

From: [Travis Kester](#)
To: [Ambrosino, Santisia \(REG\)](#)
Cc: [Shilov, Valeri \(REG\)](#); [Quach, Cuong \(REG\)](#); [Arntz, John \(REG\)](#)
Subject: RE: [EXTERNAL] RE: Screen Content Review
Date: Thursday, September 17, 2020 5:07:13 PM

Hi Tisa,

I know we said we'd send the whole package next, however we were able to implement your audio fixes relatively quickly in comparison to the screen items. I've uploaded new audio files to the MFT should you like to review the few fix requests you noted.

If you'd prefer to wait until tomorrow to review the fixes *with* screen content that's fine too, but if we manage to get the audio sign off beforehand that means all you'd really need to be checking for is that the audio is assigned to the correct contest/section on the ICX – since we already know the audio content itself is all good.

Please let me know how you'd like to proceed, thanks!

TRAVIS KESTER | PROJECT MANAGER, OPERATIONS WEST

DOMINION VOTING SYSTEMS, INC.

1555 Doolittle Dr., Suite 100 San Leandro, CA 94577

1.866.654.8683 | DOMINIONVOTING.COM

1.619.416.1783 (mobile)

From: Ambrosino, Santisia (REG) <santisia.ambrosino@sfgov.org>
Sent: Thursday, September 17, 2020 2:48 PM
To: Travis Kester <travis.kester@dominionvoting.com>
Cc: Shilov, Valeri (REG) <valeri.shilov@sfgov.org>; Quach, Cuong (REG) <cuong.quach@sfgov.org>; Arntz, John (REG) <john.arntz@sfgov.org>
Subject: RE: [EXTERNAL] RE: Screen Content Review

Hi Travis,

That sounds great to me! Thank you for the update.

Tisa Ambrosino
Ballot and Elections Projects Manager
San Francisco Department of Elections
1 Dr. Carlton B. Goodlett Place
City Hall, Room 48
San Francisco, CA 94102
(415) 554-4375
sfelections.org



Follow the Department of Elections on [Facebook](#) and [Twitter](#)!

Your feedback is important to us! Please take our [Customer Service Survey](#).

From: Travis Kester <travis.kester@dominionvoting.com>
Sent: Thursday, September 17, 2020 2:47 PM
To: Ambrosino, Santisia (REG) <santisia.ambrosino@sfgov.org>
Cc: Shilov, Valeri (REG) <valeri.shilov@sfgov.org>; Quach, Cuong (REG) <cuong.quach@sfgov.org>;
Arntz, John (REG) <john.arntz@sfgov.org>
Subject: RE: [EXTERNAL] RE: Screen Content Review

Hi Tisa,

Our plan, with your approval, is to throw the next round of audio into the project itself so you can proof screen and audio at the same time – more akin to what the final project package will be.

Right now we are making screen and audio changes, while also working with Mayank and team to confirm MBS settings (this is for the ICE scanner). The plan is to throw everything into the project and hopefully have new files for you to review tomorrow.

TRAVIS KESTER | PROJECT MANAGER, OPERATIONS WEST

DOMINION VOTING SYSTEMS, INC.
1555 Doolittle Dr., Suite 100 San Leandro, CA 94577
1.866.654.8683 | DOMINIONVOTING.COM
1.619.416.1783 (mobile)

From: Ambrosino, Santisia (REG) <santisia.ambrosino@sfgov.org>
Sent: Thursday, September 17, 2020 2:07 PM
To: Travis Kester <travis.kester@dominionvoting.com>
Cc: Shilov, Valeri (REG) <valeri.shilov@sfgov.org>; Quach, Cuong (REG) <cuong.quach@sfgov.org>;
Arntz, John (REG) <john.arntz@sfgov.org>
Subject: RE: [EXTERNAL] RE: Screen Content Review

Hi Travis,

I just wanted to follow up and see what the next step is. Will there be another round of audio proofing or are we moving onto screen and audio proofing? Do we have a time estimate on the next step?

Thank you!
Tisa Ambrosino
Ballot and Elections Projects Manager
San Francisco Department of Elections
1 Dr. Carlton B. Goodlett Place
City Hall, Room 48
San Francisco, CA 94102
(415) 554-4375
sfelections.org



Follow the Department of Elections on [Facebook](#) and [Twitter](#)!

Your feedback is important to us! Please take our [Customer Service Survey](#).

From: Travis Kester <travis.kester@dominionvoting.com>
Sent: Thursday, September 17, 2020 11:40 AM
To: Ambrosino, Santisia (REG) <santisia.ambrosino@sfgov.org>
Cc: Shilov, Valeri (REG) <valeri.shilov@sfgov.org>; Quach, Cuong (REG) <cuong.quach@sfgov.org>; Arntz, John (REG) <john.arntz@sfgov.org>
Subject: RE: [EXTERNAL] RE: Screen Content Review

Great to hear! Thank you, Tisa.

