

# EXHIBIT G



NATIONAL SECURITY AGENCY  
FORT GEORGE G. MEADE, MARYLAND 20755-6000

FOIA Case: 113663  
17 February 2022

CARRIE DECELL  
KNIGHT FIRST AMENDMENT INSTITUTE  
AT COLUMBIA UNIVERSITY  
475 RIVERSIDE DRIVE SUITE 302  
NEW YORK NY 10115

Dear Carrie DeCell:

This responds to your Freedom of Information Act (FOIA) request dated 2 February 2022, and received on 9 February 2022, in which you ask for expeditious processing. Your request seeks the following records:

- 1. All records concerning spyware developed or provided by NSO Group, including but not limited to:**
  - a. All solicitation materials, including requests for proposals and responses to requests for proposals;**
  - b. All marketing materials, including press releases, pamphlets, brochures, PowerPoint presentations, and video presentations;**
  - c. All contracts, including formal or informal agreements and memoranda of understanding;**
  - d. All testing materials, including records relating to any pilot programs;**
  - e. All training materials, including instruction manuals, tutorials, PowerPoint presentations, and video presentations; and**
  - f. All communications, including communications with any employees or other representatives of NSO Group.**
- 2. All policies, procedures, or guidelines regarding the use of spyware, including but not limited to spyware developed or provided by NSO Group.**
- 3. All policy or legal memoranda addressing spyware, including but not limited to spyware developed or provided by NSO Group.**

Your request has been assigned Case Number 113663.

Please be advised that a FOIA request may be expedited if the requester has demonstrated a "compelling need" through a certified statement to be true and correct to the best of his/her knowledge. Compelling need is defined as follows:

1. The failure to obtain the records on an expedited basis could reasonably be expected to pose an imminent threat to the life or physical safety of an individual.

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2. The information is urgently needed by an individual primarily engaged in disseminating information to inform the public about actual or alleged Federal Government activity. Urgent need means that the information has a particular value that will be lost if not disseminated quickly.

A request may also be handled expeditiously, upon receipt of a certified statement by the requester, if the substantial due process rights of the requester would be impaired by the failure to process the request immediately and the information sought is not otherwise available; there is a humanitarian need which will promote the welfare and interest of mankind; or other narrowly construed exceptional circumstances exist.

Your request for expedited treatment has been denied because it does not meet the FOIA's criteria for expedited treatment. Therefore, we will place your request in our normal processing queue.

You may appeal this decision. If you decide to appeal, you should do so in the manner outlined below. NSA will endeavor to respond within 20 working days of receiving any appeal, absent any unusual circumstances.

ξ The appeal must be sent via U.S. postal mail, fax or electronic delivery (e-mail) and addressed to:

NSA/CSS FOIA/PA Appeal Authority (P132)  
National Security Agency  
9800 Savage Road STE 6932  
Fort George G. Meade, MD 20755-6932

The facsimile number is (443)479-3612  
The appropriate email address to submit an appeal is  
[FOIA\\_PA\\_Appeals@nsa.gov](mailto:FOIA_PA_Appeals@nsa.gov)

ξ It must be postmarked or delivered electronically no later than 90 calendar days from the date of this letter. Decisions appealed after 90 days will not be addressed.

ξ Please include the case number provided above.

ξ Please describe with sufficient detail why you believe the denial of expedite was unwarranted.

You may also contact our FOIA Public Liaison at [foialo@nsa.gov](mailto:foialo@nsa.gov) for any further assistance and to discuss any aspect of your request. Additionally, you may contact the Office of Government Information Services (OGIS) at the National Archives and Records Administration to inquire about the FOIA mediation services they offer. The contact information for OGIS is as follows:

Office of Government Information Services  
National Archives and Records Administration

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8601 Adelphi Rd- OGIS  
College Park, MD 20740  
[ogis@nara.gov](mailto:ogis@nara.gov) / 877-684-6448 / (Fax) 202-741-5769

We encourage you to be patient regarding the processing of your FOIA request. We will respond as soon as we can.

Sincerely,

A handwritten signature in cursive script that reads "Paula A. Gill".

PAULA A. GILL  
Chief, FOIA/PA Division  
NSA Initial Denial Authority