



RECEIVED
MAR 08 2013
Construction Industries

Construction Industries Board

ROOFING CONTRACTOR COMPLAINT FORM

Name: [Redacted]
Address: [Redacted] Edmond OK 73003
Mailing Address City State Zip Code

Telephone Numbers: Home: [Redacted] Cell: ([Redacted])

Name of Registered Contractor of which you are complaining: Excel Roofing and Construction

Address of Contractor:
2104 N. MacArthur Blvd. Oklahoma City OK 73127
Mailing Address City State Zip Code

Contractor Registration No. (If known): _____

- This complaints pertains to: [check one]
- Abandonment of project without cause;
 - Diversion of Funds;
 - Fraud, deception, misrepresentation as to products, services or qualifications;
 - False or misleading statement in application or solicitation;
 - RCRA adjudication;
 - Working without valid registration;
 - Working without a permit;
 - Failure to pay State taxes;
 - Damage to person(s) or property without adequate insurance;
 - Failure to comply with the RCRA

Date(s) of alleged violations: 07/24/2012
Physical address of alleged violations: [Redacted] Edmon Ok. 73003

Narrative of complaint: Ryan Coker sales rep for Excel Roofing, working for Chad O'Laughlin, completed a contract with Roger and Maricarol Wilson and accepted a check of \$5,000for materials. Chad O'Laughlin was later contacted at 405-757-5695 because no work or materials were ever delivered or no work was ever started, now We are unable to make contact with anyone from Excel roofing. we have sought legal advice with no avail.

Complainant, by signing below, hereby declares under oath that this Complaint, all supplemental materials submitted herewith, and the information contained therein, are true and correct.

Attach supplemental materials which are relevant to the complaint (optional).
[Redacted Signature] 03/05/2013
Complainant Date

Janis Hubbard
Administrator



Mary Fallin
Governor

Construction Industries Board

ROOFING CONTRACTOR COMPLAINT FORM

Name: [REDACTED]

Address: [REDACTED] EDMOND OK 73003
Mailing Address City State Zip Code

Telephone Numbers: Home: [REDACTED] Cell: [REDACTED]

Name of Registered Contractor of which you are complaining: EXCEL ROOFING

Address of Contractor:
2104 N. MACARTHUR LVD OKLAHOMA CITY OK 73127
Mailing Address City State Zip Code

Contractor Registration No. (If known): 8000522

This complaints pertains to: [check one]

- Abandonment of project without cause;
- Diversion of Funds;
- Fraud, deception, misrepresentation as to products, services or qualifications;
- False or misleading statement in application or solicitation;
- RCRA adjudication;
- Working without valid registration;
- Working without a permit;
- Failure to pay State taxes;
- Damage to person(s) or property without adequate insurance;
- Failure to comply with the RCRA

Date(s) of alleged violations: 7/11/2012

Physical address of alleged violations: [REDACTED], EDMOND OK

Narrative of complaint: I signed a contract with Exel Roofing and construction on 6-11-12. I paid them 5,858.40 to fix my roof, siding on my house that has holes all in the back and side, my Gutters, window screens and -> over

Complainant, by signing below, hereby declares under oath that this Complaint, all supplemental materials submitted herewith, and the information contained therein, are true and correct.

Attach supplemental materials which support your complaint (optional).

[REDACTED Signature]

10-15-12
Date

fence. They said they would start on my roof after the weekend, and deliver the siding when the roof was through. It took me 4 weeks to get them here to do my roof and drains. The roof wasn't done right and the gutters are not hooked onto the house right. The rain goes over, or through the middle of the house and drain. When doing the roof they pulled up the air vents to my Heat and ^{air} unit and the Hot water tank and did not hook them back on! Just discovered this last week. We could have been killed by CO² poisoning. The siding never arrived. I have tried and tried to contact them, but they will not answer the phone or call back. In September I seen their company working on another house, so I stopped to have a talk with them. The head roofer came over to check out my house and he said they had taken a board off the front that the gutter hooks on to, thats why its leaking. The shingles were hanging over to far and short in others. The bottom layer needed to be redone. He was supposed to come back the next day to fix everything. Never heard back from him, and the company's phone is disconnected. The roofer's name is John and his cell# is [REDACTED], but he will not answer or call back either. I have

never

a bucket of nails & screws, we had to pick up all around the house, that they missed, so my grandkids could play outside. I have reported them to the BBB, and they can not get ahold of them either. I have called the news stations too and not heard back from them.