TRAVIS KESTER | PROJECT MANAGER, OPERATIONS WEST

DOMINION VOTING SYSTEMS, INC.
1555 Doolittle Dr., Suite 100 San Leandro, CA 94577
1.866.654.8683 | DOMINIONVOTING.COM
[1.619.416.1783](tel:1.619.416.1783) (mobile)

From: Ambrosino, Santisia (REG) <santisia.ambrosino@sfgov.org>
Sent: Thursday, September 17, 2020 11:33 AM
To: Travis Kester <travis.kester@dominionvoting.com>
Cc: Shilov, Valeri (REG) <valeri.shilov@sfgov.org>; Quach, Cuong (REG) <cuong.quach@sfgov.org>; Arntz, John (REG) <john.arntz@sfgov.org>
Subject: RE: [EXTERNAL] RE: Screen Content Review

Hi Travis,

We have finished our proofing the of the audio and I have attached the file. Spanish and Filipino are good to go! There are just two names in English that are still hard to understand, but I think adding pauses will fix that.

With the Chinese text there are a few more corrections, but also minimal. The once concerning one is that there was audio for two candidates last time in Cantonese, Marjan Philhour and Veronica Shinzato, and now there are two files of audio for Shinzato.

Thank you for your patience and I think the next round we will be good to go!

Thanks,
Tisa Ambrosino
Ballot and Elections Projects Manager
San Francisco Department of Elections
1 Dr. Carlton B. Goodlett Place
City Hall, Room 48
San Francisco, CA 94102
(415) 554-4375
sfelections.org



Follow the Department of Elections on [Facebook](#) and [Twitter](#)!
Your feedback is important to us! Please take our [Customer Service Survey](#).

From: Travis Kester <travis.kester@dominionvoting.com>
Sent: Thursday, September 17, 2020 9:41 AM
To: Ambrosino, Santisia (REG) <santisia.ambrosino@sfgov.org>
Cc: Shilov, Valeri (REG) <valeri.shilov@sfgov.org>; Quach, Cuong (REG) <cuong.quach@sfgov.org>; Arntz, John (REG) <john.arntz@sfgov.org>
Subject: RE: [EXTERNAL] RE: Screen Content Review

Hi Tisa, is it not in the Audio Studio File Names folder on the MFT?

TRAVIS KESTER | PROJECT MANAGER, OPERATIONS WEST

DOMINION VOTING SYSTEMS, INC.
1555 Doolittle Dr., Suite 100 San Leandro, CA 94577
1.866.654.8683 | DOMINIONVOTING.COM
1.619.416.1783 (mobile)

From: Ambrosino, Santisia (REG) <santisia.ambrosino@sfgov.org>
Sent: Thursday, September 17, 2020 9:33 AM
To: Travis Kester <travis.kester@dominionvoting.com>
Cc: Shilov, Valeri (REG) <valeri.shilov@sfgov.org>; Quach, Cuong (REG) <cuong.quach@sfgov.org>; Arntz, John (REG) <john.arntz@sfgov.org>
Subject: RE: [EXTERNAL] RE: Screen Content Review

Hi Travis,

Thank you for the files. I do not see an Excel spreadsheet of the updated text included. Do you mind sending that along so we can proof the audio against that?

Thank you,
Tisa Ambrosino
Ballot and Elections Projects Manager
San Francisco Department of Elections
1 Dr. Carlton B. Goodlett Place
City Hall, Room 48
San Francisco, CA 94102
(415) 554-4375
sfelections.org



Follow the Department of Elections on [Facebook](#) and [Twitter](#)!
Your feedback is important to us! Please take our [Customer Service Survey](#).

From: Travis Kester <travis.kester@dominionvoting.com>
Sent: Thursday, September 17, 2020 9:22 AM
To: Ambrosino, Santisia (REG) <santisia.ambrosino@sfgov.org>

Cc: Shilov, Valeri (REG) <valeri.shilov@sfgov.org>; Quach, Cuong (REG) <cuong.quach@sfgov.org>; Arntz, John (REG) <john.arntz@sfgov.org>

Subject: RE: [EXTERNAL] RE: Screen Content Review

Hi Tisa,

The new audio files are on the MFT! Please review your noted fixes and let me know if there are any other issues. I've passed along your screen content feedback to the team.

Here is my proposed game plan moving forward - after we receive feedback on this round of audio, I think we should transition to proofing the entire package (i.e., proofing the screen *and* corresponding audio at the same time on the ICX). This way we make sure everything lines up.

Although I'm sure it won't be an overnight process to get everything wrapped up, once we determine the project is ready I'll notify Cuong and team so we can start burning media for L&A, which we can *hopefully* kick off next week if things go to plan.

