

From: [Bechelli, Adrienne \(DEM\)](#)
To: [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Kucharszky, James \(FIR\)](#); [Tianero, Destin Rey \(FIR\)](#); [Campos, Jessica \(HRC\)](#); [Lloyd, Kayleigh \(HRC\)](#); [Mcknight, John \(HRC\)](#); [Andersson, Christina \(PUC\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang; fernando; Artieir; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn \(MTA\); Adami, Steve \(ADP\); Tullock, Cristel \(ADP\); Bowman, Kimberley \(DEM\); Rana, Shalini \(DPH\); Raycroft, Jill \(DEM\); Jorgensen, Andrea \(DEM\); Ogwuegbu, Chiamaka \(MYR\); Martinez-Bankhead, Amelia \(HRC\); Dodge, Samuel \(DEM\); Almeida, Angelica \(DPH\); Nazzareta, Daniel \(FIR\); Holcomb, Andrew \(DEM\); Sop, Anna \(DEM\); Gaeta, Krista \(HSA\); Stephen Gibson; Zamora, Francis \(DEM\); Hogan, Kristin \(DEM\); Rivera, Tiffany \(DPH\); Kunins, Hillary \(DPH\); Chiu, Kent \(MTA\); Walsh, Douglas \(DPH\); Gran, Betsy \(DPH\); Meskan, Brenda \(HOM\); Torres, Jose \(HOM - Contractor\); Trinh, Edward \(DEM\); Hillcoat, Kayleigh \(DEM\); Perez, Guillermo \(DPW\); Rodriguez, Ronald \(DPW\); Lee, Jason \(DPW\); Milholland, Nancy \(DEM\); Bobba, Naveena \(DPH\); Mera, Tanya \(DPH\); Safarzadeh, Parisa \(DEM\); Oxford, Nick \(FIR\); Clark, Susan \(DEM\); Pletsch, Destiny \(ADP\); Bessman, Elizabeth \(DEM\); HaleyNelson, Lony \(DEM\); Vasilyeva, Kay \(DEM\); Reneau, Cody \(CON\); Fuller, Luke \(CON\); Medina, Jessica \(DEM\); Cohen, Amy \(ECN\); Cohen, Emily \(HOM\); Sawyer, Amy \(MYR\); Lee, Ivy \(MYR\); Shand, Lloyd \(DEM\); Lim, Victor \(DEM\)](#)
Cc: [Carroll, Maryellen \(DEM\)](#); [Power, Andres \(MYR\)](#)
Subject: Tenderloin Emergency Initiative Op Period 9 Objectives
Date: Sunday, February 6, 2022 3:23:14 PM

Dear all, please see below for our objectives for Op Period 9, which begins tomorrow. This is also your reminder that **your metrics from Op Period 8 (which ends today) are due by tomorrow at 5pm**. Please submit them to [@DutyOfficer, DEM \(DEM\)](#) and [@Raycroft, Jill \(DEM\)](#).

During Op Period 9 we will be paying particular attention to tracking and measuring the impact of the work that we are all doing, and refining our overall field operations strategy.

Speak with you all tomorrow when we review these in greater detail. Thank you for all your ongoing work.

Tenderloin Emergency Initiative – Operational Period 9 (2/7/22 – 2/13/22) Objectives:

1. Perform daily interventions at the following priority locations: (All)
 - a. 300 Hyde
 - b. 400 Eddy
 - c. 600 Eddy
 - d. 300 Ellis
 - e. Boeddeker Park
2. Determine resource needs and confirm participating agency capability to revise and support the implementation of adjusted joint field operations. (DEM, DPH, HSH, SFFD)
3. Finalize joint field operations schedule through the next two operational periods to allow participating agencies to plan for expanded staffing. (DEM, DPH, HSH, SFFD, DPW, MTA, SFPD)
4. Place 15 people per day from the streets of the Tenderloin into non-congregate shelter, starting 2/7. (HSH, DPH, SFFD, DEM)
5. Refine process for tracking reported problems in priority areas via submission of 311 service requests and through problem resolution. (DEM, 311, DPW, PUC, MTA)
6. Schedule and host a workshop that reviews and evaluates existing short- and long-term success metrics, evaluates existing operational metrics, and revises impact metrics that allow for tracking of progress for the TEI. (DEM, CON, DPH, HSH)

7. Present progress and ongoing operations for the Tenderloin Emergency Initiative before the Board of Supervisors on 2/8. (DEM, DPH, HSH, SFPD)
8. Implement the new management organization and staffing expansion at the Tenderloin Linkage Center starting on 2/7. (DPH, HSH, HSA, ADP, DEM)
9. Finalize the project plan and begin implementing identified projects and improvements for the Tenderloin Linkage Center, including revisions of key processes and protocols. (DPH, HSH, HSA, ADP)
10. Initiate strategic process for Phase 3 (sustained operations) planning of the Tenderloin Emergency Initiative, including collecting community feedback and identifying lead city agencies. (DEM, MYR)
11. Host at least 3 community stakeholder meetings and feedback sessions during OP 9, and continue to expand feedback channels and connect with community stakeholders on their engagement needs. (MYR, HRC, DEM)

Adrienne Bechelli

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From: [Loughran, Eileen \(DPH\)](#)
To: [Giuliano, Ro](#); [Jason Norelli](#); [Amy Rodriguez](#); [John Negrete](#); [mary@homelesseyouthalliance.org](#); [Brooke Lober](#); [Miss Ian](#); [Laura Guzman](#); [DPH-cris.reifsteck](#); [maria.bellinger@communityforwardsf.org](#); [emerson.flores@communityforwardsf.org](#); [DPH-Suzanne.Adams](#); [DPH-jwilson](#); [DPH-annaberg](#); [DPH-mauricebyrd](#); [DPH-jeannielittle](#); [Curtis Penn](#); [Jerry Leonor](#); [DPH-richardzevin](#); [DPH-hasiansinaga](#); [Elgin Rose](#); [Kate Franza](#); [Miguel Ibarra](#); [Bess, Rashaad \(DPH - Contractor\)](#); [DPH-rbess](#); [DPH-esiqueiros](#); [DPH-tbell](#); [Sherilyn Adams](#); [Mazza, Mark \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Cannariato, Umecke \(HOM\)](#); [Artejr](#); [Alex Boyder](#); [DPH-External-Weisen-Healthright360.org](#); [Paul Harkin](#); [Gary McCoy](#); [Bri Izaquirre](#)
Cc: [Hoffman, Rob \(DPH - Contractor\)](#); [Rivera, Tiffany \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Almeida, Angelica \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Packer, Tracey \(DPH\)](#); [Harris, Zoe \(DPH\)](#)
Subject: DPH provider"s meeting: Tenderloin Linkages Center

This is the invite for our new biweekly meeting schedule

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To: [Borne, Deborah \(DPH\)](#); [Paul Harkin](#); [Gary McCoy](#); [Alex Boyder](#); [DPH-External-Weisen-Healthright360.org](#); [Bri Izaguirre](#); [Harris, Zoe \(DPH\)](#)
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Subject: DPH Providers meeting: Linkages Center

Hi Everyone,
I am cancelling this weekly meeting. A new invite will go out with the new biweekly schedule. Sorry for any confusion.

eileen

Hi everyone,
We are holding a DPH provider meeting to provide an update on the Linkages Center . This will be another opportunity for us to share our vision and for you to hear from HR360 who will provide onsite staffing.

This meeting is intentionally small so that we have an opportunity to discuss the site, the vision, and hear from you on what else to include.

Thank you,
Eileen

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From: [Bechelli, Adrienne \(DEM\)](#)
To: [Nazzareta, Daniel \(FIR\)](#); [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Kucharszky, James \(FIR\)](#); [Tianero, Destin Rey \(FIR\)](#); [Campos, Jessica \(HRC\)](#); [Lloyd, Kayleigh \(HRC\)](#); [Mcknight, John \(HRC\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang; fernando; Artieir; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn \(MTA\); Adami, Steve \(ADP\); Tullock, Cristel \(ADP\); Bowman, Kimberley \(DEM\); Rana, Shalini \(DPH\); Raycroft, Jill \(DEM\); Jorgensen, Andrea \(DEM\); Ogwuegbu, Chiamaka \(MYR\); Martinez-Bankhead, Amelia \(HRC\); Dodge, Samuel \(DEM\); Almeida, Angelica \(DPH\); Holcomb, Andrew \(DEM\); Sop, Anna \(DEM\); Stephen Gibson; Zamora, Francis \(DEM\); Hogan, Kristin \(DEM\); Rivera, Tiffany \(DPH\); Kunins, Hillary \(DPH\); Chiu, Kent \(MTA\); Walsh, Douglas \(DPH\); Gran, Betsy \(DPH\); Meskan, Brenda \(HOM\); Torres, Jose \(HOM - Contractor\); Trinh, Edward \(DEM\); Hillcoat, Kayleigh \(DEM\); Perez, Guillermo \(DPW\); Rodriguez, Ronald \(DPW\); Lee, Jason \(DPW\); Milholland, Nancy \(DEM\); Bobba, Naveena \(DPH\); Mera, Tanya \(DPH\); Safarzadeh, Parisa \(DEM\); Oxford, Nick \(FIR\); Clark, Susan \(DEM\); Pletsch, Destiny \(ADP\); Bessman, Elizabeth \(DEM\); HaleyNelson, Lony \(DEM\); Vasilyeva, Kay \(DEM\); Reneau, Cody \(CON\); Fuller, Luke \(CON\); Medina, Jessica \(DEM\); Cohen, Amy \(ECN\); Cohen, Emily \(HOM\); Sawyer, Amy \(MYR\); Lee, Ivy \(MYR\); Shand, Lloyd \(DEM\); Lim, Victor \(DEM\)](#)
Cc: [Carroll, Maryellen \(DEM\)](#); [Power, Andres \(MYR\)](#)
Subject: TEI Objectives -- Op Period 8
Date: Sunday, January 30, 2022 1:22:15 PM
Importance: High

Dear all,

Please see below for our joint objectives for Operational Period 8, which starts tomorrow and lasts through Sunday, 2/6. We will talk through details and expectations for these objectives in tomorrow morning's meeting.

Please also consider this your reminder to submit your metrics to DEMDutyOfficer@sfgov.org and the Planning Section by end of day tomorrow.

Thank you.

TEI Objectives – Operational Period 8 (1/31/22 – 2/6/22)

1. Perform daily interventions at the following priority locations: (All)
 - a. 600 Eddy
 - b. 300 Hyde
 - c. 400 Eddy
 - d. 7th and Market
 - e. Boeddeker Park
2. Review joint field operations protocol and identify proactive schedule and resources needed to accomplish ongoing frequent neighborhood interventions. (DEM, SFFD, DPH, HSH, DPW, SFPD)
3. Conduct at least four joint field operations at priority locations during OP 8. (SFFD, DPH, HSH, ADP, DPW, MTA, SFPD, community partners)
4. Determine a process for tracking the progress of 311 requests for services resulting from daily field operation observations by 2/6. (311, SFFD, DEM)
5. Revise the operational plan for targeted neighborhood cleaning operations that respond quickly to 311 and community calls for service and implement it by 2/3. (DEM, 311, DPW, TLCBD)

6. Continue to refine and document the coordination needed for successful field outreach operations across city and non-city agencies. (DEM, DPH, HSH, SFFD, community partners)
7. Implement revised metrics tracking at Linkage Center, including adjustments to intake and services and linkage tracking. (DPH, HSH, ADP, HSA, community providers)
8. Begin transition of management of Linkage Center from DEM to DPH starting 1/31. (DEM, DPH)
9. Finalize minimum staffing requirements at Linkage Center for existing footprint and expansion plans, and implement immediate staffing expansion by 2/3. (DPH, HSH, ADP, HSA, DEM, community providers)
10. Finalize set weekly schedule of provider services at the Linkage Center by 2/3. (DPH, HSH, ADP, HSA)
11. Host one and prepare for four additional community listening sessions, and continue to expand feedback channels and connect with community stakeholders on their engagement needs. (MYR, HRC, DEM)
12. Refine the community engagement branch by assigning liaisons to key community stakeholders to facilitate information sharing and strengthen relationships no later than 2/4. (MYR, HRC)

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Subject: Re: DPH Providers meeting: Linkages Center
Date: Friday, January 28, 2022 1:39:20 PM
Attachments: [Tenderloin Linkage Center Services Overview For Service Providers \(1\).pdf](#)
[Outlook-1514414697.png](#)

Hi all,

Thank you for the conversation today. Here is the current version of the services overview for providers. This will be a documented that is updated regularly and we'll make sure we share with you.

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Sent: Monday, January 24, 2022 3:06 PM
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Cc: ligtanloc@glide.org <Llgtanloc@glide.org>; [Packer, Tracey \(DPH\) <tracey.packer@sfdph.org>](mailto:Packer, Tracey (DPH) <tracey.packer@sfdph.org>); mary@homelesseyouthalliance.org <mary@homelesseyouthalliance.org>; John Negrete <jnegrete@glide.org>; Amy Rodriguez <arodriguez@glide.org>; Brooke Lober <braker@glide.org>

<brooke.lober@stjamesinfirmary.org>; Miss Ian <miss.ian.librarian@gmail.com>; DPH-cris.reifsteck <cris.reifsteck@communityforwardsf.org>; maria.bellinger@communityforwardsf.org <maria.bellinger@communityforwardsf.org>; emerson.flores@communityforwardsf.org <emerson.flores@communityforwardsf.org>; DPH-jwilson <jwilson@hospitalityhouse.org>; Curtis Penn <cpenn@felton.org>; jleonor@felton.org <jleonor@felton.org>; DPH-richardzevin <richardzevin@ramsinc.org>; Kate Franza <Kate@sfcommunityhealth.org>; Elgin Rose <elgin@codetenderloin.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; DPH-annaberg <annaberg@harmreductiontherapy.org>; Laura Guzman <guzman@harmreduction.org>; Frances Fu <fu@harmreduction.org>; Giuliano, Ro <rgiuliano@sfaf.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Zevin, Barry (DPH) <barry.zevin@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; DPH-esiqueiros <esiqueiros@sfaf.org>; Bess, Rashaad (DPH - Contractor) <rashaad.bess@sfdph.org>; DPH-jeannielittle <jeannielittle@harmreductiontherapy.org>; DPH-mauricebyrd <mauricebyrd@harmreductiontherapy.org>; Miguel Ibarra <Miguel@SFCommunityHealth.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; DPH-hasiansinaga <hasiansinaga@ramsinc.org>; rbess@currysenior.org <rbess@currysenior.org>; DPH-tbell <tbell@larkinstreetyouth.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>; esisqueriros@sfaf.org <esisqueriros@sfaf.org>; Saba Teklu <steklu@glide.org>; Jason Norelli <JNorelli@glide.org>; Juliana DePietro; DPH-Suzanne.Adams <Suzanne.Adams@Communityforwardsf.org>

Subject: DPH Providers meeting: Linkages Center

When: Friday, January 28, 2022 1:00 PM-2:00 PM.

Where:

Hi everyone,

We are holding a DPH provider meeting to provide an update on the Linkages Center . This will be another opportunity for us to share our vision and for you to hear from HR360 who will provide onsite staffing.

This meeting is intentionally small so that we have an opportunity to discuss the site, the vision, and hear from you on what else to include.

Thank you,
Eileen

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Cc: [Gran, Betsy \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Tenner, Andrea \(DPH\)](#)
Subject: Re: Provider meeting team
Date: Thursday, January 27, 2022 5:16:56 PM
Attachments: [Provider Meeting 0128.docx](#)
[Community meeting invite list.docx](#)

Hi Everyone,

Thanks so much for a productive meeting. I really appreciate you all jumping in to support. It's so important that we have buy-in and confidence in the TLC among our DPH providers. They can help guide us in our work so that the TLC is a welcoming space for our guests. I also want to acknowledge that as you all know, working with community providers can also be hard in that we often take on some of the frustrations felt towards the system at large. I feel much knowing that we have a plan in place moving forward.

Attached:

Agenda for tomorrow's meeting with names noted for facilitation. (I will be taking notes in the background)

DPH provider list. Please review and see if anyone is missing

Meeting will go to biweekly after tomorrow (2/11)

- Tanya is on deck to help facilitate for that meeting
- Deb is available on 2/25

Eileen Loughran
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My new phone number after December 14, 2019:

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From: Loughran, Eileen (DPH)

Sent: Wednesday, January 26, 2022 7:03 AM

To: Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>; Packer, Tracey (DPH) <tracey.packer@sfdph.org>; Harris, Zoe (DPH) <zoe.harris@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Cc: Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Subject: Provider meeting team

Hi everyone,

As follow-up from Monday's Operations call, I am reaching out to you because you either 1) expressed interest in participating in the "provider meeting planning team", 2) you've been part of previous meetings, or 3) you were volunteered as a potential facilitator for future meetings. A meeting invite has been sent for **1/27 from 4-4:30** --Thanks to everyone that has already accepted it.

Currently, the DPH provider meetings occur **every Friday from 1-2pm**. This is a space where providers have expressed concern about staffing and direction of the TLC, training & support of TLC staff, and ensuring the site has a vision that embraces harm reduction. The group would like to continue meeting to hear highlights, successes, and challenges that have come up at the TLC. At the 1/21 meeting, we had the onsite teams (HR360, SFCHC, Code Tenderloin, and DPH) share highlights & experiences.

The "provider meeting team" will plan provider meetings including develop agendas, develop strategies to incorporate community values and input to strengthen our work at the TLC, rotate facilitation of the weekly meeting, and help with meeting logistics such as note taking and logging action items for leadership.

Agenda for Thurs. meeting:

Goal: Develop a collaborative plan for ongoing provider input sessions

- Background / Overview of past meetings
- Roles for provider meetings
 - Facilitator(s)
 - Note taker

- Are there providers missing from the the conversation?
- Next Steps
 - Agenda for Friday's meeting
 - Facilitator(s) for Friday
 - Develop schedule rotation(?)

Thank you,

eileen

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

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From: [Helene Sautou](#)
To: [Bechelli, Adrienne \(DEM\)](#)
Cc: [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Kucharszky, James \(FIR\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang](#); [fernando](#); [Artiej](#); [jmello@blockbyblock.com](#); [McCormick, Shawn \(MTA\)](#); [Adami, Steve \(ADP\)](#); [Tullock, Cristel \(ADP\)](#); [Bowman, Kimberley \(DEM\)](#); [Rana, Shalini \(DPH\)](#); [Raycroft, Jill \(DEM\)](#); [Jorgensen, Andrea \(DEM\)](#); [Ogwuegbu, Chiamaka \(MYR\)](#); [Martinez-Bankhead, Amelia \(HRC\)](#); [Dodge, Samuel \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Nazzareta, Daniel \(FIR\)](#); [Holcomb, Andrew \(DEM\)](#); [Tianero, Destin Rey \(FIR\)](#); [Sop, Anna \(DEM\)](#); [Stephen Gibson](#); [Zamora, Francis \(DEM\)](#); [Hogan, Kristin \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Chiu, Kent \(MTA\)](#); [Walsh, Douglas \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Meskan, Brenda \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Trinh, Edward \(DEM\)](#); [Hillcoat, Kayleigh \(DEM\)](#); [Perez, Guillermo \(DPW\)](#); [Rodriguez, Ronald \(DPW\)](#); [Lee, Jason \(DPW\)](#); [Milholland, Nancy \(DEM\)](#); [Bobba, Naveena \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Safarzadeh, Parisa \(DEM\)](#); [Oxford, Nick \(FIR\)](#); [Clark, Susan \(DEM\)](#); [Pletsch, Destiny \(ADP\)](#); [Bessman, Elizabeth \(DEM\)](#); [HaleyNelson, Lony \(DEM\)](#); [Vasilyeva, Kay \(DEM\)](#); [Reneau, Cody \(CON\)](#); [Fuller, Luke \(CON\)](#); [Medina, Jessica \(DEM\)](#); [Cohen, Amy \(ECN\)](#); [Cohen, Emily \(HOM\)](#); [Sawyer, Amy \(MYR\)](#); [Lee, Ivy \(MYR\)](#); [Shand, Lloyd \(DEM\)](#); [Lim, Victor \(DEM\)](#); [Carroll, Maryellen \(DEM\)](#)
Subject: Re: TL Emergency Initiative Op Period 7 Objectives
Date: Tuesday, January 25, 2022 10:14:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi,

Here are some pics of 7th and Market (at 1128 Market) this morning:

- 1) around 7am
- 2) closer to 8am

Let me know if I should send those to a smaller subgroup in future updates.
Best regards,





Penal Code § 832.7(b)(5)(A)



Helene Sautou
Project Director
Civic Center Community Benefit District
(415) 658-7979
sautou@sfciviccenter.org

On Mon, Jan 24, 2022 at 4:53 AM Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org> wrote:

Good evening Tenderloin Emergency Initiative team members,

Tomorrow morning starts Operational Period 7 of the TEI. Please see below for this week's objectives. Please expect to report out each morning at 9:30 what actions your agency is taking to make progress on the noted objectives below. Thank you.

