



# 2019-B-7-thru-B-9-BC-Ranked-Complaints

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	A	B	C	D	AW	AX	AY	AZ	BA	BB	BC	BD	
1	<a href="#">Complaint Categories/State (see Table B-1 for Codes)</a>			All States	TX	UT	VA	VT	WA	WI	WV	WY	
2	<b>Group</b>	<b>See Table B-1 for Codes</b>		<b>Total 2019</b>	<b>2,900</b>	<b>1,051</b>	<b>831</b>	<b>175</b>	<b>1,752</b>	<b>1,499</b>	<b>108</b>	<b>35</b>	<a href="#">Table</a>
3			2018	52,398	3,175	762	783	166	1,847	1,578	105	28	
4			2017	53,984	3,244	723	837	116	2,250	1,406	129	33	
5			2016	54,212	3,611	679	533	153	2,181	1,055	114	97	
6			2015	55,007	2,018	659	499	123	2,017	917	154	84	
7			2014	51,152	1,526	579	498	125	1,646	808	112	152	
8	C.	19	Discharge/eviction-planning, notice, procedure, implementation, including abandonment		3,110	70	69	44	34	119	83	6	2
9	F.	44	Medications - administration, organization		2,788	140	49	44	7	95	62	3	2
10	J.	71	Food service - quantity, quality, variation, choice, condiments, utensils, menu		2,438	239	69	48	5	60	47	4	3
11	D.	26	Dignity, respect - staff attitudes		2,158	131	26	37	12	85	86	3	2
12	K.	79	Equipment/building - disrepair, hazard, poor lighting, fire safety, not secure		1,971	203	68	33	1	35	13	0	0
13	K.	78	Cleanliness, pests, general housekeeping		1,811	246	34	23	2	23	39	3	0
14	I.	66	Resident conflict, including roommates		1,541	49	19	15	1	23	7	2	1
15	F.	40	Accident or injury of unknown origin, falls, improper handling		1,409	25	16	18	1	18	35	2	0
16	F.	41	Failure to respond to requests for assistance		1,285	122	48	20	0	61	38	0	0
17	E.	38	Personal property lost, stolen, used by others, destroyed, withheld		1,284	50	20	29	4	46	19	5	1