

Exhibit F



NATIONAL ARCHIVES *and* RECORDS ADMINISTRATION
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March 23, 2021—Sent via email

Jesse Franzblau
jfranzblau@heartlandalliance.org

Dear Jesse Franzblau:

Thank you for contacting the Office of Government Information Services (OGIS). Congress created OGIS to serve as the Federal Freedom of Information Act (FOIA) Ombudsman. We assist the public and Federal agencies by helping them resolve their FOIA disputes, and by addressing their questions and concerns about the FOIA process.

We understand that you seek assistance obtaining the status of a FOIA request that was remanded to the U. S. Customs and Border Protection (CBP) FOIA office for further processing. We contacted the agency on your behalf regarding **CBP-2019-077960**. CBP FOIA officials informed us that the agency is conducting a search for responsive records, and they anticipate responding in approximately three months. Please note, this is only an estimated date of completion and is subject to change. Furthermore, due to the COVID-19 outbreak many agencies have moved to telework. While this allows agencies to continue to process some FOIA requests, agencies may experience unanticipated delays in responding to requests because of unforeseen complications related to the pandemic.

As you may be aware, all Federal agencies have resources in place for you to check the status of your request. We have found that requesters often find it more efficient to contact the agency directly, rather than asking OGIS to act as an intermediary. To inquire about the status of your request, we recommend that you contact the agency directly in the coming months as agencies move toward more normal operations. You may wish to contact CBP's FOIA Requester Service Center at 202-325-0150. You can also check the status of your request using the FOIAonline portal at <https://foiaonline.gov/foiaonline/action/public/home>.

We hope you find this information useful. At this time, we will take no further action. If you have questions or concerns that we have not addressed, please contact us again.

Best regards,
The OGIS Staff