### **EXHIBIT G**



Nicholas C. Stewart
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Fax: (410) 332-8031
nstewart@saul.com
www.saul.com

November 13, 2013

Department of Veterans Affairs General Counsel (024) 810 Vermont Avenue, NW Washington, DC 20420

#### TRANSMITTED VIA EMAIL

RE: Freedom of Information Act Appeal

Assigned Request No. 13-04300-F

#### Dear General Counsel:

This letter is submitted on behalf of Medicasoft, LLC concerning the Department of Veteran Affairs' ("the Department") response to Medicasoft's request for documents under the Freedom of Information Act ("FOIA"). Medicasoft submitted its FOIA requests to the Department on May 2, 2013, and the Department transmitted the requested documents to MedicaSoft on September 16, 2013. FOIA Officer Richard Ha responded on behalf of the relevant departmental component—the Office of Procurement Policy Services—located at 425 I Street, NW, Washington, DC 20001.

The Department's production is replete with extensive redactions asserted primarily on the grounds found in 5 U.S.C. § 552(b)(3), (4), and (6). The following is a brief synopsis of these exemptions and how they were inappropriately used:

§ 552(b)(3) exempts information that is "specifically exempted from disclosure by statute . . . ." The Government must show that the statue absolutely forbids disclosure and sets forth specific criteria for withholding such information, or specifically refers to the kind of information prohibited from disclosure, thereby removing any discretion. See Florida Ass'n, Inc. v. Dep't of Health, Ed. & Welfare, 479 F. Supp. 1291 (M.D. Fla. 1979).

Here, the Department does not cite the statute on which it is relying, let alone demonstrate that it satisfies the aforementioned standards. *See* Exhibit A hereto for representative examples.

• § 552(b)(4) exempts "trade secrets and commercial or financial information obtained from a person and privileged or confidential." This exemption is narrowly construed, pertains to information provided to the Government by private parties, and does not prevent disclosure merely due to the presence of some confidential information. Rather, it is meant to prevent unwarranted invasions of personal privacy resulting from the "indiscriminate release" of confidential information. See Burke Energy Corp. v. Dept' of Energy, 583 F. Supp. 507 (D.C. Kan. 1984); Grumman Aircraft Engineering Corp. v. Renegotiation Bd., 425 F.2d 578, 580 (D.C. Cir. 1970).

Here, the Department failed to notify Medicasoft before making its production that the request covered confidential information as required by the regulations governing the production. See 38 C.F.R. § 1.558(g). Once it did respond, the Department did not provide any explanation for its denial as required by 38 C.F.R. § 1.557(d)(2), making it impossible to determine whether the redacted information was from a private party and of such an extent that it would constitute an "indiscriminate release." See Exhibit B hereto for representative examples.

• § 552(b)(6) exempts "personnel and medical files and similar files the disclosure of which would constitute a clearly unwarranted invasion of personal privacy." The "presumption favoring disclosure . . . is at its zenith under Exemption 6," Consumers' Checkbook Ctr. For the Study of Servs. v. HHS, 554 F.3d 1046, 1057 (D.C. Cir. 2009), and necessitates the disclosure of files that have "an essentially business nature" or pertain to business relationships, Yonemoto v. VA, No. 06-328, 2007 WL 1310165, at \*2 (D. Haw. May 2, 2007).

Here, the Department again did not provide an explanation for its denial as required. See 38 C.F.R. § 1.557(d)(2). Moreover, MedicaSoft did not request any personnel or medical files and the vast majority of (b)(6) redactions appear to cover routine business information and communications. See Exhibit C hereto for representative examples.

These exemptions were inappropriately used for two additional reasons. First, the Department redacted information in communications between Medicasoft and the Department. See Ex. C. It is hard to understand the grounds upon which the Department redacted this information, given that both parties were involved in these communications and have complete, unredacted copies of them in their possession. Second, after thoroughly reviewing the Department's production, it is clear that the Department redacted (in many cases heavily) documents that are clearly reasonably calculated to lead to discoverable evidence under the Federal Rules of Civil Procedure, while leaving unredacted completely irrelevant documents. As examples, Exhibits D and E hereto contain heavy redactions and appear responsive, while Exhibits F and G hereto are unredacted and irrelevant. For other documents, the Department's excessive redactions make it impossible to determine the document's relevance and the Department's reason for including it in the production.

To appeal an adverse agency determination, a party must, among other things, "specify which part of the determination he or she is appealing." 38 C.F.R. § 1.559(d). However, due to the size and extent of the Department's redactions, it is impractical to specify just one or two adverse determinations. Rather, Medicasoft is appealing the Department's systemic redactions, which rendered the Department's production fundamentally unresponsive. Medicasoft requests that the Department review the whole of its production, in light of its excessive and unsupported redactions, and respond more fully to Medicasoft's document requests. Medicasoft is sending this letter as a good faith attempt to find a resolution before resorting to the judicial process.

Please note that Medicasoft's FOIA requests are attached as  $\mathbf{Exhibit}\ \mathbf{H}$  through  $\mathbf{K}$  and the Department's response is attached  $\mathbf{Exhibit}\ \mathbf{L}$ .

Thank you for your attention to this matter.

Sincerely,

Nich Stewars

Enclosures

# **EXHIBIT A**

From:

Nostrant, David K.

To:

Mann, Julie R. (SAIC/SPAWAR); Callaert, Kristine H.; Wilhite, Charles P. (SPAWAR); Varga, Jack (BITS); Edwards, James (Portland); Esten, Guy; MacDonald, Glen

Cc:

Defazio, Joanne; Tereschuk, George B.

