

City of Dallas

Vacant Property Registration Program

City Council Briefing November 3, 2021

> Carl Simpson, Director Code Compliance Services Department City of Dallas

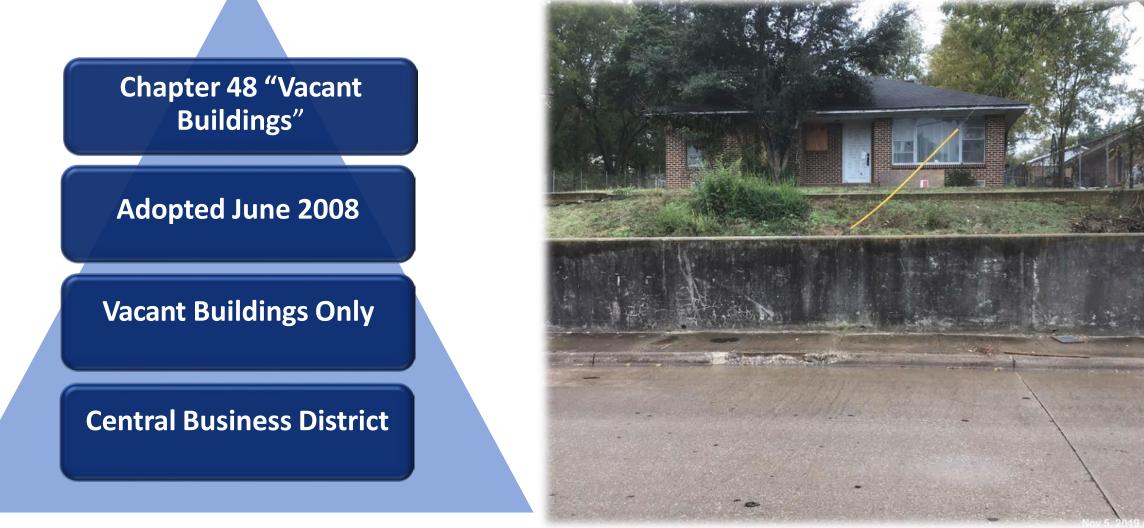
Presentation Overview



- Background/History
- Purpose
- Issues/ Operational or Business Concerns
- Operational Impact
- Proposed Action
- Next Steps











