to access services but I'm sure some folks will want to just check out the space before they are ready to say yes to services.

Can intake be: Hi. My name's Eileen. Welcome to the Linkages Center. You can get some coffee outside to the left, but if you come inside, I'm going to need your name and DOB. We have lots of different services inside if your interested.

UA script: There is good information in here but I would shorten it

thanks,
e

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

**** CONFIDENTIALITY NOTICE**** This email message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify the

sender immediately and permanently delete or otherwise destroy the information.

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Thursday, January 13, 2022 10:49 PM

To: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Cc: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Artiejr <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>

Subject: Re: Linkage Center Signs/Flyers and CBO review?

Mecca and Louis,

This looks great from my perspective, but I defer to our SMEs (Eileen, Deb, Rob).

Thanks!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Wednesday, January 12, 2022 6:02 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; artieg <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>

Subject: RE: Linkage Center Signs/Flyers and CBO review?

Hello all:

Can you review the draft script for UA to greet clients entering the site. Do the talking points look correct? Any feedback/edits?

Also the sign in sheet is something UA will be completing as clients complete as clients enter the site.

[@Bracco, Louis \(HOM\)](#) can you track the edits and provide a clean updated version if needed.

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter
San Francisco Department of Homelessness & Supportive Housing
City & County of San Francisco
Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408
Learn: hsh.sfgov.org | Follow: [@SF_HSH](#) | Like: [@SanFranciscoHSH](#)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, January 12, 2022 1:54 PM
To: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>
Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Subject: Fw: Linkage Center Signs/Flyers and CBO review?

Hi

I am including HSH, DPH and DEM leads on this.

We need signage for the building and some flyer/index card like thing

this is the group. we meet 2-3 weekly.

They can share with CBO partners

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential

and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Sent: Wednesday, January 12, 2022 1:32 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Cc: Zamora, Francis (DEM) <francis.zamora@sfgov.org>
Subject: Linkage Center Signs/Flyers and CBO review?

Hi Deb!

Could you connect me with the people the JIC should be collaborating with re: Linkage Center signage and flyers? We are trying to get something printed and ready for dissemination for the grand opening so our strategy is to create something as a stopgap and iterate/evolve as the site and outreach gets going. In the near term, attached is very simple language for the site's signage and flyer for hopeful clients. Again, we would have time to build off of these but in order to meet our deadline to have designs ready for final review and print please see attached. I'm going to call you on your cell in the event I can reach in you person, too.

Thanks,
Kristin

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, December 8, 2021 11:21 AM
To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Subject: Re: Canceled: Vaccine Communications Workgroup Meeting

Hi

How are you?

Two things:

I am being deactivated to 25% for PEH and vulnerable groups only. I don't need to participate in the meeting. However please reach out if there are specifics about PEH or other vulnerable groups I can help you with.

I would love to do a real tarot reading for the new year for you!

Hope you and family are fabulous.

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Equity and Community Section Deputy

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health
Pronouns: she/her
Cell [415-225-1074](tel:415-225-1074)

“I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel.”

-Maya Angelou

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

On Dec 8, 2021, at 10:45 AM, Hogan, Kristin (DEM) <kristin.hogan@sfgov.org> wrote:

Hello, all. We will be following a slightly refined/revised agenda for this weekly workgroup meeting. Also, please let me know if you would like to be removed from this meeting invite since some of us have been deactivated or are no longer working on vaccine communications. Thanks for your past and/or continued participation!

AGENDA ITEM

TIME

JIC – Kristin Hogan

Welcome and purpose of meeting

- Provide updates for situational awareness to enhance proactive messaging both internally (DHR) and externally
- Increase opportunities for collaboration - Are there existing citywide/community events that we can piggy back off of to enhance vaccine uptake?
- Escalations/need for JIC resources/support
- High-level overview of agenda topic flow:
 1. DPH Comms messaging update
 2. Vaccine Branch operational update
 3. DHR update
 4. Community/Neighborhoods update
 5. Elected questions and schools update
 6. Special topic/briefing presentation

1 min

DPH COMMS – Christine Falvey/Noel Sanchez/Aziza Jackson

Priority Vax messaging/communications strategy.

Aziza: Include high level themes for this week's social media.

5 min

VACCINE BRANCH – Rebekah Krell

Vax Branch Ops update

- How can DPH Comms (social?) or external community partner messaging (JIC) help amplify efforts?

2 min

DHR – Mawuli Tugbenyoh

Internal Communications Update

- Data/Progress on vax ascertainment

3 min

COMMUNITY ENGAGEMENT – Katy Tang/Rebekah Krell

Community/Neighborhoods update

- What support do these neighborhood/community level efforts need from JIC?

5 min

BOS AND SCHOOLS – Ana Validzic

Electeds questions and schools update

5 min

Featured Topic/General Discussion

TBD each week or on bi-weekly basis

10 min

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the meeting <Penal Code § 832.7(b)(5)(A)

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED] >

Or call in (audio only)

Penal Code § 832.7(b)(5)(A) #> United States, San Francisco

Phone Conference ID: 764 444 209#

Find a local number <<https://dialin.teams.microsoft.com/6ab5bcf2-34a3-4844-8511-4e51fb43f358?id=764444209>> | Reset

PIN <<https://mysettings.lync.com/pstnconferencing>>

Learn More <<https://aka.ms/JoinTeamsMeeting>> | Meeting

options <https://teams.microsoft.com/meetingOptions/?organizerId=ca914cf6-c81f-49a5-a38a-d02f50f69493&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_NDY3NjUwMjYtOWQzZC00MjMjLTgwODctOTNl

[MGEzNDFjNjlk@thread.v2&messageId=0&language=en-US>](#)

From: [Rivera, Tiffany \(DPH\)](#)
To: [Cannariato, Umecke \(HOM\)](#); [Borne, Deborah \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Loughran, Eileen \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Bracco, Louis \(HOM\)](#)
Cc: [Bowman, Kimberley \(DEM\)](#); [Gran, Betsy \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Artiejr](#); [Ian Clark-Johnson](#); [DPH-workplaces-57](#)
Subject: Re: Linkage Center Signs/Flyers and CBO review?
Date: Thursday, January 13, 2022 10:49:08 PM

Mecca and Louis,

This looks great from my perspective, but I defer to our SMEs (Eileen, Deb, Rob).

Thanks!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Wednesday, January 12, 2022 6:02 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; artieg <artieg@urban-alchemy.us>; Ian Clark-Johnson <ianc@urban-alchemy.us>; DPH-workplaces-57 <bayronw@urban-alchemy.us>

Subject: RE: Linkage Center Signs/Flyers and CBO review?

Hello all:

Can you review the draft script for UA to greet clients entering the site. Do the talking points look correct? Any feedback/edits?

Also the sign in sheet is something UA will be completing as clients complete as clients enter the site.

[@Bracco, Louis \(HOM\)](#) can you track the edits and provide a clean updated version if needed.

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](#) | Like: [@SanFranciscoHSH](#)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties

under state and federal privacy laws.

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, January 12, 2022 1:54 PM
To: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>
Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Subject: Fw: Linkage Center Signs/Flyers and CBO review?

Hi

I am including HSH, DPH and DEM leads on this.

We need signage for the building and some flyer/index card like thing

this is the group. we meet 2-3 weekly.

They can share with CBO partners

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”
- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Sent: Wednesday, January 12, 2022 1:32 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Cc: Zamora, Francis (DEM) <francis.zamora@sfgov.org>
Subject: Linkage Center Signs/Flyers and CBO review?

Hi Deb!

Could you connect me with the people the JIC should be collaborating with re: Linkage Center signage and flyers? We are trying to get something printed and ready for dissemination for the grand opening so our strategy is to create something as a stopgap and iterate/evolve as the site and outreach gets going. In the near term, attached is very simple language for the site's signage and flyer for hopeful clients. Again, we would have time to build off of these but in order to meet our deadline to have designs ready for final review and print please see attached. I'm going to call you on your cell in the event I can reach in you person, too.

Thanks,
Kristin

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, December 8, 2021 11:21 AM
To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Subject: Re: Canceled: Vaccine Communications Workgroup Meeting

Hi

How are you?

Two things:

I am being deactivated to 25% for PEH and vulnerable groups only. I don't need to participate in the meeting. However please reach out if there are specifics about PEH or other vulnerable groups I can help you with.

I would love to do a real tarot reading for the new year for you!

Hope you and family are fabulous.

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Equity and Community Section Deputy

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

"I've learned that people will forget what you said, people will forget what you did, but people

will never forget how you made them feel.”

-Maya Angelou

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

On Dec 8, 2021, at 10:45 AM, Hogan, Kristin (DEM) <kristin.hogan@sfgov.org> wrote:

Hello, all. We will be following a slightly refined/revised agenda for this weekly workgroup meeting. Also, please let me know if you would like to be removed from this meeting invite since some of us have been deactivated or are no longer working on vaccine communications. Thanks for your past and/or continued participation!

AGENDA ITEM

TIME

JIC – Kristin Hogan

Welcome and purpose of meeting

- Provide updates for situational awareness to enhance proactive messaging both internally (DHR) and externally
- Increase opportunities for collaboration - Are there existing citywide/community events that we can piggy back off of to enhance vaccine uptake?
- Escalations/need for JIC resources/support
- High-level overview of agenda topic flow:
 1. DPH Comms messaging update
 2. Vaccine Branch operational update
 3. DHR update
 4. Community/Neighborhoods update
 5. Elected questions and schools update
 6. Special topic/briefing presentation

1 min

DPH COMMS – Christine Falvey/Noel Sanchez/Aziza Jackson

Priority Vax messaging/communications strategy.

Aziza: Include high level themes for this week’s social media.

5 min

VACCINE BRANCH – Rebekah Krell

Vax Branch Ops update

- How can DPH Comms (social?) or external community partner messaging (JIC) help amplify efforts?

2 min

DHR – Mawuli Tugbenyoh

Internal Communications Update

- Data/Progress on vax ascertainment

3 min

COMMUNITY ENGAGEMENT – Katy Tang/Rebekah Krell

Community/Neighborhoods update

- What support do these neighborhood/community level efforts need from JIC?

5 min

BOS AND SCHOOLS – Ana Validzic

Electeds questions and schools update

5 min

Featured Topic/General Discussion

TBD each week or on bi-weekly basis

10 min

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the meeting <Penal Code § 832.7(b)(5)(A)>



Or call in (audio only)

Penal Code § 832.7(b)(5)(A) #> United States, San Francisco

Phone Conference ID: 764 444 209#

Find a local number <<https://dialin.teams.microsoft.com/6ab5bcf2-34a3-4844-8511-4e51fb43f358?id=764444209>> | Reset

PIN <<https://mysettings.lync.com/pstnconferencing>>

Learn More <<https://aka.ms/JoinTeamsMeeting>> | Meeting

options <https://teams.microsoft.com/meetingOptions/?organizerId=ca914cf6-c81f-49a5-a38a-d02f50f69493&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_NDY3NjUwMjYtOWQzZC00MjJmLTgwODctOTNlMGEzNDZjNjlk@thread.v2&messageId=0&language=en-US>

From: [Bowman, Kimberley \(DEM\)](#)
To: [Mera, Tanya \(DPH\)](#); [Mazza, Mark \(HOM\)](#); [Almeida, Angelica \(DPH\)](#); [Paul Harkin](#); [Bechelli, Adrienne \(DEM\)](#); [Borne, Deborah \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Le, Tommy \(HOM\)](#); [Gran, Betsy \(DPH\)](#); [Tulloch, Cristel \(ADP\)](#); [Adami, Steve \(ADP\)](#); [Gary McCoy](#); [DPH-bmiazgowicz](#); [Artiejr](#); [DPH-External-Veisen-Healthright360.org](#); [Macaraeg, Marc \(DPW\)](#); [Starliper, Lisa \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Stephen Gibson](#)
Cc: [Lin, Cindy \(HSA\)](#); [Pineda, Anna \(HSA\)](#); [Ward, Cindy \(HSA\)](#); [Smith, Susie \(HSA\)](#); [Rebecca Graff](#); [Tenner, Andrea \(DPH\)](#); [Barone, Doris \(HSA\)](#); [Kauffman, Cindy \(HSA\)](#); [Carroll, Maryellen \(DEM\)](#); [Pletsch, Destiny \(ADP\)](#); [DPH-workplaces-57](#); [Alex Boyder](#); [Adamek, Jason \(HSA\)](#)
Subject: Linkage Center Services Coordination Meeting
Date: Thursday, January 13, 2022 7:05:18 PM
Attachments: [1170 First Floor Services Plan.docx](#)
[1170 Exterior Services Plan.docx](#)

Good Evening All –

Thank you for all the hard work on this project – we are in the home stretch for our linkage center launch! **For those attending training tomorrow who do not have someone to speak on your behalf**, please provide me your information before the 1400 call tomorrow so I can report out on your behalf. See below for topics we are covering tomorrow – **please be prepared to discuss and make final decisions:**

- Louis will give an update on food service options
- Determine kick-off meeting and other meeting times for our launch week
- Finalize escort/transport processes and strategy for communication with the linkage center
- Determine personnel availability and load in access for the three day weekend

Attached are the basic maps for space allocation. Keep in mind, the exterior footprint will expand over the next couple of days, so we are updating the map. If there are any questions at any time, feel free to give me a call, text, email, etc.

Thanks,
Kim

Kim Bowman

Assistant Deputy Director, Emergency Services
San Francisco Department of Emergency Management

Pronouns: She, Her, Hers

415-439-9171 Cell

415-554-4840 Office

Kimberley.bowman@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 348



Are you prepared? Visit [SF72.org](https://www.sfdem.org)!

Text your zip code to 888-777 to sign up for emergency text alerts.

From: [Barone, Doris \(HSA\)](#)
To: [Rivera, Tiffany \(DPH\)](#); [Bowman, Kimberley \(DEM\)](#); [Mcbride, Paris \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Cannariato, Umecke \(HOM\)](#); [Starliper, Lisa \(DEM\)](#); [Tenner, Andrea \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Cc: [Ian Clark-Johnson](#); [Artiejr](#); [Barrera, Kira \(HSA\)](#)
Subject: RE: Linkages Center: Tables & Chairs Needed
Date: Thursday, January 13, 2022 3:32:30 PM
Attachments: [image010.png](#)
[image001.png](#)
[image002.png](#)
[image003.png](#)
[image012.png](#)
[image013.png](#)

Afternoon all –

HSA can provide 10 tables and 25 chairs. I am adding Kira Barrera to this thread to coordinate delivery.

DPB

Doris Padilla Barone, MPA, CEM (she/her/ella)

Director, Disaster Preparedness & Response

C: (415) 940-0874

Office Address: 1650 Mission St. 3rd Floor. San Francisco, CA 94103

www.SFHSA.org



From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Thursday, January 13, 2022 11:49 AM

To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Mcbride, Paris (HOM) <paris.mcbride@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Ian Clark-Johnson <ianc@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>

Subject: Re: Linkages Center: Tables & Chairs Needed

Appreciative of the effort around this! DPH request is below:

- Guest services (1st floor) 5 tables and 10 chairs
- Admin needs (2nd floor) 4 table and 8 chairs

Let us know if this is possible.

Please and thank you!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her
Deputy Director, Emergency Preparedness & Response
San Francisco Department of Public Health
333 Valencia St., San Francisco, Ca 94103
Office Number: 628.217.6966
24-Hour On-Call PHEPR Number: 415.802.7358

From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>
Sent: Thursday, January 13, 2022 11:44 AM
To: McBride, Paris (HOM) <paris.mcbride@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Ian Clark-Johnson <ianc@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>
Subject: RE: Linkages Center: Tables & Chairs Needed

Thank you Paris! Can you give me a call to coordinate delivery?

Kim Bowman

Assistant Deputy Director, Emergency Services
415-439-9171 Cell

From: McBride, Paris (HOM) <paris.mcbride@sfgov.org>
Sent: Thursday, January 13, 2022 11:43 AM
To: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Ian Clark-Johnson <ianc@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>
Subject: RE: Linkages Center: Tables & Chairs Needed

Hello everyone

I was able to pick up 12 chairs for 33 Gough and will deliver them on tomorrow. We did not have any tables that was worth using.

Thanks!!!



Paris McBride

Facilities Supervisor
San Francisco Department of Homelessness and Supportive Housing
paris.mcbride@sfgov.org | P: 415-531-9496 | F: 628-652-7851

Learn: hsh.sfgov.org | Follow: [@SF_HSH](https://twitter.com/SF_HSH) | Like: [@SanFranciscoHSH](https://www.facebook.com/SanFranciscoHSH)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If

you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: Bracco, Louis (HOM) <louis.bracco@sfgov.org>
Sent: Thursday, January 13, 2022 8:32 AM
To: McBride, Paris (HOM) <paris.mcbride@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Ian Clark-Johnson <ianc@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>
Subject: RE: Linkages Center: Tables & Chairs Needed

Thanks, Paris. Can you check and let us know how many tables and chairs are available? We would need to deliver these to the TL Linkage Center at 1170 Market Street tomorrow.

Louis



Louis Bracco (he/him)

Safe Sleep Lead

San Francisco Department of Homelessness and Supportive Housing

Louis.Bracco@sfgov.org | 518-860-7617

From: McBride, Paris (HOM) <paris.mcbride@sfgov.org>
Sent: Thursday, January 13, 2022 8:21 AM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>
Subject: Re: Linkages Center: Tables & Chairs Needed

Good morning

There was some tables and chairs that was stored at 33 Gough. I can check if you like. I don't know if they are in really good shape.

Thanks!!!

Get [Outlook for iOS](#)

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Wednesday, January 12, 2022 7:59:38 PM
To: Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; McBride, Paris (HOM) <paris.mcbride@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; artieg <artieg@urban-alchemy.us>
Subject: Re: Linkages Center: Tables & Chairs Needed

We will work on this and get back to you ASAP, Mecca.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>
Sent: Wednesday, January 12, 2022 3:33 PM
To: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; McBride, Paris (HOM) <paris.mcbride@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; artieg <artieg@urban-alchemy.us>
Subject: Re: Linkages Center: Tables & Chairs Needed

Hello Mecca,

SFHOT have 2 tables and 4 chairs available.

Thanks,
Jose

Jose M. Torres
Program Manager
San Francisco Homeless Outreach Team- SFHOT

Heluna Health

50 Ivy Street
San Francisco, CA 94102

Phone number: 415.686.8526



STRICTLY CONFIDENTIAL: The information contained in this transmission may contain privileged and confidential information, including patient information protected by federal and state privacy laws. It is intended only for the use of the person(s) named above. If you are not the intended recipient, you are hereby notified that any review, dissemination, distribution, or duplication of this communication is strictly prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message.

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Wednesday, January 12, 2022 3:19 PM

To: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; McBride, Paris (HOM) <paris.mcbride@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; artieg <artieg@urban-alchemy.us>

Subject: Linkages Center: Tables & Chairs Needed

Hi Lisa & Kim:

I wanted to check in w/ you both about the logistics for the need for tables and chairs for the linkages center. This may already be sorted out so apologies if this email is duplicative. Do we know how many tables and chairs are needed in total?

[@Barone, Doris \(HSA\)](#) Doris do you happen to have a supply of chairs and tables?

[@Mcbride, Paris \(HOM\)](#) Paris does HSH have these items in storage?

[@Torres, Jose \(HOM - Contractor\)](#) What about SFHOT do you have a sense on who many are available on your end?

On the SFHOT / HSH support side we believe we need the following amount of tables of chairs

1. SFHOT Staff – 1 large table – 2 chairs
2. Access Point – 1 Large table – 2 chairs
3. HAT Housing Team – 1 large table – 2 chairs
 - a. Total HSH needed - 3 large tables – 6 chairs

[@Tenner, Andrea \(DPH\)](#), [@Rivera, Tiffany \(DPH\)](#), [@Simbe, Jeff \(DPH\)](#) – do we have a sense of the DPH need for the amount of tables and chairs for the first floor?

Thanks all.

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter
San Francisco Department of Homelessness & Supportive Housing
City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](https://twitter.com/SF_HSH) | Like: [@SanFranciscoHSH](https://www.facebook.com/SanFranciscoHSH)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: [Britt Miazgowicz](#)
To: [Simbe, Jeff \(DPH\)](#)
Cc: [Paul Harkin](#); [DPH-External-Weisen-Healthright360.org](#); [Gary McCoy](#); [Rebecca Graff](#); [Tracy Lee](#)
Subject: RE: Supplies for TL
Date: Thursday, January 13, 2022 12:51:12 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Jeff,

We are working on finalizing our list ASAP and hope to share by EOD today or at the latest, tomorrow morning.

Best,

Britt Miazgowicz

Gender Pronouns: She/Her [Why is this in my signature?](#)

VP of Contracts and Implementation

HealthRIGHT 360

C: 415-845-8195 | bmiazgowicz@healthright360.org

1563 Mission St. | San Francisco, CA 94103



From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Sent: Thursday, January 13, 2022 11:08 AM
To: Vitka Eisen <weisen@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; Paul Harkin <pharkin@healthright360.org>; Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>
Subject: [EXTERNAL]Supplies for TL

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi healthright colleagues!

I'm working on supplies we need for the site. Since it's a potluck and everyone's bringing what they think they'll need do you have a "wishlist"?

Who do you think it would be helpful for me to talk to from your team about this?

Thanks,

Jeff

Get [Outlook for iOS](#)

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Rivera, Tiffany \(DPH\)](#)
To: [Bowman, Kimberley \(DEM\)](#); [Mcbride, Paris \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Cannariato, Umecke \(HOM\)](#); [Starliper, Lisa \(DEM\)](#); [Barone, Doris \(HSA\)](#); [Tenner, Andrea \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Cc: [Ian Clark-Johnson](#); [Artiejr](#)
Subject: Re: Linkages Center: Tables & Chairs Needed
Date: Thursday, January 13, 2022 11:49:29 AM
Attachments: [image002.png](#)

Appreciative of the effort around this! DPH request is below:

- Guest services (1st floor) 5 tables and 10 chairs
- Admin needs (2nd floor) 4 table and 8 chairs

Let us know if this is possible.

Please and thank you!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>

Sent: Thursday, January 13, 2022 11:44 AM

To: Mcbride, Paris (HOM) <paris.mcbride@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Ian Clark-Johnson <ianc@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>

Subject: RE: Linkages Center: Tables & Chairs Needed

Thank you Paris! Can you give me a call to coordinate delivery?

Kim Bowman

Assistant Deputy Director, Emergency Services

415-439-9171 Cell

From: Mcbride, Paris (HOM) <paris.mcbride@sfgov.org>

Sent: Thursday, January 13, 2022 11:43 AM

To: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Ian Clark-Johnson <ianc@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>

Subject: RE: Linkages Center: Tables & Chairs Needed

Hello everyone

I was able to pick up 12 chairs for 33 Gough and will deliver them on tomorrow. We did not have any tables that was worth using.

Thanks!!!



Paris McBride

Facilities Supervisor

San Francisco Department of Homelessness and Supportive Housing
paris.mcbride@sfgov.org | P: 415-531-9496 | F: 628-652-7851

Learn: hsh.sfgov.org | Follow: [@SF_HSH](https://twitter.com/SF_HSH) | Like: [@SanFranciscoHSH](https://twitter.com/SanFranciscoHSH)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: Bracco, Louis (HOM) <louis.bracco@sfgov.org>

Sent: Thursday, January 13, 2022 8:32 AM

To: McBride, Paris (HOM) <paris.mcbride@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Ian Clark-Johnson <ianc@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>

Subject: RE: Linkages Center: Tables & Chairs Needed

Thanks, Paris. Can you check and let us know how many tables and chairs are available? We would need to deliver these to the TL Linkage Center at 1170 Market Street tomorrow.

Louis



Louis Bracco (he/him)

Safe Sleep Lead

San Francisco Department of Homelessness and Supportive Housing
Louis.Bracco@sfgov.org | 518-860-7617

From: McBride, Paris (HOM) <paris.mcbride@sfgov.org>

Sent: Thursday, January 13, 2022 8:21 AM

To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Torres, Jose (HOM - Contractor)

<jose.torres@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>

Subject: Re: Linkages Center: Tables & Chairs Needed

Good morning

There was some tables and chairs that was stored at 33 Gough. I can check if you like. I don't know if they are in really good shape.

Thanks!!!

Get [Outlook for iOS](#)

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Wednesday, January 12, 2022 7:59:38 PM

To: Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; McBride, Paris (HOM) <paris.mcbride@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; artieg <artieg@urban-alchemy.us>

Subject: Re: Linkages Center: Tables & Chairs Needed

We will work on this and get back to you ASAP, Mecca.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>

Sent: Wednesday, January 12, 2022 3:33 PM

To: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; McBride, Paris (HOM) <paris.mcbride@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; artieg <artieg@urban-alchemy.us>

Subject: Re: Linkages Center: Tables & Chairs Needed

Hello Mecca,

SFHOT have 2 tables and 4 chairs available.