Best,

TRAVIS KESTER | PROJECT MANAGER, OPERATIONS WEST

DOMINION VOTING SYSTEMS, INC.

1555 Doolittle Dr., Suite 100 San Leandro, CA 94577

1.866.654.8683 | DOMINIONVOTING.COM

1.619.416.1783 (mobile)

From: Ambrosino, Santisia (REG) <santisia.ambrosino@sfgov.org>

Sent: Thursday, September 17, 2020 8:27 AM

To: Travis Kester <travis.kester@dominionvoting.com>

Subject: RE: [EXTERNAL] RE: Screen Content Review

Good morning Travis,

Sounds good. Here is the updated spreadsheet with everything included.

Best,

Tisa Ambrosino

Ballot and Elections Projects Manager

San Francisco Department of Elections

1 Dr. Carlton B. Goodlett Place

City Hall, Room 48

San Francisco, CA 94102

(415) 554-4375

sfelections.org



Follow the Department of Elections on [Facebook](#) and [Twitter](#)!

Your feedback is important to us! Please take our [Customer Service Survey](#).

From: Travis Kester <travis.kester@dominionvoting.com>
Sent: Wednesday, September 16, 2020 7:55 PM
To: Ambrosino, Santisia (REG) <santisia.ambrosino@sfgov.org>
Cc: Lee, Catherine (REG) <catherine.lee1@sfgov.org>; Shilov, Valeri (REG) <valeri.shilov@sfgov.org>; Huang, Regan (REG) <regan.huang@sfgov.org>; Law, Alice (REG) <alice.law@sfgov.org>; Arntz, John (REG) <john.arntz@sfgov.org>
Subject: RE: [EXTERNAL] RE: Screen Content Review

Hi Tisa, that's great to hear! Glad that fixes were minor in nature. Could you please pass us along the whole thing once you have all of your consolidated feedback? The team is still working on the audio – so by the time you hand us the complete feedback on the screen I'm hoping we can trade you for the new audio.

Thanks, and have a good night!

TRAVIS KESTER | PROJECT MANAGER, OPERATIONS WEST

DOMINION VOTING SYSTEMS, INC.

1555 Doolittle Dr., Suite 100 San Leandro, CA 94577
1.866.654.8683 | DOMINIONVOTING.COM
1.619.416.1783 (mobile)

From: Ambrosino, Santisia (REG) <santisia.ambrosino@sfgov.org>
Sent: Wednesday, September 16, 2020 5:12 PM
To: Travis Kester <travis.kester@dominionvoting.com>
Cc: Lee, Catherine (REG) <catherine.lee1@sfgov.org>; Shilov, Valeri (REG) <valeri.shilov@sfgov.org>; Huang, Regan (REG) <regan.huang@sfgov.org>; Law, Alice (REG) <alice.law@sfgov.org>; Arntz, John (REG) <john.arntz@sfgov.org>
Subject: RE: [EXTERNAL] RE: Screen Content Review

Hi Travis,

I have compiled all of the changes from today (the issues seem minor and like they will be easy fixes!), but the Chinese team would like to change the text of some warnings because they are not understandable. They will not be able to do this until first thing in the morning. So, I have attached everything else to this email in case you want to pass it along to get started on changes. If you would like to hold off, that is fine and I will resend the spreadsheet in the morning when I have their translations.

Please let me know if you have any questions.

Have a great evening!
Tisa Ambrosino
Ballot and Elections Projects Manager
San Francisco Department of Elections
1 Dr. Carlton B. Goodlett Place

City Hall, Room 48
San Francisco, CA 94102
(415) 554-4375
sfelections.org



Follow the Department of Elections on [Facebook](#) and [Twitter](#)!
Your feedback is important to us! Please take our [Customer Service Survey](#).

From: Travis Kester <travis.kester@dominionvoting.com>
Sent: Wednesday, September 16, 2020 9:44 AM
To: Ambrosino, Santisia (REG) <santisia.ambrosino@sfgov.org>
Cc: Lee, Catherine (REG) <catherine.lee1@sfgov.org>; Shilov, Valeri (REG) <valeri.shilov@sfgov.org>; Huang, Regan (REG) <regan.huang@sfgov.org>; Law, Alice (REG) <alice.law@sfgov.org>; Arntz, John (REG) <john.arntz@sfgov.org>
Subject: RE: [EXTERNAL] RE: Screen Content Review

That is correct, same activation codes and everything but V2 is updated with a few fixes.

Thanks for your flexibility!