Monitoring of properties

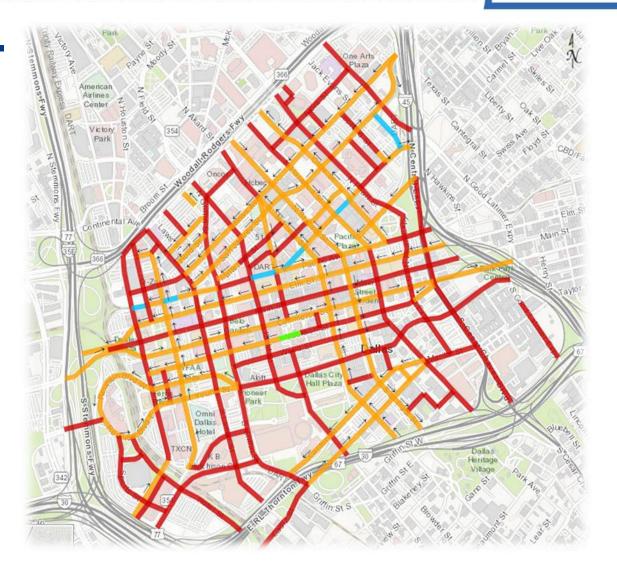
Re-occupancy or demolition

Partnership/Voluntary Compliance

Public Safety



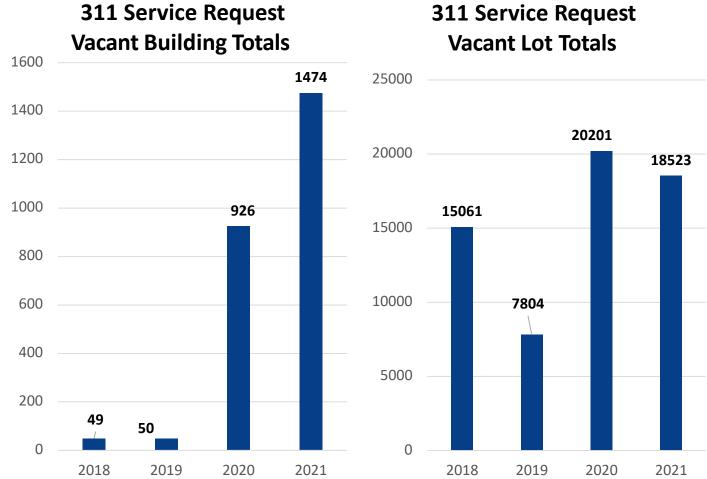




Background/History/Central District

1911 N Lamar 1775 Young St. **1815 Market 1802 N Market** 811 S Akard St. 515 Park Ave. 418 S Ervay **1823 Cadiz** 601 Elm St. 911 Elm St. 608 S Harwood 508 Park Ave.