Subject: Date:

RE: FBO Posting Update Wednesday, July 13, 2011 4:37:00 PM

Attachments:

image001.jpg

REQUEST IMMEDIATE ACTION VALIS-11-RP-0429 (Surgery Quality and Workflow... (60.4 KB) msg

Julie/All,



Thanks,

Dave

David Nostrant

Contracting Officer/Supervisory Contract Specialist

Department of Veterans Affairs

Office of Acquisition and Logistics

Technology Acquisition Center

260 Industrial Way West

Eatontown, New Jersey 07724

5 U.S.C. § 552 (b) (6)



From: Mann, Julie R. (SAIC/SPAWAR) Sent: Wednesday, July 13, 2011 4:24 PM

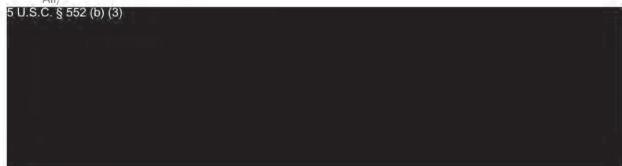
To: Mann, Julie R. (SAIC/SPAWAR); Callaert, Kristine H.; Wilhite, Charles P. (SPAWAR); Varga, Jack

(BITS); Nostrant, David K.; Edwards, James (Portland); Esten, Guy; MacDonald, Glen

Cc: Defazio, Joanne; Tereschuk, George B.

Subject: RE: FBO Posting Update

All





From: Mann, Julie R. (SAIC/SPAWAR) Sent: Wednesday, July 13, 2011 3:13 PM

To: Callaert, Kristine H.; Wilhite, Charles P. (SPAWAR); Varga, Jack (BITS); Nostrant, David K.;

Edwards, James (Portland)

Cc: Defazio, Joanne; Tereschuk, George B.

Subject: RE: FBO Posting Update



From: Callaert, Kristine H.

Sent: Wednesday, July 13, 2011 3:10 PM

To: Mann, Julie R. (SAIC/SPAWAR); Wilhite, Charles P. (SPAWAR); Varga, Jack (BITS); Nostrant, David

K.; Edwards, James (Portland)

Cc: Defazio, Joanne; Tereschuk, George B.

Subject: FBO Posting Update

### Julie, 5 J.S.C. § 552 (b) (3)

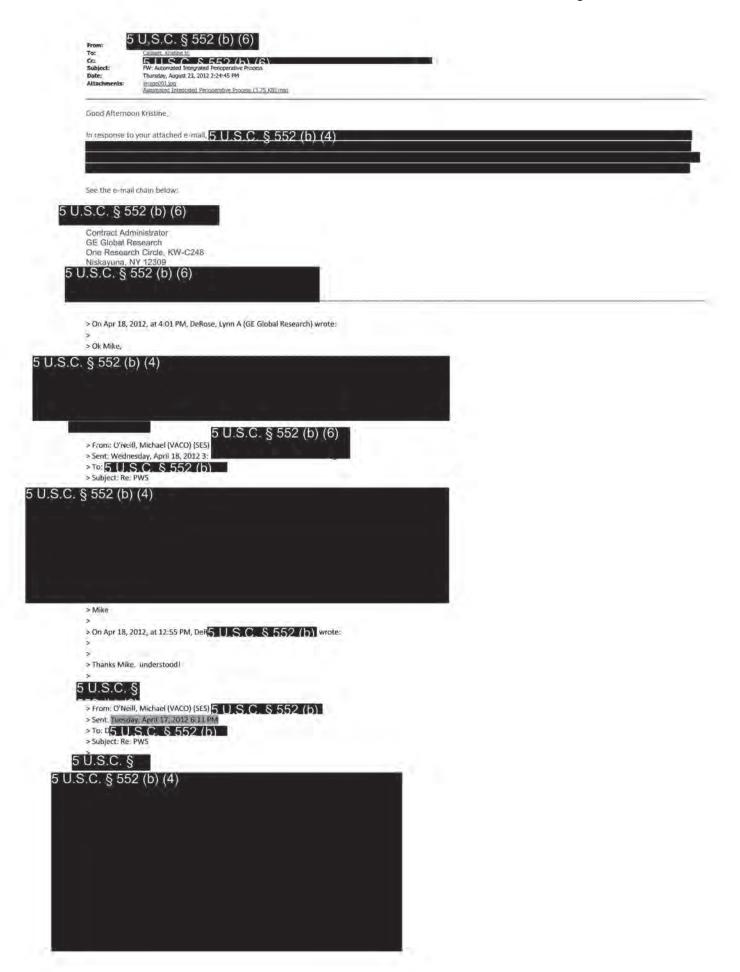
Thanks, Kristine

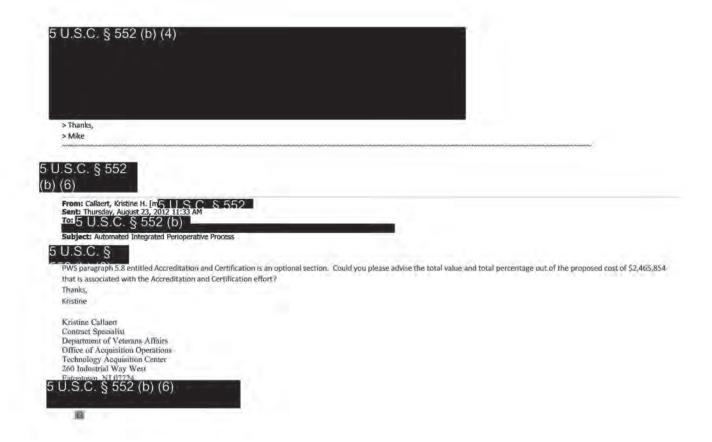
Kristine Callaert Contract Specialist Department of Veterans Affairs Office of Acquisition and Logistics Technology Acquisition Center 260 Industrial Way West Eatontown, NJ 07724

