

Transcript of voicemail from **Deborah Castillo**, Spokeswoman for North County Transit District, on Feb. 1, 2013:

“Hey Brad, it's Deborah Castillo with North County Transit. Sorry I'm a little late getting back to you. Many unexpected things occurring, with staff getting ill and deadlines. So I wanted to make sure I got back to you regarding your email on the 28th with your list of questions before I left tonight. Sorry it's a little late.

Essentially, I'm just gonna answer a few of these questions, the ones that are related to business practices -- our own versus MTS', etc. -- we're not gonna respond to. Those are business decisions each agency makes on their own. But I will answer your first question, which is who officially is responsible for monitoring our contracts, making sure contract terms are met. Technically, the Chief of Transit Enforcement oversees and is the contract manager on a contract related to security. We also have an internal auditor at NCTD and he has a role as the manager of contracts and procurement. He has a role as well in monitoring that contract, as well as other contracts we have. Other people and chiefs in the agency have a role in that any of their areas might have a transit enforcement slash security issue, so intermittently they may have a role and some feedback to the transit enforcement chief. So that answers that question.

I wanted to also clarify for you about the TSS officers and whether or not they are first responders along the train tracks. Actually, their role is to observe and report at our transit stations. They are not normally the first responders. We see those as the law enforcement, such as the Sheriffs we contract with, or the local policing force in the jurisdiction where an incident, an accident, occurs on the train tracks. Also fire rescue or EMS staff would be the first responders. And any security person who may be in the area may be asked to observe and report but is not the first responder to incidents on the track -- they're not contracted to do that.

And similarly, that is why -- and some other reasons -- why at the event you were at at Camp Pendleton a few weeks back, they were not part of that drill because it was on Camp Pendleton property and since that's a base, they are not allowed to be on the base in uniform, so they're not allowed by military protocol. So that's why what happened. They weren't part of that. Normally, they are part of our emergency drills, our full-scale drills.” [END OF MESSAGE]