Thanks,

Jose

Jose M. Torres
Program Manager
San Francisco Homeless Outreach Team- SFHOT

Heluna Health

50 Ivy Street
San Francisco, CA 94102
Phone number: 415.686.8526



STRICTLY CONFIDENTIAL: The information contained in this transmission may contain privileged and confidential information, including patient information protected by federal and state privacy laws. It is intended only for the use of the person(s) named above. If you are not the intended recipient, you are hereby notified that any review, dissemination, distribution, or duplication of this communication is strictly prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message.

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Wednesday, January 12, 2022 3:19 PM

To: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; McBride, Paris (HOM) <paris.mcbride@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; artieg <artieg@urban-alchemy.us>

Subject: Linkages Center: Tables & Chairs Needed

Hi Lisa & Kim:

I wanted to check in w/ you both about the logistics for the need for tables and chairs for the linkages center. This may already be sorted out so apologies if this email is duplicative. Do we know how many tables and chairs are needed in total?

[@Barone, Doris \(HSA\)](mailto:Barone.Doris@HSA) Doris do you happen to have a supply of chairs and tables?

[@Mcbride, Paris \(HOM\)](#) Paris does HSH have these items in storage?

[@Torres, Jose \(HOM - Contractor\)](#) What about SFHOT do you have a sense on who many are available on your end?

On the SFHOT / HSH support side we believe we need the following amount of tables of chairs

1. SFHOT Staff – 1 large table – 2 chairs
2. Access Point – 1 Large table – 2 chairs
3. HAT Housing Team – 1 large table – 2 chairs
 - a. Total HSH needed - 3 large tables – 6 chairs

[@Tenner, Andrea \(DPH\)](#), [@Rivera, Tiffany \(DPH\)](#), [@Simbe, Jeff \(DPH\)](#) – do we have a sense of the DPH need for the amount of tables and chairs for the first floor?

Thanks all.

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](#) | Like: [@SanFranciscoHSH](#)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: [Bowman, Kimberley \(DEM\)](#)
To: [Mcbride, Paris \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Rivera, Tiffany \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Cannariato, Umecke \(HOM\)](#); [Starliper, Lisa \(DEM\)](#); [Barone, Doris \(HSA\)](#); [Tenner, Andrea \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Cc: [Ian Clark-Johnson](#); [Artiejr](#)
Subject: RE: Linkages Center: Tables & Chairs Needed
Date: Thursday, January 13, 2022 11:44:21 AM
Attachments: [image002.png](#)

Thank you Paris! Can you give me a call to coordinate delivery?

Kim Bowman

Assistant Deputy Director, Emergency Services
415-439-9171 Cell

From: Mcbride, Paris (HOM) <paris.mcbride@sfgov.org>
Sent: Thursday, January 13, 2022 11:43 AM
To: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Ian Clark-Johnson <ianc@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>
Subject: RE: Linkages Center: Tables & Chairs Needed

Hello everyone

I was able to pick up 12 chairs for 33 Gough and will deliver them on tomorrow. We did not have any tables that was worth using.

Thanks!!!



Paris McBride

Facilities Supervisor
San Francisco Department of Homelessness and Supportive Housing
paris.mcbride@sfgov.org | P: 415-531-9496 | F: 628-652-7851

Learn: hsh.sfgov.org | Follow: [@SF_HSH](#) | Like: [@SanFranciscoHSH](#)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: Bracco, Louis (HOM) <louis.bracco@sfgov.org>
Sent: Thursday, January 13, 2022 8:32 AM
To: Mcbride, Paris (HOM) <paris.mcbride@sfgov.org>; Rivera, Tiffany (DPH)

<tiffany.rivera@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Ian Clark-Johnson <ianc@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>

Subject: RE: Linkages Center: Tables & Chairs Needed

Thanks, Paris. Can you check and let us know how many tables and chairs are available? We would need to deliver these to the TL Linkage Center at 1170 Market Street tomorrow.

Louis



Louis Bracco (he/him)

Safe Sleep Lead

San Francisco Department of Homelessness and Supportive Housing

Louis.Bracco@sfgov.org | 518-860-7617

From: McBride, Paris (HOM) <paris.mcbride@sfgov.org>

Sent: Thursday, January 13, 2022 8:21 AM

To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>

Subject: Re: Linkages Center: Tables & Chairs Needed

Good morning

There was some tables and chairs that was stored at 33 Gough. I can check if you like. I don't know if they are in really good shape.

Thanks!!!

Get [Outlook for iOS](#)

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Wednesday, January 12, 2022 7:59:38 PM

To: Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; McBride, Paris (HOM) <paris.mcbride@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; artieg <artieg@urban-alchemy.us>

Subject: Re: Linkages Center: Tables & Chairs Needed

We will work on this and get back to you ASAP, Mecca.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>

Sent: Wednesday, January 12, 2022 3:33 PM

To: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; McBride, Paris (HOM) <paris.mcbride@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; artieg <artieg@urban-alchemy.us>

Subject: Re: Linkages Center: Tables & Chairs Needed

Hello Mecca,

SFHOT have 2 tables and 4 chairs available.

Thanks,

Jose

Jose M. Torres

Program Manager

San Francisco Homeless Outreach Team- SFHOT

Heluna Health

50 Ivy Street

San Francisco, CA 94102

Phone number: 415.686.8526



Heluna Health
EMPOWERING POPULATION
HEALTH INITIATIVES SINCE 1969

STRICTLY CONFIDENTIAL: The information contained in this transmission may contain privileged and confidential information, including patient information protected by federal and state privacy laws. It is intended only for the use of the person(s) named above. If you are not the intended recipient, you

are hereby notified that any review, dissemination, distribution, or duplication of this communication is strictly prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message.

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>
Sent: Wednesday, January 12, 2022 3:19 PM
To: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; McBride, Paris (HOM) <paris.mcbride@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; artieg <artieg@urban-alchemy.us>
Subject: Linkages Center: Tables & Chairs Needed

Hi Lisa & Kim:

I wanted to check in w/ you both about the logistics for the need for tables and chairs for the linkages center. This may already be sorted out so apologies if this email is duplicative. Do we know how many tables and chairs are needed in total?

[@Barone, Doris \(HSA\)](#) Doris do you happen to have a supply of chairs and tables?

[@Mcbride, Paris \(HOM\)](#) Paris does HSH have these items in storage?

[@Torres, Jose \(HOM - Contractor\)](#) What about SFHOT do you have a sense on who many are available on your end?

On the SFHOT / HSH support side we believe we need the following amount of tables of chairs

1. SFHOT Staff – 1 large table – 2 chairs
2. Access Point – 1 Large table – 2 chairs
3. HAT Housing Team – 1 large table – 2 chairs
 - a. Total HSH needed - 3 large tables – 6 chairs

[@Tenner, Andrea \(DPH\)](#), [@Rivera, Tiffany \(DPH\)](#), [@Simbe, Jeff \(DPH\)](#) – do we have a sense of the DPH need for the amount of tables and chairs for the first floor?

Thanks all.

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter
San Francisco Department of Homelessness & Supportive Housing
City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](#) | Like: [@SanFranciscoHSH](#)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: [Mcbride, Paris \(HOM\)](#)
To: [Bracco, Louis \(HOM\)](#); [Rivera, Tiffany \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Cannariato, Umecke \(HOM\)](#); [Starliper, Lisa \(DEM\)](#); [Bowman, Kimberley \(DEM\)](#); [Barone, Doris \(HSA\)](#); [Tenner, Andrea \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Cc: [Ian Clark-Johnson](#); [Artiejr](#)
Subject: RE: Linkages Center: Tables & Chairs Needed
Date: Thursday, January 13, 2022 11:43:30 AM
Attachments: [image004.png](#)

Hello everyone

I was able to pick up 12 chairs for 33 Gough and will deliver them on tomorrow. We did not have any tables that was worth using.

Thanks!!!



Paris McBride

Facilities Supervisor

San Francisco Department of Homelessness and Supportive Housing

paris.mcbride@sfgov.org | P: 415-531-9496 | F: 628-652-7851

Learn: hsh.sfgov.org | Follow: [@SF_HSH](https://twitter.com/SF_HSH) | Like: [@SanFranciscoHSH](https://www.facebook.com/SanFranciscoHSH)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: Bracco, Louis (HOM) <louis.bracco@sfgov.org>
Sent: Thursday, January 13, 2022 8:32 AM
To: Mcbride, Paris (HOM) <paris.mcbride@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Ian Clark-Johnson <ianc@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>
Subject: RE: Linkages Center: Tables & Chairs Needed

Thanks, Paris. Can you check and let us know how many tables and chairs are available? We would need to deliver these to the TL Linkage Center at 1170 Market Street tomorrow.

Louis



Louis Bracco (he/him)

Safe Sleep Lead

San Francisco Department of Homelessness and Supportive Housing

Louis.Bracco@sfgov.org | 518-860-7617

From: McBride, Paris (HOM) <paris.mcbride@sfgov.org>
Sent: Thursday, January 13, 2022 8:21 AM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>
Subject: Re: Linkages Center: Tables & Chairs Needed

Good morning

There was some tables and chairs that was stored at 33 Gough. I can check if you like. I don't know if they are in really good shape.

Thanks!!!

Get [Outlook for iOS](#)

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Wednesday, January 12, 2022 7:59:38 PM
To: Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; McBride, Paris (HOM) <paris.mcbride@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; artieg <artieg@urban-alchemy.us>
Subject: Re: Linkages Center: Tables & Chairs Needed

We will work on this and get back to you ASAP, Mecca.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>
Sent: Wednesday, January 12, 2022 3:33 PM
To: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; McBride, Paris (HOM) <paris.mcbride@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe,

Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>;
artieg <artieg@urban-alchemy.us>

Subject: Re: Linkages Center: Tables & Chairs Needed

Hello Mecca,

SFHOT have 2 tables and 4 chairs available.

Thanks,
Jose

Jose M. Torres
Program Manager
San Francisco Homeless Outreach Team- SFHOT
Heluna Health
50 Ivy Street
San Francisco, CA 94102
Phone number: 415.686.8526



STRICTLY CONFIDENTIAL: The information contained in this transmission may contain privileged and confidential information, including patient information protected by federal and state privacy laws. It is intended only for the use of the person(s) named above. If you are not the intended recipient, you are hereby notified that any review, dissemination, distribution, or duplication of this communication is strictly prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message.

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Wednesday, January 12, 2022 3:19 PM

To: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; McBride, Paris (HOM) <paris.mcbride@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>;
Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>;
artieg <artieg@urban-alchemy.us>

Subject: Linkages Center: Tables & Chairs Needed

Hi Lisa & Kim:

I wanted to check in w/ you both about the logistics for the need for tables and chairs for the

linkages center. This may already be sorted out so apologies if this email is duplicative. Do we know how many tables and chairs are needed in total?

[@Barone, Doris \(HSA\)](#) Doris do you happen to have a supply of chairs and tables?

[@Mcbride, Paris \(HOM\)](#) Paris does HSH have these items in storage?

[@Torres, Jose \(HOM - Contractor\)](#) What about SFHOT do you have a sense on who many are available on your end?

On the SFHOT / HSH support side we believe we need the following amount of tables of chairs

1. SFHOT Staff – 1 large table – 2 chairs
2. Access Point – 1 Large table – 2 chairs
3. HAT Housing Team – 1 large table – 2 chairs
 - a. Total HSH needed - 3 large tables – 6 chairs

[@Tenner, Andrea \(DPH\)](#), [@Rivera, Tiffany \(DPH\)](#), [@Simbe, Jeff \(DPH\)](#) – do we have a sense of the DPH need for the amount of tables and chairs for the first floor?

Thanks all.

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](#) | Like: [@SanFranciscoHSH](#)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: [Bowman, Kimberley \(DEM\)](#)
To: [Barone, Doris \(HSA\)](#); [Mcbride, Paris \(HOM\)](#); [Rivera, Tiffany \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Cannariato, Umecke \(HOM\)](#); [Starliper, Lisa \(DEM\)](#); [Tenner, Andrea \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Cc: [Bracco, Louis \(HOM\)](#); [Ian Clark-Johnson](#); [Artiejr](#)
Subject: RE: Linkages Center: Tables & Chairs Needed
Date: Thursday, January 13, 2022 9:52:18 AM
Attachments: [image001.png](#)
[image002.png](#)

Hi Doris – we are finalizing those numbers now, but I would say our initial need will be around 15-20 tables and ~ 60 chairs.

Kim Bowman

Assistant Deputy Director, Emergency Services
415-439-9171 Cell

From: Barone, Doris (HSA) <doris.barone@sfgov.org>
Sent: Thursday, January 13, 2022 9:51 AM
To: Mcbride, Paris (HOM) <paris.mcbride@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; Artiejr <artiejr@urban-alchemy.us>
Subject: RE: Linkages Center: Tables & Chairs Needed

Good morning – I will also check with the facilities team to see if we have tables or chairs available. Do you know how many are needed? I don't see numbers in the thread below.

Doris Padilla Barone, MPA, CEM (she/her/ella)

Disaster Preparedness & Response Manager
C: (415) 940-0874

Office Address: 1650 Mission St. 3rd Floor. San Francisco, CA 94103

www.SFHSA.org



From: Mcbride, Paris (HOM) <paris.mcbride@sfgov.org>
Sent: Thursday, January 13, 2022 8:21 AM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>;

Barone, Doris (HSA) <doris.barone@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>;
Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>;
Artiejr <artieg@urban-alchemy.us>

Subject: Re: Linkages Center: Tables & Chairs Needed

Good morning

There was some tables and chairs that was stored at 33 Gough. I can check if you like. I don't know if they are in really good shape.

Thanks!!!

Get [Outlook for iOS](#)

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Wednesday, January 12, 2022 7:59:38 PM

To: Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; McBride, Paris (HOM) <paris.mcbride@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>;
artieg <artieg@urban-alchemy.us>

Subject: Re: Linkages Center: Tables & Chairs Needed

We will work on this and get back to you ASAP, Mecca.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>

Sent: Wednesday, January 12, 2022 3:33 PM

To: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; McBride, Paris (HOM) <paris.mcbride@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>;
artieg <artieg@urban-alchemy.us>

Subject: Re: Linkages Center: Tables & Chairs Needed

Hello Mecca,

SFHOT have 2 tables and 4 chairs available.

Thanks,
Jose

Jose M. Torres
Program Manager
San Francisco Homeless Outreach Team- SFHOT

Heluna Health

50 Ivy Street
San Francisco, CA 94102
Phone number: 415.686.8526



STRICTLY CONFIDENTIAL: The information contained in this transmission may contain privileged and confidential information, including patient information protected by federal and state privacy laws. It is intended only for the use of the person(s) named above. If you are not the intended recipient, you are hereby notified that any review, dissemination, distribution, or duplication of this communication is strictly prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message.

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Wednesday, January 12, 2022 3:19 PM

To: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; McBride, Paris (HOM) <paris.mcbride@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; artieg <artieg@urban-alchemy.us>

Subject: Linkages Center: Tables & Chairs Needed

Hi Lisa & Kim:

I wanted to check in w/ you both about the logistics for the need for tables and chairs for the linkages center. This may already be sorted out so apologies if this email is duplicative. Do we know how many tables and chairs are needed in total?

[@Barone, Doris \(HSA\)](#) Doris do you happen to have a supply of chairs and tables?

[@Mcbride, Paris \(HOM\)](#) Paris does HSH have these items in storage?

[@Torres, Jose \(HOM - Contractor\)](#) What about SFHOT do you have a sense on who many are

available on your end?

On the SFHOT / HSH support side we believe we need the following amount of tables of chairs

1. SFHOT Staff – 1 large table – 2 chairs
2. Access Point – 1 Large table – 2 chairs
3. HAT Housing Team – 1 large table – 2 chairs
 - a. Total HSH needed - 3 large tables – 6 chairs

[@Tenner, Andrea \(DPH\)](#), [@Rivera, Tiffany \(DPH\)](#), [@Simbe, Jeff \(DPH\)](#) – do we have a sense of the DPH need for the amount of tables and chairs for the first floor?

Thanks all.

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](#) | Like: [@SanFranciscoHSH](#)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: [Barone, Doris \(HSA\)](#)
To: [Mcbride, Paris \(HOM\)](#); [Rivera, Tiffany \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Cannariato, Umecke \(HOM\)](#); [Starliper, Lisa \(DEM\)](#); [Bowman, Kimberley \(DEM\)](#); [Tenner, Andrea \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Cc: [Bracco, Louis \(HOM\)](#); [Ian Clark-Johnson](#); [Artiejr](#)
Subject: RE: Linkages Center: Tables & Chairs Needed
Date: Thursday, January 13, 2022 9:51:04 AM
Attachments: [image007.png](#)
[image008.png](#)
[image009.png](#)
[image010.png](#)
[image011.png](#)

Good morning – I will also check with the facilities team to see if we have tables or chairs available. Do you know how many are needed? I don't see numbers in the thread below.

Doris Padilla Barone, MPA, CEM (she/her/ella)

Disaster Preparedness & Response Manager

C: (415) 940-0874

Office Address: 1650 Mission St. 3rd Floor. San Francisco, CA 94103

www.SFHSA.org



From: Mcbride, Paris (HOM) <paris.mcbride@sfgov.org>
Sent: Thursday, January 13, 2022 8:21 AM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; Artiejr <artiejr@urban-alchemy.us>
Subject: Re: Linkages Center: Tables & Chairs Needed

Good morning

There was some tables and chairs that was stored at 33 Gough. I can check if you like. I don't know if they are in really good shape.

Thanks!!!

Get [Outlook for iOS](#)

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Wednesday, January 12, 2022 7:59:38 PM
To: Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Cannariato, Umecke (HOM)

<umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; McBride, Paris (HOM) <paris.mcbride@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; artieg <artieg@urban-alchemy.us>

Subject: Re: Linkages Center: Tables & Chairs Needed

We will work on this and get back to you ASAP, Mecca.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>

Sent: Wednesday, January 12, 2022 3:33 PM

To: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; McBride, Paris (HOM) <paris.mcbride@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; artieg <artieg@urban-alchemy.us>

Subject: Re: Linkages Center: Tables & Chairs Needed

Hello Mecca,

SFHOT have 2 tables and 4 chairs available.

Thanks,

Jose

Jose M. Torres

Program Manager

San Francisco Homeless Outreach Team- SFHOT

Heluna Health

50 Ivy Street

San Francisco, CA 94102

Phone number: 415.686.8526



Heluna Health
EMPOWERING POPULATION
HEALTH INITIATIVES SINCE 1969

STRICTLY CONFIDENTIAL: The information contained in this transmission may contain privileged and confidential information, including patient information protected by federal and state privacy laws. It is intended only for the use of the person(s) named above. If you are not the intended recipient, you are hereby notified that any review, dissemination, distribution, or duplication of this communication is strictly prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message.

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Wednesday, January 12, 2022 3:19 PM

To: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; McBride, Paris (HOM) <paris.mcbride@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; artieg <artieg@urban-alchemy.us>

Subject: Linkages Center: Tables & Chairs Needed

Hi Lisa & Kim:

I wanted to check in w/ you both about the logistics for the need for tables and chairs for the linkages center. This may already be sorted out so apologies if this email is duplicative. Do we know how many tables and chairs are needed in total?

[@Barone, Doris \(HSA\)](#) Doris do you happen to have a supply of chairs and tables?

[@Mcbride, Paris \(HOM\)](#) Paris does HSH have these items in storage?

[@Torres, Jose \(HOM - Contractor\)](#) What about SFHOT do you have a sense on who many are available on your end?

On the SFHOT / HSH support side we believe we need the following amount of tables of chairs

1. SFHOT Staff – 1 large table – 2 chairs
2. Access Point – 1 Large table – 2 chairs
3. HAT Housing Team – 1 large table – 2 chairs
 - a. Total HSH needed - 3 large tables – 6 chairs

[@Tenner, Andrea \(DPH\)](#), [@Rivera, Tiffany \(DPH\)](#), [@Simbe, Jeff \(DPH\)](#) – do we have a sense of the DPH need for the amount of tables and chairs for the first floor?

Thanks all.

Mecca Cannariato, LCSW, MPA (she/her)
Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing
City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](https://twitter.com/SF_HSH) | Like: [@SanFranciscoHSH](https://www.facebook.com/SanFranciscoHSH)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: [Bracco, Louis \(HOM\)](#)
To: [Mcbride, Paris \(HOM\)](#); [Rivera, Tiffany \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Cannariato, Umecke \(HOM\)](#); [Starliper, Lisa \(DEM\)](#); [Bowman, Kimberley \(DEM\)](#); [Barone, Doris \(HSA\)](#); [Tenner, Andrea \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Cc: [Ian Clark-Johnson](#); [Artiejr](#)
Subject: RE: Linkages Center: Tables & Chairs Needed
Date: Thursday, January 13, 2022 8:31:35 AM
Attachments: [image001.png](#)

Thanks, Paris. Can you check and let us know how many tables and chairs are available? We would need to deliver these to the TL Linkage Center at 1170 Market Street tomorrow.

Louis



Louis Bracco (he/him)

Safe Sleep Lead

San Francisco Department of Homelessness and Supportive Housing

Louis.Bracco@sfgov.org | 518-860-7617

From: Mcbride, Paris (HOM) <paris.mcbride@sfgov.org>
Sent: Thursday, January 13, 2022 8:21 AM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; Artiejr <artieg@urban-alchemy.us>
Subject: Re: Linkages Center: Tables & Chairs Needed

Good morning

There was some tables and chairs that was stored at 33 Gough. I can check if you like. I don't know if they are in really good shape.

Thanks!!!

Get [Outlook for iOS](#)

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Wednesday, January 12, 2022 7:59:38 PM
To: Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; Mcbride, Paris (HOM) <paris.mcbride@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; artieg <artieg@urban-alchemy.us>
Subject: Re: Linkages Center: Tables & Chairs Needed

We will work on this and get back to you ASAP, Mecca.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>

Sent: Wednesday, January 12, 2022 3:33 PM

To: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; McBride, Paris (HOM) <paris.mcbride@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; artieg <artieg@urban-alchemy.us>

Subject: Re: Linkages Center: Tables & Chairs Needed

Hello Mecca,

SFHOT have 2 tables and 4 chairs available.

Thanks,
Jose

Jose M. Torres
Program Manager
San Francisco Homeless Outreach Team- SFHOT

Heluna Health

50 Ivy Street
San Francisco, CA 94102
Phone number: 415.686.8526



Heluna Health

EMPOWERING POPULATION
HEALTH INITIATIVES SINCE 1969

STRICTLY CONFIDENTIAL: The information contained in this transmission may contain privileged and confidential information, including patient information protected by federal and state privacy laws. It is intended only for the use of the person(s) named above. If you are not the intended recipient, you are hereby notified that any review, dissemination, distribution, or duplication of this communication is strictly prohibited. If you are not the intended recipient, please contact the sender

by reply email and destroy all copies of the original message.

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Wednesday, January 12, 2022 3:19 PM

To: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; McBride, Paris (HOM) <paris.mcbride@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; artieg <artieg@urban-alchemy.us>

Subject: Linkages Center: Tables & Chairs Needed

Hi Lisa & Kim:

I wanted to check in w/ you both about the logistics for the need for tables and chairs for the linkages center. This may already be sorted out so apologies if this email is duplicative. Do we know how many tables and chairs are needed in total?

[@Barone, Doris \(HSA\)](#) Doris do you happen to have a supply of chairs and tables?

[@Mcbride, Paris \(HOM\)](#) Paris does HSH have these items in storage?

[@Torres, Jose \(HOM - Contractor\)](#) What about SFHOT do you have a sense on who many are available on your end?

On the SFHOT / HSH support side we believe we need the following amount of tables of chairs

1. SFHOT Staff – 1 large table – 2 chairs
2. Access Point – 1 Large table – 2 chairs
3. HAT Housing Team – 1 large table – 2 chairs
 - a. Total HSH needed - 3 large tables – 6 chairs

[@Tenner, Andrea \(DPH\)](#), [@Rivera, Tiffany \(DPH\)](#), [@Simbe, Jeff \(DPH\)](#) – do we have a sense of the DPH need for the amount of tables and chairs for the first floor?

Thanks all.

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter
San Francisco Department of Homelessness & Supportive Housing
City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](#) | Like: [@SanFranciscoHSH](#)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: [Mcbride, Paris \(HOM\)](#)
To: [Rivera, Tiffany \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Cannariato, Umecke \(HOM\)](#); [Starliper, Lisa \(DEM\)](#); [Bowman, Kimberley \(DEM\)](#); [Barone, Doris \(HSA\)](#); [Tenner, Andrea \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Cc: [Bracco, Louis \(HOM\)](#); [Ian Clark-Johnson](#); [Artiejr](#)
Subject: Re: Linkages Center: Tables & Chairs Needed
Date: Thursday, January 13, 2022 8:20:55 AM

Good morning

There was some tables and chairs that was stored at 33 Gough. I can check if you like. I don't know if they are in really good shape.

