

Adventist Aged Care *Sydney*



STATEMENT TO ABC 7:30 REPORT FROM ADVENTIST AGED CARE KINGS LANGLEY

Our absolute top priority is the health and wellbeing of our residents.

Our policy is to not talk about individual residents in order to protect their privacy. We will investigate the claims that have been made with regard to the resident's care.

Our Kings Langley facility was in lockdown for a period of 23 days after several staff and residents tested positive for Covid-19 over the Christmas-New Year period. When the first positive case was detected we immediately implemented our COVID Infection Management Plan in consultation with the NSW Public Health Unit. At all times we followed the directives of the NSW Public Health Unit, which included the restriction of visitors onto the site. No residents required hospitalisation and all have recovered.

Our staff have done an extraordinary job in a very challenging period and we are grateful for the way they managed and contained the outbreak while attending to the needs of our residents. All shifts were filled during the outbreak and residents received the levels of care they needed.

On average residents of Kings Langley receive 208 care minutes per day, which is higher than the 200 minutes per day target set by the Royal Commission to be achieved by July 2023. During the day we have five RNs on duty.

We have not received feedback from any other residents or their families expressing concerns about resident care during this period. In fact, we have received many comments of support and appreciation.

There are currently no cases of COVID-19 in either the residents or the staff. The facility is open and we continue to work closely with NSW Health and the Aged Care Quality and Safety Commission.

We have received very good support from the state government. We also received sufficient stock of RAT tests and other PPE.

We would support the provision of additional funding so that staff wages can be increased. Most care staff are immigrants and as long as the borders are closed, staffing shortages will continue to grow.