Objectives for Operational Period 7: Monday, January 24 – Sunday, January 30.

1. Perform daily interventions at the following priority locations: (All)

- a. 600 Eddy
 - b. 7th and Market
 - c. 300 Hyde
 - d. 400 Eddy
 - e. Boeddeker Park
2. Perform joint field operations at a minimum of two priority locations during OP 7. (SFFD, DPH, HSH, ADP, DPW, MTA, SFPD, community partners)
 3. Refine and document the coordination needed for successful field outreach operations across city and non-city agencies. (DEM, DPH, HSH, SFFD, community partners)
 4. Revise the operational plan for targeted neighborhood cleaning operations that respond quickly to 311 and community calls for service. (DEM, 311, DPW, TLCBD)
 5. Revise the Linkage Center short- and long-term staffing and management plan by 1/26. (DEM, DPH, HSH, HSA, ADP, MYR)
 6. Advance the planning efforts for Linkage Center scope, design, and service provision by 1/28. (DEM, DPH, HSH, HSA, ADP, HRC, MYR)
 7. Host three days of Linkage Center walkthroughs with community partners on 1/26, 1/27, and 1/28. (DEM, MYR, HRC, community partners)
 8. Finalize the ongoing equity and community engagement processes, including meeting scopes and schedules, by 1/27. (MYR, HRC, DEM)

Adrienne Bechelli (she/her)

Department of Emergency Management

Incident Commander, Tenderloin Emergency Initiative

-----Original Appointment-----

From: Bechelli, Adrienne (DEM)

Sent: Thursday, December 9, 2021 2:01 PM

To: Bechelli, Adrienne (DEM); Boes, Tracy (POL); McDaniels, Christopher (DPW); Durden, DiJaida (DPW); Gale, Josh (PUC); Stein, Gail (MTA); Morrill, Jim (MTA); Tenner, Andrea (DPH); Borne, Deborah (DPH); Candler, Robin (DPH); Cannariato, Umecke (HOM); Mazza, Mark (HOM); Sloan, April (FIR); Mason, Michael (FIR); Pang, Simon (FIR); Starliper, Lisa (DEM); DutyOfficer, DEM (DEM); Maimoni, Andy (ADM); Wong, Bryan (ADM); Simon Bertrang; Fernando Pujals; Artie Gilbert; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn (MTA); Adami, Steve (ADP); Tullock, Cristel (ADP); Bowman, Kimberley (DEM); Rana, Shalini (DPH); Raycroft, Jill (DEM); Jorgensen, Andrea (DEM); Ogwuegbu, Chiamaka (MYR); Martinez-Bankhead, Amelia (HRC); Dodge, Samuel (DEM); Almeida, Angelica (DPH); Nazzareta, Daniel (FIR);

Holcomb, Andrew (DEM); anna.sop@sfgov.org; steve@urbanplaceconsulting.com; Zamora, Francis (DEM); Hogan, Kristin (DEM); Rivera, Tiffany (DPH); Kunins, Hillary (DPH); Chiu, Kent F; Walsh, Douglas (DPH); Gran, Betsy (DPH); Meskan, Brenda (HOM); Torres, Jose (HOM - Contractor); Trinh, Edward (DEM); Hillcoat, Kayleigh (DEM); Perez, Guillermo (DPW); Rodriguez, Ronald (DPW); Lee, Jason (DPW); Nancy Milholland (DEM) (nancy.milholland@sfgov.org); Bobba, Naveena (DPH); Mera, Tanya (DPH); Safarzadeh, Parisa (DEM); Oxford, Nick (FIR); Clark, Susan (DEM); Pletsch, Destiny (ADP); 'Bessman, Elizabeth (DEM)'; Lony HaleyNelson (lony.haleynelson@sfgov.org); Vasilyeva, Kay (DEM); Reneau, Cody (CON); Fuller, Luke (CON); Medina, Jessica (DEM); Cohen, Amy (ECN); Cohen, Emily (HOM); Sawyer, Amy (MYR); Lee, Ivy (MYR); Shand, Lloyd (DEM); Lim, Victor (DEM)

Cc: Tianero, Destin Rey (FIR); Kucharszky, James (FIR)

Subject: Tenderloin Emergency Initiative Daily Operations Meeting

When: Monday, January 24, 2022 9:30 AM-10:00 AM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

Meeting Cadence: Monday through Friday, 9:30am – 10:00am. Meetings may be extended to weekends as necessary.

Meeting Objective: Discuss and report out on daily activities linked to Tenderloin Emergency Initiative (TEI) weekly objectives. This meeting is the time to solve problems, bring up unmet needs, and maintain situational awareness and a common operating picture (SA/COP) for all involved in the TEI.

Ground Rules:

1. One person speaks at a time
2. Be brief
3. Stick to the agenda
4. Mute your line when not speaking

Meeting Agenda:

Welcome and Meeting Purpose (1 min)	Planning Section Chief
Opening Remarks (1 min)	Incident Commander or designee
Neighborhood Status Update (3 min)	Operations Section Chief & Community Engagement Officer
Key Activities / Objectives Update (10 min)	All
Available Resources Report Out (10 min)	Operations Section representatives from DPH, HSH, ADP, DPW, PUC, MTA, SFFD, SFPD, TLCBD, Urban Alchemy, others as needed
<ol style="list-style-type: none"> a. Bed/placement availability b. 311 response resources 	

c. Field outreach and operations staff	
Other Updates (recent incidents, critical operations updates, community updates, etc.) (4 min)	All
Next Steps and Adjourn (1 min)	Incident Commander / Planning Section Chief

If you would like to be removed from this invitation and distribution list, please email Adrienne.Bechelli@sfgov.org.

Microsoft Teams meeting

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From: [Loughran, Eileen \(DPH\)](#)
To: [Borne, Deborah \(DPH\)](#); [Paul Harkin](#); [Gary McCoy](#); [Alex Boyder](#); [DPH-External-Weisen-Healthright360.org](#); [Bri Izaguirre](#); [Harris, Zoe \(DPH\)](#)
Cc: [Packer, Tracey \(DPH\)](#); [mary@homelessyouthalliance.org](#); [Jason Norelli](#); [John Negrete](#); [Amy Rodriguez](#); [Brooke Lober](#); [Miss Ian](#); [DPH-cris.reifsteck](#); [maria.bellinger@communityforwardsf.org](#); [emerson.flores@communityforwardsf.org](#); [DPH-Suzanne.Adams](#); [DPH-jwilson](#); [Curtis Penn](#); [jeonor@felton.org](#); [DPH-richardzevin](#); [Kate Franza](#); [Elgin Rose](#); [Mazza, Mark \(HOM\)](#); [DPH-annaberg](#); [Laura Guzman](#); [Frances Fu](#); [Giuliano, Ro](#); [Kunins, Hillary \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Zevin, Barry \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [DPH-esiqueiros](#); [Bess, Rashaad \(DPH - Contractor\)](#); [DPH-jeannielittle](#); [DPH-mauricebyrd](#); [Miguel Ibarra](#); [Bracco, Louis \(HOM\)](#); [Cannariato, Umecke \(HOM\)](#); [Almeida, Angelica \(DPH\)](#); [DPH-hasiansinaga](#); [rbess@currysenior.org](#); [DPH-tbell](#); [Candler, Robin \(DPH\)](#); [esisqueriros@sfaf.org](#)
Subject: DPH Providers meeting: Linkages Center

Hi everyone,
 We are holding a DPH provider meeting to provide an update on the Linkages Center . This will be another opportunity for us to share our vision and for you to hear from HR360 who will provide onsite staffing.

This meeting is intentionally small so that we have an opportunity to discuss the site, the vision, and hear from you on what else to include.

Thank you,
 Eileen

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 Or call in (audio only)
 +1 415-906-4659,,891014661# <tel:+14159064659,,891014661#> United States, San Francisco
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 Learn More <<https://aka.ms/JoinTeamsMeeting>> | Meeting options <https://teams.microsoft.com/meetingOptions/?organizerId=c2849997-ba7e-4388-ae91-a7bae55968c8&tenantId=22d5c2cf-ce3e-443d-9a7f-dfcc0231f73f&threadId=19_meeting_NzAyZGI1Y2MtMmZiMi00NjUwLTl1MTMtMTI3Y2VmMDAwNDY3@thread.v2&messageId=0&language=en-US>

From: [Bechelli, Adrienne \(DEM\)](#)
To: [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Kucharszky, James \(FIR\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang, fernando](#); [Artiejr, Helene Sautou](#); jmello@blockbyblock.com; [McCormick, Shawn \(MTA\)](#); [Adami, Steve \(ADP\)](#); [Tullock, Cristel \(ADP\)](#); [Bowman, Kimberley \(DEM\)](#); [Rana, Shalini \(DPH\)](#); [Raycroft, Jill \(DEM\)](#); [Jorgensen, Andrea \(DEM\)](#); [Ogwuegbu, Chiamaka \(MYR\)](#); [Martinez-Bankhead, Amelia \(HRC\)](#); [Dodge, Samuel \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Nazzaleta, Daniel \(FIR\)](#); [Holcomb, Andrew \(DEM\)](#); [Tianero, Destin Rey \(FIR\)](#); [Sop, Anna \(DEM\)](#); [Stephen Gibson](#); [Zamora, Francis \(DEM\)](#); [Hogan, Kristin \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Chiu, Kent \(MTA\)](#); [Walsh, Douglas \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Meskan, Brenda \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Trinh, Edward \(DEM\)](#); [Hillcoat, Kayleigh \(DEM\)](#); [Perez, Guillermo \(DPW\)](#); [Rodriguez, Ronald \(DPW\)](#); [Lee, Jason \(DPW\)](#); [Milholland, Nancy \(DEM\)](#); [Bobba, Naveena \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Safarzadeh, Parisa \(DEM\)](#); [Oxford, Nick \(FIR\)](#); [Clark, Susan \(DEM\)](#); [Pletsch, Destiny \(ADP\)](#); [Bessman, Elizabeth \(DEM\)](#); [HaleyNelson, Lony \(DEM\)](#); [Vasilyeva, Kay \(DEM\)](#); [Reneau, Cody \(CON\)](#); [Fuller, Luke \(CON\)](#); [Medina, Jessica \(DEM\)](#); [Cohen, Amy \(ECN\)](#); [Cohen, Emily \(HOM\)](#); [Sawyer, Amy \(MYR\)](#); [Lee, Ivy \(MYR\)](#); [Shand, Lloyd \(DEM\)](#); [Lim, Victor \(DEM\)](#)
Cc: [Carroll, Maryellen \(DEM\)](#)
Subject: TL Emergency Initiative Op Period 7 Objectives
Date: Sunday, January 23, 2022 7:53:29 PM

Good evening Tenderloin Emergency Initiative team members,

Tomorrow morning starts Operational Period 7 of the TEI. Please see below for this week's objectives. Please expect to report out each morning at 9:30 what actions your agency is taking to make progress on the noted objectives below. Thank you.

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5. Revise the Linkage Center short- and long-term staffing and management plan by 1/26. (DEM, DPH, HSH, HSA, ADP, MYR)
6. Advance the planning efforts for Linkage Center scope, design, and service provision by 1/28. (DEM, DPH, HSH, HSA, ADP, HRC, MYR)
7. Host three days of Linkage Center walkthroughs with community partners on 1/26, 1/27, and 1/28. (DEM, MYR, HRC, community partners)

8. Finalize the ongoing equity and community engagement processes, including meeting scopes and schedules, by 1/27. (MYR, HRC, DEM)

Adrienne Bechelli (she/her)

Department of Emergency Management

Incident Commander, Tenderloin Emergency Initiative

-----Original Appointment-----

From: Bechelli, Adrienne (DEM)

Sent: Thursday, December 9, 2021 2:01 PM

To: Bechelli, Adrienne (DEM); Boes, Tracy (POL); McDaniels, Christopher (DPW); Durden, DiJaida (DPW); Gale, Josh (PUC); Stein, Gail (MTA); Morrill, Jim (MTA); Tenner, Andrea (DPH); Borne, Deborah (DPH); Candler, Robin (DPH); Cannariato, Umecke (HOM); Mazza, Mark (HOM); Sloan, April (FIR); Mason, Michael (FIR); Pang, Simon (FIR); Starliper, Lisa (DEM); DutyOfficer, DEM (DEM); Maimoni, Andy (ADM); Wong, Bryan (ADM); Simon Bertrang; Fernando Pujals; Artie Gilbert; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn (MTA); Adami, Steve (ADP); Tullock, Cristel (ADP); Bowman, Kimberley (DEM); Rana, Shalini (DPH); Raycroft, Jill (DEM); Jorgensen, Andrea (DEM); Ogwuegbu, Chiamaka (MYR); Martinez-Bankhead, Amelia (HRC); Dodge, Samuel (DEM); Almeida, Angelica (DPH); Nazzareta, Daniel (FIR); Holcomb, Andrew (DEM); anna.sop@sfgov.org; steve@urbanplaceconsulting.com; Zamora, Francis (DEM); Hogan, Kristin (DEM); Rivera, Tiffany (DPH); Kunins, Hillary (DPH); Chiu, Kent F; Walsh, Douglas (DPH); Gran, Betsy (DPH); Meskan, Brenda (HOM); Torres, Jose (HOM - Contractor); Trinh, Edward (DEM); Hillcoat, Kayleigh (DEM); Perez, Guillermo (DPW); Rodriguez, Ronald (DPW); Lee, Jason (DPW); Nancy Milholland (DEM) (nancy.milholland@sfgov.org); Bobba, Naveena (DPH); Mera, Tanya (DPH); Safarzadeh, Parisa (DEM); Oxford, Nick (FIR); Clark, Susan (DEM); Pletsch, Destiny (ADP); 'Bessman, Elizabeth (DEM)'; Lony HaleyNelson (lony.haleynelson@sfgov.org); Vasilyeva, Kay (DEM); Reneau, Cody (CON); Fuller, Luke (CON); Medina, Jessica (DEM); Cohen, Amy (ECN); Cohen, Emily (HOM); Sawyer, Amy (MYR); Lee, Ivy (MYR); Shand, Lloyd (DEM); Lim, Victor (DEM)

Cc: Tianero, Destin Rey (FIR); Kucharszky, James (FIR)

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When: Monday, January 24, 2022 9:30 AM-10:00 AM (UTC-08:00) Pacific Time (US & Canada).

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-

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-

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2. Be brief
3. Stick to the agenda
4. Mute your line when not speaking

Meeting Agenda:

Welcome and Meeting Purpose (1 min)	Planning Section Chief
Opening Remarks (1 min)	Incident Commander or designee
Neighborhood Status Update (3 min)	Operations Section Chief & Community Engagement Officer
Key Activities / Objectives Update (10 min)	All
Available Resources Report Out (10 min) <ul style="list-style-type: none"> a. Bed/placement availability b. 311 response resources c. Field outreach and operations staff 	Operations Section representatives from DPH, HSH, ADP, DPW, PUC, MTA, SFFD, SFPD, TLCBD, Urban Alchemy, others as needed
Other Updates (recent incidents, critical operations updates, community updates, etc.) (4 min)	All
Next Steps and Adjourn (1 min)	Incident Commander / Planning Section Chief

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From: [Bowman, Kimberley \(DEM\)](#)
To: [Candler, Robin \(DPH\)](#); [Meskan, Brenda \(HOM\)](#); [Le, Tommy \(HOM\)](#); [Stephen Gibson](#); [Almeida, Angelica \(DPH\)](#)
Cc: [Adamek, Jason \(HSA\)](#); [Owens, Megan \(HOM\)](#); [Dylan Grattidge](#)
Subject: Canceled: Linkage Center Services Coordination Meeting
Importance: High

This meeting replaces the former M,W,F HSH/DPH meeting.

The purpose of this daily meeting is to discuss the establishment of the linkage center, create a common understanding of services provided, and discuss outstanding issues/needs/limitations relating to establishing the linkage center and its associated services. Agenda to follow.

Microsoft Teams meeting

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Click here to join the meeting <https://teams.microsoft.com/l/meetup-join/19%3ameeting_ZTVhYzEyNTktZWm1Zi00ZWRILWJiNzktYWFKNzgyODBIOWI1%40thread.v2/0?context=%7b%22Tid%22%3a%2222d5c2cf-ce3e-443d-9a7f-dfcc0231f73f%22%2c%22Oid%22%3a%2225528254-ac1c-47fa-ad52-7a62de4f45c2%22%7d>

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From: [Bechelli, Adrienne \(DEM\)](#)
To: [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang](#); [fernando](#); [Artiejr](#); [Helene Sautou](#); jimello@blockbyblock.com; [McCormick, Shawn \(MTA\)](#); [Adami, Steve \(ADP\)](#); [Tulloch, Cristel \(ADP\)](#); [Bowman, Kimberley \(DEM\)](#); [Rana, Shalini \(DPH\)](#); [Raycroft, Jill \(DEM\)](#); [Jorgensen, Andrea \(DEM\)](#); [Ogwuegbu, Chiamaka \(MYR\)](#); [Martinez-Bankhead, Amelia \(HRC\)](#); [Dodge, Samuel \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Nazzareta, Daniel \(FIR\)](#); [Holcomb, Andrew \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Stephen Gibson](#); [Zamora, Francis \(DEM\)](#); [Hogan, Kristin \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Chiu, Kent \(MTA\)](#); [Walsh, Douglas \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Meskan, Brenda \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Trinh, Edward \(DEM\)](#); [Hillcoat, Kayleigh \(DEM\)](#); [Perez, Guillermo \(DPW\)](#); [Rodriguez, Ronald \(DPW\)](#); [Lee, Jason \(DPW\)](#); [Milholland, Nancy \(DEM\)](#); [Bobb, Naveena \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Safarzadeh, Parisa \(DEM\)](#); [Oxford, Nick \(FIR\)](#); [Clark, Susan \(DEM\)](#); [Pletsch, Destiny \(ADP\)](#); [Bessman, Elizabeth \(DEM\)](#); [HaleyNelson, Lony \(DEM\)](#); [Vasilyeva, Kay \(DEM\)](#); [Reneau, Cody \(CON\)](#); [Fuller, Luke \(CON\)](#); [Medina, Jessica \(DEM\)](#); [Cohen, Amy \(ECN\)](#); [Cohen, Emily \(HOM\)](#); [Sawyer, Amy \(MYR\)](#); [Lee, Ivy \(MYR\)](#); [Shand, Lloyd \(DEM\)](#); [Lim, Victor \(DEM\)](#)
Subject: Tenderloin Emergency Initiative Daily Operations Meeting

Meeting Cadence: Monday through Friday, 9:30am – 10:00am. Meetings may be extended to weekends as necessary.