5 U.S.C. § 552 (b) (6)

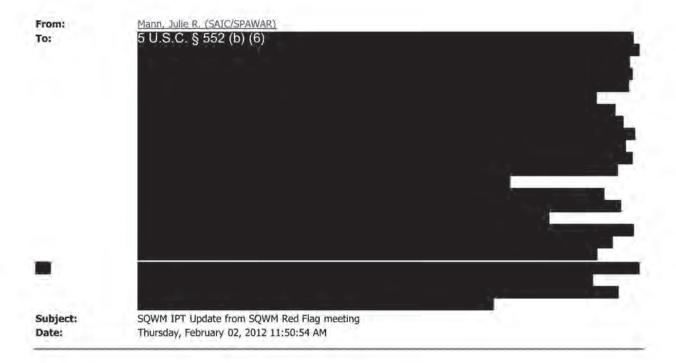


# **EXHIBIT B**





# **EXHIBIT C**



All,

Glen asked me to let everyone know that the Red Flag meeting's outcome was positive. SQWM is being supported in our need for prioritization at CDCO. We will be working to ensure that SQWM Increment 2 milestones align with RFCC dates, when it is approved.

Thank you

Have a great day,

#### 5 U.S.C. § 552 (b) (6)





Subject: SQWM IPT Update Meeting

When: Tuesday, January 31, 2012 2:00 PM-3:00 PM (GMT-06:00) Central Time (US & Canada).

Where: VANTS Line: 1-800-767-1750 Access Code: 43296

All,

Please find attached the agenda for today's IPT meeting.



5 U.S.C. § 552 (b) (6)

**Project Coordinator** 

Ray Group International

PMO Support Contractor, VA OIT



<< File: Init8\_SQW\_Agenda-IPTMtg\_20120131.docx >>

# **EXHIBIT D**

From: Nostrant, David K. To: Callaert, Kristine H.

Subject: RE: VPS VA118-11-BP-0018 VA118-11-F-H001

Date: Monday, June 20, 2011 8:18:00 AM

#### Kristine,

Did our technical folks see and comment on the assumptions? You are correct, we do not incorporate proposals into contracts.

Thanks,

Dave

**David Nostrant** 

Contracting Officer/Supervisory Contract Specialist

Department of Veterans Affairs Office of Acquisition and Logistics **Technology Acquisition Center** 

260 Industrial Way West

Eatontown, New Jersey 07724 5 U.S.C. § 552 (b) (6)

From: Callaert, Kristine H.

Sent: Monday, June 20, 2011 7:50 AM

To: Nostrant, David K.

Subject: FW: VPS VA118-11-BP-0018 VA118-11-F-H001

#### Dave,

Could you please let me know when you are free to discuss this? I am not sure how you would like to handle this. I have attached Harris's cover letter which includes the referenced assumptions from Beth's email below. I was under the assumption that we should never incorporate proposals into the contract if possible as this would lead to contradicting information.

Thanks,

Kristine

5 U.S.C. § 552 (b) (6)

From:

Sent: Friday, June 17, 2011 2:39 PM

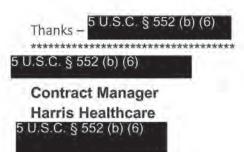
To: Callaert, Kristine H.

Subject: RE: VPS VA118-11-BP-0018 VA118-11-F-H001

Kristine - 5 U.S.C. § 552 (b) (3)

Please advise. If you would like to address the assumptions differently, please let

me know and we can discuss.



From: Callaert, Kristine H. 5 U.S.C. § 552 (b) (6)

Sent: Friday, June 17, 2011 8:48 AM

To: 5 U.S.C. §

Subject: RE: VPS VA118-11-BP-0018 VA118-11-F-H001

### 5 U.S.C. § 552 (b)

Could you please let me know the status of your review. We were hoping to get this awarded today. Thanks,

Kristine

From: 5 U.S.C. § 552 (b) (6)

Sent:

To: Callaert, Kristine H.

Cc: Nostrant, David K.; Wagner, Gregory; Rowland, Vance Subject: RE: VPS VA118-11-BP-0018 VA118-11-F-H001

\*\*\*\*\*

Kristine – thank you, we have received the email. We'll do a quick team review and I'll get back with you shortly on any issues or with a signed contract.

Thanks - 5 U.S.C. § 552 (b) (6)

5 U.S.C. § 552 (b) (6)

Contract Manager 5 U.S.C. § 552

Callaert, Kristine H. 5 U.S.C. § 552 (b) (6)

Sent: Thursday, June 16, 2011 11:18 AM

To: 5 U.S.C. § 552 (b) (6)

Cc: Nostrant, David K.

Subject: VPS VA118-11-BP-0018 VA118-11-F-H001

Ms. 5 U.S.C. § 552 (b)

Please see attached for your review and signature. Please confirm receipt of this email. If you have any questions please let me know.