Thanks!!!

Get [Outlook for iOS](#)

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Wednesday, January 12, 2022 7:59:38 PM
To: Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; Mcbride, Paris (HOM) <paris.mcbride@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; artieg <artieg@urban-alchemy.us>
Subject: Re: Linkages Center: Tables & Chairs Needed

We will work on this and get back to you ASAP, Mecca.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>
Sent: Wednesday, January 12, 2022 3:33 PM
To: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; Mcbride, Paris (HOM) <paris.mcbride@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; artieg <artieg@urban-alchemy.us>
Subject: Re: Linkages Center: Tables & Chairs Needed

Hello Mecca,

SFHOT have 2 tables and 4 chairs available.

Thanks,
Jose

Jose M. Torres
Program Manager
San Francisco Homeless Outreach Team- SFHOT

Heluna Health

50 Ivy Street
San Francisco, CA 94102
Phone number: 415.686.8526



STRICTLY CONFIDENTIAL: The information contained in this transmission may contain privileged and confidential information, including patient information protected by federal and state privacy laws. It is intended only for the use of the person(s) named above. If you are not the intended recipient, you are hereby notified that any review, dissemination, distribution, or duplication of this communication is strictly prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message.

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>
Sent: Wednesday, January 12, 2022 3:19 PM
To: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; McBride, Paris (HOM) <paris.mcbride@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; artieg <artieg@urban-alchemy.us>
Subject: Linkages Center: Tables & Chairs Needed

Hi Lisa & Kim:

I wanted to check in w/ you both about the logistics for the need for tables and chairs for the linkages center. This may already be sorted out so apologies if this email is duplicative. Do we know how many tables and chairs are needed in total?

[@Barone, Doris \(HSA\)](#) Doris do you happen to have a supply of chairs and tables?

[@Mcbride, Paris \(HOM\)](#) Paris does HSH have these items in storage?

[@Torres, Jose \(HOM - Contractor\)](#) What about SFHOT do you have a sense on who many are

available on your end?

On the SFHOT / HSH support side we believe we need the following amount of tables of chairs

1. SFHOT Staff – 1 large table – 2 chairs
2. Access Point – 1 Large table – 2 chairs
3. HAT Housing Team – 1 large table – 2 chairs
 - a. Total HSH needed - 3 large tables – 6 chairs

[@Tenner, Andrea \(DPH\)](#), [@Rivera, Tiffany \(DPH\)](#), [@Simbe, Jeff \(DPH\)](#) – do we have a sense of the DPH need for the amount of tables and chairs for the first floor?

Thanks all.

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](#) | Like: [@SanFranciscoHSH](#)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: [Bechelli, Adrienne \(DEM\)](#)
To: [Bowman, Kimberley \(DEM\)](#); [Simbe, Jeff \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Le, Tommy \(HOM\)](#); [Gran, Betsy \(DPH\)](#); [Tullock, Cristel \(ADP\)](#); [Adami, Steve \(ADP\)](#); [Gary McCoy](#); [Paul Harkin](#); [DPH-bmiazgowicz](#); [Artieir](#); [DPH-External-Weisen-Healthright360.org](#); [Macaraeg, Marc \(DPW\)](#); [Stephen Gibson](#); [Starliper, Lisa \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Almeida, Angelica \(DPH\)](#)
Cc: [Rebecca Graff](#); [Tenner, Andrea \(DPH\)](#); [Ian Clark-Johnson](#); [DPH-workplaces-57](#); [Barone, Doris \(HSA\)](#); [Kauffman, Cindy \(HSA\)](#)
Subject: RE: Linkage Center Services Coordination Meeting
Date: Thursday, January 13, 2022 7:45:09 AM

Good morning all,

As of this morning, we are confirming hours of operation for the Linkage Center as **8:00 am through 8:00 pm, 7 days per week.**

The “soft-launch” concept is confirmed – what soft launch means is reduced capacity, footprint, and hours due to our limited staffing. It does not mean reduced services for guests of the center.

More to come over the course of today. Thank you all for your non-stop work on this!

Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell **text message is the best way to reach me**

-----Original Appointment-----

From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>

Sent: Tuesday, January 11, 2022 2:12 PM

To: Bowman, Kimberley (DEM); Simbe, Jeff (DPH); Mera, Tanya (DPH); Candler, Robin (DPH); Rivera, Tiffany (DPH); Borne, Deborah (DPH); Cannariato, Umecke (HOM); Rachowicz, Lisa (HOM); Bracco, Louis (HOM); Meskan, Brenda (HOM); Mazza, Mark (HOM); Le, Tommy (HOM); Gran, Betsy (DPH); Bechelli, Adrienne (DEM); Tullock, Cristel (ADP); Adami, Steve (ADP); Gary McCoy; Paul Harkin; DPH-bmiazgowicz; artieg; DPH-External-Weisen-Healthright360.org; Macaraeg, Marc (DPW); Stephen Gibson; Starliper, Lisa (DEM); Sop, Anna (DEM); Almeida, Angelica (DPH)

Cc: Rebecca Graff; Tenner, Andrea (DPH); Ian Clark-Johnson; DPH-workplaces-57; Barone, Doris (HSA); Kauffman, Cindy (HSA)

Subject: Linkage Center Services Coordination Meeting

When: Occurs every Monday, Tuesday, Wednesday, Thursday, and Friday effective 1/12/2022 from 2:00 PM to 3:00 PM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

This meeting replaces the former M,W,F HSH/DPH meeting.

The purpose of this **daily** meeting is to discuss the establishment of the linkage center, create a common understanding of services provided, and discuss outstanding issues/needs/limitations relating to establishing the linkage center and its associated services. Agenda to follow.

Microsoft Teams meeting

Join on your computer or mobile app

Penal Code § 832.7(b)(5)(A)

Or call in (audio only)

Penal Code § 832.7(b)(5)(A) # United States, San Francisco

Phone Conference ID: 180 149 272#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

From: [Rivera, Tiffany \(DPH\)](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: Fw: Exterior and 1st Floor Space Allocation
Date: Wednesday, January 12, 2022 10:14:50 PM
Attachments: [1170 First Floor Services Plan.docx](#)
[1170 Exterior Services Plan.docx](#)

Hey! Do you mind reviewing these on the debrief call for tomorrow? Share screen with the pictures?

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>
Sent: Wednesday, January 12, 2022 6:44 PM
To: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Tullock, Cristel (ADP) <cristel.tullock@sfgov.org>; Adami, Steve (ADP) <steve.adami@sfgov.org>; Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Barone, Doris (HSA) <doris.barone@sfgov.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: RE: Exterior and 1st Floor Space Allocation

Good Evening All –

Thank you so much for your time this evening. I have attached the space allocations we discussed to this email. Don't hesitate to reach out if you think of anything between now and tomorrow's 1400 call.

Thanks,
Kim

Kim Bowman

Assistant Deputy Director, Emergency Services

415-439-9171 Cell

-----Original Appointment-----

From: Bowman, Kimberley (DEM)
Sent: Wednesday, January 12, 2022 3:11 PM
To: Bowman, Kimberley (DEM); Cannariato, Umecke (HOM); Rivera, Tiffany (DPH); Tullock, Cristel (ADP); Adami, Steve (ADP); Paul Harkin; DPH-External-Weisen-Healthright360.org; Bracco, Louis (HOM); Torres, Jose (HOM - Contractor); Starliper, Lisa (DEM); bayronw@urban-alchemy.us; Barone,

Doris (HSA); Bechelli, Adrienne (DEM)

Cc: Simbe, Jeff (DPH)

Subject: Exterior and 1st Floor Space Allocation

When: Wednesday, January 12, 2022 5:00 PM-6:00 PM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

The purpose of this meeting is to **finalize** the exterior and first floor space allocations.

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

[+1 415-906-4659,,852414639#](#) United States, San Francisco

Phone Conference ID: 852 414 639#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

From: [Loughran, Eileen \(DPH\)](#)
To: [Hoffman, Rob \(DPH - Contractor\)](#)
Cc: [Borne, Deborah \(DPH\)](#); [Bracco, Louis \(HOM\)](#); [Cannariato, Umecke \(HOM\)](#); [DPH-External-Weisen-Healthright360.org](#); [Gary McCoy](#); [Hogan, Kristin \(DEM\)](#); [Kunins, Hillary \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Paul Harkin](#); [Simbe, Jeff \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#)
Subject: Re: Signage for linkage center PLEASE READ QUICK TURN AROUND
Date: Wednesday, January 12, 2022 8:37:36 PM

I would suggest removing "help starts here"--may turn some off.

Come high come low. We'll meet you where you are. A safe welcoming space for everyone. Showers, Snacks, & Services under one roof.

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

**** CONFIDENTIALITY NOTICE**** This email message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you are not the intended recipient, any disclosure, copying, use or distribution of the information included in this message and any attachments is prohibited. If you have received this communication in error, please notify the sender immediately and permanently delete or otherwise destroy the information.

From: Andi Tenner <andi.tenner@gmail.com>
Sent: Wednesday, January 12, 2022 7:46 PM
To: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Paul Harkin <pharkin@healthright360.org>; Simbe, Jeff

(DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>

Subject: Re: Signage for linkage center PLEASE READ QUICK TURN AROUND

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi all—adding my work email here.

We discussed removing “human-centered care” just to make it less “jargon-y”

On Wed, Jan 12, 2022 at 4:43 PM Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org> wrote:

Okay

We will need signage for outside and inside the restrooms.

Should I just send the text in a word doc??

Warm Regards,
Rob Hoffman
Pronouns: he him his
Special Projects Coordinator
Community Health Equity and Promotion
Population Health Division
Department of Public Health
rob.hoffman@sfdph.org
415-713-2349

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Sent: Wednesday, January 12, 2022 4:27:28 PM

To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Andi Tenner <andi.tenner@gmail.com>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Gary McCoy <gmccoy@healthright360.org>

Subject: Signage for linkage center PLEASE READ QUICK TURN AROUND

Hello folks,

DEM has a really quick turnaround on the preliminary signs for the building and flyers. these are not final, but they need to get them done in the next day to be ready for tuesday.

see mock-up below.
Send any feedback to Kristen.

Mecca I don't have UA contacts.
Deb
Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”
- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Sent: Wednesday, January 12, 2022 4:18 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Subject: RE: From our chat...new text:

Yes! That does sound kind of old-timey. I like social support...please do share with Andi and Hilary:

[Linkage Center Building *TEMPORARY*** Signage
(24x36)]**

The San Francisco [or Tenderloin?] Linkage Center

Human-centered care. Come as you are. Help starts here.

- Heart on hand visual
 - Shower visual
 - Food/water visual
 - Friendship/social support visual
-

[Linkage Center *INITIAL*** Flyer (for hopeful clients)]**

The San Francisco (or the Tenderloin) Linkage Center

Human-centered care. Come as you are. Help starts here.

You are welcome at the San Francisco Linkage Center, [insert address and days/hours of operations]. The Linkage Center provides human-centered care, food and water, hygiene services and social support.

Come as you are.

- Heart on hand visual
- Shower visual
- Food/water visual
- Friendship/social support visual

Kristin Hogan Schildwachter (she/her)
Department of Emergency Management
External Affairs Manager
(415) 518-2834 cell

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, January 12, 2022 4:15 PM
To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Subject: Re: From our chat...new text:

maybe not comradery- my community support? social support?

can I share with andi and hillary?

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>

Sent: Wednesday, January 12, 2022 3:58 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Subject: From our chat...new text:

Hi! Thanks so much for chatting with me just now. So helpful. Here's some proposed revised language for linkage center signs and flyers. I have the designer revising based on the following so I hope it's good enough for now:

[Linkage Center Building *TEMPORARY*** Signage (24x36)]**

The San Francisco [or Tenderloin?] Linkage Center

Human-centered care. Come as you are. Help starts here.

- Hands linking visual
- Heart on hand visual
- Shower visual
- Food/water visual

- Friendship/social comradery visual
-
-
-

[Linkage Center *INITIAL*** Flyer (for hopeful clients)]**

The San Francisco (or the Tenderloin) Linkage Center

Human-centered care. Come as you are. Help starts here.

You are welcome at the San Francisco Linkage Center, [insert address and days/hours of operations]. The Linkage Center provides human-centered care, food and water, hygiene services and comradery.

Come as you are.

- Hands linking visual
- Heart on hand visual
- Shower visual
- Food/water visual
- Friendship/social comradery visual

Kristin Hogan Schildwachter (she/her)
Department of Emergency Management
External Affairs Manager
(415) 518-2834 cell

From: [Rivera, Tiffany \(DPH\)](#)
To: [Torres, Jose \(HOM - Contractor\)](#); [Cannariato, Umecke \(HOM\)](#); [Starliper, Lisa \(DEM\)](#); [Bowman, Kimberley \(DEM\)](#); [Barone, Doris \(HSA\)](#); [Mcbride, Paris \(HOM\)](#); [Tenner, Andrea \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Cc: [Bracco, Louis \(HOM\)](#); [Ian Clark-Johnson](#); [artieg](#)
Subject: Re: Linkages Center: Tables & Chairs Needed
Date: Wednesday, January 12, 2022 7:59:39 PM

We will work on this and get back to you ASAP, Mecca.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>
Sent: Wednesday, January 12, 2022 3:33 PM
To: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; Mcbride, Paris (HOM) <paris.mcbride@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; artieg <artieg@urban-alchemy.us>
Subject: Re: Linkages Center: Tables & Chairs Needed

Hello Mecca,

SFHOT have 2 tables and 4 chairs available.

Thanks,
Jose

Jose M. Torres
Program Manager
San Francisco Homeless Outreach Team- SFHOT

Heluna Health

50 Ivy Street
San Francisco, CA 94102
Phone number: 415.686.8526



Heluna Health
EMPOWERING POPULATION
HEALTH INITIATIVES SINCE 1969

STRICTLY CONFIDENTIAL: The information contained in this transmission may contain privileged and confidential information, including patient information protected by federal and state privacy laws. It is intended only for the use of the person(s) named above. If you are not the intended recipient, you are hereby notified that any review, dissemination, distribution, or duplication of this communication is strictly prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message.

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Wednesday, January 12, 2022 3:19 PM

To: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; McBride, Paris (HOM) <paris.mcbride@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; artieg <artieg@urban-alchemy.us>

Subject: Linkages Center: Tables & Chairs Needed

Hi Lisa & Kim:

I wanted to check in w/ you both about the logistics for the need for tables and chairs for the linkages center. This may already be sorted out so apologies if this email is duplicative. Do we know how many tables and chairs are needed in total?

[@Barone, Doris \(HSA\)](#) Doris do you happen to have a supply of chairs and tables?

[@Mcbride, Paris \(HOM\)](#) Paris does HSH have these items in storage?

[@Torres, Jose \(HOM - Contractor\)](#) What about SFHOT do you have a sense on who many are available on your end?

On the SFHOT / HSH support side we believe we need the following amount of tables of chairs

1. SFHOT Staff – 1 large table – 2 chairs
2. Access Point – 1 Large table – 2 chairs
3. HAT Housing Team – 1 large table – 2 chairs
 - a. Total HSH needed - 3 large tables – 6 chairs

[@Tenner, Andrea \(DPH\)](#), [@Rivera, Tiffany \(DPH\)](#), [@Simbe, Jeff \(DPH\)](#) – do we have a sense of the DPH need for the amount of tables and chairs for the first floor?

Thanks all.

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter
San Francisco Department of Homelessness & Supportive Housing
City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](#) | Like: [@SanFranciscoHSH](#)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: [Andi Tenner](#)
To: [Hoffman, Rob \(DPH - Contractor\)](#)
Cc: [Borne, Deborah \(DPH\)](#); [Bracco, Louis \(HOM\)](#); [Cannariato, Umecke \(HOM\)](#); [DPH-External-Weisen-Healthright360.org](#); [Gary McCoy](#); [Hogan, Kristin \(DEM\)](#); [Kunins, Hillary \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Paul Harkin](#); [Simbe, Jeff \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#)
Subject: Re: Signage for linkage center PLEASE READ QUICK TURN AROUND
Date: Wednesday, January 12, 2022 7:47:11 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi all—adding my work email here.

We discussed removing “human-centered care” just to make it less “jargon-y”

On Wed, Jan 12, 2022 at 4:43 PM Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org> wrote:

Okay

We will need signage for outside and inside the restrooms.

Should I just send the text in a word doc??

Warm Regards,
Rob Hoffman
Pronouns: he him his
Special Projects Coordinator
Community Health Equity and Promotion
Population Health Division
Department of Public Health
rob.hoffman@sfdph.org
415-713-2349

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, January 12, 2022 4:27:28 PM
To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Andi Tenner <andi.tenner@gmail.com>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Gary McCoy <gmc coy@healthright360.org>
Subject: Signage for linkage center PLEASE READ QUICK TURN AROUND

Hello folks,
DEM has a really quick turnaround on the preliminary signs for the building and flyers.

these are not final, but they need to get them done in the next day to be ready for tuesday.

see mock-up below.

Send any feedback to Kristen.

Mecca I don't have UA contacts.

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>

Sent: Wednesday, January 12, 2022 4:18 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Subject: RE: From our chat...new text:

Yes! That does sound kind of old-timey. I like social support...please do share with Andi and Hilary:

[Linkage Center Building *TEMPORARY*** Signage
(24x36)]**

The San Francisco [or Tenderloin?] Linkage Center

Human-centered care. Come as you are. Help starts here.

- Heart on hand visual
- Shower visual
- Food/water visual
- Friendship/social support visual

[Linkage Center *INITIAL*** Flyer (for hopeful clients)]**

The San Francisco (or the Tenderloin) Linkage Center

Human-centered care. Come as you are. Help starts here.

You are welcome at the San Francisco Linkage Center, [insert address and days/hours of operations]. The Linkage Center provides human-centered care, food and water, hygiene services and social support.

Come as you are.

- Heart on hand visual
- Shower visual
- Food/water visual
- Friendship/social support visual

Kristin Hogan Schildwachter (she/her)
Department of Emergency Management
External Affairs Manager
(415) 518-2834 cell

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Sent: Wednesday, January 12, 2022 4:15 PM

To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>

Subject: Re: From our chat...new text:

maybe not comradery- my community support? social support?
can I share with andi and hillary?

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>

Sent: Wednesday, January 12, 2022 3:58 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Subject: From our chat...new text:

Hi! Thanks so much for chatting with me just now. So helpful. Here's some proposed revised language for linkage center signs and flyers. I have the designer revising based on the following so I hope it's good enough for now:

[Linkage Center Building *TEMPORARY*** Signage**

(24x36)]

The San Francisco [or Tenderloin?] Linkage Center

Human-centered care. Come as you are. Help starts here.

- Hands linking visual
 - Heart on hand visual
 - Shower visual
 - Food/water visual
 - Friendship/social comradery visual
-
-
-

[Linkage Center *INITIAL*** Flyer (for hopeful clients)]**

The San Francisco (or the Tenderloin) Linkage Center

Human-centered care. Come as you are. Help starts here.

You are welcome at the San Francisco Linkage Center, [insert address and days/hours of operations]. The Linkage Center provides human-centered care, food and water, hygiene services and comradery.

Come as you are.

- Hands linking visual
- Heart on hand visual
- Shower visual
- Food/water visual
- Friendship/social comradery visual

Kristin Hogan Schildwachter (she/her)
Department of Emergency Management
External Affairs Manager
(415) 518-2834 cell

From: [Bowman, Kimberley \(DEM\)](#)
To: [Cannariato, Umecke \(HOM\)](#); [Rivera, Tiffany \(DPH\)](#); [Tullock, Cristel \(ADP\)](#); [Adami, Steve \(ADP\)](#); [Paul Harkin](#); [DPH-External-Weisen-Healthright360.org](#); [Bracco, Louis \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Starliper, Lisa \(DEM\)](#); [DPH-workplaces-57](#); [Barone, Doris \(HSA\)](#); [Bechelli, Adrienne \(DEM\)](#)
Cc: [Simbe, Jeff \(DPH\)](#)
Subject: RE: Exterior and 1st Floor Space Allocation
Date: Wednesday, January 12, 2022 6:44:20 PM
Attachments: [1170 First Floor Services Plan.docx](#)
[1170 Exterior Services Plan.docx](#)

Good Evening All –

Thank you so much for your time this evening. I have attached the space allocations we discussed to this email. Don't hesitate to reach out if you think of anything between now and tomorrow's 1400 call.

Thanks,
Kim

Kim Bowman

Assistant Deputy Director, Emergency Services
415-439-9171 Cell

-----Original Appointment-----

From: Bowman, Kimberley (DEM)
Sent: Wednesday, January 12, 2022 3:11 PM
To: Bowman, Kimberley (DEM); Cannariato, Umecke (HOM); Rivera, Tiffany (DPH); Tullock, Cristel (ADP); Adami, Steve (ADP); Paul Harkin; DPH-External-Weisen-Healthright360.org; Bracco, Louis (HOM); Torres, Jose (HOM - Contractor); Starliper, Lisa (DEM); bayronw@urban-alchemy.us; Barone, Doris (HSA); Bechelli, Adrienne (DEM)
Cc: Simbe, Jeff (DPH)
Subject: Exterior and 1st Floor Space Allocation
When: Wednesday, January 12, 2022 5:00 PM-6:00 PM (UTC-08:00) Pacific Time (US & Canada).
Where: Microsoft Teams Meeting

The purpose of this meeting is to **finalize** the exterior and first floor space allocations.

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

[+1 415-906-4659,,852414639#](#) United States, San Francisco

Phone Conference ID: 852 414 639#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

From: [Cannariato, Umecke \(HOM\)](#)
To: [Borne, Deborah \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Loughran, Eileen \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Bracco, Louis \(HOM\)](#)
Cc: [Rivera, Tiffany \(DPH\)](#); [Bowman, Kimberley \(DEM\)](#); [Gran, Betsy \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [artieg](#); [Ian Clark-Johnson](#); [DPH-workplaces-57](#)
Subject: RE: Linkage Center Signs/Flyers and CBO review?
Date: Wednesday, January 12, 2022 6:02:38 PM
Attachments: [Linkages Sign In Sheet .docx](#)
[UA Script.docx](#)

Hello all:

Can you review the draft script for UA to greet clients entering the site. Do the talking points look correct? Any feedback/edits?

Also the sign in sheet is something UA will be completing as clients complete as clients enter the site.

[@Bracco, Louis \(HOM\)](#) can you track the edits and provide a clean updated version if needed.

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](#) | Like: [@SanFranciscoHSH](#)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, January 12, 2022 1:54 PM
To: Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>
Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Subject: Fw: Linkage Center Signs/Flyers and CBO review?

Hi

I am including HSH, DPH and DEM leads on this.

We need signage for the building and some flyer/index card like thing

this is the group. we meet 2-3 weekly.

They can share with CBO partners

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>

Sent: Wednesday, January 12, 2022 1:32 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Cc: Zamora, Francis (DEM) <francis.zamora@sfgov.org>

Subject: Linkage Center Signs/Flyers and CBO review?

Hi Deb!

Could you connect me with the people the JIC should be collaborating with re: Linkage Center signage and flyers? We are trying to get something printed and ready for dissemination for the grand opening so our strategy is to create something as a stopgap and iterate/evolve as the site and outreach gets going. In the near term, attached is very simple language for the site's signage and flyer for hopeful clients. Again, we would have time to build off of these but in order to meet our deadline to have designs ready for final review and print please see attached. I'm going to call you on your cell in the event I can reach in you person, too.

Thanks,
Kristin

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, December 8, 2021 11:21 AM
To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Subject: Re: Canceled: Vaccine Communications Workgroup Meeting

Hi

How are you?

Two things:

I am being deactivated to 25% for PEH and vulnerable groups only. I don't need to participate in the meeting. However please reach out if there are specifics about PEH or other vulnerable groups I can help you with.

I would love to do a real tarot reading for the new year for you!

Hope you and family are fabulous.

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Equity and Community Section Deputy

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."

-Maya Angelou

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact

the sender immediately and delete/destroy all copies of this message. Thank You

On Dec 8, 2021, at 10:45 AM, Hogan, Kristin (DEM) <kristin.hogan@sfgov.org> wrote:

Hello, all. We will be following a slightly refined/revised agenda for this weekly workgroup meeting. Also, please let me know if you would like to be removed from this meeting invite since some of us have been deactivated or are no longer working on vaccine communications. Thanks for your past and/or continued participation!