Meeting Objective: Discuss and report out on daily activities linked to Tenderloin Emergency Initiative (TEI) weekly objectives. This meeting is the time to solve problems, bring up unmet needs, and maintain situational awareness and a common operating picture (SA/COP) for all involved in the TEI.

Ground Rules:

1. One person speaks at a time
2. Be brief
3. Stick to the agenda
4. Mute your line when not speaking

Meeting Agenda:

Welcome and Meeting Purpose (1 min)

Planning Section Chief

Opening Remarks (1 min)

Incident Commander or designee

Neighborhood Status Update (3 min)

Operations Section Chief & Community Engagement Officer

Key Activities / Objectives Update (10 min)

All

Available Resources Report Out (10 min)

- a. Bed/placement availability
- b. 311 response resources
- c. Field outreach and operations staff

Operations Section representatives from DPH, HSH, ADP, DPW, PUC, MTA, SFFD, SFPD, TLCBD, Urban Alchemy, others as needed

Other Updates (recent incidents, critical operations updates, community updates, etc.) (4 min)

All

Next Steps and Adjourn (1 min)

Incident Commander / Planning Section Chief

If you would like to be removed from this invitation and distribution list, please email Adrienne.Bechelli@sfgov.org or Adrienne.Bechelli@sfgov.org.

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Click here to join the meeting **Penal Code § 832.7(b)(5)(A)**

Or call in (audio only)

Penal Code § 832.7(b)(5)(A) Penal Code § 832.7(b)(5)(A) #> United States, San Francisco

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From: [Bowman, Kimberley \(DEM\)](#)
To: [Borne, Deborah \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Le, Tommy \(HOM\)](#); [Gran, Betsy \(DPH\)](#); [Tulloch, Cristel \(ADP\)](#); [Adami, Steve \(ADP\)](#); [Gary McCoy; DPH-bmiazgowicz; Artiejr; DPH-External-Weisen-Healthright360.org](#); [Macaraeg, Marc \(DPW\)](#); [Starliper, Lisa \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Mera, Tanya \(DPH\)](#); [Mazza, Mark \(HOM\)](#); [Stephen Gibson](#); [Almeida, Angelica \(DPH\)](#); [Paul Harkin](#); [Bechelli, Adrienne \(DEM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Hoffman, Rob \(DPH - Contractor\)](#)
Cc: [Barone, Doris \(HSA\)](#); [Rebecca Graff](#); [Tenner, Andrea \(DPH\)](#); [Ian Clark-Johnson](#); [Kauffman, Cindy \(HSA\)](#); [Carroll, Maryellen \(DEM\)](#); [Pletsch, Destiny \(ADP\)](#); [DPH-workplaces-57](#); [Lin, Cindy \(HSA\)](#); [Pineda, Anna \(HSA\)](#); [Ward, Cindy \(HSA\)](#); [Smith, Susie \(HSA\)](#); [Adamek, Jason \(HSA\)](#); [DPH-meganp \(FIVEKEYS.ORG\)](#); [Owens, Megan \(HOM\)](#); [Dylan Grattidge](#); [Clark, Susan \(DEM\)](#); [Perez, Anthony \(DEM\)](#); [Bessman, Elizabeth \(DEM\)](#)
Subject: Linkage Center Services Coordination Meeting
Date: Saturday, January 22, 2022 3:45:31 PM

Good Afternoon All –

I just wanted to let you all know we are hosting this meeting tomorrow, Sunday, to discuss how the weekend went and to look ahead toward programming and space needs for the coming week.

Thanks,
Kim

Kim Bowman

Assistant Deputy Director, Emergency Services
San Francisco Department of Emergency Management
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From: [Bowman, Kimberley \(DEM\)](#)
To: [Adami, Steve \(ADP\)](#); [Starliper, Lisa \(DEM\)](#); [Borne, Deborah \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Simbe, Jeff \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Le, Tommy \(HOM\)](#); [Gran, Betsy \(DPH\)](#); [Tulloch, Cristel \(ADP\)](#); [Gary McCoy; DPH-bmiazgowicz; Artiej; DPH-External-Weisen-Healthright360.org;](#) [Macaraeg, Marc \(DPW\)](#); [Sop, Anna \(DEM\)](#); [Mazza, Mark \(HOM\)](#); [Stephen Gibson; Almeida, Angelica \(DPH\)](#); [Paul Harkin; Bechelli, Adrienne \(DEM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Jorgensen, Andrea \(DEM\)](#); [Raycroft, Jill \(DEM\)](#)
Cc: [Rebecca Graff; Tenner, Andrea \(DPH\)](#); [Ian Clark-Johnson; Barone, Doris \(HSA\)](#); [Kauffman, Cindy \(HSA\)](#); [Carroll, Maryellen \(DEM\)](#); [Pletsch, Destiny \(ADP\)](#); [DPH-workplaces-57; Lin, Cindy \(HSA\)](#); [Pineda, Anna \(HSA\)](#); [Ward, Cindy \(HSA\)](#); [Smith, Susie \(HSA\)](#); [Adamek, Jason \(HSA\)](#); [Alex Boyder; DPH-meganp \(FIVEKEYS.ORG\)](#); [Owens, Megan \(HOM\)](#); [Dylan Grattidge](#)
Subject: Linkage Center Services Calendar and Daily Documents
Date: Tuesday, January 18, 2022 3:28:53 PM
Attachments: [1170 First Floor Services Plan.docx](#)
[LINKAGE CENTER METRICS AND TRACKING.docx](#)

Hi All –

The link to the google sheet calendar and points of contact is:
https://docs.google.com/spreadsheets/d/1cDVRpfVdiVu8IxBe3cacsNoLNC3NUX_Sh22VlySaQK0/edit?usp=sharing

There are two tabs, one for the calendar and a separate one for daily staffing and points of contact. Please let me know if you have any questions. Please update this information no later than 2100 DAILY. Also, attached are the two main documents in addition to the contact list that I provided to staff today.

Thanks,
Kim

Kim Bowman

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Cc: [Rebecca Graff](#); [Tenner, Andrea \(DPH\)](#); [Ian Clark-Johnson](#); [Barone, Doris \(HSA\)](#); [Kauffman, Cindy \(HSA\)](#); [Carroll, Maryellen \(DEM\)](#); [Pletsch, Destiny \(ADP\)](#); [DPH-workplaces-57](#); [Lin, Cindy \(HSA\)](#); [Pineda, Anna \(HSA\)](#); [Ward, Cindy \(HSA\)](#); [Smith, Susie \(HSA\)](#); [Adamek, Jason \(HSA\)](#)
Subject: Linkage Center Concept of Operations
Date: Monday, January 17, 2022 10:33:48 PM
Attachments: [Tenderloin Linkage Center CONOPS.pdf](#)

Good Evening All –

Please find the attached Tenderloin Linkage Center Concept of Operations. See you all tomorrow!

Thanks,
Kim

Kim Bowman

Assistant Deputy Director, Emergency Services

San Francisco Department of Emergency Management

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Subject: TL Emergency Initiative Op Period 6 Objectives
Date: Sunday, January 16, 2022 8:51:00 PM

Dear all,

Please see below for our joint objectives for Operational Period 6, which begins tomorrow. This is also a reminder to submit your weekly metrics for OP 5 (which ends tonight) and that **we will still be having our 9:30 am meeting tomorrow even though it is a holiday**. Please join if you can.

Objectives for Operational Period 6: 1/17/22 – 1/23/22

1. Perform daily interventions at the following priority locations: (All)
 - a. 600 Eddy
 - b. 7th and Market
 - c. 300 Hyde
 - d. 400 Eddy
 - e. 200 Turk
 - f. Boeddeker Park (200 Eddy and 300 Jones)
2. Perform joint field operations at a minimum of two priority locations during OP 6. (SFFD, DPH, HSH, ADP, DPW, MTA, SFPD, community partners)
3. Proactively monitor all 311 service requests at and around priority locations and coordinate prioritized response. (DEM, 311)
4. Finalize the Tenderloin Emergency Initiative organizational chart and distribute to all relevant stakeholders by 1/19. (DEM)
5. Open the Tenderloin Linkage Center to guests on 1/18. (DEM, DPH, HSH, HSA, ADP, community partners)
6. Revise outreach and communications plan for Linkage Center referrals by 1/18 and begin implementing plan with designated field outreach teams. (DPH, HSH, ADP, SFFD, DEM)
7. Schedule at least three additional community feedback and listening sessions by 1/20. (MYR, HRC, community partners)

Adrienne Bechelli

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To: [Simbe, Jeff \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Le, Tommy \(HOM\)](#); [Gran, Betsy \(DPH\)](#); [Tulloch, Cristel \(ADP\)](#); [Adami, Steve \(ADP\)](#); [Gary McCoy; DPH-bmiazgowicz; Artieir; DPH-External-Weisen-Healthright360.org; Macaraeg, Marc \(DPW\); Starliper, Lisa \(DEM\); Sop, Anna \(DEM\); Mera, Tanya \(DPH\); Mazza, Mark \(HOM\); Stephen Gibson; Almeida, Angelica \(DPH\); Paul Harkin; Bechelli, Adrienne \(DEM\); Borne, Deborah \(DPH\); Torres, Jose \(HOM - Contractor\)](#)
Cc: [Rebecca Graff; Tenner, Andrea \(DPH\); Ian Clark-Johnson; Barone, Doris \(HSA\); Kauffman, Cindy \(HSA\); Carroll, Maryellen \(DEM\); Pletsch, Destiny \(ADP\); DPH-workplaces-57; Lin, Cindy \(HSA\); Pineda, Anna \(HSA\); Ward, Cindy \(HSA\); Smith, Susie \(HSA\); Adamek, Jason \(HSA\)](#)
Subject: Linkage Center Services Coordination Meeting

This meeting replaces the former M,W,F HSH/DPH meeting.

The purpose of this daily meeting is to discuss the establishment of the linkage center, create a common understanding of services provided, and discuss outstanding issues/needs/limitations relating to establishing the linkage center and its associated services. Agenda to follow.

Microsoft Teams meeting

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Click here to join the meeting: [Penal Code § 832.7\(b\)\(5\)\(A\)](#)

Or call in (audio only)

[Penal Code § 832.7\(b\)\(5\)\(A\)](#) #> United States, San Francisco

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From: [Bowman, Kimberley \(DEM\)](#)
To: [Mera, Tanya \(DPH\)](#); [Mazza, Mark \(HOM\)](#); [Almeida, Angelica \(DPH\)](#); [Paul Harkin](#); [Bechelli, Adrienne \(DEM\)](#); [Borne, Deborah \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Le, Tommy \(HOM\)](#); [Gran, Betsy \(DPH\)](#); [Tulloch, Cristel \(ADP\)](#); [Adami, Steve \(ADP\)](#); [Gary McCoy](#); [DPH-bmiazgowicz](#); [Artiejr](#); [DPH-External-Veisen-Healthright360.org](#); [Macaraeg, Marc \(DPW\)](#); [Starliper, Lisa \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Stephen Gibson](#)
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Subject: Linkage Center Services Coordination Meeting
Date: Thursday, January 13, 2022 7:05:18 PM
Attachments: [1170 First Floor Services Plan.docx](#)
[1170 Exterior Services Plan.docx](#)

Good Evening All –

Thank you for all the hard work on this project – we are in the home stretch for our linkage center launch! **For those attending training tomorrow who do not have someone to speak on your behalf**, please provide me your information before the 1400 call tomorrow so I can report out on your behalf. See below for topics we are covering tomorrow – **please be prepared to discuss and make final decisions:**

- Louis will give an update on food service options
- Determine kick-off meeting and other meeting times for our launch week
- Finalize escort/transport processes and strategy for communication with the linkage center
- Determine personnel availability and load in access for the three day weekend

Attached are the basic maps for space allocation. Keep in mind, the exterior footprint will expand over the next couple of days, so we are updating the map. If there are any questions at any time, feel free to give me a call, text, email, etc.

Thanks,
Kim

Kim Bowman

Assistant Deputy Director, Emergency Services
San Francisco Department of Emergency Management

Pronouns: She, Her, Hers

415-439-9171 Cell

415-554-4840 Office

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Cc: [Rebecca Graff](#); [Tenner, Andrea \(DPH\)](#); [Ian Clark-Johnson](#); [DPH-workplaces-57](#); [Barone, Doris \(HSA\)](#); [Kauffman, Cindy \(HSA\)](#)
Subject: RE: Linkage Center Services Coordination Meeting
Date: Thursday, January 13, 2022 7:45:08 AM

Good morning all,

As of this morning, we are confirming hours of operation for the Linkage Center as **8:00 am through 8:00 pm, 7 days per week.**

The “soft-launch” concept is confirmed – what soft launch means is reduced capacity, footprint, and hours due to our limited staffing. It does not mean reduced services for guests of the center.

More to come over the course of today. Thank you all for your non-stop work on this!

Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell **text message is the best way to reach me**

-----Original Appointment-----

From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>

Sent: Tuesday, January 11, 2022 2:12 PM

To: Bowman, Kimberley (DEM); Simbe, Jeff (DPH); Mera, Tanya (DPH); Candler, Robin (DPH); Rivera, Tiffany (DPH); Borne, Deborah (DPH); Cannariato, Umecke (HOM); Rachowicz, Lisa (HOM); Bracco, Louis (HOM); Meskan, Brenda (HOM); Mazza, Mark (HOM); Le, Tommy (HOM); Gran, Betsy (DPH); Bechelli, Adrienne (DEM); Tullock, Cristel (ADP); Adami, Steve (ADP); Gary McCoy; Paul Harkin; DPH-bmiazgowicz; artieg; DPH-External-Weisen-Healthright360.org; Macaraeg, Marc (DPW); Stephen Gibson; Starliper, Lisa (DEM); Sop, Anna (DEM); Almeida, Angelica (DPH)

Cc: Rebecca Graff; Tenner, Andrea (DPH); Ian Clark-Johnson; DPH-workplaces-57; Barone, Doris (HSA); Kauffman, Cindy (HSA)

Subject: Linkage Center Services Coordination Meeting

When: Occurs every Monday, Tuesday, Wednesday, Thursday, and Friday effective 1/12/2022 from 2:00 PM to 3:00 PM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

This meeting replaces the former M,W,F HSH/DPH meeting.

The purpose of this **daily** meeting is to discuss the establishment of the linkage center, create a common understanding of services provided, and discuss outstanding issues/needs/limitations relating to establishing the linkage center and its associated services. Agenda to follow.

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From: [Bowman, Kimberley \(DEM\)](#)
To: [Simbe, Jeff \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Le, Tommy \(HOM\)](#); [Almeida, Angelica \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Bechelli, Adrienne \(DEM\)](#); [Tullock, Cristel \(ADP\)](#); [Adami, Steve \(ADP\)](#); [Gary McCoy](#); [Paul Harkin](#); [DPH-bmiazgowicz](#); [artieg](#); [DPH-External-Weisen-Healthright360.org](#); [Macaraeg, Marc \(DPW\)](#); [Stephen Gibson](#); [Torres, Jose \(HOM - Contractor\)](#); [Carbone, Carol \(HOM\)](#); [Diggins, India \(HOM\)](#); [Starliper, Lisa \(DEM\)](#); [Sop, Anna \(DEM\)](#)
Cc: [Jasmine Page](#); [Rebecca Graff](#); [Tenner, Andrea \(DPH\)](#)
Subject: RE: Linkage Center Services Coordination Meeting
Date: Wednesday, January 12, 2022 1:32:37 PM
Attachments: [1170 Market Street 1st Floor Plan.pdf](#)

Attached is the current floor plan for the first floor, as requested.

Kim Bowman

Assistant Deputy Director, Emergency Services
415-439-9171 Cell

-----Original Appointment-----

From: Bowman, Kimberley (DEM)

Sent: Tuesday, January 11, 2022 2:12 PM

To: Bowman, Kimberley (DEM); Simbe, Jeff (DPH); Mera, Tanya (DPH); Candler, Robin (DPH); Rivera, Tiffany (DPH); Borne, Deborah (DPH); Cannariato, Umecke (HOM); Rachowicz, Lisa (HOM); Bracco, Louis (HOM); Meskan, Brenda (HOM); Mazza, Mark (HOM); Le, Tommy (HOM); Almeida, Angelica (DPH); Gran, Betsy (DPH); Bechelli, Adrienne (DEM); Tullock, Cristel (ADP); Adami, Steve (ADP); Gary McCoy; Paul Harkin; DPH-bmiazgowicz; artieg; DPH-External-Weisen-Healthright360.org; Macaraeg, Marc (DPW); steve@urbanplaceconsulting.com; Torres, Jose (HOM - Contractor); Carbone, Carol (HOM); Diggins, India (HOM); Starliper, Lisa (DEM); Sop, Anna (DEM)

Cc: Jasmine Page; Rebecca Graff; Tenner, Andrea (DPH)

Subject: Linkage Center Services Coordination Meeting

When: Wednesday, January 12, 2022 2:00 PM-3:00 PM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

The purpose of this **daily** meeting is to discuss the establishment of the linkage center, create a common understanding of services provided, and discuss outstanding issues/needs/limitations relating to establishing the linkage center and its associated services. Agenda to follow.

Microsoft Teams meeting

Penal Code § 832.7(b)(5)(A) **mobile app**

Or call in (audio only)

Penal Code § 832.7(b)(5)(A) # United States, San Francisco

Phone Conference ID: 180 149 272#

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From: [Bechelli, Adrienne \(DEM\)](#)
To: [Bowman, Kimberley \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Rebecca Graff](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Le, Tommy \(HOM\)](#); [Almeida, Angelica \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Tulloch, Cristel \(ADP\)](#); [Adami, Steve \(ADP\)](#); [Gary McCoy](#); [Paul Harkin](#); [DPH-bmiazgowicz](#); [artieg](#); [DPH-External-Veisen-Healthright360.org](#); [Macaraeg, Marc \(DPW\)](#); [Stephen Gibson](#); [Torres, Jose \(HOM - Contractor\)](#); [Carbone, Carol \(HOM\)](#); [Diggins, India \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Barone, Doris \(HSA\)](#); [Kauffman, Cindy \(HSA\)](#)
Subject: RE: Linkage Center Services Coordination Meeting
Date: Wednesday, January 12, 2022 9:37:01 AM
Attachments: [Linkage Center Staff Roles COMBINED DRAFT.docx](#)

Hi everyone. Huge thanks to DPH/HR360 and HSH/Urban Alchemy for getting this document started. Attached is the draft combined swim lanes document that we will be working to fill out completely over the next day or two for all city, CBO, volunteer, and other staff that are working on some component of the linkage center. This will help us track who does what so we can avoid duplication of effort and all work together closely and in a coordinated manner.

Looking forward to our discussion at 2pm today. Thanks!

Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell **text message is the best way to reach me**

-----Original Appointment-----

From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>

Sent: Tuesday, January 11, 2022 2:12 PM

To: Almeida, Angelica (DPH); Bowman, Kimberley (DEM); Simbe, Jeff (DPH); Mera, Tanya (DPH); Candler, Robin (DPH); Rivera, Tiffany (DPH); Borne, Deborah (DPH); Cannariato, Umecke (HOM); Rachowicz, Lisa (HOM); Bracco, Louis (HOM); Meskan, Brenda (HOM); Le, Tommy (HOM); Almeida, Angelica (DPH); Gran, Betsy (DPH); Bechelli, Adrienne (DEM); Tulloch, Cristel (ADP); Adami, Steve (ADP); Gary McCoy; Paul Harkin; DPH-bmiazgowicz; artieg; DPH-External-Veisen-Healthright360.org; Macaraeg, Marc (DPW); Stephen Gibson; Torres, Jose (HOM - Contractor); Carbone, Carol (HOM); Diggins, India (HOM); Mazza, Mark (HOM)

Cc: Rebecca Graff

Subject: Linkage Center Services Coordination Meeting

When: Wednesday, January 12, 2022 2:00 PM-3:00 PM (UTC-08:00) Pacific Time (US & Canada).

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Microsoft Teams meeting

Join on your computer or mobile app

Penal Code § 832.7(b)(5)(A)

Or call in (audio only)

Penal Code § 832.7(b)(5)(A) # United States, San Francisco

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From: [Bechelli, Adrienne \(DEM\)](#)
To: [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang](#); [fernando](#); [artieg](#); [Helene Sautou](#); jmello@blockbyblock.com; [McCormick, Shawn \(MTA\)](#); [Adami, Steve \(ADP\)](#); [Tullock, Cristel \(ADP\)](#); [Bowman, Kimberley \(DEM\)](#); [Rana, Shalini \(DPH\)](#)
Cc: [Dodge, Samuel \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Nazzareta, Daniel \(FIR\)](#); [Holcomb, Andrew \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Stephen Gibson](#); [Zamora, Francis \(DEM\)](#); [Hogan, Kristin \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Chiu, Kent \(MTA\)](#); [Walsh, Douglas \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Meskan, Brenda \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Trinh, Edward \(DEM\)](#); [Hillcoat, Kayleigh \(DEM\)](#); [Perez, Guillermo \(DPW\)](#); [Rodriguez, Ronald \(DPW\)](#); [Lee, Jason \(DPW\)](#); [Milholland, Nancy \(DEM\)](#); [Bobb, Naveena \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Safarzadeh, Parisa \(DEM\)](#); [Carroll, Maryellen \(DEM\)](#); [Martinez-Bankhead, Amelia \(HRC\)](#)
Subject: RE: Tenderloin Op Period 5 Objectives
Date: Tuesday, January 11, 2022 6:46:14 PM
Attachments: [TL Emergency Initiative SitRep OP4 FINAL DRAFT.pdf](#)

Dear team, please see attached for the weekly situation report from last Operational Period. Keep up the great work! Talk to you tomorrow.

Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell **text message is the best way to reach me**

From: Bechelli, Adrienne (DEM)

Sent: Sunday, January 9, 2022 9:33 PM

To: Boes, Tracy (POL) <tracy.boes@sfgov.org>; McDaniels, Christopher (DPW) <christopher.mcdaniels@sfdpw.org>; Durden, DiJaida (DPW) <dijaida.durden@sfdpw.org>; Gale, Josh (PUC) <JGale@sflower.org>; Stein, Gail (MTA) <Gail.Stein@sfmta.com>; Morrill, Jim (MTA) <Jim.Morrill@sfmta.com>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Candler, Robin (DPH) <Robin.Candler@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Sloan, April (FIR) <april.l.sloan@sfgov.org>; Mason, Michael (FIR) <michael.mason@sfgov.org>; Pang, Simon (FIR) <simon.pang@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; DutyOfficer, DEM (DEM) <demdutyofficer@sfgov.org>; Maimoni, Andy (ADM) <andy.maimoni@sfgov.org>; Wong, Bryan (ADM) <bryan.v.wong@sfgov.org>; Simon Bertrang <simon@tlcbd.org>; Fernando Pujals <fernando@urbanplaceconsulting.com>; Artie Gilbert <artieg@urban-alchemy.us>; Helene Sautou <sautou@sfciviccenter.org>; jmello@blockbyblock.com; McCormick, Shawn (MTA) <Shawn.McCormick@sfmta.com>; Adami, Steve (ADP) <steve.adami@sfgov.org>; Tullock, Cristel (ADP) <cristel.tullock@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rana, Shalini (DPH) <shalini.rana@sfdph.org>
Cc: Dodge, Samuel (DEM) <sam.dodge@sfgov.org>; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Nazzareta, Daniel (FIR) <daniel.nazzareta@sfgov.org>; Holcomb, Andrew (DEM) <andrew.holcomb@sfgov.org>; anna.sop@sfgov.org; steve@urbanplaceconsulting.com; Zamora, Francis (DEM) <francis.zamora@sfgov.org>; Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Chiu, Kent (MTA) <Kent.Chiu@sfmta.com>; Walsh, Douglas (DPH) <douglas.walsh@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Meskan, Brenda (HOM) <brenda.meskan@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>;

Trinh, Edward (DEM) <edward.d.trinh@sfgov.org>; Hillcoat, Kayleigh (DEM) <kayleigh.hillcoat@sfgov.org>; Perez, Guillermo (DPW) <Guillermo.Perez@sfdpw.org>; Rodriguez, Ronald (DPW) <ronald.rodriguez@sfgov.org>; Lee, Jason (DPW) <jason.e.lee@sfdpw.org>; Nancy Milholland (DEM) (nancy.milholland@sfgov.org) <nancy.milholland@sfgov.org>; Bobba, Naveena (DPH) <naveena.bobba@sfdph.org>; Mera, Tanya (DPH) <tanya.mera@sfdph.org>; Safarzadeh, Parisa (DEM) <parisa.safarzadeh@sfgov.org>; Carroll, Maryellen (DEM) <maryellen.carroll@sfgov.org>; Martinez-Bankhead, Amelia (HRC) <amelia.martinez-bankhead@sfgov.org>

Subject: Tenderloin Op Period 5 Objectives

Dear team, please see below for the draft objectives for Op Period 5 which starts tomorrow. Because of resource constraints brought on by COVID-19, we are reducing the priority areas to four key ones for this week. Please plan your daily operations accordingly.

Please also remember that your metrics for Op Period 4 (this past week) are due no later than tomorrow to the DEM Duty Officer.

Operational Period 5 Objectives: 1/10/22 – 1/16/22

1. Continue daily interventions at the following priority locations: (All)
 - a. 600 Eddy
 - b. 7th and Market
 - c. 300 Hyde
 - d. 400 Eddy
2. Evaluate joint field operations model from OP 4 and identify areas for improvement by 1/16. (SFFD, DPH, HSH, ADP, DPW, MTA, SFPD)
3. Finalize Linkage Center staffing, including roles and responsibilities for all staff and volunteers by 1/14. (DEM, DPH, HSH, HSA, ADP, community partners)
4. Finalize Linkage Center services list by 1/12. (DEM, DPH, HSH, HSA, ADP, community partners)
5. Start build out of outdoor area for Linkage Center and finalize design and layout by 1/16. (DPW, DEM, community partners)
6. Schedule briefings and listening sessions with key residential and community stakeholder groups by 1/12. (DEM, HRC, community partners)
7. Adjust and improve strategy for community stakeholder participation in planning and operations by 1/13. (DEM, HRC, community partners)
8. Perform evaluation of operational strategy and 7 key problem areas by 1/16. (DEM, all)

Talk to you all soon!

Adrienne Bechelli

Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers

415-554-4843 office

adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344



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From: [Bechelli, Adrienne \(DEM\)](#)
To: [rene@tlmpa.org](#); [artieg](#); [Pratibha@thclinic.org](#); [Soha Abdou](#); [Michael Vuong](#); [jyoung@seadcenter.org](#); [fernando](#); [christy@tlcbd.org](#); [Simon Bertrang](#); [Lillian Mark](#); [Helene Sautou](#); [Martinez-Bankhead, Amelia \(HRC\)](#); [Kathy Curran](#); [alamerihem@gmail.com](#); [husseinr@sfusd.org](#); [rosas3mms@yahoo.com](#); [NBehnke@stanthonysf.org](#); [EJarvis@stanthonysf.org](#); [cathyvaughn909@gmail.com](#); [margaritamena@live.com](#); [Jean Cooper](#); [Colleen Rivecca](#); [Chris Schulman](#)
Cc: [Sawyer, Amy \(MYR\)](#); [Cohen, Amy \(ECN\)](#); [Tenner, Andrea \(DPH\)](#); [Medina, Jessica \(DEM\)](#); [Nelson, Andrea \(CPC\)](#); [Ogidi, Kamene \(CPC\)](#); [iraiscarrera90@gmail.com](#); [Loughran, Eileen \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Almeida, Angelica \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Mahogany, Honey \(BOS\)](#)
Subject: Canceled: TL Crisis Operations -- Weekly Stakeholder Meeting
Importance: High

These meetings are NOT cancelled, but they are moving from Teams to Zoom. Please look for a meeting invitation (same day and time) from Amelia Martinez-Bankhead from the City's Human Rights Commission.

This is our weekly Tenderloin Emergency Initiative stakeholder meeting. Our mutual goal is to reduce the level of crisis on the streets in the Tenderloin as quickly as possible through well-intentioned, specific, and coordinated action. The purpose of this stakeholder meeting is to provide a working space to review the operations occurring in order to adjust the plan as necessary.

We will be conducting these weekly meetings on Microsoft Teams initially, and may switch to zoom in early 2022.

Agenda:

1. Review the last week's operations. We will go into detail of what city and non-city crews prioritized and accomplished over the last week.
2. Look ahead and develop next week's priorities. We will look at patterns and inform objectives for operational crews to achieve next week.
3. Roundtable feedback. Share suggestions, experiences, etc. to ground us and ensure we are staying on the right track.

Thank you for your partnership!

Adrienne

Microsoft Teams meeting

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Click here to join the meeting <https://teams.microsoft.com/l/meetup-join/19%3ameeting_NWM1MjQ5ZjU0ZS00YzI5LWFmNDctOThkZTg0ZjIxNzk3%40thread.v2/0?context=%7b%22id%22%3a%2222d5c2cf-ce3e-443d-9a7f-dfcc0231f73f%22%2c%22oid%22%3a%22a40f3540-08ee-402b-8ac2-a4bed3b5f98c%22%7d>

Or call in (audio only)

+1 415-906-4659,,129636298# <tel:+14159064659,,129636298#> United States, San Francisco

Phone Conference ID: 129 636 298#

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From: [Martinez-Bankhead, Amelia \(HRC\)](#)
To: [Sawyer, Amy \(MYR\)](#); [Cohen, Amy \(ECN\)](#); [Tenner, Andrea \(DPH\)](#); [Medina, Jessica \(DEM\)](#); [Nelson, Andrea \(CPC\)](#); [Oqidi, Kamene \(CPC\)](#); [iraiscarrera90@gmail.com](#); [Loughran, Eileen \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Almeida, Angelica \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Mahogany, Honey \(BOS\)](#); [rene@tlmpa.org](#); [artieg](#); [Pratibha@thclinic.org](#); [Soha Abdou](#); [Michael Vuong](#); [iyoung@seadcenter.org](#); [fernando.christy@tlcbd.org](#); [Simon Bertrang](#); [Lillian Mark](#); [Helene Sautou](#); [Martinez-Bankhead, Amelia \(HRC\)](#); [Kathy Curran](#); [alamerihem@gmail.com](#); [husseinr@sfusd.org](#); [rosas3mms@yahoo.com](#); [NBehnke@stanthonysf.org](#); [EJarvis@stanthonysf.org](#); [cathyvaughn909@gmail.com](#); [margaritamena@live.com](#); [Jean Cooper](#); [Colleen Rivecca](#); [Chris Schulman](#)
Subject: TL Crisis Operations -- Weekly Stakeholder Meeting

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We will now be conducting these weekly meetings on Zoom. Link below.

Agenda:

1. Review the last week's operations. We will go into detail of what city and non-city crews prioritized and accomplished over the last week.
2. Look ahead and develop next week's priorities. We will look at patterns and inform objectives for operational crews to achieve next week.
3. Roundtable feedback. Share suggestions, experiences, etc. to ground us and ensure we are staying on the right track.

Thank you for your partnership!

Amelia Martinez-Bankhead is inviting you to a scheduled Zoom meeting.

Join Zoom Meeting

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Penal Code § 832.7(b)(5)(A)

: <https://us06web.zoom.us/j/8327151515>

From: [Bowman, Kimberley \(DEM\)](#)
To: [Simbe, Jeff \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Le, Tommy \(HOM\)](#); [Almeida, Angelica \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Bechelli, Adrienne \(DEM\)](#); [Tullock, Cristel \(ADP\)](#); [Adami, Steve \(ADP\)](#); [Gary McCoy](#); [Paul Harkin](#); [DPH-bmiazgowicz](#); [artieg](#); [DPH-External-Weisen-Healthright360.org](#); [Macaraeg, Marc \(DPW\)](#); [Stephen Gibson](#); [Torres, Jose \(HOM - Contractor\)](#); [Carbone, Carol \(HOM\)](#); [Diggins, India \(HOM\)](#)
Subject: Linkage Center Services Coordination Meeting

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Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the meeting: [Penal Code § 832.7\(b\)\(5\)\(A\)](#)

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From: [Bechelli, Adrienne \(DEM\)](#)
To: [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang](#); [fernando](#); [artieg](#); [Helene Sautou](#); jimello@blockbyblock.com; [McCormick, Shawn \(MTA\)](#); [Adami, Steve \(ADP\)](#); [Tulloch, Cristel \(ADP\)](#); [Bowman, Kimberley \(DEM\)](#); [Rana, Shalini \(DPH\)](#)
Cc: [Dodge, Samuel \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Nazzareta, Daniel \(FIR\)](#); [Holcomb, Andrew \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Stephen Gibson](#); [Zamora, Francis \(DEM\)](#); [Hogan, Kristin \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Chiu, Kent \(MTA\)](#); [Walsh, Douglas \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Meskan, Brenda \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Trinh, Edward \(DEM\)](#); [Hillcoat, Kayleigh \(DEM\)](#); [Perez, Guillermo \(DPW\)](#); [Rodriguez, Ronald \(DPW\)](#); [Lee, Jason \(DPW\)](#); [Milholland, Nancy \(DEM\)](#); [Bobb, Naveena \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Safarzadeh, Parisa \(DEM\)](#); [Carroll, Maryellen \(DEM\)](#); [Martinez-Bankhead, Amelia \(HRC\)](#)
Subject: Tenderloin Op Period 5 Objectives
Date: Sunday, January 9, 2022 9:33:29 PM

Dear team, please see below for the draft objectives for Op Period 5 which starts tomorrow. Because of resource constraints brought on by COVID-19, we are reducing the priority areas to four key ones for this week. Please plan your daily operations accordingly.

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6. Schedule briefings and listening sessions with key residential and community stakeholder groups by 1/12. (DEM, HRC, community partners)
7. Adjust and improve strategy for community stakeholder participation in planning and operations by 1/13. (DEM, HRC, community partners)
8. Perform evaluation of operational strategy and 7 key problem areas by 1/16. (DEM, all)

Talk to you all soon!

Adrienne Bechelli

Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers

415-554-4843 office

adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344



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From: [Starliper, Lisa \(DEM\)](#)
To: [Bechelli, Adrienne \(DEM\)](#); [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang](#); [fernando](#); [artieg](#); [Helene Sautou](#); [jmello@blockbyblock.com](#); [McCormick, Shawn \(MTA\)](#); [Adami, Steve \(ADP\)](#); [Tullock, Cristel \(ADP\)](#); [Bowman, Kimberley \(DEM\)](#); [Rana, Shalini \(DPH\)](#)
Cc: [Dodge, Samuel \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Nazzareta, Daniel \(FIR\)](#); [Holcomb, Andrew \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Stephen Gibson](#); [Zamora, Francis \(DEM\)](#); [Hogan, Kristin \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Chiu, Kent \(MTA\)](#); [Walsh, Douglas \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Meskan, Brenda \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Trinh, Edward \(DEM\)](#); [Hillcoat, Kayleigh \(DEM\)](#); [Perez, Guillermo \(DPW\)](#); [Rodriguez, Ronald \(DPW\)](#); [Lee, Jason \(DPW\)](#); [Milholland, Nancy \(DEM\)](#); [Bobba, Naveena \(DPH\)](#); [Young, Michael \(MTA\)](#); [Mera, Tanya \(DPH\)](#)
Subject: REMINDER - Request for Info re: Daily TL Ops Mtg
Date: Friday, January 7, 2022 8:38:42 AM

Morning All,

Similar to yesterday, we'll be asking agencies to brief out on the availability of their resources for today (1/7):

- Equipment – SFPW
- Staff – SFPD, SFPW, MTA, ADP, DPH, HSH
- Placements – ADP, DPH, HSH

Thanks and talk soon.

Lisa

From: Starliper, Lisa (DEM)
Sent: Thursday, January 6, 2022 7:01 AM
To: Bechelli, Adrienne (DEM) <Adrienne.Bechelli@sfgov.org>; Boes, Tracy (POL) <tracy.boes@sfgov.org>; McDaniels, Christopher (DPW) <christopher.mcdaniels@sfdpw.org>; Durden, DiJaida (DPW) <dijaida.durden@sfdpw.org>; Gale, Josh (PUC) <JGale@sfgwater.org>; Stein, Gail (MTA) <Gail.Stein@sfmta.com>; Morrill, Jim (MTA) <Jim.Morrill@sfmta.com>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Candler, Robin (DPH) <Robin.Candler@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Sloan, April (FIR) <april.i.sloan@sfgov.org>; Mason, Michael (FIR) <michael.mason@sfgov.org>; Pang, Simon (FIR) <simon.pang@sfgov.org>; DutyOfficer, DEM (DEM) <demdutyofficer@sfgov.org>; Maimoni, Andy (ADM) <andy.maimoni@sfgov.org>; Wong, Bryan (ADM) <bryan.v.wong@sfgov.org>; Simon Bertrang <simon@tlcbd.org>; Fernando Pujals <fernando@urbanplaceconsulting.com>; Artie Gilbert <artieg@urban-alchemy.us>; Helene Sautou <sautou@sfciviccenter.org>; jmello@blockbyblock.com; McCormick, Shawn (MTA) <Shawn.McCormick@sfmta.com>; Adami, Steve (ADP) <steve.adami@sfgov.org>; Tullock, Cristel (ADP) <cristel.tullock@sfgov.org>; Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rana, Shalini (DPH) <shalini.rana@sfdph.org>
Cc: Dodge, Samuel (DEM) <sam.dodge@sfgov.org>; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Nazzareta, Daniel (FIR) <daniel.nazzareta@sfgov.org>; Holcomb, Andrew (DEM) <andrew.holcomb@sfgov.org>; Sop, Anna (DEM) <anna.sop@sfgov.org>; [steve@urbanplaceconsulting.com](#); Zamora, Francis (DEM) <francis.zamora@sfgov.org>; Hogan,

Kristin (DEM) <kristin.hogan@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Chiu, Kent (MTA) <Kent.Chiu@sfmta.com>; Walsh, Douglas (DPH) <douglas.walsh@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Meskan, Brenda (HOM) <brenda.meskan@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Trinh, Edward (DEM) <edward.d.trinh@sfgov.org>; Hillcoat, Kayleigh (DEM) <kayleigh.hillcoat@sfgov.org>; Perez, Guillermo (DPW) <Guillermo.Perez@sfdpw.org>; Rodriguez, Ronald (DPW) <ronald.rodriguez@sfgov.org>; Lee, Jason (DPW) <jason.e.lee@sfdpw.org>; Milholland, Nancy (DEM) <nancy.milholland@sfgov.org>; Bobba, Naveena (DPH) <naveena.bobba@sfdph.org>; Young, Michael (MTA) <Michael.Young@sfmta.com>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>

Subject: Request for Info re: Daily TL Ops Mtg

Good Morning All,

To help inform our Field Operations, during today's 9:30am call we'll be asking agencies to brief out on the availability of their resources for today (1/6). We'll start by focusing on the following:

- Equipment – SFPW
- Staff – SFPD, SFPW, MTA, ADP, DPH, HSH
- Placements – ADP, DPH, HSH

Thanks and talk soon.