Thanks,

Kristine

Kristine Callaert

Contract Specialist
Department of Veterans Affairs
Office of Acquisition and Logistics
Technology Acquisition Center
260 Industrial Way West
Eatontown, NJ 07724
5 U.S.C. § 552 (b) (6)

# **EXHIBIT E**

#### Case 1:14-cv-00050-BAH Document 1-7 Filed 01/15/14 Page 20 of 45

From: Mann, Julie R. (SAJC/SPAWAR)

To: Mann, Julie R. (SAIC/SPAWAR); Callaert, Kristine H.; Wilhite, Charles P. (SPAWAR); Varga, Jack (BITS);

Nostrant, David K.; Edwards, James (Portland); Esten, Guy; MacDonald, Glen

Cc: Defazio, Joanne; Tereschuk, George B.

Subject: RE: FBO Posting Update

Date: Wednesday, July 13, 2011 4:24:07 PM

Attachments: image001.jpg

All,



Julie

From: Mann, Julie R. (SAIC/SPAWAR) Sent: Wednesday, July 13, 2011 3:13 PM

To: Callaert, Kristine H.; Wilhite, Charles P. (SPAWAR); Varga, Jack (BITS); Nostrant, David K.;

Edwards, James (Portland)

Cc: Defazio, Joanne; Tereschuk, George B.

Subject: RE: FBO Posting Update

#### 5 U.S.C. § 552 (b) (3)

Julie

From: Callaert, Kristine H.

Sent: Wednesday, July 13, 2011 3:10 PM

To: Mann, Julie R. (SAIC/SPAWAR); Wilhite, Charles P. (SPAWAR); Varga, Jack (BITS); Nostrant, David

K.; Edwards, James (Portland)

Cc: Defazio, Joanne; Tereschuk, George B.

Subject: FBO Posting Update

Julie,

### 5 U.S.C. § 552 (b) (3)

Thanks, Kristine

Kristine Callaert
Contract Specialist
Department of Veterans Affairs
Office of Acquisition and Logistics
Technology Acquisition Center
260 Industrial Way West
Eatontown, NJ 07724
5 U.S.C. § 552 (b) (6)



# **EXHIBIT F**





#### RxMedic ADS™

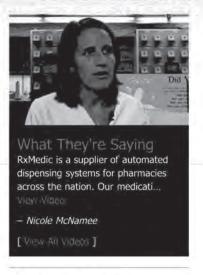
#### **Automated Dispensing System**

The only retail robotic dispensing system with photo verification. The RxMedic ADS packs high speed processing into a very small footprint. Its 256 cells enable you to fill as much as 80 percent of your daily processing, complete with verification, labeling and capping.

- · Interfaces with any pharmacy management system
- Save 50% 80% of time spent preparing orders
- Can pay for itself in pharmacies with as few as 150 prescriptions per day
- Fill up to 80% of your daily prescription volume
- Special HEPA filtration combined with vacuum technology helps reduce dust and cross-contamination
- Nationwide on-site service



← Previous Page



#### Press Releases

RxMedic and Rx Systems, Inc., Sign **Preferred Business Partner** Agreement

RxMedic® and Health Business Systems Sign Preferred Business **Partner Agreement** 

Speed Script and RxMedic Combine **Pharmacy Management System** with Automated Dispensing

[ View All ]



#### From The Blog

Why Purchase Objections are the Reason We Buy

Importance of Automated Pharmacy **Equipment in Busy Pharmacies** 

**New Pharmacy Technology: Helping** Pharmacies Manage Their Inventory

[ View All ]



#### **Events**

West Coast Pharmacy Exchange

Location: Monterey, California Dates: March 15-18 2013

http://www.cpha.com/displaycommon.cfm?

an=1&subarticlenbr=370

[ more ]

Ohio Pharmacists Association (OPA)

**Annual Conference** Location: Columbus, Ohio

Dates: Apr 12-14, 2013

http://associationdatabase.com/aws/OPA/pt/sp/Home\_Page

**EXHIBIT F** 

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more ]

Health Connect Partners: Hospital Pharmacy Conference Spring Location: Atlanta, Georgia Dates: May 6 - 8, 2013 http://www.hlthcp.com/ [ more ]

[ View All ]

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RxMedic Systems, Inc. 2701 Leighton Ridge Drive Wake Forest, NC 27587 Phone: 800-882-3819 Fax: 800-882-3818



Automated Counting System Robotic Dispensing Automated Dispensing System

# **EXHIBIT G**

INTERAGENCY CROSS	S-SERVICING	G SUPPORT A	AGRE	EMENT	PAG	E OF	PAGE
NOTE: This form can also be used for IVA+FUND.					TAG	L JOF	PAGE
1A VA AGREEMENT NO. 12 656 10 005	1B OGA AGREEMENT N	O. (If applicable)	2 AG	/30/12 - 5	Month and Ye	sar)	
3. SUPPLYING ORGANIZATION (Name, Mail routing symbol, and	complete address)	4. TYPE OF ACTION (M			9/30/1	9	
St Cloud VA Health Care Syst		NEW NEW	ark A as app	ropriate)			
4801 Veterans Drive		REVISION					
St Cloud, MN 56303		OTHER (Spec	afy)				
5. RECEIVING ORGANIZATION (Name, Mail routing symbol, and o	complete address)	6. PROJECT TITLE	***			_	_
OALC Supply Fund 1VA+ Program	m						
810 Vermont Avenue, NW		Additional	Rehab	ilitation	Thera	DV	
Washington, DC 20420		Equipment		and the section of	0.00.00		
SUMMARY OF SUPPORT SERVICES (Attach detailed description DESCRIPTION OF THE PROJECT:						_	-
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#### Case 1:14-cv-00050-BAH Document 1-7 Filed 01/15/14 Page 27 of 45

#### 10. GENERAL PROVISIONS

(The following general provisions, as set forth below, apply to this agreement unless otherwise specified in the "Remarks" block below.)