AGENDA ITEM

TIME

JIC – Kristin Hogan

Welcome and purpose of meeting

- Provide updates for situational awareness to enhance proactive messaging both internally (DHR) and externally
- Increase opportunities for collaboration - Are there existing citywide/community events that we can piggy back off of to enhance vaccine uptake?
- Escalations/need for JIC resources/support
- High-level overview of agenda topic flow:
 1. DPH Comms messaging update
 2. Vaccine Branch operational update
 3. DHR update
 4. Community/Neighborhoods update
 5. Elected questions and schools update
 6. Special topic/briefing presentation

1 min

DPH COMMS – Christine Falvey/Noel Sanchez/Aziza Jackson

Priority Vax messaging/communications strategy.

Aziza: Include high level themes for this week's social media.

5 min

VACCINE BRANCH – Rebekah Krell

Vax Branch Ops update

- How can DPH Comms (social?) or external community partner messaging (JIC) help amplify efforts?

2 min

DHR – Mawuli Tugbenyoh

Internal Communications Update

- Data/Progress on vax ascertainment

3 min

COMMUNITY ENGAGEMENT – Katy Tang/Rebekah Krell

Community/Neighborhoods update

- What support do these neighborhood/community level efforts need from JIC?

5 min

BOS AND SCHOOLS – Ana Validzic
Electeds questions and schools update
5 min
Featured Topic/General Discussion
TBD each week or on bi-weekly basis
10 min

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the meeting <Penal Code § 832.7(b)(5)(A)

[Redacted]

Or call in (audio only)

Penal Code § 832.7(b)(5)(A) #> United States, San Francisco

Phone Conference ID: 764 444 209#

Find a local number <<https://dialin.teams.microsoft.com/6ab5bcf2-34a3-4844-8511-4e51fb43f358?id=764444209>> | Reset

PIN <<https://mysettings.lync.com/pstnconferencing>>

Learn More <<https://aka.ms/JoinTeamsMeeting>> | Meeting options <https://teams.microsoft.com/meetingOptions/?organizerId=ca914cf6-c81f-49a5-a38a-d02f50f69493&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_NDY3NjUwMjYtOWQzZC00MjJmLTgwODctOTNlMGEzNDZjNjlk@thread.v2&messageId=0&language=en-US>

From: [Hoffman, Rob \(DPH - Contractor\)](#)
To: [Borne, Deborah \(DPH\)](#); [Hogan, Kristin \(DEM\)](#); [Loughran, Eileen \(DPH\)](#); [Andi Tenner](#); [Simbe, Jeff \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Kunins, Hillary \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Paul Harkin](#); [DPH-External-Weisen-Healthright360.org](#); [Gary McCoy](#)
Subject: Re: Signage for linkage center PLEASE READ QUICK TURN AROUND
Date: Wednesday, January 12, 2022 4:43:37 PM

Okay

We will need signage for outside and inside the restrooms.

Should I just send the text in a word doc??

Warm Regards,
Rob Hoffman
Pronouns: he him his
Special Projects Coordinator
Community Health Equity and Promotion
Population Health Division
Department of Public Health
rob.hoffman@sfdph.org
415-713-2349

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, January 12, 2022 4:27:28 PM
To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Andi Tenner <andi.tenner@gmail.com>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Paul Harkin <pharkin@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Gary McCoy <gmccoy@healthright360.org>
Subject: Signage for linkage center PLEASE READ QUICK TURN AROUND

Hello folks,

DEM has a really quick turnaround on the preliminary signs for the building and flyers. these are not final, but they need to get them done in the next day to be ready for tuesday.

see mock-up below.

Send any feedback to Kristen.

Mecca I don't have UA contacts.

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>

Sent: Wednesday, January 12, 2022 4:18 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Subject: RE: From our chat...new text:

Yes! That does sound kind of old-timey. I like social support...please do share with Andi and Hilary:

[Linkage Center Building *TEMPORARY*** Signage (24x36)]**

The San Francisco [or Tenderloin?] Linkage Center

Human-centered care. Come as you are. Help starts here.

- Heart on hand visual
 - Shower visual
 - Food/water visual
 - Friendship/social support visual
-

[Linkage Center *INITIAL*** Flyer (for hopeful clients)]**

The San Francisco (or the Tenderloin) Linkage Center

Human-centered care. Come as you are. Help starts here.

You are welcome at the San Francisco Linkage Center, [insert address and days/hours of operations]. The Linkage Center provides human-centered care, food and water, hygiene services and social support.

Come as you are.

- Heart on hand visual
- Shower visual
- Food/water visual
- Friendship/social support visual

Kristin Hogan Schildwachter (she/her)
Department of Emergency Management
External Affairs Manager
(415) 518-2834 cell

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, January 12, 2022 4:15 PM
To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Subject: Re: From our chat...new text:

maybe not comradery- my community support? social support?
can I share with andi and hillary?

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health
Pronouns: she/her
Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”
- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Sent: Wednesday, January 12, 2022 3:58 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Subject: From our chat...new text:

Hi! Thanks so much for chatting with me just now. So helpful. Here's some proposed revised language for linkage center signs and flyers. I have the designer revising based on the following so I hope it's good enough for now:

[Linkage Center Building *TEMPORARY*** Signage (24x36)]**

The San Francisco [or Tenderloin?] Linkage Center

Human-centered care. Come as you are. Help starts here.

- Hands linking visual
- Heart on hand visual
- Shower visual
- Food/water visual
- Friendship/social comradery visual

[Linkage Center *INITIAL*** Flyer (for hopeful clients)]**

The San Francisco (or the Tenderloin) Linkage Center

Human-centered care. Come as you are. Help starts here.

You are welcome at the San Francisco Linkage Center, [insert address and days/hours of operations]. The Linkage Center provides human-centered care, food and water, hygiene services and comradery. Come as you are.

- Hands linking visual
- Heart on hand visual
- Shower visual
- Food/water visual
- Friendship/social comradery visual

Kristin Hogan Schildwachter (she/her)
Department of Emergency Management
External Affairs Manager
(415) 518-2834 cell

From: [Borne, Deborah \(DPH\)](#)
To: [Hogan, Kristin \(DEM\)](#); [Loughran, Eileen \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Andi Tenner](#); [Simbe, Jeff \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Kunins, Hillary \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Paul Harkin](#); [DPH-External-Weisen-Healthright360.org](#); [Gary McCoy](#)
Subject: Signage for linkage center PLEASE READ QUICK TURN AROUND
Date: Wednesday, January 12, 2022 4:27:31 PM

Hello folks,

DEM has a really quick turnaround on the preliminary signs for the building and flyers. these are not final, but they need to get them done in the next day to be ready for tuesday.

see mock-up below.

Send any feedback to Kristen.

Mecca I don't have UA contacts.

Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Sent: Wednesday, January 12, 2022 4:18 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Subject: RE: From our chat...new text:

Yes! That does sound kind of old-timey. I like social support...please do share with Andi and Hilary:

[Linkage Center Building *TEMPORARY*** Signage
(24x36)]**

The San Francisco [or Tenderloin?] Linkage Center

Human-centered care. Come as you are. Help starts here.

- Heart on hand visual
 - Shower visual
 - Food/water visual
 - Friendship/social support visual
-

[Linkage Center *INITIAL*** Flyer (for hopeful clients)]**

**The San Francisco (or the Tenderloin) Linkage
Center**

Human-centered care. Come as you are. Help starts here.

You are welcome at the San Francisco Linkage Center, [insert address and days/hours of operations]. The Linkage Center provides human-centered care, food and water, hygiene services and social support.

Come as you are.

- Heart on hand visual
 - Shower visual
 - Food/water visual
 - Friendship/social support visual
-

Kristin Hogan Schildwachter (she/her)
Department of Emergency Management
External Affairs Manager
(415) 518-2834 cell

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Wednesday, January 12, 2022 4:15 PM
To: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Subject: Re: From our chat...new text:

maybe not comradery- my community support? social support?
can I share with andi and hillary?

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health
Pronouns: she/her
Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”
- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>
Sent: Wednesday, January 12, 2022 3:58 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Subject: From our chat...new text:

Hi! Thanks so much for chatting with me just now. So helpful. Here's some proposed revised language for linkage center signs and flyers. I have the designer revising based on the following so I hope it's good enough for now:

[Linkage Center Building *TEMPORARY*** Signage
(24x36)]**

The San Francisco [or Tenderloin?] Linkage Center

Human-centered care. Come as you are. Help starts here.

- Hands linking visual
 - Heart on hand visual
 - Shower visual
 - Food/water visual
 - Friendship/social comradery visual
-
-
-

[Linkage Center *INITIAL*** Flyer (for hopeful clients)]**

The San Francisco (or the Tenderloin) Linkage Center

Human-centered care. Come as you are. Help starts here.

You are welcome at the San Francisco Linkage Center, [insert address and days/hours of operations]. The Linkage Center provides human-centered care, food and water, hygiene services and comradery. Come as you are.

- Hands linking visual
- Heart on hand visual
- Shower visual
- Food/water visual
- Friendship/social comradery visual

Kristin Hogan Schildwachter (she/her)
Department of Emergency Management
External Affairs Manager
(415) 518-2834 cell

From: [Torres, Jose \(HOM - Contractor\)](#)
To: [Cannariato, Umecke \(HOM\)](#); [Starliper, Lisa \(DEM\)](#); [Bowman, Kimberley \(DEM\)](#); [Barone, Doris \(HSA\)](#); [Mcbride, Paris \(HOM\)](#); [Tenner, Andrea \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Cc: [Bracco, Louis \(HOM\)](#); [Ian Clark-Johnson](#); [artieg](#)
Subject: Re: Linkages Center: Tables & Chairs Needed
Date: Wednesday, January 12, 2022 3:33:46 PM

Hello Mecca,

SFHOT have 2 tables and 4 chairs available.

Thanks,
Jose

Jose M. Torres
Program Manager
San Francisco Homeless Outreach Team- SFHOT

Heluna Health

50 Ivy Street
San Francisco, CA 94102
Phone number: 415.686.8526



STRICTLY CONFIDENTIAL: The information contained in this transmission may contain privileged and confidential information, including patient information protected by federal and state privacy laws. It is intended only for the use of the person(s) named above. If you are not the intended recipient, you are hereby notified that any review, dissemination, distribution, or duplication of this communication is strictly prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message.

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>
Sent: Wednesday, January 12, 2022 3:19 PM
To: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Barone, Doris (HSA) <doris.barone@sfgov.org>; Mcbride, Paris (HOM) <paris.mcbride@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; artieg <artieg@urban-alchemy.us>
Subject: Linkages Center: Tables & Chairs Needed

Hi Lisa & Kim:

I wanted to check in w/ you both about the logistics for the need for tables and chairs for the linkages center. This may already be sorted out so apologies if this email is duplicative. Do we know how many tables and chairs are needed in total?

[@Barone, Doris \(HSA\)](#) Doris do you happen to have a supply of chairs and tables?

[@Mcbride, Paris \(HOM\)](#) Paris does HSH have these items in storage?

[@Torres, Jose \(HOM - Contractor\)](#) What about SFHOT do you have a sense on who many are available on your end?

On the SFHOT / HSH support side we believe we need the following amount of tables of chairs

1. SFHOT Staff – 1 large table – 2 chairs
2. Access Point – 1 Large table – 2 chairs
3. HAT Housing Team – 1 large table – 2 chairs
 - a. Total HSH needed - 3 large tables – 6 chairs

[@Tenner, Andrea \(DPH\)](#), [@Rivera, Tiffany \(DPH\)](#), [@Simbe, Jeff \(DPH\)](#) – do we have a sense of the DPH need for the amount of tables and chairs for the first floor?

Thanks all.

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing
City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](#) | Like: [@SanFranciscoHSH](#)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: [Cannariato, Umecke \(HOM\)](#)
To: [Starliper, Lisa \(DEM\)](#); [Bowman, Kimberley \(DEM\)](#); [Barone, Doris \(HSA\)](#); [Mcbride, Paris \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Tenner, Andrea \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Cc: [Bracco, Louis \(HOM\)](#); [Ian Clark-Johnson](#); [artieg](#)
Subject: Linkages Center: Tables & Chairs Needed
Date: Wednesday, January 12, 2022 3:19:28 PM

Hi Lisa & Kim:

I wanted to check in w/ you both about the logistics for the need for tables and chairs for the linkages center. This may already be sorted out so apologies if this email is duplicative. Do we know how many tables and chairs are needed in total?

[@Barone, Doris \(HSA\)](#) Doris do you happen to have a supply of chairs and tables?

[@Mcbride, Paris \(HOM\)](#) Paris does HSH have these items in storage?

[@Torres, Jose \(HOM - Contractor\)](#) What about SFHOT do you have a sense on who many are available on your end?

On the SFHOT / HSH support side we believe we need the following amount of tables of chairs

1. SFHOT Staff – 1 large table – 2 chairs
2. Access Point – 1 Large table – 2 chairs
3. HAT Housing Team – 1 large table – 2 chairs
 - a. Total HSH needed - 3 large tables – 6 chairs

[@Tenner, Andrea \(DPH\)](#), [@Rivera, Tiffany \(DPH\)](#), [@Simbe, Jeff \(DPH\)](#) – do we have a sense of the DPH need for the amount of tables and chairs for the first floor?

Thanks all.

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](#) | Like: [@SanFranciscoHSH](#)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: [Bowman, Kimberley \(DEM\)](#)
To: [Simbe, Jeff \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Le, Tommy \(HOM\)](#); [Almeida, Angelica \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Bechelli, Adrienne \(DEM\)](#); [Tullock, Cristel \(ADP\)](#); [Adami, Steve \(ADP\)](#); [Gary McCoy](#); [Paul Harkin](#); [DPH-bmiazgowicz](#); [artieg](#); [DPH-External-Weisen-Healthright360.org](#); [Macaraeg, Marc \(DPW\)](#); [Stephen Gibson](#); [Torres, Jose \(HOM - Contractor\)](#); [Carbone, Carol \(HOM\)](#); [Diggins, India \(HOM\)](#); [Starliper, Lisa \(DEM\)](#); [Sop, Anna \(DEM\)](#)
Cc: [Jasmine Page](#); [Rebecca Graff](#); [Tenner, Andrea \(DPH\)](#)
Subject: RE: Linkage Center Services Coordination Meeting
Date: Wednesday, January 12, 2022 1:32:37 PM
Attachments: [1170 Market Street 1st Floor Plan.pdf](#)

Attached is the current floor plan for the first floor, as requested.

Kim Bowman

Assistant Deputy Director, Emergency Services
415-439-9171 Cell

-----Original Appointment-----

From: Bowman, Kimberley (DEM)

Sent: Tuesday, January 11, 2022 2:12 PM

To: Bowman, Kimberley (DEM); Simbe, Jeff (DPH); Mera, Tanya (DPH); Candler, Robin (DPH); Rivera, Tiffany (DPH); Borne, Deborah (DPH); Cannariato, Umecke (HOM); Rachowicz, Lisa (HOM); Bracco, Louis (HOM); Meskan, Brenda (HOM); Mazza, Mark (HOM); Le, Tommy (HOM); Almeida, Angelica (DPH); Gran, Betsy (DPH); Bechelli, Adrienne (DEM); Tullock, Cristel (ADP); Adami, Steve (ADP); Gary McCoy; Paul Harkin; DPH-bmiazgowicz; artieg; DPH-External-Weisen-Healthright360.org; Macaraeg, Marc (DPW); steve@urbanplaceconsulting.com; Torres, Jose (HOM - Contractor); Carbone, Carol (HOM); Diggins, India (HOM); Starliper, Lisa (DEM); Sop, Anna (DEM)

Cc: Jasmine Page; Rebecca Graff; Tenner, Andrea (DPH)

Subject: Linkage Center Services Coordination Meeting

When: Wednesday, January 12, 2022 2:00 PM-3:00 PM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

The purpose of this **daily** meeting is to discuss the establishment of the linkage center, create a common understanding of services provided, and discuss outstanding issues/needs/limitations relating to establishing the linkage center and its associated services. Agenda to follow.

Microsoft Teams meeting

Penal Code § 832.7(b)(5)(A) **mobile app**

Or call in (audio only)

Penal Code § 832.7(b)(5)(A) # United States, San Francisco

Phone Conference ID: 180 149 272#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

From: [Jasmine Page](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: Declined: [EXTERNAL]FW: TL Facilities Coordination

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

From: [Jasmine Page](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: Declined: [EXTERNAL]FW: TL Facilities Coordination

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

From: [Bechelli, Adrienne \(DEM\)](#)
To: [Bowman, Kimberley \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Rebecca Graff](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Le, Tommy \(HOM\)](#); [Almeida, Angelica \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Tulloch, Cristel \(ADP\)](#); [Adami, Steve \(ADP\)](#); [Gary McCoy](#); [Paul Harkin](#); [DPH-bmiazgowicz](#); [artieg](#); [DPH-External-Veisen-Healthright360.org](#); [Macaraeg, Marc \(DPW\)](#); [Stephen Gibson](#); [Torres, Jose \(HOM - Contractor\)](#); [Carbone, Carol \(HOM\)](#); [Diggins, India \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Barone, Doris \(HSA\)](#); [Kauffman, Cindy \(HSA\)](#)
Subject: RE: Linkage Center Services Coordination Meeting
Date: Wednesday, January 12, 2022 9:37:01 AM
Attachments: [Linkage Center Staff Roles COMBINED DRAFT.docx](#)

Hi everyone. Huge thanks to DPH/HR360 and HSH/Urban Alchemy for getting this document started. Attached is the draft combined swim lanes document that we will be working to fill out completely over the next day or two for all city, CBO, volunteer, and other staff that are working on some component of the linkage center. This will help us track who does what so we can avoid duplication of effort and all work together closely and in a coordinated manner.

Looking forward to our discussion at 2pm today. Thanks!

Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell **text message is the best way to reach me**

-----Original Appointment-----

From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>

Sent: Tuesday, January 11, 2022 2:12 PM

To: Almeida, Angelica (DPH); Bowman, Kimberley (DEM); Simbe, Jeff (DPH); Mera, Tanya (DPH); Candler, Robin (DPH); Rivera, Tiffany (DPH); Borne, Deborah (DPH); Cannariato, Umecke (HOM); Rachowicz, Lisa (HOM); Bracco, Louis (HOM); Meskan, Brenda (HOM); Le, Tommy (HOM); Almeida, Angelica (DPH); Gran, Betsy (DPH); Bechelli, Adrienne (DEM); Tulloch, Cristel (ADP); Adami, Steve (ADP); Gary McCoy; Paul Harkin; DPH-bmiazgowicz; artieg; DPH-External-Veisen-Healthright360.org; Macaraeg, Marc (DPW); Stephen Gibson; Torres, Jose (HOM - Contractor); Carbone, Carol (HOM); Diggins, India (HOM); Mazza, Mark (HOM)

Cc: Rebecca Graff

Subject: Linkage Center Services Coordination Meeting

When: Wednesday, January 12, 2022 2:00 PM-3:00 PM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

The purpose of this **daily** meeting is to discuss the establishment of the linkage center, create a common understanding of services provided, and discuss outstanding issues/needs/limitations relating to establishing the linkage center and its associated services. Agenda to follow.

Microsoft Teams meeting

Join on your computer or mobile app

Penal Code § 832.7(b)(5)(A)

Or call in (audio only)

Penal Code § 832.7(b)(5)(A) # United States, San Francisco

Phone Conference ID: 180 149 272#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

From: [Vitka Eisen](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: Tentative: [EXTERNAL]FW: TL Facilities Coordination

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

From: [Vitka Eisen](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: Accepted: [EXTERNAL]FW: TL Facilities Coordination

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

From: [Artie Gilbert](#)
To: [Simbe, Jeff \(DPH\)](#)
Cc: emerson.flores@communityforwardsf.org
Subject: Re: Transportation from Linkage Site to DPH health services
Date: Tuesday, January 11, 2022 6:14:58 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Thank you Jeff!
It was a pleasure meeting you as well...

Nice to e-meet you Emerson. Hope to chat with you soon...

Best,
Artie

On Mon, Jan 10, 2022 at 3:41 PM Simbe, Jeff (DPH) <jeff.simbe@sfdph.org> wrote:

Hi Artie,

It was nice to meet you in the meeting this afternoon. I'm connecting you with Emerson Flores from Community Forward. Emerson is helping with transport from the Linkage site to other DPH services and asked me for your contact info.

Just want to e-introduce you guys.

Thanks!

Jeff Simbe
Mental Health Services Act Housing Program Manager
Behavioral Health Services
San Francisco Department of Public Health
[1380 Howard Street, San Francisco, CA 94103](#)

Pronouns: he/him/his

Confidentiality Notice: The documents accompanying this electronic transmission, or the transmission itself, may contain Confidential or Protected Health Information. This information belongs to the sender and is legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that you not disclose, copy, distribute or take action on the information in this/these document(s). All such activities are strictly prohibited. If you have received this e-mail or electronic copy in error, delete this e-mail immediately and empty your deleted items folder and take any steps necessary to ensure permanent deletion.

From: [Gran, Betsy \(DPH\)](#)
To: [Simbe, Jeff \(DPH\)](#); [Bechelli, Adrienne \(DEM\)](#); [Bowman, Kimberley \(DEM\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Le, Tommy \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Mera, Tanya \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Paul Harkin](#); [Gary McCoy](#); [DPH-External-Weisen-Healthright360.org](#); [DPH-bmiazgowicz](#); [artieg](#); [Mazza, Mark \(HOM\)](#)
Cc: [lenam](#); [DPH-workplaces-57](#); mikea@urban-alchemy.us; kirkpatrick@urban-alchemy.us; [JaLynne Santiago](#); [Dph-External Avaldes](#); [Tenner, Andrea \(DPH\)](#); [Ian Clark-Johnson](#)
Subject: RE: TL Facilites Coordination Meeting
Date: Monday, January 10, 2022 3:30:19 PM
Attachments: [HSH_DPH_Facility_Responsibilities_22_01_10.docx](#)

Hi all,

Thank you all the ongoing work, adaptability and dedication to our shared purpose.

See updated "swim lane" doc below - Adrienne, feel free to amend/edit. Let me know if you have access issues.

Notes on pending questions/gaps:

- Need for **process for escalations** to HR if incidents occur (org chart/reporting process for staff on site)
- Uniform process for **tracking/reporting data**
 - DPH/HSH collaborative reporting on interventions with guests to DEM
 - What metrics will we collect on site?
- Training plan:
 - Training on site staff to report on metrics – how much can be automated to avoid duplication/errors in reporting
 - Training plan for all facility and outreach staff forthcoming
 - UA will be trained in advance of 1/18, half-day, virtual “tier 1” trainings (level-setting of shared values)
 - HR360 has already trained their staff on OD Recognition/Response/TIS/Client Centered Service Provision, Harm Reduction, Hospitality 101 but will be trained for level-setting
- **Operational questions:**
 - Tablets as preferred method for tracking interventions – how will data be tracked,

recorded and reported?

