



DEPARTMENT OF PUBLIC SAFETY
BUREAU OF CONSOLIDATED EMERGENCY COMMUNICATIONS TRANSCRIPT

CALL DATE:

DECEMBER 17, 2011

REGIONAL COMMUNICATIONS CENTER:

AUGUSTA

*** NOTICE ***

THIS TRANSCRIPT HAS BEEN PREPARED TO CORRESPOND AS ACCURATELY AS POSSIBLE TO THE AUDIO RECORDING TO WHICH THE TRANSCRIPT RELATES. IT WAS NOT PREPARED BY A PROFESSIONAL, CERTIFIED COURT REPORTER OR TRANSCRIPTIONIST.

CERTAIN INFORMATION MAY HAVE BEEN EXCLUDED OR REDACTED FROM THIS TRANSCRIPT IN ACCORDANCE WITH APPLICABLE LAW. SEE 25 MRSA § 2929.

1 KEY
2
3 ECS1: Emergency Communications Specialist
4 C1: Caller/[REDACTED]
5 AV: Automated Voice
6 WCC: Waterville Communications Center
7

8
9
10 AV December 17, 2011
11 08:49:11

12
13 Transcriber's note:

14 ECS1 answers call not related to [REDACTED] call; not transcribed.
15 ECS1 answers another line.

16
17 ECS1 911, where is your emergency?

18
19 C1 [REDACTED], Waterville, Maine.

20
21 ECS1 [REDACTED]?

22
23 C1 Yes sir.

24
25 ECS1 Spell the name of the road just so I have it right.

26
27 C1 [REDACTED].

28
29 ECS1 [REDACTED], what's going on there?

30
31 C1 Ah, I woke up this morning, my daughter is not here.

32
33 ECS1 Okay, how old is she?

34
35 C1 She is an infant she's only twenty months years old.

36
37 ECS1 She is *how* old?

38
39 C1 Twenty months old.

40
41 ECS1 Twenty months old?

42
43 C1 She's not even two - twenty months old.

44
45 ECS1 Was there anybody else with you overnight?

46
47 C1 My sister's here, her daughter and my girlfriend and her son are here.

48
49 ECS1 Hang on, I'm putting you through - this is in Waterville?

50
51 C1 Yes sir.

52
53 ECS1 What number are you calling me from case I lose you?

54
55 C1 (Sigh) [REDACTED]-[REDACTED]
56

57 ECS1 Okay hang on, I'm putting you through, do not hang up.
58
59 (Transcribers note: dial tone / telephone ringing)
60
61 WCC Waterville Communications Center, what's the address of emergency?
62
63 ECS1 DPS, Augusta. I'm putting through a report of a missing child from a
64 residence at [REDACTED].
65
66 WCC Okay.
67
68 ECS1 Sir, go ahead.
69
70 WCC Hello.
71
72 C1 Hello.
73
74 WCC Hi, how long ago did you see your child?
75
76 C1 When I put her to -
77
78 AV December 17, 2011
79 08:56:00
80
81 ECS1 911, where is your emergency?
82
83 C1 Yeah, I, I was just, I'd called, my phone just died and I have another
84 cell phone now, so.
85
86 ECS1 Okay, where are you located?
87
88 C1 [REDACTED].
89
90 ECS1 [REDACTED], is this regarding the juvenile?
91
92 C1 It is, yes sir.
93
94 ECS1 Hang on, I'll put you back through Waterville Com.
95
96 (Transcribers note: dial tone / telephone ringing)
97
98 WCC Waterville Communication Center, what is the address of your emergency?
99
100 ECS1 DPS, putting through -
101
102 C1 Yes ma'am, I was just on the phone with you and my cell phone died.
103
104 WCC Okay, yep, I tried calling you back it went right to voice mail. What
105 is your daughter's name sir?
106
107
108

END