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MUCKROCK NEWS **DEPT MR 87502** 411A HIGHLAND AVE SOMERVILLE, MA 02144-2516

INFORMATION TECHNOLOGY, NEW JERSEY **OPRA OFFICE** 920 BROAD ST STE 113 CITY HALL NEWARK, NJ 07102-2609 

February 6, 2020

To Whom It May Concern:

Pursuant to the New Jersey Open Public Records Act, I hereby request the following records:

a catalog of all Enterprises Systems, including CRM (Customer Relationship Management, e.g., Salesforce, Microsoft Dynamics, and Adobe Marketo), ERP (Enterprise Resource Planning, e.g., SAP, Oracle ERP Cloud, and Workday), and iPaaS (Integration Platform as a Service, e.g., Informatica, MuleSoft, SnapLogic, Dell Boomi, and Jitterbit), that are used in all departments, including 311, police, permitting, finance, etc. The catalog contains the current system vendor, system product name, and system's purpose.

The requested documents will be made available to the general public, and this request is not being made for commercial purposes.

In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 7 business days, as the statute requires.

Sincerely,

Ni Xu

Filed via MuckRock.com

E-mail (Preferred): 87502-61058423@requests.muckrock.com MITY CLERK'S OFFICE

For mailed responses, please address (see note):

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