- Furnishings? What do folks on site need to get their work done?
- Personal belongings space (including weapons)
- Masks and unmasked folks who arrive on site
- Animal care
- Safe spaces for micropopulations (staffing)
- Length of stay
- Signage (menu/schedule of services, what is available, what is not available on any given day)
- List of outreach/inreach/enrichment services on site each day

Cheers,

Betsy

Betsy Gran

Activated Disaster Service Worker

Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team Youtube Channel

Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: [Gran Betsy \(DPH\)](#)
To: [Simbe Jeff \(DPH\)](#); [Bechelli Adrienne \(DEM\)](#); [Bowman Kimberley \(DEM\)](#); [Cannariato Umecke \(HOM\)](#); [Rachowicz Lisa \(HOM\)](#); [Torres Jose \(HOM - Contractor\)](#); [Le Tommy \(HOM\)](#); [Bracco Louis \(HOM\)](#); [Meskan Brenda \(HOM\)](#); [Mera Tanya \(DPH\)](#); [Borne Deborah \(DPH\)](#); [Rivera Tiffany \(DPH\)](#); [Paul Harkin](#); [Gary McCoy](#); [DPH-External-Weisen-Healthright360.org](#); [DPH-bmiazgowicz](#); [artieg](#); [Mazza Mark \(HOM\)](#)
Cc: [lenam](#); [DPH-workplaces-57](#); [mikea@urban-alchemy.us](#); [kirkpatrick@urban-alchemy.us](#); [JaLynne Santiago](#); [Dph-External Avaldes](#); [Tenner Andrea \(DPH\)](#); [Ian Clark-Johnson](#)
Subject: RE: TL Facilites Coordination Meeting
Date: Monday, January 10, 2022 2:11:19 PM
Attachments: [HSH_DPH_Facility_Responsibilities_22_01_07 - HSH DPH merged edits docx](#)

See attached word doc version of "swim lane" document

Betsy Gran
Activated Disaster Service Worker
Planning Section Chief – Tenderloin Response 2022
Check out brief, useful videos on the People Development Team Youtube Channel
Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

-----Original Appointment-----

From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Sent: Monday, January 10, 2022 11:36 AM
To: Simbe, Jeff (DPH); Bechelli, Adrienne (DEM); Bowman, Kimberley (DEM); Cannariato, Umecke (HOM); Rachowicz, Lisa (HOM); Torres, Jose (HOM - Contractor); Le, Tommy (HOM); Bracco, Louis (HOM); Meskan, Brenda (HOM); Mera, Tanya (DPH); Borne, Deborah (DPH); Rivera, Tiffany (DPH); Paul Harkin; Gary McCoy; DPH-External-Weisen-Healthright360.org; DPH-bmiazgowicz; artieg; Mazza, Mark (HOM)
Cc: Gran, Betsy (DPH); lenam; DPH-workplaces-57; mikea@urban-alchemy.us; kirkpatrick@urban-alchemy.us; JaLynne Santiago; Dph-External Avaldes; Tenner, Andrea (DPH); Ian Clark-Johnson
Subject: TL Facilites Coordination Meeting
When: Monday, January 10, 2022 2:00 PM-3:00 PM (UTC-08:00) Pacific Time (US & Canada).
Where:

From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Sent: Monday, January 10, 2022 11:33:07 AM (UTC-08:00) Pacific Time (US & Canada)
To: Bechelli, Adrienne (DEM); Bowman, Kimberley (DEM); Cannariato, Umecke (HOM); Rachowicz, Lisa (HOM); Torres, Jose (HOM - Contractor); Le, Tommy (HOM); Bracco, Louis (HOM); Meskan, Brenda (HOM); Mazza, Mark (HOM); Mera, Tanya (DPH); Borne, Deborah (DPH); Rivera, Tiffany (DPH); Paul Harkin; Gary McCoy; DPH-External-Weisen-Healthright360.org; DPH-bmiazgowicz; artieg
Subject: TL Facilites Coordination Meeting
When: Monday, January 10, 2022 2:00 PM-3:00 PM.
Where:

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the meeting <https://teams.microsoft.com/l/meetup-join/19%3ameeting_M2Q5ZDkyMzQtNzI4NS00YTBlLWJlODQ0OGQzZDFiYjYzODI3%40thread.v2/0?context=%7b%22id%22%3a%2222d5c2cf-ce3e-443d-9a7f-dfcc0231f73f%22%2c%22oid%22%3a%225d1d5f2c-f6cc-444b-af1a-1bf0105c2ed1%22%7d>

Or call in (audio only)

+1 415-906-4659,,881466185#<tel:+14159064659,,881466185#> United States, San Francisco

Phone Conference ID: 881 466 185#

Find a local number <<https://dialin.teams.microsoft.com/6ab5bcf2-34a3-4844-8511-4e51fb43f358?id=881466185>> | Reset

PIN <<https://mysettings.lync.com/pstnconferencing>>

Learn More <<https://aka.ms/JoinTeamsMeeting>> | Meeting options <https://teams.microsoft.com/meetingOptions/?organizerId=5d1d5f2c-f6cc-444b-af1a-1bf0105c2ed1&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_M2Q5ZDkyMzQtNzI4NS00YTBlLWJlODQ0OGQzZDFiYjYzODI3@thread.v2&messageId=0&language=en-US>

From: [Google Calendar](#) on behalf of bayronw@urban-alchemy.us
To: [Simbe, Jeff \(DPH\)](#)
Subject: Accepted: FW: TL Facilites Coordination Meeting @ Mon Jan 10, 2022 2pm - 3pm (PST) (Simbe, Jeff (DPH))
Attachments: [invite.ics](#)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

bayronw@urban-alchemy.us
has accepted this invitation.

FW: TL Facilites Coordination Meeting

When
Mon Jan 10, 2022 2pm – 3pm Pacific Time - Los Angeles
Calendar
Simbe, Jeff (DPH)

Who

•
Simbe, Jeff (DPH)
- organizer

•
bayronw@urban-alchemy.us
- creator

•
Bechelli, Adrienne (DEM)

•
artieg

•
Meskan, Brenda (HOM)

•
JaLynne Santiago

•
kirkpatrickt@urban-alchemy.us

•
lenam

•
Rachowicz, Lisa (HOM)

•
Bracco, Louis (HOM)

•
Mazza, Mark (HOM)

•
mikea@urban-alchemy.us

•
Paul Harkin

•
Mera, Tanya (DPH)

•
Rivera, Tiffany (DPH)

•
Cannariato, Umecke (HOM)

•
DPH-External-Veisen-Healthright360.org

•
DPH-bmiazgowicz

•
Borne, Deborah (DPH)

•
Gary McCoy

•
Torres, Jose (HOM - Contractor)

•
Bowman, Kimberley (DEM)

•
Le, Tommy (HOM)

•
Gran, Betsy (DPH)

- optional

-----Original Appointment-----

From: Simbe, Jeff (DPH)

Sent: Monday, January 10, 2022 11:33 AM

To: Simbe, Jeff (DPH); Bechelli, Adrienne (DEM); Bowman, Kimberley (DEM); Cannariato, Umecke (HOM); Rachowicz, Lisa (HOM); Torres, Jose (HOM - Contractor); Le, Tommy (HOM); Bracco, Louis (HOM); Meskan, Brenda (HOM); Mera, Tanya (DPH); Borne, Deborah (DPH); Rivera, Tiffany (DPH); Paul Harkin; Gary McCoy; DPH-External-Veisen-Healthright360.org; DPH-bmiazgowicz; artieg; Mazza, Mark (HOM)

Cc: Gran, Betsy (DPH)

Subject: TL Facilites Coordination Meeting

When: Monday, January 10, 2022 2:00 PM-3:00 PM (UTC-08:00) Pacific Time (US & Canada).

Where:

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

+1 415-906-4659,881466185# United States, San Francisco

Phone Conference ID: 881 466 185#

[Find a local number](#) | [Reset PIN](#)

[Learn More](#) | [Meeting options](#)

Invitation from Google Calendar <<https://calendar.google.com/calendar/>>

You are receiving this courtesy email at the account jeff.simbe@sfdph.org because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://calendar.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to send a response to the organizer and be added to the guest list, or invite others regardless of their own invitation status, or to modify your RSVP. [Learn More <https://support.google.com/calendar/answer/37135#forwarding>](https://support.google.com/calendar/answer/37135#forwarding) .

From: [Jasmine Page](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: Accepted: [EXTERNAL]FW: TL Facilities Coordination

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Jasmine Page](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: Accepted: [EXTERNAL]FW: TL Facilities Coordination

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Rebecca Graff](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: Accepted: [EXTERNAL]FW: TL Facilities Coordination

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Google Calendar](#) on behalf of ianc@urban-alchemy.us
To: [Simbe, Jeff \(DPH\)](#)
Subject: Accepted: FW: TL Facilites Coordination Meeting @ Mon Jan 10, 2022 2pm - 3pm (PST) (Simbe, Jeff (DPH))
Attachments: [invite.ics](#)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

ianc@urban-alchemy.us
has accepted this invitation.

FW: TL Facilites Coordination Meeting

When
Mon Jan 10, 2022 2pm – 3pm Pacific Time - Los Angeles

Calendar
Simbe, Jeff (DPH)

Who

•
Simbe, Jeff (DPH)
- organizer

•
ianc@urban-alchemy.us
- creator

•
Bechelli, Adrienne (DEM)

•
artieg

•
DPH-workplaces-57

•
Meskan, Brenda (HOM)

•
JaLynne Santiago

•
kirkpatrickt@urban-alchemy.us

•
lenam

•
Rachowicz, Lisa (HOM)

•
Bracco, Louis (HOM)

•
Mazza, Mark (HOM)

•
mikea@urban-alchemy.us

•
Paul Harkin

•
Mera, Tanya (DPH)

•
Rivera, Tiffany (DPH)

•
Cannariato, Umecke (HOM)

•
DPH-External-Weisen-Healthright360.org

•
DPH-bmiazgowicz

•
Borne, Deborah (DPH)

•
Gary McCoy

•
Torres, Jose (HOM - Contractor)

•
Bowman, Kimberley (DEM)

•
Le, Tommy (HOM)

•
Gran, Betsy (DPH)

- optional

-----Original Appointment-----

From: Simbe, Jeff (DPH)

Sent: Monday, January 10, 2022 11:33 AM

To: Simbe, Jeff (DPH); Bechelli, Adrienne (DEM); Bowman, Kimberley (DEM); Cannariato, Umecke (HOM); Rachowicz, Lisa (HOM); Torres, Jose (HOM - Contractor); Le, Tommy (HOM); Bracco, Louis (HOM); Meskan, Brenda (HOM); Mera, Tanya (DPH); Borne, Deborah (DPH); Rivera, Tiffany (DPH); Paul Harkin; Gary McCoy; DPH-External-Weisen-Healthright360.org; DPH-bmiazgowicz; artieg; Mazza, Mark (HOM)

Cc: Gran, Betsy (DPH)

Subject: TL Facilites Coordination Meeting

When: Monday, January 10, 2022 2:00 PM-3:00 PM (UTC-08:00) Pacific Time (US & Canada).
Where:

Microsoft Teams meeting
Join on your computer or mobile app
Click here to join the meeting
Or call in (audio only)
+1 415-906-4659,,881466185# United States, San Francisco
Phone Conference ID: 881 466 185#
Find a local number | Reset PIN
Learn More | Meeting options

Invitation from Google Calendar <<https://calendar.google.com/calendar/>>

You are receiving this courtesy email at the account jeff.simbe@sfdph.org because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://calendar.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to send a response to the organizer and be added to the guest list, or invite others regardless of their own invitation status, or to modify your RSVP. Learn More <<https://support.google.com/calendar/answer/37135#forwarding>> .

From: [Gran, Betsy \(DPH\)](#) on behalf of [Simbe, Jeff \(DPH\)](#)
To: [Tenner, Andrea \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Bechelli, Adrienne \(DEM\)](#); [Bowman, Kimberley \(DEM\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Le, Tommy \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Mera, Tanya \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Paul Harkin; Gary McCoy; DPH-External-Weisen-Healthright360.org; DPH-bmiazgowicz; artieg; Mazza, Mark \(HOM\)](#)
Cc: [Gran, Betsy \(DPH\)](#); [lenam; DPH-workplaces-57; mikea@urban-alchemy.us; kirkpatrick@urban-alchemy.us; JaLynne Santiago; Dph-External Avaldes](#)
Subject: FW: TL Facilites Coordination Meeting

Here's the login info for the 2pm call - have asked Jeff to add you as well

https://teams.microsoft.com/l/meetup-join/19%3ameeting_M2Q5ZDkyMzQtNzI4NS00YTBlWJlODQtOGQzZDFiYjYzODI3%40thread.v2/0?context=%7b%22Tid%22%3a%2222d5c2cf-ce3e-443d-9a7f-dfcc0231f73f%22%2c%22Oid%22%3a%225d1d5f2c-f6ec-444b-af1a-1bf0105c2ed1%22%7d

-----Original Appointment-----

From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Sent: Monday, January 10, 2022 11:36 AM
To: Simbe, Jeff (DPH); Bechelli, Adrienne (DEM); Bowman, Kimberley (DEM); Cannariato, Umecke (HOM); Rachowicz, Lisa (HOM); Torres, Jose (HOM - Contractor); Le, Tommy (HOM); Bracco, Louis (HOM); Meskan, Brenda (HOM); Mera, Tanya (DPH); Borne, Deborah (DPH); Rivera, Tiffany (DPH); Paul Harkin; Gary McCoy; DPH-External-Weisen-Healthright360.org; DPH-bmiazgowicz; artieg; Mazza, Mark (HOM)
Cc: Gran, Betsy (DPH); lenam; DPH-workplaces-57; mikea@urban-alchemy.us; kirkpatrick@urban-alchemy.us; JaLynne Santiago; Dph-External Avaldes; Tenner, Andrea (DPH)
Subject: TL Facilites Coordination Meeting
When: Monday, January 10, 2022 2:00 PM-3:00 PM (UTC-08:00) Pacific Time (US & Canada).
Where:

From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Sent: Monday, January 10, 2022 11:33:07 AM (UTC-08:00) Pacific Time (US & Canada)
To: Bechelli, Adrienne (DEM); Bowman, Kimberley (DEM); Cannariato, Umecke (HOM); Rachowicz, Lisa (HOM); Torres, Jose (HOM - Contractor); Le, Tommy (HOM); Bracco, Louis (HOM); Meskan, Brenda (HOM); Mazza, Mark (HOM); Mera, Tanya (DPH); Borne, Deborah (DPH); Rivera, Tiffany (DPH); Paul Harkin; Gary McCoy; DPH-External-Weisen-Healthright360.org; DPH-bmiazgowicz; artieg
Subject: TL Facilites Coordination Meeting
When: Monday, January 10, 2022 2:00 PM-3:00 PM.
Where:

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the meeting<https://teams.microsoft.com/l/meetup-join/19%3ameeting_M2Q5ZDkyMzQtNzI4NS00YTBlWJlODQtOGQzZDFiYjYzODI3%40thread.v2/0?context=%7b%22Tid%22%3a%2222d5c2cf-ce3e-443d-9a7f-dfcc0231f73f%22%2c%22Oid%22%3a%225d1d5f2c-f6ec-444b-af1a-1bf0105c2ed1%22%7d>

Or call in (audio only)
+1 415-906-4659,,881466185#<tel:+14159064659,,881466185#> United States, San Francisco
Phone Conference ID: 881 466 185#

Find a local number<<https://dialin.teams.microsoft.com/6ab5bcf2-34a3-4844-8511-4c51fb43f358?id=881466185>> | Reset

PIN<<https://mysettings.lync.com/pstnconferencing>>

Learn More<<https://aka.ms/JoinTeamsMeeting>> | Meeting options<https://teams.microsoft.com/meetingOptions/?organizerId=5d1d5f2c-f6ec-444b-af1a-1bf0105c2ed1&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_M2Q5ZDkyMzQtNzI4NS00YTBlWJlODQtOGQzZDFiYjYzODI3@thread.v2&messageId=0&language=en-US>

<<https://mysettings.lync.com/pstnconferencing>>

<<https://aka.ms/JoinTeamsMeeting>> | Meeting options<https://teams.microsoft.com/meetingOptions/?organizerId=5d1d5f2c-f6ec-444b-af1a-1bf0105c2ed1&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_M2Q5ZDkyMzQtNzI4NS00YTBlWJlODQtOGQzZDFiYjYzODI3@thread.v2&messageId=0&language=en-US>

From: [Paul Harkin](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: Accepted: [EXTERNAL]TL Facilites Coordination Meeting

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Gary McCoy](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: Accepted: [EXTERNAL]TL Facilites Coordination Meeting

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

From: [Google Calendar](#) on behalf of artieg@urban-alchemy.us
To: [Simbe, Jeff \(DPH\)](#)
Subject: Accepted: TL Facilites Coordination Meeting @ Mon Jan 10, 2022 2pm - 3pm (PST) (Simbe, Jeff (DPH))
Attachments: [invite.ics](#)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

artieg@urban-alchemy.us
has accepted this invitation.

TL Facilites Coordination Meeting

When
Mon Jan 10, 2022 2pm – 3pm Pacific Time - Los Angeles

Calendar
Simbe, Jeff (DPH)

Who

•
Simbe, Jeff (DPH)
- organizer

•
artieg@urban-alchemy.us
- creator

•
Bechelli, Adrienne (DEM)

•
Meskan, Brenda (HOM)

•
Rachowicz, Lisa (HOM)

•
Bracco, Louis (HOM)

•
Mazza, Mark (HOM)

•
Paul Harkin

•
Mera, Tanya (DPH)

•
Rivera, Tiffany (DPH)

•
Cannariato, Umecke (HOM)

•
DPH-External-Weisen-Healthright360.org

•
DPH-bmiazgowicz

•
Borne, Deborah (DPH)

•
Gary McCoy

•
Torres, Jose (HOM - Contractor)

•
Bowman, Kimberley (DEM)

•
Le, Tommy (HOM)

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the meeting

Or call in (audio only)

+1 415-906-4659,,881466185# United States, San Francisco

Phone Conference ID: 881 466 185#

Find a local number | Reset PIN

Learn More | Meeting options

Invitation from Google Calendar <<https://calendar.google.com/calendar/>>

You are receiving this courtesy email at the account jeff.simbe@sfdph.org because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://calendar.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to send a response to the organizer and be added to the guest list, or invite others regardless of their own invitation status, or to modify your RSVP. Learn More <<https://support.google.com/calendar/answer/37135#forwarding>> .

From: [Microsoft Outlook](#) on behalf of [Bracco, Louis \(HOM\)](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: Meeting Forward Notification: TL Facilites Coordination Meeting

Your meeting was forwarded

Bracco, Louis (HOM) <<mailto:louis.bracco@sfgov.org>> has forwarded your meeting request to additional recipients.

Meeting
TL Facilites Coordination Meeting

Meeting Time
Monday, January 10, 2022 2:00 PM-3:00 PM.

Recipients
[lenam <mailto:lenam@urban-alchemy.us>](mailto:lenam@urban-alchemy.us)
[DPH-workplaces-57 <mailto:bayronw@urban-alchemy.us>](mailto:bayronw@urban-alchemy.us)
[artieg <mailto:artieg@urban-alchemy.us>](mailto:artieg@urban-alchemy.us)
[mikea@urban-alchemy.us <mailto:mikea@urban-alchemy.us>](mailto:mikea@urban-alchemy.us)
[kirkpatrickt@urban-alchemy.us <mailto:kirkpatrickt@urban-alchemy.us>](mailto:kirkpatrickt@urban-alchemy.us)
[JaLynne Santiago <mailto:jalynnes@urban-alchemy.us>](mailto:jalynnes@urban-alchemy.us)

All times listed are in the following time zone: (UTC-08:00) Pacific Time (US & Canada)

Sent by Microsoft Exchange Server

From: [Gran, Betsy \(DPH\)](#)
To: [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#)
Cc: [Simbe, Jeff \(DPH\)](#)
Subject: RE: UA Contact Info UA executive leads
Date: Monday, January 10, 2022 11:40:29 AM

Yes, and thank you – it will be good to have you there given the complexity and timeline.

Betsy Gran
Activated Disaster Service Worker
Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)

Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Sent: Monday, January 10, 2022 11:40 AM
To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: Re: UA Contact Info UA executive leads

I believe this is a NO, lets discuss at 2pm.

Can you please add me to the 2pm meeting so that I can be there to support?

Thanks,
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP
Director, Public Health Emergency Preparedness and Response
333 Valencia Street, Suite 333
San Francisco, CA 94103
Office: 628-217-6972



From: Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Date: Monday, January 10, 2022 at 11:33 AM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: RE: UA Contact Info UA executive leads

Sorry, all, I'm not tracking next steps – are we saying YES, schedule a separate meeting? Or NO, let's discuss at 2pm?

Betsy Gran
Activated Disaster Service Worker
Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)
Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Monday, January 10, 2022 11:30 AM
To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: Re: UA Contact Info UA executive leads

Absolutely!
if it is a leadership meeting since VOTKA is there it will work. Adrienne is not usually at that meeting - so it will be a two for

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Sent: Monday, January 10, 2022 11:21 AM

To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: Re: UA Contact Info UA executive leads

The reason I am asking is that the reason for DEM to set this time aside from others was to have these high level discussions. If there are additional people who need to be in this meeting but aren't on the 2pm invite, that would be a reason to schedule a different meeting but we need to do it quickly.

Thanks,
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Date: Monday, January 10, 2022 at 11:16 AM

To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: Re: UA Contact Info UA executive leads

Hi all—

Deb, can this be discussed on the 2pm meeting today since all of the players will be there?

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Gran, Betsy (DPH) <betsy.gran@sfdph.org>

Date: Monday, January 10, 2022 at 11:06 AM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: RE: UA Contact Info UA executive leads

Thank you, Deb. Is this an ask for me to schedule a meeting, or is this an escalation for Andi to request a meeting with DEM and others?

Lots of moving parts – just want to be sure I’m understanding.

Betsy Gran

Activated Disaster Service Worker

Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)

Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Sent: Monday, January 10, 2022 10:57 AM

To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: Fw: UA Contact Info UA executive leads

Please see below for the names of Urban Alchemy leadership.
Also from HSH: Mecca and Lisa Rachowicz, and probably Noelle

We are requesting an Executive meeting with DEM leadership, DPH leadership, HSH leadership, HR630 and UA to:

1. Introduction of Leadership
2. Alignment of goals
3. communication with DEM, HSH and DPH
4. Questions or concerns

This is separate from inviting HR360 and UA management coming to facilities meeting
Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the

sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Friday, January 7, 2022 6:21 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Subject: UA Contact Info

lenam@urban-alchemy.us

mikea@urban-alchemy.us

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](https://twitter.com/SF_HSH) | Like: [@SanFranciscoHSH](https://www.facebook.com/SanFranciscoHSH)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: [Tenner, Andrea \(DPH\)](#)
To: [Gran, Betsy \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#)
Cc: [Simbe, Jeff \(DPH\)](#)
Subject: Re: UA Contact Info UA executive leads
Date: Monday, January 10, 2022 11:39:48 AM

I believe this is a NO, lets discuss at 2pm.

Can you please add me to the 2pm meeting so that I can be there to support?

Thanks,
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

[Director, Public Health Emergency Preparedness and Response](#)

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Date: Monday, January 10, 2022 at 11:33 AM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: RE: UA Contact Info UA executive leads

Sorry, all, I'm not tracking next steps – are we saying YES, schedule a separate meeting? Or NO, let's discuss at 2pm?

Betsy Gran

Activated Disaster Service Worker

Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)

Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Monday, January 10, 2022 11:30 AM
To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: Re: UA Contact Info UA executive leads

Absolutely!

if it is a leadership meeting since VOTKA is there it will work. Adrienne is not usually at that meeting - so it will be a two for

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Sent: Monday, January 10, 2022 11:21 AM
To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: Re: UA Contact Info UA executive leads

The reason I am asking is that the reason for DEM to set this time aside from others was to have these high level discussions. If there are additional people who need to be in this meeting but aren't on the 2pm invite, that would be a reason to schedule a different meeting but we need to do it quickly.

Thanks,
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Date: Monday, January 10, 2022 at 11:16 AM

To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: Re: UA Contact Info UA executive leads

Hi all—

Deb, can this be discussed on the 2pm meeting today since all of the players will be there?

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Date: Monday, January 10, 2022 at 11:06 AM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: RE: UA Contact Info UA executive leads

Thank you, Deb. Is this an ask for me to schedule a meeting, or is this an escalation for Andi to request a meeting with DEM and others?

Lots of moving parts – just want to be sure I’m understanding.

Betsy Gran
Activated Disaster Service Worker
Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)
Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Monday, January 10, 2022 10:57 AM
To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: Fw: UA Contact Info UA executive leads

Please see below for the names of Urban Alchemy leadership.
Also from HSH: Mecca and Lisa Rachowicz, and probably Noelle

We are requesting an Executive meeting with DEM leadership, DPH leadership, HSH leadership, HR630 and UA to:

1. Introduction of Leadership
2. Alignment of goals
3. communication with DEM, HSH and DPH
4. Questions or concerns

This is separate from inviting HR360 and UA management coming to facilities meeting
Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Friday, January 7, 2022 6:21 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Subject: UA Contact Info

lenam@urban-alchemy.us

mikea@urban-alchemy.us

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](https://twitter.com/SF_HSH) | Like: [@SanFranciscoHSH](https://www.facebook.com/SanFranciscoHSH)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: [Gran, Betsy \(DPH\)](#)
To: [Borne, Deborah \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#)
Cc: [Simbe, Jeff \(DPH\)](#)
Subject: RE: UA Contact Info UA executive leads
Date: Monday, January 10, 2022 11:33:15 AM

Sorry, all, I'm not tracking next steps – are we saying YES, schedule a separate meeting? Or NO, let's discuss at 2pm?

Betsy Gran

Activated Disaster Service Worker

Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)

Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Monday, January 10, 2022 11:30 AM
To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: Re: UA Contact Info UA executive leads

Absolutely!

if it is a leadership meeting since VOTKA is there it will work. Adrienne is not usually at that meeting - so it will be a two for

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Sent: Monday, January 10, 2022 11:21 AM

To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: Re: UA Contact Info UA executive leads

The reason I am asking is that the reason for DEM to set this time aside from others was to have these high level discussions. If there are additional people who need to be in this meeting but aren't on the 2pm invite, that would be a reason to schedule a different meeting but we need to do it quickly.

