

**McDonald's Canada Media Statement – Mission BC PlayPlace – October 24, 2014**

We are aware of this incident and are treating this with the utmost concern. We take these situations very seriously and upon being alerted by the parents, our first reaction was to ensure the two children who had been playing in the PlayPlace were unharmed. The restaurant manager then immediately closed the PlayPlace area, conducted a thorough inspection and had the restaurant team clean all surfaces with approved, hospital-grade cleaning materials.

The situation was reported to authorities and a constable from the Mission RCMP detachment conducted a site inspection and spoke with the restaurant manager. A health inspector visited the location today and was satisfied with all of the steps taken by the restaurant to address the situation.

We have spoken with the two families involved to express our apologies for this situation, update them on the steps we have taken to address the issue and assure them of the procedures we have in place with the safety of our guests in mind.

Our PlayPlace areas are cleaned daily by maintenance teams and recorded in a log. We have modified security and video surveillance monitoring at the Mission restaurant to provide improved visibility of the PlayPlace area. In addition, the PlayPlace will be locked outside of the posted hours of operation to guest access. As an added precaution, we have contacted all McDonald's restaurants with PlayPlaces to alert them of this unfortunate situation and ensure established procedures are being adhered to.

McDonald's operates PlayPlaces in a number of corporate and franchise-operated restaurants across the country. Providing our guests with a safe and memorable environment for children to play is a top priority in these restaurants.