TRAVIS KESTER | PROJECT MANAGER, OPERATIONS WEST

DOMINION VOTING SYSTEMS, INC.
1555 Doolittle Dr., Suite 100 San Leandro, CA 94577
1.866.654.8683 | DOMINIONVOTING.COM
1.619.416.1783 (mobile)

From: Ambrosino, Santisia (REG) <santisia.ambrosino@sfgov.org>
Sent: Wednesday, September 16, 2020 9:42 AM
To: Travis Kester <travis.kester@dominionvoting.com>
Cc: Lee, Catherine (REG) <catherine.lee1@sfgov.org>; Shilov, Valeri (REG) <valeri.shilov@sfgov.org>; Huang, Regan (REG) <regan.huang@sfgov.org>; Law, Alice (REG) <alice.law@sfgov.org>; Arntz, John (REG) <john.arntz@sfgov.org>
Subject: [EXTERNAL] RE: Screen Content Review

Hi Travis,

Thank you. So, we should not proof the ICX content that was transferred over yesterday?

Thanks,
Tisa Ambrosino
Ballot and Elections Projects Manager
San Francisco Department of Elections
1 Dr. Carlton B. Goodlett Place
City Hall, Room 48
San Francisco, CA 94102
(415) 554-4375

sfelections.org



Follow the Department of Elections on [Facebook](#) and [Twitter](#)!

Your feedback is important to us! Please take our [Customer Service Survey](#).

From: Travis Kester <travis.kester@dominionvoting.com>

Sent: Wednesday, September 16, 2020 9:41 AM

To: Ambrosino, Santisia (REG) <santisia.ambrosino@sfgov.org>

Cc: Lee, Catherine (REG) <catherine.lee1@sfgov.org>; Shilov, Valeri (REG) <valeri.shilov@sfgov.org>; Huang, Regan (REG) <regan.huang@sfgov.org>; Law, Alice (REG) <alice.law@sfgov.org>; Arntz, John (REG) <john.arntz@sfgov.org>

Subject: RE: Screen Content Review

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Y:\USA\CA-California\sanfrancisco\2020\November General\Screen Content

Project package v2 is on your MFT, please use this project instead – thanks all.

TRAVIS KESTER | PROJECT MANAGER, OPERATIONS WEST

DOMINION VOTING SYSTEMS, INC.

1555 Doolittle Dr., Suite 100 San Leandro, CA 94577

1.866.654.8683 | DOMINIONVOTING.COM

1.619.416.1783 (mobile)

From: Travis Kester

Sent: Wednesday, September 16, 2020 9:30 AM

To: Ambrosino, Santisia (REG) <santisia.ambrosino@sfgov.org>

Cc: Lee, Catherine (REG) <catherine.lee1@sfgov.org>; Shilov, Valeri (REG) <valeri.shilov@sfgov.org>; Huang, Regan (REG) <regan.huang@sfgov.org>; Law, Alice (REG) <alice.law@sfgov.org>; Arntz, John (REG) <john.arntz@sfgov.org>

Subject: RE: Screen Content Review

Hi All,

I'm actually going to be sending over a new project shortly, the print headers were out of whack. I'll let you know when the project is ready, thanks!

TRAVIS KESTER | PROJECT MANAGER, OPERATIONS WEST

DOMINION VOTING SYSTEMS, INC.

1555 Doolittle Dr., Suite 100 San Leandro, CA 94577

1.866.654.8683 | DOMINIONVOTING.COM

1.619.416.1783 (mobile)

From: Travis Kester

Sent: Tuesday, September 15, 2020 3:41 PM

To: Ambrosino, Santisia (REG) <santisia.ambrosino@sfgov.org>

Cc: Lee, Catherine (REG) <catherine.lee1@sfgov.org>; Shilov, Valeri (REG) <valeri.shilov@sfgov.org>; Huang, Regan (REG) <regan.huang@sfgov.org>; Law, Alice (REG) <alice.law@sfgov.org>; Arntz, John (REG) <john.arntz@sfgov.org>

Subject: Screen Content Review

Hi Tisa,

I'm pleased to report that your preliminary project package with screen content is ready and on the MFT!

Y:\USA\CA-California\sanfrancisco\2020\November General\Screen Content

Someone will need to download and import this project in the system, then burn requisite media when ready. Once everything is set you and the team can use the ICXs to run through ballots on the ICX. As a reminder, the ballot activation codes are precinct specific, and the technician/poll worker PIN is set to 51195119.

Ballot Activation:

Standard: 1##### (PCT Num), EDU: 2##### (PCT Num)

Please note that the logos are not in the project yet. Additionally, please use the standard change log format we used at the beginning of ballot programming for physical ballots to mark issues. Like physical ballot proofing you should only need to review one ballot per ballot type. Please let me know if you or the team runs into any issues – thanks!

TRAVIS KESTER | PROJECT MANAGER, OPERATIONS WEST

DOMINION VOTING SYSTEMS, INC.

1555 Doolittle Dr., Suite 100 San Leandro, CA 94577

1.866.654.8683 | DOMINIONVOTING.COM

1.619.416.1783 (mobile)