

From: [Hoffman, Rob \(DPH - Contractor\)](#)
To: [Loughran, Eileen \(DPH\)](#); [Packer, Tracey \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [DPH-External-Weisen-Healthright360.org](#); [Almeida, Angelica \(DPH\)](#); [Candler, Robin \(DPH\)](#)
Cc: [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Strieff, Sarah \(DPH\)](#)
Subject: Re: Community Advisory Committee
Date: Monday, February 7, 2022 12:30:31 PM

Hi,

I would love to take on coordinating some customer satisfaction surveys that include small \$ incentives...

And present on the results.

Just a thought

We could use input on roll out of new guidelines for privacy area too.
So many things actually

Warm Regards,
Rob Hoffman
Pronouns: he him his
Special Projects Coordinator
Community Health Equity and Promotion
Population Health Division
Department of Public Health
rob.hoffman@sfdph.org
415-713-2349

From: Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>
Sent: Monday, February 7, 2022 12:18:04 PM
To: Packer, Tracey (DPH) <tracey.packer@sfdph.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; [DPH-External-Weisen-Healthright360.org](#) <weisen@Healthright360.org>; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>
Cc: Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Strieff, Sarah (DPH) <sarah.strieff@sfdph.org>
Subject: Re: Community Advisory Committee

This is a great idea. I agree with this being a CBO-DPH partnership to run the meetings and log input. As Tracey mentions, incentives for participation/time is a standard practice so we need to consider this in our planning. This process can help inform some of our other DUH efforts, so if I can, I'd like to be involved.

tx,
e

Eileen Loughran
Community Health Equity & Promotion
Health Program Coordinator
Population Health Division
San Francisco Department of Public Health
25 Van Ness Avenue, Suite 500
San Francisco, CA 94102

Tel: **(628)-217-6218**
eileen.loughran@sfdph.org

My new phone number after December 14, 2019:

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From: Packer, Tracey (DPH) <tracey.packer@sfdph.org>
Sent: Monday, February 7, 2022 10:58 AM
To: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>
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Subject: RE: Community Advisory Committee

Hi Andi,

Quick thoughts:

I support the idea and would recommend that one of the community based partners would lead in partnership with a DPH lead. Could consider role of SF Community Health Center - as they are planning to do ambassador training with interested guests and the advisory seems aligned. Need to think about how to make sure it is low barrier and would we consider incentives? I imagine that guests might have questions about services during the conversation so would be helpful to have service provider present.

Tracey Packer, MPH

Director of Community Health Equity & Promotion

Population Health Division

San Francisco Department of Public Health

25 Van Ness Avenue, Suite 500

San Francisco, CA 94102

Phone: (628) 217-6223 (NEW!)

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Fax: (415) 431-7154

tracey.packer@sfdph.org

preferred pronouns: she/her/hers

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From: Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>

Sent: Monday, February 7, 2022 10:10 AM

To: Packer, Tracey (DPH) <tracey.packer@sfdph.org>; Loughran, Eileen (DPH) <eileen.loughran@sfdph.org>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>

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Subject: Community Advisory Committee

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Thanks for your help with this! If there are others who should be included in the conversation, please include them.

Thanks,
Andi

Andrea (Andi) Tenner, MD, MPH, FACEP

COVID Response Role: COVID Task Force Transition Manager

Non-COVID Role: Director, Public Health Emergency Preparedness and Response

333 Valencia Street, Suite 333

San Francisco, CA 94103

Office: 628-217-6972

Mobile: 312-636-0238 **(Please text with urgent issues)**



From: [Loughran, Eileen \(DPH\)](#)
To: [Packer, Tracey \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [DPH-External-Weisen-Healthright360.org](#); [Almeida, Angelica \(DPH\)](#); [Candler, Robin \(DPH\)](#)
Cc: [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Strieff, Sarah \(DPH\)](#)
Subject: Re: Community Advisory Committee
Date: Monday, February 7, 2022 12:18:07 PM

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Subject: RE: Community Advisory Committee
Date: Monday, February 7, 2022 10:58:49 AM

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Cc: [Rivera, Tiffany \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Strieff, Sarah \(DPH\)](#)
Subject: Community Advisory Committee
Date: Monday, February 7, 2022 10:09:48 AM

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San Francisco, CA 94103

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POPULATION HEALTH DIVISION
SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

