



DEPARTMENT OF VETERANS AFFAIRS
Records Management Center
P.O. Box 5020
St. Louis, MO 63115

October 11, 2014

In Reply Refer To: 376/271 SJ
SS# [REDACTED] PARRISH, JAMES

POWERS LAW LLC
410 MAIN STREET
GREENWOOD SC 29646

Re: Privacy Act Request

Dear Sir or Madam:

This letter acknowledges receipt of your Privacy Act Request dated 10/03/14. In your letter, you are requesting the following:

CLAIM FILE.

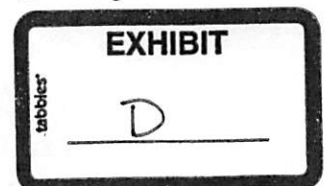
The above case number has been assigned to your request. Please refer to this number when communicating with our office about your request.

We will begin searching for records responsive to your request and notify you of the results of the search and our next steps in processing your request. We will grant you access to the requested records, *if found*, providing the records are not exempted from disclosure by law. Any releasable sections of the requested records shall be provided to you after redaction of the parts that are exempt.

Your request will be processed in the order of receipt. You may expect to receive a response as soon as possible. This office will be providing your records on a compact disc (CD) for use on your personal computer. Only records of 10 pages or more are eligible for CD printing. The CD can be viewed on all computers through the use of Adobe Reader software, which is available online for free.

To request your responsive records on paper, please mail your request to: **ATTN: Paper Copy Request** at the address above or you may fax your request to 314-679-3732.

Thank you for your interest in the Department of Veterans Affairs. Customer service is very important to us. If you have questions or concerns regarding your request for records under the Privacy Act or Freedom of Information Act, please contact our agency at 1-888-533-4558 and refer to the assigned case number. If you have any questions regarding



your entitlement to VA benefits or the status of your claim, please contact the VA National Call Center at 1-800-827-1000.

Sincerely,

Kathy Austin

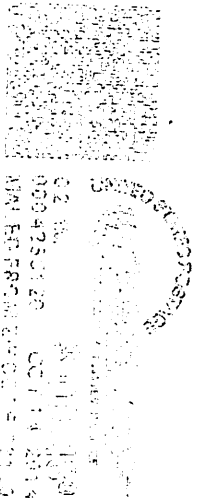
**Kathy Austin
Privacy Officer
Chief, Customer Service Division**

Enclosures



DEPARTMENT OF VETERANS AFFAIRS
RECORDS MANAGEMENT CENTER
PO BOX 5020
ST. LOUIS, MO 63115-0020
OFFICIAL BUSINESS
PENALTY FOR PRIVATE USE, \$300

RECEIVED OCT 20 2014



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