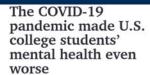
# STUDENT MENTAL HEALTH



### Struggle is real... loneliness... isolation

Report Says



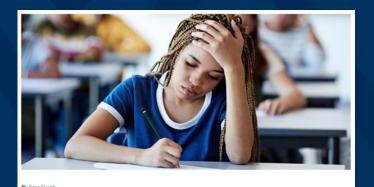
Almost half of the students surveyed experienced high levels





As Students Struggle With Stress and Depression, Colleges Act as Counselors





Rising Rates of Mental Health Problems in U.S. College Students Require a New Response,

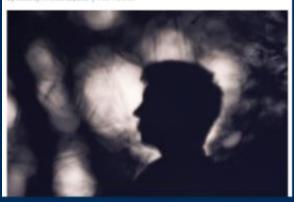
**UNC Chapel Hill cancels classes amid** suicide fears, mental health crisis

'What's the Point?' Young People's Despair Deepens as Covid-19 Crisis Drags On

Experts paint a grim picture of the struggle with lockdown isolation — a "mental health pandemic" that should be treated as seriously as containing the coronavirus.

College Students Have Been Stressed Out During the Pandemic. Here's How It's Affected Their Mental Health.

By Andrey Williams June | 300 10, 2020

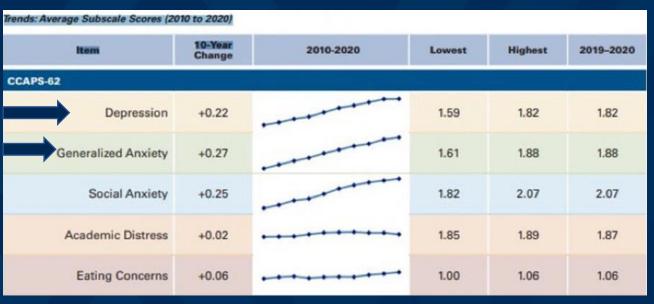






### **Student Mental Health Trends**





- counseling center utilization increased by 30-40% while enrollment increased by 5%
- more of center resources are devoted to "rapid access" services.



### **Carruth Center**

### Pre-Pandemic

- 120% increase in crisis intervention appointments
- 107% increase in drop-in appointments

### Post-Pandemic

- Return to in-person services, virtual as needed
- Increase in:
  - Anxiety disorders
  - Counseling appointments
- Significant increase in outreach

## Carruth Center Staffing and Services

- 25 full-time clinical staff
- 3 Predoctoral Interns
- 2 Post-Masters Fellows
- 5 Administrative/Front Desk
- 6 Trainees
- 4 open positions (currently recruiting)

- Urgent/Crisis Clinic/Afterhours
- Groups/Workshops
- Short-Term Counseling
- Care Management
- Student Assistance Program
- Outreach/Liaison Program
- TalkSpace
- Crisis Text Line
- Graduate Student Training

### **Carruth Satellite Centers: Collaborations**





### **Carruth Center Fall 2021**

- 70 community engagement events, 4000 students served
- ~130 Weekly Crisis Clinic hours
- ~150 access/triage appointments available weekly
- 3,541 scheduled appts YTD (LYTD 2,993 prepandemic)
- 1,058 students served clinically YTD
- 147 crisis Interventions