From: [SVC.DPH_DOC.TL.Plans](#)
To: [Reid, Marquis \(DPH\)](#); [Jacobs, Edward \(UCSF\)](#); [Davis, Nina \(DPH - Contractor\)](#); [Thorne-Dixson, Veronica \(DPH\)](#); [Gonzales, Stephanie \(DPH\)](#); [Dangerfield, Lorren \(DPH\)](#); [Reynolds, Andrew \(DPH\)](#); [Tuohey, Travis \(DPH\)](#); [Miguel Ibarra](#); michaelleyva@ramsinc.org; [Reiter, Mehera \(DPH\)](#); [Elgin Rose](#); terryill@codetenderloin.org; [Morales, Christian \(DPH\)](#)
Cc: [Rivera, Tiffany \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Strieff, Sarah \(DPH\)](#); [Tenner, Andrea \(DPH\)](#); [Kunins, Hillary \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Packer, Tracey \(DPH\)](#); [Simbe, Jeff \(DPH\)](#); [Paul Harkin](#); [Leyva, Michael \(DPH - Contractor\)](#)
Subject: Follow up from yesterday's TLC Shift Lead Training
Date: Saturday, February 5, 2022 6:49:26 AM
Attachments: [TLC Shift Lead Training Consolidated Slides.pdf](#)

Hi all,

Thank you for joining our training yesterday. And thanks to our presenters, Tiffany, Rob and Sarah.

If you couldn't make it, slides are attached and here is the [link](#) to the recording. Let betsy.gran@sfdph.org know if you have questions.

Here are the links we reviewed yesterday re: [Referrals](#) and [Critical Incidents](#).

Once you've completed this training, let me know and I'll issue you a certificate

We appreciate your leadership at the TLC! Your work is saving lives and keeping guests and staff safe!

Cheers,
Betsy

From: [Borne, Deborah \(DPH\)](#)
To: [Strieff, Sarah \(DPH\)](#)
Subject: Fw: Linkage Center Services Calendar and Daily Documents
Date: Tuesday, January 18, 2022 3:36:12 PM
Attachments: [1170 First Floor Services Plan.docx](#)
[LINKAGE CENTER METRICS AND TRACKING.docx](#)

FYI for FAQ

Deborah Borne, MSW, MD

CCSF COVID-19 Command Center Role: Operations Section Deputy- Prevention

Health Policy, Vulnerable Populations and People Experiencing Homelessness,
San Francisco Department of Public Health

Pronouns: she/her

Cell [415-225-1074](tel:415-225-1074)

“ No problem can be solved from the same level of consciousness that created it.”

- Albert Einstein

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From: Bowman, Kimberley (DEM) <kimberley.bowman@sfgov.org>

Sent: Tuesday, January 18, 2022 3:28 PM

To: Adami, Steve (ADP) <steve.adami@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Rachowicz, Lisa (HOM) <lisa.rachowicz@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Meskan, Brenda (HOM) <brenda.meskan@sfgov.org>; Le, Tommy (HOM) <tommy.h.le@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Tullock, Cristel (ADP) <cristel.tullock@sfgov.org>; Gary McCoy <gmcocoy@healthright360.org>; DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>; Artiejr <artiejr@urban-alchemy.us>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Macaraeg, Marc (DPW) <marc.macaraeg@sfdpw.org>; Sop, Anna (DEM) <anna.sop@sfgov.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Stephen Gibson

<steve@urbanplaceconsulting.com>; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Paul Harkin <pharkin@healthright360.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Jorgensen, Andrea (DEM) <andrea.jorgensen@sfgov.org>; Raycroft, Jill (DEM) <jill.raycroft@sfgov.org>

Cc: Rebecca Graff <rgraff@healthright360.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; Barone, Doris (HSA) <doris.barone@sfgov.org>; Kauffman, Cindy (HSA) <cindy.kauffman@sfgov.org>; Carroll, Maryellen (DEM) <maryellen.carroll@sfgov.org>; Pletsch, Destiny (ADP) <destiny.pletsch@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Lin, Cindy (HSA) <cindy.lin@sfgov.org>; Pineda, Anna (HSA) <anna.pineda@sfgov.org>; Ward, Cindy (HSA) <cindy.ward@sfgov.org>; Smith, Susie (HSA) <susie.smith@sfgov.org>; Adamek, Jason (HSA) <jason.adamek@sfgov.org>; Alex Boyder <aboyder@healthright360.org>; DPH-meganp (FIVEKEYS.ORG) <meganp@fivekeys.org>; Owens, Megan (HOM) <megan.owens@sfgov.org>; Dylan Grattidge <dgrattidge@healthright360.org>