- a. The authority to provide reimbursable support services to Government departments and agencies is contained in the Economy Act of 1932, as amended, (31 U.S.C. 1535). When other authority is applicable, enter such data in Block 11 below.
- b. The requesting organization has determined that the applicability of Office of Management and Budget Circular A-76. Revised, was considered, as well as the requirements of FAR 17.502 and 17.503(a)(1) and (2).
- c. Direct and indirect actual costs will be charged for reimbursable work and services. If funds advanced to the supplying organization are more than the actual cost of performing the work or services, the difference will be returned. If an estimate is less than the actual costs incurred, the requesting organization agrees to pay for the actual costs incurred.
- d. This agreement or any of its specific provisions may be revised or amended only by the signature approval of the parties signatory to the agreement or by their respective official successors. Cancellation may be made upon 30 days written notice by either party, or their successors, to the other.

DESCRIPTION OF THE PROJECT (Cont.):

The Extended Care and Rehab Service requires the following equipment items to improve service in the Rehabilitation Therapy section:

- Balance and Mobility System
- Adjustable Treatment Table

#### PROJECT TIME LINE:

SEP 2012: Establish Supply Fund Account

JAN 2013: Order Rehabilitation Equipment and obligation of funds

APR 2013: Delivery of Rehabilitation Unit Equipment

MAY 2013: Vendor payment and liquidation of funds JUN 2014: Project Closeout

#### ATTACHMENTS:

A: Contracting Officer's Statement

13	358 OBLIGAT	ION O	R CHANG	EIN	OBLIG	MOITA	
NAME AND ROUTING SYMBOL OF St Cloud VA Health	ORIGINATING OFFICE		OBLIGATION NU		OBLIG	ATION	DATE OF REQUE
4801 Veterans Drive St Cloud, MN 56303			656HT2005				08/30/2012
			NAME OF REQUESTOR JOSEPH G SCHMIT.  191672  Joseph G Schmitz, CFO Station			Digitally signed by JOSEPH G SCHMITZ DN dc-gov, bowe, o-intend, europope 0 9/2442,1920(200100,10.,11-)oxyst schmid om-JOSEPH G SCHMITZ 197672 Date: 2012/06.30 19:36/25 05:00	
NAME AND ADDRESS OF VENDOR			1 doseph G	CONTE	ACT NUMBE	Station	656
Supply Fund, 1VA+ Pr 810 Vermont Avenue	rogram			2.5016	TO HOMBE	,	
Washington, DC 20420	)			12 6	56 10 0	05	
				Addi Equi	tional pment	Rehabilit	tation Therap
AME AND TITLE OF APPROVING OF	FFICIAL	SIGNATUI	RE OF APPROVING	OFFICIAL			
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hristopher Stomberg	, VISN23 CFO	Stom	berg 298567				08/30/2012
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of the veterans we serve. In order to continue to provide the best possible care to our patients leadership determined that several physical plant and equipment improvements were needed. The rehabilitation therapy section requires improved equipment to serve the growing number of veterans presenting with balance and mobility a cane or walker device.

(Continued on Page 2)

#### DESCRIPTION/JUSTIFICATION (Continued)

DESCRIPTION OF THE PROJECT (Cont.):

Current technology offers the opportunity to observe the veteran's response to balance issues in a controlled environment. Rehabilitation therapy personnel will be able to determine the root cause of balance problems and treat the root cause.

The Extended Care and Rehab Service requires the following equipment items to improve service in the Rehabilitation Therapy section:

- · Balance and Mobility System
- Adjustable Treatment Table

# **EXHIBIT H**



May 2, 2013

U.S. Department of Veterans Affairs Veterans Health Administration Attention: Timothy Graham (19F2) VACO 810 Vermont Avenue, NW Washington, DC 20420

vhafoia2@va.gov

RE: Freedom of Information Act Request

Bed Management Solution (BMS) and Bed Hold (BH) Project

Prime Contracts: VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and

VA118-11F-H004

Contracting Agency: Department of Veterans Affairs
Contracting Office: Technology Acquisition Center (TAC)

TAC No.: TAC-11-0837

Dear Mr. Graham:

This request is made by MedicaSoft, LLC under the Freedom of Information Act, 5 U.S.C. §552 ("FOIA"), to obtain copies of the documentation referenced below concerning the U.S. Department of Veterans Affairs (VA) Solicitation TAC-11-0837, and subsequent Prime Contracts awarded to vendor Harris Patriot Healthcare Solutions, LLC, Prime Contracts VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and VA118-11F-H004. Specifically, MedicaSoft requests VA provide the following:

- 1. A copy of the TAC's entire Acquisition Package (including, but not limited to, the Performance Work Statement (PWS), Acquisition Plan, financial documentation, and any other documentation concerning the BMS/BH Project Solicitation, TAC-11-0837, and subsequent Prime Contracts VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and VA118-11F-H004;
- 2. Any and all emails (including, but not limited to, emails sent or received by contracting officer David Nostrant), correspondence, facsimiles, and communications concerning the BMS/BH Project Solicitation, TAC-11-0837, and subsequent Prime Contracts VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and VA118-11F-H004;
- 3. Any and all invoices, bills, payments, and proof of payment for Prime Contracts VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and VA118-11F-H004;
- 4. Any and all contractual documentation for Prime Contracts VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and VA118-11F-H004;

U.S. Department of Veterans Affairs Veterans Health Administration May 2, 2013 Page 2

5. Any and all documents, records, reports, contracts, agreements, technical documents, administrative records, financial information, bills, payments, and any other materials concerning, regarding, or referencing the BMS/BH Project Solicitation, TAC-11-0837, and subsequent Prime Contracts VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and VA118-11F-H004;

- 6. Copy of any and all Software License Agreements, Master Software License Agreements, and any other documentation between VA and S.C. Info World S.R.L. and/or concerning the software product InFlow;
- 7. Any and all documents, information, bills, invoices, payments, pay schedules, and any other records between VA and S.C. Info World S.R.L. and/or concerning the software product InFlow;
- 8. Any and all emails, correspondence, facsimiles, and communications concerning the software product InFlow and/or the Master Software License Agreement between S.C. Info World SRL and VA entered into on or about June 10, 2011.