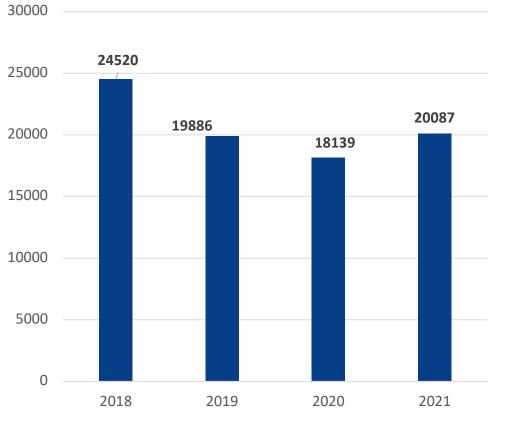


311 Service Request



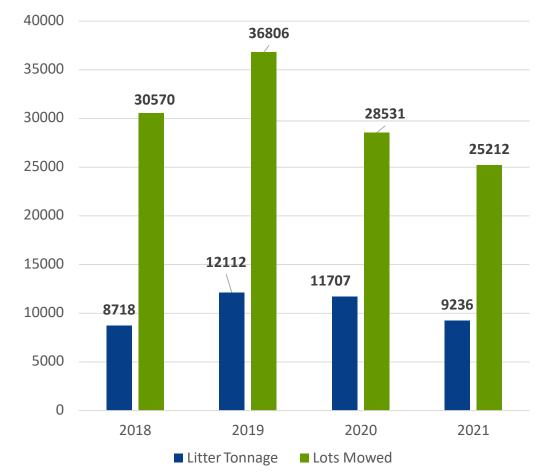


Tires Illegally Dumped Totals



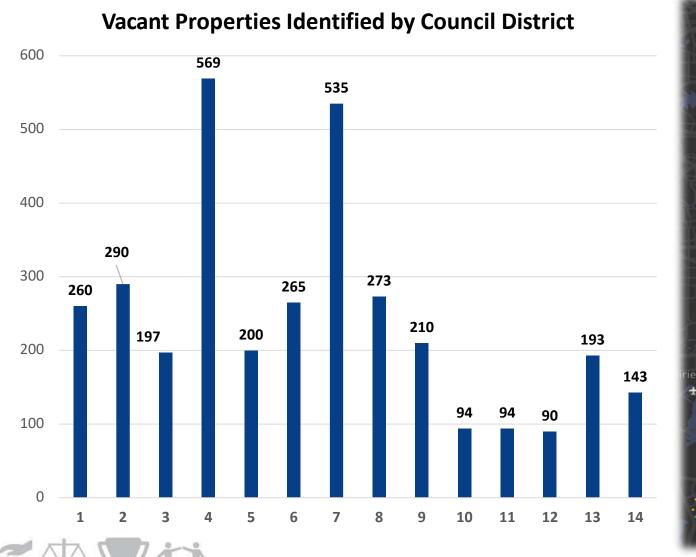
■ 2018 ■ 2019 ■ 2020 **■** 2021

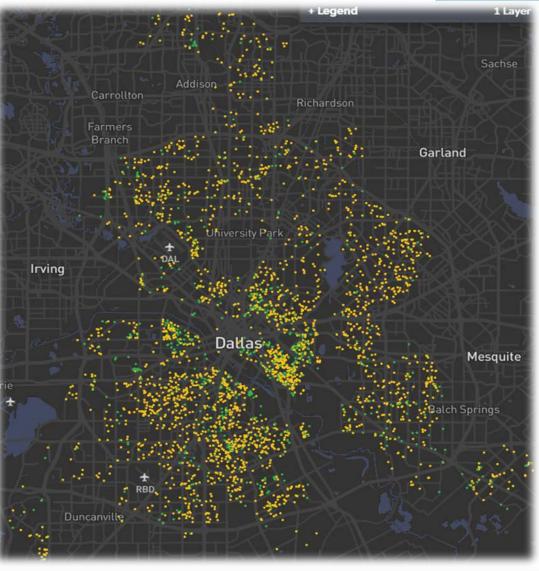
Mow Clean Totals



7

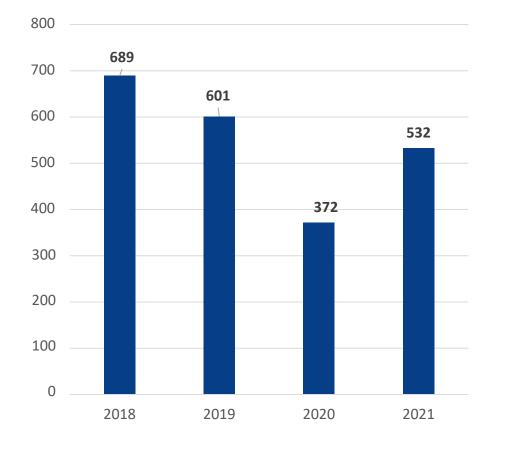








Number of Vacant Buildings Secured





City Vacant Property Programs







Purpose of the Plan



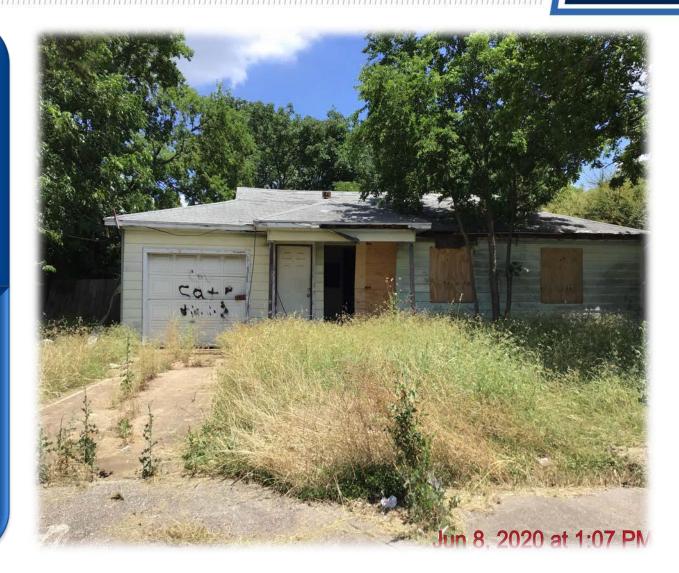
Owner Accountability

Promote Economic Vibrancy

Increase Quality of Life

Faster Voluntary Compliance

Reduction of Crime/Blight



Issues/Operational Concerns

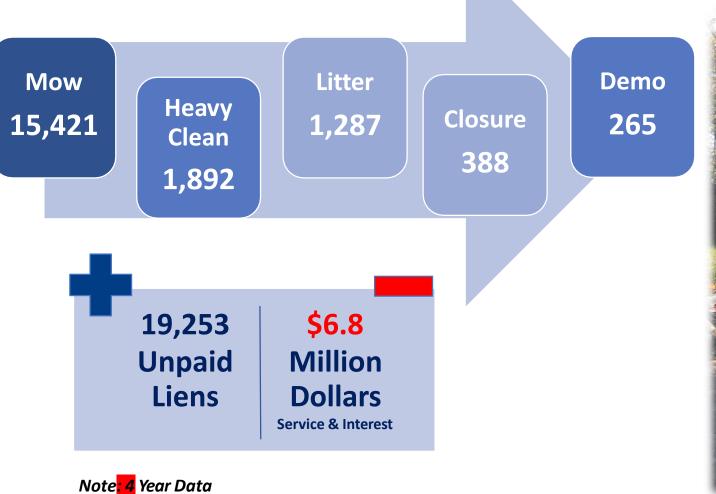






Issues/Unpaid Liens







Unpaid Liens Breakdown



19,253 Total Unpaid Liens

Heavy Clean = \$**702k**

Mow = Demo = \$2.9 million \$2.7 million Litter = **\$363k**

Closure = **\$81k**



Lien Collection Improvement Process



Lien Filed with Dallas County if Invoice not Paid in 30 days

1st Notice of Invoice 31st Day

2nd Notice of Invoice 46th Day

3rd Notice of Invoice 61st Day



Proposed Action/Strategic



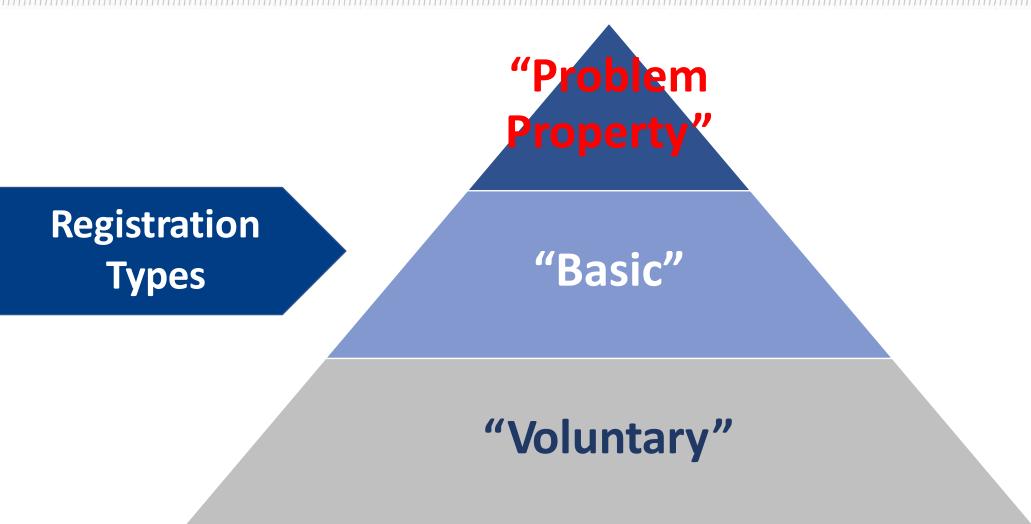
Registration Program