Subject: Linkage Center Services Calendar and Daily Documents

Hi All –

The link to the google sheet calendar and points of contact is:

https://docs.google.com/spreadsheets/d/1cDVrpfVdiVu8lxBe3cacsNoLNC3NUX_Sh22VlySaQK0/edit?usp=sharing

There are two tabs, one for the calendar and a separate one for daily staffing and points of contact. Please let me know if you have any questions. Please update this information no later than 2100 DAILY. Also, attached are the two main documents in addition to the contact list that I provided to staff today.

Thanks,
Kim

Kim Bowman

Assistant Deputy Director, Emergency Services
San Francisco Department of Emergency Management

Pronouns: She, Her, Hers

415-439-9171 Cell

415-554-4840 Office

Kimberley.bowman@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 348



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Text your zip code to 888-777 to sign up for emergency text alerts.

From: [Gran, Betsy \(DPH\)](#)
To: [Borne, Deborah \(DPH\)](#); [Strieff, Sarah \(DPH\)](#)
Subject: FW: Linkage Center Concept of Operations
Date: Tuesday, January 18, 2022 10:27:34 AM
Attachments: [Tenderloin Linkage Center CONOPS.pdf](#)

Betsy Gran
Activated Disaster Service Worker
Planning Section Chief – Tenderloin Response 2022

Check out brief, useful videos on the People Development Team [Youtube Channel](#)
Find updated HR information here: <http://tinyurl.com/DPH-HR-Center>

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Sent: Monday, January 17, 2022 10:34 PM
To: Adami, Steve (ADP) <steve.adami@sfgov.org>; Starliper, Lisa (DEM) <lisa.starliper@sfgov.org>; Borne, Deborah (DPH) <deborah.borne@sfdph.org>; Mera, Tanya (DPH) <Tanya.Mera@sfdph.org>; Hoffman, Rob (DPH - Contractor) <rob.hoffman@sfdph.org>; Simbe, Jeff (DPH) <jeff.simbe@sfdph.org>; Candler, Robin (DPH) <robin.candler@sfdph.org>; Rivera, Tiffany (DPH) <tiffany.rivera@sfdph.org>; Cannariato, Umecke (HOM) <umecke.cannariato@sfgov.org>; Rachowicz, Lisa (HOM) <lisa.rachowicz@sfgov.org>; Bracco, Louis (HOM) <louis.bracco@sfgov.org>; Meskan, Brenda (HOM) <brenda.meskan@sfgov.org>; Le, Tommy (HOM) <tommy.h.le@sfgov.org>; Gran, Betsy (DPH) <betsy.gran@sfdph.org>; Tullock, Cristel (ADP) <cristel.tullock@sfgov.org>; Gary McCoy <gmccoy@healthright360.org>; DPH-bmiazgowicz <bmiazgowicz@healthRIGHT360.org>; Artiejr <artieg@urban-alchemy.us>; DPH-External-Weisen-Healthright360.org <weisen@Healthright360.org>; Macaraeg, Marc (DPW) <marc.macaraeg@sfdpw.org>; Sop, Anna (DEM) <anna.sop@sfgov.org>; Mazza, Mark (HOM) <Mark.Mazza@sfgov.org>; Stephen Gibson <steve@urbanplaceconsulting.com>; Almeida, Angelica (DPH) <angelica.almeida@sfdph.org>; Paul Harkin <pharkin@healthright360.org>; Bechelli, Adrienne (DEM) <adrienne.bechelli@sfgov.org>; Torres, Jose (HOM - Contractor) <jose.torres@sfgov.org>; Jorgensen, Andrea (DEM) <andrea.jorgensen@sfgov.org>; Raycroft, Jill (DEM) <jill.raycroft@sfgov.org>
Cc: Rebecca Graff <rgraff@healthright360.org>; Tenner, Andrea (DPH) <andrea.tenner@sfdph.org>; Ian Clark-Johnson <ianc@urban-alchemy.us>; Barone, Doris (HSA) <doris.barone@sfgov.org>; Kauffman, Cindy (HSA) <cindy.kauffman@sfgov.org>; Carroll, Maryellen (DEM) <maryellen.carroll@sfgov.org>; Pletsch, Destiny (ADP) <destiny.pletsch@sfgov.org>; DPH-workplaces-57 <bayronw@urban-alchemy.us>; Lin, Cindy (HSA) <cindy.lin@sfgov.org>; Pineda, Anna (HSA) <anna.pineda@sfgov.org>; Ward, Cindy (HSA) <cindy.ward@sfgov.org>; Smith, Susie (HSA) <susie.smith@sfgov.org>; Adamek, Jason (HSA) <jason.adamek@sfgov.org>
Subject: Linkage Center Concept of Operations