As you know, the FOIA provides that if portions of a document are exempt from release, the remainder must be segregated and disclosed. Therefore, please send us all nonexempt portions of the records which we have requested and explain any deletions by reference to specific exemptions of FOIA. As a matter of standard procedure, we reserve the right to appeal your decision to withhold any materials.

We will pay reasonable search and duplication fees in connection with this request. However, if you estimate that the total fees will exceed \$100, please notify us so that we may authorize expenditure of a greater amount.

Please contact me if you have any questions concerning the above FOIA request.

Sincerely,

MEDICASOFT, LLC

Alexander V. Ray

President

AVR/dmw

# **EXHIBIT I**



May 2, 2013

U.S. Department of Veterans Affairs Central Office FOIA/Privacy Act Office Attention: Laurie Karnay (005RIC) VACO 810 Vermont Avenue, NW Washington, DC 20420

vacofoiaservice@va.gov

RE: Freedom of Information Act Request

Bed Management Solution (BMS) and Bed Hold (BH) Project

Prime Contracts: VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and

VA118-11F-H004

Contracting Agency: Department of Veterans Affairs
Contracting Office: Technology Acquisition Center (TAC)

TAC No.: TAC-11-0837

Dear Ms. Karnay:

This request is made by MedicaSoft, LLC under the Freedom of Information Act, 5 U.S.C. §552 ("FOIA"), to obtain copies of the documentation referenced below concerning the U.S. Department of Veterans Affairs (VA) Solicitation TAC-11-0837, and subsequent Prime Contracts awarded to vendor Harris Patriot Healthcare Solutions, LLC, Prime Contracts VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and VA118-11F-H004. Specifically, MedicaSoft requests VA provide the following:

- 1. A copy of the TAC's entire Acquisition Package (including, but not limited to, the Performance Work Statement (PWS), Acquisition Plan, financial documentation, and any other documentation concerning the BMS/BH Project Solicitation, TAC-11-0837, and subsequent Prime Contracts VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and VA118-11F-H004;
- 2. Any and all emails (including, but not limited to, emails sent or received by contracting officer David Nostrant), correspondence, facsimiles, and communications concerning the BMS/BH Project Solicitation, TAC-11-0837, and subsequent Prime Contracts VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and VA118-11F-H004;
- 3. Any and all invoices, bills, payments, and proof of payment for Prime Contracts VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and VA118-11F-H004;
- 4. Any and all contractual documentation for Prime Contracts VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and VA118-11F-H004;

U.S. Department of Veterans Affairs Central Office FOIA/Privacy Act Office May 2, 2013 Page 2

5. Any and all documents, records, reports, contracts, agreements, technical documents, administrative records, financial information, bills, payments, and any other materials concerning, regarding, or referencing the BMS/BH Project Solicitation, TAC-11-0837, and subsequent Prime Contracts VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and VA118-11F-H004;

- 6. Copy of any and all Software License Agreements, Master Software License Agreements, and any other documentation between VA and S.C. Info World S.R.L. and/or concerning the software product InFlow;
- 7. Any and all documents, information, bills, invoices, payments, pay schedules, and any other records between VA and S.C. Info World S.R.L. and/or concerning the software product InFlow;
- 8. Any and all emails, correspondence, facsimiles, and communications concerning the software product InFlow and/or the Master Software License Agreement between S.C. Info World SRL and VA entered into on or about June 10, 2011.

As you know, the FOIA provides that if portions of a document are exempt from release, the remainder must be segregated and disclosed. Therefore, please send us all nonexempt portions of the records which we have requested and explain any deletions by reference to specific exemptions of FOIA. As a matter of standard procedure, we reserve the right to appeal your decision to withhold any materials.

We will pay reasonable search and duplication fees in connection with this request. However, if you estimate that the total fees will exceed \$100, please notify us so that we may authorize expenditure of a greater amount.

Please contact me if you have any questions concerning the above FOIA request.

Sincerely,

MEDICASOFT, LLC

Alexander V. Ray

President

AVR/dmw

# **EXHIBIT J**



May 2, 2013

U.S. Department of Veterans Affairs
Office of Assistant Secretary for Information
and Technology
Attention: Laurie Karnay
(005RIC) VACO
810 Vermont Avenue, NW
Washington, DC 20420

vacofoiaservice@va.gov

RE: Freedom of Information Act Request

Bed Management Solution (BMS) and Bed Hold (BH) Project

Prime Contracts: VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and

VA118-11F-H004

Contracting Agency: Department of Veterans Affairs
Contracting Office: Technology Acquisition Center (TAC)

TAC No.: TAC-11-0837

Dear Ms. Karnay:

