

## Vance, David

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**From:** Dickey, Charles  
**Sent:** Monday, July 28, 2008 1:52 AM  
**To:** Dhillon, Gurdish; Vance, David; Singh, Sue  
**Cc:** Barden, Ian; Bates, Fred  
**Subject:** Airpass Investigation - JACQUES E. VROOM, JR.

Hello Dee:

As a follow up to David's message, and for the information of all recipients...here is a brief overview of the basic background facts and objectives in this case:

Captioned Subject Jacques Vroom is a long time AA Airpass holder and Executive Platinum member # 5035924. A resident of Dallas, Texas, Vroom is described as a White Male, 6' 5" tall, who will be celebrating his 64th Birthday TODAY...DOB: 7/28/1944. Vroom is reportedly an "expert" in direct marketing and over a lengthy career in the business and entertainment world, has amassed a considerable personal fortune, along with many prominent and wealthy friends and associates, including "Hollywood" celebrities.

Vroom purchased his AA Airpass privilege many years ago for a reported US \$350,000 and since that time, he has been a constant and continuous world-wide traveler aboard AA, often spending days at a time on AA aircraft and flying with virtually no break or apparent interruption from country to country – one after another. Over the years, he has accrued some 36 million AAdvantage miles.

His Airpass status allows him to fly FIRST CLASS anywhere at anytime and he is permitted to have any companion of his choice accompany him...who also flies First Class. In all these situations, Vroom accumulates his own AAdvantage miles, as well as the miles "earned" by his companion...with both mileage amounts being accumulated in his AAdvantage account.

For a very long period of time, Vroom has been suspected of "selling" his First Class Airpass privileges to his wide variety of "companions" in strict violation of Airpass rules and conditions. Vroom has even brazenly "advertised" over the Internet regarding his capability to provide both domestic and international airfare to others. On one particular website, Vroom made the claim:

*"Talk to me about...can I help you to some other continent? People don't know I'm good at...Scamming / Scrounging!"*

Despite past inquiries into Vroom's air travel activities both by Corporate Security's Revenue Protection Unit, as well as others who manage the Airpass program, Vroom has remained virtually "untouchable." Past attempts to conduct interviews of Vroom's designated "companions," and even contact with Vroom himself, has always resulted in the claim that Vroom never "sold" his Airpass privileges to anyone. The challenge in obtaining specific "evidence" against Vroom has been two-fold:

1. Vroom is known to "school" his companions / clients very well, so that when approached, they seem to always be well prepared with a firm denial that any money changed hands between them and Vroom. This is despite the fact that Vroom has been personally observed on several occasions when he accompanied his so-called "companions," and the two of them had practically no interaction, and hardly spoke to one another.
2. Vroom's usual companion / "customer" is of similar social and economic status to Vroom himself. Thus, these individuals have consistently verified Vroom's claim that the travel rights in question were "given away" to them by Vroom. What's more, it is only logical that Vroom is selling the travel at a significant discount and therefore little motivation for Vroom's alleged companions to "kill" the proverbial "goose that lays the golden egg!"

Based on recent and extensive detailed scrutiny by Revenue Management, Passenger Sales, and AA Legal of Vroom's air travel activity and patterns of behavior, a final decision has been made to revoke Vroom's Airpass and further, to "freeze" all of his AAdvantage miles.

The plan is to formally notify Vroom of this decision, and to present him a written letter formally advising him that BOTH his Airpass and his AAdvantage program are CANCELLED, effective immediately.

This notification to Vroom will be made by Corporate Security Revenue Protection Unit Analyst GEORGE BARTULEVICZ upon Vroom's scheduled arrival at LHR on the morning of Wednesday, 7/30/08. Vroom will be traveling to LHR from DFW on Flight # 50, which arrives at 0820 London time, PNR KRWNNM. Vroom will have a travel companion with him identified as: ERIC OLSON (Olson appears to be a "new" companion that has not previously traveled with Vroom.)

One important area where we need assistance at LHR is regarding efforts to detain Olson and question him regarding his relationship with Vroom and the details of his acquisition of the travel privilege from Vroom. This would be done after Vroom parts ways with Olson and while Vroom is otherwise occupied with Mr. Bartulevicz.

According to Vroom's original itinerary, he planned to remain at LHR only long enough to meet with yet another "companion" who has been booked by Vroom to return with him to DFW on Flight 51 scheduled to depart LHR at 1025 that same morning of 7/30/08. It is this individual, identified as a 26 year-old Male named AUYON MUKHARJI, that is the PRINCIPAL TARGET of this entire operation.

According to available research, this was to be the very first AA travel that Mukharji has conducted with Vroom. Unlike the vast majority of Vroom's other "companions," Mukharji is very young and seemingly inexperienced. Totally unlike most of Vroom's other fellow travelers, Mukharji appears to be a "struggling" musician (a mandolin player) originally from Kansas, and currently trying to "break into" the music business in Nashville, Tennessee, which was to be the final destination of their trip together. At first glance, Mukharji appears to be naïve, without financial wherewithal, and most probably very anxious to return "home" from LHR to Nashville. Needless to say, absent Mukharji's highly unlikely ability to come up with the full price of airfare... "going home" is not going to be a viable option for him!

Based on current information, Mukharji arrived in London from Istanbul on Sunday, 7/27/08. His whereabouts are presently unknown, however our plan is to meet Mukharji when he arrives at LHR to check his luggage for Flight 51. Mukharji's "Greeter" will be BOS Corporate Security Representative (and former New York City Police Detective) SONJA CARABELLO. It is hoped that Ms. Carabello can "assist" Mukharji in resolving the "predicament" in which he will find himself when he is informed that Vroom's privileges have been cancelled and that unfortunately, Mukharji has no way to get home to Nashville aboard American Airlines.

That's about it in a "nutshell." David and I will give you a call between 1400 and 1500 your time so that we can do some "fine tuning." David mentioned that Sue was on vacation, but perhaps you could recommend another individual we might recruit to contact passenger Olson.

P.S. FYI, Vroom is already traveling. He departed on Saturday afternoon from DFW alone on his way to EZE via MIA. He arrived yesterday morning in EZE where he is escorting another of his "companions" back to DFW. He's scheduled to arrive here in Dallas at 0625 this morning, then retrieve some clean underwear and perhaps grab a piece of birthday cake, so that he can get ready to go on his way with companion Olson to LHR tomorrow afternoon! (We can't fault this fellow for lack of "energy!")

David,

Im free from 2pm onwards and I believe Sue is on vacation.

Rgds

Dee Dhillon  
Security Manager LHR  
American Airlines  
+44 208-750-1069  
+44 790-839-8884

[gurdish.dhillon@aa.com](mailto:gurdish.dhillon@aa.com)