Thanks,
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



POPULATION HEALTH DIVISION
SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Date: Monday, January 10, 2022 at 11:16 AM

To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>, Borne, Deborah (DPH)

<deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: Re: UA Contact Info UA executive leads

Hi all—

Deb, can this be discussed on the 2pm meeting today since all of the players will be there?

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Gran, Betsy (DPH) <betsy.gran@sfdph.org>

Date: Monday, January 10, 2022 at 11:06 AM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: RE: UA Contact Info UA executive leads

Thank you, Deb. Is this an ask for me to schedule a meeting, or is this an escalation for Andi to request a meeting with DEM and others?

Lots of moving parts – just want to be sure I’m understanding.

Betsy Gran

Activated Disaster Service Worker

Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)

Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Monday, January 10, 2022 10:57 AM
To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: Fw: UA Contact Info UA executive leads

Please see below for the names of Urban Alchemy leadership.
Also from HSH: Mecca and Lisa Rachowicz, and probably Noelle

We are requesting an Executive meeting with DEM leadership, DPH leadership, HSH leadership, HR630 and UA to:

1. Introduction of Leadership
2. Alignment of goals
3. communication with DEM, HSH and DPH
4. Questions or concerns

This is separate from inviting HR360 and UA management coming to facilities meeting
Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is

strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Friday, January 7, 2022 6:21 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Subject: UA Contact Info

lenam@urban-alchemy.us

mikea@urban-alchemy.us

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](https://twitter.com/SF_HSH) | Like: [@SanFranciscoHSH](https://www.facebook.com/SanFranciscoHSH)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: [Borne, Deborah \(DPH\)](#)
To: [Tenner, Andrea \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#)
Cc: [Simbe, Jeff \(DPH\)](#)
Subject: Re: UA Contact Info UA executive leads
Date: Monday, January 10, 2022 11:29:47 AM

Absolutely!

if it is a leadership meeting since VOTKA is there it will work. Adrienne is not usually at that meeting - so it will be a two for

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Sent: Monday, January 10, 2022 11:21 AM
To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: Re: UA Contact Info UA executive leads

The reason I am asking is that the reason for DEM to set this time aside from others was to have these high level discussions. If there are additional people who need to be in this meeting but aren't on the 2pm invite, that would be a reason to schedule a different meeting but we need to do it quickly.

Thanks,

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Date: Monday, January 10, 2022 at 11:16 AM

To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: Re: UA Contact Info UA executive leads

Hi all—

Deb, can this be discussed on the 2pm meeting today since all of the players will be there?

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Gran, Betsy (DPH) <betsy.gran@sfdph.org>

Date: Monday, January 10, 2022 at 11:06 AM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: RE: UA Contact Info UA executive leads

Thank you, Deb. Is this an ask for me to schedule a meeting, or is this an escalation for Andi to request a meeting with DEM and others?

Lots of moving parts – just want to be sure I’m understanding.

Betsy Gran

Activated Disaster Service Worker

Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)

Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Sent: Monday, January 10, 2022 10:57 AM

To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Subject: Fw: UA Contact Info UA executive leads

Please see below for the names of Urban Alchemy leadership.

Also from HSH: Mecca and Lisa Rachowicz, and probably Noelle

We are requesting an Executive meeting with DEM leadership, DPH leadership, HSH leadership, HR630 and UA to:

1. Introduction of Leadership
2. Alignment of goals
3. communication with DEM, HSH and DPH
4. Questions or concerns

This is separate from inviting HR360 and UA management coming to facilities meeting
Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health
Pronouns: she/her
Cell [415-225-1074](tel:415-225-1074)

“No problem can be solved from the same level of consciousness that created it.”
- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>
Sent: Friday, January 7, 2022 6:21 PM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Subject: UA Contact Info

lenam@urban-alchemy.us
mikea@urban-alchemy.us

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter
San Francisco Department of Homelessness & Supportive Housing
City & County of San Francisco
Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408
Learn: hsh.sfgov.org | Follow: [@SF_HSH](https://twitter.com/SF_HSH) | Like: [@SanFranciscoHSH](https://www.facebook.com/SanFranciscoHSH)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: [Tenner, Andrea \(DPH\)](#)
To: [Gran, Betsy \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#)
Cc: [Simbe, Jeff \(DPH\)](#)
Subject: Re: UA Contact Info UA executive leads
Date: Monday, January 10, 2022 11:21:02 AM

The reason I am asking is that the reason for DEM to set this time aside from others was to have these high level discussions. If there are additional people who need to be in this meeting but aren't on the 2pm invite, that would be a reason to schedule a different meeting but we need to do it quickly.

Thanks,
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

[Director, Public Health Emergency Preparedness and Response](#)

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Date: Monday, January 10, 2022 at 11:16 AM
To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: Re: UA Contact Info UA executive leads

Hi all—

Deb, can this be discussed on the 2pm meeting today since all of the players will be there?

Andrea (Andi) Tenner, MD, MPH, FACEP

[Director, Public Health Emergency Preparedness and Response](#)

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Date: Monday, January 10, 2022 at 11:06 AM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: RE: UA Contact Info UA executive leads

Thank you, Deb. Is this an ask for me to schedule a meeting, or is this an escalation for Andi to request a meeting with DEM and others?

Lots of moving parts – just want to be sure I’m understanding.

Betsy Gran
Activated Disaster Service Worker
Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)

Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Monday, January 10, 2022 10:57 AM
To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: Fw: UA Contact Info UA executive leads

Please see below for the names of Urban Alchemy leadership.
Also from HSH: Mecca and Lisa Rachowicz, and probably Noelle

We are requesting an Executive meeting with DEM leadership, DPH leadership, HSH leadership, HR630 and UA to:

1. Introduction of Leadership
2. Alignment of goals
3. communication with DEM, HSH and DPH
4. Questions or concerns

This is separate from inviting HR360 and UA management coming to facilities meeting
Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Friday, January 7, 2022 6:21 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Subject: UA Contact Info

lenam@urban-alchemy.us

mikea@urban-alchemy.us

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](https://twitter.com/SF_HSH) | Like: [@SanFranciscoHSH](https://www.facebook.com/SanFranciscoHSH)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: [Tenner, Andrea \(DPH\)](#)
To: [Gran, Betsy \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#)
Cc: [Simbe, Jeff \(DPH\)](#)
Subject: Re: UA Contact Info UA executive leads
Date: Monday, January 10, 2022 11:16:35 AM

Hi all—

Deb, can this be discussed on the 2pm meeting today since all of the players will be there?

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Date: Monday, January 10, 2022 at 11:06 AM
To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: RE: UA Contact Info UA executive leads

Thank you, Deb. Is this an ask for me to schedule a meeting, or is this an escalation for Andi to request a meeting with DEM and others?

Lots of moving parts – just want to be sure I’m understanding.

Betsy Gran

Activated Disaster Service Worker

Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)

Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Monday, January 10, 2022 10:57 AM
To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: Fw: UA Contact Info UA executive leads

Please see below for the names of Urban Alchemy leadership.
Also from HSH: Mecca and Lisa Rachowicz, and probably Noelle

We are requesting an Executive meeting with DEM leadership, DPH leadership, HSH leadership, HR630 and UA to:

1. Introduction of Leadership
2. Alignment of goals
3. communication with DEM, HSH and DPH
4. Questions or concerns

This is separate from inviting HR360 and UA management coming to facilities meeting
Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,

San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential

and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Friday, January 7, 2022 6:21 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Subject: UA Contact Info

lenam@urban-alchemy.us

mikea@urban-alchemy.us

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](https://twitter.com/SF_HSH) | Like: [@SanFranciscoHSH](https://www.facebook.com/SanFranciscoHSH)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: [Microsoft Outlook](#) on behalf of [Cannariato, Umecke \(HOM\)](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: Meeting Forward Notification: TL Facilities Coordination

Your meeting was forwarded

Cannariato, Umecke (HOM) <<mailto:umecke.cannariato@sfgov.org>> has forwarded your meeting request to additional recipients.

Meeting
TL Facilities Coordination

Meeting Time
Monday, January 10, 2022 2:00 PM-3:00 PM.

Recipients
[artieg <mailto:artieg@urban-alchemy.us>](mailto:artieg@urban-alchemy.us)

All times listed are in the following time zone: (UTC-08:00) Pacific Time (US & Canada)

Sent by Microsoft Exchange Server

From: [Microsoft Outlook](#) on behalf of [Cannariato, Umecke \(HOM\)](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: Meeting Forward Notification: TL Facilities Coordination

Your meeting was forwarded

Cannariato, Umecke (HOM) <<mailto:umecke.cannariato@sfgov.org>> has forwarded your meeting request to additional recipients.

Meeting
TL Facilities Coordination

Meeting Time
Occurs every Monday, Wednesday, and Friday from 2:00 PM to 3:00 PM effective 12/29/2021 until 4/29/2022. (UTC-08:00) Pacific Time (US & Canada)

Recipients
[artieg <mailto:artieg@urban-alchemy.us>](mailto:artieg@urban-alchemy.us)

All times listed are in the following time zone: (UTC-08:00) Pacific Time (US & Canada)

Sent by Microsoft Exchange Server

From: [Gran, Betsy \(DPH\)](#)
To: [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#)
Cc: [Tenner, Andrea \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Subject: RE: UA Contact Info UA executive leads
Date: Monday, January 10, 2022 11:06:40 AM

Thank you, Deb. Is this an ask for me to schedule a meeting, or is this an escalation for Andi to request a meeting with DEM and others?

Lots of moving parts – just want to be sure I’m understanding.

Betsy Gran

Activated Disaster Service Worker

Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)

Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

Confidentiality Notice: This message and any attachments are solely for the intended recipient and may contain confidential or privileged information. If you have received this communication in error, please notify me by reply e-mail and immediately and permanently delete this message and any attachments. Thank you.

From: Borne, Deborah (DPH) <deborah.borne@sfdph.org>
Sent: Monday, January 10, 2022 10:57 AM
To: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Cc: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Subject: Fw: UA Contact Info UA executive leads

Please see below for the names of Urban Alchemy leadership.

Also from HSH: Mecca and Lisa Rachowicz, and probably Noelle

We are requesting an Executive meeting with DEM leadership, DPH leadership, HSH leadership, HR630 and UA to:

1. Introduction of Leadership
2. Alignment of goals
3. communication with DEM, HSH and DPH
4. Questions or concerns

This is separate from inviting HR360 and UA management coming to facilities meeting
Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Friday, January 7, 2022 6:21 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Subject: UA Contact Info

lenam@urban-alchemy.us

mikea@urban-alchemy.us

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](https://twitter.com/SF_HSH) | Like: [@SanFranciscoHSH](https://www.facebook.com/SanFranciscoHSH)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: [Borne, Deborah \(DPH\)](#)
To: [Gran, Betsy \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#)
Cc: [Tenner, Andrea \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Subject: Fw: UA Contact Info UA executive leads
Date: Monday, January 10, 2022 10:56:57 AM

Please see below for the names of Urban Alchemy leadership.
Also from HSH: Mecca and Lisa Rachowicz, and probably Noelle

We are requesting an Executive meeting with DEM leadership, DPH leadership, HSH leadership, HR630 and UA to:

1. Introduction of Leadership
2. Alignment of goals
3. communication with DEM, HSH and DPH
4. Questions or concerns

This is separate from inviting HR360 and UA management coming to facilities meeting
Deb

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

CONFIDENTIALITY NOTICE: This e-mail, including any attachments, is for the sole use of the intended recipient and may contain information that is confidential and privileged under state and federal privacy laws. If you receive this e-mail in error, be aware that any unauthorized use, disclosure, copying or distribution is strictly prohibited. Please contact the sender immediately and delete/destroy all copies of this message. Thank You

From: Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>

Sent: Friday, January 7, 2022 6:21 PM

To: Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Subject: UA Contact Info

lenam@urban-alchemy.us

mikea@urban-alchemy.us

Mecca Cannariato, LCSW, MPA (she/her)

Director of Outreach & Temporary Shelter

San Francisco Department of Homelessness & Supportive Housing

City & County of San Francisco

Umecke.Cannariato@sfgov.org | Phone: 415.525.1257 | F: 415.355.7408

Learn: hsh.sfgov.org | Follow: [@SF_HSH](https://twitter.com/SF_HSH) | Like: [@SanFranciscoHSH](https://www.facebook.com/SanFranciscoHSH)

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If you receive this e-mail in error, notify the sender and destroy the e-mail immediately. Disclosure of the Personal Health Information (PHI) contained herein may subject the discloser to civil or criminal penalties under state and federal privacy laws.

From: [Vitka Eisen](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: Accepted: [EXTERNAL]FW: TL Facilities Coordination

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Vitka Eisen](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: Accepted: [EXTERNAL]FW: TL Facilities Coordination

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Paul Harkin](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: Accepted: [EXTERNAL]FW: TL Facilities Coordination

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Gary McCoy](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: Accepted: [EXTERNAL]FW: TL Facilities Coordination

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

From: [Gary McCoy](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: Accepted: [EXTERNAL]FW: TL Facilities Coordination

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

From: postmaster@healthright360.org
To: [Simbe, Jeff \(DPH\)](#)
Subject: Undeliverable: [EXTERNAL]FW: TL Facilities Coordination
Date: Monday, January 10, 2022 10:27:08 AM
Attachments: [Undeliverable EXTERNALFW TL Facilities Coordination.msg](#)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

From: [Gary McCoy](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: Accepted: [EXTERNAL]Gary/Jeff phone call

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

From: [Gary McCoy](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: RE: [EXTERNAL]can we chat for a sec?
Date: Monday, January 10, 2022 9:44:13 AM
Attachments: [image001.png](#)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Of course! I'm free after 10am – Penal Code - § 832.7(b)(5)(A) (personal) is best. Thanks!

Gary McCoy | Director of Policy & Public Affairs
Policy & Public Affairs Department
(*he/him/his* pronouns)



1563 Mission Street | San Francisco, CA 94103-2543
Cell: 415-525-2203
gmccoy@healthright360.org | www.healthright360.org

From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Sent: Monday, January 10, 2022 9:26 AM
To: Gary McCoy <gmccoy@healthright360.org>
Subject: [EXTERNAL]can we chat for a sec?

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Gary, do you have a minute to chat?

My cell is Penal Code - § 832.7(b)(5)(A)

thanks!

Jeff Simbe
Mental Health Services Act Housing Program Manager
Behavioral Health Services
San Francisco Department of Public Health
1380 Howard Street, San Francisco, CA 94103
Pronouns: he/him/his

Confidentiality Notice: The documents accompanying this electronic transmission, or the transmission itself, may contain Confidential or Protected Health Information. This information belongs to the sender and is legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that you not disclose, copy, distribute or take action on the information in this/these document(s). All such activities are strictly prohibited. If you have received this e-mail or electronic copy in error, delete this e-mail immediately and empty your deleted items folder and take any steps necessary to ensure permanent deletion.

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Gary McCoy](#)
To: [Simbe, Jeff \(DPH\)](#)
Cc: [DPH-External-Weisen-Healthright360.org](#); [Tenner, Andrea \(DPH\)](#); [DPH-bmiazgowicz](#)
Subject: Re: [EXTERNAL]checking in
Date: Thursday, January 6, 2022 8:52:23 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Jeff,

Thanks for reaching out. Our team is working on this. Looping in Britt from our team here.

Thanks,

Gary McCoy | Director of Policy & Public Affairs
Policy & Public Affairs Department
(*he/him/his* pronouns)

HealthRIGHT 360
[1563 Mission Street | San Francisco, CA 94103-2543](#)
Cell: [415-525-2203](#)
gmcocoy@healthright360.org | www.healthright360.org

On Jan 6, 2022, at 8:48 AM, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org> wrote:

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Vitka and Gary,

Just checking to see if there is any changes or update to the staffing pattern/plan for the linkage site.

I know you all are going through some staffing challenges also but last I heard, you will be providing 3 staff per shift per 24 hour day?

Andi just wanted me to check in about this, I'm the DPH lead on facilities stuff.

thanks!

Jeff Simbe

Mental Health Services Act Housing Program Manager
Behavioral Health Services
San Francisco Department of Public Health
1380 Howard Street, San Francisco, CA 94103
Pronouns: he/him/his

Confidentiality Notice: The documents accompanying this electronic transmission, or the transmission itself, may contain Confidential or Protected Health Information. This information belongs to the sender and is legally privileged. The information is intended only for the use of the individual or entity named above. If you are not the intended recipient, you are hereby notified that you not disclose, copy, distribute or take action on the information in this/these document(s). All such activities are strictly prohibited. If you have received this e-mail or electronic copy in error, delete this e-mail immediately and empty your deleted items folder and take any steps necessary to ensure permanent deletion.

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Vitka Eisen](#)
To: [Tenner, Andrea \(DPH\)](#)
Cc: [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Hiramoto, Kelly \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Dph-External Avaldes](#); [DPH-bmiazgowicz](#); [Gary McCoy](#); [Bri Izaguirre](#)
Subject: Re: [EXTERNAL]Re: Linkage space
Date: Tuesday, January 4, 2022 9:34:22 PM

Got it. Thanks!

Vitka Eisen
Chief Executive Officer
HealthRIGHT 360
1735 Mission Street
San Francisco, CA 94103
Office: 415-762-1558
Cell: 415-652-3547
Fax: 415-692-8225
veisen@healthright360.org

Sent from my iPhone

On Jan 4, 2022, at 8:25 PM, Tenner, Andrea (DPH) <andrea.tenner@sfdph.org> wrote:

Hi Vitka—

I know you guys are going to do the walk through tomorrow (wish I could join—I'm working clinically in the ED at ZSFG tomorrow!)

If its ok, I will go ahead and invite you to a meeting with DEM on Thursday just so it is on people's calendars. You should be able to forward to anyone you want there. If you find we don't need it after you go to the site tomorrow, just let me know and I can cancel.

Thanks!
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP
[Director, Public Health Emergency Preparedness and Response](#)
333 Valencia Street, Suite 333
San Francisco, CA 94103
Office: 628-217-6972



From: Vitka Eisen <veisen@healthRIGHT360.org>

Date: Tuesday, January 4, 2022 at 8:21 AM

To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Dph-External Avaldes <avaldes@healthRIGHT360.org>, DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>, Gary McCoy <gmccoy@healthright360.org>, Bri Izaguirre <bizaguirre@healthright360.org>

Subject: RE: [EXTERNAL]Re: Linkage space

I'm available. Let me check with the HR360 folks. Any possibility we can see the proposed location?

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Sent: Tuesday, January 4, 2022 8:04 AM

To: Vitka Eisen <veisen@healthRIGHT360.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Ana Valdes <avaldes@healthright360.org>; Britt Miazgowicz

<bmiazgowicz@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>

Subject: [EXTERNAL]Re: Linkage space

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Vitka—

Would you and your team be available Thursday from 2p-3p to meet with DEM leadership to discuss this? If not, I can try to find another time both DPH and DEM are available.

Thank you!

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Non-COVID Role: Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Date: Monday, January 3, 2022 at 4:24 PM

To: DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Dph-External Avaldes <avaldes@healthRIGHT360.org>, DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>, Gary McCoy <gmccoy@healthright360.org>

Subject: Re: Linkage space

Hi Vitka—

Thank you for this—you flag some good points. DEM is coordinating the space, but we have talked with them about the need for outdoor space for smoking and they were planning for that. The issue with the tent, as I understand it, is the logistics of the site —because of some lamp posts and power lines, the space available for a tent was limited.

That said, we can take it back to them and set up some time to discuss to find an option is safe, feasible, and meets staffing needs.

Thanks again for raising the issue! I'll follow up to set up a meeting time.

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Non-COVID Role: Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Vitka Eisen <veisen@healthRIGHT360.org>

Date: Monday, January 3, 2022 at 2:21 PM

To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Dph-External Avaldes <avaldes@healthRIGHT360.org>, DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>, Gary McCoy <gmccoy@healthright360.org>

Subject: Linkage space

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello DPH Comrades,

For a host of reasons, HR360 would strongly prefer to offer harm reduction/overdose prevention services in an outdoor/tented structure. Given the surge in COVID cases, it's hard to imagine cramming 100 people in a closed space, including using elevators. Additionally, I think that we are expecting to manage smokers, which cannot be done indoors, so that would require an outdoor space anyway. We'd prefer not to have to split our team amongst bathrooms, and other indoor rooms, and outdoors, etc. Can we discuss?

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [*Why is this in my email signature?*](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Tenner, Andrea \(DPH\)](#)
To: [DPH-External-Weisen-Healthright360.org](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Hiramoto, Kelly \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Cc: [Dph-External Avaldes](#); [DPH-bmiazgowicz](#); [Gary McCoy](#); [Bri Izaguirre](#)
Subject: Re: [EXTERNAL]Re: Linkage space
Date: Tuesday, January 4, 2022 8:24:25 PM

Hi Vitka—

I know you guys are going to do the walk through tomorrow (wish I could join—I'm working clinically in the ED at ZSFG tomorrow!)

If its ok, I will go ahead and invite you to a meeting with DEM on Thursday just so it is on people's calendars. You should be able to forward to anyone you want there. If you find we don't need it after you go to the site tomorrow, just let me know and I can cancel.

Thanks!
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

[Director, Public Health Emergency Preparedness and Response](#)

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Vitka Eisen <weisen@healthRIGHT360.org>

Date: Tuesday, January 4, 2022 at 8:21 AM

To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Dph-External Avaldes <avaldes@healthRIGHT360.org>, DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>, Gary McCoy <gmccoy@healthright360.org>, Bri Izaguirre <bizaguirre@healthright360.org>

Subject: RE: [EXTERNAL]Re: Linkage space

I'm available. Let me check with the HR360 folks. Any possibility we can see the proposed location?

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Sent: Tuesday, January 4, 2022 8:04 AM

To: Vitka Eisen <veisen@healthRIGHT360.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Ana Valdes <avaldes@healthright360.org>; Britt Miazgowicz <bmiagowicz@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>

Subject: [EXTERNAL]Re: Linkage space

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Vitka—

Would you and your team be available Thursday from 2p-3p to meet with DEM leadership to discuss this? If not, I can try to find another time both DPH and DEM are available.

Thank you!

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

[Non-COVID Role: Director, Public Health Emergency Preparedness and Response](#)

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Date: Monday, January 3, 2022 at 4:24 PM

To: DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Dph-External Avaldes <avaldes@healthRIGHT360.org>, DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>, Gary McCoy <gmccoy@healthright360.org>

Subject: Re: Linkage space

Hi Vitka—

Thank you for this—you flag some good points. DEM is coordinating the space, but we have talked with them about the need for outdoor space for smoking and they were planning for that. The issue with the tent, as I understand it, is the logistics of the site—because of some lamp posts and power lines, the space available for a tent was limited.

That said, we can take it back to them and set up some time to discuss to find an option is safe, feasible, and meets staffing needs.

Thanks again for raising the issue! I'll follow up to set up a meeting time.

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Non-COVID Role: Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Vitka Eisen <veisen@healthRIGHT360.org>

Date: Monday, January 3, 2022 at 2:21 PM

To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Dph-External Avaldes <avaldes@healthRIGHT360.org>, DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>, Gary McCoy <gmccoy@healthright360.org>

Subject: Linkage space

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello DPH Comrades,

For a host of reasons, HR360 would strongly prefer to offer harm reduction/overdose prevention services in an outdoor/tented structure. Given the surge in COVID cases, it's hard to imagine cramming 100 people in a closed space, including using elevators. Additionally, I think that we are expecting to manage smokers, which cannot be done indoors, so that would require an outdoor space anyway. We'd prefer not to have to split our team amongst bathrooms, and other indoor rooms, and outdoors, etc.

Can we discuss?

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Bowman, Kimberley \(DEM\)](#)
To: [Murphy, Christian \(FIR\)](#); [Simbe, Jeff \(DPH\)](#); [Gary McCoy](#); [DPH-External-Weisen-Healthright360.org](#); [Helene Sautou](#)
Subject: 1170 Market Walkthrough

I will be out front at 1170 Market at 0900 tomorrow. I have it for an hour, but it is a large facility and we can stay for as long as needed to get a sense of the space.

From: [Vitka Eisen](#)
To: [Gary McCoy](#); [Tenner, Andrea \(DPH\)](#); [Bowman, Kimberley \(DEM\)](#); [Simbe, Jeff \(DPH\)](#); [Paul Harkin](#)
Cc: [Borne, Deborah \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Gran, Betsy \(DPH\)](#)
Subject: RE: [EXTERNAL]Re: Walk-through of the Linkage Center Site
Date: Tuesday, January 4, 2022 10:57:45 AM
Attachments: [image005.png](#)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Confirming that I will be there as well.

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Gary McCoy <gmccoy@healthright360.org>
Sent: Tuesday, January 4, 2022 10:43 AM
To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Vitka Eisen <veisen@healthRIGHT360.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Paul Harkin <pharkin@healthright360.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Subject: RE: [EXTERNAL]Re: Walk-through of the Linkage Center Site

Thanks so much, also adding Paul Harkin from our team - see you all then.