This request is made by MedicaSoft, LLC under the Freedom of Information Act, 5 U.S.C. §552 ("FOIA"), to obtain copies of the documentation referenced below concerning the U.S. Department of Veterans Affairs (VA) Solicitation TAC-11-0837, and subsequent Prime Contracts awarded to vendor Harris Patriot Healthcare Solutions, LLC, Prime Contracts VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and VA118-11F-H004. Specifically, MedicaSoft requests VA provide the following:

- 1. A copy of the TAC's entire Acquisition Package (including, but not limited to, the Performance Work Statement (PWS), Acquisition Plan, financial documentation, and any other documentation concerning the BMS/BH Project Solicitation, TAC-11-0837, and subsequent Prime Contracts VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and VA118-11F-H004;
- 2. Any and all emails (including, but not limited to, emails sent or received by contracting officer David Nostrant), correspondence, facsimiles, and communications concerning the BMS/BH Project Solicitation, TAC-11-0837, and subsequent Prime Contracts VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and VA118-11F-H004;
- 3. Any and all invoices, bills, payments, and proof of payment for Prime Contracts VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and VA118-11F-H004;
- 4. Any and all contractual documentation for Prime Contracts VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and VA118-11F-H004;

U.S. Department of Veterans Affairs Office of Assistant Secretary for Information and Technology May 2, 2013 Page 2

5. Any and all documents, records, reports, contracts, agreements, technical documents, administrative records, financial information, bills, payments, and any other materials concerning, regarding, or referencing the BMS/BH Project Solicitation, TAC-11-0837, and subsequent Prime Contracts VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and VA118-11F-H004;

- 6. Copy of any and all Software License Agreements, Master Software License Agreements, and any other documentation between VA and S.C. Info World S.R.L. and/or concerning the software product InFlow;
- 7. Any and all documents, information, bills, invoices, payments, pay schedules, and any other records between VA and S.C. Info World S.R.L. and/or concerning the software product InFlow;
- 8. Any and all emails, correspondence, facsimiles, and communications concerning the software product InFlow and/or the Master Software License Agreement between S.C. Info World SRL and VA entered into on or about June 10, 2011.

As you know, the FOIA provides that if portions of a document are exempt from release, the remainder must be segregated and disclosed. Therefore, please send us all nonexempt portions of the records which we have requested and explain any deletions by reference to specific exemptions of FOIA. As a matter of standard procedure, we reserve the right to appeal your decision to withhold any materials.

We will pay reasonable search and duplication fees in connection with this request. However, if you estimate that the total fees will exceed \$100, please notify us so that we may authorize expenditure of a greater amount.

Please contact me if you have any questions concerning the above FOIA request.

Sincerely,

MEDICASOFT, LLC

Alexander V. Ray

President

AVR/dmw

# **EXHIBIT K**



May 2, 2013

U.S. Department of Veterans Affairs Office of Acquisition & Logistics Attention: Phillip E. Wood (001AL-A1-1) VACO 810 Vermont Avenue, NW Washington, DC 20420

VA OAL FOIA@va.gov

RE: Freedom of Information Act Request

Bed Management Solution (BMS) and Bed Hold (BH) Project

Prime Contracts: VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and

VA118-11F-H004

Contracting Agency: Department of Veterans Affairs

Contracting Office: Technology Acquisition Center (TAC)

TAC No.: TAC-11-0837

Dear Mr. Wood:

This request is made by MedicaSoft, LLC under the Freedom of Information Act, 5 U.S.C. §552 ("FOIA"), to obtain copies of the documentation referenced below concerning the U.S. Department of Veterans Affairs (VA) Solicitation TAC-11-0837, and subsequent Prime Contracts awarded to vendor Harris Patriot Healthcare Solutions, LLC, Prime Contracts VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and VA118-11F-H004. Specifically, MedicaSoft requests VA provide the following:

- 1. A copy of the TAC's entire Acquisition Package (including, but not limited to, the Performance Work Statement (PWS), Acquisition Plan, financial documentation, and any other documentation concerning the BMS/BH Project Solicitation, TAC-11-0837, and subsequent Prime Contracts VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and VA118-11F-H004;
- 2. Any and all emails (including, but not limited to, emails sent or received by contracting officer David Nostrant), correspondence, facsimiles, and communications concerning the BMS/BH Project Solicitation, TAC-11-0837, and subsequent Prime Contracts VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and VA118-11F-H004;
- 3. Any and all invoices, bills, payments, and proof of payment for Prime Contracts VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and VA118-11F-H004;
- 4. Any and all contractual documentation for Prime Contracts VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and VA118-11F-H004;

U.S. Department of Veterans Affairs Office of Acquisition & Logistics May 2, 2013 Page 2

- 5. Any and all documents, records, reports, contracts, agreements, technical documents, administrative records, financial information, bills, payments, and any other materials concerning, regarding, or referencing the BMS/BH Project Solicitation, TAC-11-0837, and subsequent Prime Contracts VA118-11F-H001, VA118-11F-H002, VA118-11F-H003, and VA118-11F-H004;
- 6. Copy of any and all Software License Agreements, Master Software License Agreements, and any other documentation between VA and S.C. Info World S.R.L. and/or concerning the software product InFlow;
- 7. Any and all documents, information, bills, invoices, payments, pay schedules, and any other records between VA and S.C. Info World S.R.L. and/or concerning the software product InFlow;
- 8. Any and all emails, correspondence, facsimiles, and communications concerning the software product InFlow and/or the Master Software License Agreement between S.C. Info World SRL and VA entered into on or about June 10, 2011.

As you know, the FOIA provides that if portions of a document are exempt from release, the remainder must be segregated and disclosed. Therefore, please send us all nonexempt portions of the records which we have requested and explain any deletions by reference to specific exemptions of FOIA. As a matter of standard procedure, we reserve the right to appeal your decision to withhold any materials.