Lisa

-----Original Appointment-----

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Sent: Thursday, December 9, 2021 2:01 PM

To: Bechelli, Adrienne (DEM); Boes, Tracy (POL); McDaniels, Christopher (DPW); Durden, DiJaida (DPW); Gale, Josh (PUC); Stein, Gail (MTA); Morrill, Jim (MTA); Tenner, Andrea (DPH); Borne, Deborah (DPH); Candler, Robin (DPH); Cannariato, Umecke (HOM); Mazza, Mark (HOM); Sloan, April (FIR); Mason, Michael (FIR); Pang, Simon (FIR); Starliper, Lisa (DEM); DutyOfficer, DEM (DEM); Maimoni, Andy (ADM); Wong, Bryan (ADM); Simon Bertrang; Fernando Pujals; Artie Gilbert; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn (MTA); Adami, Steve (ADP); Tullock, Cristel (ADP); Bowman, Kimberley (DEM); Rana, Shalini (DPH)

Cc: Dodge, Samuel (DEM); Almeida, Angelica (DPH); Nazzareta, Daniel (FIR); Holcomb, Andrew (DEM); Sop, Anna (DEM); steve@urbanplaceconsulting.com; Zamora, Francis (DEM); Hogan, Kristin (DEM); Rivera, Tiffany (DPH); Kunins, Hillary (DPH); Chiu, Kent (MTA); Walsh, Douglas (DPH); Gran, Betsy (DPH); Meskan, Brenda (HOM); Torres, Jose (HOM - Contractor); Trinh, Edward (DEM); Hillcoat, Kayleigh (DEM); Perez, Guillermo (DPW); Rodriguez, Ronald (DPW); Lee, Jason (DPW); Milholland, Nancy (DEM); Bobba, Naveena (DPH); Young, Michael (MTA); Mera, Tanya (DPH)

Subject: Daily TL Ops Mtg

When: Thursday, January 6, 2022 9:30 AM-10:00 AM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

This meeting will serve as the daily operations huddle for crisis operations in the Tenderloin, effective 12/13/21. Meeting participants will include city and non-city departments that are responsible for various levels of the above operations in the Tenderloin. Please forward to the most relevant operations lead for your agency.

This meeting will review daily operational objectives for:

- Law enforcement
- Cleaning and debris
- Infrastructure repairs (lights, streets, sidewalks, bus shelters, trash cans, other)
- Outreach and services connection

Other agenda items as necessary:

- Medical calls
- Large encampment resolutions
- Significant events in area that need discussion (shootings, fires, etc.)

Thank you.

Microsoft Teams meeting

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From: [Bowman, Kimberley \(DEM\)](#)
To: [Murphy, Christian \(FIR\)](#); [Simbe, Jeff \(DPH\)](#); [Gary McCoy; DPH-External-Weisen-Healthright360.org](#); [Helene Sautou](#); [Strieff, Sarah \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [Zevin, Barry \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Murdock, Craig \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Bechelli, Adrienne \(DEM\)](#); [Starliper, Lisa \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Tenner, Andrea \(DPH\)](#); [Papo, Dara \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Tulloch, Cristel \(ADP\)](#); [Kunins, Hillary \(DPH\)](#); [Almeida, Angelica \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mera, Tanya \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Le, Tommy \(HOM\)](#); [Candler, Robin \(DPH\)](#); [Fang, David \(DEM\)](#); [Alex Boyder](#); [Paul Harkin](#); [DutyOfficer, DEM \(DEM\)](#); [Adami, Steve \(ADP\)](#); [Rebecca Graff](#)
Subject: Floor/Services In-Person Discussion

We will meet at the 1170 entrance and come inside once everyone has arrived. The site visit will begin with us in the (future) entry way for our guests on the first floor and we will go from there. In the meantime, we can start thinking about services that should be grouped together, services requiring private discussions, etc.

Blocking off plenty of time to dialogue and concept build – we may not need all this time.

From: [Cannariato, Umecke \(HOM\)](#) on behalf of [Bowman, Kimberley \(DEM\)](#)
To: [Simbe, Jeff \(DPH\)](#); [Mera, Tanya \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Rivera, Tiffany \(DPH\)](#); [Murphy, Christian \(FIR\)](#); [Borne, Deborah \(DPH\)](#); [Rachowicz, Lisa \(HOM\)](#); [Gary McCoy](#); [Bracco, Louis \(HOM\)](#); [DPH-External-Weisen-Healthright360.org](#); [Meskan, Brenda \(HOM\)](#); [Helene Sautou](#); [Mazza, Mark \(HOM\)](#); [Strieff, Sarah \(DPH\)](#); [Le, Tommy \(HOM\)](#); [Loughran, Eileen \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Almeida, Angelica \(DPH\)](#); [Murdock, Craig \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Bechelli, Adrienne \(DEM\)](#); [Starliper, Lisa \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Tenner, Andrea \(DPH\)](#); [Zevin, Barry \(DPH\)](#)
Cc: [Gran, Betsy \(DPH\)](#); [Tullock, Cristel \(ADP\)](#); [Kunins, Hillary \(DPH\)](#); [Papo, Dara \(DPH\)](#)
Subject: FW: Linkage Site Services Coordination Call
Attachments: [1170 MARKET - OUTDOOR RESPITE SPACE draft.pdf](#)
[1170 Seventh Floor.pdf](#)
[1170 Ground Floor.pdf](#)
[1170 Second Floor.pdf](#)
[1170 Third Floor.pdf](#)
[1170 Fourth Floor.pdf](#)
[1170 Fifth Floor.pdf](#)
[1170 Sixth Floor.pdf](#)

-----Original Appointment-----

From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>
Sent: Thursday, January 6, 2022 1:57 PM
To: Bowman, Kimberley (DEM); Cannariato, Umecke (HOM); Murphy, Christian (FIR); Simbe, Jeff (DPH); Gary McCoy; DPH-External-Weisen-Healthright360.org; Helene Sautou; Strieff, Sarah (DPH); Loughran, Eileen (DPH); Hoffman, Rob (DPH - Contractor); Murdock, Craig (DPH); Torres, Jose (HOM - Contractor); Bechelli, Adrienne (DEM); Starliper, Lisa (DEM); Sop, Anna (DEM); Tenner, Andrea (DPH); Zevin, Barry (DPH)
Cc: Borne, Deborah (DPH); Gran, Betsy (DPH); Tullock, Cristel (ADP); Kunins, Hillary (DPH); Almeida, Angelica (DPH); Papo, Dara (DPH)
Subject: Linkage Site Services Coordination Call
When: Thursday, January 6, 2022 3:30 PM-4:30 PM (UTC-08:00) Pacific Time (US & Canada).
Where: Microsoft Teams Meeting

Here you go Mecca. Let me know if you need anything else.

From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org <<mailto:kimberley.bowman@sfgov.org>> >
Sent: Wednesday, January 5, 2022 6:32:57 PM (UTC-08:00) Pacific Time (US & Canada)
To: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org <<mailto:kimberley.bowman@sfgov.org>> >; Murphy, Christian (FIR) <christian.murphy@sfgov.org <<mailto:christian.murphy@sfgov.org>> >; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org <<mailto:jeff.simbe@sfdph.org>> >; Gary McCoy <gmccoy@healthright360.org <<mailto:gmccoy@healthright360.org>> >; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org <<mailto:weisen@Healthright360.org>> >; Helene Sautou <sautou@sfciviccenter.org <<mailto:sautou@sfciviccenter.org>> >; Strieff, Sarah (DPH) <sarah.strieff@sfdph.org <<mailto:sarah.strieff@sfdph.org>> >; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org <<mailto:eileen.loughran@sfdph.org>> >; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org <<mailto:rob.hoffman@sfdph.org>> >; Murdock, Craig (DPH) <craig.murdock@sfdph.org <<mailto:craig.murdock@sfdph.org>> >; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org <<mailto:jose.torres@sfgov.org>> >; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org <<mailto:adrienne.bechelli@sfgov.org>> >; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org <<mailto:lisa.starliper@sfgov.org>> >; Sop, Anna (DEM) <anna.sop@sfgov.org <<mailto:anna.sop@sfgov.org>> >; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org <<mailto:andrea.tenner@sfdph.org>> >; Zevin, Barry (DPH) <barry.zevin@sfdph.org <<mailto:barry.zevin@sfdph.org>> >
Cc: Borne, Deborah (DPH) <deborah.borne@sfdph.org <<mailto:deborah.borne@sfdph.org>> >; Gran, Betsy (DPH) <betsy.gran@sfdph.org <<mailto:betsy.gran@sfdph.org>> >; Tullock, Cristel (ADP) <cristel.tullock@sfgov.org <<mailto:cristel.tullock@sfgov.org>> >; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org <<mailto:hillary.kunins@sfdph.org>> >; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org <<mailto:angelica.almeida@sfdph.org>> >; Papo, Dara (DPH) <dara.papo@sfdph.org <<mailto:dara.papo@sfdph.org>> >
Subject: Linkage Site Services Coordination Call
When: Thursday, January 6, 2022 3:30 PM-4:30 PM.
Where: Microsoft Teams Meeting

The purpose of this meeting is:

Each department/agency to report out on the current known services they will be responsible for providing within the linkage center

Begin a discussion regarding which floors work best for this mission and,

If possible, begin discussing where particular services might work best within the building.

Attached is the schematic for our exterior design as well as floor plans for the building (the higher floors appear to be slightly out of date but mostly match). Thank you all for your time and effort on this important project.

Agenda:

Intro

Agency/Department Services Report Outs

Floors Discussion – which ones we would like to use

Which services will be grouped together

Thanks,

Kim

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the meeting <https://teams.microsoft.com/l/meetup-join/19%3ameeting_NTY1YWU3YzMtMmJhNS00NDk5LWJlZjMtY2Y0OGM5NTI3ZTEy%40thread.v2/0?context=%7b%22Tid%22%3a%2222d5c2cf-ce3e-443d-9a7f-dfcc0231f73f%22%2c%22Oid%22%3a%2225528254-ac1c-47fa-ad52-7a62de4f45c2%22%7d>

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Phone Conference ID: 599 394 450#

Find a local number <<https://dialin.teams.microsoft.com/6ab5bcf2-34a3-4844-8511-4e51fb43f358?id=599394450>> | Reset PIN <<https://mysettings.lync.com/pstnconferencing>>

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From: [Mera, Tanya \(DPH\)](#)
To: [Almeida, Angelica \(DPH\)](#)
Cc: [Candler, Robin \(DPH\)](#)
Subject: Re: Request for Info re: Daily TL Ops Mtg
Date: Thursday, January 6, 2022 9:02:38 AM
Attachments: [Outlook-1514414697.png](#)

Oh no! What a s-show

On Jan 6, 2022, at 8:42 AM, Almeida, Angelica (DPH) <angelica.almeida@sfdph.org> wrote:

Penal Code -§ may not be able to attend because of a COVID exposure. We'll update you!!!

Angelica M. Almeida, Ph.D.
PSY23814
Director, Street Based and Justice Involved Behavioral Health Services
San Francisco Department of Public Health
1380 Howard Street, 4th Floor
San Francisco, CA 94103
Tel: 415-255-3722 | Fax: 415-255-3798
angelica.almeida@sfdph.org

<Outlook-1514414697.png>

CONFIDENTIALITY NOTICE: This e-mail is intended for the recipient only. If Protected Health Information (PHI) is contained in this email, unauthorized disclosure may subject the discloser to civil or criminal penalties under state and federal privacy laws. If you received this email in error, notify me and destroy the email immediately.

From: Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>
Sent: Thursday, January 6, 2022 8:28 AM
To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Cc: Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Papo, Dara (DPH) <dara.papo@sfdph.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>
Subject: Re: Request for Info re: Daily TL Ops Mtg

I will be on the 845 call and the 930 call. Staffing for today:
Me
2 FEST peer staff
Penal Code -§ 832.7(b)(5)(A) from DPH HSOC team
2 staff from Positive Directions
1 staff from another CBO but am spacing on name
Street Medicine - on call

HSH:
Carol Carbone - clinical supervisor
2 outreach staff

We've got this!

On Jan 6, 2022, at 7:18 AM, Tenner, Andrea (DPH)
<andrea.tenner@sfdph.org> wrote:

Hi all—

Just received this message that there will be a request for the number of staff available for the outreach work at 300 Hyde today. Can you guys come to the 0845 meeting with that information so that I can take it to the 0930.

Thank you!
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response

[333 Valencia Street, Suite 333](#)

[San Francisco, CA 94103](#)

Office: [628-217-6972](tel:628-217-6972)

Mobile: [312-636-0238](tel:312-636-0238) (Please text with urgent issues)

PHEPR On-Call: (emergencies) [415-802-7358](tel:415-802-7358)



Dictated to my phone for a more prompt reply. Please forgive any typos.

From: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>

Sent: Thursday, January 6, 2022 7:01:20 AM

To: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Boes, Tracy (POL) <Tracy.Boes@sfgov.org>; McDaniels, Christopher (DPW) <christopher.mcdaniels@sfdpw.org>; Durden, DiJaida (DPW) <DiJaida.Durden@sfdpw.org>; Gale, Josh (PUC) <JGale@sfgwater.org>; Stein, Gail (MTA) <Gail.Stein@sfmta.com>; Morrill, Jim (MTA)

<Jim.Morrill@sfmta.com>; Tenner, Andrea (DPH)
<andrea.tenner@sfdph.org>; Borne, Deborah (DPH)
<deborah.borne@sfdph.org>; Candler, Robin (DPH)
<robin.candler@sfdph.org>; Cannariato, Umecke (HOM)
<umecke.cannariato@sfgov.org>; Mazza, Mark (HOM)
<Mark.Mazza@sfgov.org>; Sloan, April (FIR) <april.l.sloan@sfgov.org>;
Mason, Michael (FIR) <michael.mason@sfgov.org>; Pang, Simon (FIR)
<simon.pang@sfgov.org>; DutyOfficer, DEM (DEM)
<demdutyofficer@sfgov.org>; Maimoni, Andy (ADM)
<andy.maimoni@sfgov.org>; Wong, Bryan (ADM)
<bryan.v.wong@sfgov.org>; Simon Bertrang <simon@tlcbd.org>;
fernando <fernando@urbanplaceconsulting.com>; artieg <artieg@urban-
alchemy.us>; Helene Sautou <sautou@sfciviccenter.org>;
jmello@blockbyblock.com <jmello@blockbyblock.com>; McCormick,
Shawn (MTA) <Shawn.McCormick@sfmta.com>; Adami, Steve (ADP)
<steve.adami@sfgov.org>; Tullock, Cristel (ADP)
<cristel.tullock@sfgov.org>; Bowman, Kimberley (DEM)
<kimberley.bowman@sfgov.org>; Rana, Shalini (DPH)
<shalini.rana@sfdph.org>

Cc: Dodge, Samuel (DEM) <sam.dodge@sfgov.org>; Almeida, Angelica
(DPH) <angelica.almeida@sfdph.org>; Nazzareta, Daniel (FIR)
<daniel.nazzareta@sfgov.org>; Holcomb, Andrew (DEM)
<andrew.holcomb@sfgov.org>; Sop, Anna (DEM) <anna.sop@sfgov.org>;
Stephen Gibson <steve@urbanplaceconsulting.com>; Zamora, Francis
(DEM) <francis.zamora@sfgov.org>; Hogan, Kristin (DEM)
<kristin.hogan@sfgov.org>; Rivera, Tiffany (DPH)
<tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH)
<hillary.kunins@sfdph.org>; Chiu, Kent (MTA) <Kent.Chiu@sfmta.com>;
Walsh, Douglas (DPH) <douglas.walsh@sfdph.org>; Gran, Betsy (DPH)
<betsy.gran@sfdph.org>; Meskan, Brenda (HOM)
<brenda.meskan@sfgov.org>; Torres, Jose (HOM - Contractor)
<jose.torres@sfgov.org>; Trinh, Edward (DEM)
<edward.d.trinh@sfgov.org>; Hillcoat, Kayleigh (DEM)
<kayleigh.hillcoat@sfgov.org>; Perez, Guillermo (DPW)
<Guillermo.Perez@sfdpw.org>; Rodriguez, Ronald (DPW)
<ronald.rodriguez@sfgov.org>; Lee, Jason (DPW)
<jason.e.lee@sfdpw.org>; Milholland, Nancy (DEM)
<nancy.milholland@sfgov.org>; Bobba, Naveena (DPH)
<naveena.bobba@sfdph.org>; Young, Michael (MTA)
<Michael.Young@sfmta.com>; Mera, Tanya (DPH)
<Tanya.Mera@sfdph.org>

Subject: Request for Info re: Daily TL Ops Mtg

Good Morning All,

To help inform our Field Operations, during today's 9:30am call we'll be asking agencies to brief out on the availability of their resources for today (1/6). We'll start by focusing on the following:

- Equipment – SFPW
- Staff – SFPD, SFPW, MTA, ADP, DPH, HSH
- Placements – ADP, DPH, HSH

Thanks and talk soon.

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Sent: Thursday, December 9, 2021 2:01 PM

To: Bechelli, Adrienne (DEM); Boes, Tracy (POL); McDaniels, Christopher (DPW); Durden, DiJaida (DPW); Gale, Josh (PUC); Stein, Gail (MTA); Morrill, Jim (MTA); Tenner, Andrea (DPH); Borne, Deborah (DPH); Candler, Robin (DPH); Cannariato, Umecke (HOM); Mazza, Mark (HOM); Sloan, April (FIR); Mason, Michael (FIR); Pang, Simon (FIR); Starliper, Lisa (DEM); DutyOfficer, DEM (DEM); Maimoni, Andy (ADM); Wong, Bryan (ADM); Simon Bertrang; Fernando Pujals; Artie Gilbert; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn (MTA); Adami, Steve (ADP); Tullock, Cristel (ADP); Bowman, Kimberley (DEM); Rana, Shalini (DPH)

Cc: Dodge, Samuel (DEM); Almeida, Angelica (DPH); Nazzareta, Daniel (FIR); Holcomb, Andrew (DEM); Sop, Anna (DEM); steve@urbanplaceconsulting.com; Zamora, Francis (DEM); Hogan, Kristin (DEM); Rivera, Tiffany (DPH); Kunins, Hillary (DPH); Chiu, Kent (MTA); Walsh, Douglas (DPH); Gran, Betsy (DPH); Meskan, Brenda (HOM); Torres, Jose (HOM - Contractor); Trinh, Edward (DEM); Hillcoat, Kayleigh (DEM); Perez, Guillermo (DPW); Rodriguez, Ronald (DPW); Lee, Jason (DPW); Milholland, Nancy (DEM); Bobba, Naveena (DPH); Young, Michael (MTA); Mera, Tanya (DPH)

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From: [Almeida, Angelica \(DPH\)](#)
To: [Mera, Tanya \(DPH\)](#); [Candler, Robin \(DPH\)](#)
Subject: Re: Request for Info re: Daily TL Ops Mtg
Date: Thursday, January 6, 2022 8:42:32 AM
Attachments: [Outlook-1514414697.png](#)

Penal Code -§ may not be able to attend because of a COVID exposure. We'll update you!!!