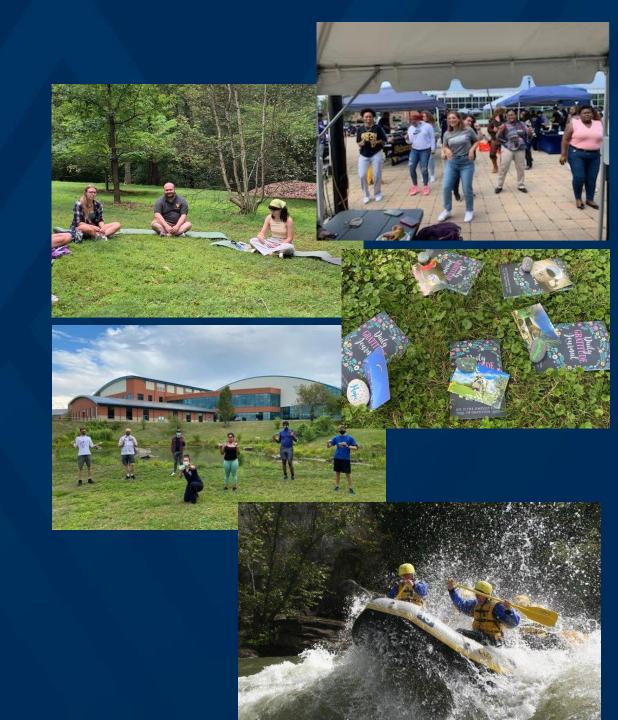
## **Changes at Carruth**

- 5 new positions (2 BIPOC/ Diversity focus)
- Shared Prevention/Outreach position
- Athletics and Health Sciences 2nd
- Decreased reliance on graduate trainees
- Crises/Urgent Clinic
- Telehealth and return to in-person appointments 20/80
- Online Scheduling
- "Flipped" the clinical model



## Campus Engagement

- Welcome Week ....
- Mental Health First Aid Training/101
- Wellness Retreats
- Movement and Mood
- RA/Advisor/RLS/GA training and campus requests
- Video for all First Year Experience courses
- Mental Health and Mud



## **New Initiatives**

- Let's Chat
  - Virtual and in-person informal, drop-in consultations
  - 20-minute meeting no charge
- Virtual support space for students in quarantine or isolation
- Anxiety 101
- Koru Mindfulness Group
- Cultural Identity Groups

Mud and Meditation







## TalkSpace Telehealth Partnership

- Secure, confidential online therapy service; HIPAA compliant
- Students can send text, voice or video messages to their therapist anytime, anywhere
- FREE for any West Virginia University student
- 402 current users (1.4% penetration rate)
  - 75.28% identify as female
  - 81.13% between 18 and 25
  - 306 Completed Live Video Sessions (as of 10/10/21)
- 60% indicate improvement in symptoms in follow-up survey



## Wellness and Mental Health Student Advisory Board

WVU student stakeholders supporting the holistic well-being of WVU students through Advocacy, Feedback and Peer Influence.

- Student advocacy for campus wellness and mental health
- Reduce negative stigma related to mental health and mental health services
- Provide student perspective to WVU's wellness and mental health professionals
- Support collaborative events and activities between student mental health and wellness organizations and WVU departments
- Serve as "influencers" to student peers
- Increase partnering with SGA and other student groups

## **Hopes and Dreams**

- Urgent/Access clinical team
- Satellite Center on the downtown campus
- Continued commitment to recruiting, retaining and diversifying staff
- Continued commitment to expanding services for diverse students
- Continue Talk Space
- Expansion of campus partner liaisons programs and the development of supports for at risk and especially diverse students
- Development of adventure/experiential counseling services/center
- Expand faculty /mental health 101 training
- Development of an after-hours crises response team with Campus police

## Questions?





### **Healthy Minds University**

Health & Education Building

## Healthy Minds University

### What it is...

- Multidisciplinary Behavioral Medicine & Psychiatry
   Ambulatory Clinic (WVU Medicine) that will assist students
   with longitudinal medication management and/or
   psychotherapy needs.
- Collaborative relationship with CCCPS, SH & Student Life
- Additional clinical support to ensure transitions of care from ED / inpatient are streamlined

## Healthy Minds University

### What it is not...

- Replacement for Carruth Center for Counseling and Psychological Services, BeWell, Student Health Services, CARE Team . . . .
- Replacement for the Emergency Room or Chestnut Ridge Center

### Visit Breakdown

### Visit types include:

- New Patient Visit psychiatrist, individual therapy
  - Psychiatric hospitalization discharge
  - Emergency Department discharge
  - Individual (self/parent) referral
  - Carruth referral
  - Athletic Department
  - Student Health referral
- Return Patient Visit psychiatrist
  - Established patient transfer from Carruth for psychiatrist
- Return Patient Visit individual therapy

#### Additional services:

- Case management
- Case collaboration with Carruth, SH

August 23 – October 8 (7 weeks)	
Scheduled	178
Seen	156
Average show rate	87.4%
Total new patients seen	141
Average age (range 18-33)	22