Good Evening All –

Please find the attached Tenderloin Linkage Center Concept of Operations. See you all tomorrow!

Thanks,
Kim

Kim Bowman

Assistant Deputy Director, Emergency Services

San Francisco Department of Emergency Management

Pronouns: She, Her, Hers

415-439-9171 Cell

415-554-4840 Office

Kimberley.bowman@sfgov.org | 1 Dr Carlton B Goodlett Pl, Suite 348



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From: [Bowman, Kimberley \(DEM\)](#)
To: [Murphy, Christian \(FIR\)](#); [Simbe, Jeff \(DPH\)](#); [Gary McCoy; DPH-External-Weisen-Healthright360.org](#); [Helene Sautou](#); [Strieff, Sarah \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [Zevin, Barry \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Murdock, Craig \(DPH\)](#); [Torres, Jose \(HOM - Contractor\)](#); [Bechelli, Adrienne \(DEM\)](#); [Starliper, Lisa \(DEM\)](#); [Sop, Anna \(DEM\)](#); [Tenner, Andrea \(DPH\)](#); [Papo, Dara \(DPH\)](#); [Borne, Deborah \(DPH\)](#); [Gran, Betsy \(DPH\)](#); [Tullock, Cristel \(ADP\)](#); [Kunins, Hillary \(DPH\)](#); [Almeida, Angelica \(DPH\)](#); [Cannariato, Umecke \(HOM\)](#); [Mera, Tanya \(DPH\)](#); [Rivera, Tiffany \(DPH\)](#); [Rachowicz, Lisa \(HOM\)](#); [Bracco, Louis \(HOM\)](#); [Meskan, Brenda \(HOM\)](#); [Mazza, Mark \(HOM\)](#); [Le, Tommy \(HOM\)](#); [Candler, Robin \(DPH\)](#); [Fang, David \(DEM\)](#); [Alex Boyder](#); [Paul Harkin](#); [DutyOfficer, DEM \(DEM\)](#); [Adami, Steve \(ADP\)](#); [Rebecca Graff](#)
Subject: Floor/Services In-Person Discussion

We will meet at the 1170 entrance and come inside once everyone has arrived. The site visit will begin with us in the (future) entry way for our guests on the first floor and we will go from there. In the meantime, we can start thinking about services that should be grouped together, services requiring private discussions, etc.

Blocking off plenty of time to dialogue and concept build – we may not need all this time.

From: [Simbe, Jeff \(DPH\)](#)
To: [Strieff, Sarah \(DPH\)](#); [Loughran, Eileen \(DPH\)](#); [Zevin, Barry \(DPH\)](#); [Hoffman, Rob \(DPH - Contractor\)](#); [Murdock, Craig \(DPH\)](#)
Cc: [DPH-External-Weisen-Healthright360.org](#); [Gary McCoy](#); [Paul Harkin](#)
Subject: TL Linkage Site Visit tomorrow
Date: Tuesday, January 4, 2022 3:18:08 PM

Hi All, here are the details for the site visit tomorrow, I'll forward the email invite shortly.

Vitka, Gary, and Paul, I think you have this info already, but including you just in case.

Date: Wednesday, 01/05/2022

Time: 9:00am

Address: 1170 Market

Contact person:

Kim Bowman

Assistant Deputy Director, Emergency Services

415-439-9171 Cell

Thanks!

Jeff Simbe

Mental Health Services Act Housing Program Manager

Behavioral Health Services

San Francisco Department of Public Health

1380 Howard Street, San Francisco, CA 94103

Pronouns: he/him/his

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