Angelica M. Almeida, Ph.D.
PSY23814
Director, Street Based and Justice Involved Behavioral Health Services
San Francisco Department of Public Health
1380 Howard Street, 4th Floor
San Francisco, CA 94103
Tel: 415-255-3722 | Fax: 415-255-3798
angelica.almeida@sfdph.org



San Francisco Health Network
Behavioral Health Services

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From: Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>
Sent: Thursday, January 6, 2022 8:28 AM
To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>
Cc: Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Papo, Dara (DPH) <dara.papo@sfdph.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>
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Penal Code -§ -032.7(b)(3)(A) from DPH HSOC team

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HSH:

Carol Carbone - clinical supervisor

2 outreach staff

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[San Francisco, CA 94103](#)

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Cc: [Almeida, Angelica \(DPH\)](#); [Papo, Dara \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Kunins, Hillary \(DPH\)](#)
Subject: Re: Request for Info re: Daily TL Ops Mtg
Date: Thursday, January 6, 2022 8:37:48 AM

Thanks, Tanya, I am looping in Hillary and Deb.

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972



From: Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>
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Subject: Request for Info re: Daily TL Ops Mtg

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To help inform our Field Operations, during today's 9:30am call we'll be asking agencies to brief out on the availability of their resources for today (1/6). We'll start by focusing on the following:

- Equipment – SFPW
- Staff – SFPD, SFPW, MTA, ADP, DPH, HSH
- Placements – ADP, DPH, HSH

Thanks and talk soon.

Lisa

-----Original Appointment-----

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>

Sent: Thursday, December 9, 2021 2:01 PM

To: Bechelli, Adrienne (DEM); Boes, Tracy (POL); McDaniels, Christopher (DPW); Durden, DiJaida (DPW); Gale, Josh (PUC); Stein, Gail (MTA); Morrill, Jim (MTA); Tenner, Andrea (DPH); Borne, Deborah (DPH); Candler, Robin (DPH); Cannariato, Umecke (HOM); Mazza, Mark (HOM); Sloan, April (FIR); Mason, Michael (FIR); Pang, Simon (FIR); Starliper, Lisa (DEM); DutyOfficer, DEM (DEM); Maimoni, Andy (ADM); Wong, Bryan (ADM); Simon Bertrang; Fernando Pujals; Artie Gilbert; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn (MTA); Adami, Steve (ADP); Tullock, Cristel (ADP); Bowman, Kimberley (DEM); Rana, Shalini (DPH)

Cc: Dodge, Samuel (DEM); Almeida, Angelica (DPH); Nazzareta, Daniel (FIR); Holcomb, Andrew (DEM); Sop, Anna (DEM); steve@urbanplaceconsulting.com; Zamora, Francis (DEM); Hogan, Kristin (DEM); Rivera, Tiffany (DPH); Kunins, Hillary (DPH); Chiu, Kent (MTA); Walsh, Douglas (DPH); Gran, Betsy (DPH); Meskan, Brenda (HOM); Torres, Jose (HOM - Contractor); Trinh, Edward (DEM); Hillcoat, Kayleigh (DEM); Perez, Guillermo (DPW); Rodriguez, Ronald (DPW); Lee, Jason (DPW); Milholland, Nancy (DEM); Bobba, Naveena (DPH); Young, Michael (MTA); Mera, Tanya (DPH)

Subject: Daily TL Ops Mtg

When: Thursday, January 6, 2022 9:30 AM-10:00 AM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

This meeting will serve as the daily operations huddle for crisis operations in the Tenderloin, effective 12/13/21. Meeting participants will include city and non-city departments that are responsible for various levels of the above operations in the Tenderloin. Please forward to the most relevant operations lead for your agency.

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- Law enforcement
- Cleaning and debris
- Infrastructure repairs (lights, streets, sidewalks, bus shelters, trash cans, other)
- Outreach and services connection

Other agenda items as necessary:

- Medical calls

Large encampment resolutions

- Significant events in area that need discussion (shootings, fires, etc.)

Thank you.

Microsoft Teams meeting

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From: [Tenner, Andrea \(DPH\)](#)
To: [Mera, Tanya \(DPH\)](#); [Almeida, Angelica \(DPH\)](#); [Papo, Dara \(DPH\)](#); [Candler, Robin \(DPH\)](#)
Subject: Fwd: Request for Info re: Daily TL Ops Mtg
Date: Thursday, January 6, 2022 7:18:27 AM

Hi all—

Just received this message that there will be a request for the number of staff available for the outreach work at 300 Hyde today. Can you guys come to the 0845 meeting with that information so that I can take it to the 0930.

Thank you!
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response

[333 Valencia Street, Suite 333](#)

[San Francisco, CA 94103](#)

Office: [628-217-6972](#)

Mobile: [312-636-0238](#) (Please text with urgent issues)

PHEPR On-Call: (emergencies) [415-802-7358](#)



Dictated to my phone for a more prompt reply. Please forgive any typos.

From: Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>
Sent: Thursday, January 6, 2022 7:01:20 AM
To: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Boes, Tracy (POL) <Tracy.Boes@sfgov.org>; McDaniels, Christopher (DPW) <christopher.mcdaniels@sfdpw.org>; Durden, DiJaida (DPW) <DiJaida.Durden@sfdpw.org>; Gale, Josh (PUC) <JGale@sfgov.org>; Stein, Gail (MTA) <Gail.Stein@sfmta.com>; Morrill, Jim (MTA) <Jim.Morrill@sfmta.com>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Sloan, April (FIR) <april.i.sloan@sfgov.org>; Mason, Michael (FIR) <michael.mason@sfgov.org>; Pang, Simon (FIR) <simon.pang@sfgov.org>; DutyOfficer, DEM (DEM) <demdutyofficer@sfgov.org>; Maimoni, Andy (ADM) <andy.maimoni@sfgov.org>; Wong, Bryan (ADM) <bryan.v.wong@sfgov.org>; Simon Bertrang <simon@tlcbd.org>; fernando <fernando@urbanplaceconsulting.com>; artieg <artieg@urban-alchemy.us>; Helene Sautou <sautou@sfciviccenter.org>; jmello@blockbyblock.com <jmello@blockbyblock.com>; McCormick, Shawn (MTA) <Shawn.McCormick@sfmta.com>; Adami, Steve (ADP) <steve.adami@sfgov.org>; Tullock, Cristel (ADP) <cristel.tullock@sfgov.org>; Bowman,

Kimberley (DEM) <kimberley.bowman@sfgov.org>; Rana, Shalini (DPH) <shalini.rana@sfdph.org>
Cc: Dodge, Samuel (DEM) <sam.dodge@sfgov.org>; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Nazzareta, Daniel (FIR) <daniel.nazzareta@sfgov.org>; Holcomb, Andrew (DEM) <andrew.holcomb@sfgov.org>; Sop, Anna (DEM) <anna.sop@sfgov.org>; Stephen Gibson <steve@urbanplaceconsulting.com>; Zamora, Francis (DEM) <francis.zamora@sfgov.org>; Hogan, Kristin (DEM) <kristin.hogan@sfgov.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>; Chiu, Kent (MTA) <Kent.Chiu@sfmta.com>; Walsh, Douglas (DPH) <douglas.walsh@sfdph.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Meskan, Brenda (HOM) <brenda.meskan@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Trinh, Edward (DEM) <edward.d.trinh@sfgov.org>; Hillcoat, Kayleigh (DEM) <kayleigh.hillcoat@sfgov.org>; Perez, Guillermo (DPW) <Guillermo.Perez@sfdpw.org>; Rodriguez, Ronald (DPW) <ronald.rodriguez@sfgov.org>; Lee, Jason (DPW) <jason.e.lee@sfdpw.org>; Milholland, Nancy (DEM) <nancy.milholland@sfgov.org>; Bobba, Naveena (DPH) <naveena.bobba@sfdph.org>; Young, Michael (MTA) <Michael.Young@sfmta.com>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>

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- Placements – ADP, DPH, HSH

Thanks and talk soon.

Lisa

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Sent: Thursday, December 9, 2021 2:01 PM

To: Bechelli, Adrienne (DEM); Boes, Tracy (POL); McDaniels, Christopher (DPW); Durden, DiJaida (DPW); Gale, Josh (PUC); Stein, Gail (MTA); Morrill, Jim (MTA); Tenner, Andrea (DPH); Borne, Deborah (DPH); Candler, Robin (DPH); Cannariato, Umecke (HOM); Mazza, Mark (HOM); Sloan, April (FIR); Mason, Michael (FIR); Pang, Simon (FIR); Starliper, Lisa (DEM); DutyOfficer, DEM (DEM); Maimoni, Andy (ADM); Wong, Bryan (ADM); Simon Bertrang; Fernando Pujals; Artie Gilbert; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn (MTA); Adami, Steve (ADP); Tullock, Cristel (ADP); Bowman, Kimberley (DEM); Rana, Shalini (DPH)

Cc: Dodge, Samuel (DEM); Almeida, Angelica (DPH); Nazzareta, Daniel (FIR); Holcomb, Andrew (DEM); Sop, Anna (DEM); steve@urbanplaceconsulting.com; Zamora, Francis (DEM); Hogan, Kristin (DEM); Rivera, Tiffany (DPH); Kunins, Hillary (DPH); Chiu, Kent (MTA); Walsh, Douglas (DPH); Gran, Betsy (DPH); Meskan, Brenda (HOM); Torres, Jose (HOM - Contractor); Trinh, Edward (DEM); Hillcoat, Kayleigh (DEM); Perez, Guillermo (DPW); Rodriguez, Ronald (DPW); Lee, Jason (DPW);

Milholland, Nancy (DEM); Bobba, Naveena (DPH); Young, Michael (MTA); Mera, Tanya (DPH)

Subject: Daily TL Ops Mtg

When: Thursday, January 6, 2022 9:30 AM-10:00 AM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

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- Large encampment resolutions
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Thank you.

Microsoft Teams meeting

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From: [Starliper, Lisa \(DEM\)](#)
To: [Bechelli, Adrienne \(DEM\)](#); [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang](#); [fernando](#); [artieg](#); [Helene Sautou](#); jmello@blockbyblock.com; [McCormick, Shawn \(MTA\)](#); [Adami, Steve \(ADP\)](#); [Tullock, Cristel \(ADP\)](#); [Bowman, Kimberley \(DEM\)](#); [Rana, Shalini \(DPH\)](#)
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Subject: Request for Info re: Daily TL Ops Mtg
Date: Thursday, January 6, 2022 7:01:22 AM

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- Placements – ADP, DPH, HSH

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Lisa

-----Original Appointment-----

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Sent: Thursday, December 9, 2021 2:01 PM

To: Bechelli, Adrienne (DEM); Boes, Tracy (POL); McDaniels, Christopher (DPW); Durden, DiJaida (DPW); Gale, Josh (PUC); Stein, Gail (MTA); Morrill, Jim (MTA); Tenner, Andrea (DPH); Borne, Deborah (DPH); Candler, Robin (DPH); Cannariato, Umecke (HOM); Mazza, Mark (HOM); Sloan, April (FIR); Mason, Michael (FIR); Pang, Simon (FIR); Starliper, Lisa (DEM); DutyOfficer, DEM (DEM); Maimoni, Andy (ADM); Wong, Bryan (ADM); Simon Bertrang; Fernando Pujals; Artie Gilbert; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn (MTA); Adami, Steve (ADP); Tullock, Cristel (ADP); Bowman, Kimberley (DEM); Rana, Shalini (DPH)

Cc: Dodge, Samuel (DEM); Almeida, Angelica (DPH); Nazzareta, Daniel (FIR); Holcomb, Andrew (DEM); Sop, Anna (DEM); steve@urbanplaceconsulting.com; Zamora, Francis (DEM); Hogan, Kristin (DEM); Rivera, Tiffany (DPH); Kunins, Hillary (DPH); Chiu, Kent (MTA); Walsh, Douglas (DPH); Gran, Betsy (DPH); Meskan, Brenda (HOM); Torres, Jose (HOM - Contractor); Trinh, Edward (DEM); Hillcoat, Kayleigh (DEM); Perez, Guillermo (DPW); Rodriguez, Ronald (DPW); Lee, Jason (DPW); Milholland, Nancy (DEM); Bobba, Naveena (DPH); Young, Michael (MTA); Mera, Tanya (DPH)

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Microsoft Teams meeting

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From: [Bechelli, Adrienne \(DEM\)](#)
To: [Michael Vuong](#); [Jean Cooper](#); [Colleen Rivecca](#); [Simon Bertrang](#); [christy@tlcbd.org](#); [rene@tlmpa.org](#); [artieg](#); [Pratibha@thclinic.org](#); [Soha Abdou](#); [jyoung@seadcenter.org](#); [fernando](#); [Lillian Mark](#); [Helene Sautou](#); [Martinez-Bankhead, Amelia \(HRC\)](#); [Kathy Curran](#); [alamerihem@gmail.com](#); [husseinr@sfusd.org](#); [rosas3mms@yahoo.com](#); [NBehnke@stanthonysf.org](#); [EJarvis@stanthonysf.org](#); [cathyvaughn909@gmail.com](#); [margaritamena@live.com](#)
Cc: [Mera, Tanya \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Almeida, Angelica \(DPH\)](#); [Juliana DePietro](#); [Sawyer, Amy \(MYR\)](#); [Cohen, Amy \(ECN\)](#); [Tenner, Andrea \(DPH\)](#); [Medina, Jessica \(DEM\)](#); [Nelson, Andrea \(CPC\)](#); [Ogidi, Kamene \(CPC\)](#); [iraiscarrera90@gmail.com](#); [Loughran, Eileen \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#)
Subject: TL Crisis Operations -- Weekly Stakeholder Meeting
Date: Wednesday, January 5, 2022 3:54:00 PM
Attachments: [TL Emergency Initiative SitRep OP3 FINAL DRAFT .pdf](#)

Hello everyone,

Please see attached for the weekly situation report from last week's TL operations and objectives. As mentioned, we plan to issue these reports every Tuesday. My apologies for the tardiness of this one.

This week's operational objectives include:

1. Implement intervention tactics at the following priority locations.
 - a. 300 block of Hyde
 - b. 300 block of Ellis
 - c. 7th/Market
 - d. 400 block of Eddy
 - e. 600 block of Eddy
 - f. 200-300 blocks of Jones
2. Implement priority location joint operation on 300 block of Hyde from 1/5-1/7.
3. Perform walk throughs of Linkage Center with City and community partners.
4. Finalize list of Tier 1 and Tier 2 services to be provided at Linkage Center by 1/7.
5. Document staffing plan for Linkage Center, including staff for site, escorts, and outreach by 1/9.
6. Perform outreach to community and neighborhood stakeholders regarding Linkage Center scope and details starting 1/3.
7. Establish long-term improvement process discussion team for outreach and engagement groups in the Tenderloin by 1/7.
8. Perform expedited response to 311 service requests for waste and other infrastructure needs starting 1/5.
9. Submit all required metrics for previous three operational periods as data is available by 1/4.

I look forward to our next meeting tomorrow where we can continue to discuss these efforts and how to improve our planning process.

Thanks,
Adrienne

Adrienne Bechelli

Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers

415-554-4843 office

adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344



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From: [Bechelli, Adrienne \(DEM\)](#)
To: [Michael Vuong](#); [Jean Cooper](#); [Colleen Rivecca](#); [Simon Bertrang](#); [rene@tlmpa.org](#); [artieg](#); [Pratibha@thclinic.org](#); [Soha Abdou](#); [jyoung@seadcenter.org](#); [fernando](#); [christy@tlcbd.org](#); [Lillian Mark](#); [Helene Sautou](#); [Martinez-Bankhead, Amelia \(HRC\)](#); [Kathy Curran](#); [alamerihem@gmail.com](#); [husseinr@sfusd.org](#); [rosas3mms@yahoo.com](#); [NBehnke@stanthonysf.org](#); [EJarvis@stanthonysf.org](#); [cathyvaughn909@gmail.com](#); [margaritamena@live.com](#)
Cc: [Mera, Tanya \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Sawyer, Amy \(MYR\)](#); [Cohen, Amy \(ECN\)](#); [Tenner, Andrea \(DPH\)](#); [Medina, Jessica \(DEM\)](#); [Nelson, Andrea \(CPC\)](#); [Ogidi, Kamene \(CPC\)](#); [iraiscarrera90@gmail.com](#); [Loughran, Eileen \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Almeida, Angelica \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#)
Subject: Tenderloin
Date: Tuesday, January 4, 2022 1:06:52 PM
Attachments: [01.04.2022 Tenderloin Linkage Center.pdf](#)

Dear TL community stakeholders,

Please see attached regarding our recent accomplishment of signing a lease for the Linkage Center. I look forward to continuing to work with all of you to make this site a success.

Thanks,
Adrienne

Adrienne Bechelli

Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers

415-554-4843 office

adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344



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To: [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang](#); [fernando](#); [artieg](#); [Helene Sautou](#); jmello@blockbyblock.com; [McCormick, Shawn \(MTA\)](#); [Adami, Steve \(ADP\)](#); [Tulloch, Cristel \(ADP\)](#); [Bowman, Kimberley \(DEM\)](#)
Cc: [Dodge, Samuel \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Nazzareta, Daniel \(FIR\)](#); [Holcomb, Andrew \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Stephen Gibson](#); [Zamora, Francis \(DEM\)](#); [Hogan, Kristin \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Chiu, Kent \(MTA\)](#); [Walsh, Douglas \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Meskan, Brenda \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Trinh, Edward \(DEM\)](#)
Subject: TL Plan Op Period 4 Objectives
Date: Sunday, January 2, 2022 6:28:04 PM

Happy 2022 everyone! Please see below for our draft objectives for this week. Let me know if you have any additions. I would especially like to call everyone's attention to the last objective regarding metrics since we have had very few groups submit their data from this last week. Thanks!

Objectives for Operational Period 4: 1/3/22 – 1/9/22

1. Implement intervention tactics at the following priority locations.
 - a. 300 block of Hyde
 - b. 300 block of Ellis
 - c. 7th/Market
 - d. 400 block of Eddy
 - e. 600 block of Eddy
 - f. 200-300 blocks of Jones
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Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell **text message is the best way to reach me**

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Sent: Thursday, December 9, 2021 2:01 PM

To: Bechelli, Adrienne (DEM); Boes, Tracy (POL); McDaniels, Christopher (DPW); Durden, DiJaida (DPW); Gale, Josh (PUC); Stein, Gail (MTA); Morrill, Jim (MTA); Tenner, Andrea (DPH); Borne,

Deborah (DPH); Candler, Robin (DPH); Cannariato, Umecke (HOM); Mazza, Mark (HOM); Sloan, April (FIR); Mason, Michael (FIR); Pang, Simon (FIR); Starliper, Lisa (DEM); DutyOfficer, DEM (DEM); Maimoni, Andy (ADM); Wong, Bryan (ADM); Simon Bertrang; Fernando Pujals; Artie Gilbert; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn (MTA); Adami, Steve (ADP); Tullock, Cristel (ADP); Bowman, Kimberley (DEM)

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Subject: Daily TL Ops Mtg

When: Monday, January 3, 2022 9:30 AM-10:00 AM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

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Microsoft Teams meeting

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From: [Tenner, Andrea \(DPH\)](#)
To: [Pratibha Tekkey](#); [Bechelli, Adrienne \(DEM\)](#)
Cc: [Simon Bertrang](#); [Michael Vuong](#); [Helene Sautou](#); [Jean Cooper](#); [Colleen Rivecca](#); [rene@tlmpa.org](#); [artieg](#); [Soha Abdou](#); [jyoung@seadcenter.org](#); [fernando](#); [Christy@tlcbd.org](#); [Lillian Mark](#); [Martinez-Bankhead, Amelia \(HRC\)](#); [Kathy Curran](#); [alamerihem@gmail.com](#); [husseinr@sfusd.org](#); [rosas3mms@yahoo.com](#); [NBehnke@stanthonysf.org](#); [EJarvis@stanthonysf.org](#); [cathyvaughn909@gmail.com](#); [margaritamena@live.com](#); [Nelson, Andrea \(CPC\)](#); [Medina, Jessica \(DEM\)](#); [Mera, Tanya \(DPH\)](#); [Sawyer, Amy \(MYR\)](#); [Cohen, Amy \(ECN\)](#); [Ogidi, Kamene \(CPC\)](#); [iraiscarrera90@gmail.com](#); [Loughran, Eileen \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Almeida, Angelica \(DPH\)](#); [Borne, Deborah \(DPH\)](#)
Subject: Re: TL Operations Strategy Document
Date: Thursday, December 30, 2021 7:55:48 AM

Hello Pratibha—

Thank you for the question. Currently, there is a website that shows all available substance use and behavioral health treatment beds in the city located here: <https://findtreatment-sf.org/>

The available beds are updated daily and, if you click on a site, it takes you to a webpage for the site that gives linkage information.