Gary McCoy | Director of Policy & Public Affairs

Policy & Public Affairs Department

(*he/him/his* pronouns)



1563 Mission Street | San Francisco, CA 94103-2543
Cell: 415-525-2203
gmccoy@healthright360.org | www.healthright360.org

From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Sent: Tuesday, January 4, 2022 10:36 AM
To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Vitka Eisen <weisen@healthRIGHT360.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Gary McCoy <gmccoy@healthright360.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Subject: [EXTERNAL]Re: Walk-through of the Linkage Center Site

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi all—

Adding Gary McCoy from HR 360 who would also like to join the walkthrough.

Thanks all!
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Non-COVID Role: Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Date: Tuesday, January 4, 2022 at 9:52 AM
To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>, DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Subject: Walk-through of the Linkage Center Site

Hi all—

I just heard on the 9:30am meeting that DEM is planning a walkthrough of the Linkage Center Site tomorrow at 9am. Kim Bowman from DEM is coordinating this. (Thank you, Kim!) Please reach out to her, [@Simbe, Jeff \(DPH\)](#) to coordinate having a DPH representative there. [@Vitka Eisen](#) from HR360 is partnering with us to help staff the site and they would also like to see the site. I am not sure if they can join on such short notice, but I am hoping that Vitka can identify people from her staff who should attend, and Kim and Jeff, if you could help coordinate them seeing the site, I would appreciate it!

Thanks for your support and flexibility!

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972

Personal Mobile: 312-636-0238 (Please text with urgent issues)

PHEPR On-Call (Emergencies): 415-802-7358



CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Gary McCoy](#)
To: [Tenner, Andrea \(DPH\)](#); [Bowman, Kimberley \(DEM\)](#); [DPH-External-Weisen-Healthright360.org](#); [Simbe, Jeff \(DPH\)](#); [Paul Harkin](#)
Cc: [Borne, Deborah \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Gran, Betsy \(DPH\)](#)
Subject: RE: [EXTERNAL]Re: Walk-through of the Linkage Center Site
Date: Tuesday, January 4, 2022 10:43:12 AM
Attachments: [image003.png](#)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Thanks so much, also adding Paul Harkin from our team - see you all then.

Gary McCoy | Director of Policy & Public Affairs
Policy & Public Affairs Department
(*he/him/his* pronouns)



1563 Mission Street | San Francisco, CA 94103-2543
Cell: 415-525-2203
gmccoy@healthright360.org | www.healthright360.org

From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Sent: Tuesday, January 4, 2022 10:36 AM
To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Vitka Eisen <weisen@healthRIGHT360.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Gary McCoy <gmccoy@healthright360.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>
Subject: [EXTERNAL]Re: Walk-through of the Linkage Center Site

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi all—

Adding Gary McCoy from HR 360 who would also like to join the walkthrough.

Thanks all!
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Non-COVID Role: Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Date: Tuesday, January 4, 2022 at 9:52 AM

To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>, DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Gran, Betsy (DPH) <betsy.gran@sfdph.org>

Subject: Walk-through of the Linkage Center Site

Hi all—

I just heard on the 9:30am meeting that DEM is planning a walkthrough of the Linkage Center Site tomorrow at 9am. Kim Bowman from DEM is coordinating this. (Thank you, Kim!) Please reach out to her, [@Simbe, Jeff \(DPH\)](#) to coordinate having a DPH representative there. [@Vitka Eisen](#) from HR360 is partnering with us to help staff the site and they would also like to see the site. I am not sure if they can join on such short notice, but I am hoping that Vitka can identify people from her staff who should attend, and Kim and Jeff, if you could help coordinate them seeing the site, I would appreciate it!

Thanks for your support and flexibility!

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972

Personal Mobile: 312-636-0238 (Please text with urgent issues)

PHEPR On-Call (Emergencies): 415-802-7358



CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Tenner, Andrea \(DPH\)](#)
To: [Bowman, Kimberley \(DEM\)](#); [DPH-External-Weisen-Healthright360.org](#); [Simbe, Jeff \(DPH\)](#); [Gary McCoy](#)
Cc: [Borne, Deborah \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Gran, Betsy \(DPH\)](#)
Subject: Re: Walk-through of the Linkage Center Site
Date: Tuesday, January 4, 2022 10:36:15 AM

Hi all—

Adding Gary McCoy from HR 360 who would also like to join the walkthrough.

Thanks all!
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Non-COVID Role: Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Date: Tuesday, January 4, 2022 at 9:52 AM

To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>, DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Gran, Betsy (DPH) <betsy.gran@sfdph.org>

Subject: Walk-through of the Linkage Center Site

Hi all—

I just heard on the 9:30am meeting that DEM is planning a walkthrough of the Linkage Center Site tomorrow at 9am. Kim Bowman from DEM is coordinating this. (Thank you, Kim!) Please reach out to her, [@Simbe, Jeff \(DPH\)](#) to coordinate having a DPH representative there. [@Vitka Eisen](#) from HR360 is partnering with us to help staff the site and they would also like to see the site. I am not sure if they can join on such short notice, but I am hoping that Vitka can identify people from her staff who should attend, and Kim and Jeff, if you could help coordinate them seeing the site, I would appreciate it!

Thanks for your support and flexibility!

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, [Public Health Emergency Preparedness and Response](#)

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972

Personal Mobile: 312-636-0238 (Please text with urgent issues)

PHEPR On-Call (Emergencies): 415-802-7358



From: [Tenner, Andrea \(DPH\)](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: Re: Walk-through of the Linkage Center Site
Date: Tuesday, January 4, 2022 9:56:19 AM

Yes, they just announced it—Jose Torres from HSH is on the call.

Thank you so much, Jeff!

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

[Non-COVID Role: Director, Public Health Emergency Preparedness and Response](#)

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Date: Tuesday, January 4, 2022 at 9:54 AM
To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Subject: Re: Walk-through of the Linkage Center Site

Hi Andi,

HSH and Urban Alchemy leads can go on this site visit too right? I can help communicate/coordinate this happening.

Jeff Simbe
Mental Health Services Act Housing Program Manager
Behavioral Health Services
San Francisco Department of Public Health
1380 Howard Street, San Francisco, CA 94103
Pronouns: he/him/his

Confidentiality Notice: The documents accompanying this electronic transmission, or the transmission itself, may contain Confidential or Protected Health Information. This information belongs to the sender and is legally privileged. The information is intended only for the use of the individual or entity named

above. If you are not the intended recipient, you are hereby notified that you not disclose, copy, distribute or take action on the information in this/these document(s). All such activities are strictly prohibited. If you have received this e-mail or electronic copy in error, delete this e-mail immediately and empty your deleted items folder and take any steps necessary to ensure permanent deletion.

From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Sent: Tuesday, January 4, 2022 9:52 AM

To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>

Subject: Walk-through of the Linkage Center Site

Hi all—

I just heard on the 9:30am meeting that DEM is planning a walkthrough of the Linkage Center Site tomorrow at 9am. Kim Bowman from DEM is coordinating this. (Thank you, Kim!) Please reach out to her, [@Simbe, Jeff \(DPH\)](#) to coordinate having a DPH representative there. [@Vitka Eisen](#) from HR360 is partnering with us to help staff the site and they would also like to see the site. I am not sure if they can join on such short notice, but I am hoping that Vitka can identify people from her staff who should attend, and Kim and Jeff, if you could help coordinate them seeing the site, I would appreciate it!

Thanks for your support and flexibility!
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972

Personal Mobile: 312-636-0238 (Please text with urgent issues)

PHEPR On-Call (Emergencies): 415-802-7358



POPULATION HEALTH DIVISION
SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

From: [Tenner, Andrea \(DPH\)](#)
To: [Bowman, Kimberley \(DEM\)](#); [DPH-External-Weisen-Healthright360.org](#); [Simbe, Jeff \(DPH\)](#)
Cc: [Borne, Deborah \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Gran, Betsy \(DPH\)](#)
Subject: Walk-through of the Linkage Center Site
Date: Tuesday, January 4, 2022 9:52:22 AM

Hi all—

I just heard on the 9:30am meeting that DEM is planning a walkthrough of the Linkage Center Site tomorrow at 9am. Kim Bowman from DEM is coordinating this. (Thank you, Kim!) Please reach out to her, [@Simbe, Jeff \(DPH\)](#) to coordinate having a DPH representative there. [@Vitka Eisen](#) from HR360 is partnering with us to help staff the site and they would also like to see the site. I am not sure if they can join on such short notice, but I am hoping that Vitka can identify people from her staff who should attend, and Kim and Jeff, if you could help coordinate them seeing the site, I would appreciate it!

Thanks for your support and flexibility!

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

[Director, Public Health Emergency Preparedness and Response](#)

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972

Personal Mobile: 312-636-0238 (Please text with urgent issues)

PHEPR On-Call (Emergencies): 415-802-7358



From: [Tenner, Andrea \(DPH\)](#)
To: [DPH-External-Weisen-Healthright360.org](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Hiramoto, Kelly \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Cc: [Dph-External Avaldes](#); [DPH-bmiazgowicz](#); [Gary McCoy](#); [Bri Izaguirre](#)
Subject: Re: [EXTERNAL]Re: Linkage space
Date: Tuesday, January 4, 2022 9:44:18 AM

Great timing—I just heard that DEM will be doing a walkthrough of the site tomorrow at 9am. I will connect you, Vitka, and Jeff with the person organizing. If that time doesn't work she should be able to help you find a time.

Best,
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Non-COVID Role: Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Vitka Eisen <weisen@healthRIGHT360.org>

Date: Tuesday, January 4, 2022 at 8:21 AM

To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Dph-External Avaldes <avaldes@healthRIGHT360.org>, DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>, Gary McCoy <gmcocoy@healthright360.org>, Bri Izaguirre <bizaguirre@healthright360.org>

Subject: RE: [EXTERNAL]Re: Linkage space

I'm available. Let me check with the HR360 folks. Any possibility we can see the proposed location?

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

weisen@healthright360.org

www.healthRight360.org

From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Sent: Tuesday, January 4, 2022 8:04 AM

To: Vitka Eisen <weisen@healthRIGHT360.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Ana Valdes <avaldes@healthright360.org>; Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>

Subject: [EXTERNAL]Re: Linkage space

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Vitka—

Would you and your team be available Thursday from 2p-3p to meet with DEM leadership to discuss this? If not, I can try to find another time both DPH and DEM are available.

Thank you!

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Non-COVID Role: Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



POPULATION HEALTH DIVISION
SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Date: Monday, January 3, 2022 at 4:24 PM

To: DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Dph-External Avaldes <avaldes@healthRIGHT360.org>, DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>, Gary McCoy <gmccoy@healthright360.org>

Subject: Re: Linkage space

Hi Vitka—

Thank you for this—you flag some good points. DEM is coordinating the space, but we have talked with them about the need for outdoor space for smoking and they were planning for that. The issue with the tent, as I understand it, is the logistics of the site—because of some lamp posts and power lines, the space available for a tent was limited.

That said, we can take it back to them and set up some time to discuss to find an option is safe, feasible, and meets staffing needs.

Thanks again for raising the issue! I'll follow up to set up a meeting time.

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Non-COVID Role: Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Vitka Eisen <weisen@healthRIGHT360.org>

Date: Monday, January 3, 2022 at 2:21 PM

To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Kunins, Hillary

(DPH) <hillary.kunins@sfdph.org>, Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Dph-External Avaldes <avaldes@healthRIGHT360.org>, DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>, Gary McCoy <gmccoy@healthright360.org>

Subject: Linkage space

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello DPH Comrades,

For a host of reasons, HR360 would strongly prefer to offer harm reduction/overdose prevention services in an outdoor/tented structure. Given the surge in COVID cases, it's hard to imagine cramming 100 people in a closed space, including using elevators. Additionally, I think that we are expecting to manage smokers, which cannot be done indoors, so that would require an outdoor space anyway. We'd prefer not to have to split our team amongst bathrooms, and other indoor rooms, and outdoors, etc.

Can we discuss?

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [*Why is this in my email signature?*](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Vitka Eisen](#)
To: [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Hiramoto, Kelly \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Cc: [Dph-External Avaldes](#); [DPH-bmiazgowicz](#); [Gary McCoy](#); [Bri Izaguirre](#)
Subject: RE: [EXTERNAL]Re: Linkage space
Date: Tuesday, January 4, 2022 8:21:03 AM

I'm available. Let me check with the HR360 folks. Any possibility we can see the proposed location?

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Sent: Tuesday, January 4, 2022 8:04 AM

To: Vitka Eisen <veisen@healthRIGHT360.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Ana Valdes <avaldes@healthright360.org>; Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>

Subject: [EXTERNAL]Re: Linkage space

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Vitka—

Would you and your team be available Thursday from 2p-3p to meet with DEM leadership to discuss this? If not, I can try to find another time both DPH and DEM are available.

Thank you!

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Non-COVID Role: Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Date: Monday, January 3, 2022 at 4:24 PM

To: DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Dph-External Avaldes <avaldes@healthRIGHT360.org>, DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>, Gary McCoy <gmccoy@healthright360.org>

Subject: Re: Linkage space

Hi Vitka—

Thank you for this—you flag some good points. DEM is coordinating the space, but we have talked with them about the need for outdoor space for smoking and they were planning for that. The issue with the tent, as I understand it, is the logistics of the site—because of some lamp posts and power lines, the space available for a tent was limited.

That said, we can take it back to them and set up some time to discuss to find an option is safe, feasible, and meets staffing needs.

Thanks again for raising the issue! I'll follow up to set up a meeting time.

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

[Non-COVID Role: Director, Public Health Emergency Preparedness and Response](#)

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Vitka Eisen <veisen@healthRIGHT360.org>

Date: Monday, January 3, 2022 at 2:21 PM

To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Dph-External Avaldes <avaldes@healthRIGHT360.org>, DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>, Gary McCoy <gmccoy@healthright360.org>

Subject: Linkage space

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello DPH Comrades,

For a host of reasons, HR360 would strongly prefer to offer harm reduction/overdose prevention services in an outdoor/tented structure. Given the surge in COVID cases, it's hard to imagine cramming 100 people in a closed space, including using elevators. Additionally, I think that we are expecting to manage smokers, which cannot be done indoors, so that would require an outdoor space anyway. We'd prefer not to have to split our team amongst bathrooms, and other indoor rooms, and outdoors, etc.

Can we discuss?

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Tenner, Andrea \(DPH\)](#)
To: [DPH-External-Weisen-Healthright360.org](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Hiramoto, Kelly \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Cc: [Dph-External Avaldes](#); [DPH-bmiazgowicz](#); [Gary McCoy](#)
Subject: Re: Linkage space
Date: Tuesday, January 4, 2022 8:04:13 AM

Hi Vitka—

Would you and your team be available Thursday from 2p-3p to meet with DEM leadership to discuss this? If not, I can try to find another time both DPH and DEM are available.

Thank you!

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

[Non-COVID Role: Director, Public Health Emergency Preparedness and Response](#)

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Date: Monday, January 3, 2022 at 4:24 PM

To: [DPH-External-Weisen-Healthright360.org](#) <weisen@Healthright360.org>, [Borne, Deborah \(DPH\)](#) <deborah.borne@sfdph.org>, [Rivera, Tiffany \(DPH\)](#) <tiffany.rivera@sfdph.org>, [Kunins, Hillary \(DPH\)](#) <hillary.kunins@sfdph.org>, [Hiramoto, Kelly \(DPH\)](#) <kelly.hiramoto@sfdph.org>, [Simbe, Jeff \(DPH\)](#) <jeff.simbe@sfdph.org>

Cc: [Dph-External Avaldes](#) <avaldes@healthRIGHT360.org>, [DPH-bmiazgowicz](#) <bmiazgowicz@healthRIGHT360.org>, [Gary McCoy](#) <gmccoy@healthright360.org>

Subject: Re: Linkage space

Hi Vitka—

Thank you for this—you flag some good points. DEM is coordinating the space, but we have talked with them about the need for outdoor space for smoking and they were planning for that. The issue with the tent, as I understand it, is the logistics of the site—because of some lamp posts and power lines, the space available for a tent was limited.

That said, we can take it back to them and set up some time to discuss to find an option is safe, feasible, and meets staffing needs.

Thanks again for raising the issue! I'll follow up to set up a meeting time.

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

[Non-COVID Role: Director, Public Health Emergency Preparedness and Response](#)

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Vitka Eisen <veisen@healthRIGHT360.org>

Date: Monday, January 3, 2022 at 2:21 PM

To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Dph-External Avaldes <avaldes@healthRIGHT360.org>, DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>, Gary McCoy <gmccoy@healthright360.org>

Subject: Linkage space

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello DPH Comrades,

For a host of reasons, HR360 would strongly prefer to offer harm reduction/overdose prevention services in an outdoor/tented structure. Given the surge in COVID cases, it's hard to imagine cramming 100 people in a closed space, including using elevators. Additionally, I think that we are expecting to manage smokers, which cannot be done indoors, so that would require an outdoor space anyway. We'd prefer not to have to split our team amongst bathrooms, and other indoor rooms, and outdoors, etc.

Can we discuss?

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Loughran, Eileen \(DPH\)](#)
To: [Borne, Deborah \(DPH\)](#); [Harris, Zoe \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Paul Harkin](#); [DPH-External-Weisen-Healthright360.org](#); [Alex Boyder](#); [bizaguire@healthright360.org](#); [Mera, Tanya \(DPH\)](#)
Subject: Pre-planning meeting/check-in re: Facility meeting

Hi everyone,
The purpose of this meeting is to finalize plan for meeting on Friday at 1pm.

The Goal of the Friday meeting its to provide the visioon for the 24hr. drop-in center and provide an oppportunity to to give input on how to ensure it is welcoming to community. I will work on sending out a link to attendees (and those of us on this email) tomorrow.

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the meeting <https://teams.microsoft.com/l/meetup-join/19%3ameeting_YmVIMTI3YzEtNWZhMS00NGQxLWJkOTktNTdjZmViM2MyMjQ4%40thread.v2/0?context=%7b%22Tid%22%3a%2222d5c2cf-ce3e-443d-9a7f-dfcc0231f73f%22%2c%22Oid%22%3a%22c2849997-ba7e-4388-ae91-a7bae55968c8%22%7d>

Or call in (audio only)

+1 415-906-4659,428015407# <tel:+14159064659,428015407#> United States, San Francisco

Phone Conference ID: 428 015 407#

Find a local number <<https://dialin.teams.microsoft.com/6ab5bcf2-34a3-4844-8511-4e51fb43f358?id=428015407>> | Reset PIN

<<https://mysettings.lync.com/pstnconferencing>>

Learn More <<https://aka.ms/JoinTeamsMeeting>> | Meeting options <https://teams.microsoft.com/meetingOptions/?organizerId=c2849997-ba7e-4388-ae91-a7bae55968c8&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_YmVIMTI3YzEtNWZhMS00NGQxLWJkOTktNTdjZmViM2MyMjQ4@thread.v2&messageId=0&language=en-US>

US>

From: [Tenner, Andrea \(DPH\)](#)
To: [DPH-External-Weisen-Healthright360.org](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Hiramoto, Kelly \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Cc: [Dph-External Avaldes](#); [DPH-bmiazgowicz](#); [Gary McCoy](#)
Subject: Re: Linkage space
Date: Monday, January 3, 2022 4:24:37 PM

Hi Vitka—

Thank you for this—you flag some good points. DEM is coordinating the space, but we have talked with them about the need for outdoor space for smoking and they were planning for that. The issue with the tent, as I understand it, is the logistics of the site—because of some lamp posts and power lines, the space available for a tent was limited.

That said, we can take it back to them and set up some time to discuss to find an option is safe, feasible, and meets staffing needs.

Thanks again for raising the issue! I'll follow up to set up a meeting time.

Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

[Non-COVID Role: Director, Public Health Emergency Preparedness and Response](#)

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Vitka Eisen <weisen@healthRIGHT360.org>

Date: Monday, January 3, 2022 at 2:21 PM

To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>, Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>, Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>, Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Cc: Dph-External Avaldes <avaldes@healthRIGHT360.org>, DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>, Gary McCoy <gmccoy@healthright360.org>

Subject: Linkage space

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello DPH Comrades,

For a host of reasons, HR360 would strongly prefer to offer harm reduction/overdose prevention services in an outdoor/tented structure. Given the surge in COVID cases, it's hard to imagine cramming 100 people in a closed space, including using elevators. Additionally, I think that we are expecting to manage smokers, which cannot be done indoors, so that would require an outdoor space anyway. We'd prefer not to have to split our team amongst bathrooms, and other indoor rooms, and outdoors, etc.

Can we discuss?

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Vitka Eisen](#)
To: [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Hiramoto, Kelly \(DPH\)](#); [Simbe, Jeff \(DPH\)](#)
Cc: [Dph-External Avaldes](#); [DPH-bmiazgowicz](#); [Gary McCoy](#)
Subject: Linkage space
Date: Monday, January 3, 2022 2:21:56 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello DPH Comrades,

For a host of reasons, HR360 would strongly prefer to offer harm reduction/overdose prevention services in an outdoor/tented structure. Given the surge in COVID cases, it's hard to imagine cramming 100 people in a closed space, including using elevators. Additionally, I think that we are expecting to manage smokers, which cannot be done indoors, so that would require an outdoor space anyway. We'd prefer not to have to split our team amongst bathrooms, and other indoor rooms, and outdoors, etc.

Can we discuss?

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Vitka Eisen](#)
To: [Simbe, Jeff \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [DPH-bmiazgowicz](#); [Gary McCoy](#); [Kunins, Hillary \(DPH\)](#)
Cc: [Borne, Deborah \(DPH\)](#); [Alex Boyder](#); [Hiramoto, Kelly \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Dph-External Avaldes](#); [DPH - tduong](#)
Subject: RE: [EXTERNAL]TL work - site
Date: Tuesday, December 28, 2021 9:26:17 PM
Attachments: [image005.png](#)

Works for me as well.

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>
Sent: Tuesday, December 28, 2021 6:55 PM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; Vitka Eisen <veisen@healthRIGHT360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Alex Boyder <aboyder@healthright360.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Ana Valdes <avaldes@healthright360.org>; Tony Duong <tduong@healthright360.org>
Subject: Re: [EXTERNAL]TL work - site

I can do Thursday 3-5 also

Jeff Simbe
Mental Health Services Act Housing Program Manager
Behavioral Health Services
San Francisco Department of Public Health
1380 Howard Street, San Francisco, CA 94103
Pronouns: he/him/his

Confidentiality Notice: The documents accompanying this electronic transmission, or the transmission itself, may contain Confidential or Protected Health Information. This information belongs to the sender and is legally privileged. The information is intended only for the use of the individual or entity named

above. If you are not the intended recipient, you are hereby notified that you not disclose, copy, distribute or take action on the information in this/these document(s). All such activities are strictly prohibited. If you have received this e-mail or electronic copy in error, delete this e-mail immediately and empty your deleted items folder and take any steps necessary to ensure permanent deletion.

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Tuesday, December 28, 2021 3:54 PM
To: DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Alex Boyder <aboyder@healthright360.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; DPH - tduong <tduong@healthright360.org>
Subject: Re: [EXTERNAL]TL work - site

I am available from 3-5 on Thursday as well. Will need Jeff on that call for sure; I see his already copied here. Thank you!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>
Sent: Tuesday, December 28, 2021 3:37 PM
To: Gary McCoy <gmccoy@healthright360.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Alex Boyder <aboyder@healthright360.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; DPH - tduong <tduong@healthright360.org>
Subject: RE: [EXTERNAL]TL work - site

I can do anytime between 3-5om on Thursday.

Best,

Britt Miazgowicz

Gender Pronouns: She/Her [Why is this in my signature?](#)

VP of Contracts and Implementation

HealthRIGHT 360

C: 415-845-8195 | bmiazgowicz@healthright360.org

1563 Mission St. | San Francisco, CA 94103



From: Gary McCoy <gmccoy@healthright360.org>
Sent: Tuesday, December 28, 2021 3:37 PM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Vitka Eisen <veisen@healthRIGHT360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Alex Boyder <aboyder@healthright360.org>; Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Ana Valdes <avaldes@healthright360.org>; Tony Duong <tduong@healthright360.org>
Subject: RE: [EXTERNAL]TL work - site

Hi All,

Do you all have any availability for a check-in on this either this Thursday afternoon or Friday?

