



**Thursday, 13 January 2022**

**Media Release:  
Anglicare response to ABC 7.30 Report**

As with all aged care providers, and indeed many businesses and service sectors around the country, the current Covid-19 situation is a challenge as it is affecting available workforce – and this is compounded by PCR test delays, shortage of RAT test availability, and it requires an abundance of caution where symptoms might present given the sensitive aged care working environment.

We are incredibly thankful to our hardworking staff for doing an excellent job in continuing service delivery and care to our residents given the challenges of the Covid-19 pandemic. We are also grateful for and thank our residents and their families for their ongoing patience and understanding at this time.

We do advise that there hasn't been a lockdown nor an outbreak at Newmarch House. However, in line with Covid-19 management protocols, Anglicare has taken several precautionary steps to look after residents and keep them and their families and loved ones informed and safe. This was resultant from a staff member returning a positive result from a community exposure and that staff member observing proper reporting procedures. Our highest priority will always be the health and welfare of our residents.

Earlier today we received advice that Nepean Blue Mountains Public Health Unit confirmed that because **no** residents have returned positive tests with Covid-19 at Newmarch House, Anglicare will be able to lift precautionary measures. Residents and families have been informed and visits and leave for residents will resume tomorrow morning.

Out of respect to the privacy of our residents we don't comment on individual cases, but our team is working incredibly hard to deliver the best possible care to all residents as well as ensure the safety of residents, staff and loved ones.

**About Anglicare Sydney:**

Anglicare Sydney has cared for the vulnerable and housed senior Australians for over 160 years across two world wars, two pandemics, and numerous economic

recessions and depressions. We are a Christian non-for-profit that has cared for vulnerable people and seniors for over 160 years.

With an annual turnover of over \$300-400 million, Anglicare Sydney employs over 4,000 people and welcomes the support of 2,300 volunteers. Anglicare Sydney operates across the Anglican Diocese of Sydney - Greater Sydney, Blue Mountains, Southern Highlands, the Illawarra, Norfolk Island and the Shoalhaven - and the Anglican Diocese of Armidale.

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