Manitoba

Health

Health Protection Unit
5th Floor, 408 Booth Drive
Winnipeg MB Canada R3J 3R7
T 204-945-4204 F 204-948-3727
www.manitoba.ca

July 4, 2014

Aloha Nails
Attn: Hong Huynh, owner
7-2136 McPhillips St
Winnipeg, MB
R2V 3C8

COPY SENT BY FAX: 204-779-9694
Original and attachments sent by MAIL

Dear Ms. Huynh,

RE: Health Hazards at Aloha Nails locations in Winnipeg, Manitoba

Many issues have been brought to our attention regarding the operation and practices that take place at Aloha Nails. Public Health Inspectors visited all 4 of your establishments on June 27 and June 30, 2014 to observe overall operation with respect to health concerns. A report was provided by the Public Health Inspector at the time of each inspection for immediate attention to the issues.

The following is a broad list of required improvements to be implemented immediately and to maintain ongoing at all Aloha Nail establishments:

1. Single use items must NOT be reused. This includes nail files, buffers, pumice bars, arbor bands, slippers, toe separators, callus planer blades, wax applicators, scrub brushes, etc.
2. Adequate stock of all single use items is required at all times and new supplies are to be gathered for each client.
3. Adequate waste receptacles and proper sharps containers are required for the immediate disposal of single use items.
4. Some tools are reusable. In order for them to be re-used between clients, you must purchase multi-use tools that can be disinfected.
5. Multi-use tools/implements must be washed in warm soapy water, followed by a disinfection process in between each client. The disinfection process may include an immersion of the tools in a 500ppm chlorine solution (add 10ml of household bleach per 1 liter of water to achieve 500ppm) or the use of a steam autoclave that can achieve proper disinfection. This process is required for cuticle nippers, clippers, callus planer handles, metal foot files, etc.
6. Cleaning rooms are required to be clean and organized to make it easy for the technicians to follow procedures. An area is required where tools can be air dried. Clean, sanitized tools must be stored in clean, covered containers.
7. Adequate stock of cleaning and disinfecting chemicals is required at all times.
8. All foot spas are required to be cleaned and sanitized between clients. Follow Appendix 6 of the PSF Guideline. Samples were collected from some of the foot spas and the results are attached.
9. Technicians must wash their hands between clients.
10. General sanitation requires improvement. Nail dust, clippings, skin, hair was observed on many surfaces and inside implement caddies and containers.
11. All towels are to be used once and then sent to be laundered.
12. In the waxing room, it is recommended that paper rolls be used on the waxing tables rather than towels, and fresh paper be added for each client. If towels are used, they are to be removed immediately after the client. If a client prefers towels, they will be placed on the table at the request of the client.

Additional Items:

- An appropriate cleaning area needs to be installed at the Pembina Highway location as soon as possible. A minimum 2-compartment sink and adequate counter space on either side of the sink is required. A hand sink must also remain for proper technician hand hygiene. Please contact Rob Mackinnon, PHI for this location, to discuss your plan.
- Sterilizer cabinets are meant only as a clean, germ-free environment for storage of implements and tools that have been previously cleaned and disinfected. They are not a substitute for disinfection or sterilization. Tools and implements should be properly disinfected prior to storage. In order to do this effectively, the technicians will require multiple sets of tools so that they can continue on with another client using a clean, disinfected set while the other set is being disinfected.
- The Regent location currently uses an autoclave. If you choose to purchase autoclaves for your other establishments, please discuss this with any of the Public Health Inspectors so that they are used properly.

The following documents had been provided to each of your establishments to serve as a reference for you and your staff and have been included in this package as well:

- **Personal Service Facility Guidelines**
- **Recommended Cleaning and Disinfection Procedures for Foot Spa Basins in Salons** (in English and Vietnamese)
- **Preventing Pedicure Food Spa Infections** (in English and Vietnamese)

Please note that Manitoba Health is responsible for health protection. We are involved to ensure that the service you are providing to your clients is carried out in a manner that will not lead to complaints or pose a health hazard for infections. Use the information provided in this letter and in the reports from your Public Health Inspectors to improve the conditions and technician's practices so that the health hazards that were observed are eliminated.

The Public Health Inspectors will be monitoring your sites for improvement. If improvement is not made, and health hazards continue, please be advised that the Medical Officer of Health may become involved in order to protect the public. We want to work with you and your staff to ensure that the proper procedures are understood and followed so that your clients receive safe, sanitary services.

Please complete the attached Registration Forms for each of your establishments so that we have the correct contact information in our system.

Thank you for your anticipated cooperation. Please feel free to call me or any of your Public Health Inspectors if you have any questions.

Sincerely,

Lori Roberts
Regional Manager
MB Health, Winnipeg Region

C.c; R. Mackinnon, PHI
D. Robbins, PHI
S. Poudel, PHI
T. Subtenly, PHI

Attachments: Registration forms (x4)
Personal Service Facility Guideline
EPA documents (English & Vietnamese)