I hope that helps.

Best regards,
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

Director, Public Health Emergency Preparedness and Response
San Francisco Department of Public Health
333 Valencia Street, Suite 333
San Francisco, CA 94103
Mobile: (312) 636-0238
Office: (628) 217-6972
On-Call Emergencies: (415) 802-7358

From: Pratibha Tekkey <pratibha@thclinic.org>
Date: Wednesday, December 29, 2021 at 10:31 PM
To: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Cc: Simon Bertrang <simon@tlcbd.org>, Michael Vuong <mvuong@kidsclub.org>, Helene Sautou <sautou@sfciviccenter.org>, Jean Cooper <jeanc@glide.org>, Colleen Rivecca <crivecca@tndc.org>, rene@tlmpa.org <rene@tlmpa.org>, artieg <artieg@urban-alchemy.us>, Soha Abdou <soha.agina@chinatowncdc.org>, jyoung@seadcenter.org <jyoung@seadcenter.org>, fernando <fernando@urbanplaceconsulting.com>, Christy@tlcbd.org <Christy@tlcbd.org>, Lillian Mark <lmark@glide.org>, Martinez-Bankhead, Amelia (HRC) <amelia.martinez-bankhead@sfgov.org>, Kathy Curran <kcurran@healingwellsf.org>, alamerihem@gmail.com <alamerihem@gmail.com>, husseinr@sfusd.org <husseinr@sfusd.org>, rosas3mms@yahoo.com

<rosas3mms@yahoo.com>, NBehnke@stanthonysf.org <NBehnke@stanthonysf.org>, EJarvis@stanthonysf.org <EJarvis@stanthonysf.org>, cathyvaughn909@gmail.com <cathyvaughn909@gmail.com>, margaritamena@live.com <margaritamena@live.com>, Nelson, Andrea (CPC) <andrea.nelson@sfgov.org>, Medina, Jessica (DEM) <jessica.a.medina@sfgov.org>, Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>, Sawyer, Amy (MYR) <amy.sawyer@sfgov.org>, Cohen, Amy (ECN) <amy.b.cohen@sfgov.org>, Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>, Ogidi, Kamene (CPC) <Kamene.Ogidi@sfgov.org>, iraiscarrera90@gmail.com <iraiscarrera90@gmail.com>, Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>, Candler, Robin (DPH) <robin.candler@sfdph.org>, Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>, Borne, Deborah (DPH) <deborah.borne@sfdph.org>

Subject: Re: TL Operations Strategy Document

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Hi I know it's last minute request it would be good to get data on already existing treatment bed and mental health bed where they are . And the current process for referring folks to them .

Thanks

Pratibha

Sent from my iPhone

On Dec 29, 2021, at 2:27 PM, Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org> wrote:

Hi TL stakeholder team,

My apologies for the tardiness – meant to send this email this morning but have been out in the field all day.

Please see attached for the most recent version of the Tenderloin operations strategy. This is the revised version of the earlier strategy document that we reviewed as a group a few weeks ago. As you all know, our specific operations plan and objectives change every week and we discuss the accomplishments every Thursday with this group. I am actively working on standardizing the accomplishments into a weekly report so that we can spend more of our time talking about the strategy direction and identifying concrete solutions rather than just hearing the report out every week. Hopefully you will get a version this week that outlines our accomplishments and metrics from this week's objectives.

Here is the list of specifics that the operations team is working on this week:

1. Implement intervention tactics at the following priority locations. (I recognize that not all the areas on our list from last week made the list this week due to resource constraints – we will work on that)
 - a. 300 block of Hyde
 - b. 300 block of Ellis
 - c. 7th/Market
 - d. 400 block of Eddy
 - e. 600 block of Eddy
 - f. 200-300 blocks of Jones
 - g. 300 block of Golden Gate (night)
2. Finalize the guest engagement and referral process for Linkage Center, including interaction with community organizations and parameters for enforcement.
3. Finalize location for Linkage Center by 12/29.
4. Perform outreach to community and neighborhood stakeholders regarding Linkage Center concept and scope starting 12/27.
5. Initiate improvement process discussions for community outreach and existing programs.
6. Initiate planning for increased treatment and shelter resources dedicated to the Tenderloin.
7. Address critical streetlight outages as informed by the developed lighting priority list.
8. Initiate feasibility planning for adjusted nighttime cleaning and enforcement tactics.

I want to spend most of our time tomorrow discussing 2, 5 and 6.

Thanks, and talk soon!

Adrienne

Adrienne Bechelli

Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers

415-554-4843 office

415-806-2058 cell

adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344

<image003.jpg>

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<Tenderloin Emergency Initiative Strategic Plan and Operation_12.27.21.pdf>

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From: [Pratibha Tekkey](#)
To: [Bechelli, Adrienne \(DEM\)](#)
Cc: [Simon Bertrang](#); [Michael Vuong](#); [Helene Sautou](#); [Jean Cooper](#); [Colleen Rivecca](#); [rene@tlmpa.org](#); [artieg](#); [Soha Abdou](#); [jyoung@seadcenter.org](#); [fernando](#); [Christy@tlcbd.org](#); [Lillian Mark](#); [Martinez-Bankhead, Amelia \(HRC\)](#); [Kathy Curran](#); [alamerihem@gmail.com](#); [houssein@sfusd.org](#); [rosas3mms@yahoo.com](#); [NBehnke@stanthonysf.org](#); [EJarvis@stanthonysf.org](#); [cathyvaughn909@gmail.com](#); [margaritamena@live.com](#); [Nelson, Andrea \(CPC\)](#); [Medina, Jessica \(DEM\)](#); [Mera, Tanya \(DPH\)](#); [Sawyer, Amy \(MYR\)](#); [Cohen, Amy \(ECN\)](#); [Tenner, Andrea \(DPH\)](#); [Ogidi, Kamene \(CPC\)](#); [iraiscarrera90@gmail.com](#); [Loughran, Eileen \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Almeida, Angelica \(DPH\)](#); [Borne, Deborah \(DPH\)](#)
Subject: Re: TL Operations Strategy Document
Date: Wednesday, December 29, 2021 7:31:45 PM

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.
Thanks
Pratibha

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<adrienne.bechelli@sfgov.org> wrote:

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Thanks, and talk soon!

Adrienne

Adrienne Bechelli

Deputy Director, Emergency Services

San Francisco Department of Emergency Management

Pronouns: She, Her, Hers

415-554-4843 office

415-806-2058 cell

adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344

<image003.jpg>

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From: [Bechelli, Adrienne \(DEM\)](#)
To: [Simon Bertrang](#); [Michael Vuong](#); [Helene Sautou](#); [Jean Cooper](#); [Colleen Rivecca](#); [rene@tlmpa.org](#); [artieg](#); [Pratibha@thclinic.org](#); [Soha Abdou](#); [jyoung@seadcenter.org](#); [fernando](#); [christy@tlcbd.org](#); [Lillian Mark](#); [Martinez-Bankhead, Amelia \(HRC\)](#); [Kathy Curran](#); [alamerihem@gmail.com](#); [husseinr@sfusd.org](#); [rosas3mms@yahoo.com](#); [NBehnke@stanthonysf.org](#); [EJarvis@stanthonysf.org](#); [cathyvaughn909@gmail.com](#); [margaritamena@live.com](#); [Nelson, Andrea \(CPC\)](#); [Medina, Jessica \(DEM\)](#); [Mera, Tanya \(DPH\)](#); [Sawyer, Amy \(MYR\)](#); [Cohen, Amy \(ECN\)](#); [Tenner, Andrea \(DPH\)](#); [Ogidi, Kamene \(CPC\)](#); [iraiscarrera90@gmail.com](#); [Loughran, Eileen \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Almeida, Angelica \(DPH\)](#); [Borne, Deborah \(DPH\)](#)
Subject: TL Operations Strategy Document
Date: Wednesday, December 29, 2021 2:27:04 PM
Attachments: [Tenderloin Emergency Initiative Strategic Plan and Operation 12.27.21.pdf](#)

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Thanks, and talk soon!

Adrienne

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Deputy Director, Emergency Services

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Pronouns: She, Her, Hers

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From: [Bechelli, Adrienne \(DEM\)](#)
To: [Tenner, Andrea \(DPH\)](#); [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang](#); [fernando](#); [artieg](#); [Helene Sautou](#); jmello@blockbyblock.com; [McCormick, Shawn \(MTA\)](#); [Adami, Steve \(ADP\)](#); [Tullock, Cristel \(ADP\)](#)
Cc: [Dodge, Samuel \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Nazzareta, Daniel \(FIR\)](#); [Holcomb, Andrew \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Stephen Gibson](#); [Zamora, Francis \(DEM\)](#); [Hogan, Kristin \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Chiu, Kent \(MTA\)](#); [Walsh, Douglas \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Meskan, Brenda \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#)
Subject: RE: Daily TL Ops Mtg
Date: Monday, December 27, 2021 8:53:29 PM
Attachments: [TL_Emergency_Supplement1_122721.pdf](#)

All, please see attached. As referenced this morning, this is the supplemental declaration to the emergency that clarifies details on city hiring for health and human services, and the ability for the city to enter into a lease for the Linkage Center.

Talk to you tomorrow.

Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell **text message is the best way to reach me**

-----Original Appointment-----

From: Bechelli, Adrienne (DEM)

Sent: Thursday, December 9, 2021 2:01 PM

To: Tenner, Andrea (DPH); Bechelli, Adrienne (DEM); Boes, Tracy (POL); McDaniels, Christopher (DPW); Durden, DiJaida (DPW); Gale, Josh (PUC); Stein, Gail (MTA); Morrill, Jim (MTA); Borne, Deborah (DPH); Candler, Robin (DPH); Cannariato, Umecke (HOM); Mazza, Mark (HOM); Sloan, April (FIR); Mason, Michael (FIR); Pang, Simon (FIR); Starliper, Lisa (DEM); DutyOfficer, DEM (DEM); Maimoni, Andy (ADM); Wong, Bryan (ADM); Simon Bertrang; Fernando Pujals; Artie Gilbert; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn (MTA); Adami, Steve (ADP); Tullock, Cristel (ADP)

Cc: Dodge, Samuel (DEM); Almeida, Angelica (DPH); Nazzareta, Daniel (FIR); Holcomb, Andrew (DEM); anna.sop@sfgov.org; steve@urbanplaceconsulting.com; Zamora, Francis (DEM); Hogan, Kristin (DEM); Rivera, Tiffany (DPH); Kunins, Hillary (DPH); Chiu, Kent (MTA); Walsh, Douglas (DPH); Gran, Betsy (DPH); Meskan, Brenda (HOM); Torres, Jose (HOM - Contractor)

Subject: Daily TL Ops Mtg

When: Tuesday, December 28, 2021 9:30 AM-10:00 AM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

This meeting will serve as the daily operations huddle for crisis operations in the Tenderloin, effective 12/13/21. Meeting participants will include city and non-city departments that are responsible for various levels of the above operations in the Tenderloin. Please forward to the most relevant operations lead for your agency.

This meeting will review daily operational objectives for:

Law enforcement

- Cleaning and debris
- Infrastructure repairs (lights, streets, sidewalks, bus shelters, trash cans, other)
- Outreach and services connection

Other agenda items as necessary:

- Medical calls
- Large encampment resolutions
- Significant events in area that need discussion (shootings, fires, etc.)

Thank you.

Microsoft Teams meeting

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Penal Code § 832.7(b)(5)(A) # United States, San Francisco

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From: [Almeida, Angelica \(DPH\)](#)
To: [Candler, Robin \(DPH\)](#)
Subject: Fwd: TL Emergency Initiative -- OP 3 Objectives and Situation Report for OP 2
Date: Sunday, December 26, 2021 10:09:32 PM
Attachments: [Emergency Declaration Reference - Tenderloin.pdf](#)
[Linkage Center Community Talking Points.docx](#)
[TL Emergency Initiate SitRep OP2.pdf](#)

We only need to do the 8:45 and 10:00 meetings

Angelica M. Almeida, Ph.D.
PSY23814
Director, Forensic/Justice Involved Behavioral Health Services
San Francisco Department of Public Health
1380 Howard Street, 4th Floor
San Francisco, CA 94103
Tel: 415-255-3722 I Fax: 415-255-3798
angelica.almeida@sfdph.org

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Begin forwarded message:

From: "Bechelli, Adrienne (DEM)" <adrienne.bechelli@sfgov.org>
Date: December 26, 2021 at 2:06:01 PM PST
To: "Boes, Tracy (POL)" <Tracy.Boes@sfgov.org>, "Dodge, Samuel (DEM)" <sam.dodge@sfgov.org>, "McDaniels, Christopher (DPW)" <christopher.mcdaniels@sfdpw.org>, "Durden, DiJaida (DPW)" <DiJaida.Durden@sfdpw.org>, "Gale, Josh (PUC)" <JGale@sfwater.org>, "Stein, Gail (MTA)" <Gail.Stein@sfmta.com>, "Morrill, Jim (MTA)" <Jim.Morrill@sfmta.com>, "Tenner, Andrea (DPH)" <andrea.tenner@sfdph.org>, "Borne, Deborah (DPH)" <deborah.borne@sfdph.org>, "Candler, Robin (DPH)" <robin.candler@sfdph.org>, "Cannariato, Umecke (HOM)" <umecke.cannariato@sfgov.org>, "Mazza, Mark (HOM)" <Mark.Mazza@sfgov.org>, "Sloan, April (FIR)" <april.l.sloan@sfgov.org>, "Mason, Michael (FIR)" <michael.mason@sfgov.org>, "Pang, Simon (FIR)" <simon.pang@sfgov.org>, "Starliper, Lisa (DEM)" <lisa.starliper@sfgov.org>, "Almeida, Angelica (DPH)" <angelica.almeida@sfdph.org>, Stephen Gibson <steve@urbanplaceconsulting.com>, "DutyOfficer, DEM (DEM)" <demdutyofficer@sfgov.org>, "Maimoni, Andy (ADM)" <andy.maimoni@sfgov.org>, "Wong, Bryan (ADM)"

<bryan.v.wong@sfgov.org>, Simon Bertrang <simon@tlcbd.org>, fernando <fernando@urbanplaceconsulting.com>, "Sop, Anna (DEM)" <anna.sop@sfgov.org>, "Kunins, Hillary (DPH)" <hillary.kunins@sfdph.org>, "Holcomb, Andrew (DEM)" <andrew.holcomb@sfgov.org>, artieg <artieg@urban-alchemy.us>, Helene Sautou <sautou@sfciviccenter.org>, jmello@blockbyblock.com, "McCormick, Shawn (MTA)" <Shawn.McCormick@sfmta.com>, "Adami, Steve (ADP)" <steve.adami@sfgov.org>

Cc: "Nazzareta, Daniel (FIR)" <daniel.nazzareta@sfgov.org>, "Zamora, Francis (DEM)" <francis.zamora@sfgov.org>, "Hogan, Kristin (DEM)" <kristin.hogan@sfgov.org>, "Rivera, Tiffany (DPH)" <tiffany.rivera@sfdph.org>, "Chiu, Kent (MTA)" <Kent.Chiu@sfmta.com>, "Walsh, Douglas (DPH)" <douglas.walsh@sfdph.org>, "Gran, Betsy (DPH)" <betsy.gran@sfdph.org>, "Meskan, Brenda (HOM)" <brenda.meskan@sfgov.org>, "Torres, Jose (HOM - Contractor)" <jose.torres@sfgov.org>, "Carroll, Maryellen (DEM)" <maryellen.carroll@sfgov.org>

Subject: TL Emergency Initiative -- OP 3 Objectives and Situation Report for OP 2

Happy holidays everyone. I'm pleased to announce for anyone who wasn't part of the marathon hearing on Thursday that shortly before 1 a.m. on Friday morning the Mayor's declaration of emergency was officially approved by the Board of Supervisors. This allows us to continue our operations under an emergency state, assembled into an incident management team, and managed by objectives. Thank you to all of you for your ongoing support of this effort. All of this is done with and for the people of the Tenderloin and by extension the whole city because when the TL thrives we all can too.

A couple of things are attached for your awareness:

1. A one-pager that was developed as a quick reference guide about the emergency declaration.
2. The long-awaited initial talking points about the Linkage Center that all of you performing community outreach can begin to use when engaging with people on the street. Please note that some details (like location and opening date) are still TBD, but we can start to socialize the concept with potential guests now that the declaration has been approved. These will help with objective #4 this week.
3. The situation report from Op Period 2 that ends today (Sunday). It lists our objectives and the specific actions we took to accomplish (or at least make progress on) them. This will be distributed at the end of each Op Period.

Below is the list of our objectives for Op Period 3 which starts tomorrow and goes through Sunday Jan 2. Please review these objectives and if your agency should be assigned to an area where it is not currently, let me know. Please also note that I expect each of your agencies to be performing work on a daily basis that gets us closer to meeting these objectives, and I will ask each of you to report out on your progress

every morning. **Do not wait for me to specifically task you with tactics** – if you do not hear direction specifically from me I am assuming that you are the subject matter expert and that you are developing your operational plan and will implement and report out on it accordingly.

Look forward to talking with everyone tomorrow morning!

Objectives for Operational Period 3: 12/27/21 – 1/2/22

1. Implement intervention tactics at the following priority locations. (SFPD, DPW, TLCBD, MMBA, DPH, HSH, SFFD)
 - a. 300 block of Hyde
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 - g. 300 block of Golden Gate (night)
2. Finalize the guest engagement and referral process for Linkage Center, including interaction with community organizations and parameters for enforcement. (DEM, DPH, HSH, SFPD, SFFD, community groups)
3. Finalize location for Linkage Center by 12/29. (DEM)
4. Perform outreach to community and neighborhood stakeholders regarding Linkage Center concept and scope starting 12/27. (DEM, OEWD, TMCBD, CCCBD, MMCBD, MMBA)
5. Initiate improvement process discussions for community outreach and existing programs. (DEM, SFFD, DPH, HSH, HRC, community orgs TBD)
6. Initiate planning for increased treatment and shelter resources dedicated to the Tenderloin. (DEM, HSH, DPH, HRC, community orgs TBD)
7. Address critical streetlight outages as informed by the developed lighting priority list. (DEM, PUC)
8. Initiate feasibility planning for adjusted nighttime cleaning and enforcement tactics. (DEM, DPW, SFPD)

Adrienne Bechelli

Deputy Director, Emergency Services
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Text your zip code to 888-777 to sign up for emergency text alerts.