Repetitive Nuisance Properties Monitoring Inspections Periodic Evaluation



Staff Recommendation









"Voluntary"

- Free
- Optional to Property Owners
- Partnerships
- Communication
- Faster Resolutions
- Minimize City Costs and Crime





"Basic"

- Required when 2 noncomplied violations occur in a 6 month period
- No longer required when only 1 non-complied violation in occurs in a 12 month prior after initial registration



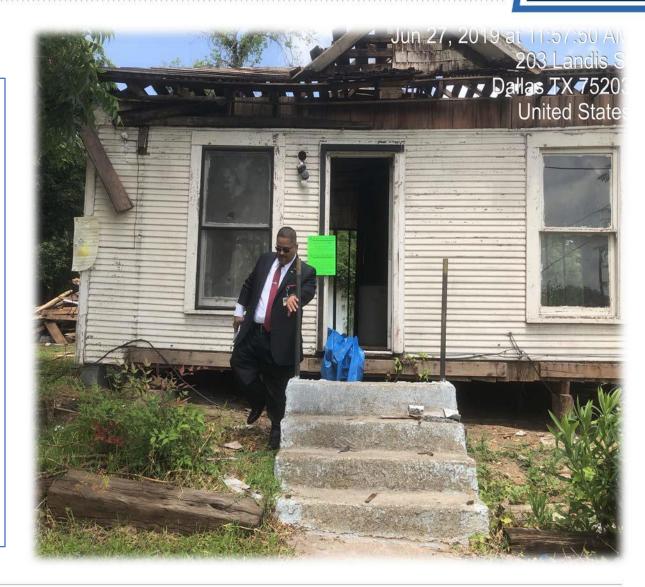
"Problem Property"

- Required when 3 or more non-complied violations occur in a six month period
- No longer required when only one non-complied violation in occurs in a 12month prior after initial registration



"Monitoring Fees"

- Required <u>only</u> when escalated to Problem Property Status:
- Code responds to 311 Service Request and confirms violations
- Code may proactively monitor locations every 30 days



City Owned Vacant Lots

"Proactive Monitoring"

- Mowed every 30 days
 - Good Earth \$155,000 spent FY 2021
- Monitor 800 lots every 30 days
- Identification on curb
- Deployed additional surveillance cameras/signage
- Voluntary Registration