Thanks,

Gary McCoy | Director of Policy & Public Affairs
Policy & Public Affairs Department
(*he/him/his* pronouns)



1563 Mission Street | San Francisco, CA 94103-2543
Cell: 415-525-2203
gmccoy@healthright360.org | www.healthright360.org

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Tuesday, December 28, 2021 1:55 PM
To: Vitka Eisen <veisen@healthRIGHT360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Ana Valdes <avaldes@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Tony Duong <tduong@healthright360.org>
Subject: Re: [EXTERNAL]TL work - site

Understood. Thanks Vitka. Will follow up then.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Vitka Eisen <veisen@healthRIGHT360.org>

Sent: Tuesday, December 28, 2021 1:14 PM

To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH - tduong <tduong@healthright360.org>

Subject: RE: [EXTERNAL]TL work - site

Hi Tiffany,

Hopefully by Thursday. We have several folks out-of-office right now.

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Monday, December 27, 2021 10:36 PM

To: Vitka Eisen <veisen@healthRIGHT360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>;

Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH)

<andrea.tenner@sfdph.org>; Ana Valdes <avaldes@healthright360.org>; Gary McCoy

<gmccoy@healthright360.org>; Tony Duong <tduong@healthright360.org>

Subject: Re: [EXTERNAL]TL work - site

Thanks Vitka. Has your team had a chance to work on a staffing model to share with us? Any information greatly appreciated.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Vitka Eisen <weisen@healthRIGHT360.org>

Sent: Monday, December 27, 2021 4:50 PM

To: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH - tduong <tduong@healthright360.org>

Subject: RE: [EXTERNAL]TL work - site

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Hillary,

For now, it's me, Ana, Tony, and Gary. When Ana is back from her time-off (only semi-off really because Omicron had other plans, so Ana is managing outbreaks for us in SoCal), she may include others.

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

weisen@healthright360.org

www.healthRight360.org

From: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Sent: Monday, December 27, 2021 4:15 PM

To: Vitka Eisen <veisen@healthRIGHT360.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Subject: [EXTERNAL]TL work - site

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Vitka,

Thanks again for meeting with us last week about the possibility of working to staff/support a facility in the TL.

We are getting organized here - and wanted to let you know that Deb Borne will be your point person with us, and will be working with Jeff Simbe (on program) and Kelly Hiramoto (on contracting issues).

Who should we be communicating with on your team to begin planning (and assuming you are comfortable moving forward?).

Many thanks, Hillary

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Ana Valdes](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: Automatic reply: [EXTERNAL]TL work - site
Date: Tuesday, December 28, 2021 6:56:28 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

I am out of the office until 1/3/2022. I will not be responding to emails except for urgent COVID-19 issues. For any other urgent emails please resend them 1/3/2022. Thank you for your patience with my response.

Happy Holidays!

Ana

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Rivera, Tiffany \(DPH\)](#)
To: [DPH-bmiazgowicz](#); [Gary McCoy](#); [DPH-External-Veisen-Healthright360.org](#); [Kunins, Hillary \(DPH\)](#)
Cc: [Borne, Deborah \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Alex Boyder](#); [Hiramoto, Kelly \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Dph-External Avaldes](#); [DPH - tduong](#)
Subject: Re: [EXTERNAL]TL work - site
Date: Tuesday, December 28, 2021 3:54:41 PM
Attachments: [image002.png](#)

I am available from 3-5 on Thursday as well. Will need Jeff on that call for sure; I see his already copied here. Thank you!

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>

Sent: Tuesday, December 28, 2021 3:37 PM

To: Gary McCoy <gmccoy@healthright360.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; DPH-External-Veisen-Healthright360.org <veisen@Healthright360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Alex Boyder <aboyder@healthright360.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; DPH - tduong <tduong@healthright360.org>

Subject: RE: [EXTERNAL]TL work - site

I can do anytime between 3-5om on Thursday.

Best,

Britt Miazgowicz

Gender Pronouns: She/Her [Why is this in my signature?](#)

VP of Contracts and Implementation

HealthRIGHT 360

C: 415-845-8195 | bmiazgowicz@healthright360.org

1563 Mission St. | San Francisco, CA 94103



From: Gary McCoy <gmccoy@healthright360.org>

Sent: Tuesday, December 28, 2021 3:37 PM

To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Vitka Eisen <veisen@healthRIGHT360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Alex Boyder <aboyder@healthright360.org>; Britt Miazgowicz <bmiagowicz@healthRIGHT360.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Ana Valdes <avaldes@healthright360.org>; Tony Duong <tduong@healthright360.org>
Subject: RE: [EXTERNAL]TL work - site

Hi All,

Do you all have any availability for a check-in on this either this Thursday afternoon or Friday?

Thanks,

Gary McCoy | Director of Policy & Public Affairs
Policy & Public Affairs Department
(*he/him/his* pronouns)



1563 Mission Street | San Francisco, CA 94103-2543
Cell: 415-525-2203
gmccoy@healthright360.org | www.healthright360.org

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Tuesday, December 28, 2021 1:55 PM
To: Vitka Eisen <veisen@healthRIGHT360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Ana Valdes <avaldes@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Tony Duong <tduong@healthright360.org>
Subject: Re: [EXTERNAL]TL work - site

Understood. Thanks Vitka. Will follow up then.

Tiffany Rivera, BSN, CEN, TCRN
Pronouns: she/her
Deputy Director, Emergency Preparedness & Response
San Francisco Department of Public Health
333 Valencia St., San Francisco, Ca 94103
Office Number: 628.217.6966
24-Hour On-Call PHEPR Number: 415.802.7358

From: Vitka Eisen <veisen@healthRIGHT360.org>
Sent: Tuesday, December 28, 2021 1:14 PM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH - tduong <tduong@healthright360.org>
Subject: RE: [EXTERNAL]TL work - site

Hi Tiffany,
Hopefully by Thursday. We have several folks out-of-office right now.

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Monday, December 27, 2021 10:36 PM
To: Vitka Eisen <veisen@healthRIGHT360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Ana Valdes <avaldes@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Tony Duong <tduong@healthright360.org>
Subject: Re: [EXTERNAL]TL work - site

Thanks Vitka. Has your team had a chance to work on a staffing model to share with us? Any information greatly appreciated.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Vitka Eisen <veisen@healthRIGHT360.org>
Sent: Monday, December 27, 2021 4:50 PM
To: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH - tduong <tduong@healthright360.org>
Subject: RE: [EXTERNAL]TL work - site

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Hillary,
For now, it's me, Ana, Tony, and Gary. When Ana is back from her time-off (only semi-off really because Omicron had other plans, so Ana is managing outbreaks for us in SoCal), she may include others.

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Sent: Monday, December 27, 2021 4:15 PM
To: Vitka Eisen <veisen@healthRIGHT360.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Subject: [EXTERNAL]TL work - site

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Vitka,

Thanks again for meeting with us last week about the possibility of working to staff/support a facility in the TL.

We are getting organized here - and wanted to let you know that Deb Borne will be your point person with us, and will be working with Jeff Simbe (on program) and Kelly Hiramoto (on contracting issues).

Who should we be communicating with on your team to begin planning (and assuming you are comfortable moving forward?).

Many thanks, Hillary

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Britt Miazgowicz](#)
To: [Gary McCoy](#); [Rivera, Tiffany \(DPH\)](#); [DPH-External-Weisen-Healthright360.org](#); [Kunins, Hillary \(DPH\)](#)
Cc: [Borne, Deborah \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Alex Boyder](#); [Hiramoto, Kelly \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Dph-External Avaldes](#); [DPH - tduong](#)
Subject: RE: [EXTERNAL]TL work - site
Date: Tuesday, December 28, 2021 3:38:27 PM
Attachments: [image002.png](#)

I can do anytime between 3-5om on Thursday.

Best,

Britt Miazgowicz

Gender Pronouns: She/Her [Why is this in my signature?](#)

VP of Contracts and Implementation

HealthRIGHT 360

C: 415-845-8195 | bmiazgowicz@healthright360.org

1563 Mission St. | San Francisco, CA 94103



From: Gary McCoy <gmccoy@healthright360.org>
Sent: Tuesday, December 28, 2021 3:37 PM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Vitka Eisen <weisen@healthRIGHT360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Alex Boyder <aboyder@healthright360.org>; Britt Miazgowicz <bmiazgowicz@healthRIGHT360.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Ana Valdes <avaldes@healthright360.org>; Tony Duong <tduong@healthright360.org>
Subject: RE: [EXTERNAL]TL work - site

Hi All,

Do you all have any availability for a check-in on this either this Thursday afternoon or Friday?

Thanks,

Gary McCoy | Director of Policy & Public Affairs
Policy & Public Affairs Department
(*he/him/his* pronouns)



1563 Mission Street | San Francisco, CA 94103-2543

Cell: 415-525-2203

gmccoy@healthright360.org | www.healthright360.org

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Tuesday, December 28, 2021 1:55 PM

To: Vitka Eisen <veisen@healthRIGHT360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Ana Valdes <avaldes@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Tony Duong <tduong@healthright360.org>

Subject: Re: [EXTERNAL]TL work - site

Understood. Thanks Vitka. Will follow up then.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Vitka Eisen <veisen@healthRIGHT360.org>

Sent: Tuesday, December 28, 2021 1:14 PM

To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH - tduong <tduong@healthright360.org>

Subject: RE: [EXTERNAL]TL work - site

Hi Tiffany,

Hopefully by Thursday. We have several folks out-of-office right now.

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

weisen@healthright360.org

www.healthRight360.org

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Monday, December 27, 2021 10:36 PM

To: Vitka Eisen <weisen@healthRIGHT360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>;

Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH)

<andrea.tenner@sfdph.org>; Ana Valdes <avaldes@healthright360.org>; Gary McCoy

<gmccoy@healthright360.org>; Tony Duong <tduong@healthright360.org>

Subject: Re: [EXTERNAL]TL work - site

Thanks Vitka. Has your team had a chance to work on a staffing model to share with us? Any information greatly appreciated.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Vitka Eisen <weisen@healthRIGHT360.org>

Sent: Monday, December 27, 2021 4:50 PM

To: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>;

Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH)

<andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Dph-External Avaldes

<avaldes@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH - tduong

<tduong@healthright360.org>

Subject: RE: [EXTERNAL]TL work - site

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Hillary,

For now, it's me, Ana, Tony, and Gary. When Ana is back from her time-off (only semi-off really because Omicron had other plans, so Ana is managing outbreaks for us in SoCal), she may include others.

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Sent: Monday, December 27, 2021 4:15 PM

To: Vitka Eisen <veisen@healthRIGHT360.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Subject: [EXTERNAL]TL work - site

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Vitka,

Thanks again for meeting with us last week about the possibility of working to staff/support a facility in the TL.

We are getting organized here - and wanted to let you know that Deb Borne will be your point person with us, and will be working with Jeff Simbe (on program) and Kelly Hiramoto (on contracting issues).

Who should we be communicating with on your team to begin planning (and assuming you are comfortable moving forward?).

Many thanks, Hillary

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are

intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Gary McCoy](#)
To: [Rivera, Tiffany \(DPH\)](#); [DPH-External-Weisen-Healthright360.org](#); [Kunins, Hillary \(DPH\)](#)
Cc: [Borne, Deborah \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Alex Boyder](#); [DPH-bmiazgowicz](#); [Hiramoto, Kelly \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Dph-External Avaldes](#); [DPH - tduong](#)
Subject: RE: [EXTERNAL]TL work - site
Date: Tuesday, December 28, 2021 3:37:17 PM
Attachments: [image002.png](#)

Hi All,

Do you all have any availability for a check-in on this either this Thursday afternoon or Friday?

Thanks,

Gary McCoy | Director of Policy & Public Affairs
Policy & Public Affairs Department
(*he/him/his* pronouns)



1563 Mission Street | San Francisco, CA 94103-2543
Cell: 415-525-2203
gmccoy@healthright360.org | www.healthright360.org

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Tuesday, December 28, 2021 1:55 PM
To: Vitka Eisen <veisen@healthRIGHT360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Ana Valdes <avaldes@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Tony Duong <tduong@healthright360.org>
Subject: Re: [EXTERNAL]TL work - site

Understood. Thanks Vitka. Will follow up then.

Tiffany Rivera, BSN, CEN, TCRN
Pronouns: she/her
Deputy Director, Emergency Preparedness & Response
San Francisco Department of Public Health
333 Valencia St., San Francisco, Ca 94103
Office Number: 628.217.6966
24-Hour On-Call PHEPR Number: 415.802.7358

From: Vitka Eisen <veisen@healthRIGHT360.org>
Sent: Tuesday, December 28, 2021 1:14 PM

To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH - tduong <tduong@healthright360.org>

Subject: RE: [EXTERNAL]TL work - site

Hi Tiffany,

Hopefully by Thursday. We have several folks out-of-office right now.

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Sent: Monday, December 27, 2021 10:36 PM

To: Vitka Eisen <veisen@healthRIGHT360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Ana Valdes <avaldes@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Tony Duong <tduong@healthright360.org>

Subject: Re: [EXTERNAL]TL work - site

Thanks Vitka. Has your team had a chance to work on a staffing model to share with us? Any information greatly appreciated.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Vitka Eisen <veisen@healthRIGHT360.org>

Sent: Monday, December 27, 2021 4:50 PM

To: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; Gary McCoy <gmcocoy@healthright360.org>; DPH - tduong <tduong@healthright360.org>
Subject: RE: [EXTERNAL]TL work - site

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Hillary,
For now, it's me, Ana, Tony, and Gary. When Ana is back from her time-off (only semi-off really because Omicron had other plans, so Ana is managing outbreaks for us in SoCal), she may include others.

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Sent: Monday, December 27, 2021 4:15 PM
To: Vitka Eisen <veisen@healthRIGHT360.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Subject: [EXTERNAL]TL work - site

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Vitka,

Thanks again for meeting with us last week about the possibility of working to staff/support a facility in the TL.

We are getting organized here - and wanted to let you know that Deb Borne will be your point person with us, and will be working with Jeff Simbe (on program) and Kelly Hiramoto (on contracting issues).

Who should we be communicating with on your team to begin planning (and assuming you are comfortable moving forward?).

Many thanks, Hillary

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Rivera, Tiffany \(DPH\)](#)
To: [DPH-External-Weisen-Healthright360.org](#); [Kunins, Hillary \(DPH\)](#)
Cc: [Borne, Deborah \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Hiramoto, Kelly \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Dph-External Avaldes](#); [Gary McCoy](#); [DPH - tduong](#)
Subject: Re: [EXTERNAL]TL work - site
Date: Tuesday, December 28, 2021 1:55:13 PM

Understood. Thanks Vitka. Will follow up then.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Vitka Eisen <veisen@healthRIGHT360.org>
Sent: Tuesday, December 28, 2021 1:14 PM
To: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH - tduong <tduong@healthright360.org>
Subject: RE: [EXTERNAL]TL work - site

Hi Tiffany,

Hopefully by Thursday. We have several folks out-of-office right now.

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Monday, December 27, 2021 10:36 PM
To: Vitka Eisen <veisen@healthRIGHT360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>

Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Ana Valdes <avaldes@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Tony Duong <tduong@healthright360.org>

Subject: Re: [EXTERNAL]TL work - site

Thanks Vitka. Has your team had a chance to work on a staffing model to share with us? Any information greatly appreciated.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Vitka Eisen <veisen@healthRIGHT360.org>

Sent: Monday, December 27, 2021 4:50 PM

To: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH - tduong <tduong@healthright360.org>

Subject: RE: [EXTERNAL]TL work - site

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Hillary,

For now, it's me, Ana, Tony, and Gary. When Ana is back from her time-off (only semi-off really because Omicron had other plans, so Ana is managing outbreaks for us in SoCal), she may include others.

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org
www.healthRight360.org

From: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Sent: Monday, December 27, 2021 4:15 PM
To: Vitka Eisen <veisen@healthRIGHT360.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Subject: [EXTERNAL]TL work - site

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Vitka,

Thanks again for meeting with us last week about the possibility of working to staff/support a facility in the TL.

We are getting organized here - and wanted to let you know that Deb Borne will be your point person with us, and will be working with Jeff Simbe (on program) and Kelly Hiramoto (on contracting issues).

Who should we be communicating with on your team to begin planning (and assuming you are comfortable moving forward?).

Many thanks, Hillary

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Vitka Eisen](#)
To: [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#)
Cc: [Borne, Deborah \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Hiramoto, Kelly \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Dph-External Avaldes; Gary McCoy; DPH - tduong](#)
Subject: RE: [EXTERNAL]TL work - site
Date: Tuesday, December 28, 2021 1:14:52 PM

Hi Tiffany,
Hopefully by Thursday. We have several folks out-of-office right now.

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Sent: Monday, December 27, 2021 10:36 PM
To: Vitka Eisen <veisen@healthRIGHT360.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Ana Valdes <avaldes@healthright360.org>; Gary McCoy <gmccoy@healthright360.org>; Tony Duong <tduong@healthright360.org>
Subject: Re: [EXTERNAL]TL work - site

Thanks Vitka. Has your team had a chance to work on a staffing model to share with us? Any information greatly appreciated.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Vitka Eisen <veisen@healthRIGHT360.org>
Sent: Monday, December 27, 2021 4:50 PM
To: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>;

Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH - tduong <tduong@healthright360.org>

Subject: RE: [EXTERNAL]TL work - site

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Hillary,

For now, it's me, Ana, Tony, and Gary. When Ana is back from her time-off (only semi-off really because Omicron had other plans, so Ana is managing outbreaks for us in SoCal), she may include others.

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>

Sent: Monday, December 27, 2021 4:15 PM

To: Vitka Eisen <veisen@healthRIGHT360.org>

Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>

Subject: [EXTERNAL]TL work - site

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Vitka,

Thanks again for meeting with us last week about the possibility of working to staff/support a

facility in the TL.

We are getting organized here - and wanted to let you know that Deb Borne will be your point person with us, and will be working with Jeff Simbe (on program) and Kelly Hiramoto (on contracting issues).

Who should we be communicating with on your team to begin planning (and assuming you are comfortable moving forward?).

Many thanks, Hillary

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Rivera, Tiffany \(DPH\)](#)
To: [DPH-External-Weisen-Healthright360.org](#); [Kunins, Hillary \(DPH\)](#)
Cc: [Borne, Deborah \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Hiramoto, Kelly \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Dph-External Avaldes](#); [Gary McCoy](#); [DPH - tduong](#)
Subject: Re: [EXTERNAL]TL work - site
Date: Monday, December 27, 2021 10:35:41 PM

Thanks Vitka. Has your team had a chance to work on a staffing model to share with us? Any information greatly appreciated.

Tiffany Rivera, BSN, CEN, TCRN

Pronouns: she/her

Deputy Director, Emergency Preparedness & Response

San Francisco Department of Public Health

333 Valencia St., San Francisco, Ca 94103

Office Number: 628.217.6966

24-Hour On-Call PHEPR Number: 415.802.7358

From: Vitka Eisen <veisen@healthRIGHT360.org>
Sent: Monday, December 27, 2021 4:50 PM
To: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Dph-External Avaldes <avaldes@healthRIGHT360.org>; Gary McCoy <gmccoy@healthright360.org>; DPH - tduong <tduong@healthright360.org>
Subject: RE: [EXTERNAL]TL work - site

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Hillary,

For now, it's me, Ana, Tony, and Gary. When Ana is back from her time-off (only semi-off really because Omicron had other plans, so Ana is managing outbreaks for us in SoCal), she may include others.

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org
www.healthRight360.org

From: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Sent: Monday, December 27, 2021 4:15 PM
To: Vitka Eisen <veisen@healthRIGHT360.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Subject: [EXTERNAL]TL work - site

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Vitka,

Thanks again for meeting with us last week about the possibility of working to staff/support a facility in the TL.

We are getting organized here - and wanted to let you know that Deb Borne will be your point person with us, and will be working with Jeff Simbe (on program) and Kelly Hiramoto (on contracting issues).

Who should we be communicating with on your team to begin planning (and assuming you are comfortable moving forward?).

Many thanks, Hillary

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Bri Izaguirre](#)
To: [Simbe, Jeff \(DPH\)](#)
Subject: Automatic reply: [EXTERNAL]Accepted: HR360 Meeting with DPH
Date: Monday, December 27, 2021 7:26:19 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

I will be out of office starting on Monday, December 27th and will return on Tuesday, January 4th. If you have an urgent request or meeting request for Vitka Eisen during my absence, please feel free to contact Alex Boyder at aboyder@healthright360.org or via Teams.

Thank you.

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Vitka Eisen](#)
To: [Kunins, Hillary \(DPH\)](#)
Cc: [Borne, Deborah \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Hiramoto, Kelly \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Dph-External Avaldes](#); [Gary McCoy](#); [DPH - tduong](#)
Subject: RE: [EXTERNAL]TL work - site
Date: Monday, December 27, 2021 4:51:12 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Hillary,
For now, it's me, Ana, Tony, and Gary. When Ana is back from her time-off (only semi-off really because Omicron had other plans, so Ana is managing outbreaks for us in SoCal), she may include others.

Vitka Eisen | President & Chief Executive Officer

Gender Pronouns: She/Any/all pronouns ok [Why is this in my email signature?](#)



1563 Mission Street | San Francisco, CA 94103

Office: 415-762-1558

Cell: 415-652-3547

veisen@healthright360.org

www.healthRight360.org

From: Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>
Sent: Monday, December 27, 2021 4:15 PM
To: Vitka Eisen <veisen@healthRIGHT360.org>
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hiramoto, Kelly (DPH) <kelly.hiramoto@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>
Subject: [EXTERNAL]TL work - site

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Vitka,

Thanks again for meeting with us last week about the possibility of working to staff/support a facility in the TL.

We are getting organized here - and wanted to let you know that Deb Borne will be your point person with us, and will be working with Jeff Simbe (on program) and Kelly Hiramoto (on contracting issues).

Who should we be communicating with on your team to begin planning (and assuming you are comfortable moving forward?).

Many thanks, Hillary

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Kunins, Hillary \(DPH\)](#)
To: [DPH-External-Weisen-Healthright360.org](#)
Cc: [Borne, Deborah \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Hiramoto, Kelly \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#)
Subject: TL work - site
Date: Monday, December 27, 2021 4:15:30 PM

Vitka,

Thanks again for meeting with us last week about the possibility of working to staff/support a facility in the TL.

We are getting organized here - and wanted to let you know that Deb Borne will be your point person with us, and will be working with Jeff Simbe (on program) and Kelly Hiramoto (on contracting issues).

Who should we be communicating with on your team to begin planning (and assuming you are comfortable moving forward?).

Many thanks, Hillary

From: [Vitka Eisen](#)
To: [Kunins, Hillary \(DPH\)](#)
Cc: [Simbe, Jeff \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#)
Subject: Re: [EXTERNAL]Meeting today possible in TL?
Date: Tuesday, December 21, 2021 10:07:03 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Anytime after 2:30 today. Pretty flexible all week except for 1-2 on Wednesday.

Vitka Eisen
Chief Executive Officer
HealthRIGHT 360
1735 Mission Street
San Francisco, CA 94103
Office: 415-762-1558
Cell: 415-652-3547
Fax: 415-692-8225
veisen@healthright360.org

Sent from my iPhone

> On Dec 21, 2021, at 9:52 AM, Kunins, Hillary (DPH) <hillary.kunins@sfdph.org> wrote:

>

> CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

>

>

> Vitka,

>

> Thank you for speaking yesterday. We are hoping we might be able to set up a time to speak briefly today about the TL work, including the possible program model and possible contracting approaches.

>

> Would you or one of your team be available to speak - we are flexible re time.

>

> Huge thanks, Hillary

>

> Hillary Kunins, MD, MPH (she/her)

> Director of Behavioral Health Services and Mental Health SF

> San Francisco Department of Public Health

> Hillary.Kunins@sfdph.org

CONFIDENTIALITY NOTICE: This email and any files transmitted with it are confidential and are intended solely for the use of the individual or entity to which they are addressed. This communication may contain material protected by HIPAA legislation (45 CFR, Parts 160 & 164) or by 42 CFR Part 2. Federal rules prohibit you from making any further disclosures of this information. If you are not the intended recipient, be advised that you have received this email in error and that any use, dissemination, forwarding, printing or copying of this email is strictly prohibited. If you have received this email in error, please notify the sender by reply email and destroy all copies of the original message. 42 CFR Part 2 prohibits unauthorized disclosure of this record.

From: [Kunins, Hillary \(DPH\)](#)
To: DPH-External-Weisen-Healthright360.org
Cc: [Simbe, Jeff \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#)
Subject: Meeting today possible in TL?
Date: Tuesday, December 21, 2021 9:37:44 AM

Vitka,

Thank you for speaking yesterday. We are hoping we might be able to set up a time to speak briefly today about the TL work, including the possible program model and possible contracting approaches.

Would you or one of your team be available to speak - we are flexible re time.

Huge thanks, Hillary

Hillary Kunins, MD, MPH (she/her)
Director of Behavioral Health Services and Mental Health SF
San Francisco Department of Public Health
Hillary.Kunins@sfdph.org