From: [Bechelli, Adrienne \(DEM\)](#)
To: [Boes, Tracy \(POL\)](#); [Dodge, Samuel \(DEM\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Stephen Gibson; DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang; fernando; Sop, Anna \(DEM\)](#); [Kunins, Hillary \(DPH\)](#); [Holcomb, Andrew \(DEM\)](#); [artieg; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn \(MTA\)](#); [Adami, Steve \(ADP\)](#)
Cc: [Nazzareta, Daniel \(FIR\)](#); [Zamora, Francis \(DEM\)](#); [Hogan, Kristin \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Chiu, Kent \(MTA\)](#); [Walsh, Douglas \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Meskan, Brenda \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Carroll, Maryellen \(DEM\)](#)
Subject: TL Emergency Initiative -- OP 3 Objectives and Situation Report for OP 2
Date: Sunday, December 26, 2021 2:06:01 PM
Attachments: [Emergency Declaration Reference - Tenderloin.pdf](#)
[Linkage Center Community Talking Points.docx](#)
[TL Emergency Initiate SitRep OP2.pdf](#)

Happy holidays everyone. I'm pleased to announce for anyone who wasn't part of the marathon hearing on Thursday that shortly before 1 a.m. on Friday morning the Mayor's declaration of emergency was officially approved by the Board of Supervisors. This allows us to continue our operations under an emergency state, assembled into an incident management team, and managed by objectives. Thank you to all of you for your ongoing support of this effort. All of this is done with and for the people of the Tenderloin and by extension the whole city because when the TL thrives we all can too.

A couple of things are attached for your awareness:

1. A one-pager that was developed as a quick reference guide about the emergency declaration.
2. The long-awaited initial talking points about the Linkage Center that all of you performing community outreach can begin to use when engaging with people on the street. Please note that some details (like location and opening date) are still TBD, but we can start to socialize the concept with potential guests now that the declaration has been approved. These will help with objective #4 this week.
3. The situation report from Op Period 2 that ends today (Sunday). It lists our objectives and the specific actions we took to accomplish (or at least make progress on) them. This will be distributed at the end of each Op Period.

Below is the list of our objectives for Op Period 3 which starts tomorrow and goes through Sunday Jan 2. Please review these objectives and if your agency should be assigned to an area where it is not currently, let me know. Please also note that I expect each of your agencies to be performing work on a daily basis that gets us closer to meeting these objectives, and I will ask each of you to report out on your progress every morning. **Do not wait for me to specifically task you with tactics** – if you do not hear direction specifically from me I am assuming that you are the subject matter expert and that you are developing your operational plan and will implement and report out on it accordingly.

Look forward to talking with everyone tomorrow morning!

Objectives for Operational Period 3: 12/27/21 – 1/2/22

1. Implement intervention tactics at the following priority locations. (SFPD, DPW, TLCBD,

MMBA, DPH, HSH, SFFD)

- a. 300 block of Hyde
 - b. 300 block of Ellis
 - c. 7th/Market
 - d. 400 block of Eddy
 - e. 600 block of Eddy
 - f. 200-300 blocks of Jones
 - g. 300 block of Golden Gate (night)
2. Finalize the guest engagement and referral process for Linkage Center, including interaction with community organizations and parameters for enforcement. (DEM, DPH, HSH, SFPD, SFFD, community groups)
 3. Finalize location for Linkage Center by 12/29. (DEM)
 4. Perform outreach to community and neighborhood stakeholders regarding Linkage Center concept and scope starting 12/27. (DEM, OEWD, TMCBD, CCCBD, MMCBD, MMBA)
 5. Initiate improvement process discussions for community outreach and existing programs. (DEM, SFFD, DPH, HSH, HRC, community orgs TBD)
 6. Initiate planning for increased treatment and shelter resources dedicated to the Tenderloin. (DEM, HSH, DPH, HRC, community orgs TBD)
 7. Address critical streetlight outages as informed by the developed lighting priority list. (DEM, PUC)
 8. Initiate feasibility planning for adjusted nighttime cleaning and enforcement tactics. (DEM, DPW, SFPD)

Adrienne Bechelli

Deputy Director, Emergency Services
San Francisco Department of Emergency Management
Pronouns: She, Her, Hers

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adrienne.bechelli@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 344



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From: [Bechelli, Adrienne \(DEM\)](#)
To: [Tenner, Andrea \(DPH\)](#); [Adami, Steve \(ADP\)](#); [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang; fernando; artieg; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn \(MTA\)](#)
Cc: [Almeida, Angelica \(DPH\)](#); [Tullock, Cristel \(ADP\)](#); [Dodge, Samuel \(DEM\)](#); [Nazzareta, Daniel \(FIR\)](#); [Holcomb, Andrew \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Stephen Gibson; Zamora, Francis \(DEM\)](#); [Hoqan, Kristin \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Chiu, Kent \(MTA\)](#); [Walsh, Douglas \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Meskan, Brenda \(HOM\)](#); [Torres, Jose \(HOM - Contractor\)](#)
Subject: Canceled: Daily TL Ops Mtg
Importance: High

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- * Outreach and services connection

Other agenda items as necessary:

- * Medical calls
- * Large encampment resolutions
- * Significant events in area that need discussion (shootings, fires, etc.)

Thank you.

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[Penal Code § 832.7\(b\)\(5\)\(A\)](#) #> United States, San Francisco

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From: [Starliper, Lisa \(DEM\)](#)
To: [Bechelli, Adrienne \(DEM\)](#); [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang](#); [Fernando Pujals](#); [Artie Gilbert](#); [Helene Sautou](#); [McCormick, Shawn \(MTA\)](#); [jmello@blockbyblock.com](#); [Adami, Steve \(ADP\)](#)
Cc: [Dodge, Samuel \(DEM\)](#); [Nazzareta, Daniel \(FIR\)](#); [Holcomb, Andrew \(DEM\)](#); [steve@urbanplaceconsulting.com](#); [Zamora, Francis \(DEM\)](#); [Hogan, Kristin \(DEM\)](#); [Kunins, Hillary \(DPH\)](#); [Chiu, Kent \(MTA\)](#); [Walsh, Douglas \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Sop, Anna \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Tullock, Cristel \(ADP\)](#); [Almeida, Angelica \(DPH\)](#)
Subject: Map of Tenderloin PD District Boundaries
Date: Wednesday, December 22, 2021 9:47:42 AM
Attachments: [DEM Tab Landscape TenderloinPDistrict.pdf](#)

Morning All,

Attached is the TL PD District map that I mentioned on today's call.

If there are any other mapping needs, that we may not have already thought of, please let me know.

Thanks,
Lisa

Lisa Starliper, MPA
Pronouns: She/Her/Hers
Operations Manager
Dept of Emergency Management
1011 Turk Street
San Francisco, CA 94102
lisa.starliper@sfgov.org
415-517-5092 (work cell)

-----Original Appointment-----

From: Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>
Sent: Thursday, December 9, 2021 2:01 PM
To: Bechelli, Adrienne (DEM); Boes, Tracy (POL); McDaniels, Christopher (DPW); Durden, DiJaida (DPW); Gale, Josh (PUC); Stein, Gail (MTA); Morrill, Jim (MTA); Tenner, Andrea (DPH); Borne, Deborah (DPH); Candler, Robin (DPH); Cannariato, Umecke (HOM); Mazza, Mark (HOM); Sloan, April (FIR); Mason, Michael (FIR); Pang, Simon (FIR); Starliper, Lisa (DEM); DutyOfficer, DEM (DEM); Maimoni, Andy (ADM); Wong, Bryan (ADM); Simon Bertrang; Fernando Pujals; Artie Gilbert; Helene Sautou; McCormick, Shawn (MTA); jmello@blockbyblock.com; Adami, Steve (ADP)
Cc: Dodge, Samuel (DEM); Nazzareta, Daniel (FIR); Holcomb, Andrew (DEM); steve@urbanplaceconsulting.com; Zamora, Francis (DEM); Hogan, Kristin (DEM); Kunins, Hillary (DPH); Chiu, Kent (MTA); Walsh, Douglas (DPH); Gran, Betsy (DPH); Sop, Anna (DEM); Rivera, Tiffany (DPH); Tullock, Cristel (ADP); Almeida, Angelica (DPH)
Subject: Daily TL Ops Mtg
When: Wednesday, December 22, 2021 9:30 AM-10:00 AM (UTC-08:00) Pacific Time (US & Canada).
Where: Microsoft Teams Meeting

This meeting will serve as the daily operations huddle for crisis operations in the Tenderloin, effective 12/13/21. Meeting participants will include city and non-city departments that are responsible for various levels of the above operations in the Tenderloin. Please forward to the most relevant operations lead for your agency.

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- Cleaning and debris
- Infrastructure repairs (lights, streets, sidewalks, bus shelters, trash cans, other)
- Outreach and services connection

Other agenda items as necessary:

- Medical calls
- Large encampment resolutions
- Significant events in area that need discussion (shootings, fires, etc.)

Thank you.

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Cc: [Walsh, Douglas \(DPH\)](#); [Dodge, Samuel \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Nazzareta, Daniel \(FIR\)](#); [Holcomb, Andrew \(DEM\)](#); [Sop, Anna \(DEM\)](#); steve@urbanplaceconsulting.com; [Zamora, Francis \(DEM\)](#); [Hogan, Kristin \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Carroll, Maryellen \(DEM\)](#)
Subject: Tenderloin Emergency Initiative -- Objectives for Op Period 2
Date: Sunday, December 19, 2021 6:18:06 PM
Importance: High

Hello all,

Please see below for our objectives for this upcoming week, which represents Operational Period 2. As you can tell, they've gotten a lot more specific and there's many more of them! Please let me know if there are any that have been left out.

Over the course of the week, each agency should be performing work that helps accomplish the objectives listed below. During our daily operations meetings each agency should be prepared to report out on the specific actions they are taking.

1. Focus disruption efforts of outreach, enforcement, and coordinated cleaning at the following hot spots: 400 block of Eddy, 600 block of Eddy, 300 block of Hyde, 300 block of Ellis, North side of intersection at 7th and Market. (Urban Alchemy, SFPD, DPW, TLCBD, MMBA, DPH, HSH, SFFD)
2. Finalize the process for expedited response to 311 complaints for infrastructure and cleaning requests for service in the Tenderloin by 12/24. (DEM, 311, DPW, PUC, MTA)
3. Validate the lighting survey and priority list by 12/23. (DEM, TLCBD, CCCBD, MMCBD).
4. Finalize list of required weekly metrics and ensure all agencies are able to successfully track and submit them weekly. (DEM)
5. Perform education and disruption efforts for illegal vending activities in front of Proper Hotel on 12/22 and 12/23. (DEM, DPH, DPW, SFPD)
6. Initiate planning for integration with Street Wellness Team pilot program to begin in late January. (DEM, SFFD)
7. Finalize Linkage Center scope and purpose; perform outreach to community and neighborhood stakeholders starting 12/21. (DEM, OEWD, TMCBD, CCCBD, MMCBD, MMBA)
8. Schedule recurring Tenderloin resident townhall meetings/listening sessions with operations leadership. (HRC, DEM)
9. Select location for Linkage Center by 12/24. (DEM)
10. Finish draft Linkage Center staffing and transportation plans by 12/24. (DPH, HSH)
11. Finish guest referral process for Linkage Center by 12/24. (DPH, HSH, DEM, Urban Alchemy, TLCBD)
12. Create template for tracking of operational progress and send out situation report to operations team on 12/24. (DEM)

Thanks,
Adrienne

Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell **text message is the best way to reach me**

-----Original Appointment-----

From: Bechelli, Adrienne (DEM)

Sent: Thursday, December 9, 2021 2:01 PM

To: Bechelli, Adrienne (DEM); Boes, Tracy (POL); McDaniels, Christopher (DPW); Durden, DiJaida (DPW); Gale, Josh (PUC); Stein, Gail (MTA); Morrill, Jim (MTA); Tenner, Andrea (DPH); Borne, Deborah (DPH); Candler, Robin (DPH); Cannariato, Umecke (HOM); Mazza, Mark (HOM); Sloan, April (FIR); Mason, Michael (FIR); Pang, Simon (FIR); Starliper, Lisa (DEM); DutyOfficer, DEM (DEM); Maimoni, Andy (ADM); Wong, Bryan (ADM); Simon Bertrang; Fernando Pujals; Artie Gilbert; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn (MTA)

Cc: Walsh, Douglas (DPH); Dodge, Samuel (DEM); Almeida, Angelica (DPH); Nazzareta, Daniel (FIR); Holcomb, Andrew (DEM); anna.sop@sfgov.org; steve@urbanplaceconsulting.com; Zamora, Francis (DEM); Hogan, Kristin (DEM); Rivera, Tiffany (DPH); Kunins, Hillary (DPH)

Subject: Daily TL Ops Mtg

When: Monday, December 20, 2021 9:30 AM-10:00 AM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

This meeting will serve as the daily operations huddle for crisis operations in the Tenderloin, effective 12/13/21. Meeting participants will include city and non-city departments that are responsible for various levels of the above operations in the Tenderloin. Please forward to the most relevant operations lead for your agency.

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- Outreach and services connection

Other agenda items as necessary:

- Medical calls
- Large encampment resolutions
- Significant events in area that need discussion (shootings, fires, etc.)

Thank you.

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To: [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [DutyOfficer, DEM \(DEM\)](#); [Maimoni, Andy \(ADM\)](#); [Wong, Bryan \(ADM\)](#); [Simon Bertrang](#); [Fernando Pujals](#); [Artie Gilbert](#); [Helene Sautou](#); jmello@blockbyblock.com; [McCormick, Shawn \(MTA\)](#)
Cc: [Dodge, Samuel \(DEM\)](#); [Almeida, Angelica \(DPH\)](#); [Nazzareta, Daniel \(FIR\)](#); [Holcomb, Andrew \(DEM\)](#); [Sop, Anna \(DEM\)](#); steve@urbanplaceconsulting.com; [Zamora, Francis \(DEM\)](#); [Hogan, Kristin \(DEM\)](#); [Rivera, Tiffany \(DPH\)](#); [Kunins, Hillary \(DPH\)](#)
Subject: RE: Daily TL Ops Mtg
Date: Friday, December 17, 2021 11:02:44 AM
Attachments: [PRESS RELEASE MAYOR LONDON BREED DECLARES STATE OF EMERGENCY IN THE TENDERLOIN.msg](#)

Hi all, hot off the press! Please see attached for the Mayor's local declaration of emergency in the Tenderloin.

Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell **text message is the best way to reach me**

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From: Bechelli, Adrienne (DEM)

Sent: Thursday, December 9, 2021 2:01 PM

To: Bechelli, Adrienne (DEM); Boes, Tracy (POL); McDaniels, Christopher (DPW); Durden, DiJaida (DPW); Gale, Josh (PUC); Stein, Gail (MTA); Morrill, Jim (MTA); Tenner, Andrea (DPH); Borne, Deborah (DPH); Candler, Robin (DPH); Cannariato, Umecke (HOM); Mazza, Mark (HOM); Sloan, April (FIR); Mason, Michael (FIR); Pang, Simon (FIR); Starliper, Lisa (DEM); DutyOfficer, DEM (DEM); Maimoni, Andy (ADM); Wong, Bryan (ADM); Simon Bertrang; Fernando Pujals; Artie Gilbert; Helene Sautou; jmello@blockbyblock.com; McCormick, Shawn (MTA)

Cc: Dodge, Samuel (DEM); Almeida, Angelica (DPH); Nazzareta, Daniel (FIR); Holcomb, Andrew (DEM); anna.sop@sfgov.org; steve@urbanplaceconsulting.com; Zamora, Francis (DEM); Hogan, Kristin (DEM); Rivera, Tiffany (DPH); Kunins, Hillary (DPH)

Subject: Daily TL Ops Mtg

When: Friday, December 17, 2021 9:30 AM-10:00 AM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

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To: [Borne, Deborah \(DPH\)](#); [Fernando Pujals](#); [Simon Bertrang](#); [Maimoni, Andy \(ADM\)](#); [Boes, Tracy \(POL\)](#); [McDaniels, Christopher \(DPW\)](#); [Durden, DiJaida \(DPW\)](#); [Gale, Josh \(PUC\)](#); [Stein, Gail \(MTA\)](#); [Morrill, Jim \(MTA\)](#); [Tenner, Andrea \(DPH\)](#); [Candler, Robin \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Sloan, April \(FIR\)](#); [Mason, Michael \(FIR\)](#); [Pang, Simon \(FIR\)](#); [Starliper, Lisa \(DEM\)](#); [DutyOfficer, DEM \(DEM\)](#); [Wong, Bryan \(ADM\)](#); [Artie Gilbert](#)
Cc: [Almeida, Angelica \(DPH\)](#); [Sop, Anna \(DEM\)](#); [Dodge, Samuel \(DEM\)](#); [Nazzareta, Daniel \(FIR\)](#); [Holcomb, Andrew \(DEM\)](#); steve@urbanplaceconsulting.com
Subject: RE: Daily TL Ops Mtg
Date: Tuesday, December 14, 2021 8:23:35 AM

Good morning everyone. I'm looking forward to our first joint operations meeting for the TL plan very shortly.

Each day we will be reviewing the week's objectives (that from now on will be sent in advance, I promise) and discussing tactics for how all our agencies will work together to achieve them. This week will be a little rocky as we ramp up, but ultimately I expect each agency to report out every day on their progress toward accomplishing their relevant objectives.

See below for our objectives for this week. They are somewhat broad as we get started. In the future, they will become "SMART": specific, measurable, action-oriented, realistic, and time-bound. Each week's objectives will be informed by a stakeholder group that meets on Thursdays and will be confirmed by both policy direction as well as operational feasibility on Fridays.

Objectives – Week of 12/13/21

1. Focus enforcement activities on known problem areas to disrupt activity taking place.
2. Create set process for identification, reporting, and follow up of trash/debris clean up.
3. Identify temporary lighting and corresponding staffing solutions for deployment. Identify priority list of locations for lighting.
4. Establish baseline metrics for outreach and enforcement by tracking number of encounters during the week of 12/13/21.
5. Begin feasibility planning for a temporary linkage site.

Thanks and talk soon.

Adrienne Bechelli (she/her)

Department of Emergency Management

(415) 806-2058 cell **text message is the best way to reach me**

-----Original Appointment-----

From: Bechelli, Adrienne (DEM)

Sent: Thursday, December 9, 2021 2:01 PM

To: Borne, Deborah (DPH); Fernando Pujals; Simon Bertrang; Maimoni, Andy (ADM); Bechelli, Adrienne (DEM); Boes, Tracy (POL); McDaniels, Christopher (DPW); Durden, DiJaida (DPW); Gale, Josh (PUC); Stein, Gail (MTA); Morrill, Jim (MTA); Tenner, Andrea (DPH); Candler, Robin (DPH); Cannariato, Umecke (HOM); Mazza, Mark (HOM); Sloan, April (FIR); Mason, Michael (FIR); Pang, Simon (FIR); Starliper, Lisa (DEM); DutyOfficer, DEM (DEM); Wong, Bryan (ADM); Artie Gilbert

Cc: Almeida, Angelica (DPH); anna.sop@sfgov.org; Dodge, Samuel (DEM); Nazzareta, Daniel (FIR); Holcomb, Andrew (DEM); steve@urbanplaceconsulting.com

Subject: Daily TL Ops Mtg

When: Tuesday, December 14, 2021 9:30 AM-10:00 AM (UTC-08:00) Pacific Time (US & Canada).

Where: Microsoft Teams Meeting

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Microsoft Teams meeting

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