

Sienna Senior Living Response:

"In 2018, Sienna received approval from the provincial government for additional new LTC beds in Ontario. Our current redevelopment projects include three long-term care communities, including Waters Edge, in North Bay, where a ground-breaking ceremony was held in July 2021.

Before the pandemic, operators in the LTC sector, including Sienna, advocated for the pressing need to redevelop older "C Class" homes built to outdated design standards. The pandemic further reinforced that this work is critical. Studies have shown that one of the root causes of COVID-19 outbreaks was the design of older homes with three and four-bed rooms and shared washrooms.

We continue to focus on modernizing our older care communities and have committed approximately \$600 million to these projects over the next 5 to 7 years. As a publicly-traded company, Sienna finances redevelopment projects through our available cash flows, existing credit facilities, and construction financing from major Canadian financial institutions, as required. The ongoing support provided to all long-term care homes by the provincial government is critical to the sector. Adding additional beds, where possible, to our new care communities will help improve access for the thousands of seniors who are currently waiting for long-term care.

Throughout the entire pandemic, Sienna has taken concrete steps to protect residents and team members from this terrible virus, and it should be noted that many of our care communities experienced total resident cases of COVID in the single digits, with zero fatal cases. The care communities assisted by the Canadian Armed Forces (CAF) were hit badly at the beginning of the first wave of COVID-19, before masks, social distancing, and many of the impactful measures became standard practice. The external help was vital for us, just as it was for all for-profit and not-for-profit care communities that received support from CAF, hospitals, and across the sector. We also hired physician experts, Dr. Andrea Moser, Chief Medical Officer and Dr. Allison McGeer, Chief Infection Prevention and Control Consultant, to strengthen our practices to keep COVID-19 out of our homes. We have strong infection prevention and control training and practices, new processes to measure the quality of care across our care communities, and an ownership program that recognizes team members for their commitment to Sienna. Our team members are central to the care we provide, and they work tirelessly to ensure residents live with the dignity and respect they deserve."

— Nadia Daniell-Colarossi, Manager, Media Relations and Communications at Sienna Senior Living