Fee Study



Registration Type	Fee Amount	Cost Recovery	Subsidy Amount	Revenue
Voluntary	\$0	0%	\$112,866	\$0
Basic	\$51.00	100%	\$0	\$395,766
Problem Property	\$149.00	100%	\$0	\$268,132
Monitoring Fee	\$171.00	100%	\$0	\$306,921
Annual Cost of Program \$ <u>1,083,685</u> /Annual Revenue				

Generated from Program <u>\$970,819</u>



Code Staffing

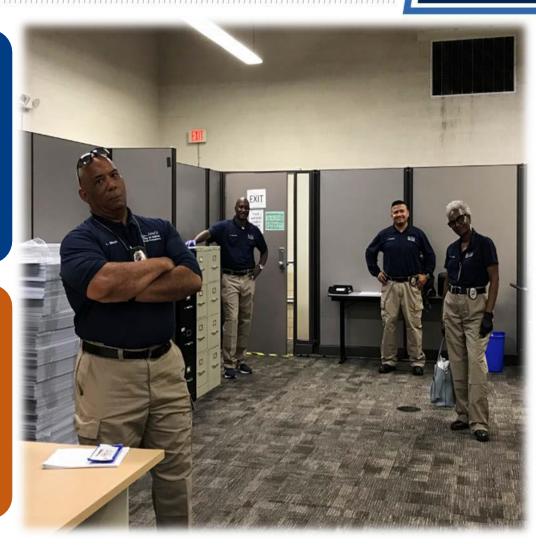


Vacant Property Registration Support Staff

3 Field

Supervisors

31 Code Officers 1 Additional Office Support Assistant*



*Revenue and Collections Customer Service Agent

Staff Recommendations

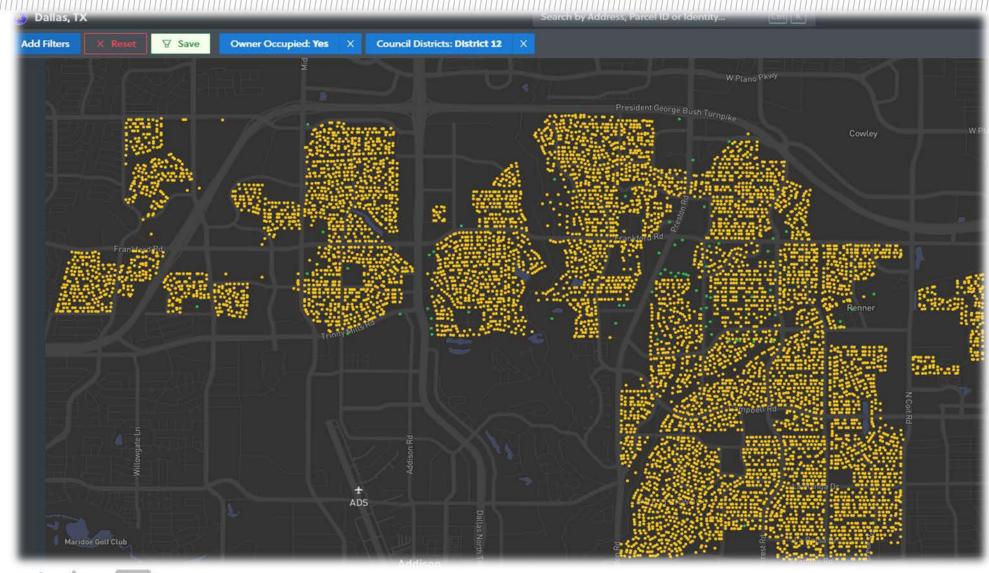






Tolemi Software Data Base





"The data integration and insights platform that helps local governments harness the power of all their data and break down departmental silos."

EXAMPLE: District 12 data extracted "Owner Occupied Properties"

Next Steps



	Nov 2021	Implement Improved Lien Collection Process	
	Nov 2021	Submit Proposed Ordinance to Council	
	Spring 2022	Software Registration Enhancements	
	Spring 2022	Outreach and Awareness	
	Summer 2022	Implement Program	
2 A Y II			





Vacant Property Registration Program

City Council Briefing November 3, 2021

> Carl Simpson, Director Code Compliance Services Department City of Dallas