We will pay reasonable search and duplication fees in connection with this request. However, if you estimate that the total fees will exceed \$100, please notify us so that we may authorize expenditure of a greater amount.

Please contact me if you have any questions concerning the above FOIA request.

Sincerely,

MEDICASOFT, LLC

Alexander V. Ray

President

AVR/dmw

cc: Josyl Barchue Summer Spalliero

# **EXHIBIT** L



### DEPARTMENT OF VETERANS AFFAIRS WASHINGTON DC 20420

MedicaSoft, LLC Mr. Alexander Ray 100 S. Ashley Drive Suite 1700 Tampa, Florida 33602

Dear Mr. Ray:

This is in response to your Freedom of Information Act (FOIA ID No.13-0) request dated May 2, 2013 for a copy of the following:

- 1. The TAC's Acquisition Package (including but not limited to, the Performance Work Statement (PWS), Acquisition Plan, financial documentation, and any other documentation concerning the BMS/BH Project Solicitation, TAC-11-0837, and subsequent Prime Contracts VA118-11F-H001, V118-11F-H002, VA118-11F-H003, and VA118-11F-H004;
- 2. Any and all emails (including, but not limited to, emails sent or received by contracting officer David Nostrant), correspondence and communications concerning the TAC-11-0837, and subsequent Prime Contracts VA118-11F-H001, V118-11F-H002, VA118-11F-H003, and VA118-11F-H004;
- 3. Any and all invoices, bills, payments, and proof of payment for Prime Contracts VA118-11F-H001, V118-11F-H002, VA118-11F-H003, and VA118-11F-H004;
- 4. Any and all contractual documentation for Prime Contracts VA118-11F-H001, V118-11F-H002, VA118-11F-H003, and VA118-11F-H004;
- 5. Any and all documents, records, reports, contracts, agreements, technical documents, administrative records, financial information, bills, payments, and any other materials concerning, regarding, or referencing the BMS/BH Project Solicitation, TAC-11-0837, and subsequent Prime Contracts VA118-11F-H001, V118-11F-H002, VA118-11F-H003, and VA118-11F-H004;
- 6. Copy of any and all Software License Agreements, Master Software License Agreements, and any other documentation between VA and S.C. Info World SRL. and/or concerning the software product InFlow;
- 7. Any and all documents, information, bills, invoices, payments, pay schedules, and any other records between VA and S.C. Info World SRL and/or concerning the software product InFlow; and

Page 2 Mr. Ray

8. Any and all emails, correspondence, facsimiles, and communications concerning the software product InFlow and/or the Master Software License Agreement between S.C. Info World SRL and VA entered into on or about June 10, 2011.

With regards to the emails, correspondence, and copies of contractual documentation, we are providing you with a copy of the documents as requested. Some of the information and/or communications have been redacted because they contain information appropriate to the stated exemptions which are protected by the Freedom of Information Act, (FOIA) 5 U.S.C. § 552, as amended.

With regards to the records that you seek regarding the TAC's entire Acquisition Package, Acquisition Plan, financial documentation and all other documentation concerning the BMS/BH Project Solicitation, TAC-11-0837, we are denying you access to these documents under FOIA Exemption 3 [5 U.S.C. § 552 (b)(3)] which prohibits disclosure of information protected by other statutes.

The winning proposal was not incorporated into the contract by reference, and as such, it is prohibited from release per FOIA Exemption 3 [5 U.S.C. § 552 (b)(3)] which prohibits the disclosure of information protected by other statutes. Federal Statute 41 U.S.C. §423(a)(1) which prohibits the discloser contractor bid or proposal information or source selection information before the award of a Federal agency procurement contract to which the information relates.

Segregable information contained in the emails and contracts has been withheld under Exemption 4 of the FOIA, which protects privileged or confidential trade secrets and commercial or financial information obtained from a person. Release of this information is expected to cause competitive harm to the submitter.

Segregable information contained in the emails and contracts have also been withheld under Exemption 6 of the FOIA, which protects personnel information, the disclosure of which would constitute an unwarranted invasion of personal privacy.

With respect to your request for invoice, bills, and proofs of payments under the aforementioned Contracts, there is not specific document or set of documents which specify this information. The VA is a decentralized Agency, and there have been several purchase orders issued against each respective contract, issued across various individual offices. However, the total amount of monies obligated/ spent on each contract is publicly available at <a href="https://www.usaspending.gov">www.usaspending.gov</a>.

Your request was processed by the undersigned. Should you disagree with these findings, you may administratively appeal in writing to:

Page 3 Mr. Ray

General Counsel (024)
Department of Veterans Affairs
810 Vermont Avenue, N.W.
Washington, DC 20420

You must file your appeal within 60 days from the date of this letter. Please include a copy of this letter with your appeal, and clearly state why you disagree with this determination. Both the letter and the envelope should be clearly marked "Freedom of Information Act Appeal."

In the event you are dissatisfied with the results of any such appeal, judicial review will thereafter be available to you in the United States District Court for the judicial district in which you reside or have your principal place of business, or in the District of Columbia, which is also where the records you seek are located.

In accordance with VA Regulations, the total fee for this request was assessed at \$1,367.80. You may remit the fee assessment by check or money order, payable to the Department of Veterans Affairs, at the following address:

Department of Veterans Affairs Office of Procurement Policy Services ATTN: FOIA Officer 425 I Street, NW Room 3E.405 Washington, DC 20001

Sincerely,

Richard Ha FOIA Officer

Andrond Ida